Chandler · Arizona
Where Values Make The Difference

PURCHASING ITEM
FOR
COUNCIL AGENDA

1. Agenda Item Number: 40

2. Council Meeting Date: June 12, 2014

TO: **MAYOR & COUNCIL**

3. Date Prepared: May 8, 2014

THROUGH: **CITY MANAGER**

4. Requesting Department: City Manager

5. SUBJECT: Annual maintenance for the Enterprise Asset Management (EAM) System

6. RECOMMENDATION: Recommend approval of the sole source purchase of annual maintenance for the EAM system from Lucity, Inc., in an amount not to exceed $83,096.

7. HISTORICAL BACKGROUND/DISCUSSION: Lucity's EAM application is the system that manages the City's service and work requests, coordinates preventative maintenance programs and tracks City asset maintenance throughout the asset's life cycle. This enterprise asset management application is vital to City operations. The City continues to expand the use of the application for other city work management functions. This system also handles citizen service requests and includes a web based service request system. A mobile device application for citizen service requests has also been integrated into this system.

Lucity support provides access to technical assistance resources to resolve application issues as well as providing software fixes. The maintenance provides application upgrades necessary to operate keeping the systems current.

The annual maintenance renewal last year was $80,325. This year's renewal represents an approximate 3.45% increase. The effective term is July 1, 2014 through June 30, 2015.

8. EVALUATION PROCESS: In April 2008, Council awarded the purchase of the EAM system from Lucity, Inc. The original purchase agreement allows for annual maintenance services to be renewed every July 1 of subsequent years. Because the system is proprietary, the ongoing maintenance service is available only from Lucity. No other vendors are authorized to provide these maintenance services.

9. FINANCIAL IMPLICATIONS: The maintenance period covered by this item is fiscal year 2014/15 and is funded in fiscal year 2014/15. Approval of this item is contingent upon Council adopting the fiscal year 2014/15 budget.

Cost:	$83,096
Savings:	N/A
Long Term Costs:	N/A

Fund Source:

Acct. No.:	Fund Name:	Program Name:	CIP Funded:	Amount:
101.1200.5419.000000	General Fund	No Program	No	$83,096

10. PROPOSED MOTION: Move to approve the sole source purchase of annual maintenance for the EAM system from Lucity, Inc., in an amount not to exceed $83,096.

APPROVALS	
11. Requesting Department Rachelle Faherty, IT Applications Support Manager	**12. Department Head** Steven Philbrick, Chief Information Officer
13. Procurement Officer Carolee Stees, CPPB	**14. City Manager** Rich Dlugas

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