



June 11, 2015

Pepperwood Neighbor,

Please find attached a copy of the Pepperwood Neighborhood meeting recap which took place at the Desert Breeze Police Substation on May 28, 2015. Thank you for all those that attended. Thank you to the residents that attended the Traditional Neighborhood Academy and for making this meeting possible.

The residents that attended the meeting shared some great ideas that they would like to execute such as a neighborhood newsletter and Block Watch.

If you have any questions regarding the information in this packet or would like to get involved in your neighborhood, please feel free to call me at 480-782-4348. You can also view the information on-line by visiting www.chandleraz.gov/neighborhoods under 'Neighbors in Action'.

Neighborhood Programs staff is looking forward to working with each of you in the betterment of your neighborhood.

Thank you for your time.

Judy Ramos
Neighborhood Programs



Pepperwood Neighborhood Meeting

**Thursday, May 28, 2015
Desert Breeze Police Substation
6:00 PM**

1. Introductions & Purpose of Meeting
2. Survey Results
3. Staff Presentations
 - a. Traffic /Streets
 - b. Code Enforcement
 - c. Police
 - d. Neighborhood Programs
4. Action Planning
 - a. What is one thing you like about your neighborhood?
 - b. What activity would you like to see in your neighborhood?
5. Moving Forward

Pepperwood Neighborhood Meeting Notes

Desert Breeze Police Substation

Thursday, May 27, 2015

- Judy Ramos, Neighborhood Programs Coordinator, introduced herself and explained the purpose of the meeting.
- Ramos introduced City staff present: City Engineer Dan Cook, Officer Dan Chavarria, Senior Code Inspector Dan Anderson and also introduced members of the Neighborhood Advisory Committee, Marc Young, Chair and Eshe Pickett, member. Eshe also attended the Traditional Neighborhood Academy with the purpose of improving her neighborhood and to learn of the resources Chandler provides to assist non-HOA neighborhoods.
- Ramos went over the results of the neighborhood survey that was conducted. (*For more information, refer to the survey results attached.*)
- Cook gave an overview of the services provided by the Traffic and Streets Division. He said there is a process in place to either place or remove speed humps. In order to start the process of a Traffic Study in the neighborhood, a resident must call the Traffic Division at 480-782-3450. He also said that the Traffic Division does not paint streetlights but that they are in the process of converting older lights to LED throughout the older neighborhoods of Chandler. He encouraged residents to always report streetlight issues by calling 480-782-3460. Cook also addressed the issue of gophers in the basin and assured the residents that he would follow up on this issue.
- Anderson gave an overview of the Code Enforcement Unit and the Code Enforcement process. He said Code Enforcement addresses property maintenance issues such as weeds, blight, inoperable vehicles and structures. Code Enforcement is comprised of 6 residential Code Inspectors and 2 Commercial Code Inspectors and 1 Graffiti Abatement Technician. Anderson addressed illegal dumping and noted that there is an alley can conversion process to remove cans from the alleys and provide residents with curb side pickup. He said that this could assist in the reduction of illegal alley dumping. Anderson said that the Code Enforcement office is working hard to continue to raise the level of maintenance throughout the City. He indicated that enforcement had been through the Pepperwood neighborhood and that Pepperwood is schedule for re- inspection shortly. He also addressed the issue of feral cats and notified residents that Maricopa County Animal Care and Control has programs available such as Trap and Release to assist with free roaming animals. He said that Code Enforcement can however assist with cats when they become a nuisance such as odors due to an overabundance of animal feces. He also indicated the tree stumps are a violation of the City Code and that parking vehicles on front lawns or any unimproved surface is also a violation of City Code. Also if a resident parks a motor vehicle in the front yard, it must be parked on a driveway that goes into a garage. Also, a resident may widen their driveway as long as it is on the same side as the carport per the zoning code. Anderson referred residents to the City of Chandler's Maintenance Code – Chapter 30, for a full list of code violations that the Code Enforcement Office can enforce. He encouraged residents to report code violations by calling 480-782-4320.

- Officer Chavarria gave an overview of the Crime Prevention Programs including the Block Watch program for neighborhoods. Officer Chavarria said he is the Block Watch Officer for this area. He encouraged the residents to contact him directly to set-up Block Watch in their neighborhood. Officer Chavarria addressed the question of fireworks and he notified the residents that fireworks can be sold in Chandler but that using them is strictly prohibited. Officer Chavarria encouraged residents to always report suspicious activity. He also provided the Police non-emergency contact number 480-782-4130 to report noise complaints such as music and barking dogs and to report parking violations on the street.
- Marc Young, Neighborhood Advisory Chair talked about the benefits of Nextdoor and the use of Public Stuff as a way to get information to the City. He encouraged residents to stay engaged and to continue reach out the City's Neighborhood Programs Office when they had questions or concerns.
- Esche Picket, Neighborhood Leader for Pepperwood shared a little information about herself and her vision for Pepperwood. She noted that she likes the idea of getting neighbors together and getting to know one another through social neighborhood events.
- Ramos gave an overview of the services provided by the Neighborhood Programs Office. She also shared the neighborhood street sign designs that were worked on by neighborhood residents that attended the academy. The sign design surveys will be sent out in August once school resumes and parents are back on their normal school schedule. The signs will help create identification for the neighborhood.
- Ramos completed a Neighborhood Action Plan with the residents to identify ways the neighborhood can work together and improve the livability of the neighborhood (*for more information, refer to Pepperwood Neighborhood Action Plan*).
- Ramos thanked residents for attending. She informed residents that staff would be following-up via email with information regarding the meeting including City contact information. The information will also be posted online at www.chandleraz.gov/neighborhoods under 'Neighborhoods in Action'.

**25 residents in attendance*

Additional City Resources

- **Block Watch** - Contact Officer Dan Chavarria at dan.chavarria@chandleraz.gov or call 480-782-4870 to get Block Watch started in your area
- **To Report a Street Light Problem** – Call 480-782-3460, be sure to provide the street light # which is located on the light post
- **To Report a Code Violation** - Call 480-782-4320 or visit www.chandleraz.gov and click on the residents tab and scroll down to “Contact Us”. Make sure to leave your name telephone number if you want to be contacted on the status of your complaint
- **To Report a Park Issue** – Call the Parks Division at 480-782-2752
- **Request a Traffic Study for Speed Humps** – Call the Traffic Division at 480-782-3450
- **Neighborhood Programs** - Call 480-782-4354 to find out about Neighborhood Grants, the Neighborhood Academy and the Mayor’s Listening Tour. To subscribe to the quarterly News for Neighbors Newsletter follow the link <http://www.chandleraz.gov/listserv.aspx> and to visit the Neighborhood Programs website visit www.chandleraz.gov/neighborhoods
- **Alley to Curbside Conversion for Trash Pick-Up** - Call Solid Waste at 480-782-3510 to start the process
- **Building / Structures** – Call the Building Division at 480-782-3100
- **To Report Graffiti** – Call the Graffiti hotline at 480-782-4322
- **City of Chandler – Neighborhood Maintenance Code - Chapter 30** – visit www.chandlercode.com or www.municode.com
- **City of Chandler Parking Enforcement Policy** – visit <http://www.chandleraz.gov/default.aspx?pageid=312>



Pepperwood Neighborhood Survey

RESULTS



301 Surveys Mailed / 61 Completed / 15 Returned Mail / 225 No Response

The Pepperwood Neighborhood is a Traditional Neighborhood located at McClintock Rd & Chandler Bl. The majority of homes in the neighborhood were built circa 1980-1984. This survey provides an opportunity to take an inventory of existing conditions within the neighborhood. The survey results will help identify the characteristics that make the neighborhood desirable and identify those that negatively impact the neighborhood. The first step in the process is a neighborhood survey.

The City of Chandler Neighborhood Programs Office is assisting neighborhood leaders to initiate this process. To help us understand *your* neighborhood and the issues *you* think are important, please take a moment to give us your thoughts and ideas. If you have any questions, please call Judy Ramos, Neighborhood Programs Coordinator, at (480) 782-4348. Your input is important. Thank you.

Please circle the answer that most accurately describes your neighborhood *today*.

	1	2	3	4	5
	Agree	Somewhat Agree	Somewhat Disagree	Disagree	Don't Know
A. Personal Safety					
1. I feel safe walking at night in my neighborhood.	52%	23%	7%	15%	3%
2. I feel safe in my home and in my neighborhood.	64%	18%	13%	5%	0%
3. My neighborhood is safe for children to play outside.	54%	26%	9%	11%	0%
B. Neighborhood Vehicles					
4. Cars follow the speed limit in my neighborhood.	9%	34%	23%	34%	0%
5. Is long-term commercial vehicle street parking an issue on your street?	16% Yes		84% No		
If Yes, please provide the street name. See Comment Sheet					
C. Police Interaction					
6. My neighborhood is free of crime.	28%	41%	15%	16%	0%
7. My neighborhood is free of drug and gang activity.	28%	25%	13%	11%	23%
8. My neighborhood participates in Block-Watch Program.	3% Yes		26% No		71% Don't Know
If No, would you be interested in your neighborhood participating in the Block Watch Program?	46% Yes		11% No		

	1	2	3	4	5
	Agree	Somewhat Agree	Somewhat Disagree	Disagree	Don't Know

D. Property Maintenance

9. Alleys are well maintained. (Ex: no overgrown weeds or dumping of trash)	16%	21%	16%	26%	21%
10. Yards are well maintained. (Ex: no overgrown vegetation)	21%	28%	16%	36%	0%
11. Homes are well maintained. (Ex: roofs, paint, fences, outside storage of junk or garbage)	16%	39%	21%	24%	0%
12. Are feral cats an issue on your street?.	48% Yes		39% No		13% Maybe
13. Have you encountered dog feces in the retention basis or sidewalks?	51% Yes		39% No		10% Maybe

E. Social

14. I would like to get to know my neighbors.	41% Yes		10% No		49% Maybe
15. Would you like to see activities in your neighborhood such as neighborhood block parties, clean-ups, community garage sales, newsletter, etc.?	48% Yes		16% No		36% Maybe
16. Do you know of, or are you elderly or disabled person in your neighborhood that needs assistance with yard work?	18% Yes		82% No		

If Yes, please contact the Neighborhood Programs Office to provide the address at 480-782-4354.

17. Identify one improvement that would make your neighborhood a better place to live?

See Comment Sheet

Other

18. We will be conducting a meeting in your neighborhood to review the survey results. Would you like to provide us with your contact information so we can notify you of the meeting details? **48% Yes** **52% No**

If "Yes" please provide us with your contact information below:

Name _____ Phone _____

Address _____ Email _____

(Optional) - See comment sheet

A. How many persons live in your household? _____
B. Do you own or rent your home? Rent _____ Own _____
C. How long have you lived in your current home? Years _____

Please place your completed survey in the enclosed postage paid envelope and **return it to us by U.S. Mail by Friday, May 1, 2015.** If you have any questions please contact Judy Ramos at 480-782-4348 or email:

judy.ramos@chandleraz.gov .

Thank you for your participation!

Pepperwood Neighborhood Survey

Comment Sheet

Neighborhood Vehicles

5. Is long-term commercial vehicle street parking an issue in your neighborhood? If Yes, please provide street name.

- Erie St x2
- Oakland St
- Tyson St x2
- Levine St
- Carla Vista Dr.

Social

17. Identify one improvement that would make your neighborhood a better place to live.

- More speed bumps.
- Stop landscaping companies from dumping in our dumpsters.
- Enforce on weeds and outside storage.
- More police patrol.
- Control feral cats – too many of them. They create a nuisance for the neighborhood. X2
- Neighbors cleaning up cart ports.
- Replacing the trees that have died along Chandler Court Apartments due to storms.
- More trees in green belt area/retention basin.
- Landlords need to screen tenants more carefully.
- Noise ordinance enforced for music, barking dogs and noisy cars.
- 'Children at Play' signs to increase awareness.
- Lock and key mailbox.
- Enforcement on yard and property maintenance. X5
- Better lighting at Harter Park.
- Block fencing for housing units.
- Cite people running stop sign at Los Feliz Dr. & Tyson.
- Stop kids racing illegal dirt bikes in neighborhood day and night.
- Not having 30 ft. tall industrial buildings where we were told they would not be.
- People being responsible for trimming palm trees.
- Speed humps in the 3600 block of W. Tyson St from McClintock Dr. to Los Feliz. X2
- Speed bumps on Tulsa St.
- Repave Galveston St and place larger speed bumps. X2

- Paint the old streetlight poles.
- Community gatherings.
- Cleaner alleys.
- Close down Wal-Mart – created more traffic.
- Allow parking in front of RV gates.

Optional

A. How many persons live in your household?

1-2: 30

3-4: 16

5-6: 2

7 or more: 1

B. Do you rent or own your home?

Rent: 4

Own: 43

C. How long have you lived in your current home:

0-5 years: 14

6-10 years: 2

11-15 years: 7

16 years or more: 29

Pepperwood Neighborhood Action Plan

What makes the Pepperwood Neighborhood a great place to live in? This is a quiet neighborhood with long-term homeowners. It's in a great location with easy access to parks and schools.

Subject	Concerns	Community Building Activities	Leads
Traffic / Streets	Long-term parking on street Speeding More speed humps	<ul style="list-style-type: none"> ◆ Neighborhood Newsletter ◆ Welcome Wagon ◆ Fitness in the Park ◆ Block Watch ◆ Nextdoor ◆ Neighborhood Clean-Up Day 	<ul style="list-style-type: none"> ◆ <u>Block Watch, Newsletter & Fitness</u> Carol Bricker Mark & Debi Dorman Thomas Leeper Stacey Krueger
Public Safety	Juveniles out past curfew Illegal Dumping Noise (vehicles)		
Neighborhood Maintenance	Vehicles parked in front yards Feral cats Shopping carts		

1

Pepperwood Neighborhood



N WASHINGTON DR
2405



2

Pepperwood Neighborhood



N WASHINGTON DR
2405



3

Pepperwood Neighborhood



N WASHINGTON DR
2405



4

Pepperwood Neighborhood



N WASHINGTON DR
2405

