



June 5, 2015

Twelve Oaks Neighbor,

Please find attached a copy of the Twelve Oaks Neighborhood meeting recap which took place at the Desert Breeze Police Substation on May 27, 2015. Thank you for all those that attended. Thank you to the residents that attended the Traditional Neighborhood Academy and for making this meeting possible.

The residents that attended the meeting shared some great ideas that they would like to execute such as a neighborhood Block Watch.

If you have any questions regarding the information in this packet or would like to get involved in your neighborhood, please feel free to call me at 480-782-4348. You can also view the information on-line by visiting [www.chandleraz.gov/neighborhoods](http://www.chandleraz.gov/neighborhoods) under 'Neighbors in Action'.

Neighborhood Programs staff is looking forward to working with each of you in the betterment of your neighborhood.

Thank you for your time.

Judy Ramos  
Neighborhood Programs



## **Twelve Oaks Neighborhood Meeting**

**Wednesday, May 27, 2015  
Desert Breeze Police Substation  
6:00 PM**

1. Introductions & Purpose of Meeting
2. Survey Results
3. Staff Presentations
  - a. Police
  - b. Code Enforcement
  - c. Traffic / Streets
  - d. Neighborhood Programs
4. Action Planning
  - a. What is one thing you like about your neighborhood?
  - b. What activity would you like to see in your neighborhood?
5. Moving Forward

## Twelve Oaks Neighborhood Meeting Notes

Desert Breeze Police Substation

Wednesday, May 27, 2015

- Judy Ramos, Neighborhood Programs Coordinator, introduced herself and explained the purpose of the meeting.
- Ramos introduced City staff present: City Engineer Dan Cook, Officer Dan Chavarria, Senior Code Inspector Dan Anderson and Neighborhood Programs Assistant Cristabel Dykstra. Ramos also introduced the residents that attended the Traditional Neighborhood Academy. The residents attended the academy with the purpose of improving the neighborhood and to learn about the resources the City provides to assist non-HOA neighborhoods.
- Ramos went over the results of the neighborhood survey that was conducted. (*For more information, refer to the survey results attached.*) She addressed the woodpecker concern from the survey and said woodpeckers are considered a protected bird and the City is unable to remove the birds from the area. Ramos said staff would direct the maintenance concerns with the park and the pathways leading up to the park with the Park Division.
- Cook gave an overview of the services provided by the Traffic and Streets Division. He said there is a process in place to either place or remove speed humps. He said the request must come from a resident living on the street where the humps will be placed. In order to start the process, a call must be placed to the Traffic Division at 480-782-3450. He said roundabouts cannot be added in this area, due to the size and type of streets. Cook said the streetlight concerns are being addressed. A street crew was out at 3 a.m. today checking every streetlight and will repair the ones that are out or flickering. He encouraged residents to always report streetlight issues by calling 480-782-3460. Cook added that street sweepers are scheduled to be out in this area every 30 days. Cook addressed the issue of curbs being taken out. He said due to the Americans with Disabilities Act (ADA), curbs cannot be taken out because they help level sidewalks. Cook also addressed the questions regarding the gas line and providing gas services to Chandler residents. Cook said the gas line is privately owned by Southwest Gas Company and the City has no jurisdiction over it. Residents that would like natural gas services need to contact Southwest Gas. Cook also addressed questions regarding the light rail. He said the City has plans to get a light rail system. It's a slow process but it is in the works and may take up to 20 years for completion due to the work and cost involved. Cook also addressed questions regarding the maintenance of the wall along Twelve Oaks Blvd. He said the walls are privately owned by each homeowner and it is the responsibility of each home owner to maintain it.
- Anderson gave an overview of the Code Enforcement process. He said Code Enforcement addresses property maintenance issues such as weeds, blight, inoperable vehicles and structures. Code Enforcement is comprised of 6 residential Code Inspectors and 2 Commercial Code Inspectors and 1 Graffiti Abatement Technician. Anderson addressed the maintenance of the wall along Twelve Oaks Blvd and stated that the wall is privately owned by each homeowner. He said notices have been issued by Code

Enforcement to those homeowners to make the repairs needed to the wall. Anderson also addressed the parking of RVs on the property. He said RVs need to be parked on a solid surface such as the driveway or an extension of the driveway. RVs can also be parked behind the RV gate. Anderson referred residents to the City of Chandler's Maintenance Code – Chapter 30, for a full list of code violations that the Code Enforcement Office can enforce. He encouraged residents to report code violations by calling 480-782-4320.

- Officer Chavarria gave an overview of the Crime Prevention Programs including the Block Watch program for neighborhoods. Officer Chavarria said he is the Block Watch Officer for this area. He encouraged the residents to contact him directly to set-up Block Watch in their neighborhood. Officer Chavarria also gave crime statistics for the area within the last three months. He said there has been 187 calls for service, which is low compared to other areas of the City that average that same amount of calls per month. He said most of the calls were priority two level calls. Most of them were for ambulance calls. Officer Chavarria encouraged residents to always report suspicious activity. He also provided the Police non-emergency contact number 480-782-4130 to report noise complaints such as music and barking dogs and to report parking violations on the street.
- Ramos gave an overview of the services provided by the Neighborhood Programs Office. She also shared the neighborhood street sign designs that were worked on by neighborhood residents that attended the academy. The sign design surveys will be sent out in August once school resumes and parents are back on their normal school schedule. The signs will help create identification for the neighborhood.
- Ramos completed a Neighborhood Action Plan with the residents to identify ways the neighborhood can work together and improve the livability of the neighborhood (*for more information, refer to Twelve Oaks Neighborhood Action Plan*).
- Ramos thanked residents for attending. She informed residents that staff would be following-up via email with information regarding the meeting including City contact information. The information will also be posted online at [www.chandleraz.gov/neighborhoods](http://www.chandleraz.gov/neighborhoods) under 'Neighborhoods in Action'.

*\*58 residents in attendance*

### **Additional City Resources**

- **Block Watch** - Contact Officer Dan Chavarria at [dan.chavarria@chandleraz.gov](mailto:dan.chavarria@chandleraz.gov) or call 480-782-4870 to get Block Watch started in your area
- **To Report a Street Light Problem** – Call 480-782-3460, be sure to provide the street light # which is located on the light post
- **To Report a Code Violation** - Call 480-782-4320 or visit [www.chandleraz.gov](http://www.chandleraz.gov) and click on the residents tab and scroll down to “Contact Us”. Make sure to leave your name telephone number if you want to be contacted on the status of your complaint
- **To Report a Park Issue** – Call the Parks Division at 480-782-2752
- **Request a Traffic Study for Speed Humps** – Call the Traffic Division at 480-782-3450
- **Neighborhood Programs** - Call 480-782-4354 to find out about Neighborhood Grants, the Neighborhood Academy and the Mayor’s Listening Tour. To subscribe to the quarterly News for Neighbors Newsletter follow the link <http://www.chandleraz.gov/listserv.aspx> and to visit the Neighborhood Programs website visit [www.chandleraz.gov/neighborhoods](http://www.chandleraz.gov/neighborhoods)
- **Alley to Curbside Conversion for Trash Pick-Up** - Call Solid Waste at 480-782-3510 to start the process
- **Building / Structures** – Call the Building Division at 480-782-3100
- **To Report Graffiti** – Call the Graffiti hotline at 480-782-4322
- **City of Chandler – Neighborhood Maintenance Code - Chapter 30** – visit [www.chandlercode.com](http://www.chandlercode.com) or [www.municode.com](http://www.municode.com)
- **City of Chandler Parking Enforcement Policy** – visit <http://www.chandleraz.gov/default.aspx?pageid=312>



# Twelve Oaks Neighborhood Survey **RESULTS**



**488 Surveys Mailed / 139 Completed / 17 Mail Returned / 332 No Response**

The Twelve Oaks Neighborhood is a Traditional Neighborhood located at Chandler Bl and Rural Rd. The majority of homes in the neighborhood were built circa 1985. This survey provides an opportunity to take an inventory of existing conditions within the neighborhood. The survey results will help identify the characteristics that make the neighborhood desirable and identify those that negatively impact the neighborhood. The first step in the process is a neighborhood survey.

The City of Chandler Neighborhood Programs Office is assisting neighborhood leaders to initiate this process. To help us understand *your* neighborhood and the issues *you* think are important, please take a moment to give us your thoughts and ideas. If you have any questions, please call Judy Ramos, Neighborhood Programs Coordinator, at (480) 782-4348. Your input is important. Thank you.

Please circle the answer that most accurately describes your neighborhood *today*.

	1	2	3	4	5
	Agree	Somewhat Agree	Somewhat Disagree	Disagree	Don't Know
<b>A. Personal Safety</b>					
1. I feel safe walking at night in my neighborhood.	<b>62%</b>	30%	4%	2%	2%
2. The street lighting levels in my neighborhood are good.	<b>63%</b>	19%	8%	9%	1%
3. I feel safe in my home and in my neighborhood.	<b>73%</b>	22%	5%	0%	0%
4. My neighborhood is safe for children to play outside.	<b>65%</b>	23%	5%	3%	4%
<b>B. Neighborhood Vehicles</b>					
5. Cars follow the speed limit in my neighborhood.	20%	<b>37%</b>	17%	26%	0%
6. My neighborhood is free of inoperable vehicles.	<b>42%</b>	29%	12%	17%	0%
7. Vehicles are improperly parked in front yards, off the driveway or on unimproved surfaces.	21%	20%	11%	<b>47%</b>	1%
8. Is long-term street parking an issue on your street?	15% Yes		<b>85% No</b>		
If Yes, please provide the street name. <b>See comment sheet</b>					
<b>C. Police Interaction</b>					
9. My neighborhood is free of crime.	33%	<b>41%</b>	9%	5%	12%
10. My neighborhood is free of drug and gang activity.	<b>56%</b>	17%	6%	0%	21%
11. My neighborhood participates in Block-Watch Program.	18% Yes		21% No		<b>61% Don't Know</b>
If No, would you be interested in your neighborhood participating in the Block Watch Program?	<b>31% Yes</b>		12% No		



## **Twelve Oaks Neighborhood Survey**

### **Comment Sheet**

#### **Neighborhood Vehicles**

**8. Is long-term street parking an issue in your street? If Yes, please provide the street name.**

- Earhart Wy x2
- Morgan Dr x2
- Tangerine Dr
- Rita Ln x6
- Boston St
- Elgin St
- Chicago St
- Kitty Hawk x3
- Twelve Oaks Blvd
- Folley St
- Buffalo St x2

#### **Social**

**20. Identify one improvement that would make your neighborhood a better place to live.**

- Not selling fireworks in Chandler.
- Neighbors maintaining their yards/lawns free of trash and weeds. X16
- More street sweeping.
- Reduce number of speed humps. X2
- Replace street lights – some do not work or flicker off of Rita Ln.
- Woodpeckers creating issue by making holes in peoples' homes. X2
- Garbage cans/dispensers along walking paths (Kyrene to Stellar) and green belt areas. Dog walkers leave poop bags everywhere or throw them in the trees along the path. X5
- Enforcement on people speeding and not stopping at stop signs. X7
- Paint/repair the block wall along Twelve Oaks Blvd. X7
- More frequent police patrol. X3
- Don't force homeowners to pay for upkeep of wall along Twelve Oaks Blvd.
- Better lighting and maintenance in park. X3
- Neighbors need to stop feeding birds which create a nuisance and poop everywhere. X2
- Speed humps X2.
- Cars/RVs not parked on street. Makes it hard to see traffic. X5
- Add roundabouts instead of stop signs.

- Better lighting on Commonwealth Ave, Mercury Wy, cul-de-sacs and greenbelt areas. X6
- Community/neighborhood meetings & more communication. X2
- Removal of rounded curbs into driveways (Whitten Ct).
- Manage air traffic at Stellar Airpark.
- Remove trees on Mercury Wy – they drop all the leaves in my back yard.
- Bring light rail to Chandler.
- Replace mailboxes.
- Lights in the walkway /greenbelt area.
- Moving or adding a crosswalk at Whitten, on west end of Paloma Elementary.
- Dead mice and rats are a problem.
- A small convenience store in the neighborhood. X2
- Speed humps on Terrace south of Folley – cars go too fast and school is a block away.
- Put a ban on rental properties.
- People not placing items (junk) in the front yard such as doors, wheel barrows, etc. X2
- Feral cats are an issue. They have taken up residence at Mountain View Park and roam the neighborhood jumping over walls into back yards.
- Reduce night activity at the park – noticeable marijuana use.

## Optional

A. How many persons live in your household?

1-2: 52

3-4: 26

5-6: 18

7 or more: 0

B. Do you rent or own your home?

Rent: 4

Own: 114

C. How long have you lived in your current home:

0-5 years: 26

6-10 years: 17

11-15 years: 20

16 years or more: 61

1  
**Twelve Oaks Neighborhood**



**N WASHINGTON DR  
2405**



2  
**Twelve Oaks Neighborhood**



**N WASHINGTON DR  
2405**



3  
**Twelve Oaks Neighborhood**



**N WASHINGTON DR  
2405**



4  
**Twelve Oaks Neighborhood**



**N WASHINGTON DR  
2405**



5  
**Twelve Oaks Neighborhood**



**N WASHINGTON DR  
2405**



# Twelve Oaks Neighborhood Action Plan

What makes the Twelve Oaks Neighborhood a great place to live? This is an established community with long-term homeowners. It is quiet, safe and is in a great location with easy access to Mountain View Park.

Subject	Concerns	Community Building Activities	Leads
<b>Traffic / Streets</b>	Streetlights out Speed humps	<ul style="list-style-type: none"> <li>◆ Block Party</li>   <li>◆ Block Watch</li> <li>◆ Nextdoor</li>   <li>◆ Neighborhood Grant</li> </ul>	<ul style="list-style-type: none"> <li>◆ <u>Block Watch &amp; Block Party</u>                Tom &amp; JoAnn Cessna                Stephanie Hittinger                Allan &amp; Debbie Cameron                Barbara Gordon                Kelly &amp; Sean Cope                Patricia Logsdon                Marie Camarena                Ron &amp; Linda Staalberg                Matt Staeuble</li> </ul>
<b>Public Safety</b>	Boats/RVs on street Running stop signs Noise (music from vehicles)		
<b>Neighborhood Maintenance</b>	Weeds Twelve Oaks Wall Park & walking path clean-up		<ul style="list-style-type: none"> <li>◆ <u>Neighborhood Grant &amp; Nextdoor</u>                Narayanan Krishnamuithi                Matt Staeuble                David Jordan</li> </ul>