



Orangetree Neighborhood Survey Results

280 total surveys mailed, 60 received, 12 returned (vacant), 208 no response



The Orangetree Neighborhood is a Traditional Neighborhood located at the southeast corner of Warner Rd and Dobson Rd in Chandler. The homes in the neighborhood were built in the 1980s and the neighborhood is maturing. This is an opportunity to take an inventory of existing conditions and identify the neighborhood characteristics that make the neighborhood desirable and identify those issues that negatively impact the neighborhood.

The City of Chandler Neighborhood Resources Division is assisting neighborhood leaders to initiate this process. The first step in the process is a neighborhood survey. To help us understand *your* neighborhood and the issues *you* think are important, please take a moment to give us your thoughts and ideas. If you have any questions, please call Judy Ramos, Neighborhood Programs Coordinator, at (480) 782-4348. Your input is important. Thank you.

Please circle the answer that most accurately describes your neighborhood *right now*.

	1 Agree	2 Agree Somewhat	3 Disagree	4 Don't Know
A. Personal Safety				
1. I feel safe walking at night in my neighborhood.	34	20	3	3
2. The street lighting levels in my neighborhood are good.	34	20	6	0
3. I feel safe in my home and in my neighborhood.	39	14	5	2
4. I feel my neighborhood is safe for children to play outside.	26	24	4	6
B. Neighborhood Vehicles				
5. Cars follow the speed limit in my neighborhood.	12	22	26	0
6. My neighborhood is free of inoperable vehicles.	25	22	8	5
7. Vehicles are improperly parked in front yards, off the driveway or on unimproved surfaces.	12	13	33	2
8. Is long-term street parking an issue on your street?	Yes-4	No-56		

Comments: See sheet attached.

1 Agree	2 Agree Somewhat	3 Disagree	4 Don't Know
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C. Police Interaction

9. The police respond promptly to calls for assistance in our neighborhood.	30	10	3	17
10. My neighborhood participates in the Block-Watch Program.	29	7	3	21
11. My neighborhood is free of drug and gang activity.	9	13	15	23

Comments: See sheet attached.

D. Property Maintenance

12. Alleys are well maintained. (Ex: no overgrown weeds or dumping of trash)	19	25	16	0
13. Yards are well maintained. (Ex: no overgrown vegetation)	19	31	10	0
14. Homes are well maintained. (Ex: roofs, paint, fences, outside storage of junk or garbage)	18	33	9	0
15. Yard sales have become a concern in my neighborhood.	2	4	47	7
16. Neighbors are always improving their properties/homes.	9	39	9	3

Comments: See sheet attached.

E. Social

17. Neighbors work together to solve neighborhood issues.	14	13	13	19
18. I know my immediate neighbors.	29	27	4	0
19. My neighborhood is a great place to live.	28	28	2	2

20. Identify one improvement that would make your neighborhood a better place to live?

See sheet attached.

Comments: See sheet attached.

Other

21. In a few words, please describe your neighborhood.

See sheet attached.

22. I want the City to hold a meeting in my neighborhood so that I can learn more about City programs and services? **Yes-31 No-29**

23. Did you know you live in a Registered Neighborhood? **Yes-9 No-51**

24. Would you like to begin working with the City and a few of your neighbors to address some of your neighborhood challenges and make your neighborhood a better place to live? **Yes-17 No-43**

If “Yes”, please provide us with your contact information below: *See sheet attached.*

Name _____ Phone _____

Address _____ Email _____

Check here if you would like to start receiving ‘News for Neighbors’ - the City of Chandler’s quarterly newsletter for Registered Neighborhoods.

25. Have you ever heard about the Mayor’s Listening Tours? (See attached flyer on future neighborhood tours.) **Yes-14 No-46**

26. Have you heard about the Traditional Neighborhood Academy? (See attached flyer for information on how to register for the Academy.) **Yes-14 No-46**

(optional) - See sheet attached.

A. How many persons live in your household? _____
B. Do you own or rent your home? Rent _____ Own _____
C. How long have you lived in your current home? Years _____ Months _____

Please place your completed survey in the enclosed postage paid envelope and **return it to us by U.S. Mail by September 9, 2011.** If you have any questions please contact Judy Ramos at 480-782-4348 or email: judy.ramos@chandleraz.gov .

Thank you for your participation!

Orangetree Neighborhood Survey Results

Comments

Personal Safety/Neighborhood Vehicles:

- There has been high number of daytime break-ins. Access is gained through alley x4.
- Neighbor owns his own business and constantly has vehicles parked on street.
- Church meets in private home on Saturdays and vehicles block driveways, fire hydrant and alley.
- The speed bumps on Mesquite do nothing to slow traffic down. People speed and blow the stop sign at Mesquite/Bullmoose x3.
- Bad street lighting – not working x3.
- Sometimes pedestrians almost get hit by cars blasting through stop signs.
- Cars go too fast on El Prado.
- Too many burglaries x3.
- Speeding throughout neighborhood x3

Police Interaction:

- There are 3 drug houses in my neighborhood (one on Mesquite, El Dorado and Los Arboles).
- No evidence of gangs.
- Residential burglaries are frequent. Police need to deal with this issue.
- A few houses with possible drug activity x5.
- Suspicious activity and recent gunfire on one of our streets. Appreciate police presence after incident.
- Police has a complete lack of concern when it comes to gang and drug activity. Nothing is resolved.
- Block Watch meeting held in June. Officer Valenzuela and Mills attended meeting and helped us. Arrests were made.
- House next door has lots of parties and people going in and out at odd hours of the night.

Property Maintenance:

- Overall, people maintain their properties. There are exceptions, especially now with many rental properties x3.
- Lots of short sales, federal and bank-owned homes in the past year. This is leading to unkempt properties x2.
- Several rental homes not well maintained x5.
- House on my block has junk in yard.
- Front yards of vacant homes need to be cleaned up x3.
- Code violations on El Prado.

- Alleys need to be maintained from weeds, and litter, trash & debris x4.

Social:

20. Identify one improvement that would make your neighborhood a better place to live?

- Play area/park for kids. The neighborhood is not child friendly x2.
- Block Watch
- No public access through alleys.
- Remove vehicles off of street.
- Rental houses and older vehicles and boats in driveways need to be maintained.
- City should purchase retention basin at southwest corner of Bullmoose/El Alba that is currently owned by home and mark "No Trespassing". Retention basin could be added to City Park System to benefit citizens of Chandler. Caretaker lives on property but we seldom see church activity that would qualify as tax exempt/non-profit.
- Keeping an eye on unusual activity in the neighborhood. People taking more pride in up keeping their yards.
- Stop vehicles speeding and not obeying stop sign x4.
- See house behind us painted so we don't have to look at unpainted enclosed patio.
- Improve street lighting
- Stop signs on ½ mile corners.
- Need something to slow traffic down on Bullmoose.
- New block wall around neighborhood x2.
- Enforce code violations x3.
- More police presence.
- Homeowners Association
- Block fence at Warner/Dobson to be better maintained along with a nice looking entrance to neighborhood x3.
- Get rid of barking dogs x2.
- Nothing – I like the way it is.
- Improve property maintenance.
- More neighbor/social interaction – block party
- A nearby park or activity center for people to meet and children to play.
- Provide individual mail boxes at residences.
- Help for struggling families to make repairs to their homes such as repairing windows and roofs.

Other:

21. In a few words, please describe your neighborhood.

- Older homes, well-kept x4.
- Good Place to live x2
- Friendly and concerned about neighborhood safety.

- Mostly adults with few children x2.
- Single-story homes.
- Quiet neighborhood. Most property-owned homes are maintained x2.
- Aging neighborhood of modest small homes developed by a mix of generations.
- Neighborhood built in 1980s, properties are fairly maintained.
- Owners and renters – mostly nice people.
- Neighbors are great and work together to keep area safe.
- Nice location but not really friendly.
- Working class x2
- Nice, convenient location. Lots of good people.
- Quiet and safe x4.
- Older, settled, comfortable x3
- Quiet, clean and friendly x3.
- Heading towards urban decline.
- Middle class suburban neighborhood.
- Diverse quality of homes.
- Most people on our street know each other.

24. Would you like working with the City and receive the ‘News for Neighbors’ Neighborhood Newsletter?

See contact sheet.

Optional:

A. How many persons live in your household?

1-2 persons: 36 3-4 persons: 12 5-6 persons: 2 No answer: 10

B. Do you own or rent?

Own: 49 Rent: 1 No answer: 10

C. How long have you lived in your current home?

0-3 years: 5 4-6 years: 5 7-9 years: 6 10 years and over: 34 No answer: 10