

Navigate to chandleraz.gov/STR and click "Apply or Renew License"

Apply or Renew License



EXPLORE RESIDENTS BUSINESS GOVERNMENT

Business Registration, Short Term Rental License & Renewal

Welcome to the Chandler Business Registration, Short Term Rental License and Renewal portal, where you will be able to manage your business licensing with the City of Chandler. All businesses in the City of Chandler are required to have a Business Registration. Get started by selecting one of the actions listed below.

Register a New Business

Submit an application for a new business registration. You will be asked a series of questions to determine your licensing needs, apply and pay.

Register

License a New Short Term Rental

Submit an application for a new short term rental license for vacation rentals in Chandler. You will be asked a series of questions to determine your licensing needs, apply and pay.

Register

Login to Your Existing Account

If you already have an online account, go to your personal dashboard. Here you can manage your business, location and contact information. You can also pay outstanding license or registration fees and view a history of payments.

Login

Renew Your Business Registration or Short Term Rental License

Renew your annual registration with no hassle. You will be asked to verify your current information and provide any updates. You will then be asked to make a payment to complete your renewal.

Renew

You will need to log into the business registration system.

My Entities

Select the "+" icon next to your entity name to view your locations and licenses.

I Want To ▾



Entity: @ 📍 ⚠️
Suzy Q STR

3109 e goldfinch wy, chandler, AZ, 85286

Renew Licenses

Actions ▾

Step	Action
1. Click " Renew " on the Business Registration, Short-Term Rental License & Renewal	<ul style="list-style-type: none"> You will need to Login, then it will take you to the "My Entities" screen.
2. Click " Renew Licenses "	<ul style="list-style-type: none"> Verify your Entity and Location information is accurate, then check the verification boxes, and click "Continue To License Renewal".
3. Click " Continue to License Renewal "	<ul style="list-style-type: none"> Select the license(s) to renew (all or individual entities), then click "Continue to License Renewal", then follow the prompts.
4. Neighbor Notification	<p>You will need to click on and review the "Chapter 22 Section 6 of the Short-Term Rentals Code" link, then click "I Agree". This ensures you've read and understand this legal requirement.</p> <p>To complete this step, you must notify your neighbors before proceeding.</p>
	<ul style="list-style-type: none"> <i>If you have not yet notified your neighbors, you can "Save Application" at this point. The "Here is a template to use when notifying the neighbor" link will take you to another page (https://www.chandleraz.gov/STR), where under Neighbor Information Required, the first point is a direct link to the "Short-Term Rental Notification Sample Form" with the required information. (The next two points are links to the county website for assistance with finding neighbor names, property and mailing addresses.)</i>
	<ul style="list-style-type: none"> <i>Once you have completed the neighbor notifications, you can click "I Agree" for both statements and click "Continue". You will be directed to a page where you will enter the Name, Address, Notification Type and Date for each neighbor. Click "Add Another" for additional entries. You must contact and enter the minimum required number of neighbors to complete this requirement. Incomplete renewals cannot be approved until this requirement is satisfied.</i>
5. Once all Neighbor Notifications have been entered, click " Continue ", and a Summary page appears.	<ul style="list-style-type: none"> Review all information for accuracy, then read and attest to the two statements following the summary, and enter your Name, Title, and Date as signature. Click "Submit License Renewals".
6. You will then receive confirmation of your renewal submission.	<ul style="list-style-type: none"> Click "Go To Payments" to complete the payment.