



December 1, 2015

Amberwood South Neighbor,

Please find attached a copy of the Amberwood South Neighborhood meeting recap which took place at Sirrine Elementary on November 4, 2015. Thank you for all those that attended. Thank you to the residents that attended the Traditional Neighborhood Academy and for making this meeting possible.

The residents that attended the meeting shared some great ideas that they would like to execute such Block Watch and a Neighborhood Clean-Up.

If you have any questions regarding the information in this packet or would like to get involved in your neighborhood, please feel free to call me at 480-782-4348. You can also view the information on-line by visiting www.chandleraz.gov/neighborhoods under 'Neighbors in Action'.

Neighborhood Programs staff is looking forward to working with each of you in the betterment of your neighborhood.

Thank you for your time.

Judy Ramos
Neighborhood Programs



Amberwood South Neighborhood Meeting

**Wednesday, November 4, 2015
Sirrine Elementary
6:00 PM**

1. Open Meeting / Pre-Action Planning
 - a. What is your most pressing neighborhood concern?
2. Introductions & Purpose of Meeting
3. Survey Results
4. Staff Presentations
 - a. Code Enforcement
 - b. Traffic /Streets
 - c. Neighborhood Programs (Block Watch)
5. Action Planning
 - a. What is one thing you like about your neighborhood?
 - b. What activity would you like to see in your neighborhood?
6. Moving Forward

Amberwood South Neighborhood Meeting Notes

Sirrine Elementary

Wednesday, November 4, 2015

- Judy Ramos, Neighborhood Programs Supervisor, introduced herself and explained the purpose of the meeting and thanked Ana Cabrera for taking the initiative to participate in the Traditional Neighborhood Academy and bringing Amberwood South to the spotlight.
- Ramos introduced City staff present: City Engineer Dan Cook, Senior Code Inspectors Dan Anderson, Alyssa Yanez and Don Slomicinsky, Management Assistant Cristabel Dykstra and Senior Administrative Assistant Priscilla Quintana.
- Ramos went over the results from the neighborhood survey that was conducted. (*For more information, refer to the survey results attached.*)
- Yanez gave an overview of the Code Enforcement process. She said Code Enforcement addresses property maintenance issues such as weeds, trash, inoperable vehicles and illegal structures. Code Enforcement is comprised of 2 Senior Code Inspectors, 1 Senior Commercial Code Inspector, 6 Code Inspectors, and 1 Graffiti Abatement Technician. Yanez explained the process for reporting Code violations. She said residents may complete a report online or call the office. She explained the process on the notices that go out to property owners. She said the first letter a resident receives is a courtesy notice that allows the resident to address the issue. If the issue is not resolved a Notice to Comply is issued as a second notice. That allows residents 7-10 days to address the issues, if the issues are still not addressed; a civil or criminal court action may be pursued. She also explained that each case is different and the Code Inspector will work with each individual property owner to provide additional time when necessary, to correct a violation.
- Some of the residents asked for examples on what the exterior part of a home should look like to avoid any notices. Anderson said a property should be free of debris, weeds and the structure of a home should always be maintained.
- Residents inquired on the property located on Sundance that caught on fire. Slomicinsky said Code is very much involved and some progress has been made. He added that it would still be sometime before the property is cleaned up completely due to the property being on probate.
- Dykstra congratulated the Code Enforcement Inspectors on the great job they do for the Chandler community. She added that Chandler has grown quite a bit and Code does a tremendous job. She also encouraged residents to contact Code with any additional concerns they may have.
- Cook gave an overview of the services provided by the Traffic and Streets Division. He addressed speeding within the neighborhood and encouraged residents to contact the Chandler Police Department to report speeding issues. He also explained the process for installing speed bumps on streets to help offset speeding. Cook explained that a Traffic Study must be conducted on the street(s) where the speed bumps are being requested to be installed. Residents asked why the blue reflectors are not being replaced in the streets and what purpose they serve. Cook said the blue reflectors are used to identify

the location of fire hydrants but because they are now identified through a computer system, they are no longer being replaced. Cook also talked briefly about illegal dumping in alleys and said residents can also contact Chandler PD to report illegal dumping when it's occurring. Otherwise they can contact solid waste to report dumping that has already occurred. Residents asked about the process for removing alley dumpsters and changing over to curb side pick-up. Dykstra said it is not difficult; however, there is a process in place which includes a survey. Cook added that the removal of alley dumpsters decreases the number of illegal dumping. He also said resident who have an alley located behind their home are required to maintain it free of trash and weeds. Residents expressed concern for better street lighting. Cook said they are in the process of converting lights to LED throughout the older neighborhoods of Chandler. He encouraged residents to always report streetlight issues by calling 480-782-3460.

- Dykstra gave an overview of the services provided by the Neighborhood Programs Office. She also shared the neighborhood street sign designs that were worked on by neighborhood resident, Ana Cabrera, who attended the academy. The signs will help create identification for the neighborhood. A survey will be sent out in January for residents to vote on their favorite sign design. She also encouraged residents to sign up for Nextdoor as a way to stay connected and receive information about their neighborhood. She encouraged residents to stay engaged and to continue reaching out to the City's Neighborhood Programs Office on any neighborhood issues or concerns.
- Dykstra and Ramos completed a Neighborhood Action Plan with the residents to identify ways the neighborhood can work together and improve their neighborhood (*for more information, refer to Amberwood South Neighborhood Action Plan*).
- Dykstra thanked residents for attending. She informed residents that staff would be following-up via email with information regarding the meeting including City contact information. The information will also be posted online at www.chandleraz.gov/neighborhoods under 'Neighborhoods in Action'.

**22 residents in attendance*

Additional City Resources

- **Block Watch** - Contact Officer Tina Balsewicz at tina.balsewicz@chandleraz.gov or call 480-782-4221 to get Block Watch started in your area
- **To Report a Street Light Problem** – Call 480-782-3460, be sure to provide the street light # which is located on the light post
- **To Report a Code Violation** - Call 480-782-4320 or visit www.chandleraz.gov and click on the residents tab and scroll down to “Contact Us”. Make sure to leave your name telephone number if you want to be contacted on the status of your complaint
- **To Report a Park Issue** – Call the Parks Division at 480-782-2752
- **Request a Traffic Study for Speed Humps** – Call the Traffic Division at 480-782-3450
- **Neighborhood Programs** - Call 480-782-4354 to find out about Neighborhood Grants, the Neighborhood Academy and the Mayor’s Listening Tour. To subscribe to the quarterly News for Neighbors Newsletter follow the link <http://www.chandleraz.gov/listserv.aspx> and to visit the Neighborhood Programs website visit www.chandleraz.gov/neighborhoods
- **Alley to Curbside Conversion for Trash Pick-Up** - Call Solid Waste at 480-782-3510 to start the process
- **Building / Structures** – Call the Building Division at 480-782-3100
- **To Report Graffiti** – Call the Graffiti hotline at 480-782-4322
- **City of Chandler – Neighborhood Maintenance Code - Chapter 30** – visit www.chandlercode.com or www.municode.com
- **City of Chandler Parking Enforcement Policy** – visit <http://www.chandleraz.gov/default.aspx?pageid=312>



Amberwood South Neighborhood Survey **RESULTS**



483 Surveys Mailed / 93 Completed / 10 Returned / 380 No Response

The Amberwood South Neighborhood is a Traditional Neighborhood located at Alma School Rd and Warner Rd. The majority of homes in the neighborhood were built circa 1979. This survey provides an opportunity to take an inventory of existing conditions within the neighborhood. The survey results will help identify the characteristics that make the neighborhood desirable and identify those that negatively impact the neighborhood. The first step in the process is a neighborhood survey.

The City of Chandler Neighborhood Programs Office is assisting neighborhood leaders to initiate this process. To help us understand *your* neighborhood and the issues *you* think are important, please take a moment to give us your thoughts and ideas. If you have any questions, please call Neighborhood Programs at (480) 782-4354. Your input is important. Thank you.

Please circle the answer that most accurately describes your neighborhood *today*.

	1	2	3	4	5
	Agree	Somewhat Agree	Somewhat Disagree	Disagree	Don't Know
A. Personal Safety					
1. I feel safe walking at night in my neighborhood.	42%	42%	11%	5%	0%
2. The street lighting levels in my neighborhood are good.	43%	30%	15%	11%	1%
3. I feel safe in my home and in my neighborhood.	55%	36%	6%	2%	1%
4. My neighborhood is safe for children to play outside.	43%	37%	10%	3%	7%
B. Neighborhood Vehicles					
5. My neighborhood is free of inoperable vehicles.	33%	24%	26%	13%	4%
6. Vehicles are parked in front yards, off the driveway.	23%	29%	14%	25%	9%
7. Cars do not follow the speed limit in my neighborhood.	58% Yes		42% No		
8. Is street parking an issue on your street?	19% Yes		81% No		
If Yes, please provide the street name. See Comment Sheet					
C. Police Interaction					
9. My neighborhood is free of drug and gang activity.	26%	29%	14%	2%	29%
10. My neighborhood participates in Block-Watch.	9% Yes		25% No		66% Don't Know
If No, would you be interested in your neighborhood participating in the Block Watch Program?	36% Yes		17% No		

	1	2	3	4	5
	Agree	Somewhat Agree	Somewhat Disagree	Disagree	Don't Know

D. Property Maintenance

11. Yards are well maintained. (Ex: no overgrown vegetation)	15%	33%	30%	22%	0%
12. Homes are well maintained. (Ex: roofs, paint, fences, outside storage of junk or garbage)	14%	40%	32%	14%	0%
13. Alleys are well maintained. (Ex: no overgrown weeds or dumping of trash)	7%	32%	24%	34%	3%
14. Are unkempt fences a concern in your neighborhood?	53% Yes		47% No		
15. Would you be interested in the City assisting in painting homes in the neighborhood through a volunteer assistance program?	62% Yes		38% No		

E. Social

16. My neighborhood is a great place to live.	40%	51%	4%	1%	4%
17. I know my immediate neighbors.	74% Yes		26% No		
18. Would you like to see activities in your neighborhood such as block parties, clean-ups, community garage sales, newsletter, etc.?	69% Yes		31% No		
19. Do you know of, or are you elderly or disabled person in your neighborhood that needs assistance with yard work?	19% Yes		81% No		

If Yes, please contact the Neighborhood Programs Office at 480-782-4354 to provide information.

20. Identify one improvement that would make your neighborhood a better place to live?

See Comment Sheet

Other

21. We will be conducting a meeting in your neighborhood to review the survey results. Would you like to provide us with your contact information so we can notify you of the meeting details?

55% Yes

45% No

If "Yes" please provide us with your contact information below:

Name _____ Phone _____

Address _____ Email _____

(optional)

- | |
|--|
| A. How many persons live in your household? _____ |
| B. Do you own or rent your home? Rent _____ Own _____ |
| C. How long have you lived in your current home? Years _____ |

Please place your completed survey in the enclosed postage paid envelope and **return it by Monday, October 19, 2015**. If you have any questions please contact the Neighborhood Programs Office at 480-782-4354.

*Si desea una copia de esta encuesta en español o tiene alguna pregunta, llámenos al 480-782-4354.

Amberwood South Neighborhood Survey
Comment Sheet

B. Neighborhood Vehicles

8. Is street parking an issue on your street? If yes, please provide the street name.

- El Alba Wy x3
- Nopal Pl x3
- Palomino Dr x5
- Pleasant Dr
- Sundance Wy x2
- Rosal Pl
- El Prado Rd

E. Social

20. Identify one improvement that would make your neighborhood a better place to live.

- Enforce traffic speeding x6
- More police patrol in neighborhood and alley ways x6
- More Code Enforcement x3
- Speed bumps x3
- Better pool maintenance
- Wal-Mart shopping carts picked-up more frequently
- Clean alleys – no dumping x3
- Street parking
- Restrooms at the park x2
- Stripe pedestrian crossings and stop sign lines
- Better traffic flow during school hours – driveways are blocked by vehicles x2
- Do not start an HOA
- Noise control after midnight – loud music from vehicles
- People picking up after their dogs at Hoops Park and not letting them run loose
- Maintaining individual properties/yards x11
- Restore broken fences
- Better park (family oriented) – volleyball area & barbeque area
- No barking dogs x2
- I am completely happy with my neighborhood
- No recreational vehicles or inoperable vehicles parked in street x4

- Children playing in park or front yards and not in the street
- Add a turn-a-bout at Rosal & Jay to help with speeding issues
- Remove alley containers and have personal container for each residence
- Better street lighting x2 (El Prado and Evergreen)
- No loose pets – keep them on leash
- Removal of feral cats x2
- Upgrade park w/ walking trails
- Clean-up the apartments near the neighborhood
- Maintenance of sidewalks – cleaner
- Clean-up after dogs when walking them
- Block Watch x2
- Getting to know neighbors better x2
- Stop homeowners from shooting off fireworks

Optional

A. How many persons live in your household?

1-2: 52 3-4: 20 5-6: 5 7+: 1

B. Do you own or rent your home?

Own: 68 Rent: 6

C. How long have you lived in your current home:

0-5 Years: 24 5-10 Years: 9 10-15 Years: 14 15+Years: 35

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Amberwood South Neighborhood



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WASHINGTON

DR
2405

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Amberwood South Neighborhood



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Amberwood South Neighborhood



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Amberwood South Neighborhood



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5

Amberwood South Neighborhood



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WASHINGTON

DR
2405

Amberwood South Neighborhood Action Plan

What makes the Amberwood South Neighborhood a great place to live? This is a family-oriented neighborhood with friendly neighbors. It is safe and peaceful neighborhood with a central park and other nearby amenities.

Top Focus	Concerns	Community Building Activities	Leads
<p style="text-align: center;">Public Safety</p>	<p>Break-ins Speeding Feral cats</p>	<p>♦ Block Watch</p>	<p>♦ <u>Block Watch</u> Donna Anderson Ana Cabrera Cheryl Dollahan Allison & Ian Lewis Robbie & Lillian Meyer Keagen Ross Mary Stewart</p>
<p style="text-align: center;">Neighborhood Maintenance</p>	<p>Unkempt properties Unkempt walls / fences Trash in alleys</p>	<p>♦ Neighborhood Clean-Up ♦ Community Garage Sale</p>	
<p style="text-align: center;">Traffic</p>	<p>Street parking School traffic blocking driveways</p>	<p>♦ Neighborhood Education</p>	