



Chandler - Arizona
Where Values Make The Difference

**PURCHASING ITEM
FOR
COUNCIL AGENDA**

1. Agenda Item Number:

23

2. Council Meeting Date:

January 23, 2014

TO: MAYOR & COUNCIL

3. Date Prepared: December 13, 2013

THROUGH: CITY MANAGER

4. Requesting Department: City Manager

5. SUBJECT: Purchase of CommVault Software Annual Support/Maintenance

6. RECOMMENDATION: Recommend utilization of the Western States Contracting Alliance (WSCA) #ADSPO11-007500 to purchase CommVault software annual support/maintenance from SHI International Corporation in an amount not to exceed \$52,511.

7. HISTORICAL BACKGROUND/DISCUSSION: The CommVault application is the system that manages the City's backup environment for various data repositories that are housed on City servers. This application is vital to City backup and recovery operations and must be kept fully maintained and supported. The maintenance and support provides technical assistance, software fixes, and application upgrades necessary to keep the system operational and current.

The support and maintenance cost for the current year term is \$52,511. This is a 1 year agreement that continues support with CommVault.

8. EVALUATION PROCESS: WSCA was formed in 1993 by state purchasing directors from fifteen western states with the purpose of establishing a means for participating states to join together in cooperative multi-state contracting in order to achieve cost-effective and efficient acquisitions of products and services as well as to take advantage of large quantity volume discounts. WSCA issued a competitive bid for a Software Value Added Reseller and awarded SHI a three-year contract in 2011 that has two additional one-year extensions. In addition to providing commercial off-the-shelf-software (COTS), licensing and associated maintenance, SHI provides valuable services related to the selection, purchase and management of the software. These services include dedicated sales representatives, license tracking and management, volume license agreements, installation, de-installation, implementation assistance, software advisement and training, essentially creating a 'one stop shop' for the majority of software used by the City. The WSCA contract provides a .50% rate above cost for this particular software maintenance.

9. FINANCIAL IMPLICATIONS: Funds for this purchase are available in account: 101.1280.5419.0.0.0 General Fund, IT Infrastructure & Client Support, Other Support and Maintenance in an amount not to exceed \$52,511.

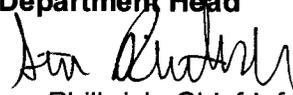
10. PROPOSED MOTION: Move to approve the utilization of the WSCA Contract #ADSPO11-007500 to purchase CommVault software annual support/maintenance from SHI International Corporation in an amount not to exceed \$52,511.

APPROVALS

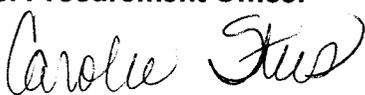
11. Requesting Department


Patrick Hait, Infrastructure Manager

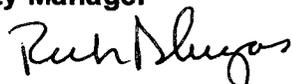
12. Department Head


Steven Philbrick, Chief Information Officer

13. Procurement Officer


Carolee Stees, CPPB

14. City Manager


Rich Dlugas