



Chandler · Arizona  
Where Values Make The Difference

**PURCHASING ITEM  
FOR  
COUNCIL AGENDA**

1. Agenda Item Number:

21

2. Council Meeting Date:

May 23, 2013

TO: **MAYOR & COUNCIL**

3. Date Prepared: May 3, 2013

THROUGH: **CITY MANAGER**

4. Requesting Department: City Manager

5. **SUBJECT:** Sole source annual maintenance for the Enterprise Asset Management (EAM) System

6. **RECOMMENDATION:** Recommend approval of the sole source purchase of annual maintenance for the EAM system from Lucity, Inc. in an amount not to exceed \$80,324.78

7. **HISTORICAL BACKGROUND/DISCUSSION:** Lucity's EAM application is the system that manages the City's service and work requests, coordinates preventative maintenance programs and tracks City asset maintenance throughout the asset's life cycle. This enterprise asset management application is vital to City operations. The City continues to expand the use of the application for other city work management functions. This system also handles citizen service requests and includes a web based service request system. In the past year, the City integrated a mobile device application for citizen service requests into this system.

Lucity support provides access to technical assistance resources to resolve application issues as well as providing software fixes. The maintenance provides application upgrades necessary to operate keeping the systems current.

The annual maintenance renewal last year was \$79,466. This year's renewal represents a 1.1% increase. The effective term is July 1, 2013 through June 30, 2014.

8. **EVALUATION PROCESS:** In April 2008, Council awarded the purchase of the EAM system from Lucity, Inc. (formerly gbaMS). The original purchase agreement allows for annual maintenance services to be renewed every July 1 of subsequent years. Because the system is proprietary, the ongoing maintenance service is available only from Lucity. No other vendors are authorized to provide these maintenance services.

9. **FINANCIAL IMPLICATIONS:** We plan to use fiscal year 2013/14 funds for this item. Approval of this item is contingent upon council adopting the fiscal year 2013/14 budget on 6/13/13. Funds for this purchase are from the following account: 101.1200.5419.0.0.0 General Fund, IT Applications & Client Support, Other Support and Maintenance in an amount not to exceed \$80,324.78.

10. **PROPOSED MOTION:** Move to approve the sole source purchase of annual maintenance for the EAM system from Lucity, Inc. in an amount not to exceed \$80,324.78.

**APPROVALS**

11. Requesting Department

Rachelle Faherty, IT Applications Support Manager

12. Department Head

Steven Philbrick, Chief Information Officer

13. Procurement Officer

Carolee Stees, CPPB

14. City Manager

Rich Dlugas