



Chandler - Arizona
H.A.M. - Honor. Accountability. Merit.

PURCHASING ITEM
FOR
COUNCIL AGENDA

1. Agenda Item Number:

12

2. Council Meeting Date:

February 27, 2014

TO: MAYOR & COUNCIL

3. Date Prepared: February 11, 2014

THROUGH: CITY MANAGER

4. Requesting Department: City Manager

5. SUBJECT: Telephone system maintenance, support, and purchase of Voice Over Internet Protocol (VOIP) phones.

6. RECOMMENDATION: Recommend approval of a one-year extension of Agreement #CS8-915-2526 with American Telephone for NEC telephone system maintenance and support, equipment and services for a total contract amount not to exceed \$194,225.

7. HISTORICAL BACKGROUND/DISCUSSION: This agreement is for maintenance, support, and related components including all parts and labor for the City's telephone system. The City is in its sixth extension year with American Telephone. Service will be provided seven days a week, twenty-four hours a day, with a maximum two hour response time for emergency and twenty-four hour response time for non-emergency outages. The agreement also includes a purchasing provision that enables the city to acquire equipment for upgrades and additions. As part of the 13/14 budget process, Phase II of the project to migrate the City's legacy desktop phones to Voice Over Internet Protocol (VoIP) phones was approved. This extension includes the following items:

Software and hardware maintenance/support for NEC phone switches	\$75,991
911 software maintenance/support	\$15,574
Repartee voice mail software maintenance/support	<u>\$7,580</u>
Sub Total:	\$99,145
Onsite repair support as needed (billed @ \$75.00 per hour)	\$20,000
VoIP replacement phones for Phase II of the VoIP Rollout Project	<u>\$75,080</u>
Total:	\$194,225

8. EVALUATION PROCESS: The City issued a Request for Proposal (RFP) in October 2007. Two proposals were received and evaluated by a committee. Staff recommended award to American Telephone and in January 2008, Council awarded a one-year agreement with six optional one-year extensions to American Telephone. This will be the final extension of this agreement.

9. FINANCIAL IMPLICATIONS:

Cost:	\$194,225
Savings:	N/A
Long Term Costs:	N/A

Fund Source:

<u>Acct. No.:</u>	<u>Fund Name:</u>	<u>Program Name:</u>	<u>CIP Funded:</u>	<u>Amount:</u>
XXX-XXXX-5511-000000 (Telephone Non-Toll Accounts)	Various	No Program	No	\$99,145
101-1280-5219-000000	General Fund	No Program	No	\$20,000
401-1287-6314-6IT082	General Government Capital Projects	Replace Desktop Phones to VOIP	Yes	\$75,080

10. PROPOSED MOTION: Move to approve a one-year extension of Agreement #CS8-915-2526 with American Telephone NEC telephone system maintenance and support, equipment and services for a total contract amount not to exceed \$194,225.

APPROVALS

11. Requesting Department



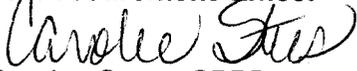
Patrick Hait, IT Infrastructure Manager

12. Department Head



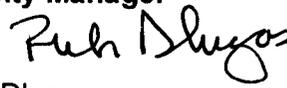
Steven Philbrick, Chief Information Officer

13. Procurement Officer



Carolee Stees, CPPB

14. City Manager



Rich Dlugas

AMENDMENT NUMBER SIX
TO AGREEMENT BETWEEN THE CITY OF CHANDLER
AND
DESIGN BUSINESS COMMUNICATIONS, INC. DBA AMERICAN TELEPHONE
FOR NEC TELEPHONE SYSTEM MAINTENANCE AND EQUIPMENT
AGREEMENT NO. CS8-915-2526

This Amendment #6 to that certain Agreement between the City of Chandler (CITY) and Design Business Communications, Inc. dba American Telephone (CONTRACTOR) for NEC Telephone System Maintenance and Equipment dated February 1, 2008, and is entered into this _____ day of February 2014.

WHEREAS, a one year agreement with six additional one year renewal options was awarded to Design Business Communications, Inc. dba American Telephone for NEC Telephone System Maintenance and Equipment.

NOW THEREFORE, the parties agree as follows:

1. This contract is extended for a one-year period, March 1, 2014 through February 28, 2015.
2. All other terms and conditions of the above referenced Agreement shall remain unchanged and in full force and effect. All terms and conditions in the original Agreement not specifically amended herein shall be incorporated by reference in its entirety and shall remain in full force and effect.

IN WITNESS WHEREOF, the parties have hereunto subscribed their names this _____ day of February 2014.

CITY OF CHANDLER:

By: _____
City Manager

APPROVED AS TO FORM:

City Attorney *CH*

ATTEST:

City Clerk

CONTRACTOR:

By: *M.A. Platt*
Title: President

ATTEST: (If corporation)

M.A. Platt
Secretary

WITNESS: (If individual or Partnership)

[SEAL]