



Chandler • Arizona
Where Values Make The Difference

CityScope

February-March 2015
www.chandleraz.gov



a community newsletter for the residents of Chandler

Announcements

The Chandler Fire, Health & Medical Department is once again inviting the community to participate in its "Eye to Eye to Supervise" drowning prevention campaign.

During the annual Water Safety Walk on Saturday, Mar. 28, 2015, firefighters and community volunteers will walk door-to-door delivering water safety information to Chandler households. To volunteer, call 480-782-2124.

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Chandler's Aquatics Division is offering Family Season Passes at a discount during the Annual Season Pass Sale that takes place March 7 through March 21.

Receive a 15-percent discount on a Family Season Pass for a family of four when you purchase the Season Pass March 7 through March 21. Purchase the pass for only \$95, by visiting Hamilton or Mesquite Groves Aquatic Centers. The season pass gives you access to all six aquatic centers from March through November 2015! Family Season Passes are available to Chandler residents only.

Don't miss out on this special opportunity.

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The estimated population for the City of Chandler as of Jan. 1, 2015, is 246,183 (+149 from last month).

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Chandler Ostrich Festival returns to Tumbleweed Park



The Chandler Ostrich Festival returns to Tumbleweed Park March 13-15. The popular festival, known throughout the Southwest, is a community family event featuring live ostrich races and ostrich-themed activities. National, regional and local entertainment will be showcased on several stages, as well as a carnival, kids activities, arts and crafts and much more.

The Mayor's Ostrich Festival Fun Run takes place Sat., March 7, at 8 a.m. It will begin at Boston Street

and Arizona Avenue and will travel north on Arizona Avenue to Ray Road and then back south to Boston Street.

After the Fun Run, join the Ostrich Festival Parade at 10 a.m. on Sat., March 7. It will begin at Ray Road and Arizona Avenue and will travel south on Arizona Avenue to Frye Road.

For complete information, including admission prices and parking, contact the Chandler Chamber of Commerce at 480-963-4571, or go to www.ostrichfestival.com. Tumbleweed Park is located at 2250 S. McQueen Road, near Germann and McQueen roads.

VITA volunteers offer free tax preparation services

The City is providing free tax preparation services at seven Volunteer Income Tax Assistance (VITA) sites in an effort to help low- and moderate-income residents claim their maximum refunds. In 2014, Chandler's 58 VITA volunteers assisted with the filing of 1,636 personal tax returns and the claiming of more than \$1.8 million in refunds. More than \$650,000 in Earned Income Tax Credit (EITC), \$360,000 in Child Tax Credit, and almost \$68,000 in Education Tax Credits were claimed by families. Each tax season, Chandler families miss out on thousands of dollars in tax refunds because they are unaware of these credits. For more information about Chandler's VITA program, visit www.chandleraz.gov/VITA, or call or 480-782-4358.

Our teenagers need us!

Did you know your awareness and ability to listen can prevent teen dating violence? Young people are learning about dating relationships from what they see and hear from their families, peers and community members. Statistics from the Centers for Disease Control show that 1 in 3 teenagers will be victims of emotional, physical or sexual abuse from a boyfriend or girlfriend. Often times, this topic is hushed, limiting the freedom and safety for a teenager to speak up. As a parent, teacher, friend or family member, you have an incredibly important and unique opportunity. Do not let teenagers suffer in silence.

What can you do? Start by believing. Listen. Tell them they do not deserve to be hurt or mistreated, they are not alone and help is available. Become aware of the warning signs: possessiveness, jealousy, isolation from friends and family, belittling or putting down, and checking cell phones, emails and social media without permission.

Help is available for teenagers and concerned parents. Call the Domestic Violence 24-Hour Hotline at 1-800-650-6522, or the Chandler Police Victim Services Unit at 480-782-4535.

Submitted by: City of Chandler Domestic Violence Commission, with the assistance from Chandler Police Victim Services Unit and the Arizona Coalition to End Sexual and Domestic Violence.

2015 VITA Locations:

First Credit Union

25 N. Arizona Place
Mondays 5 to 8 p.m. and
Wednesdays 10 a.m. to 3 p.m.

The Chandler CARE Center

777 E. Galveston St.
Saturdays 9 a.m. to Noon

Chandler Christian Community Center

345 S. California Street
Tuesdays Noon to 6 p.m.

Sun Lakes Country Club

25601 N. Sun Lakes Blvd., Sun Lakes
Mondays 9:30 a.m. to 1:30 p.m.

Buddhist Tzu Chi Foundation

2145 W. Elliot Rd.
Saturdays 10 a.m. to 4 p.m.

Chandler Downtown Library

22 S. Delaware St.
Saturdays 9:30 a.m. to 1 p.m.

Hamilton Library

(Located at Hamilton High School)
3700 S. Arizona Avenue
Tuesdays 9:30 a.m. to 1:30 p.m.

Bulk item collection information

Residents paying for City-provided solid waste services can schedule a free recycling and/or trash bulk pick up at their front curb by calling 480-782-3510. This service cannot be scheduled via e-mail. Here are some of the most common questions and tips to make bulk collection easy.

Bulk Collection Tips:

- Plan ahead and call Solid Waste Services BEFORE you do any work as there are size and material restrictions.
- Make a list of all the materials you need collected.
- Consider donating gently used items to local charities. Many offer curbside collection and offer a tax deduction for your generosity.

How do I schedule a curbside bulk collection?

- The person listed on the bill must call 480-782-3510, in advance, to schedule a pickup prior to setting items out for collection.
- To authorize someone other than the person listed on the bill, the ratepayer must first call Solid Waste at 480-782-3510 to make arrangements in advance of scheduling.

Are there any fees?

- Residents can schedule a free bulk pick up every six weeks. Call 480-782-3510, and Customer Service staff can let you know the next date available for your free bulk collection.
- Additional bulk collections can be scheduled before the next free collection for \$30.
- The cost to collect Freon-bearing items is \$10 per unit.

Fees are charged to your Chandler Utility Bill.

Can I schedule a bulk collection to be picked up in the alley?

- Per City Code, "Bulk materials shall only be collected if placed along the right-of-way behind the curb, on the property of the covered residence. Bulk material shall not be collected when placed in public or private alleys."

What is considered a bulk item?

- Items too large to fit in a residential curbside or alley trash container

Recycle Bulk - Common Items:

- Excess cardboard (emptied and flattened)
- Metal items (Washers, dryers, water heaters, patio furniture, fencing, grills, AC units, evaporative coolers, refrigerators, etc.)

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Your City officials want input on how to build a better community. Visit www.chandleraz.gov and submit your comments on the "Contact Us" link.



Tune in to Cable Channel 11 for live coverage and replays of meetings, bulletin board announcements, original programming and more.

Go to www.chandleraz.gov for current meeting information.

In accordance with the Americans with Disabilities Act, this publication can be made available in an alternative format, if requested. It can also be made available in Spanish.

Si desea esta información en español, por favor llame al teléfono 480-782-2000.

March calendar highlights

- 1 Neil Berg's 100 Years of Broadway, Center for the Arts, 480-782-2680
- 7 Ostrich Festival 5K Run, Downtown Chandler, 480-963-4571
- 7 Ostrich Festival Parade, Downtown Chandler, 480-963-4571
- 7 Chandler Symphony Orchestra, Center for the Arts, 480-782-2680
- 7 Cesar Millan, Center for the Arts, 480-782-2680
- 7, 14, 28 Vision Kidz Workshop, Vision Gallery, 480-782-2695
- 8 Michael Londra's Celtic Fire, Center for the Arts, 480-782-2680
- 11 Senior Expo, Community Center, 480-782-2720
- 12, 26 City Council Meeting, Council Chambers, 480-782-2180
- 13-15 Ostrich Festival, Tumbleweed Park, 480-963-4571
- 18, 19 Senior Variety Show, Chandler Center for the Arts, 480-782-2741
- 20 Garibaldi, Center for the Arts, 480-782-2680
- 20 DCCP Art Walk, Dr. A.J. Chandler Park, 480-855-3539
- 22 Chandler Symphony Orchestra, Center for the Arts, 480-782-2680
- 27-28 Chandler Jazz Festival, Dr. A.J. Chandler Park, 480-782-2735
- 28 Paul Williams, Center for the Arts, 480-782-2680
- 28 Water Safety Walk, 480-782-2124

- Electronics and small appliances (Computers, flat screen computer monitors, LED, LCD, Plasma TVs, printers, stereos, microwaves, etc.)

Trash Bulk - Common Items:

- Tree trimmings and yard clippings (size restrictions)
- Broken, non-repairable furniture
- Broken, non-repairable toys
- Household trash and textiles

What materials are not accepted?

- The most common waste not accepted includes: building and construction materials, such as sheet rock, wood paneling, cinder blocks, bricks, and roofing materials. Other unacceptable waste includes: dirt, gravel, propane tanks, tires, auto parts, and liquid, hazardous, or medical waste.

For more information about bulk collection, call 480-782-3510.



Chandler City Council -- Front row, from left: Councilmember Jack Sellers, Mayor Jay Tibshraeny and Councilmember Rick Heumann. Back row from left: Councilmember Nora Ellen, Vice Mayor Kevin Hartke, Councilmember Terry Roe and Councilmember René Lopez.

The Mayor & Council can be contacted at 480-782-2200.