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MEMORANDUM COMMUNITY & NEIGHBORHOOD SERVICES DEPARTMENT CNS16-019

DATE: SEPTEMBER 24, 2015

TO: MAYOR AND COUNCIL

THRU: MARSHA REED, ACTING CITY MANAGER MR
NACHIE MARQUEZ, ASSISTANT CITY MANAGER NM
JENNIFER MORRISON, COMMUNITY AND NEIGHBORHOOD SERVICES DIRECTOR JM

FROM: BARBARA BELLAMY, CDBG SUPERVISOR BB

SUBJECT: RESOLUTION NO. 4873 APPROVING THE CONSOLIDATED ANNUAL PERFORMANCE AND EVALUATION REPORT (CAPER) FOR FISCAL YEAR 2014-2015; AND AUTHORIZING THE ACTING CITY MANAGER OR HER DESIGNEE TO EXECUTE AND SUBMIT THE CAPER TO THE UNITED STATES DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT

RECOMMENDATION: Staff recommends City Council pass and adopt Resolution No. 4873 approving the Consolidated Annual Performance and Evaluation Report (CAPER) for fiscal year 2014-2015; and authorizing the Acting City Manager or her designee to execute and submit the CAPER to the United States Department of Housing and Urban Development.

BACKGROUND: Each year, the City of Chandler is required to evaluate the programs funded by the U.S. Department of Housing and Urban Development (HUD) and publish the results in a CAPER. The performance report describes federally-funded activities occurring during the most recent fiscal year. The purpose of this report is to measure Chandler's success meeting the priority needs, goals and strategies described in the City's 2010-2014 Five-Year Consolidated Plan.

As part of the process of creating the CAPER, the City is required to conduct a 15-day public comment period and a public hearing at a Chandler City Council meeting. The public comment period began August 12, 2015, and concluded August 26, 2015. The CAPER Public Hearing was held at the City Council meeting on August 13, 2015. No public comments were received during the public hearing or during the public comment period.

DISCUSSION: The fiscal year 2014-2015 CAPER has been prepared to meet HUD's requirements for an annual performance evaluation. This report summarizes the City's accomplishments for the Community Development Block Grant, HOME Investment Partnership and Neighborhood Stabilization Program funds.

In addition to the federally-funded programs, the City also reports on those social service programs funded annually with the City's General Fund dollars. The funding of programs by the General Fund serves to significantly leverage the City's federally-funded programs to expand the services provided to Chandler residents.

FINANCIAL IMPLICATIONS: All costs associated with the programs reported in the CAPER are funded by the U.S. Department of Housing and Urban Development, with the exception of the social service programs funded by the City's General Fund.

PROPOSED MOTION: Move City Council pass and adopt Resolution No. 4873 approving the Consolidated Annual Performance and Evaluation Report (CAPER) for the fiscal year 2014-2015; and authorizing the Acting City Manager or her designee to execute and submit the CAPER to the Unites States Department of Housing and Urban Development.

Attachment: Resolution No. 4873
Fiscal Year 2014-2015 Chandler Consolidated Annual Performance and Evaluation Report

RESOLUTION NO. 4873

A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF CHANDLER, ARIZONA APPROVING THE CONSOLIDATED ANNUAL PERFORMANCE AND EVALUATION REPORT (CAPER) FOR THE FISCAL YEAR 2014-2015; AND AUTHORIZING THE ACTING CITY MANAGER OR HER DESIGNEE TO EXECUTE AND SUBMIT THE CAPER TO THE UNITED STATES DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT

WHEREAS, the U. S. Department of Housing and Urban Development (HUD) requires Community Development Block Grant (CDBG) entitlement jurisdictions to submit a Consolidated Annual Performance and Evaluation Report (CAPER) for each program year (Exhibit A); and

WHEREAS, the CAPER provides information to HUD and Chandler residents regarding the year's accomplishments and how the projects helped to meet the goals and objectives in the 2010-2014 Consolidated Plan, and the specific accomplishments of Fiscal Year 2014-2015; and

WHEREAS, the City conducted a public hearing on August 13, 2015 and provided a 15-day public comment period for the purpose of receiving written and oral comments on the CAPER and no comments were received; and

WHEREAS, the City Council has determined by reviewing all pertinent information that it is necessary and in the best interest of the City of Chandler to approve and authorize the submittal of the Fiscal Year 2014-2015 year-end CAPER to HUD;

NOW, THEREFORE BE IT RESOLVED, by the City Council of the City of Chandler, Arizona that the Council hereby approves, and authorizes the Acting City Manager or her designee to execute and submit to HUD, a year-end Consolidated Annual Performance and Evaluation Report, in accordance with the separate copy or summary of the report to Council and made a part of the record of the meeting at which this Resolution is approved.

PASSED AND ADOPTED by the Mayor and City Council of the City of Chandler, Arizona, this _____ day of September 2015.

ATTEST:

_____ _____

CITY CLERK MAYOR

CERTIFICATION

I HEREBY CERTIFY that the above foregoing Resolution No. 4873 was duly passed and adopted by the City Council of the City of Chandler, Arizona at a regular meeting held on the _____ day of _____, 2015, and that a quorum was present thereat.

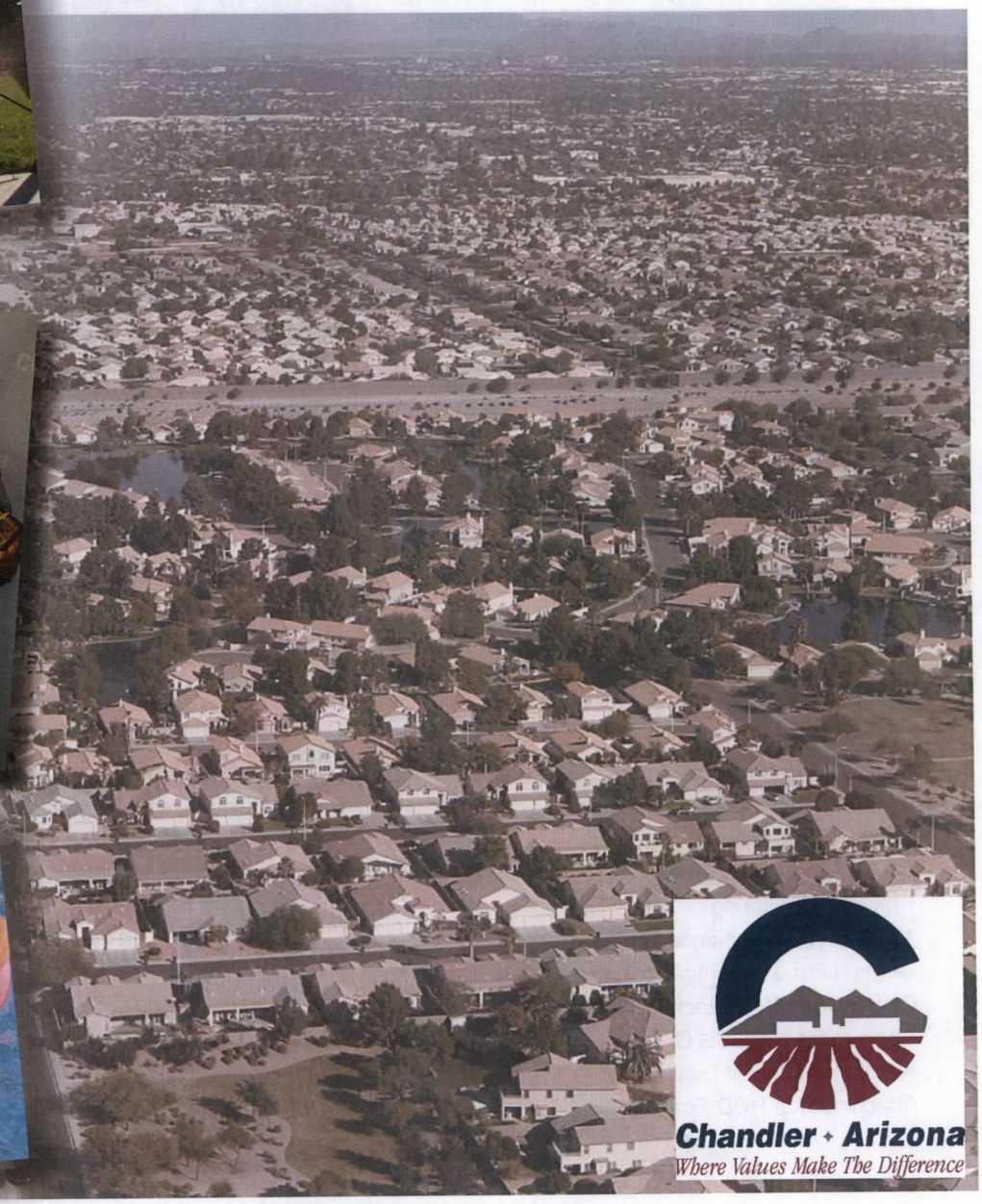
_____
CITY CLERK

APPROVED AS TO FORM:

_____
CITY ATTORNEY KB

2014-2015 Consolidated Annual Performance and Evaluation Report

City of Chandler
Community & Neighborhood Services Department



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City of Chandler
2014-2015 Consolidated Annual Performance and Evaluation Report

What is the Consolidated Annual Performance Report (CAPER)?

As a recipient of federal funds from the US Department of Housing and Urban Development (HUD), the City of Chandler is required to publish an annual performance report detailing activities that took place during the most recent program year. The purpose of this report is to measure Chandler's success in meeting the priority needs, goals and strategies described in the City's Federal Fiscal Years 2010-2014 Five-Year Consolidated Plan. In addition, the CAPER describes accomplishments of General-Funded social service programs including activities funded with Acts of Kindness, Social Services Funding, Youth Enhancement Program (YEP) and Veteran's Transportation funds.

The City of Chandler has a robust program for neighborhoods fueled by strong Mayor and City Council support for neighborhood sustainability. This focus has led to a comprehensive approach to neighborhood revitalization and stabilization. Community Development and Neighborhood Programs partners with other City departments and outside agencies to provide residents and neighborhoods with assistance to help stabilize the community and individual homes, and assist families. Community Development Block Grant (CDBG) and HOME Investment Partnership Program (HOME) funds, combined with ongoing support from the City's General Fund provide for a variety of programs that enhance neighborhoods.

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Community and Neighborhood Services Department

In September 2014 and in recognition of Chandler's move from build-out to maintenance mode, the City created the Community and Neighborhood Services Department (CNSD) to strengthen service and administrative efficiencies. CNSD develops and implements comprehensive strategies to address neighborhood capital needs as well as social and recreational needs. The goals of CNSD are to strengthen and enrich the community by providing high quality services and resources through:

- Neighborhood revitalization;
- Diverse, innovative and affordable leisure and recreational opportunities;
- High quality parks, sports fields and green space;
- Resident empowerment;
- Promotion and celebration of diversity;
- Code enforcement; and
- Quality housing assistance.

Federal Fiscal Year 2014 - 2015 Program Year CAPER Actual Resources

HUD Entitlement Programs	
Community Development Block Grant (CDBG)	$1,191,063
CDBG Prior Year Carry Forward & Program Income	$431,094
Total CDBG Funds	**$1,622,157**
HOME (through agreement with Maricopa County)	$293,292
HOME TBRA (2013/14 MOU with Maricopa Co)	$184,251
Sales Proceeds	$167,897
Total HOME Funds	**$645,440**
Public Housing Programs	
Section 8 Housing Choice Voucher Program	$4,533,932
Public Housing Program	$1,126,402
Public Housing Capital Funds	$378,230
Total Public Housing Programs Funds	**$6,038,564**
Local Resources and Leverage	
HOME Program Income	$35,065
Acts of Kindness (AOK)	$56,666
Social Service Funds (SSF)	$419,235
Youth Enhancement Program (YEP)	$634,491
Veterans Transportation	$10,000
Total Local Resources and Leverage	**$1,155,457**
Total Resources Available	**$9,461,618**

EXECUTIVE SUMMARY

HOUSING ACTIVITIES

Utilized CDBG funds to:

- Provide emergency Home Repairs for 35 low-income homeowners.
- Rehabilitate seven homes owned by low- and moderate-income households.

Utilized HOME funds to:

- Provide five homes to low- and moderate-income first-time homebuyers through the CLT Program.
- Provide Tenant-Based Rental Assistance to 15 formerly-homeless individuals and families.

Utilized Neighborhood Stabilization Program 3 funds to:

- Provide two homes to low- and moderate-income first-time homebuyers through the CLT Program.

PUBLIC SERVICES AND ACTIVITIES TO ASSIST PEOPLE WITH SPECIAL NEEDS AND LOW-INCOME AND POVERTY-LEVEL HOUSEHOLDS

Utilized CDBG funds to:

- Operate the Chandler Public Housing Youth Program, providing educational and skill building programs to encourage 443 youth to become involved in positive activities, complete homework and participate in enrichment activities.
- Provide no-cost attorneys and legal advocates to resolve civil legal problems for 137 low-income Chandler residents through Community Legal Services.

Utilized General Fund resources to support 50 programs, including:

- Five Programs providing 154 victims of domestic violence with shelter and supportive services.
- Twenty-one Programs providing 4,237 disabled youth and adults with various services.
- Other programs providing 4,204 seniors with assistance to meet their basic needs.
- Referrals for 7,712 individuals.

PUBLIC SERVICES AND ACTIVITIES TO ASSIST PEOPLE EXPERIENCING HOMELESSNESS

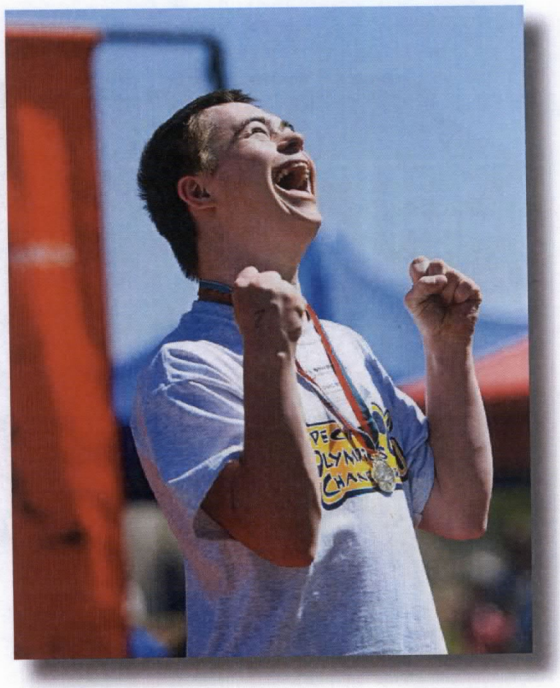
- Provided CDBG funds to 8 emergency and transitional shelter programs that served 829 homeless individuals,
- families and victims of domestic violence.
- Collaborated on the MAG Homeless Committee Homeless Street Count and provided hydration stations during the summer months.
- Focused on services to Chandler's street homeless population through the Interfaith Homeless Emergency Lodging Program (I-HELP) and Homeless Navigator. The Homeless Navigator program provided intervention services for 73 individuals experiencing street homelessness.
- Provided 6,960 bed nights of shelter for homeless populations using CDBG and Social Service Funding.
- Provided 269 families with emergency financial assistance to prevent evictions and utility shut-offs through the Chandler Christian Community Center's Community Action Program using General Funds.
- Met regularly with For Our City to continue to expand coordination of resources to Chandler's homeless population.

NEIGHBORHOOD REVITALIZATION AND COMMUNITY AND ECONOMIC DEVELOPMENT ACTIVITIES

- Utilized CDBG funds to eliminate blight in neighborhoods, benefitting 3,630 households.
- Continued effective economic development strategies, including the Volunteer Income Tax Assistance (VITA) program.
- Completed the Chandler Christian Community Center improvements, bringing upgraded space and services to needy Chandler residents.

LOCALLY-FUNDED ACTIVITIES TO SUPPORT HOMELESS INDIVIDUALS AND FAMILIES, PEOPLE WITH SPECIAL NEEDS AND LOW-INCOME HOUSEHOLDS

- Provided General Fund resources to support programs:
- One program providing transportation services to Veterans and their families.
- Twenty-two programs addressing the needs of families in crisis.
- Eleven programs serving special populations.
- Seventeen programs serving youth.



LOCAL/LEVERAGE RESOURCES

- Two hundred and forty four (244) volunteers assisted 21 residents through Let's Pull Together, a For Our City Volunteer effort to assist disabled and senior homeowners with yard and housing maintenance
- Provided over 2,800 school age children with free backpacks and school supplies through the For Our City Operation Back to School drive and volunteer event
- A total of 141,833 hours were volunteered by 2,152 volunteers with an estimated value of over $3 million
- Allocated City Acts of Kindness funding to 5 programs that served 1,321 Chandler residents.
- Allocated City Social Services Funds to 19 programs that served 37,102 Chandler residents.
- Allocated City Youth Enhancement Program funds to 26 programs that served 21,753 youth and their families.
- Allocated City Veterans Transportation program funds to 1 agency that served disabled and low-income military veterans and their families.

ACTIVITIES TO SUCCESSFULLY ADMINISTER, COORDINATE AND DELIVER RESOURCES

- Reviewed funding priorities and distribution methods to ensure resources were targeted to the most needy populations and neighborhoods.
- Continued to work with For Our City and Live Love to expand their role in mentoring traditional neighborhoods and providing volunteer assets to address exterior housing maintenance needs of elderly and disabled residents
- Met regularly with For Our City to continue to expand coordination of resources to Chandler's homeless population.

For Our City Day, October 2014

TABLE 1 - CDBG FUNDING AND OUTCOMES - FY 2014-2015

Program Year	Agency / Program	Available Funding	Expended in FY 2014-15	Total Expended	HUD Outcome	Persons Assisted
PROGRAMS THAT ADDRESS BASIC NEEDS (PUBLIC SERVICES)						
2013	Chandler Public Housing Youth Program	$ 37,108	$1,985	$37,108	SL1	447
2014	A New Leaf, Inc. East Valley Men's Center	$ 25,000	$25,000	$25,000	DH3	26
2014	A New Leaf, Inc. La Mesita Homeless Shelter	$ 24,000	$19,650	$19,650	DH3	54
2014	Chandler Public Housing Youth Program	$ 37,000	$35,312	$35,312	SL1	443
2014	Community Bridges, Inc. Homeless Navigator	$ 35,515	$35,515	$35,515	SL3	65
2014	Community Legal Services Removing Barriers to Justice	$ 6,100	$6,100	$6,100	SL1	231
2014	Labor's Community Service Agency Transitional Housing	$ 11,547	$11,547	$11,547	DH3	12
2014	Save the Family Case Management and Transitional Housing	$ 25,000	$15,286	$15,286	DH3	42
2014	Fair Housing Set-Aside	$ 8,542	$ 0	$ 0	SL1	
PUBLIC FACILITIES, HOUSING AND NEIGHBORHOOD IMPROVEMENTS						
Program Year	**Agency / Program**	**Available Funding**	**Expended in FY2014**	**Total Expended**	**HUD Outcome**	**Households Assisted**
2011	Chandler Voluntary Demolition Program	$29,838	$11,385	$29,838	SL1	1
2013	Chandler Christian Community Center	$413,075	$322,795	$413,075	SL1	4,322
2013	Habitat for Humanity – Emergency Home Repair	$100,000	$35,723	$100,000	SL3	44
2013	Chandler Public Housing Playground Improvements	$136,496	$135,916	$136,496	SL1	135
2014	Chandler Blight Elimination Program	$53,763	$16,955	$16,955	SL1	0
2014	Chandler Housing Rehabilitation Program	$ 623,330	$127,585	$127,585	DH3	5
2014	Habitat for Humanity Emergency Home Repair	$ 275,000	$114,794	$114,794	DH3	35
2014	Chandler Residential Landscape Improvement	$ 11,144	$11,144	$ 11,144	SL3	4
Program Administration						
2014	CDBG Program Administration	$ 232,257	$217,888	$217,888	n/a	n/a

HUD Outcome Code Key	Availability / Accessibility	Affordability	Sustainability
Decent Housing	DH1	DH2	DH3
Suitable Living Environment	SL1	SL2	SL3
Economic Opportunity	EO1	EO2	EO3

TABLE 2 - CDBG PROGRAM EXPENDITURE SUMMARY

FY 2014-2015 Entitlement	FY 2014-2015 Program Income	Prior Year Balance	FY 2014-2015 Total Revenue	Expenditures	Balance
$ 1,191,063	$ 88,134	$ 957,084	$2,236,281	$ 1,144,580**	$1,091,701 **

** as of July 24, 2015; not including end of year adjustments that may take place through August 30, 2015

HOUSING

Chandler funds housing improvements and housing affordability through a combination of Community Development Block Grant (CDBG) and Public Housing Program funds received from the US Department of Housing and Urban Development and HOME Investment Partnership Program (HOME) received through the Maricopa County HOME Consortium. HOME funding is also reported in the Maricopa County CAPER. General Funds may also be used to provide support services for individuals and families participating in housing programs or receiving housing assistance.

Community Development Block Grant (CDBG)

- Provided emergency home repairs to 35 low-income homeowners in partnership with Habitat for Humanity.
- Rehabilitated nine owner-occupied housing units through the City's Housing Rehabilitation Program.
- Continued the housing counseling partnership with Newtown CDC to help potential first-time homebuyers to prepare for home purchase. Newtown CDC provided six homebuyer education classes for 77 participants and four Community Land Trust orientations for 24 participants.

HOME Investment Partnership Program (HOME)

- Completed the development of five homes to low- and moderate-income first-time homebuyers in partnership with Newtown Community Development Corporation and the Chandler Community Land Trust.
- Provided Tenant-Based Rental Assistance to 15 formerly-homeless individuals and families in partnership with Community Bridges and I-HELP.
- Allocated HOME proceeds to Newtown Community Development Corporation, assisting five first-time homebuyers to purchase rehabilitated homes. These proceeds were available due to a HOME-funded rental housing project located in Chandler that was unable to meet the HOME program requirements during the housing market downturn.

Neighborhood Stabilization Program 3 (NSP3)

- Completed the development of two homes to low- and moderate income first-time homebuyers in partnership with Newtown Community Development Corporation and the Chandler Community Land Trust.
- Increased Chandler's homeownership opportunities through NSP3 assisted first-time homebuyer program.

Public Housing

- Provided monthly rental assistance to 486 low-income households, many of whom are elderly or have special needs.
- Successfully managed 303 units of public housing.
- Made playground improvements to three public housing sites.

TABLE 3 - INCOME LEVEL OF HOUSEHOLDS ASSISTED WITH CDBG & HOME FUNDS

CDBG Accomplishments Housing Units	0-30% Very Low	31-50% Low	51-80% Moderate	$ Spent
Housing Rehabilitation	0	0	0	$0
Exterior Improvements	0	0	7	$137,382
Emergency Home Repair	20	9	6	$150,517
Public Housing Improvements	83	25	23	$135,916
Total CDBG	103	34	36	$423,815
HOME Accomplishments Housing Units	**0-30% Very Low**	**31-50% Low**	**51-80% Moderate**	**$ Spent**
Housing Rehabilitation	0	1	0	$70,714
Housing Reconstruction	1	0	0	$59,947
Land Trust / 1st-time Homebuyer	0	0	5	$41,441
Total HOME	1	1	5	$172,102
NSP3 Accomplishments Housing Units	**0-30% Very Low**	**31-50% Low**	**51-80% Moderate**	**$ Spent**
Land Trust/1st-time Homebuyer	0	0	2	$0
Total NSP3	0	0	2	$0

HOMELESS ASSISTANCE AND PREVENTION

Addressing the needs of homeless families and individuals is a high priority of the City as identified through a city-wide 2007 Human Services Needs Assessment. During FY 2014-2015, the City provided CDBG support to six nonprofit organizations and General Fund support to fourteen nonprofit organizations that offer shelter and services to homeless individuals and families and victims of domestic violence, and help people avoid homelessness. In addition to these programs, which are described below, during FY2014-2015, the City of Chandler:

- Continued the HOME-funded Tenant Based Rental Assistance program to help formerly homeless people attain housing and financial stability.
- Continued to provide the Chandler Interfaith Homeless Lodging Program (I-HELP), providing food and safe shelter.
- Supported prevention and education programs that provide financial and case management assistance to individuals and families facing homelessness.
- Supported regional Continuum of Care activities to serve homeless people, including hydration stations during summer months and participating in the point-in-time homeless street count to identify the number of homeless people who are sheltered and unsheltered on the day of the count.
- Continued the partnership with For Our City – Chandler, which coordinates services offered by the City and non-profit organizations with the service resources of faith-based communities, employers, business groups, and others.

- A New Leaf - The East Valley Men's Center – As the only East Valley shelter serving single, adult homeless men exclusively, EVMC maintains 84 shelter beds in a highly structured environment that requires each resident to remain sober, save money and make progress towards achieving self-identified goals for economic and social self-sufficiency. This unique program is free and provided 26 Chandler men with shelter and assistance finding and keeping gainful employment.

- A New Leaf - La Mesita Family Homeless Shelter is the only emergency shelter in the East Valley that delivers comprehensive services in a single location for homeless families with children. The shelter provided 54 Chandler families with emergency shelter and case management services for up to 120 days.

- Community Bridges, Inc. – Peer support and the Homeless Navigator Program provided intervention for 65 individuals experiencing street homelessness. Interventionists assisted with substance abuse issues including transporting individuals to detox and behavioral health facilities. The program also provided support for homeless individuals and families participating in the HOME funded TBRA program.

I-Help Guest Photo Shoot 2015

I-Help Guest Photo Shoot 2015

- Labor's Community Service Agency –paid monthly utility costs for 12 Chandler individuals occupying transitional housing. The transitional housing program assists homeless families to address social and financial responsibilities, help children move up a grade level, and move from homelessness to permanent housing. Families in transitional housing work toward self-sufficiency, upgrading or maintaining long-term employment.

- Save the Family- Homeless Case Management provided housing and case management to 42 Chandler individuals, using assessment and case management based on the Critical Time Intervention (CTI) case management model. Families are housed in one of the agency's 62 transitional housing units located throughout the East Valley. All clients are families in crisis who are homeless and have very low incomes. The goal of the program is to move families towards self-sufficiency and permanent housing. Clients work toward their self-sufficiency goals while maintaining full-time employment.

- Community Legal Services provided civil legal representation to 15 homeless individuals and families.

INTERFAITH HOMELESS EMERGENCY LODGING PROGRAM (I-HELP) EXPANDS SERVICES

Over the past several years, Chandler has prioritized programs for the homeless and significantly expanded its programs for homeless people through the coordination of faith-based, non-profit and private and public sector service providers. The Interfaith Homeless Emergency Lodging Program (I-HELP) partners with faith-based organizations and community agencies to provide a safe place to sleep, a warm meal, and case management to homeless individuals.

Homeless individuals who participate in I-HELP were able to enjoy a shower courtesy of the new Chandler Clean Machine, which was completed in October 2014, pro bono by a team from McCarthy Building Companies.

Chandler's Fire, Health & Medical Department donated a surplus hazmat trailer to For Our City Chandler to be repurposed into a mobile shower unit with washer and dryer for use by I-HELP. When McCarthy Building Companies learned of the need and stepped up to tackle the conversion project, they outfited the trailer with three shower stalls and a laundry facility. The value of the project is approximately $40,000.

In FY 2014-2015 I-HELP also successfully implemented a case management component by hiring the program's first Case Manager. Finally, Chandler I-HELP was able to expand its services to provide shelter seven days a week and increase the number of people sheltered from 20 people to 25 individuals per night (at all faith organization sites large enough to handle the increase).

During the year, I-HELP:

- Provided 4,852 bed nights of shelter for 252 unduplicated guests.
- Distributed 2,490 bus passes.
- Received over 10,000 hours of volunteer support from community partners.
- 206 individuals engaged in case management of which 71 gained employement and 52 entered housing.

HOME Tenant-based Rental Assistance

The City of Chandler continued to use HOME funds to provide Tenant Based Rental Assistance for homeless individuals and families. During the year, 15 families and individuals received housing assistance and ongoing case management. During the year, the City made several administrative changes to the program. While a Homeless Navigator/Case Manager continues to identify individuals and families who are seeking stable housing, the City's Public Housing Authority now qualifies families and individuals for assistance under the HUD regulations, inspects potential housing units to ensure they are decent and safe and then enters into a housing assistance payment contract with the landlord. Homeless individuals and families receive monthly rental assistance and supportive services for up to 24 months while they work towards self-sufficiency and housing stability.

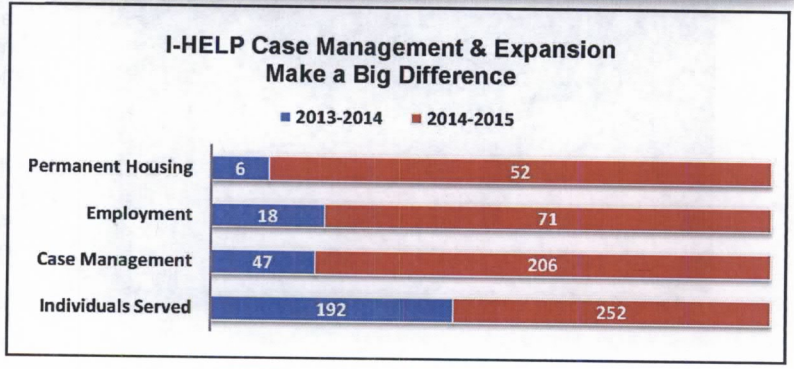


TABLE 4A – FY2014-2015 CDBG HOMELESS PROGRAMS AND OUTCOMES

Agency Name	Program Description	Funding Category	FY 2014/15 Expenditures	People Served
A New Leaf, Inc. East Valley Men's Center	Homeless Single Adult Males	Emergency	$25,000	26
A New Leaf, Inc. La Mesita Homeless Shelter	Homeless Families	Emergency	$19,650	54
Community Bridges, Inc	Homeless Navigator	Supportive	$35,515	65
Labor's Community Service Agency	Transitional Housing	Supportive	$11,547	12
Save the Family	Case Management /Transitional	Supportive	$15,286	42
Community Legal Services	Legal Representation	Supportive	$6,100	15

TABLE 4B – FY2014-2015 GENERAL FUND HOMELESS PROGRAMS AND OUTCOMES

Agency Name	Program Description	Funding Category	FY 2014/15 Expenditures	People Served
Catholic Charities – My Sister's Place	Homeless Domestic Violence Victims	Emergency	$12,000	301
Child Crisis Center – Emergency Shelter	Homeless	Emergency	$5,000	269
Chrysalis Crisis Shelter Program	Homeless Domestic Violence Victims	Emergency	$10,000	23
Chandler Christian Community Center	I-HELP	Emergency/ Supportive	$27,500	252
National Advocacy & Training Net-work-SEEDs	Homeless Domestic Violence Victims	Emergency/ Supportive	$20,000	58
Alzheimer's Association	Supportive Care for Helpline and Family Care	Supportive	$6,900	318
Chandler Christian Community Center	Food Bank	Supportive	$50,000	11,503
Chandler Christian Community Center	CAP Office – Eviction & Utility Assis-tance	Supportive	$155,000	9,545
Chandler Education Foundation –The CARE Center	Medical and Social Services	Supportive	$90,000	3,227
Chandler Gilbert ARC	Independent Living for Homeless SMI	Supportive	$9,443	9
Community Bridges	Stabilization for Homeless Adults	Supportive	$10,241	150
Fans Across America	Distribution center for immediate basic needs of homeless Chandler students	Supportive	$5,000	501
Kyrene Foundation	Kyrene Family Resource Center	Supportive	$5,000	250
Matthew's Crossing	Food Bank	Supportive	$8,000	2,383
	TOTAL		**$499,682**	**28,967**

PUBLIC SERVICES FOR NON-HOMELESS INDIVIDUALS AND FAMILIES, PEOPLE WITH SPECIAL NEEDS AND LOW-INCOME HOUSEHOLDS

Utilized CDBG funds to provide:

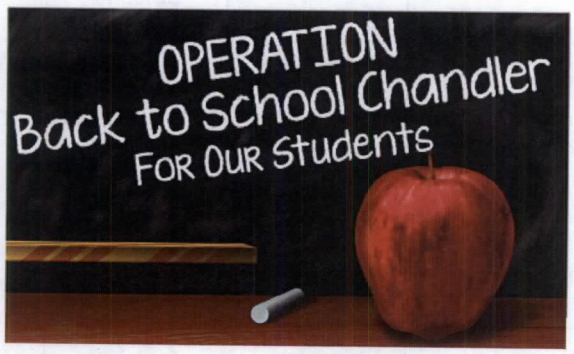
- Homework assistance, arts and crafts and recreation opportunities for 443 youth residing in Public Housing.
- Legal services to 231 low-income and poverty-level households.

Provided over $1.1 million in General Fund resources to programs that support families in crisis, provide services and assistance to special populations, and services for youth. The following types of programs were funded; more detail regarding General Fund programs is provided on page 21:

- Programs that provide for basic needs including health-related and transportation programs;
- Independent living programs that allow seniors to safely age in place, and persons with disabilities to live independently, including caregiver respite and support, home-delivered and congregate meals and nutrition programs, and supportive programs for grandparents raising grandchildren;
- Socialization, recreation and education opportunities to seniors or children and adults with disabilities to combat depression, maintain or improve functional living skills, aid in workforce readiness, improve physical health or enhance quality of life;
- Programs that provide transportation for veterans to veterans' service centers or other locales for low-income veterans.

For Our City Initiatives

The City staffs the faith-based coalition "For Our City", which partners with local nonprofits to meet community and nonprofit needs. Over 100 participating faith-based organizations help identify community services gaps and provide assistance to address those gaps.



Operation Back to School Chandler-For Our Students was a collaborative event held on Saturday, July 19 at Chandler High School. Over the course of this event, more than 2,800 students received backpacks filled with school supplies. In addition, shoes, socks and underwear were distributed, children received free haircuts and attendees had the opportunity to visit booths staffed by a number of nonprofit agencies to learn about their valuable services. The undertaking was a collaborative effort involving the City of Chandler, Chandler Unified School District, Chandler Christian Community Center, Fans Across America, various non-profit organizations, churches, business groups, and others in the Chandler area. Outreach for the event focused on Chandler's six Title I schools. All backpacks, school supplies, shoes, socks, and underwear were donated from individuals, families, service organizations, businesses and faith communities.

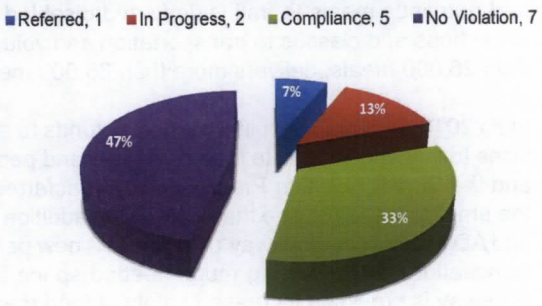
Operation Back to School Chandler 2014 Highlights

- **Fulton Homes "Stuff the Bus" at Chandler Fashion Center June 6 – July 13**
- **Reached students from 59 schools & 6 non-profit organizations.**
- **Distributed 650 uniform tops and over 300 shoes.**
- **32 non-profit and business partners provided books, activities, playing games and raffle prizes to families in need.**
- **St. Andrew the Apostle Church provided 59 haircuts to children.**
- **Chandler Police fingerprinted more than 80 children.**
- **447 individuals provided over 1,843 hours of volunteer service.**
- **Approximately 2,000 books went home with families.**

NEIGHBORHOOD REVITALIZATION & COMMUNITY & ECONOMIC DEVELOPMENT

During FY2014-2015, the Chandler City Council made a one-time investment of $50,000 in general funds for the Substandard Building Inspection Program. A temporary employee was hired to serve as the central point of contact for calls for service regarding substandard living conditions, which were previously referred to outside agencies such as the Attorney General's Office, Community Legal Services of Landlord/Tenant Counseling agencies to remedy the issue. Fifteen homes were inspected, with the majority of homes found to be in standard condition. In many cases, the landlord was able to quickly make the necessary repairs.

Substandard Building Inspection Program Results



Chandler's HOA Academy

In the Spring and Fall of each year, the City of Chandler hosts a four week academy for residents living in homes governed by a Homeowner's Association (HOA). The sessions are widely attended by both Chandler residents and residents from cities in the Valley of the Sun. The Chandler HOA Academy includes an overview of effective HOA management and pending HOA legislation. Academies held during FY2014-2015 focused on:

- Encouraging board members and the public to be educated about laws governing HOAs and individual HOA governing documents;
- Dealing with problems effectively;
- Encouraging owners to attend HOA meetings; and
- Communication between HOA boards and residents.

Second Housing Reconstruction a Success

For more than half a century, Maria Medina has lived in the 1946 family home passed down from her "Nana". She raised three children and had a diversified career that brought compassion and smiles to the faces of many; from beautician, to Head Start assistant, to support director and supervisor for a local hospital's infant to 2-year-olds program. Now retired and with her home suffering from significant aging and structural issues, a simple door hanger left on her front door led her to the steps of Habitat for Humanity Central Arizona (Habitat). With encouragement from one of her daughters, she submitted an application in hopes of building a new home for a growing family with multiple grandchildren; a place where Sunday dinners include everyone, just like she had experienced with her Nana and her parents.

Using HOME funds awarded by the City of Chandler, Habitat rebuilt the home to include 1,336 livable square feet, including 3 bedrooms and 2 baths. The home also includes a 2-car garage. With a 0% mortgage from Habitat and $50,000 in "soft" HOME program financing from the City of Chandler, Maria is ready to implement her dreams of providing a free neighborhood story hour for prekindergarten children and continue on the path of bringing joy to others. Maria is grateful for the sponsors – PCL Construction and Wells Fargo - who have been available, supportive and friendly.

Medina House (before)

Medina House (after)

Chandler Christian Community Center (CCCC) Improvements Completed

Chandler Christian Community Center (CCCC) incorporated in 1968 for the purpose of providing assistance to those in need. Today, CCCC is the largest charitable Food Bank in Chandler. The CCCC senior centers provide hours of camaraderie, intellectual stimulation and nutritious meals to frail, elderly and disabled people. In addition to hot meals, both centers offer an array of activities ranging from workshops and classes to transportation and volunteer opportunities. Each year, CCCC distributes over 15,000 food boxes, serves more than 25,000 meals, delivers more than 35,000 meals to people who are homebound, and provides over 40,000 transportation vouchers.

In FY2013-14, CCCC applied for CDBG funds to add 1,300 square feet of space to accommodate up to 6 new staff who provide core services to low and moderate income people and people with special needs. In June 2012, the Chandler Community Action Program (CAP) and the Senior Nutrition Program were transferred to CCCC from another nonprofit agency and there simply was not enough space for the employees to provide the services. In addition to new workstations, the project included improvements to the lobby, a new classroom and ADA restroom, driveway expansion, a new perimeter walkway, and an additional storage area in the rear of the facility. Today the new workstations are providing much needed space for eligibility specialists, accounting staff and program managers, while the expanded driveway is providing increased safety of food transport vehicles.

Volunteer Income Tax Assistance (VITA) Assists 1,841 Chandler Residents

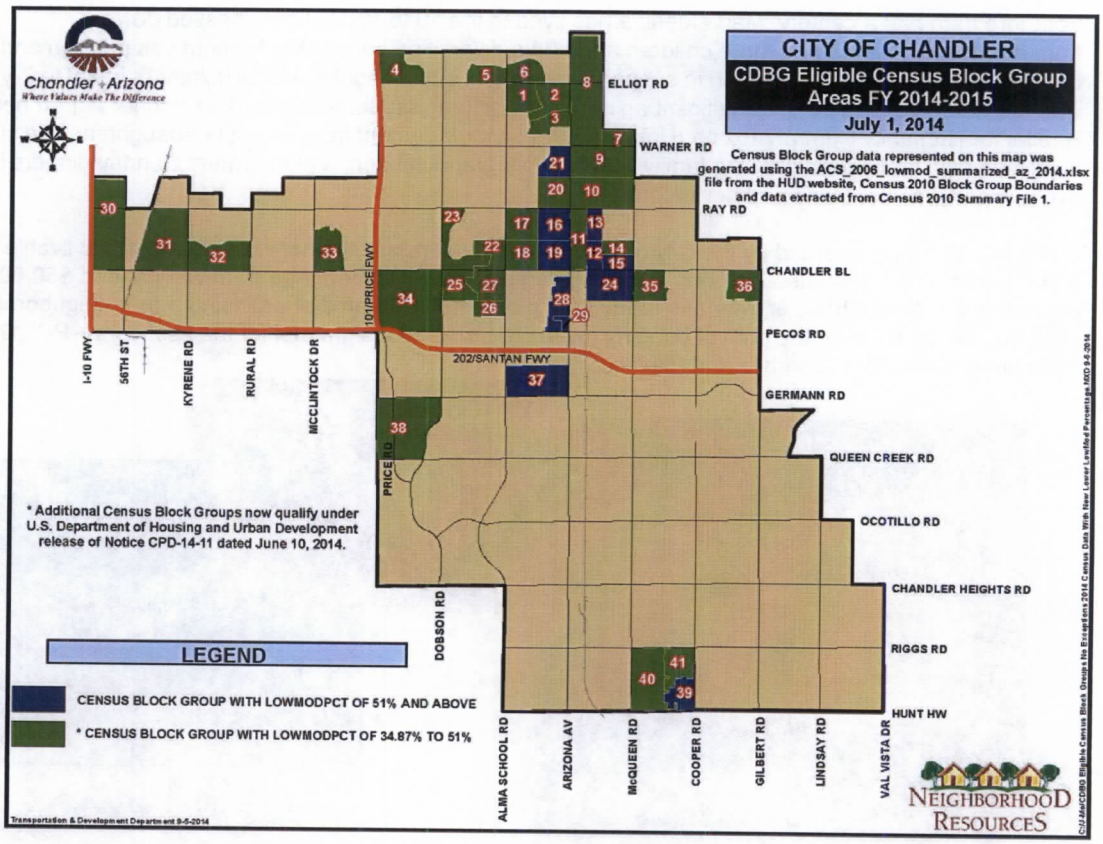
The Volunteer Income Tax Assistance (VITA) Program provides free income tax assistance, banking services, and other resources by partnering with nonprofit agencies and businesses at seven sites. The City continued its partnership with the First Credit Union, CARE Center, Chandler Christian Community Center, Buddhist Tzu Chi Foundation, Sun Lakes Country Club and Chandler's Downtown Library.

Chandler's VITA Program utilized 63 volunteers who donated over 4,000 hours to assist low to moderate income, disabled, and elderly residents to obtain Earned Income Tax Credits, Child Tax Credits, Education Credits, and Affordable Care Act exclusions for which they qualified but may not have been aware of. The program assisted 1,841 residents in filing their federal and state returns. This service resulted in refunds of approximately $1.96 million and savings of roughly $400,000 in tax preparation fees.

Community Development Target Areas

There are fourteen Community Development Target Areas in Chandler. Community Development Target Areas are Census Tract Block Groups where at least 51% of the population is low- or moderate-income.

- 19,367 households reside in these target areas.
- 57% of the people are Hispanic or Latino.
- 48% of the people are minorities, and may also be Hispanic or Latino.
- 70% of households are low or moderate-income.



LEAD-BASED PAINT, MINIMIZING DISPLACEMENT, ADDRESSING REGULATORY BARRIERS & FAIR HOUSING ACTIVITIES

Addressing Lead-based Paint Hazards

Although only 3% of the City's housing stock is at risk of lead-based paint, the City educates and provides information to all recipients of federally funded housing programs on the hazards of lead based paint. Recipients of federally funded programs receive a copy of the manual "Protect Your Family From Lead Based Paint." All rehabilitation programs or projects that involve housing units constructed before 1978 include lead hazards testing and abatement in accordance with HUD's Lead Based Paint Regulation. In addition to providing manuals and testing for lead hazards, lead-based paint educational materials are made available to all residents at the Community Development Division and Public Housing Offices. Through a Request for Qualifications, the City sought firms qualified to perform lead-based paint inspections and risk assessments on behalf of the City for several CDBG funded programs including: Voluntary Demolition, Housing Rehabilitation and Public Housing Improvements. The City has a well-qualified vendor who conducts inspections of residential properties and public facilities to assess Lead Base Paint Risk and to provide clearance testing to certify the removal of the hazard found at the time of initial inspection.

Minimizing Displacement

City staff works with all programs and projects to identify alternatives to activities that may cause permanent displacement. To minimize displacement, the City follows a written Residential Anti-Displacement and Relocation Assistance Plan. The Plan states that the City will make reasonable efforts to ensure that CDBG and HOME activities will not cause unnecessary displacement. Displacement is avoided through careful consideration of possible displacement during the planning phase of a project. For example, the first-time homebuyer programs are restricted to acquiring homes that are vacant or are a voluntary sale by the owner-occupant. Non-voluntary displacement of any nature is reserved as a last resort when no other alternative is available and the activity is necessary to carry out a specific goal or objective that benefits the public. During FY 2014-2015 the City temporarily relocated two owner-occupants to facilitate the completion of substantial rehabilitation. In accordance with City guidelines, moving assistance and a monthly rental allowance were provided.

Addressing Regulatory Barriers

The City began the process of updating the 10-year General Plan during FY2014-2015. The plan will evaluate possible methods of overcoming regulatory barriers to affordable housing development. In addition, the City completed an Adaptive Reuse Study to encourage the reuse of vacant commercial properties.

Fair Housing

This year the City promoted fair housing in the following ways:

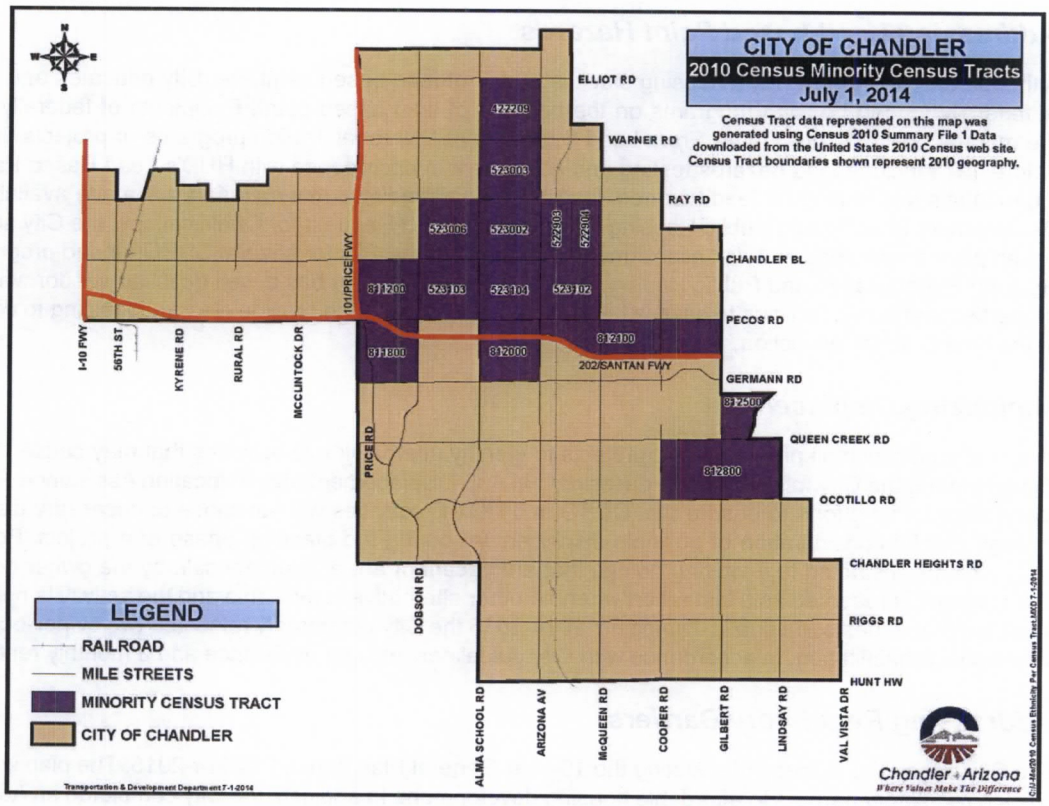
1. Provided fair housing information through the City's Neighborhood Program Office, and the Community Development and Public Housing/ Section 8 web pages for tenants, homebuyers and landlords, including information in English, Spanish and other languages;
2. Provided space at City offices for HUD Certified Counselors to assist residents with becoming a homebuyer and with foreclosure prevention issues;
3. Provided customers who may have been discriminated against with referrals to the Attorney General's Office and Community Legal Services through Chandler's Fair Housing Hotline, resulting in 45 cases.
4. Assisted 10 customers who requested additional information.
5. Included copies of "Fair Housing, It's Your Right", "Ten Most Common Mistakes" and a City fair housing complaint form in Section 8 briefing packets; and
6. During Fair Housing Month – April 2015:
   - Council Proclamation during a regular City Council meeting; and
   - Public service announcement slides on the city cable channel.
7. Set-aside CDBG funds to educate Chandler landlords regarding fair housing and expand community knowledge of fair housing.

AREAS OF MINORITY CONCENTRATION, CDBG ASSISTANCE TO MINORITIES & OUTREACH TO MINORITY AND WOMEN-OWNED BUSINESSES

Areas of Minority Concentration

Areas of minority concentration are those in which the proportion of minorities is 10% or more than the proportion of minorities as a whole. According to the 2010 Census, the total percentage of minorities as a whole is 26.7%. Consequently, those areas with a minority population of more than 29.37% are areas of minority concentration in Chandler.

According to the 2010 Census, 15 Census Tracts meet the definition of areas of minority concentration. Portions of eight of the fifteen Census Tracts are areas where at least 51% of the population is predominantly low to moderate-income.



CDBG and HOME Assistance to Minorities

Table 6 - Race and Ethnicity of CDBG and HOME Funded Housing Program Participants in FY2014-2015 - Households

Race/Ethnicity	Total	White	Black	Asian	American Indian	Native Hawaiian/ Pacific Islander	Other
Total Assisted	334	252	67	4	10	0	1
Hispanic/Latino	155	133	1	0	1	0	0

Outreach to Minority and Women-Owned Businesses

The City of Chandler has developed procurement procedures that facilitate opportunities for Minority Business Enterprises and Women Business Enterprises (MBEs and WBEs) to participate as contractors and suppliers of goods and services. The City's bid and contract language ensure a good faith effort to reach out to and utilize contractors and other entities that are owned by minorities and women to the maximum extent possible. The City has a method of identifying and maintaining an inventory of minority and women's business enterprises (MBEs and WBEs) and has developed procurement packets to provide opportunities for MBEs and WBEs. The City encourages sub-recipient agencies to outreach and utilize minority-owned and women's business firms whenever possible and provides technical assistance to sub-recipient agencies in locating and outreaching to minority and women-owned business firms for goods and/or services.

CITIZEN PARTICIPATION, PUBLIC COMMENTS, CDBG & HOME PROGRAM INCOME

Citizen Participation

The City of Chandler's Citizen Participation Plan includes a 15-day public comment period and public hearing for the CAPER.

For FY 2014-2015, the public comment period will begin August 12, 2015 and will close August 26, 2015. The City will hold one public hearing on August 13, 2015 at the City Council Chambers. In addition to the opportunity to comment at the public hearing, citizens are invited to submit written comments.

The public hearing will be announced through an advertisement in the Arizona Republic and posted in public locations including the City Clerk's office, the Neighborhood Resources office and at the main branch of Chandler Public Library. The public hearing notice will include the meeting location; date, time, key staff contacts, lists the topics to be considered and provides the beginning and ending dates of the 15-day comment period. The notice also includes information for citizens requesting accommodations for a disability. Public comments will be incorporated into the CAPER after the public comment period closes.

The draft CAPER is available for review at multiple locations including the Chandler Main Library, the Neighborhood Resources office, and the City's website at www.chandleraz.gov/communitydev.

Public comments received will be incorporated into the final CAPER.

CDBG & HOME Program Income

The City of Chandler offers three housing rehabilitation programs to assist low and moderate-income Chandler residents in improving their housing conditions. The Moderate Rehabilitation; Exterior Improvement Loan; and Home Modifications for Persons with Disabilities Programs. Program income is received by these programs through payments, from loans re-paid to the City or when a home is sold or transferred prior to the forgiveness period. During FY2014-2015, the City received program income from its housing rehabilitation programs:

- CDBG-funded activities - $88,134
- HOME-funded activities - $35,065

The City has 39 outstanding loans that require repayment of principal - the outstanding principal amount of these loans is $393,950. Housing rehabilitation loans are due and payable in full if the property is sold, transferred or rented during the loan term. In some cases loans are forgiven over time. For example, participants in the City's Moderate Rehabilitation Program receive a zero interest loan of up to $50,000, partially forgiven over the life of the loan. Payment terms of up to 15 years are determined by the loan amount and family's household income. A family with a household income of 51% - 80% Area Median Income (AMI) will repay 50% of the total loan. Households with an income of 31% - 50% AMI will repay 25% of the total loan amount. Households whose income is 30% or less are not required to make payments on their loans. If the family meets all of the loan requirements, the loan is forgiven at the end of the loan term. These deferred loans are secured and carry other program restrictions. A loan may be assumed by a direct lineal descendent in the case of a borrower's death or incapacitation. If assumed, the terms and conditions of the original loan remain in place and the property must remain owner-occupied.

PROGRAM MONITORING AND PERFORMANCE ASSESSMENT

Program Monitoring

The goal of monitoring is to improve the delivery of services by ensuring that activities are carried out in accordance with administrative, financial and program requirements. Monitoring begins with a formal application process and pre-contract training. During the year, the City performs ongoing monitoring including fiscal audits, desk audits, agency risk assessments, and formal site visits.

As part of the application process, non-City agencies were required to submit information on fiscal and program capability, non-profit status, disability accessibility, and other requirements. Prior to contracting, the City conducted training sessions to explain program laws, regulations and requirements and City monitoring standards and procedures. The City also conducted pre-contract site visits.

Written agreements were entered into with both City and non-City agencies. Written agreements with non-City agencies included measurable objectives, monthly reporting requirements and reimbursement processes. City staff reviewed reports and source documents for accuracy, cost allowability and cost reasonableness prior to reimbursement.

Risk assessments were based on a desk audit utilizing a Program Performance Monitoring Checklist that includes:

1. Program Outcomes, including progress towards stated objectives.
2. Accessibility for disabled persons.
3. Fiscal Management, including Fiscal Audit Reports and Audit Management Letters.
4. Procurement procedures and documentation.
5. Program/Client Records, including target population served, and verification of compliance with national low/moderate income objective.
6. Board Operations, including Board membership lists, and Board member backgrounds.

After completing the risk assessment and identifying areas for review, staff coordinated site visits. At the formal site visits, staff conducted an entrance discussion with key agency staff and reviewed:

- Disability accessibility compliance, including the agency's self-evaluation, disability accessibility policy and program documents. City staff also inspected the facilities for compliance.
- Fiscal records, including transactions, procedures, internal controls, agency wide financial statements showing budget variances, and regular review of financial statements by the agency governing board.
- Procurement policies and practices, including MBE/WBE outreach, bidding processes, and cost reasonableness and allowability testing.
- Board meeting minutes to verify the Board's involvement in governance and knowledge of CDBG and/or HOME regulations.
- Following review, City staff conducted exit conferences to discuss preliminary findings and concerns and later prepared and delivered formal monitoring letters. The City then followed up to ensure that corrective actions were addressed.

Performance Measurement System

The City requires sub-recipients to include a performance measurement strategy in their funding proposals to demonstrate that proposed services will enhance the lives of City residents. Each strategy quantifies the long-term and short-term goals, activities, outputs and outcomes. The data collected includes client demographics, the number of individuals and households that will be served, and annual units-of-service that help the City to keep track of progress towards 5-year Consolidated Plan goals and to report program performance to HUD.

Funded agencies provide quarterly reports to demonstrate progress toward their goals and objectives, allowing the City to continuously monitor and evaluate progress and provide technical assistance to mitigate any unforeseen barriers or challenges. The results of these reports are summarized in the following tables.

TABLE 7 – OWNER HOUSING ACTIVITIES AND PROGRESS TOWARDS 5-YEAR GOALS

Population	Household Income Level		Annual Accomplishments (FY 2014-2015 highlighted in blue)					Progress Towards 5-year Goals	
Acquisition of Existing Units		**5-Year Goal**	**Yr 1**	**Yr 2**	**Yr 3**	**Yr 4**	**Yr 5**	**5-yr Total**	**% Of Goal Met**
Elderly	Less than 30% AMI		0	0	0	0	0	0	
	31%-50% AMI		0	0	0	0	0	0	
	51%-80%AMI		0	1	0	0	0	1	
Small Related Family	Less than 30% AMI		0	0	0	0	0	0	
	31%-50% AMI		2	2	0	0	0	4	
	51%-80%AMI		0	6	0	8	0	14	
Large Related Family	Less than 30% AMI		0	0	0	0	0	0	
	31%-50% AMI		0	0	0	0	0	0	
	51%-80%AMI		2	0	0	1	0	3	
All Others	Less than 30%		0	0	1	0	0	1	
	31%-50%		0	0	2	0	0	2	
	51%-80%		0	3	1	0	0	4	
SUBTOTAL		25	4	12	4	9	0	29	116%
Production of New Units		**5-Year Goal**	**Yr 1**	**Yr 2**	**Yr 3**	**Yr 4**	**Yr 5**	**5-yr Total**	**% Of Goal Met**
SUBTOTAL		25	0	0	0	0	0	0	0%
Preservation & Rehabilitation of Existing Units		**5-Year Goal**	**Yr 1**	**Yr 2**	**Yr 3**	**Yr 4**	**Yr 5**	**5-yr Total**	**% Of Goal Met**
Elderly	Less than 30% AMI		26	18	13	3	26	86	
	31% - 50% AMI		11	13	10	16	0	50	
	51% - 80% AMI		8	13	1	1	0	23	
Small Related Family	Less than 30% AMI		24	6	5	0	21	56	
	31% - 50% AMI		13	8	11	19	10	61	
	51% - 80% AMI		9	10	7	0	12	38	
Large Related Family	Less than 30% AMI		4	3	3	0	0	10	
	30% - 50% AMI		2	3	5	9	0	19	
	51% - 80% AMI		2	4	1	11	8	26	
All Others	Less than 30% AMI		17	5	11	0	0	33	
	31% - 50% AMI		9	4	3	0	0	16	
	51% - 80% AMI		6	1	1	0	0	8	
Special Needs	0 – 80% AMI		33	0	0	0	0	33	
SUBTOTAL		575	164	88	71	59	77	459	79.83%
Homebuyer Assistance		**5-Year Goal**	**Yr 1**	**Yr 2**	**Yr 3**	**Yr 4**	**Yr 5**	**5-yr Total**	**% Of Goal Met**
Small Related Family	51% - 80% AMI		2	1	0	8	0	11	
Large Related Family	51% - 80% AMI		1	0	0	1	0	2	
SUBTOTAL		10	3	1	0	9	0	13	130%

TABLE 8 – RENTAL HOUSING ACTIVITIES AND PROGRESS TOWARDS 5-YEAR GOALS									
Population	**Household Income Level**	**5 Year Plan**	**Annual Accomplishments (FY 2014-2015 highlighted in blue)**					**Progress Towards 5-year Goals**	
Acquisition of Existing Units		**5-Year Goal**	**Yr 1**	**Yr 2**	**Yr 3**	**Yr 4**	**Yr 5**	**5-yr Total**	**% Of Goal Met**
Small Related Family	Less than 30% AMI		4	0	0	1	0	5	
	31% - 50% AMI		1	0	3	3	1	8	
Large Related Family	31% - 50% AMI		1	0	2	1	1	5	
SUBTOTAL		20	6	0	5	5	2	18	90%
Production of New Units		**5-Year Goal**	**Yr 1**	**Yr 2**	**Yr 3**	**Yr 4**	**Yr 5**	**5-yr Total**	**% Of Goal Met**
SUBTOTAL		20	0	0	0	0	0	0	
Preservation & Rehabilitation of Existing Units		**5-Year Goal**	**Yr 1**	**Yr 2**	**Yr 3**	**Yr 4**	**Yr 5**	**5-yr Total**	**% Of Goal Met**
Elderly	Less than 30% AMI		34	17	10	17	11	89	
	31% - 50% AMI		6	0	0	3	6	15	
	51% - 80% AMI		2	0	0	3	0	5	
Small Related Family	Less than 30% AMI		35	10	33	76	52	206	
	31% - 50% AMI		21	3	12	20	16	72	
	51% - 80% AMI		12	7	8	9	14	50	
Large Related Family	Less than 30% AMI		22	9	30	39	31	131	
	31% - 50% AMI		10	1	13	16	9	49	
	51% - 80% AMI		4	9	6	3	9	31	
All Others	Less than 30% AMI		30	0	12	0	0	42	
	31% - 50% AMI		4	0	0	0	0	4	
	51%-80% AMI		0	0	2	0	0	2	
Special Needs	0% – 80% AMI		3	0	0	0	0	3	
SUBTOTAL		220	183	56	126	186	18	699	317.72%

TABLE 9 – NON-HOUSING COMMUNITY DEVELOPMENT ACTIVITIES AND PROGRESS TOWARDS 5-YR GOALS

	5-Year Plan		Annual Accomplishments (FY 2014-2015 highlighted in blue)					Progress Towards 5-year Goals	
	Priority Level	5-Year Goal	Yr 1	Yr 2	Yr 3	Yr 4	Yr 5		
Public Facilities		**Facilities**						**5-yr Total**	**% of Goal Met**
Neighborhood Facilities	M	2	2	2	0	1	1	6	300%
Parks/Recreation Facilities	M	2	0	0	0	1	1	2	100%
Health Facilities	M	2	0	0	0	0	0	0	0%
Fire Protection	M	2	0	0	0	0	0	0	0%
Youth Centers	M	2	0	0	0	0	0	0	0%
Child Care Centers	H	2	1	1	0	0	0	2	100%
Senior Centers	H	2	0	0	0	0	1	1	50%
Infrastructure		**Contracts**						**5-yr Total**	**% of Goal Met**
Street Improvements (Street lights)	M	1	1	1	0	0	0	2	200%
Sidewalks	M	1	0	0	0	1	0	1	100%
Flood Control Improvements	M	1	0	0	0	0	0	0	0%
Solid Waste Disposal	M	1	0	0	0	0	0	0	0%
Public Services		**Contracts**						**5-yr Total**	**% of Goal Met**
General Public Services	H	15	3	4	4	3	3	17	113%
Youth Services	H	25	12	15	18	19	18	82	328%
Senior Services and Programs	H	15	3	4	3	5	6	21	140%
Handicap Services	H	5	6	7	6	7	5	31	620%
Legal Services, incl. Fair Housing	H	5	1	1	1	1	1	5	100%
Food and Clothing Services	H	15	4	4	5	7	7	27	180%
Emergency Shelter Operating Costs	H	30	7	7	7	5	6	32	107%
Domestic Violence Services	H	25	2	3	4	4	6	19	76%
Substance Abuse Services	M	5	1	1	1	3	3	9	180%
Employment Training	H	5	1	1	1	3	3	9	180%
Health Services	H	5	2	3	3	3	2	13	260%
Anti-Crime Programs-(Graffiti)	H	5	1	1	1	1	0	4	80%
Adult Services	M	10	0	2	2	2	4	10	100%
Economic Development		**Contracts**						**5-yr Total**	**% of Goal Met**
Microbusiness Loans	H	15	0	0	0	0	0	0	0%
Demolition/Code Enforcement	H	25 Units	0	5	1	1	1	7	n/a
Administration and Planning		**Contracts**						**5-yr**	**% of Goal**
Neighborhood Planning	H	2	0	0	0	1	0	1	50%
		Total	47	62	57	68	66	300	n/a

Table 10 – Housing and Supportive Services Activities for Special Needs Populations and Progress Towards 5-yr Goals

	Population	5 Year Plan	Annual Accomplishments (FY 2014-2015 highlighted in blue)					Progress Towards 5-year Goals	
		5-Year Goal	Yr 1	Yr 2	Yr 3	Yr 4	Yr 5	5-yr Total	% of Goal Met
HOUSING NEEDS	Elderly	20 Units	5	5	20	33	36	99	495%
	Developmentally /Physically Disabled	20 Units	4	2	27	15	16	64	320%
	Domestic Violence Victims	10 Units	0	0	23	20	63	106	1060%
	Public Housing Residents	200 Units	46	56	47	161	132	442	221%
SUPPORTIVE SERVICES NEEDS	Elderly/Frail Elderly	1,500	3,112	3,680	1,978	3,703	4,214	16,687	1,112%
	Persons w/ Severe Mental Illness	50	41	35	216	146	57	495	990%
	Disabled	1,250	2,438	2,682	2,907	3,372	4,263	15,662	1,253%
	Alcohol/Other Drug Addictions	80	519	443	51	466	199	1,678	2,098%
	Persons w/ HIV/AIDS	5	0	114	227	7	11	359	7,180%
	Domestic Violence Victims	250	30	57	27	36	163	313	125%
	Public Housing Resident	200	458	56	444	440	443	1,841	921%

GENERAL FUNDS

ACTS OF KINDNESS (AOK)

The Acts of Kindness program is funded through a voluntary $2.00 contribution on monthly utility bills and voluntary employee contributions. No funds are retained for administrative costs. Every dollar donated is contributed to the community to help individuals and families in need. Nonprofit agencies providing essential services such as food, shelter, clothing, medical services and transportation to Chandler low-income citizens are eligible to apply for Acts of Kindness program funds. During FY 2014-2015, the City allocated 60,178 to 5 programs that served 1,220 individuals and families in need. One program received partial funding from AOK and other general fund programs.

Friends of the Chandler Public Library- Adult Literacy Program
The Chandler Public Library's Adult Literacy program provided a variety of volunteer-facilitated education opportunities to adult learners for whom English is not their native language
Funds Allocated: $5,000
Clients Served: 242

Friends of the Chandler Public Library- Job Center
The Chandler Public Library's Job Center provided job search resources and assistance at a convenient neighborhood location to adults seeking employment.
Funds Allocated: $2,500
Clients Served: 120

National Advocacy & Training Network – Support, Education, Empowerment & Directions (SEEDs) Program
The Support, Education, Empowerment & Directions (SEEDs) program provided transitional housing and comprehensive support services to Chandler women and children who have been battered and/or sexually abused, and are in recovery from alcohol and/or drug addiction. Workforce development and on the job training play an instrumental role in obtaining self-sufficiency.
Funds Allocated: $20,000
Clients Served: 58

Recreation and Athletics for the Disabled (RAD): Payment Assistance for Individuals with Disabilities (PAID)
The PAID program assisted 200 Chandler disabled residents by paying registration fees to participate in therapeutic activities offered by the City's Parks & Recreation Department, which includes softball, track & field, cheer competition, flag football, swimming, golf, bowling and other sports.
Funds Allocated: $10,000
Clients Served: 256

SOCIAL SERVICES FUNDS (SSF)

Since 1987, the City of Chandler has reserved a portion of General Funds for allocation to social services agencies whose programs assist Chandler's low and moderate-income families. Funding is available to nonprofits that serve Chandler residents and provide basic needs (food, shelter, medical services and clothing) and transportation services. During FY 2014-2015, the City allocated $419,235 of Social Services Funds to 19 programs that served 33,284 low-and-moderate-income residents.

About Care Inc.
This program provided supported services free of charge for homebound, elderly and disabled people seven days a week, including transportation, shopping, errands, and friendly visits.
Funds Allocated: $12,500
Clients Served: 313

Alzheimer's Association: Chandler Alzheimer's Program
The Alzheimer's Association Desert Southwest Chapter - Chandler Alzheimer's Program provided Chandler individuals with support services through their 24/7 Helpline, Family Care Consultation Services, educational workshops, and support groups.
Funds Allocated: $6,900
Clients Served: 318

American Service Animal Society: Dogs4Vets Program
The program served disabled veterans by matching service dogs (rescued from shelters) with veterans who have a service connected physical or mental disability. The veteran receives education and training with the dog to form a unique bond. The program gives individuals the opportunity for independent living, trust and companionship, and provides opportunities for socialization and education.
Funds Allocated: $22,500
Clients Served: 729

Chandler Christian Community Center: Chandler Food Bank
The Chandler Food Bank provided emergency and supplemental food for Chandler individuals and families experiencing financial crises and food insecurity, and also offered nutrition classes, 12-step recovery groups for addicts, legal assistance, English as a Second Language instruction, and referrals to other supportive programs in an effort to prevent future crises.
Funds Allocated: $50,000
Clients Served: 11,503

Chandler Christian Community Center: Crisis Intervention Programs
The Crisis Intervention Program provided low-income Chandler residents facing financial crisis with safety net programming including intake/eligibility services, referrals, case management, and direct financial assistance including rent, mortgage, and utility payments.
Funds Allocated: $155,000
Clients Served: 9,545

Chandler Christian Community Center: Interfaith Emergency Homeless Lodging Program, I-HELP
The I-HELP program addressed the need for emergency shelter for homeless adults, and provided intake/screening, transportation to the host site where they will have shelter for the night, meals, social activities, and a sack lunch for the following day. Guests were transported back to CCCC where additional support services were available, including case management and housing assistance.
Funds Allocated: $27,500
Clients Served: 252

Chandler Christian Community Center: Senior Nutrition Program
The Senior Nutrition Program provided service to low-income seniors, disabled people, and homebound frail, elderly individuals to maintain their independence and health by receiving hot, nutritionally balanced meals in the dining rooms at CSA's Senior Centers or via home delivery.
Funds Allocated: $130,000
Clients Served: 557

Chandler/Gilbert ARC: Independent Living and Development Programs
The Chandler/Gilbert ARC Independent Living and Development program provided Chandler adults with any type of disability (i.e., physical, mental, or intellectual), with support services including financial subsidies for basic needs, case management, referral services, and other services including consultation on personal living skills, use of community resources, and advocacy.
Funds Allocated: $9,443
Clients Served: 9

Chrysalis Shelter for Victims of Domestic Violence - Victim Services
Chrysalis' Victim Services provided emergency shelter, food, basic necessities, trauma counseling, child therapy, victim advocacy, and case management to Chandler men, women, and children of domestic abuse, with the focus to assist victims in achieving self-sufficiency.
Funds Allocated: $10,000
Clients Served: 23

Community Bridges, Inc. –Community Based Outreach Services
CBI Outreach Services provided mobile community outreach and substance use/behavioral health-related crisis stabilization services to homeless, indigent, and working poor adults from Chandler.
Funds Allocated: $10,241
Clients Served: 150

East Valley Adult Resources, Retired & Senior Volunteer Program (RSVP)
The RSVP program coordinated services to individuals age 55 and above to volunteer their time, energy, skills, and experience at nonprofit organizations, medical centers, and City programs such as Fire, Police, Library, and the Senior Center.
Funds Allocated: $5,000
Clients Served: 51

EMPACT Suicide Prevention Center, Inc. – Senior Peer Counseling Program
The Senior Peer Counseling Program provided senior Chandler adults with services such as peer support to address loneliness, depression, difficult transitions, and coping skills at the Chandler Senior Center.
Funds Allocated: $11,435
Clients Served: 275

Matthew's Crossing Food Bank Program
Matthew's Crossing Food Bank provided emergency food assistance to Chandler residents and supplemental food bags for those needing to extend their food buying power due to being underemployed or unemployed.
Funds Allocated: $8,000
Clients Served: 2,383

Neighbors Who Care –Aging in Place
The Aging in Place program assisted elderly homebound, disabled, and/or frail Chandler residents by providing the safety net necessary to allow residents to remain healthier, less isolated, and maintain an independent way of living.
Funds Allocated: $10,000
Clients Served: 30

One Small Step – The Clothes Cabin
The Clothes Cabin distributed clothing, shoes, and household linens to low and no income individuals and families, including steel-toed work boots for men who need them to obtain or keep their jobs.
Funds Allocated: $7,500
Clients Served: 3,950

Resurrection Street Ministry –Manna Food Bank
Manna Food Bank provided food assistance to Chandler residents in need with emergency food boxes, supplemental food bags, and clothing.
Funds Allocated: $10,000
Clients Served: 1,000

Society of St. Vincent de Paul, St. Mary's Conference Chandler Neighborhood Assistance
The Society of St. Vincent de Paul sponsored conferences of charity in Chandler, comprised of volunteers who help individuals and families meet their immediate needs by providing food boxes, rent and utility assistance, clothing, and assistance with basic household items.
Funds Allocated: $5,000
Clients Served: 1,250

Sojourner Center – Emergency Shelter & Crisis Information
This program provided wrap around services to help women overcome barriers, build their resiliency and maintain their stability in key areas like basic needs, physical health, trauma, depression/mental health, financial health and housing.
Funds Allocated: $10,000
Clients Served: 63

United Food Bank: Emergency and Supplemental Food Assistance Program
The Emergency and Supplemental Food Assistance program assisted Chandler residents by providing food and nutrition education to a network of social services partner agencies for use in their food assistance programs to benefit Chandler's low-income, working poor, senior, homeless, and other disadvantaged youth and adults.
Funds Allocated: $22,000
Clients Served: 4,618

YOUTH ENHANCEMENT PROGRAM FUNDS

The purpose of the City of Chandler's Youth Enhancement Program is to provide a catalyst for the development and operation of programs for Chandler youth ages 0-18. The Mayor and City Council are aware of the problems facing today's youth and are committed to funding a variety of programs that provide positive activities. YEP funding is granted to a diverse group of nonprofit organizations located throughout the community. During FY 2014-2015, the City allocated $634,491 to 26 programs that served 17,142 youth and their families.

Association for Supportive Child Care: Phone Friend Program
Phone Friend provided safe resources for school age children, including a free, bilingual phone line for children who are home alone; a safe, interactive website; a youth volunteer program; safety trainings at local elementary schools with bookmarks and safety booklets distributed; and outreach services.
Funds Allocated: $6,000
Clients Served: 1618

Back to School Clothing Drive, New Clothes New Beginnings Clothing Distribution
The Back To School program provided Chandler youth ages Kindergarten through 6th grade from Title 1 public schools with new school uniforms and outfits, backpacks with school supplies, and hygiene supplies.
Funds Allocated: $10,000
Clients Served: 130

Best Buddies Arizona - Chandler Friendship Program
The Best Buddies High School Friendship Program provided opportunities for students at Bogle Middle School and Hamilton High School with intellectual/developmental disabilities (IDD) to participate in social and recreational activities with non-disabled peers.
Funds Allocated: $4,300
Clients Served: 22

Big Brothers Big Sisters – San Marcos Elementary Site Based Mentoring Program
The San Marcos Mentoring program provided staff for site-based mentoring services to youth at San Marcos Elementary School. The youth and their mentors met weekly during the youth's lunch hour and participated in positive activities together.
Funds Allocated: $5,000
Clients Served: 5

Boys & Girls Club: A Positive Place for Kids
Positive Place for Kids provided after school, summer day camp, and vacation day camp programs to Chandler youth and teens, ages 5-18, with emphasis on priority program outcomes of Academic Success, Good Character and Citizenship, and Healthy Lifestyles.
Funds Allocated: $ 65,000
Clients Served: 869

Catholic Charities Community Services– My Sister's Place
My Sister's Place provided residential shelter to Chandler women and children fleeing domestic violence, including case management, advocacy, basic needs assistance, financial education, safety planning, counseling, legal advocacy, and other related services.
Funds Allocated: $12,000
Clients Served: 301

Central Arizona Shelter Services (CASS) – Vista Colina Emergency Family Shelter
Vista Colina Emergency Family Shelter provided for the immediate needs of families struggling with homelessness by providing housing, case management, employment, child care, and dental care.
Funds Allocated: $10,000
Clients Served: 16

Chandler Cultural Foundation – The Vision Gallery, Vision Kidz Art Program
The Vision Kidz Art Program provided Chandler youth ages 6 through 18 free artist taught workshops that are interactive with hands-on art construction and implementation. These classes focused on traditional and non-traditional methods of artistic expression, and created mentoring and student leadership opportunities under the tutelage of a professional artist team.
Funds Allocated: $7,500
Clients Served: 2,132

Chandler Education Foundation: Chandler CARE Center Dental Clinic
The Chandler Care Center and Dignity Health Building Blocks for Children Programs provided services to underserved Chandler children as they prepared for school by providing preventive health care, vision and hearing screenings, referrals, and education.
Funds Allocated: $108,073
Clients Served: 3,336

Chandler Education Foundation: Destination College
Destination College provided Chandler fifth grade students from CUSD Title 1 schools with extended summer learning programs at Chandler Gilbert Community College and links to post-secondary education or vocation for at-risk youth.
Funds Allocated: $5,000
Clients Served: 160

Child Crisis Center – Arizona Adoption and Foster Care
Foster care and adoption provided out of home care for children who have been abused, neglected, abandoned, or exploited, and provided resources for parental care, guidance, and stability until the birth family's issues are resolved and the child returns home or is adopted.
Funds Allocated: $2,500
Clients Served: 2

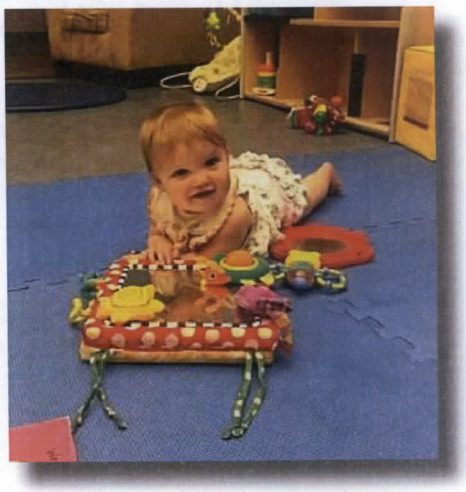
Child Crisis Center: Emergency Shelter
The Emergency Shelter provided temporary shelter in a safe, home-like environment for children who had been abused, abandoned, or neglected, or whose well-being was in jeopardy while their parent or guardian works to resolve the crisis.
Funds Allocated: $5,000
Clients Served: 1

Child Crisis Center: Family Resource Center
The Family Resource Center provided Chandler families with education and intervention to improve the quality of family relationships, minimize family stressors, and link families to their community. Services promoted the learning and development of skills through support and resources in an attempt to strengthen families and prevent child abuse.
Funds Allocated: $2,500
Clients Served: 7

Desert Sounds Performing Arts, Inc. – The Jeremy Project Chandler
The Desert Sounds Jeremy Project provided musical instruments and accompanying supplies to low income students who wished to participate in their Chandler City school band and/or orchestra in elementary, middle, and high school.
Funds Allocated: $5,000
Clients Served: 21

Dignity Health and Chandler Education Foundation- CHW Children's Dental Clinic
The Dignity Health Dental Clinic provided exams, dental X-rays, cleanings, fluoride varnish, sealants and restorative dental services for uninsured Chandler youth ages birth to 18.
Funds Allocated: $90,000
Clients Served: 3,227

East Valley Jewish Community Center - Aftercare and Enrichment
The Aftercare and Enrichment "J-Care" program provided children in Kindergarten through 7th grade dedicated time for homework staffed by a qualified educator, and enrichment classes that support the children's social, emotional, and physical development.
Funds Allocated: $5,000
Clients Served: 47



East Valley Jewish Community Center - Early Childhood Education Scholarships
The Early Childhood Education Scholarship program provided a high quality educational experience for children from 6 weeks of age through Pre-Kindergarten in a year-round caring and nurturing environment.
Funds Allocated: $15,000
Clients Served: 108

Fans Across America –Locker Room for Education
Fans Across America served as the intake, processing, and distribution center for immediate basic needs of homeless Chandler students in grades pre-Kindergarten to 12. They provided basic living essentials such as clothing, hygiene items, school supplies, bus passes and fuel cards, and household items.
Funds Allocated: $5,000
Clients Served: 501

ICAN: After School Recreational Programs
ICAN's After School Recreation Program provided disadvantaged Chandler youth after school, holiday, and school break activities, including homework help, recreational activities (yoga, arts and crafts, and computer lab), and monthly involvement in community service projects.
Funds Allocated: $90,000
Clients Served: 324

Junior Achievement of Arizona – JA BizTown - Chandler
The BizTown program taught Chandler youth, grades 4 to 6 about business, financial literacy and workforce readiness through classroom lessons taught in their schools, culminating with a full day simulation activity designed to put the skills learned into practice in a fully functional, simulated town.
Funds Allocated: $25,000
Clients Served: 431

Junior Achievement of Arizona – JA Financial Literacy
The Financial Literacy program lessons prepared elementary youth for the expectations they will meet in the real world and gave them the skills they need to be self-sufficient through progressive classroom lessons taught by business professionals.
Funds Allocated: $9,500
Clients Served: 264

Kyrene Foundation – Kids Club Scholarship Program
This program provided tuition scholarships at a 25-50% reduction on the yearly tuition for school-age children in the Kyrene School District's before and after school programs.
Funds Allocated: $5,000
Clients Served: 3,018

Kyrene Foundation – Kyrene Family Resource Center
The Kyrene Family Resource Center provided families with children's basic needs such as children's clothing, food boxes, household items, diapers, vouchers for prescription medications and eye glasses, along with support services such as family counseling, case management for homeless families, free parenting classes, and other services.
Funds Allocated: $5,000
Clients Served: 250

Si Se Puede Foundation - Scholars Program
The Scholars Program provided underserved Chandler youth an eleven week "boot camp" facilitated by university and college educators, created to give the students entering their senior year access to resources to apply for scholarships and financial aid to attend college, as well as provide techniques and strategies for surviving the rigors of college to graduate, and increase parental support during their educational career.
Funds Allocated: $19,500
Clients Served: 40

Si Se Puede Foundation – STEM Robotics Program
The Robotics Program provided Chandler students with access to science, technology, engineering, and math resources to further their opportunities for higher education.
Funds Allocated: $25,000
Clients Served: 72

Southwest Human Development –Birth to Five/Fussy Baby Program
The Birth to Five Helpline/Fussy Baby program provided Chandler residents with a toll-free helpline for parents and caregivers of children ages birth to 5, and individualized support, resources, and home visiting on a full range of early childhood topics.
Funds Allocated: $ 8,000
Clients Served: 240

VETERANS SERVICES

Resurrection Street Ministry –Driving Our Veterans
Resurrection Street Ministries provided transportation and other related services to disabled and low-income Veterans in Chandler who meet the requirements of the Federal guidelines for low income individuals and/or families.
Funds Allocated: $10,000
Clients Served: 118

CITY OF CHANDLER MAYOR & COUNCIL, HOUSING & HUMAN SERVICES COMMISSION AND STAFF CONTACT INFORMATION

Housing and Human Services Commission

Louise Moskowitz, Chairperson
Tammy Clow-Kennedy, Vice Chair
Justin Lisonbee
Kris Kyllo
Rick Becker
Jeff Riggs
Jadine Bowens
Judith Carol
Joseph Curbelo
Bill Wallace
Dylan Raymond

Neighborhood Resources Division
235 South Arizona Avenue
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Chandler • Arizona

City of Chandler Council

Jay Tibshraeny, Mayor

Kevin Hartke - Vice Mayor
Rick Heumann
Terry Roe
Nora Ellen
René Lopez
Jack Sellers

City of Chandler Community & Neighborhood Services Department

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ATTACHMENT 1 – CDBG PROGRAM CAPER REQUIREMENTS

HUD requires that all CDBG recipients provide an overview of the results and impacts of the CDBG Program. A list of funded activities, expenditure progress and units of assistance can be found on page 5. The City measures the outcomes of the CDBG program and their relationship to the goals and objectives stated in the City's Annual Action Plan and 5-year Consolidated Plan.

Use of CDBG in Meeting Priorities.

CDBG funds were used to meet the Priority Needs identified in the Consolidated Plan. The Executive Summary and accomplishments tables in this CAPER summarize the City's use of CDBG funds to meet Consolidated Plan priorities. As this is the final year of the City's FY2010-FY2014 5-year Consolidated Plan, the City has included information regarding its progress in meeting 5-year goals. The City is largely dependent on the receipt of applications for eligible CDBG activities and applications were not received for some low and medium priority activities.

There were no notable changes to the CDBG program in 2014-2015.

Action Plan Leverage.

The City received additional leverage resources to implement grant programs. Local sources include the Acts of Kindness (AOK), Social Services Funding (SSF), and Youth Enhancement Program (YEP). Together these programs addressed the needs of 51,220 Chandler residents.

National Objectives Compliance.

All City CDBG projects met the national objectives of low-to-moderate income benefit, slum-blight removal, and area-wide benefit.

Activities to Minimize Displacement.

The City works with CDBG and HOME funded programs and projects to identify alternatives to activities that may cause displacement. The City follows a written Residential Anti-Displacement and Relocation Assistance Plan. Temporary relocation may take place during housing rehabilitation activities when the necessary rehabilitation may represent a health or safety hazard to the occupants.

Program Income.

See page 15 for a full description.

Areas of Minority Concentration.

See page 14 for a full description.

Action Plan Implementation.

City staff works diligently with non-profits, City staff and contractors to implement the Annual Action Plan. Staff provides technical assistance to applicants and recipients of CDBG and HOME funds on an ongoing basis.

ATTACHMENT 2 – SELF-EVALUATION

The 5-Year Consolidated Plan and Consolidated Annual Performance and Evaluation Report (CAPER) designed to assist officials, staff and citizens in capturing the effectiveness of the City's 5-year plan for housing and community development-related program in addressing neighborhood and community problems. Moving beyond the compilation of program outputs, the Consolidated Plan and CAPER are focused and results-driven. The program outputs allow the community to assess progress based on priority needs and specific objectives identified in the Five Year Plan and Annual Action Plan. This self-evaluation answers important questions asked by HUD to ensure that the community's vision becomes a reality.

Are the activities and strategies making an impact on identified needs?

CDBG-funded programs and projects are having a visible positive impact on low-income neighborhoods and in geographic target areas, and improving the quality of life for low and moderate income Chandler residents, people experiencing homelessness and people with special needs. This success is due to a combination of factors – strong support from the Mayor and City Council, close positive working relationships with the nonprofit community and interdepartmentally, and the output/outcome measurement system – are the primary contributors. Specific accomplishments are described in the CAPER narrative and CAPER tables.

What barriers may have a negative impact on fulfilling the strategies and overall vision?

- A significant gap exists between the tasks required to properly administer the HOME program and the HOME administrative funding provided through the Maricopa County HOME Consortium.
- Maricopa County does not receive adequate HOME administrative funds as the Consortium lead, resulting in minimal technical assistance and training on important HOME Program regulations.
- It is difficult to locate appropriate sites and obtain funding for the development and redevelopment of rental housing.
- The increasing cost of single-family housing makes it difficult to identify properties that are suitable for acquisition, rehabilitation and resale within HOME program guidelines.
- The increasing gap between income and housing affordability results in fewer households receiving assistance.

What is the status of grant programs?

- All grant programs are operating efficiently and effectively. The significant amount of General Funds allocated to programs, coupled with volunteer efforts, make it possible for the City to attain results that it could not attain if it were relying solely on federal funds.
- The City's funding application and allocation process is evaluated annually to ensure the greatest community needs are identified and prioritized for funding.

Are any activities or types of activities falling behind schedule? None.

Are grant disbursements timely? Yes. The City's CDBG expenditure ratio was 1.21 on May 2, 2015, the HUD expenditure deadline. This is more than $340,000 below the maximum ratio of 1.5.

Are major goals on target?

The City is on target with most goals and continued to undertake a significant number of community development, homelessness, homeowner housing and neighborhood stabilization activities during FY 2014-2015. Leveraging General Funds has resulted in the City significantly surpassing numerous goals. Additionally, grant recipients were able to maximize resources through a network of nonprofit and faith-based organizations.

What adjustments or improvements to strategies and activities might meet your needs more effectively?

To improve effectiveness, the City has identified the following adjustments and improvements:

- Continue to assess and revise the City's application, allocation and evaluation processes to identify methods that will increase efficiency while addressing the growing demand for services.
- Continue to review existing priority needs and revise them as needed to ensure the highest priority needs are addressed.
- Coordinate blight elimination efforts in low to-moderate-income areas with key staff to maximize interdepartmental revitalization efforts.

ATTACHMENT 3 – HUD PR26 REPORT

Office of Community Planning and Development
U.S. Department of Housing and Urban Development
Integrated Disbursement and Information System
PR26 - CDBG Financial Summary Report
Program Year 2014
CHANDLER , AZ

DATE: 07-30-15
TIME: 15:33
PAGE: 1

PART I: SUMMARY OF CDBG RESOURCES	
01 UNEXPENDED CDBG FUNDS AT END OF PREVIOUS PROGRAM YEAR	957,084.11
02 ENTITLEMENT GRANT	1,191,063.00
03 SURPLUS URBAN RENEWAL	0.00
04 SECTION 108 GUARANTEED LOAN FUNDS	0.00
05 CURRENT YEAR PROGRAM INCOME	88,133.92
05a CURRENT YEAR SECTION 108 PROGRAM INCOME (FOR SI TYPE)	0.00
06 RETURNS	0.00
07 ADJUSTMENT TO COMPUTE TOTAL AVAILABLE	0.00
08 TOTAL AVAILABLE (SUM, LINES 01-07)	2,236,281.03
PART II: SUMMARY OF CDBG EXPENDITURES	
09 DISBURSEMENTS OTHER THAN SECTION 108 REPAYMENTS AND PLANNING/ADMINISTRATION	926,692.20
10 ADJUSTMENT TO COMPUTE TOTAL AMOUNT SUBJECT TO LOW/MOD BENEFIT	0.00
11 AMOUNT SUBJECT TO LOW/MOD BENEFIT (LINE 09 + LINE 10)	926,692.20
12 DISBURSED IN IDIS FOR PLANNING/ADMINISTRATION	217,888.24
13 DISBURSED IN IDIS FOR SECTION 108 REPAYMENTS	0.00
14 ADJUSTMENT TO COMPUTE TOTAL EXPENDITURES	0.00
15 TOTAL EXPENDITURES (SUM, LINES 11-14)	1,144,580.44
16 UNEXPENDED BALANCE (LINE 08 - LINE 15)	1,091,700.59
PART III: LOWMOD BENEFIT THIS REPORTING PERIOD	
17 EXPENDED FOR LOW/MOD HOUSING IN SPECIAL AREAS	0.00
18 EXPENDED FOR LOW/MOD MULTI-UNIT HOUSING	0.00
19 DISBURSED FOR OTHER LOW/MOD ACTIVITIES	915,307.20
20 ADJUSTMENT TO COMPUTE TOTAL LOW/MOD CREDIT	0.00
21 TOTAL LOW/MOD CREDIT (SUM, LINES 17-20)	915,307.20
22 PERCENT LOW/MOD CREDIT (LINE 21/LINE 11)	98.77%
LOW/MOD BENEFIT FOR MULTI-YEAR CERTIFICATIONS	
23 PROGRAM YEARS(PY) COVERED IN CERTIFICATION	PY: PY: PY:
24 CUMULATIVE NET EXPENDITURES SUBJECT TO LOW/MOD BENEFIT CALCULATION	0.00
25 CUMULATIVE EXPENDITURES BENEFITING LOW/MOD PERSONS	0.00
26 PERCENT BENEFIT TO LOW/MOD PERSONS (LINE 25/LINE 24)	0.00%
PART IV: PUBLIC SERVICE (PS) CAP CALCULATIONS	
27 DISBURSED IN IDIS FOR PUBLIC SERVICES	150,395.03
28 PS UNLIQUIDATED OBLIGATIONS AT END OF CURRENT PROGRAM YEAR	0.00
29 PS UNLIQUIDATED OBLIGATIONS AT END OF PREVIOUS PROGRAM YEAR	0.00
30 ADJUSTMENT TO COMPUTE TOTAL PS OBLIGATIONS	0.00
31 TOTAL PS OBLIGATIONS (LINE 27 + LINE 28 - LINE 29 + LINE 30)	150,395.03
32 ENTITLEMENT GRANT	1,191,063.00
33 PRIOR YEAR PROGRAM INCOME	11,365.26
34 ADJUSTMENT TO COMPUTE TOTAL SUBJECT TO PS CAP	0.00
35 TOTAL SUBJECT TO PS CAP (SUM, LINES 32-34)	1,202,428.26
36 PERCENT FUNDS OBLIGATED FOR PS ACTIVITIES (LINE 31/LINE 35)	12.51%
PART V: PLANNING AND ADMINISTRATION (PA) CAP	
37 DISBURSED IN IDIS FOR PLANNING/ADMINISTRATION	217,888.24
38 PA UNLIQUIDATED OBLIGATIONS AT END OF CURRENT PROGRAM YEAR	0.00
39 PA UNLIQUIDATED OBLIGATIONS AT END OF PREVIOUS PROGRAM YEAR	0.00
40 ADJUSTMENT TO COMPUTE TOTAL PA OBLIGATIONS	0.00
41 TOTAL PA OBLIGATIONS (LINE 37 + LINE 38 - LINE 39 +LINE 40)	217,888.24
42 ENTITLEMENT GRANT	1,191,063.00
43 CURRENT YEAR PROGRAM INCOME	88,133.92
44 ADJUSTMENT TO COMPUTE TOTAL SUBJECT TO PA CAP	0.00
45 TOTAL SUBJECT TO PA CAP (SUM, LINES 42-44)	1,279,196.92
46 PERCENT FUNDS OBLIGATED FOR PA ACTIVITIES (LINE 41/LINE 45)	17.03%

ATTACHMENT 4 – Public Comments

August 13, 2015
City Council Meeting
175 S. Arizona Avenue, Chandler, AZ 85225

Comments
The City of Chandler did not receive any comments from the public.