



**PURCHASING ITEM
FOR
COUNCIL AGENDA**

1. Agenda Item Number:

19

2. Council Meeting Date:
March 22, 2012

TO: MAYOR & COUNCIL

3. Date Prepared: March 2, 2012

THROUGH: CITY MANAGER

4. Requesting Department: Information Technology

5. SUBJECT: Approve Amendment to the Maintenance Agreement for the Citywide Permitting & Inspections system from Accela, Inc. in an amount not to exceed \$135,325.83.

6. RECOMMENDATION: Recommend approval of Amendment to the Maintenance Agreement for the Citywide Permitting & Inspections system from Accela, Inc. in an amount not to exceed \$135,325.83.

7. HISTORICAL BACKGROUND/DISCUSSION: The Accela application is the system that manages the City's permitting & inspection services, new installs for water meters and impact fees. This application is vital to City revenues and operations and must be kept fully maintained and supported. Additional efforts are presently underway to expand its use by other City departments, such as Code Enforcement to manage code violations. The maintenance and support provides technical assistance, software fixes, and application upgrades necessary to operate and keep this system current.

The support and maintenance cost for the current year term is \$135,500. The new 5 year agreement includes the same annual increase terms as the previous 5 year term agreement, which is based on a formula tied to the most-recent annual consumer price index rate (Phoenix-Mesa, AZ). Standard increases per year without a five year maintenance contract are 10% annually.

The City will realize an additional \$8,000 savings by extending the Accela maintenance by the end of March 2012.

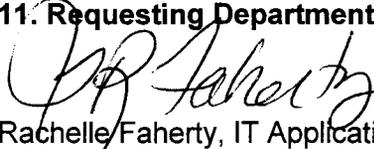
8. EVALUATION PROCESS: Council approved the Maintenance Agreement for the permit system in December 2007. The Maintenance Agreement is due to expire June 30, 2012 and Accela has offered to amend the agreement to include the next five years through June 30, 2017. Accela has offered the City a promotional 6% discount off of the 2012 annual fee if we amend the agreement by the end of March. Because the system is proprietary, this maintenance service is available only through Accela. No other vendors are authorized to provide these maintenance services.

9. FINANCIAL IMPLICATIONS: Funds for this purchase are from the following accounts:
101.1200.5419.0.0.0 General Fund, IT Applications & Client Support, Other Equipment R&M \$135,325.83.

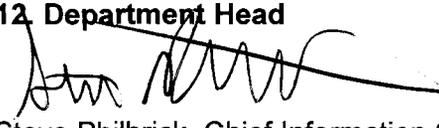
10. PROPOSED MOTION: Move to approve Amendment to the Maintenance Agreement for the Citywide Permitting & Inspections system from Accela, Inc. in an amount not to exceed \$135,325.83.

APPROVALS

11. Requesting Department


Rachelle Faherty, IT Applications Support Manager

12. Department Head


Steve Philbrick, Chief Information Officer

13. Procurement Officer


Carolee Stees, CPPB

14. City Manager


Rich Dlugas

**AMENDMENT TO MAINTENANCE AGREEMENT #2564
DATED DECEMBER 14, 2007 BETWEEN CITY OF
CHANDLER AND ACCELA, INC**

1. Parties
- | | |
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| <p>ACCELA
Accela, Inc.
2633 Camino Ramon, Suite 120
Bishop Ranch 3
San Ramon, California 94583
Attention: Contracts Administration
T: 925.659.3200
F: 925.407.2722
e-Mail: contractsadmin@accela.com</p> | <p>CUSTOMER
City of Chandler, Arizona
55 North Arizona Place
Chandler, Arizona 85255
Attention: Carolee Stees
T: 480.782.2405
F: 480.782.2410
e-Mail: carolee.stees@chandleraz.gov</p> |
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2. Effective Date Provided that Customer signs and returns this Amendment to Accela no later than March 30, 2012, this Amendment to the Maintenance Agreement between the parties, dated December 14, 2007, is effective as of the date of Customer's signature ("Effective Date").
3. Term of Agreement The term of the Maintenance Agreement ("MA") is extended to June 30, 2017.
4. Maintenance Deliverables and Compensation The following table is appended to Exhibit A of the MA:

<u>Deliverables</u>	<u>Fees</u>
Sixth-Term Annual Maintenance for Accela Automation® Land Management (155 Users)	\$89,596.83
Sixth-Term Annual Maintenance for Accela Wireless/Accela Mobile Office™ (55 Users)	\$34,459.71
Sixth-Term Annual Maintenance for Accela Citizen Access™ (Based Upon 244,393 Population)	\$6,326.68
Sixth-Term Annual Maintenance for Accela GIS™ (15 Users)	\$4,667.12
Total of Fees	\$135,050.34

Total of Fees does not include applicable sales and use taxes, if any.

Effective July 1, 2012, Sixth-Term Annual Maintenance Fees will increase from Fifth-Term Annual Maintenance Fees by an amount equivalent to the then-most-recent annual CPI-U (Phoenix-Mesa, AZ) plus three percent (3%); said Sixth-Term Annual Maintenance Fees are due on July 1, 2012.

Effective July 1, 2013, Seventh-Term Annual Maintenance Fees will increase from Sixth-Term Annual Maintenance Fees by an amount equivalent to the then-most-recent annual CPI-U (Phoenix-Mesa, AZ) plus three percent (3%); said Seventh-Term Annual Maintenance Fees are due on July 1, 2013.

Effective July 1, 2014, Eighth-Term Annual Maintenance Fees will increase from Seventh-Term Annual Maintenance Fees by an amount equivalent to the then-most-recent annual CPI-U (Phoenix-Mesa, AZ) plus three percent (3%); said Eighth-Term Annual Maintenance Fees are due on July 1, 2014.

Effective July 1, 2015, Ninth-Term Annual Maintenance Fees will increase from Eighth-Term Annual Maintenance Fees by an amount equivalent to the then-most-recent annual CPI-U (Phoenix-Mesa, AZ) plus three percent (3%); said Ninth-Term Annual Maintenance Fees are due on July 1, 2015.

Effective July 1, 2016, Tenth-Term Annual Maintenance Fees will increase from Ninth-Term Annual Maintenance Fees by an amount equivalent to the then-most-recent annual CPI-U (Phoenix-Mesa, AZ) plus three percent (3%); said Tenth-Term Annual Maintenance Fees are due on July 1, 2016.

5. Terms and Conditions

- 5.1 Unless specifically amended, modified, or supplemented by this document, all terms and conditions of prior written agreements between the parties shall remain unchanged and in full force and effect. The parties expressly disclaim any alternate terms and conditions accompanying drafts and/or purchase orders issued by Customer.
- 5.2 If any particular provision of this document is determined to be invalid or unenforceable, that determination shall not affect the other provisions which shall be construed in all respects as if the invalid or unenforceable provision were omitted.

ACCELA

CUSTOMER

By: 
Signature

By: _____
Signature

Colin M. Samuels
Print Name

Print Name

Its Asst. Corporate Secretary
Title

Its _____
Title

Dated: March 15, 2012
Month, Day, Year

Dated: _____
Month, Day, Year

END OF DOCUMENT

APPROVED AS TO FORM

CITY ATTORNEY 