



Chandler • Arizona
Where Values Make The Difference

**PURCHASING ITEM
FOR
COUNCIL AGENDA**

1. Agenda Item Number:

34

2. Council Meeting Date:

June 23, 2016

TO: MAYOR AND COUNCIL

3. Date Prepared: May 17, 2016

THROUGH: CITY MANAGER

4. Requesting Department: City Manager – Information Technology

5. SUBJECT: Annual Maintenance for the Enterprise Asset Management (EAM) System

6. RECOMMENDATION: Staff recommends City Council approve the sole source purchase of annual maintenance for the Enterprise Asset Management system from Lucity, Inc., in the amount of \$87,303.

7. HISTORICAL BACKGROUND/DISCUSSION: Lucity's EAM application is the system that manages the City's service and work requests, coordinates preventative maintenance programs, and tracks City asset maintenance throughout the asset's life cycle. The City continues to expand the use of the application for other city work management functions. This system also handles citizen service requests and includes a web based service request system. The mobile device application from Public Stuff for citizen service requests has also been integrated into this system.

Lucity support provides access to technical assistance resources to resolve application issues as well as providing software fixes. The maintenance provides application upgrades necessary to operate and keep the systems current.

The annual maintenance renewal last year was \$85,174. This year's renewal represents an approximate 2.5% inflationary adjustment increase. The effective term is July 1, 2016, through June 30, 2017.

8. EVALUATION PROCESS: In April 2008, Council awarded the agreement to purchase the EAM system from Lucity, Inc. The original purchase agreement allows for maintenance services to be performed annually while the Lucity EAM system is in use by the City. Because the system is proprietary, the ongoing maintenance service is available only from Lucity. No other vendors are authorized to provide these maintenance services.

9. FINANCIAL IMPLICATIONS: The maintenance period covered by this item is fiscal year 2016/17 and is funded in fiscal year 2016/17.

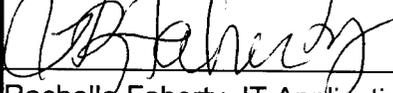
Fund Source:

<u>Acct. No.</u>	<u>Fund Name</u>	<u>Amount</u>
101.1200.5419.000000	General Fund	\$87,303

10. PROPOSED MOTION: Move City Council approve the sole source purchase of annual maintenance for the Enterprise Asset Management system from Lucity, Inc., in the amount of \$87,303.

APPROVALS

11. Requesting Department



Rachelle Faherty, IT Applications Support Manager

12. Department Head



Steven Philbrick, Chief Information Officer

13. Procurement Officer



Carolee Stees, CPPB

14. City Manager



Marsha Reed