



December 1, 2015

Mission Valley Neighbor,

Please find attached a copy of the Mission Valley Neighborhood meeting recap which took place at Sirrine Elementary on November 5, 2015. Thank you for all those that attended. Thank you to the residents that attended the Traditional Neighborhood Academy and for making this meeting possible.

The residents that attended the meeting shared some great ideas that they would like to execute such as Block Watch and a Neighborhood Block Party.

If you have any questions regarding the information in this packet or would like to get involved in your neighborhood, please feel free to call me at 480-782-4348. You can also view the information on-line by visiting www.chandleraz.gov/neighborhoods under 'Neighbors in Action'.

Neighborhood Programs staff is looking forward to working with each of you in the betterment of your neighborhood.

Thank you for your time.

Judy Ramos
Neighborhood Programs



Mission Valley Neighborhood Meeting

Thursday, November 5, 2015

Sirrine Elementary

6:00 PM

1. Open Meeting / Pre-Action Planning
 - a. What is your most pressing neighborhood concern?
2. Introductions & Purpose of Meeting
3. Survey Results
4. Staff Presentations
 - a. Police
 - b. Traffic /Streets
 - c. Code Enforcement
 - d. Neighborhood Programs
5. Action Planning
 - a. What is one thing you like about your neighborhood?
 - b. What activity would you like to see in your neighborhood?
6. Moving Forward

Mission Valley Neighborhood Meeting Notes

Sirrine Elementary

Thursday, November 5, 2015

- Cristabel Dykstra, Neighborhood Programs Management Assistant, introduced herself and explained the purpose of the meeting.
- Dykstra introduced City staff present: Lieutenant Picquet with the Chandler Police Department, City Engineer Dan Cook, Neighborhood Programs Supervisor Judy Ramos, Senior Code Inspectors Dan Anderson and Don Slomcinsky.
- Dykstra went over the results of the neighborhood survey that was conducted. (*For more information, refer to the survey results attached.*)
- Lt. Picquet addressed police-related concerns in the neighborhood and explained the process that police takes when responding to a call for service. He said the goal of the Chandler Police Department is to prevent crime, be effective and build a positive relationship between the community and the police department. He addressed the concern that was brought up on the survey regarding sex offenders living within the neighborhood. He said Police provides notifications in the area when a registered sex offender moves into a specific area. He explained that there are three different levels of sex offenders and each level determines the type of notification. He encouraged residents to visit www.azdps.com, which provides updated information on sex offenders throughout Arizona. He added that he would forward this concern to the detective that handles these calls so he can follow-up on any possible sex offenders in the area. He encouraged residents to report any possible sex offenders in the area that they may be aware of. He encouraged residents to always report suspicious activity in the area including loud party/music noise. When residents report suspicious activity it helps police decrease opportunities for crime such as burglaries and break-ins. He encouraged residents to visit www.RAIDSonline.com to track crime activity in the neighborhood. Lt. Picquet also said he would put in a request to have more traffic enforcement in the area and help reduce speeding issues and the traffic congestion at the school. He encouraged residents to always report reckless drivers.
- Cook gave an overview of the services provided by the Traffic and Streets Division. Cook said that Police are the enforcers on speeding but that there is a process in place to either place or remove speed humps. In order to start the process of a Traffic Study in the neighborhood, a resident must call the Traffic Division at 480-782-3450. He said that there is a City-wide street light replacement to LED lights that is in process but will take approximately 10-15 years to complete due to the City having close to 2,500 streetlights and costs approximately 2.5 million/year to keep them powered. He said he would have a night crew do a check of the current streetlights within the neighborhood. He encouraged residents to always report streetlight issues by calling 480-782-3460. Cook said that Summit Place east of Alma School Road will be repaved by May 2016. He said some of the ADA ramps will also be redone to meet federal ADA standards. Cook added that he will have staff look into the trees in the retention basin to see if they can be replanted. Cook said that the City is unable to enforce the noise from planes in the area. It is handled by the Federal Aviation Administration (FAA) and cities and towns do

not have jurisdiction. He encouraged resident to always contact the FAA directly on any issues.

- Anderson gave an overview of the Code Enforcement process and addressed code-related concerns. He explained that weeds and trash in the alleyway and along the curb are the responsibility of each homeowner. He added that Solid Waste provides free Bulk Pick-Up for large items free of charge to Chandler residents by calling 480-782-3510. If items are being illegally dumped in the alley; it can be reported to police non-emergency when it is occurring. Otherwise, it can be reported to Solid Waste. He encouraged residents to also report code violations, including graffiti, by calling 480-782-4320. He also stated that walls and fences along individual property lines are the responsibility of the property owners to maintain. If the wall is along a public right-of-way, the City will follow-up and make the necessary repairs if it is a City-owned wall. Anderson explained that RVs and vehicles must be parked on solid surface and cannot be parked on grass, gravel or dirt. Anderson also addressed the concerns on soliciting and marketing flyers left at residential homes. Anderson said there is an ordinance on the process of soliciting through the Tax and License Division. He said he would provide this information to the Code Enforcement manager so he could address it specifically.
- Dykstra gave an overview of the services provided by the Neighborhood Programs Office. She also shared the neighborhood street sign designs that were worked on by Don Azlin through the academy. She encouraged residents to review the signs and make changes necessary. The sign design surveys will be sent out in January after the holidays. The signs will help create identification for the neighborhood.
- Dykstra completed a Neighborhood Action Plan with the residents to identify ways the neighborhood can work together and improve the livability of the neighborhood (*for more information, refer to Mission Valley Neighborhood Action Plan*).
- Ramos thanked residents for attending. She informed residents that staff would be following-up via email with information regarding the meeting including contact information to start Block Watch. The information will also be posted online at www.chandleraz.gov/neighborhoods under 'Neighborhoods in Action'.

**31 residents in attendance*

Additional City Resources

- **Block Watch** - Contact Officer Tina Balsewicz at tina.balsewicz@chandleraz.gov or call 480-782-4221 to get Block Watch started in your area
- **To Report a Street Light Problem** – Call 480-782-3460, be sure to provide the street light # which is located on the light post
- **To Report a Code Violation** - Call 480-782-4320 or visit www.chandleraz.gov and click on the residents tab and scroll down to “Contact Us”. Make sure to leave your name telephone number if you want to be contacted on the status of your complaint
- **To Report Graffiti** – Call the Graffiti Hotline at 480-782-4322
- **To Report a Park Issue** – Call the Parks Division at 480-782-2752
- **Request a Traffic Study for Speed Humps** – Call the Traffic Division at 480-782-3450
- **Neighborhood Programs** - Call 480-782-4354 to find out about Neighborhood Grants, the Neighborhood Academy and the Mayor’s Listening Tour. To subscribe to the quarterly News for Neighbors Newsletter follow the link <http://www.chandleraz.gov/listserv.aspx> and to visit the Neighborhood Programs website visit www.chandleraz.gov/neighborhoods
- **Alley to Curbside Conversion for Trash Pick-Up** - Call Solid Waste at 480-782-3510 to start the process
- **Building / Structures** – Call the Building Division at 480-782-3100
- **To report suspicious activity / police-related Issues** – call Chandler Police Non-Emergency at 480-782-4130



Mission Valley Neighborhood Survey RESULTS



263 Surveys Mailed / 86 Completed / 7 Returned / 170 No Responses

The Mission Valley Neighborhood is a Traditional neighborhood located at Elliot Rd and Summit Pl. The majority of homes in the neighborhood were built circa 1979. This survey provides an opportunity to take an inventory of existing conditions within the neighborhood. The survey results will help identify the characteristics that make the neighborhood desirable and identify those that negatively impact the neighborhood. The first step in the process is a neighborhood survey.

The City of Chandler Neighborhood Programs Office is assisting neighborhood leaders to initiate this process. To help us understand *your* neighborhood and the issues *you* think are important, please take a moment to give us your thoughts and ideas. If you have any questions, please call Neighborhood Programs at (480) 782-4354. Your input is important. Thank you.

Please circle the answer that most accurately describes your neighborhood *today*.

	1	2	3	4	5
	Agree	Somewhat Agree	Somewhat Disagree	Disagree	Don't Know
A. Personal Safety					
1. I feel safe walking at night in my neighborhood.	70%	21%	6%	3%	0%
2. I feel safe in my home and in my neighborhood.	73%	18%	5%	3%	0%
3. My neighborhood is safe for children to play outside.	58%	28%	8%	2%	4%
4. The street lighting levels in my neighborhood are good.	48%	29%	14%	9%	0%
B. Neighborhood Vehicles					
5. My neighborhood is free of inoperable vehicles.	40%	28%	12%	14%	6%
6. Vehicles are parked in front yards, off the driveway.	24%	27%	12%	32%	5%
7. Cars do not follow the speed limit in my neighborhood.	50% Yes		50% No		
8. Is long-term street parking of vehicles, boats or RVs an issue?	29% Yes		71% No		
If Yes, please provide the street name. See Comment Sheet					
C. Police Interaction					
9. My neighborhood is free of drug and gang activity.	62%	13%	3%	3%	19%
10. My neighborhood participates in Block-Watch.	17% Yes		20% No		63% Don't Know
If No, would you be interested in your neighborhood participating in the Block Watch Program?	34% Yes		28% No		

	1	2	3	4	5
	Agree	Somewhat Agree	Somewhat Disagree	Disagree	Don't Know

D. Property Maintenance

11. Yards are well maintained. (Ex: no overgrown vegetation)	29%	45%	9%	14%	3%
12. Homes are well maintained. (Ex: roofs, paint, fences, outside storage of junk or garbage)	34%	36%	24%	4%	3%
13. Alleys are well maintained. (Ex: no overgrown weeds or dumping of trash)	16%	48%	16%	17%	3%
14. Did you know that homeowners are responsible for maintaining their properties up to the center of the alley way?	62% Yes		38% No		

E. Social

15. My neighborhood is a great place to live.	70%	22%	5%	1%	2%
16. I know my immediate neighbors.	86% Yes		14% No		
17. Would you like to see activities in your neighborhood such as block parties, clean-ups, community garage sales, newsletter, etc.?	63% Yes		37% No		
18. Do you know of, or are you elderly or disabled person in your neighborhood that needs assistance with yard work?	14% Yes		86% No		

If Yes, please contact the Neighborhood Programs Office at 480-782-4354 to provide information.

Other

19. Identify one improvement that would make your neighborhood a better place to live?

See Comment Sheet

20. We will be conducting a meeting in your neighborhood to review the survey results. Would you like to provide us with your contact information so we can notify you of the meeting details?

60% Yes

40% No

If "Yes" please provide us with your contact information below:

Name _____ Phone _____

Address _____ Email _____

(optional)

A. How many persons live in your household? _____

B. Do you own or rent your home? Rent _____ Own _____

C. How long have you lived in your current home? Years _____

Please place your completed survey in the enclosed postage paid envelope and **return it by Monday, October 19, 2015** If you have any questions please contact the Neighborhood Programs Office at 480-782-4354.

Mission Valley Neighborhood Survey

Comment Sheet

B. Neighborhood Vehicles

8. Is long-term street parking of vehicles, boats and RVs and issue? If yes, please provide the street name.

- Curry St x7
- Chilton St x2
- McNair St x6
- Summit Pl
- Crofton St x2
- Straford Dr x3
- Evergreen St x2
- Bentrup St x3

Other

19. Identify one improvement that would make your neighborhood a better place to live.

- Speed bumps on McNair and on Bentrup. x2
- Residents need to be informed by the City that there are 3 sexual offenders in the neighborhood.
- More police patrol – burglaries and vandalism have occurred in neighborhood. x3
- Residents need to maintain their properties/yards. x11
- Enforce traffic speeding – early morning & late afternoon x7
- Re-pave Summit Pl, east of Alma School. x5
- The street lighting needs to be increased/more street lights. x8
- Overgrown trees throughout neighborhood need to be trimmed – they block street lights. x2
- Enforce on overgrown vegetation in front yards and alley ways. x2
- Enforce on inoperable vehicles and boats parked in the street or in front yards. x6
- Clean alleys – no dumping. x3
- Fix of potholes and repair pavement. x6
- Upgrade Summit Park. x2
- More common areas.
- More community events.

- Better monitoring of green pools.
- Remove graffiti at Summit Park (climber).
- Removing feral cats.
- Replant dead trees in the retention basin along Elliot between Pleasant & Summit.
- Removing the constant airplane noise and pollution.
- Eliminate loud music noise/parties.
- Tool loan program.
- Enforce on the use of recycle bins.
- Ru's off the street x2
- Less sewer bugs/crickets/pests/spiders
- All lower level & exterior wall is deteriorated in alleyway
- Neighborhood cleaning up front yards Gay st. and Pleasant st is "un-pleasant", they need assistance with yard work

Optional

A. How many persons live in your household?

1-2: 56 3-4: 15 5-6: 5 7+: 2

B. Do you own or rent your home?

Own: 73 Rent: 5

C. How long have you lived in your current home:

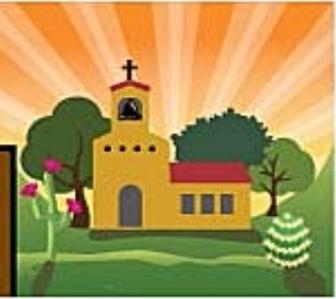
0-5 Years: 27 5-10 Years: 4 10-15 Years: 6 15+Years: 41

1

Mission Valley Neighborhood



N WASHINGTON DR 2405



2

Mission Valley Neighborhood



N WASHINGTON DR 2405



3

Mission Valley Neighborhood



N WASHINGTON DR 2405

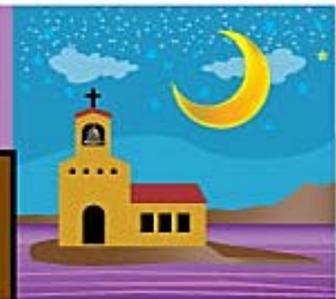


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Mission Valley Neighborhood



N WASHINGTON DR 2405



Mission Valley Neighborhood Action Plan

What makes the Mission Valley Neighborhood a great place to live? This is a quiet neighborhood with friendly neighbors. It is close to Summit Park and other amenities that make it a desirable neighborhood to live in.

Top Focus	Concerns	Community Building Activities	Leads
Neighborhood Maintenance	Unkempt yards Streets need upgrading Deteriorated walls	<ul style="list-style-type: none"> ◆ Neighborhood Clean-Up ◆ Neighborhood Block Party 	<ul style="list-style-type: none"> ◆ <u>Block Party</u> Laura Miller Don & Linda Azlin Marcia Woerman Steve Smith
Public Safety	Speeding Advertising/Soliciting	<ul style="list-style-type: none"> ◆ Block Watch 	<ul style="list-style-type: none"> ◆ <u>Block Watch</u> Laura Miller Don & Linda Azlin Jeff & Melinda Carver
Traffic	Street parking Street lighting	<ul style="list-style-type: none"> ◆ Neighborhood Meeting 	