



Chandler · Arizona
Where Values Make The Difference

PURCHASING ITEM
FOR
COUNCIL AGENDA

1. Agenda Item Number:

34

2. Council Meeting Date:

June 9, 2011

TO: MAYOR & COUNCIL

3. Date Prepared: May 9, 2011

THROUGH: CITY MANAGER

4. Requesting Department: City Manager

5. **SUBJECT:** Approval of the sole source purchase of annual maintenance for the Enterprise Asset Management System (EAM) from Lucity, Inc. in an amount not to exceed \$78,400.

6. **RECOMMENDATION:** Recommend approval of the sole source purchase of annual maintenance for the EAM system from Lucity, Inc. in an amount not to exceed \$78,400.

7. **HISTORICAL BACKGROUND/DISCUSSION:** Lucity's EAM application is the system that manages the City's service and work order requests, coordinates preventative maintenance programs and tracks City asset maintenance throughout the asset's life cycle. This application is vital to City operations and must be kept fully maintained and current. Additional efforts are presently underway to expand its use by other City departments. This system also handles citizen service requests and includes a web based service request system. This maintenance and support provides resolution of technical support issues, software fixes, and system and application upgrades necessary to operate and keep this system current.

8. **EVALUATION PROCESS:** In April 2008, Council awarded the purchase of the EAM system from Lucity, Inc. (formerly gbaMS) The original purchase allows for annual maintenance services to be renewed every July 1 of subsequent years. Because the system is proprietary, the ongoing maintenance service is available only from Lucity. No other vendors are authorized to provide these maintenance services.

9. **FINANCIAL IMPLICATIONS:** Funds for this purchase are from the following account:
101.1200.0000.5419.000000 General Fund, IT Applications & Client Support, Other Support and Maintenance \$78,400

10. **PROPOSED MOTION:** Move to approve the sole source purchase of annual maintenance for the EAM system from Lucity, Inc. in an amount not to exceed \$78,400.

APPROVALS

11. Requesting Department

Dawn Crawford, IT Applications Support Manager

12. Department Head

Steven Philbrick, Chief Information Officer

13. Procurement Officer

Carolee Stees, CPPB

14. City Manager

Rich Dlugas