



PURCHASING ITEM
FOR
COUNCIL AGENDA

1. Agenda Item Number:

39

2. Council Meeting Date:

July 28, 2016

TO: MAYOR AND COUNCIL

3. Date Prepared: July 7, 2016

THROUGH: CITY MANAGER

4. Requesting Department: Police

5. SUBJECT: Purchase of Annual Maintenance and Services for the Police Records Management System

6. RECOMMENDATION: Staff recommends City Council approve the purchase of annual maintenance and support services from Versaterm, Inc., for the Police Records Management System for the period of September 1, 2016, to August 31, 2017; and for the Computer-Aided Dispatch System for the period of August 1, 2016, to July 31, 2017, in an amount not to exceed \$395,000.

7. HISTORICAL BACKGROUND/DISCUSSION: The Police Department purchased the Versaterm integrated police records management, computer-aided dispatch, mobile data computing, and field reporting systems with Council approval in March 2010. With the expiration of the initial warranty period, the department needs to provide ongoing maintenance and services for the product, which are only available through the vendor in the form of annual maintenance. The maintenance allows for product updates and upgrades, correction of product failures that are not working as intended in accordance with documentation, and support of the product and its interfaces per contract.

Support services are for a period of one year, on a year-to-year basis, and are defined and outlined in Exhibit G, Software Support Agreement, in the March 2010 approved agreement. Versaterm provides Chandler an invoice for the upcoming support period within or after sixty (60) days prior to the expiration of the current support period. Payment of said invoice serves as renewal agreement for support services. Staff has currently received invoices from Versaterm totaling \$391,145.34. Additionally, staff is requesting additional funding for a total not to exceed amount of \$395,000, which allows for any personnel and computers added through the rest of FY16/17.

8. EVALUATION PROCESS: In March 2010, Council approved the purchase of the records management system from Versaterm, Inc. The purchase included system components for computer-aided dispatch, mobile data computing, and field reporting, as well as a maintenance agreement that can be renewed annually in subsequent years. Because the system is proprietary, the ongoing maintenance service is available only from Versaterm, Inc. No other vendors are authorized to provide these maintenance services.

9. FINANCIAL IMPLICATIONS: Funds for this purchase are available in account 101-2065-5419, General Fund-Police Technology-Other Equipment Repair and Maintenance, in an amount not to exceed \$395,000.

10. PROPOSED MOTION: Move City Council approve the purchase of annual maintenance and support services from Versaterm, Inc., for the Police Records Management System for the period of September 1, 2016, to August 31, 2017; and for the Computer-Aided Dispatch System for the period of August 1, 2016, to July 31, 2017, in an amount not to exceed \$395,000.

ATTACHMENTS: Invoices

APPROVALS

11. Requesting Department



Bill Edel, Police Technology Manager

12. Department Head



Sean Duggan, Chief of Police

13. Procurement Officer



Carolee Stees, CPPB

14. City Manager



Marsha Reed



INVOICE #1607-085

July 7, 2016

TO: Chandler Police Department
Mail Stop 303, P.O. Box 4008
250 East Chicago Street
Chandler, Arizona 85244-4008

ATTENTION: Bill Edel
Technology Manager
Chandler Police Department

REFERENCE: City of Chandler Computer Aided Dispatch/Records Management/
Mobile Data Computing and Field Reporting System
Agreement #PD9-208-2580
Between the City of Chandler and Versaterm Inc.

PARTICULARS: Annual Maintenance/Support for period
September 1, 2016 to August 31, 2017

RMS Maintenance-Taxable:	
RMS Application Software	\$ 103,796.00
7X24 Emergency Support	\$ 9,738.00
RMS 3 rd Party System Software	\$ 26,564.00

RMS Maintenance-Non-Taxable:	
RMS Interfaces	\$ 77,415.00

<u>AMOUNT:</u>	\$ 217,513.00	
	<u>10,927.64</u>	7.8% Transaction Privilege & Use Tax
	<u>\$ 228,440.64</u>	U.S.

TERMS: Net 30 days



INVOICE #1607-083

July 5, 2016

TO: Chandler Police Department
Mail Stop 303, P.O. Box 4008
250 East Chicago Street
Chandler, Arizona 85244-4008

ATTENTION: Bill Edel
Technology Manager
Chandler Police Department

REFERENCE: City of Chandler Computer Aided Dispatch/Records Management/
Mobile Data Computing and Field Reporting System
Agreement #PD9-208-2580
Between the City of Chandler and Versaterm Inc.

PARTICULARS:

Annual Maintenance/Support for period
August 1, 2016 to July 31, 2017

CAD Maintenance-Taxable:
CAD Application Software \$ 112,525.00
CAD 3rd Party System Software \$ 17,125.00

CAD Maintenance-Non-Taxable:
CAD Interfaces \$ 21,282.00

AMOUNT: \$ 150,932.00
11,772.70 7.8% Transaction Privilege & Use Tax
\$ 162,704.70 U.S.

TERMS: Net 30 days