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MEMORANDUM NEIGHBORHOOD RESOURCES MCC MEMO NO. NR13-034

DATE: SEPTEMBER 9, 2013

TO: MAYOR AND MEMBERS OF THE CITY COUNCIL

THRU: RICH DLUGAS, CITY MANAGER
JEFF CLARK, FIRE CHIEF
JENNIFER MORRISON, NEIGHBORHOOD RESOURCES DIRECTOR

FROM: BARBARA BELLAMY, CDBG SUPERVISOR

SUBJECT: RESOLUTION NO. 4712 APPROVING THE CONSOLIDATED ANNUAL PERFORMANCE AND EVALUATION REPORT (CAPER) FOR THE FISCAL YEAR 2012-2013 AND AUTHORIZING THE CITY MANAGER OR HIS DESIGNEE TO EXECUTE AND SUBMIT THE CAPER TO THE UNITED STATES DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT

RECOMMENDATION: Approval of Resolution No. 4712 approving the Consolidated Annual Performance and Evaluation Report for the fiscal year 2012-2013 and authorizing the City Manager or his designee to execute and submit the CAPER to the United States Department of Housing and Urban Development (HUD).

BACKGROUND: Each year the City of Chandler is required to evaluate the programs funded by HUD and publish the results in a CAPER. The CAPER describes federally-funded activities occurring during the most recent fiscal year and reports on Chandler's success meeting the priority needs, goals and strategies described in the City's 2010-2014 Five-Year Consolidated Plan.

As part of the process of creating the CAPER, the City is required to conduct a 15-day public comment period and a public hearing at a Chandler City Council meeting. The public hearing for the fiscal year 2012-2013 CAPER was held at the Chandler City Council meeting on August 15, 2013.

DISCUSSION: The fiscal year 2012-2013 CAPER has been prepared to meet HUD's requirements for an annual performance evaluation. This report summarizes the City's accomplishments for the Community Development Block Grant, HOME Investment Partnership and Neighborhood Stabilization Programs.

In addition to the federally-funded programs, the City also reports on those social service programs funded annually with the City's General Fund dollars. The funding of programs by the

General Fund serves to significantly leverage the City's federally-funded programs to expand the services provided to Chandler residents.

FINANCIAL IMPLICATIONS: None.

PROPOSED MOTION: Approval of Resolution No. 4712 approving the Consolidated Annual Performance and Evaluation Report (CAPER) for the fiscal year 2012-2013 and authorizing the City Manager or his designee to execute and submit the CAPER to the United States Department of Housing and Urban Development.

Attachments: Resolution 4712
Fiscal Year 2012-2013 Chandler Consolidated Annual Performance and Evaluation Report

RESOLUTION NO. 4712

A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF CHANDLER, ARIZONA APPROVING THE CONSOLIDATED ANNUAL PERFORMANCE AND EVALUATION REPORT (CAPER) FOR THE FISCAL YEAR 2012-2013 AND AUTHORIZING THE CITY MANAGER OR HIS DESIGNEE TO EXCECUTE AND SUBMIT THE CAPER TO THE UNITED STATES DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT

WHEREAS, as a prerequisite for receiving Community Development Block Grant (CDBG) funding for program year 2012-2013, the City of Chandler is required to submit a year-end Consolidated Annual Performance and Evaluation Report (CAPER) to the United States Department of Housing and Urban Development (HUD); and

WHEREAS, the draft CAPER has been published for the HUD required 15-day Citizen Participation review and comment period; and

WHEREAS, the City Council has determined by reviewing all pertinent information that it is necessary and in the best interest of the City of Chandler to approve and authorize the submittal of a year-end Consolidated Annual Performance and Evaluation Report to HUD;

NOW, THEREFORE BE IT RESOLVED, by the City Council of the City of Chandler, Arizona that the Council hereby approves, and authorizes the City Manager or his designee to execute and submit to HUD, a year-end Consolidated Annual Performance and Evaluation Report, in accordance with the separate copy or summary of the report to Council and made a part of the record of the meeting at which this Resolution is approved.

PASSED AND ADOPTED by the Mayor and City Council of the City of Chandler, Arizona, this 26th day of September 2013.

ATTEST:

CITY CLERK	MAYOR

CERTIFICATION

I HEREBY CERTIFY that the above foregoing Resolution No. 4712 was duly passed and adopted by the City Council of the City of Chandler, Arizona at a regular meeting held on the _____day of _____, 2013, and that a quorum was present thereat.

_____
CITY CLERK

APPROVED AS TO FORM:

_____
CITY ATTORNEY GAB

CITY OF CHANDLER

2012 - 2013 Consolidated Annual Performance Report

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CITY OF CHANDLER
2012 – 2013 Consolidated Annual Performance Report

Mission

The mission of the City of Chandler Neighborhood Resources Division is to strengthen and enrich the community by providing high quality services and resources through:

- Educational programs
- Neighborhood revitalization
- Resident empowerment
- Promotion and celebration of diversity
- City code enforcement
- Subsidized housing assistance

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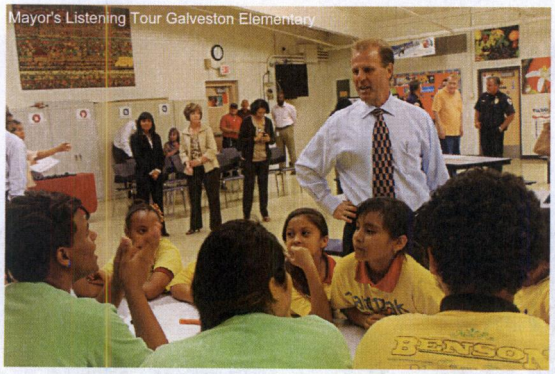
Mayor's Listening Tour Galveston Elementary

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What is the Consolidated Annual Performance Report (CAPER)?

As a recipient of federal funds from the US Department of Housing and Urban Development (HUD), the City of Chandler is required to publish an annual performance report detailing activities that took place during the most recent program year. The purpose of this report is to measure Chandler's success in meeting the priority needs, goals and strategies described in the City's 2010-2014 Five-Year Consolidated Plan.

During FY 2012-13 the City continued its commitment to community outreach and improving neighborhoods. Three Mayor's Listening Tour meetings were attended by 125 Chandler residents resulting in 48 completed citizen service requests. An additional 81 residents attended the Mayor's Listening Tour 2.0 HOA legislative update. Two Traditional Neighborhood Academies graduated 24 residents and two Homeowner Association Academies graduated 62 graduates. In total, 136 residents participated in the Academies.

A heightened focus for FY 2012-13 included services and programs for Chandler's street population through the provision of CDBG funded case management services. The City's introduction of the Tenant Based Rental Assistance (TBRA) Program successfully assisted in the housing of 11 homeless individuals and 3 families. A pivotal tandem program, the Interfaith Homeless Emergency Lodging Program (I-Help) was initiated through the efforts of For Our City-Chandler, who continues to play a vital role in harnessing the resources of the nonprofit faith and civic sectors.

To address neighborhood conditions, the City reviewed its parking policies, increased proactive code enforcement of nuisance conditions, continued strategies to address street view blight and nuisance abatement, and removed graffiti. Recommendations for a revised parking enforcement policy were brought to the City Council through the efforts of 3 focus groups and 5 Task Force meetings. Proactive code enforcement resulted in the abatement of weeds, debris, green pools and other nuisances on 114 properties; the majority, (69%) of cases that received abatement notices were voluntarily brought into compliance by property owners prior to City contractor abatement. Graffiti was proactively addressed on 2,266 sites, and more than 2,300 illegally posted signs and 400 shopping carts were removed from streets and other public rights-of-way.

Many of these programs are made possible through a combination of federal and local funds, which work together to carry out the City's objectives.

2012-13 Program Year CAPER Resources	
Entitlement Programs	
	$ 1,231,780
HOME (through an agreement with Maricopa County)	$ 288,088
Public Housing Programs	
Section 8 Housing Choice Voucher Program	$ 4,334,069
Public Housing Program	$ 1,211,355
Competitive and Stimulus Programs- Balance Available on July 1, 2012	
Neighborhood Stabilization Program 1 (NSP 1)	$ 162,276
Neighborhood Stabilization Program 3 (NSP 3)	$ 1,197,746
Local Resources and Leverage	
CDBG Program Income	$ 49,478
HOME Program Income	$ 33,820
Acts of Kindness (AOK)	$ 60,828
Social Service Funds (SSF)	$ 421,896
Youth Enhancement Program (YEP)	$ 642,006
Veterans Transportation	$ 10,000
Total Leverage	$ 1,218,028
Total Resources Available	**$ 9,643,342**

EXECUTIVE SUMMARY

HOUSING

- Made emergency home repairs for 64 low and moderate- income homeowners through a CDBG-funded partnership with Habitat for Humanity.
- Assisted 7 first-time buyers to purchase homes using NSP1, NSP3 and HOME funds through a partnership with Newtown Community Development Corporation.
- Improved 7 single-family owner-occupied homes using CDBG and HOME funds, including substantial rehabilitation of 3 homes and exterior improvements for 4 homes.
- Re-roofed; replaced outdated refrigerators; installed carbon monoxide detectors; and replaced exterior doors for 126 families residing in Chandler's public housing sites.

HOUSING AFFORDABILITY

- Provided Housing Choice Vouchers for 486 households.
- Operated 303 units of affordable public housing.
- Partnered with Newtown Community Development Corporation to provide 15 homebuyer education classes and 9 Community Land Trust orientations

NON-HOUSING COMMUNITY DEVELOPMENT

- Completed CDBG funding of the 10,000 sq. ft. expansion of Chandler Christian Community Center, which provides services to 19,400 Chandler residents annually.
- Continued a comprehensive program of supporting diverse organizations and activities through the Diversity office, including 28 diversity events and numerous signature events attended by 19,579 participants.
- Investigated 7,549 property-related code complaints, including 4,728 citizen-initiated complaints and 3,101 cases initiated by inspectors while on routine patrol. 99.67 % of cases complied voluntarily within an average of 25 days.
- Continued the voluntary demolition program, resulting in the demolition of 1 severely dilapidated property. 5 additional uninhabitable properties were demolished by owners, through enforcement procedures.
- Installed 13 brighter, more energy efficient street lights to provide a safer environment in low and moderate-income neighborhoods, bringing the total number of new street lights to 698.
- Removed graffiti from 2,266 locations and removed overgrown weeds, fallen trees and other debris from 114 sites using General Funds.

SPECIAL POPULATIONS

- General Fund resources supported 15 programs, including:
  - Three programs that provided 27 victims of domestic violence with shelter and supportive services.
  - Eight programs that provided 2,907 disabled youth and adults with various services.
  - Four programs that provided 1,978 seniors with assistance to meet their basic needs, including food, clothing and transportation.

HOMELESSNESS

- Focused on services to Chandler's street homeless population through the Interfaith Homeless Emergency Lodging Program (I-Help) and Homeless Navigator.
- Provided the Homeless Navigator program including intervention services for 73 individuals experiencing street homelessness. In particular, the case managers assisted with transportation to detox and treatment facilities. The Homeless Navigator also assisted with client evaluation and support for TBRA program.
- Provided housing for 14 homeless individuals and families through the TBRA Program
- Provided 6,960 bed nights of shelter for homeless populations using CDBG and Social Service Funding.
- Provided CDBG funds to 8 emergency and transitional shelter programs that served 829 homeless individuals, families and victims of domestic violence.
- Collaborated on the MAG Homeless Committee Homeless Street Count and provided hydration stations during the summer months.

ANTI-POVERTY AND HUMAN SERVICES

- Provided funds to assist 1,287 low-income Chandler residents with tax assistance through the Volunteer Income Tax Assistance Program (VITA).
- Operated the Chandler Public Housing Youth Program, which provided educational and skill building programs to encourage 444 youth to become involved in positive activities, complete homework and participate with the Chandler Boys and Girls Club team sports.
- Provided 254 families with emergency financial assistance to prevent evictions and utility shut-offs through the Chandler Christian Community Center's Community Action Program using General Funds.
- Assisted families with services such as foster care, adoption and emergency shelter through the Child Crisis Center.
- Utilized CDBG funding to provide no-cost attorneys and legal advocates to resolve civil legal problems for 217 low-income Chandler residents through Community Legal Services.
- Provided referrals for 38,668 individuals through Human Services Funding.

LOCAL / LEVERAGE RESOURCES

- Coordinated the 100 Hour Centennial Volunteer Challenge, which included outreach to volunteers, tracking of volunteer hours, and planning of an annual recognition event. A total of 141,833 hours were volunteered by 2,152 volunteers with an estimated value of over $3 million.
- Allocated Acts of Kindness funding to 4 programs that served 7,015 Chandler residents.
- Allocated Social Services Funds to 15 programs that served 15,437 Chandler residents.
- Allocated Youth Enhancement Program funds to 27 programs that served 12,211 youth and their families.
- Allocated Veterans Transportation program funds to 2 agencies that served disabled and low-income military veterans and their families.

HOUSING

Chandler is a member of the Maricopa HOME Consortium. Chandler's HOME-funded housing, homeless and special needs activities are officially planned and reported through the Consortium and are included here to provide a complete description of Chandler's activities.

Together, CDBG and HOME funding improved 190 housing units occupied by Low and Moderate-income Households

- The Housing Rehabilitation Program improved electrical and plumbing, heating and cooling, roofing and other systems that increase safety and habitability.
- The Exterior Improvement Program addressed roofing, painting, landscaping and other exterior elements that visibly impact the home and the neighborhood.
- The Emergency Home Repair Program operated by Habitat for Humanity made repairs that represent an imminent threat to health and safety such as roof leaks, plumbing leaks and HVAC.
- The Chandler Public Housing Section made exterior improvements at various public housing sites including re-roofing 17 apartment buildings, upgrading electrical panels on 22 homes, replacing dated refrigerators with energy-star-rated refrigerators, installing carbon monoxide detectors in 140 apartments, and replacing exterior doors at 55 single-family homes.

	Household Income Level			
Accomplishments	0-30%	31-50%	51-80%	$ Spent
CDBG				
Housing Rehab	0	1	0	$122,654
Exterior Improvements	0	3	1	$57,336
Emergency Repair	21	29	14	$169,732
Public Housing Improvements	85	25	16	$133,239
HOME				
Housing Rehab			2	$107,933
Total	106	58	33	**$589,904**

NSP and HOME funding assist 7 First-Time Homebuyers to Purchase a Home

In cooperation with Newtown Community Development Corporation, six homes were acquired, rehabilitated and resold to first time homebuyers through the Chandler Community Land Trust. Another homebuyer received down-payment assistance to ensure the home was affordable.

	Household Income Level			
Accomplishments	< 50%	51-80%	81 – 120%	$ Spent
Land Trust, HOME	1	0	0	*$0,00
Land Trust, NSP 1	1	0	1	$196,783
Land Trust, NSP3	1	1	1	350,438
DPA, NSP 1	0	0	1	$10,000
Total	3	1	3	**7**

* Land Trust HOME property listed above was purchased with Project Proceeds.

Housing Counseling

The City of Chandler and Newtown CDC continued their partnership to provide housing counseling to families and individuals interested in purchasing a home in Chandler. Newtown provided 15 Homebuyer Education classes for 364 participants and 9 Community Land Trust orientations for 102 participants.

Public Housing and Housing Choice Vouchers

The Chandler Public Housing Authority (PHA) responds to the needs of extremely low income, low-income and moderate-income families. The City's PHA manages 303 public housing units and 486 Housing Choice Vouchers while maintaining its HUD "High Performing" designation for both the Section 8 Voucher and Public Housing Programs. In addition, the Housing and Redevelopment Division operates 4 scattered-site senior homes in gated, designated adult communities as a non-federal affordable housing venture.

2012-13 Housing Goals

- Increase homeownership through first-time homebuyer and down payment assistance programs.
- Increase the quality and habitability of owner-occupied housing through rehabilitation and emergency repair assistance to low and moderate-income households.
- Preserve affordability of decent, safe and sanitary rental housing through the Housing Choice Voucher Program.
- Increase the supply of affordable owner-occupied and rental housing by continuing to partner with agencies to acquire and rehabilitate housing for purchase and/or rental.
- Assist homeowners at risk of foreclosure by partnering with nonprofit housing counseling agencies.

Newtown House with HHSC Members

CDBG PUBLIC SERVICES ACTIVITIES - HOMELESSNESS

Addressing the needs of homeless families and individuals is a high priority of the City as identified through a city-wide 2007 Human Services Needs Assessment. During 2012-13, the City provided CDBG support to seven nonprofit organizations that offer shelter and services to homeless individuals and families and victims of domestic violence. City General Fund resources leveraged CDBG resources and are described on pages 17 through 23.

2012 - 2013 Homeless Accomplishments

- Supported prevention and education programs that provide financial and case management assistance to individuals and families facing homelessness.
- Provided financial and technical support to programs that provide emergency and transitional shelter for homeless individuals and families and victims of domestic violence.
- Supported regional MAG Continuum of Care activities to serve the homeless including hydration stations during summer months and
- Continued the partnership with For Our City – Chandler, which coordinates services offered by the City and non-profit organizations with the service resources of faith-based communities, employers, business groups, and others.
- Experienced a reduction in unsheltered homeless individuals from 65 in 2011 to 17 in 2013. Participated in the Point-in Time Homeless Street Count, which focuses on the number of homeless persons living on the street. In addition to the 17 identified homeless persons, 14 individuals received shelter during the count through the Interfaith Homeless Emergency Lodging Program (I-HELP).
- Developed the Chandler Interfaith Homeless Lodging Program (I-HELP), which provides food and safe shelter three days a week.

- **A New Leaf - La Mesita Family Homeless Shelter** is the only emergency shelter in the East Valley that delivers comprehensive services in a single location for homeless families with children. The shelter provided 36 Chandler families with emergency shelter and case management services for up to 120 days.

- **A New Leaf - The East Valley Men's Center** – As the only East Valley shelter serving single, adult homeless men exclusively. EVMC maintains 84 shelter beds in a highly structured environment that requires each resident to remain sober, save money and make progress towards achieving self-identified goals for economic and social self-sufficiency. EVMC's unique program is free and provided 29 Chandler adult men with shelter and assistance finding and keeping gainful employment.

- **Central Arizona Shelter Services** – The Adult Shelter provided 118 homeless Chandler adults with emergency shelter and supportive services.

- **Community Bridges, Inc.** – Peer support and the Homeless Navigator Program provided intervention for 73 individuals experiencing street homelessness. In particular, the interventionists assisted with substance abuse issues including transporting these individuals to detox and behavioral health facilities. The Homeless Navigator also assisted with client evaluation and support for those homeless individuals and families participating in the HOME funded TBRA program.

- **Labor's Community Service Agency** –paid monthly utility costs for 19 Chandler families occupying transitional housing. The transitional housing program assists homeless families to address social and financial responsibilities and move from homelessness to permanent housing. Families in transitional housing work toward self-sufficiency, upgrading or maintaining long-term employment and providing services to help children move up a grade level.

- **Save the Family Homeless Families Intervention** provided housing and case management to 84 Chandler families. The goal of the program is to move previously-homeless families towards self-sufficiency and permanent housing. Clients work toward their self-sufficiency goals while maintaining full-time employment criteria necessary to fulfill their self-sufficiency goals.

- **Save the Family FACES Program** provided intervention education services necessary to 84 Chandler families for successful transitioning from homelessness to permanent housing.

- **The UMOM New Day Shelter** provided 23 Chandler families with emergency shelter services. In addition to shelter and program services, UMOM staff provided case management, counseling and childcare services.

HOME Tenant-based Rental Assistance Provides Supportive Housing for 14 Households

Ten homeless individuals and 4 families are safely housed and receiving supportive services through the HOME tenant-based rental assistance program. Two nonprofit organizations - Community Bridges, Inc., (CBI) and HOM, Inc. work together to ensure that Chandler's vulnerable residents receive intensive intervention. Through a Homeless Navigator, CBI identifies individuals and families who wish to seek housing. HOM, Inc. then qualifies the household under HUD regulations, enters into a housing assistance payment contract with the landlord on behalf of the client, and inspects housing units to ensure they meet HUD standards. Households receive rental assistance for up to 24 months while the CBI Homeless Navigators provide services to help participants achieve their highest levels of housing stability and self-sufficiency.

PUBLIC SERVICES ACTIVITIES/NON HOMELESSNESS AND SPECIAL POPULATIONS

CDBG Public Services – Non-Homeless and Special Populations

During 2012-13, the City allocated 14.3% of its CDBG funding for public services. In addition to shelter and services for homeless individuals and families, CDBG funding supported 2 programs that meet the needs of poverty-level households and special populations.

- **Chandler Public Housing Afterschool Program** – Provided afterschool and daily recreation programs for 444 youth residing with their families in public housing. The ASPIRE (After School Program; Imagination, Recreation, Education), was offered at each of the 4 Public Housing sites, running concurrently with the school calendar. Youth earned incentives as Homework All-Stars and gained Site Bucks used to help fulfill their back-to-school lists and to purchase gifts during the holidays. Other incentives included a pizza party and a special Hilton Thanksgiving dinner. During school Intersessions, field trips were taken to the Arizona Science Center, US Airways Arena, learning basketball skills from the Phoenix Suns and trips to the Mesquite Groves Aquatic Center. During school breaks, participants, 6-12 years-of-age learned fun bits of history through books, games and crafts. Some of the new knowledge included the history of the ice cream cone and popcorn, the Lewis and Clark expedition, the Mesozoic Era, Mt. Rushmore and Neil Armstrong's walk on the moon. Teen Time activities included a service project at Feed My Starving Children; packing rice meal packets to be sent overseas for starving children. Other Teen Time activities included field trips to Freestone Recreation Center for rock wall climbing, and wally ball, Mesquite Grove Aquatic Center for g swimming. Teen Time capped each day off with a variety of team-building activities. 32 Housing youth, ages 6-14, participated in Chandler Boys and Girls Basketball League practices and games.
- **Community Legal Services** –Provided free legal advice for low-income Chandler residents. Attorneys and legal advocates worked to resolve civil legal problems for 217 low-income Chandler residents. Services included self-resolution instruction, document review, advice clinics and direct representation. The program assisted residents with a variety of legal issues including consumer/finance, family law, health, housing, income maintenance and education.

Addressing Underserved Needs and the Needs of Poverty-Level Households

The City staffs the faith-based coalition "For Our City", which partners with local nonprofits to meet community and nonprofit needs. Approximately 100 participating faith-based organizations help identify community services gaps and provide assistance to address those gaps.

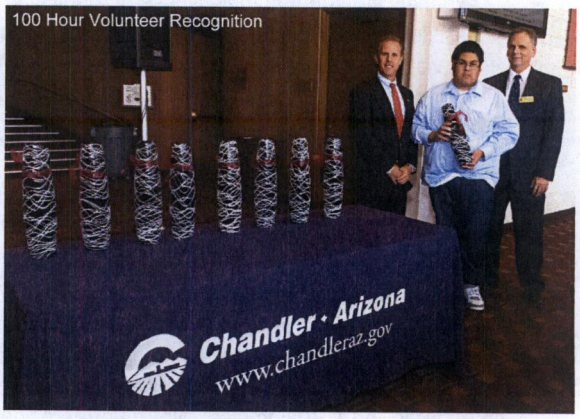
In addition to CDBG-funded activities, the City endorsed several actions to address obstacles toward meeting the needs of poverty-level households. The Volunteer Income Tax Assistance (VITA) Program provides free income tax assistance, banking services, and other resources by partnering with nonprofit agencies and businesses. Chandler partnered with First Credit Union, The CARE Center, Chandler Christian Community Center, The Buddhist Tzu Chi Foundation, Sun Lakes Country Club, and Chandler Gilbert Community College to assist low- to moderate-income, handicapped, and elderly citizens to obtain Earned Income Tax Credits, child care credits, and education credits they may not have been aware of. Chandler's VITA program utilized 58 volunteers who donated over 3,000 hours and assisted 1,287 residents in filing their tax returns resulting in refunds totaling $1,543,651.

New this year is the City's participation in the Maricopa County VITA Network, a partnership between Valley of the Sun United Way, AARP Tax Aide, City of Phoenix, City of Chandler, Mesa United Way, and Tempe Community Council. This Network coordinated their efforts in applying for an IRS grant that assisted Chandler in purchasing 2 laptops, a portable printer, and paid the salary for a support staff position. The Network works together on volunteer recruiting and training, pooling resources and community outreach to enhance the program and make it more accessible for income-eligible residents of the east valley.

2012-13 Human Services and Anti-poverty Goals

To arrest further economic decline and assist households in crisis, funding was directed to human services intervention and prevention strategies to meet the basic needs of Chandler's low and moderate-income households:

- Food and clothing.
- Emergency and transitional shelter with services.
- Crisis assistance to move through personal and systemic barriers.
- Credit and housing counseling.
- Job skills development programs.
- Asset-building strategies.
- Assistance navigating social and economic systems.
- Physical and mental health services.
- Eviction and foreclosure prevention programs.
- Rental assistance.



100 Hour Volunteer Recognition

TABLE 1 - CDBG FUNDING AND OUTCOMES - FY 2012-13

Program Year	Agency / Program	Funding Available	Expended in FY 2012	Total Expended	HUD Outcome	Persons Assisted
Programs that Address Basic Needs (Public Services)						
2012	A New Leaf – East Valley Men's Center	$30,000	$30,000	$30,000	DH3	29
2012	A New Leaf – La Mesita Family Homeless Shelter	$10,000	$10,000	$10,000	DH3	36
2012	CASS – Homeless Single Adults Emergency Shelter	$21,608	$21,608	$21,608	DH3	118
2012	Chandler Housing Youth Program	$31,000	$31,000	$31,000	SL1	444
2012	Community Bridges – Crisis Stabilization& Peer Support	$10,000	$10,000	$10,000	SL3	73
2012	Community Legal Services – Removing Barriers to Justice	$6,000	$6,000	$6,000	SL1	217
2012	Labor's Community Services Transitional Housing	$10,000	$10,000	$10,000	DH3	19
2012	Save the Family – Homeless Family Intervention Program	$40,000	$40,000	$40,000	DH3	84
2012	Save the Family – FACES Program	$10,000	$10,000	$10,000	DH3	84
2012	UMOM Emergency Shelter Chandler	$10,000	$10,000	$10,000	DH3	23
			$178,608			1,490
Funding for Public Facilities, Housing and Neighborhood Improvements						
Program Year	Agency / Program	Funding Available	Expended in FY 2012	Total Expended	HUD Outcome	Households Assisted
2009	Chandler Christian Community Center	$396,309	$167,632	$396,309	SL1	4,286
2009	COC Moderate Rehab Program	$286,232	$122,654	$224,866	DH3	3
2012	COC Moderate Rehab Program	$17,291	$0	$0	DH3	---
2011	Chandler Public Housing Improvements	$198,911	$116,913	$198,911	DH3	86
2012	Chandler Public Housing Improvements	$200,000	$16,326	$16,326	DH3	40
2010	COC Voluntary Demolition Program	$75,864	$13,352	$75,864	SL1	1
2011	COC Voluntary Demolition Program	$163,485	$207	$207	SL1	---
2011	COC Neighborhood Resources –Code Blight Elimination	$68,283	$30,880	$68,283	SL1	---
2012	COC Neighborhood Resources –Code Blight Elimination	$55,167	$8,153	$8,153	SL1	---
2011	COC Transportation & Development - Street lights	$219,057	$44,565	$219,057	SL1	---
2012	COC ADA Ramps and Routes	$250,000	$2,336	$2,336	SL1	---
2011	Habitat for Humanity – Emergency Home Repair	$23,354	$19,894	$23,354	SL3	14
2012	Habitat for Humanity – Emergency Home Repair	$265,000	$149,838	$149,838	SL3	50
2010	Exterior Home Improvement Program	$277,093	$57,336	$277,093	SL3	2
2012	Exterior Home Improvement Program	$200,000	$0	$0	SL3	---
2010	Home Modification Program – Persons w/Disabilities	$42,682	$94	$42,682	DH1	---
			$750,180			4,482
Program Administration						
2012	Chandler Program Administration	$ 254,038	$249,480	$249,480		n/a

HUD Outcome Code Key	Availability / Accessibility	Affordability	Sustainability
Decent Housing	DH1	DH2	DH3
Suitable Living Environment	SL1	SL2	SL3
Economic Opportunity	EO1	EO2	EO3

TABLE 2 - HOMELESS PREVENTION PROGRAMS, SOURCES OF FUNDS AND OUTCOMES

Agency Name	Program Description	Funding Category	Funding Source	FY 2011/12 Expenditures	Outcome/ People Served H- HHLD P- Persons
A New Leaf – East Valley Men's Center	Homeless Single Adult Males	Emergency	CDBG	$ 30,000	29P
A New Leaf – La Mesita Homeless Shelter	Homeless Families	Emergency	CDBG	10,000	36P
Central Arizona Shelter Services – Adult Shelter	Homeless Single Adult Males	Emergency	CDBG	21,608	48P
Community Bridges	Homeless Men and Women – Medical Detox	Supportive	CDBG	10,000	73P
Community Legal Services	Homeless Men, Women & Families – Public Benefit Representation	Supportive	CDBG	6,000	217P
Labor's Community Service Agency	Homeless Families	Transitional	CDBG	10,000	19P
Save the Family	Homeless Families Intervention	Transitional	CDBG	40,000	84P
Save the Family	FACES Program	Emergency	CDBG	10,000	84P
UMOM New Day Care Center	Homeless Families	Emergency	CDBG	10,000	23H
A New Leaf – La Mesita Children's Services	Homeless Families – Daycare Assistance	Emergency	Gen. Funds	5,000	1P
A New Leaf – EMPOWER	Homeless Men and Women ages 18-25	Re-housing	Gen. Funds	9,000	24P
Catholic Charities – My Sister's Place	Homeless Domestic Violence Victims	Emergency	Gen. Funds	11,306	5P
Chandler Christian Community Center	Food Bank	Supportive	Gen. Funds	55,000	9,651P
Chandler Christian Community Center	CAP Office – Eviction & Utility Assistance	Supportive	Gen. Funds	155,000	9,858P
Chandler Education Foundation –The CARE Center	Medical and Social Services	Supportive	Gen. Funds	87,500	479P
Chandler Gilbert ARC	Independent Living for Homeless SMI	Supportive	Gen Funds	6,600	4P
Child Crisis Center – Emergency Shelter	Homeless	Emergency	Gen. Funds	5,000	1P
Chrysalis Crisis Shelter Program	Homeless Domestic Violence Victims	Emergency	Gen. Funds	10,000	7P
Kyrene Foundation	Kyrene Family Resource Center	Supportive	Gen. Funds	11,000	118P
Matthew's Crossing	Food Bank	Supportive	Gen. Funds	20,000	6,400P
National Advocacy & Training Network-SEEDs	Homeless Domestic Violence Victims	Emergency/ Supportive	Gen. Funds	22,000	39P
Salvation Army	Emergency Financial Assistance- Eviction Prevention & Food Bank	Supportive	Gen. Funds	20,000	110P
			Total:	**$565,014**	**27,310**

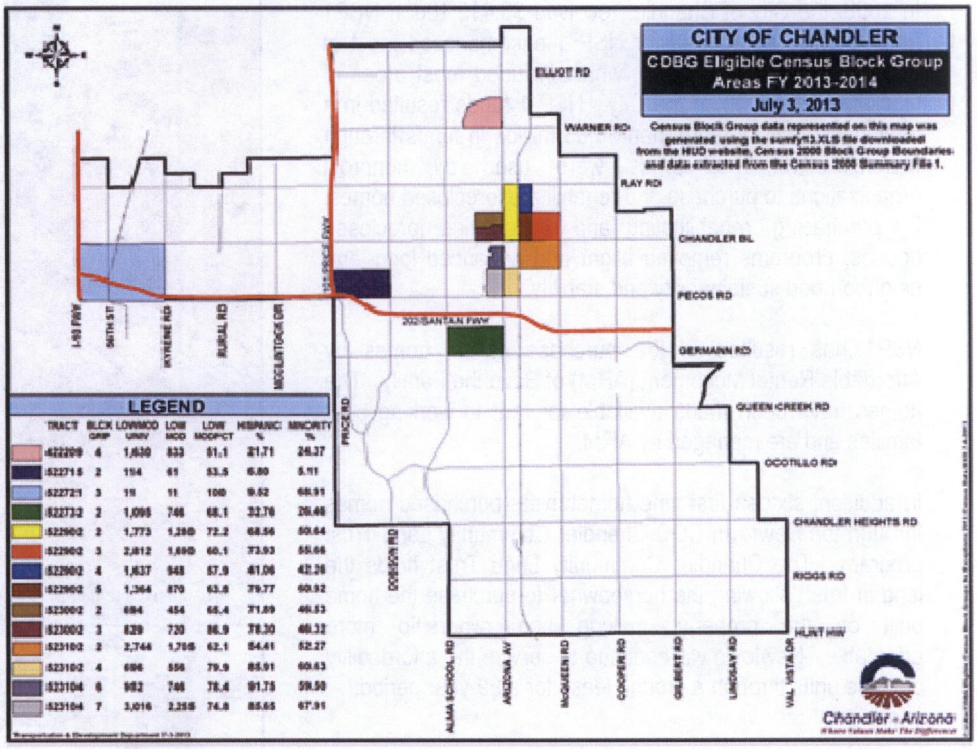
GEOGRAPHIC DISTRIBUTION OF ACTIVITIES

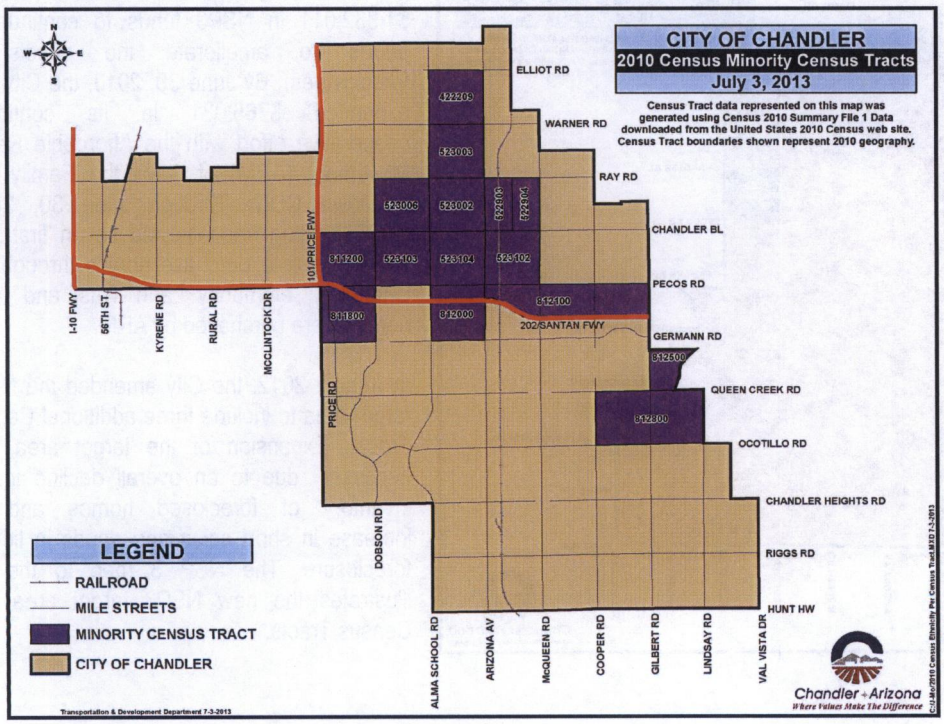
Community Development Target Areas

There are fourteen Community Development Target Areas in Chandler. Community Development Target Areas are Census Tract Block Groups where at least 51% of the population is low- or moderate-income.

- 19,367 households reside in these target areas.
- 57% of the people are Hispanic or Latino.
- 48% of the people are minorities, and may also be Hispanic or Latino.
- 70% of households are low or moderate-income.

During 2012-2013, the Moderate Rehabilitation, Exterior Improvement and Home Modification Programs were available throughout the City including Target Areas.





Areas of Minority Concentration

Areas of minority concentration are those in which the proportion of minorities is 10% or more than the proportion of minorities as a whole. According to the 2010 Census, the total percentage of minorities as a whole is 26.7%. Consequently, those areas with a minority population of more than 29.37% are areas of minority concentration in Chandler. According to the 2010 Census, 15 Census Tracts meet the definition of areas of minority concentration. A portion of eight of the fifteen Census Tracts are areas where at least 51% of the population is predominantly low to moderate-income.

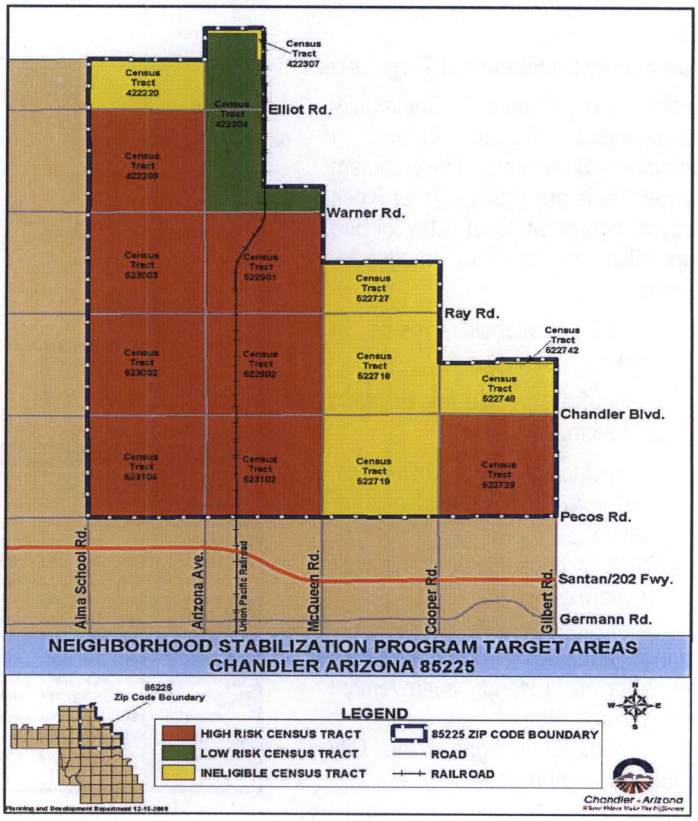
NEIGHBORHOOD STABILIZATION PROGRAMS – NSP1 AND NSP3

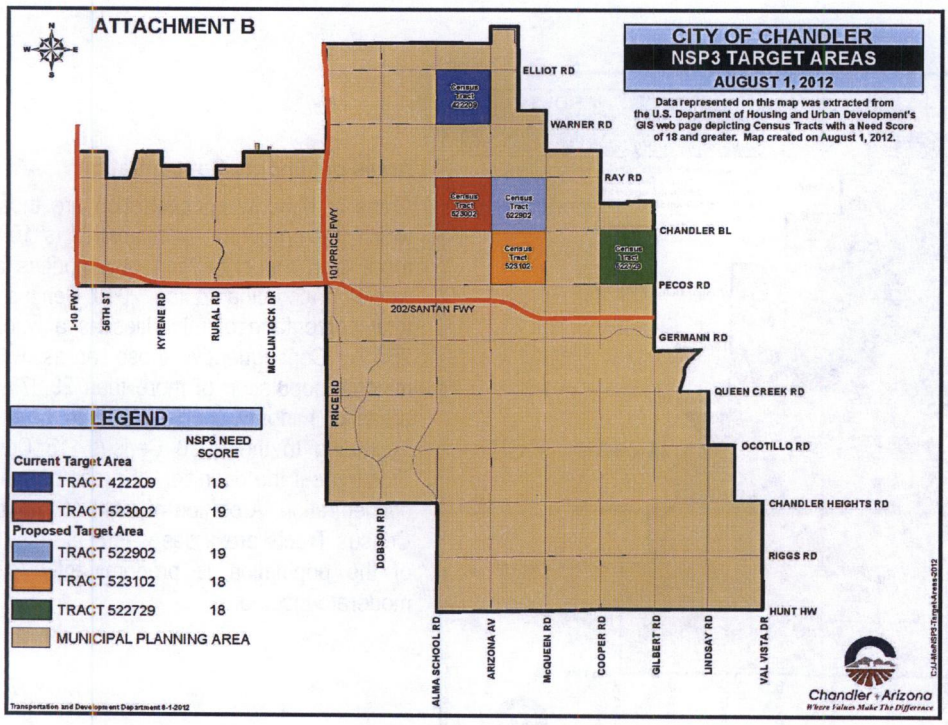
NSP 1

In 2008, the City of Chandler received $3,415,100 in NSP1 funds. The Target Area for NSP 1 encompassed most of Chandler's 85225 Zip Code, which included most areas of high foreclosure risk in the City. NSP 1 funds resulted in a total investment of more than $3.03 million in funds through March, 2013. The funds were used by nonprofit organizations to purchase and rehabilitate foreclosed homes. By purchasing, rehabilitating and reoccupying foreclosed houses, programs removed blight and enhanced long-term neighborhood sustainability and stability.

NSP1 has resulted in the purchase of six homes by Affordable Rental Movement (ARM) of Save the Family. The homes have been made available for rent to working poor families and are managed by ARM.

In addition, sixteen first time homebuyers purchased homes through the Newtown CDC Chandler Community Land Trust program. The Chandler Community Land Trust holds the land in trust, allowing the homeowner to purchase the home built on the property, making homeownership more affordable. Newtown will continue to service the affordability of these units through a ground lease for a 99-year period.





NSP 3

In 2010, the City of Chandler received $1,332,011 in NSP3 funds to continue its efforts to ameliorate the effects of foreclosures. By June 30, 2013, the City had expended $765,031 in its continued cooperative effort with the Affordable Rental Movement (ARM) of Save the Family and Newtown CDC. Through June 30, 2013, NSP3 funding had assisted seven first time homebuyers to purchase homes through the Chandler Community Land Trust and three homes were purchased by ARM.

In August 2012, the City amended the NSP3 target area to include three additional Census Tracts. Expansion of the target area was necessary due to an overall decline in the inventory of foreclosed homes and an increase in short sales and deeds in lieu of foreclosure. The NSP 3 map to the left illustrates the new NSP3 target area and Census Tracts.

FAIR HOUSING, LEAD-BASED PAINT AND OUTREACH TO MINORITY AND WOMEN-OWNED BUSINESSES

Fair Housing

The City of Chandler is committed to fair housing for all and increasing public awareness of fair housing laws and resources. As part of Chandler's five year planning process, the City created a new Analysis of Impediments (AI) to Fair Housing Choice in 2010. This year the City partnered with Community Legal Services, Inc. to educate, counsel and provide legal representation for residents facing fair housing issues. In addition to partnering with Community Legal Services, the City promoted fair housing in the following ways:

1. Maintained information on the City website promoting Fair Housing;
2. Provided fair housing information through the City's Neighborhood Program Office, and the City's Community Development and Public Housing/Section 8 web pages for tenants, homebuyers and landlords;
3. Provided fair housing information in English, Spanish and other languages on the Public Housing / Section 8 website;
4. Provided space at City offices for HUD Certified Counselors to assist residents with becoming a homebuyer and with foreclosure prevention issues;
5. Provided customers who may have been discriminated against with referrals to the Attorney General's Office through Chandler's Fair Housing Hotline. Staff assisted 3 customers who requested additional information;
6. Included copies of "Fair Housing, It's Your Right", "Ten Most Common Mistakes" and a City fair housing complaint form in Section 8 briefing packets; and
7. Referred individuals with fair housing, landlord-tenant, and predatory lending concerns to Community Legal Services, resulting in 9 cases.

During Fair Housing Month – April 2013, the City also promoted fair housing through:

1. Council Proclamation during a regular City Council meeting;
2. Public service announcement slides on the city cable channel;
3. Informational video demonstrating discrimination examples and characteristics aired on public access station; and
4. Attendance at a regional fair housing training event.

Lead-Based Paint Activity

Although only 3% of the City's housing stock is at risk of lead-based paint, the City educates and provides information to all recipients of federally funded housing programs on the hazards of lead based paint.

Recipients of federally funded programs receive a copy of the manual, "Protect Your Family From Lead Based Paint." All rehabilitation programs or projects that involve housing units constructed before 1980 include lead hazards testing and abatement in accordance with HUD's Lead Based Paint Regulation.

In addition to providing manuals and testing for lead hazards, lead-based paint educational materials are made available to all residents at the Community Development Division and Public Housing Offices.

Outreach to Minority and Women-Owned Businesses

The City of Chandler has developed procurement procedures that facilitate opportunities for Minority Business Enterprises and Women Business Enterprises (MBEs and WBEs) to participate as contractors and suppliers of goods and services. The City's bid and contract language ensure a good faith effort to reach out to and utilize contractors and other entities that are owned by minorities and women to the maximum extent possible. The City has a method of identifying and maintaining an inventory of minority and women's business enterprises (MBEs and WBEs) and has developed procurement packets to provide opportunities for MBEs and WBEs.

The City encourages sub-recipient agencies to outreach and utilize minority-owned and women's business firms whenever possible. The City also provides technical assistance to sub-recipient agencies in locating and outreaching to minority and women-owned business firms for goods and/or service.

Race and Ethnicity of CDBG and HOME Funded Housing Program Participants - Households

Race/Ethnicity	Total	White	Black	Asian	American Indian	Native Hawaiian / Pacific Islander	Other
Total Assisted	203	157	32		8		6
Hispanic/Latino	105	99	2		1	-	3

MONITORING AND PERFORMANCE MEASUREMENT

Monitoring

The goal of monitoring is to improve the delivery of services by ensuring that activities are carried out in accordance with administrative, financial and program requirements. Monitoring begins with a formal application process and pre-contract training. During the year, the City performs ongoing monitoring including fiscal audits, desk audits, agency risk assessments, and formal site visits.

As part of the application process, non-City agencies were required to submit information on fiscal and program capability, non-profit status, disability accessibility, and other requirements. Prior to contracting, the City conducted training sessions to explain program laws, regulations and requirements and City monitoring standards and procedures. The City also conducted pre-contract site visits.

Written agreements were entered into with both City and non-City agencies. Written agreements with non-City agencies included measurable objectives, monthly reporting requirements and reimbursement processes. City staff reviewed reports and source documents for accuracy, cost allowability and cost reasonableness prior to reimbursement.

Risk assessments were based on a desk audit utilizing a Program Performance Monitoring Checklist that includes:

1. Program Outcomes, including progress towards stated objectives.
2. Accessibility for disabled persons.
3. Fiscal Management, including Fiscal Audit Reports and Audit Management Letters.
4. Procurement procedures and documentation.
5. Program/Client Records, including target population served, and verification of compliance with national low/moderate income objective.
6. Board Operations, including Board membership lists, and Board member backgrounds.

After completing the risk assessment and identifying areas for review, staff coordinated site visits. At the formal site visits, staff conducted an entrance discussion with key agency staff and reviewed:

- Disability accessibility compliance, including the agency's self-evaluation, disability accessibility policy and program documents. City staff also inspected the facilities for compliance.
- Fiscal records, including transactions, procedures, internal controls, agency wide financial statements showing budget variances, and regular review of financial statements by the agency governing board.
- Procurement policies and practices, including MBE/WBE outreach, bidding processes, and cost reasonableness and allowability testing.
- Board meeting minutes to verify the Board's involvement in governance and knowledge of CDBG and/or HOME regulations.

Following review, City staff conducted exit conferences to discuss preliminary findings and concerns and later prepared and delivered formal monitoring letters. The City then followed up to ensure that corrective actions were addressed.

Performance Measurement System

The City requires sub-recipients to include a performance measurement strategy in their funding proposals to demonstrate that proposed services will enhance the lives of City residents. The strategy quantifies the long-term and short-term goals, activities, outputs and outcomes. It includes client demographics, projections of the number of individuals and households that will be served, and annual unit-of-service projections.

Funded agencies provide quarterly reports that quantify the number of clients/households served and units of service to demonstrate progress toward their goals and objectives. The quarterly reports allow the City to continuously monitor and evaluate progress and provide technical assistance to mitigate any unforeseen barriers or challenges.

Orangtree Neighborhood Celebrates New Signage

MINIMIZING DISPLACEMENT, CITIZEN PARTICIPATION, OVERCOMING REGULATORY BARRIERS AND PROGRAM INCOME

Minimizing Displacement

City staff works with all programs and projects to identify alternatives to activities that may cause permanent displacement. To minimize displacement, the City follows a written Residential Anti-Displacement and Relocation Assistance Plan. The Plan states that the City will make reasonable efforts to ensure that CDBG, HOME and NSP activities will not cause unnecessary displacement.

The City administers the CDBG, HOME and NSP Programs so that careful consideration is given during the planning phase to avoid displacement. For example, the first-time homebuyer programs are restricted to acquiring homes that are vacant or are a voluntary sale by the owner-occupant. Non-voluntary displacement of any nature is reserved as a last resort when no other alternative is available and the activity is necessary to carry out a specific goal or objective that benefits the public.

During FY 2012-13, the City temporarily relocated 5 owner-occupants to facilitate the completion of substantial rehabilitation. In accordance with City guidelines, moving assistance and a monthly rental allowance were provided.

Overcoming Regulatory Barriers

The City has closely examined methods to reduce regulatory barriers to affordable housing development.

The City established a goal of 1,000 new housing units in the downtown area through the South Arizona Avenue Corridor study. The goal introduced a mix of households to the downtown area, and created a vibrant urban-living environment. Streetscape improvements to Arizona Ave. were finalized in 2012-2013. Continued improvements, in the corridor, will address blight conditions in the area.

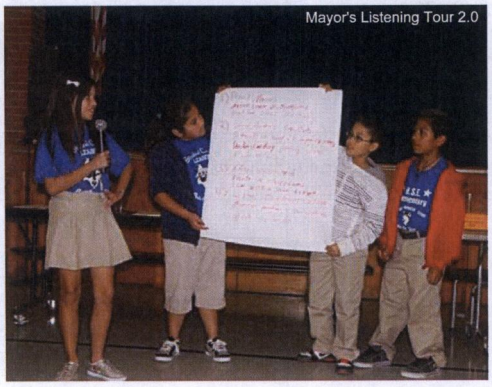
Citizen Participation Plan

The City of Chandler's Citizen Participation Plan includes a 15-day public comment period and public hearing for the CAPER.

For FY 2012-13, the public comment period will begin August 7, 2013 and close August 22, 2013. The City will hold one public hearing at 7:00 pm on August 15, 2013 in the City Council Chambers. In addition to commenting at the public hearing, citizens are invited to submit written comments.

The public hearing will be announced through an advertisement in the Arizona Republic and posted in public locations including the City Clerk's office, the Neighborhood Resources Division office and at the main branch of Chandler Public Library. The public hearing notice will include the meeting location; date, time, key staff contacts, lists the topics to be considered and provides the beginning and ending dates of the 15-day comment period. The notice also includes information for citizens requesting accommodations for a disability. Public comments will be incorporated into the CAPER after the public comment period closes.

The draft CAPER is available for review at multiple locations including the Chandler Main Library, the Neighborhood Resources Division office, and the City's website at www.chandleraz.gov/communitydev.


Mayor's Listening Tour 2.0

Program Income

During 2012-2013, the City received program income from its housing rehabilitation programs:

- CDBG-funded activities - $ 49,478
- HOME-funded activities - $ 33,820
- The City has 41 outstanding loans that require repayment of principal.
- The outstanding principal amount of these loans is $454,782 *

Housing rehabilitation loans are due and payable in full if the property is sold, transferred or rented during the loan term. In some cases loans are forgiven over time. For example, participants in the City's Moderate Rehabilitation Program receive a zero interest loan of up to $50,000, partially forgiven over the life of the loan. Payment terms of up to 15 years are determined by the loan amount and family's household income. A family with a household income of 51% - 80% Area Median Income (AMI) will repay 50% of the total loan. Households with an income of 31% - 50% AMI will repay 25% of the total loan amount. Households whose income is 30% or less are not required to make payments on their loans. If the family meets all of the loan requirements, the loan is forgiven at the end of the loan term. These deferred loans are secured and carry other program restrictions. A loan may be assumed by a direct lineal descendent in the case of a borrower's death or incapacitation. If assumed, the terms and conditions of the original loan remain in place and the property must remain owner-occupied.

PERFORMANCE MEASUREMENTS – HOUSING

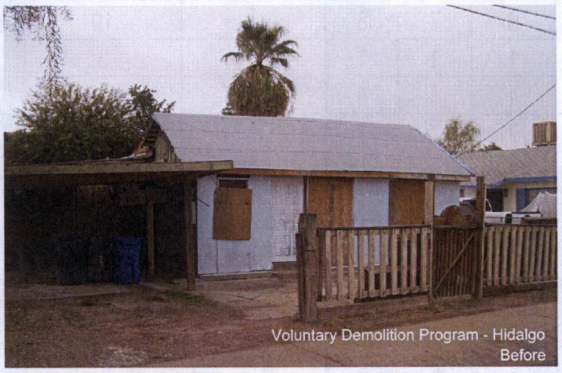
Addressing Priority Housing Needs

Chandler's Five-Year Consolidated Plan estimated unmet housing needs for high-priority population groups. Households with incomes less than 30% of the median income and renters with household incomes less than 50% of the median income are the highest priorities. The following two tables demonstrate FY 2012-13 housing accomplishments and progress towards meeting 5-year goals.

TABLE 3 – OWNER HOUSING ACTIVITIES AND PROGRESS TOWARDS 5-YEAR GOALS

Population	Income	5 Year Plan		Annual Accomplishments (2012-13 highlighted in blue)					Progress Towards 5-year Goals	
Acquisition of Existing Units		**5-Year Goal**	**Annual Goal**	**Yr 1**	**Yr 2**	**Yr 3**	**Yr 4**	**Yr 5**	**Total to Date**	**% Of Goal**
Elderly	Less than 30% AMI			0	0	0			0	
	31%-50% AMI			0	0	0			0	
	51%-80%AMI			0	1	0			1	
Small Related Family	Less than 30% AMI			0	0	0			0	
	31%-50% AMI			2	2	0			4	
	51%-80%AMI			0	6	0			6	
Large Related Family	Less than 30% AMI			0	0	0			0	
	31%-50% AMI			0	0	0			0	
	51%-80%AMI			2	0	0			2	
All Others	Less than 30%			0	0	1			1	
	31%-50%			0	0	2			2	
	51%-80%			0	3	1			4	
SUBTOTAL		25	5	4	12	4			20	80%
Production of New Units		**5-Year Goal**	**Annual Goal**	**Yr 1**	**Yr 2**	**Yr 3**	**Yr 4**	**Yr 5**	**Total to Date**	**% Of Goal**
SUBTOTAL		25	5	0	0	0			0	0%
Preservation & Rehabilitation of Existing Units		**5-Year Goal**	**Annual Goal**	**Yr 1**	**Yr 2**	**Yr 3**	**Yr 4**	**Yr 5**	**Total to Date**	**% Of Goal**
Elderly	Less than 30% AMI			26	18	13			57	
	31% - 50% AMI			11	13	10			34	
	51% - 80% AMI			8	13	1			22	
Small Related Family	Less than 30% AMI			24	6	5			35	
	31% - 50% AMI			13	8	11			32	
	51% - 80% AMI			9	10	7			26	
Large Related Family	Less than 30% AMI			4	3	3			10	
	30% - 50% AMI			2	3	5			10	
	51% - 80% AMI			2	4	1			7	
All Others	Less than 30% AMI			17	5	11			33	
	31% - 50% AMI			9	4	3			16	
	51% - 80% AMI			6	1	1			8	
Special Needs	0 – 80% AMI			33	0	0			33	
SUBTOTAL		575	115	164	88	71			323	56%
Homebuyer Assistance		**5-Year Goal**	**Annual Goal**	**Yr 1**	**Yr 2**	**Yr 3**	**Yr 4**	**Yr 5**	**Total to Date**	**% Of Goal**
Small Related Family	51% - 80% AMI			2	1	0			3	
Large Related Family	51% - 80% AMI			1	0	0			1	
SUBTOTAL		10	2	3	1	0			4	40%

TABLE 4 – RENTAL HOUSING ACTIVITIES AND 5-YEAR GOALS										
Population	Income	5 Year Plan		Annual Accomplishments (2012-13 highlighted in blue)					Progress Towards 5-year Goals	
Acquisition of Existing Units		5-Year Goal	Annual Goal	Yr 1	Yr 2	Yr 3	Yr 4	Yr 5	Total to Date	% Of Goal
Small Related Family	Less than 30% AMI			4	0	0			4	
	31% - 50% AMI			1	0	3			4	
Large Related Family	31% - 50% AMI			1	0	2			3	
SUBTOTAL		20	4	6	0	5			11	55%
Production of New Units		5-Year Goal	Annual Goal	Yr 1	Yr 2	Yr 3	Yr 4	Yr 5	Total to Date	% Of Goal
SUBTOTAL		20	4	0	0	0			0	0%
Preservation & Rehabilitation of Existing Units		5-Year Goal	Annual Goal	Yr 1	Yr 2	Yr 3	Yr 4	Yr 5	Total to Date	% Of Goal
Elderly	Less than 30% AMI			34	17	10			61	
	31% - 50% AMI			6	0	0			6	
	51% - 80% AMI			2	0	0			2	
Small Related Family	Less than 30% AMI			35	10	33			78	
	31% - 50% AMI			21	3	12			36	
	51% - 80% AMI			12	7	8			27	
Large Related Family	Less than 30% AMI			22	9	30			61	
	31% - 50% AMI			10	1	13			24	
	51% - 80% AMI			4	9	6			19	
All Others	Less than 30% AMI			30	0	12			42	
	31% - 50% AMI			4	0	0			4	
	51%-80% AMI			0	0	2			2	
Special Needs	0% – 80% AMI			3	0	0			3	
SUBTOTAL		220	44	183	56	126			365	165%


Voluntary Demolition Program - Hidalgo
Before

Voluntary Demolition Program - Hidalgo
After

PERFORMANCE MEASUREMENTS – NON-HOUSING COMMUNITY DEVELOPMENT

Addressing Priority Non-Housing Community Development Needs

High priority needs identified in the City 5-year Consolidated Plan included child care and senior center facilities, eleven public service activities, and economic development and planning activities. During 2012-2013, through a combination of CDBG and General Fund resources the City completed public facility and street-light improvement projects, and funded fifty-six public service activities to address the needs of low- and moderate-income residents. General Fund resources are described on pages 17 through 23.

Table 5 – Progress Towards Consolidated Plan High Priority Non-housing Community Development Needs
(HUD Table 2B) 2012-2013 Accomplishments

	5-Year Plan		Annual Accomplishments (2012-13 highlighted in blue)					Total to Date	$ Expended FY 2012-2013
	Priority Level	5-Year Goal	Yr 1	Yr 2	Yr 3	Yr 4	Yr 5		
Public Facilities		Facilities							
Neighborhood Facilities	M	2	2	2	0			4	$ 167,632
Parks/Recreation Facilities	M	2	0	0	0			0	---
Health Facilities	M	2	0	0	0			0	---
Fire Protection	M	2	0	0	0			0	---
Youth Centers	M	2	0	0	0			0	---
Child Care Centers	H	2	1	1	0			2	---
Senior Centers	H	2	0	0	0			0	--
Infrastructure		Contracts							
Street Improvements (Street lights)	M	1	1	1	0			2	$ 44,456
Sidewalks	M	1	0	0	0			0	---
Flood Control Improvements	M	1	0	0	0			0	---
Solid Waste Disposal	M	1	0	0	0			0	---
Public Services		Contracts							
General Public Services	H	15	3	4	4			11	$ 180,000
Youth Services	H	25	12	15	18			45	$ 366,000
Senior Services and Programs	H	15	3	4	3			10	$ 162,200
Handicap Services	H	5	6	7	6			19	$ 54,806
Legal Services, incl. Fair Housing	H	5	1	1	1			3	$ 6,000
Food and Clothing Services	H	15	4	4	5			13	$ 128,500
Emergency Shelter Operating Costs	H	30	7	7	7			21	$ 96,608
Domestic Violence Services	H	25	2	3	4			9	$ 53,306
Substance Abuse Services	M	5	1	1	1			3	$ 10,000
Employment Training	H	5	1	1	1			3	$ 9,000
Health Services	H	5	2	3	3			8	$ 197,418
Anti-Crime Programs-(Graffiti)	H	5	1	1	1			3	$92,572
Adult Services	M	10	0	2	2			4	$ 24,000
Economic Development		Contracts							
Microbusiness Loans	H	15	0	0	0			0	---
Demolition/Code Enforcement	H	25 Units	0	5	1			6	$ 52,592
Administration and Planning		Contracts							
Neighborhood Planning	H	2	0	0	0			0	---
		Total	47	62	57			166	$ 1,645,090

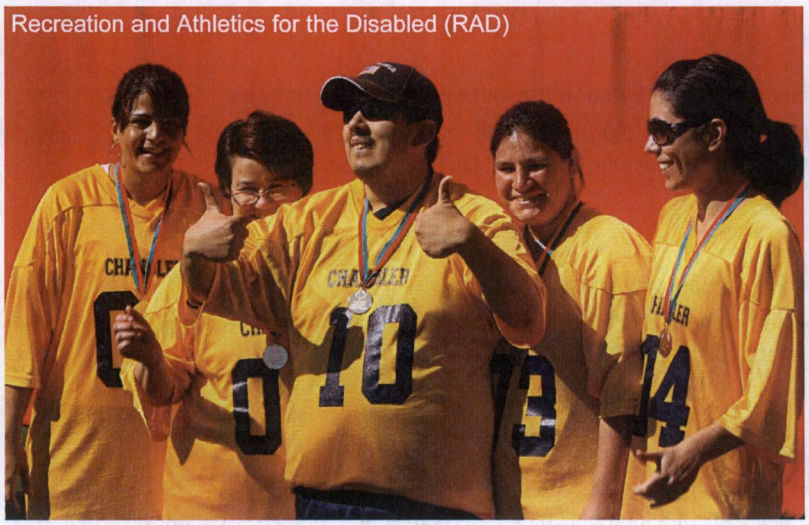
PERFORMANCE MEASUREMENTS – SPECIAL NEEDS POPULATIONS

Addressing the Housing and Supportive Services Needs of Special Populations

Special needs populations are particularly vulnerable and experience a host of housing and supportive service concerns. Through a combination of Federal and General Fund resources, the City addressed housing needs, and facilitated home modification and housing rehabilitation programs for special populations. Combined with supportive services, these housing activities addressed the needs of 5,967 unduplicated individuals with special needs during the program year. General Fund resources are described on pages 17 through 23.

Table 6 – Housing and Supportive Services Activities for Special Needs Populations

	Population	5 Year Plan		Year 2 Accomplishments (highlighted below in blue)					Total to Date	% of Goal
		5-Year Goal	Annual Goal	Yr 1	Yr 2	Yr 3	Yr 4	Yr 5		
HOUSING NEEDS	Elderly	20 Units	4 Units	5	5	20			30	150%
	Developmentally /Physically Disabled	20 Units	4 Units	4	2	27			33	165%
	Domestic Violence Victims	10 Units	2 Units	----	----	23			23	230%
	Public Housing Residents	200 Units	40 Units	46	56	47			149	75%
SUPPORTIVE SERVICES NEEDS	Elderly/Frail Elderly	1,500	300	3,112	3,680	1,978			8,770	585%
	Persons w/ Severe Mental Illness	50	10	41	35	216			292	584%
	Disabled	1,250	250	2438	2,682	2,907			8,027	642%
	Alcohol/Other Drug Addictions	80	16	519	443	51			1,013	1,266%
	Persons w/ HIV/AIDS	5	1	----	114	227			341	6,820%
	Domestic Violence Victims	250	50	30	57	27			114	46%
	Public Housing Resident	200	40	458	56	444			958	479%


Recreation and Athletics for the Disabled (RAD)

Chandler Senior Center

SOCIAL SERVICES FUNDS (SSF)

Since 1987, the City of Chandler has reserved a portion of General Funds for allocation to social services agencies whose programs assist Chandler's low and moderate-income families. Funding is available to nonprofits that serve Chandler residents and provide basic needs (food, shelter, medical services and clothing) and transportation services. During 2012-2013, the City allocated $421,896 of Social Services Funds to 15 programs that served 15,437 low-and-moderate-income residents.

A New Leaf, EMPOWER Program

The EMPOWER program provides transitional housing and outreach support services for young adults ages 18 to 26 who are in danger of homelessness or who are homeless. EMPOWER serves males and female clients from all racial and ethnic backgrounds, with transitional housing and outreach support, including employment assistance, education, and safe housing.

Funds Allocated: $9,000
Clients Served: 24 Chandler Residents

About Care, Inc.: Volunteer Support Services for Chandler's Homebound

About Care provides support services for the elderly, homebound and disabled. Direct services include transportation, shopping, errands, minor home repairs, personal business help, friendly visits, reassurance phone calls, respite, and information and referrals. With this support to remain independent in their own homes with an improved quality of life.

Funds Allocated: $21,100
Clients Served: 100 Chandler Homebound Residents

Alzheimer's Association: Chandler Alzheimer's Program

The Alzheimer's Association provides a 24/7 Helpline services which provides educational, emotional, and care giving support; Family Care Consultant services with in-home guidance and case management; educational workshops and conferences; and support groups which provide peer support, skill building, information sharing opportunities, and isolation reduction for both caregivers and individuals with dementia.

Funds Allocated: $7,500
Clients Served: 225 Chandler Residents

American Service Animal Society: Dogs4Vets Program

The program serves disabled veterans by matching service dogs (rescued from shelters) with veterans who have a service connected physical or mental disability. The veteran receives education and training with the dog to form a unique bond. The program gives individuals the opportunity for independent living, trust and companionship, and provides opportunities for socialization and education.

Funds Expended: $17,206
Clients Served: 580 Chandler Residents

Chandler Christian Community Center: Case Management for Eviction Prevention & Utility Assistance

The CAP Case/Client Management program provides safety net programming to low-income Chandler residents facing financial crisis. The program provides intake/eligibility services, referrals, case management, and direct financial assistance.

Funds Allocated: $67,715
Clients Served: 4,929 Chandler Residents

Chandler Christian Community Center: Eviction Prevention & Utility Assistance

Direct financial assistance payments are offered through the Chandler CAP providing assistance for rent, mortgage, and utility payments for eligible low-income Chandler residents suffering a financial crisis.

Funds Allocated: $87,285
Clients Served: 5,520 Chandler Residents

Chandler Christian Community Center: Chandler Food Bank

The Food Bank program provides emergency and supplemental food options for individuals and families experiencing financial crisis and food insecurity. In addition, the CCCC promotes individual and family with services including nutrition classes, 12-step recovery groups for addicts, legal assistance, and English as a Second Language instruction

Funds Expended: $55,000
Clients Served: 888 Chandler Residents

SOCIAL SERVICES FUNDS (SSF)

Chandler Christian Community Center: Senior Nutrition Program

The Senior Nutrition program provides hot, nutritionally balanced meals to low-income seniors and the disabled at the Chandler Senior Center and through home-delivered meals to homebound residents. Wellness checks are also provided when delivering meals.

Funds Allocated: $130,000
Clients Served: 540 Chandler Residents

Chandler/Gilbert ARC Independent Living Program

The Independent Living Program provides supportive services for developmentally disabled adults to live on their own who do not qualify for state or federally funded programs. The program assists participants in finding safe and affordable housing and to develop the skills required to maintain housing, including life skill coaching, and room and board assistance.

Funds Allocated: $6,600
Clients Served: 4 Disabled Chandler Adults

Chrysalis Shelter for Victims of Domestic Violence - Victim Services

Chrysalis' mission is to lead the community to broad-based solutions to prevent domestic abuse, which is done by providing safety, support, and education through emergency shelter, transitional shelter, outpatient counseling, victim advocacy, lay legal advocacy, meals, individual and group counseling, and case management services.

Funds Expended: $10,000
Clients Served: 7 Chandler Adults

East Valley Adult Resources, Retired & Senior Volunteer Program (RSVP)

Volunteers serve City programs such as, the Chandler Fire Department, Chandler Police Department, the Chandler Library, the Chandler School District and Chandler Center for the Arts. Homebound elderly persons receive home delivered meals (through the Senior Center Senior Meals Program) and other services that enable them to continue living independently.

Funds Expended: $4,000
Clients Served: 66 Chandler Adults

EMPACT Suicide Prevention Center –Senior Peer Counseling

The Senior Peer Counseling Program meets the emotional needs of older adults through peer support to address loneliness, depression, grief/loss, or difficult transitions. Services are provided by trained peer volunteers who attend an eight week training course, then offer one-on-one counseling sessions or group sessions at the Senior Center.

Funds Allocated: $11,100
Clients Served: 235 Chandler Residents

Southwest Center for HIV/AIDS Women's Health Empowerment Project

This is a health empowerment program for high risk women including those living in a homeless shelter and/or with a chemical dependency. The program will help participants improve their problem solving skills through positive self-talk, personal goal setting, negotiation skills, and assertive communication.

Funds Allocated: $5,740
Clients Served: 112 Chandler Residents

The Salvation Army: Chandler Financial Assistance

The Financial Assistance program provides basic services, such as food, rent and/or utilities, to those individual and families within our community who have encountered a financial crisis. Salvation Army also provides referrals to other organizations for services not provided through their program.

Funds Allocated: $20,000
Clients Served: 2,798 Chandler Residents

United Food Bank: Emergency and Supplemental Food Assistance Program

United Food Bank partners with local non-profits to supply them with meals, food boxes, and snacks. UFB services include collecting, acquiring, inspecting, sorting, packaging and storing food in large volumes. Food is either delivered or packaged and ready for pick up in bulk or case-lot quantities for partner agencies.

Funds Expended: $27,500
Clients Served: Distributed 2,654,394 pounds of food to 18 Chandler Agencies

YOUTH ENHANCEMENT PROGRAM (YEP)

The purpose of the City of Chandler's Youth Enhancement Program is to provide a catalyst for the development and operation of programs for Chandler youth ages 0-18. The Mayor and City Council are aware of the problems facing today's youth and are committed to funding a variety of programs that provide positive activities. YEP funding is granted to a diverse group of nonprofit organizations located throughout the community. During 2012-13, the City allocated $642,006 to 27 programs that served 12,211 youth and their families.

A New Leaf- La Mesita Child & Youth Development Center

La Mesita Child Development Center is an on-site licensed facility providing day care for homeless children 6 weeks to 6 years old. The Center's primary goals are to enhance child and youth social skill development and self-esteem, offer a varied and nutritious meal plan, provide a developmentally appropriate curriculum, and train staff to be cognizant and responsive to the unique needs of homeless children.

Funds Allocated: $5,000
Clients Served: 3 Chandler Youth

Association for Supportive Child Care: Chandler Phone Friend Program

Phone Friend maintains a free, bilingual after school "warm line" for all children in Arizona, particularly children ages five to 18 who may be home alone. They are able to access safe resources after school via the telephone and Internet; have the opportunity to learn important safety skills and practice making smart choices when alone in the community. Phone Friend provides In-School Home Alone Safety Training in K-6 classrooms.

Funds Allocated: $4,000
Clients Served: 1,267 Chandler Youth

Back to School Clothing Drive, New Clothes Distribution

The program mission is to provide new school uniforms and outfits, backpacks, and school and hygiene supplies to 5,000 children in need. Future plans are to support all 312 Title 1 public elementary schools in Maricopa County by providing access to affordable and available school uniforms.

Funds Allocated: $7,500
Clients Served: 107 Chandler Youth

Best Buddies Arizona: City of Chandler Friendship Program

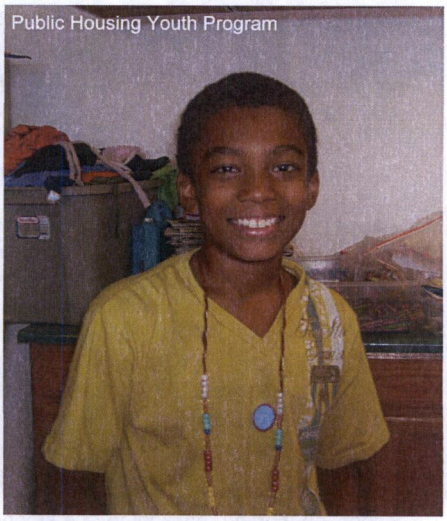
The Best Buddies chapters at Chandler and Hamilton High Schools will provide opportunities for students with intellectual and developmental disabilities (IDDs) to participate in social and recreational activities with non-disabled peers. The program develops social skills and confidence of individuals with IDD as well as recruits peer leaders and volunteers into the program to encourage the integration of people with IDD into society.

Funds Allocated: $4,900
Clients Served: 176 Chandler Youth (Including Disabled)

Big Brothers Big Sisters: San Marcos Mentoring

The mission of the agency is to help children realize their potential through professionally supported one-to-one relationships with volunteers who care about them. Children and mentors participate in fun activities 2 to 4 times per month. The program targets the students of San Marcos Elementary School.

Funds Allocated: $3,500
Clients Served: 4 Chandler Youth


Public Housing Youth Program

Boys & Girls Club: A Positive Place for Kids

The Boys and Girls Club's Positive Programs for Teens offers teen-specific activities to help deter teens from negative influences and give them a place to go and learn after school. Program curriculum includes personal, educational, and social development activities to keep teens active in their community. The Scholarship program provides financial assistance for low-income Chandler residents to allow their children to participate in activities, including sports leagues, summer and intersession programs, and field trips.

Funds Allocated: $85,000
Clients Served: 400 Chandler Youth

YOUTH ENHANCEMENT PROGRAM (YEP)

Catholic Charities Community Services: My Sister's Place

My Sister's Place (MSP) provides safe, stable housing for adult women, with or without dependent children, who are victims of domestic violence. Located in Chandler, it is one of only two confidential shelters in the East Valley that specifically serves domestic violence victims. The 25-bed shelter operates 365 days per year. It is staffed 24 hours per day by culturally and linguistically competent staff and volunteers trained in victim advocacy, domestic violence dynamics, crisis counseling, and community resources.

Funds Allocated: $11,306
Clients Served: 5 Chandler Women & Children

Chandler Cultural Foundation: Vision Kidz Program

The Vision Kidz Art Program offers 60+ artist-taught workshops throughout the year free of charge to more than 2000 participants ages 6 through 18. The workshops are interactive, hands-on art construction and implementation, with focus on traditional and non-traditional methods of artistic expression, and creating mentoring and student leadership opportunities under the tutelage of a professional artist team.

Funds Allocated: $7,500
Clients Served: 1,010 Chandler Youth

Chandler Education Foundation: Chandler CARE Center Dental Clinic

Chandler CARE Center offers free basic dental services including oral screenings, fluoride varnish treatment, and sealants along with dental restoration, e.g. radiographic imaging, fillings, and extractions, for uninsured youth ages 1 through 18 from needy Chandler families.

Funds Allocated: $29,178
Clients Served: 705 Chandler Youth

Chandler Education Foundation: Destination College

The Destination College program targets fifth grade students from CUSD Title 1 schools including Bologna, Frye, Galveston, Hartford Sylvia Encinas, Knox, and San Marcos Elementary. The program is a three week course at Chandler-Gilbert Community College. Students are provided full day education programming promoting positive college-like experiences intending to increase students' desire to attend college.

Funds Allocated: $7,500
Clients Served: 140 Chandler Youth

Chandler Education Foundation: Chandler CARE Center Medical Clinic and Social Services

The CARE Center provides free medical treatment, including well-child check-ups, immunizations, counseling, TB skin tests, and sports physicals for uninsured Chandler youth from birth to 18 years of age who are from families with little or no income. The site also provides resource offices for WIC, AHCCCS, TANF, SNAP, and job search, as well as a food bank. Doctors donate their time to provide free acute-care medical treatment. The services provided to youth ensure they may be admitted to school meeting appropriate health requirements.

Funds Allocated: $87,500
Clients Served: 479 Chandler Youth

Public Housing Youth Program

Child Crisis Center: Emergency Shelter

The purpose of the Emergency Shelter is to prevent child abuse and neglect by providing emergency shelter and high quality care to children while their parent or guardian works to resolve the crisis. The Emergency Shelter is a safety net for parents/guardians, and a place for children to heal physically and emotionally. They receive needed assessments and services in order to become healthy and overcome the trauma they have suffered. The staff works with the parents to resolve the crisis, offering them preventative services and increasing family resources.

Funds Allocated: $5,000
Clients Served: 1 Chandler Youth

Child Crisis Center: Family Resource Center

The Family Resource Center was established to help parents learn how to provide safe and healthy environments for their children and to stop child abuse and neglect before it begins. Services promote the development of skills through non-judgmental support and resource linking, all in an attempt to strengthen families and prevent child abuse. The Center has more than 44 different programs.

Funds Allocated: $5,000
Clients Served: 1 Chandler Youth

YOUTH ENHANCEMENT PROGRAM (YEP)

Child Crisis Center: Foster Care and Adoption

Foster care provides out-of-home care for children who have been abused, neglected, abandoned or exploited. Arizona Adoption and Foster Care (AAFC) resource families provide parental care, guidance and stability until the birth family's issues are resolved and the child returns home or the child is adopted. When a foster child is placed in a home in Chandler, the child becomes a resident of Chandler.

Funds Allocated: $5,000
Clients Served: 1 Chandler Youth

Dignity Health: CHW Dental Clinic

The CHW Children's Dental Clinic and Building Blocks Program provide services at the Chandler CARE Center, Kyrene Family Resource Center, San Marcos Elementary School, and other schools and women's shelters. CHW provides a holistic approach to meeting the needs of children with preventative oral healthcare, vision and hearing screening, education, and referrals for children birth to 18 years of age.

Funds Allocated: $65,000
Clients Served: 5,609 Chandler Youth

East Valley Jewish Community Center: Financial Assistance for Dual Earner & Single Parent Families

The East Valley Jewish Community Center (JCC) Early Childhood Program is based in Chandler and provides childcare for Chandler and other East Valley residents. The program is a National Association for the Education of Young Children (NAEYC) accredited childcare center, whose goal is to provide all of their children with the guidance to be successful in school and life. The financial assistance program offers scholarships to assist single parents or dual-earner families to pay for childcare at the JCC.

Funds Allocated: $15,000
Clients Served: 60 Chandler Youth

Foundation for Blind Children: Sports, Habilitation, Art and Recreation Program (SHARP)

The SHARP Program offers blind and visually impaired children a variety of activities, including sports, recreation, art, and field trips which help develop hobbies, talents, social interaction, and independence. The program is facilitated by staff and volunteers, and provides specific instruction that children with vision loss need to maintain parity with their peers.

Funds Allocated: $8,600
Clients Served: 4 Disabled Chandler Youth

ICAN: Out-of-School Time Prevention Programs

ICAN's mission is to provide free, comprehensive after school programs that empower youth to be productive, self-confident, and responsible members of the community. ICAN Prevention Programming improves social, emotional, and cognitive competence ratings for youth ages 5 through 18, to assist them in safely and successfully navigating in communities where substance abuse and gang violence are viewed as the norm.

Funds Allocated: $90,000
Clients Served: 750 Chandler Youth

Junior Achievement of Arizona- BizTown

JA BizTown teaches children concepts of business, economics, entrepreneurship, citizenship, character and ethics via classroom and hands-on simulation. Children learn basic money management skills such as having a checkbook, making deposits and withdrawals, spending and saving. In addition, students develop a resume, interview for a job, create business plans, elect a Mayor and learn about jobs available in BizTown. The classes culminate with a day-long simulation where students apply the skills learned.

Funds Allocated: $25,500
Clients Served: 510 Chandler Youth

Junior Achievement of Arizona – Learn to Earn

The JA Learn to Earn in classroom program will provide Chandler students in grades K-6 with interactive, experiential lessons of instruction in the areas of financial literacy, work readiness, and entrepreneurship. Students as young as kindergarten begin learning and understanding the concepts of budgeting, economics, citizenship, and the value of education.

Funds Allocated: $9,500
Clients Served: 264 Chandler Youth

YOUTH ENHANCEMENT PROGRAM (YEP)

Kyrene Schools Community Foundation – Kyrene Family Resource Center

The Kyrene Family Resource Center is a joint effort between the Kyrene School District and the Foundation which provides needy families access to resources which meet their basic needs: food, clothing, shelter resources, medical support, legal support, resource referral, and scholarships for after school programs.

Funds Allocated: $11,000
Clients Served: 118 Chandler Youth

One Small Step –The Clothes Cabin

The Clothes Cabin provides clothing and linens to low and no-income individuals and families. Clients may select items for their immediate family, including shoes, socks, underwear, diapers, hygiene items, sheets, blankets, towels, and other household linens. The Clothes Cabin is open to the public two days per week, and also provides laundry service for the homeless.

Funds Allocated: $15,000
Clients Served: 128 Chandler Youth

Si Se Puede: Robotics Program

The Robotics Program ignites enthusiasm for discovery in Science, Technology, Engineering and Math in students ages 9 to 18 at Title 1 schools. The youth will attend weekly sessions where they will learn to design, build and program robots; present research and solutions through written, verbal, and nonverbal communications; attend a summer science camp at NAU; and participate in regional, state and out of state competitions all promoting an understanding of the importance engineers and inventors play in the national economy.

Funds Allocated: $28,500
Clients Served: 70 Chandler Youth

Si Se Puede: Scholars Program

The scholars program is an eleven week college "boot camp" facilitated by university and college educators, created to give the underserved students entering their senior year access to resources to apply for scholarships and financial aid to attend college and graduate. Students are provided with techniques and strategies for surviving the rigors of college.

Funds Allocated: $20,000
Clients Served: 41 Chandler Youth

Southwest Center for HIV/AIDS – Positive Peer Prevention P3

The Positive Peer Prevention (P3) program is a school-based HIV/AIDS/STIs education program targeting youth ages 14-18. Peer leaders are trained to facilitate discussions, educate their peers about abstinence, and train peers about using refusal, negotiation, and decision making skills. P3 empowers youth to make healthy life decisions with a focus on preventing HIV/AIDS/STIs.

Funds Allocated: $11,000
Clients Served: 112 Chandler Youth

Southwest Human Development: Fussy Baby Program

The Birth to Five Helpline/Fussy Baby program provides a toll-free helpline for parents and caregivers of children ages birth to five years, offering individualized support, resources, and home visits on a full range of early childhood topics. Services are provided by a licensed behavioral health clinician with specific training in the mental health needs of infants and toddlers with a focus on helping parents understand how their own difficulties affect their children.

Funds Allocated: $5,000
Clients Served: 136 Chandler Youth

The Salvation Army: After-School Day Camp

The Afterschool and Summer Day Camp program is an outreach program that provides young people with educational and socialization opportunities and offers support and assistance to their parents. The After School Program provides assistance with homework, meals, character building activities, such as the Salvation Army troop-badge earning program, recreational activities, music classes, and creative arts classes. The program is provided for youth in grades 1st through 12th, Monday through Friday from 3 p.m. – 6 p.m. during the school year. During the summer, the Salvation Army provides an 8-week Summer Day Camp for youth going into grades 1st through 8th.

Funds Allocated: $11,000
Clients Served: 110 Chandler Youth

ACTS OF KINDNESS (AOK)

The Acts of Kindness program is funded through a voluntary $2.00 contribution on monthly utility bills and voluntary employee contributions. No funds are retained for administrative costs. Every dollar donated is contributed to the community to help individuals and families in need. Nonprofit agencies providing essential services such as food, shelter, clothing, medical services and transportation to Chandler low-income citizens are eligible to apply for Acts of Kindness program funds. During 2012-2013, the City allocated $60,828 to 4 programs that served 7,015 individuals and families in need.

Friends of the Chandler Public Library: Adult Literacy Program

The Adult Literacy Program uses trained volunteers to provide a variety of adult literacy programs consisting of small group language tutoring, facilitation of conversation groups, tutoring of adult basic education students and those seeking their GED, and one-on-one assistance with both adults and children in the Library learning lab.

Funds Allocated: $10,000
Clients Served: 374 Chandler Residents

Matthew's Crossing Food Bank- Emergency Food Box and Supplemental Food Assistance Programs.

The Emergency Food Box program provides individuals and families in need the opportunity to receive one Emergency Food Box each month. The Supplemental Food Assistance program operates every Friday afternoon providing one bag of food to 50 families. Non-food items, such as toiletries and diapers, are distributed as needed when supplies permit.

Funds Allocated: $20,000
Clients Served: 6,400 Chandler Residents

National Advocacy & Training Network – Support, Education, Empowerment & Directions (SEEDs) Program

The Support, Education, Empowerment & Directions (SEEDs) program addresses the unmet needs of homeless, battered, and sexually abused women in recovery. This community-based project provides transitional homes to women whose lives have been affected by substance abuse and violence. On the job training is provided through the Cup O'Karma coffee house for resident participants.

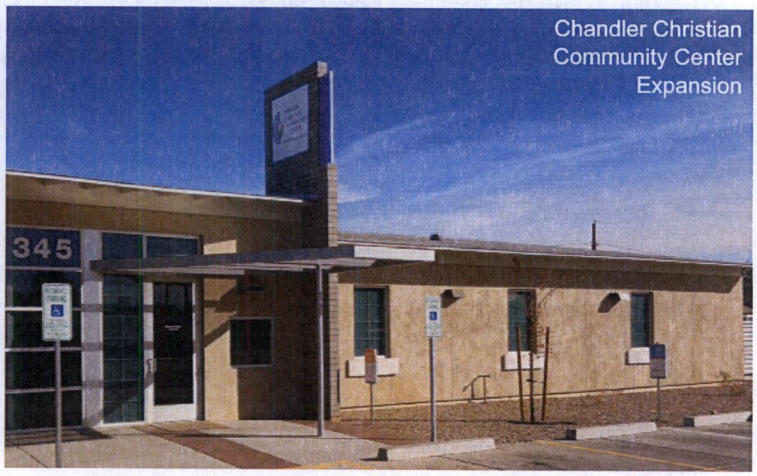
Funds Allocated: $20,000
Clients Served: 39 Chandler Residents

Recreation and Athletics for the Disabled (RAD): Payment Assistance for Individuals with Disabilities (PAID)

The program helps pay fees for disabled citizens for participation in Chandler's Parks & Recreation Department programs including softball, basketball, track & field, cheer competition, flag football, swimming, golf bowling and other sports. RAD also supports Special Olympics teams with equipment and uniform purchases and funds social activities.

Funds Allocated: $10,000
Clients Served: 202 Disabled Youth

Let's Pull Together Spring 2013



Chandler Christian Community Center Expansion

CHANDLER NEIGHBORHOOD CITY OF RESOURCES DIVISION

Housing and Human Services Commission

Justin Lisonbee, Chairperson
Kris Kyllo, Vice Chairperson
Tammy Clow-Kennedy
Brigita Fody-Landstrom
Raleigh Grady
Rick Becker
Louise Moskowitz
Scott Powell
Jeff Riggs
Jadine Bowens
Judith Caroll

Neighborhood Resources Division

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Chandler • Arizona
Where Values Make The Difference

Institutional Structure

The Neighborhood Resource Division includes the Code Enforcement section, the Neighborhood Programs section, Housing and Redevelopment section and Community Development section. The Housing and Redevelopment Division manages the City's Public Housing and Section 8 programs. The Neighborhood Resources Division includes the Diversity Office.

Neighborhood Resources staff are active members of the Chandler Nonprofit Coalition (CNPC), an ad-hoc coalition of local nonprofit leadership, that meets monthly to discuss local social service issues, share resources and provide collaborative opportunities.

The Neighborhood Resources Division staffs the Housing and Human Services Commission, a Council appointed Commission, who evaluates funding applications for federal and General Funds and provides review and recommendations for human services and housing programs.

City of Chandler Council

Jay Tibshraeny, Mayor

Jack Sellers, Vice Mayor
Nora Ellen
Rick Heumann
Trinity Donavan
Kevin Hartke
Jeff Wenninger

City Manager
Rich Dlugas

City of Chandler Neighborhood Resources Division
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ATTACHMENT 1 – CDBG PROGRAM CAPER REQUIREMENTS

HUD requires that all CDBG recipients provide an overview regarding results and impacts associated with the CDBG Program. A list of funded activities, expenditure progress and units of assistance can be found on page 15. The City measures the outcomes of the CDBG program and their relationship to the goals and objectives stated in the City's Annual Action Plan for the program year.

Use of CDBG in Meeting Priorities.

CDBG funds were used to meet a variety of the Priority Needs identified in the Consolidated Plan. The Executive Summary and accomplishments tables in this CAPER detail the City's use of CDBG funds.

Nature and Reasons for Changes in the CDBG Program.

Chandler amends its housing and community development programs to utilize current funding to provide multiple programs to address current resident concerns. The 2012-2013 Action Plan was amended to include:

- The addition of 3 Census Tracts for the operation of the City's NSP3 Program. Due to the decline in foreclosures in Chandler, the expansion of the NSP3 Target Area was essential to include the areas where additional foreclosures are occurring. All added Tracts have a Need Score of 18 or higher and include Tracts 522729,522902 and 523102.

Action Plan Leverage.

The City received additional leverage resources to implement grant programs. Local sources include the Acts of Kindness (AOK), Social Services Funding (SSF), and Youth Enhancement Program (YEP). Together these programs addressed the needs of 34,663 Chandler residents.

National Objectives Compliance.

All City CDBG projects meet the national objective of addressing issues for the provision of slum and blight or low-to-moderate-income benefit.

Activities to Minimize Displacement.

The City works with all CDBG, HOME, and NSP funded programs and projects to identify alternatives to activities that may cause displacement. The City follows a written Residential Anti-Displacement and Relocation Assistance Plan.

Program Income.

See page 12 for a full description.

Areas of Minority Concentration.

See page 8 for a full description.

Action Plan Implementation.

City staff works diligently with local agencies and community groups to implement the Annual Action Plan. Staff provides technical assistance to applicants for HUD programs.

Exterior Improvement Program - Before

Exterior Improvement Program - After

ATTACHMENT 2 – SELF-EVALUATION

The Five-Year Consolidated Plan and Consolidated Annual Performance Report (CAPER) documents are designed to assist officials, staff and citizens in capturing the larger picture of how a 3 to 5 year plan for housing and community development-related programs is effective in collectively solving neighborhood and community problems. Moving beyond the compilation of program outputs, the Consolidated Plan and CAPER are focused and results-driven. The program outputs allow the community to assess progress based on priority needs and specific objectives identified in the Five Year Plan and Annual Action Plan. This self-evaluation answers important questions asked by HUD to ensure that the community's vision becomes a reality.

Are the activities and strategies making an impact on identified needs?

The output/outcome measurement system assists in quantifying the impact made by the CDBG, HOME, and NSP funded activities. Specific accomplishments are described in the CAPER narrative and CAPER tables.

City staff works to create positive relationships that ensure organizations successfully implement the projects and programs. Projects funded by the City are visible through their positive impact on low-income neighborhoods and target areas.

What barriers may have a negative impact on fulfilling the strategies and overall vision?

- The State budget crisis has impacted the amount of revenue received by the City.
- A significant gap exists between the tasks required to properly administer the HOME program and the funding provided.
- The County Consortium is not adequately funded which results in minimal technical assistance and training on important HOME Program regulations.
- It is difficult to locate appropriate sites and obtain funding for the development and redevelopment of rental housing.
- There is lack of new Section 8 Vouchers to implement a Housing First Initiative for homeless individuals and families.

What is the status of grant programs?

- Staff is able to keep most projects on schedule, consistently exceeding annual CDBG expenditure requirements.
- The City's Policy and Procedure manual for CDBG, HOME and NSP funded activities was completely revised and updated in 2012.
- The City's funding application and allocation process was completely revised 3 years ago with new funding priorities, application forms and review committee structure. These changes have created a more results-oriented funding application and allocation process. The process continues to be evaluated on an annual basis.

Are any activities or types of activities falling behind schedule?

None

Are grant disbursements timely?

Yes. The City's CDBG expenditure ratio was 1.24 on April 30, 2013, the HUD expenditure deadline. This is more than $300,000 below the maximum ratio of 1.5.

Are major goals on target?

The City is on target with most goals and had a significant number of community development, homelessness, first-time homebuyer and neighborhood stabilization accomplishments during FY 2012-13. Leveraging General Funds has resulted in the City significantly surpassing numerous goals. Additionally, grant recipients were able to maximize resources through a network of nonprofit and faith-based organizations.

What adjustments or improvements to strategies and activities might meet your needs more effectively?

The City works with neighborhood, local and regional organizations to address Chandler needs. To improve effectiveness, the City has identified the following adjustments and improvements:

- Continue to assess and revise the City's application, allocation and evaluation processes to identify methods which will increase efficiency while addressing the growing demand for services during this time of reduced resources.
- Continue to review existing priority needs and revise them as needed to ensure the highest priority needs are addressed.
- Coordinate blight elimination efforts in low to-moderate-income areas with key staff to maximize interdepartmental neighborhood efforts.

ATTACHMENT 3 – HUD PR26 REPORT

PR 26 - CDBG Financial Summary Report – Chandler, AZ - Program Year 2012-2013

PART I: SUMMARY OF CDBG RESOURCES	
01 UNEXPENDED CDBG FUNDS AT END OF PREVIOUS PROGRAM YEAR	1,087,430.25
02 ENTITLEMENT GRANT	1,231,780.00
03 SURPLUS URBAN RENEWAL	0
04 SECTION 108 GUARANTEED LOAN FUNDS	0
05 CURRENT YEAR PROGRAM INCOME	49,477.76
06 RETURNS	0
07 ADJUSTMENT TO COMPUTE TOTAL AVAILABLE	0
08 TOTAL AVAILABLE (SUM, LINES 01-07)	2,368,688.01
09 DISBURSEMENTS OTHER THAN SECTION 108 REPAYMENTS AND PLANNING/ADMINISTRATION	928,787.29
10 ADJUSTMENT TO COMPUTE TOTAL AMOUNT SUBJECT TO LOW/MOD BENEFIT	0
11 AMOUNT SUBJECT TO LOW/MOD BENEFIT (LINE 09 + LINE 10)	928,787.29
12 DISBURSED IN IDIS FOR PLANNING/ADMINISTRATION	249,480.21
13 DISBURSED IN IDIS FOR SECTION 108 REPAYMENTS	0
14 ADJUSTMENT TO COMPUTE TOTAL EXPENDITURES	0
15 TOTAL EXPENDITURES (SUM, LINES 11-14)	1,178,267.50
16 UNEXPENDED BALANCE (LINE 08 - LINE 15)	1,190,420.51
PART III: LOWMOD BENEFIT THIS REPORTING PERIOD	
17 EXPENDED FOR LOW/MOD HOUSING IN SPECIAL AREAS	0
18 EXPENDED FOR LOW/MOD MULTI-UNIT HOUSING	0
19 DISBURSED FOR OTHER LOW/MOD ACTIVITIES	800,406.37
20 ADJUSTMENT TO COMPUTE TOTAL LOW/MOD CREDIT	0
21 TOTAL LOW/MOD CREDIT (SUM, LINES 17-20)	800,406.37
22 PERCENT LOW/MOD CREDIT (LINE 21/LINE 11)	86.18%
LOW/MOD BENEFIT FOR MULTI-YEAR CERTIFICATIONS	
23 PROGRAM YEARS(PY) COVERED IN CERTIFICATION	
24 CUMULATIVE NET EXPENDITURES SUBJECT TO LOW/MOD BENEFIT CALCULATION	0
25 CUMULATIVE EXPENDITURES BENEFITING LOW/MOD PERSONS	0
26 PERCENT BENEFIT TO LOW/MOD PERSONS (LINE 25/LINE 24)	0.00%
PART IV: PUBLIC SERVICE (PS) CAP CALCULATIONS	
27 DISBURSED IN IDIS FOR PUBLIC SERVICES	178,608.00
28 PS UNLIQUIDATED OBLIGATIONS AT END OF CURRENT PROGRAM YEAR	0
29 PS UNLIQUIDATED OBLIGATIONS AT END OF PREVIOUS PROGRAM YEAR	0
30 ADJUSTMENT TO COMPUTE TOTAL PS OBLIGATIONS	0
31 TOTAL PS OBLIGATIONS (LINE 27 + LINE 28 - LINE 29 + LINE 30)	178,608.00
32 ENTITLEMENT GRANT	1,231,780.00
33 PRIOR YEAR PROGRAM INCOME	14,250.44
34 ADJUSTMENT TO COMPUTE TOTAL SUBJECT TO PS CAP	0
35 TOTAL SUBJECT TO PS CAP (SUM, LINES 32-34)	1,246,030.44
36 PERCENT FUNDS OBLIGATED FOR PS ACTIVITIES (LINE 31/LINE 35)	14.33%
PART V: PLANNING AND ADMINISTRATION (PA) CAP	
37 DISBURSED IN IDIS FOR PLANNING/ADMINISTRATION	249,480.21
38 PA UNLIQUIDATED OBLIGATIONS AT END OF CURRENT PROGRAM YEAR	0
39 PA UNLIQUIDATED OBLIGATIONS AT END OF PREVIOUS PROGRAM YEAR	0
40 ADJUSTMENT TO COMPUTE TOTAL PA OBLIGATIONS	0
41 TOTAL PA OBLIGATIONS (LINE 37 + LINE 38 - LINE 39 +LINE 40)	249,480.21
42 ENTITLEMENT GRANT	1,231,780.00
43 CURRENT YEAR PROGRAM INCOME	49,477.76
44 ADJUSTMENT TO COMPUTE TOTAL SUBJECT TO PA CAP	0
45 TOTAL SUBJECT TO PA CAP (SUM, LINES 42-44)	1,281,257.76
46 PERCENT FUNDS OBLIGATED FOR PA ACTIVITIES (LINE 41/LINE 45)	19.47%