



PURCHASING ITEM
FOR
COUNCIL AGENDA

1. Agenda Item Number:

Rep #39

2. Council Meeting Date:

August 13, 2015

TO: MAYOR & COUNCIL

3. Date Prepared: August 3, 2015

THROUGH: CITY MANAGER

4. Requesting Department: Police

5. SUBJECT: Annual maintenance and services for the Police Records Management System

6. RECOMMENDATION: Recommend approval of the purchase of annual maintenance and support services from Versaterm, Inc., for the Police Records Management System for the period of September 1, 2015, to August 31, 2016; and for the Computer Aided Dispatch System for the period of August 1, 2015, to July 31, 2016, in a not to exceed amount of \$381,000.00.

7. HISTORICAL BACKGROUND/DISCUSSION: The Police Department purchased the Versaterm integrated police records management (RMS), computer-aided dispatch (CAD), mobile data computing (MDC), and field reporting (FR) systems with Council approval in March 2010. With the expiration of the initial warranty period, the department needs to provide ongoing maintenance and services for the product, which are only available through the vendor in the form of annual maintenance. The maintenance allows for product updates and upgrades, correction of product failures that are not working as intended in accordance with documentation, and support of the product and its interfaces per contract.

Support services are for a period of one year, on a year-to-year basis and are defined and outlined in Exhibit G, Software Support Agreement, in the March 2010 approved agreement. Versaterm provides Chandler an invoice for the upcoming support period within or after sixty (60) days prior to the expiration of the current support period. Payment of said invoice serves as renewal agreement for support services. Staff has currently received invoices from Versaterm totaling \$370,141.57, and is expected to receive invoice(s) for the remaining balance during FY 15/16. Additionally, staff is requesting additional funding for a total not to exceed amount of \$381,000.00, which allows for any personnel and computers added through the rest of FY 15/16.

8. EVALUATION PROCESS: In March 2010, Council approved the purchase of the RMS system from Versaterm, Inc. The purchase included system components for CAD, mobile data computing, and field reporting, as well as a maintenance agreement that can be renewed annually in subsequent years. Because the system is proprietary, the ongoing maintenance service is available only from Versaterm, Inc. No other vendors are authorized to provide these maintenance services.

9. FINANCIAL IMPLICATIONS: Funds for this purchase are available in account 101-2065-5419, General Fund-Communications-Other Equipment Repair and Maintenance, in an amount not to exceed \$381,000.00.

10. PROPOSED MOTION: Move to approve the purchase of annual maintenance and support services from Versaterm, Inc., for the Police Records Management System for the period of September 1, 2015, to August 31, 2016; and for the Computer Aided Dispatch System for the period of August 1, 2015, to July 31, 2016, in a not to exceed amount of \$381,000.00.



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ATTACHMENTS: Invoices

APPROVALS

11. Requesting Department



Bill Edel, Police Technology Manager

12. Department Head



David Neuman, Acting Chief of Police

13. Procurement Officer



Carolee Stees, CPPB

14. Acting City Manager



Marsha Reed



INVOICE #1507-100

July 17, 2015

TO: Chandler Police Department
Mail Stop 303, P.O. Box 4008
250 East Chicago Street
Chandler, Arizona 85244-4008

ATTENTION: Bill Edel
Technology Manager
Chandler Police Department

REFERENCE: City of Chandler Computer Aided Dispatch/Records Management/
Mobile Data Computing and Field Reporting System
Agreement #PD9-208-2580
Between the City of Chandler and Versaterm Inc.

PARTICULARS: Annual Maintenance/Support for period
September 1, 2015 to August 31, 2016

RMS Maintenance-Taxable:	
RMS Application Software	\$ 100,773.00
7X24 Emergency Support	\$ 9,455.00
RMS 3 rd Party System Software	\$ 25,790.00
RMS Maintenance-Non-Taxable:	
RMS Interfaces	\$ 75,160.00

<u>AMOUNT:</u>	\$ 211,178.00	
	<u>10,609.40</u>	7.8% Transaction Privilege & Use Tax
	<u>\$ 221,787.40</u>	U.S.

TERMS: Net 30 days



INVOICE #1506-075

June 12, 2015

TO: Chandler Police Department
Mail Stop 303, P.O. Box 4008
250 East Chicago Street
Chandler, Arizona 85244-4008

ATTENTION: Bill Edel
Technology Manager
Chandler Police Department

REFERENCE: City of Chandler Computer Aided Dispatch/Records Management/
Mobile Data Computing and Field Reporting System
Agreement #PD9-208-2580
Between the City of Chandler and Versaterm Inc.

PARTICULARS:

Annual Maintenance/Support for period
August 1, 2015 to July 31, 2016

CAD Maintenance-Taxable:

CAD Application Software \$ 109,247.00
CAD 3rd Party System Software \$ 16,627.00

CAD Maintenance-Non-Taxable:

CAD Interfaces \$ 11,662.00
CADMine Interface: prorated April 1-July 31/16 \$ 1,000.00

AMOUNT: \$ 138,536.00
9,818.17 7.8% Transaction Privilege & Use Tax
\$ 148,354.17 U.S.

TERMS: Net 30 days