



**Hartford Village Neighborhood
Meeting Agenda
October 17, 2013
Knox Elementary – 700 W. Orchid Ln
6:00 p.m.**

- 1. Agenda Review - Neighborhood Leaders**
- 2. Introductions – Staff**
- 3. Survey Results Overview**
- 4. City Resources Presentations**
 - a. Police**
 - b. Traffic**
 - c. Code Enforcement**
- 5. Neighborhood Action Planning**
- 6. Traditional Neighborhood Academy/Signage Program**
- 7. Final Thoughts & Next Steps**



Hartford Village Neighborhood Meeting Notes
Thursday, October 17, 2013-6:00 PM
Knox Elementary - Media Center
700 W. Orchid Ln

- Meeting started at 6:00 PM with twelve residents in attendance and five City staff members.
- Judy Ramos, Neighborhood Programs Coordinator welcomed everyone and introduced herself. She introduced Sgt. Howarth, Chandler Police Department, Mike Mah, Traffic, Malcolm Hankins, Code Enforcement and Cristabel Dykstra, Neighborhood Programs. Ramos also introduced Jadiné Bowen, neighborhood leader and Traditional Neighborhood Academy graduate.
- Jadiné Bowens spoke about her involvement with the neighborhood. She said her goal is to have community within the neighborhood and for neighbors to get to know each other and get involved in the neighborhood. She explained the meaning of the logos which she designed for the street sign toppers through the Traditional Neighborhood Academy. She said the street signs will add character to the neighborhood. She encouraged residents to vote on their favorite design once the survey went out for voting.
- Sgt. Howarth presented on the different programs Crime Prevention offers which include Block Watch, Home Security Surveys, Police Citizens' Academy, Rape Aggression Defense (RAD) and the Lock-Box Program for seniors or disabled residents. He encouraged residents to get involved in GAIN (Getting Arizona Involved in Neighborhoods) which takes place in October. He also spoke about RAID, a new online program where residents can obtain crime statistics for their beat (Knox to Warner & Hartford to Alma School). The program is available by logging into the Chandler Police Department's website. He also mentioned that the Police Department has a Facebook page where current events are posted by the department. He provided crime statistics for their beat ranging from August to September which included the following: Abandoned Vehicles – 15, Accident with Injuries – 10, Alarm Calls – 40, Burglaries – 15, Burglary to Vehicles – 21, Criminal Damage – 16, Fraud – 12, Graffiti – 3, Stolen Vehicles Recovered – 2, Parking Violations – 3, Party – 4, Shooting/Gang – 1, Stolen Vehicles – 6, Suspicious Vehicles/Persons – 45.
- Mike Mah presented on the programs offered by the Traffic Division. He said Traffic will respond to street lights and traffic lights that are out, they also provide barricades to close streets for block parties, and they will do a traffic study on a specific neighborhood street to determine whether speed humps are needed.
- Malcolm Hankins gave an overview of Code Enforcement. He said Code Enforcement is responsible for enforcing the maintenance code (Chapter 30), illegal signs and vacant/unsafe

buildings. He added that Code Enforcement has a weed abatement process in place to address weed issues on vacant properties. He said Code is working on an ordinance that will address bare lawns in front yards. Code is also working with the Police Department on an ordinance that will address parking issues. Hankins said he drove throughout the neighborhood and found 33% percent of the homes to be in violation of a code – most of them weed issues.

- Ramos conducted the Neighborhood Action Plan with the residents and informed them that a recap of the meeting along with a copy of the Action Plan would be emailed or mailed out to the residents. She thanked everyone for attending and participating.

Additional City Resources

- **Block Watch** - Contact Officer Dan Chavarria at Daniel.chavarria@chandleraz.gov or call 480-782-4967 to get Block Watch started in your area
- **To Report a Street Light Problem** – Call 480-782-3460, be sure to provide the street light # which is located on the light post
- **To Report a Code Violation** - Call 480-782-4320 or visit www.chandleraz.gov and click on the residents tab and scroll down to “Contact Us”. Make sure to leave your name telephone number if you want to be contacted on the status of your complaint
- **Neighborhood Programs** - Call 480-782-4354 to find out about Neighborhood Grants, the Neighborhood Academy and the Mayor’s Listening Tour. To subscribe the quarterly News for Neighbors Newsletter email: cristabel.dykstra@chandleraz.gov



Hartford Village Neighborhood Survey

RESULTS



201 Surveys Mailed Out, 35 Surveys Completed, 7 Returned Mail, 159 No Response

The Hartford Neighborhood is a traditional neighborhood located at Knox Rd and Hartford St. The homes in the neighborhood were built in 1982. This survey provides an opportunity to take an inventory of existing conditions. It will identify the neighborhood characteristics that make the neighborhood desirable and identify those issues that negatively impact the neighborhood.

The City of Chandler Neighborhood Resources Office is assisting neighborhood leaders to initiate this process. The first step in the process is a neighborhood survey. To help us understand your neighborhood and the issues you think are important, please take a moment to give us your thoughts and ideas. If you have any questions, please call Judy Ramos, Neighborhood Programs Coordinator, at (480) 782-4348. Your input is important.

Please circle the answer that most accurately describes your neighborhood today.

	1	2	3	4	5
	Agree	Somewhat Agree	Somewhat Disagree	Disagree	Don't Know
A. Personal Safety					
1. The street lighting levels in my neighborhood are good.	18	7	5	5	0
2. I feel safe in my home and walking at night in my neighborhood.	13	11	6	5	0
3. I feel my neighborhood is safe for children to play outside.	12	11	6	3	3
B. Neighborhood Vehicles					
4. Cars follow the speed limit in my neighborhood.	4	8	3	19	1
5. My neighborhood is free of inoperable vehicles.	7	7	6	14	2
6. Vehicles are improperly parked in front yards, off the driveway or on unimproved surfaces.	10	8	4	12	1
7. Is long-term street parking an issue on your street?	13 Yes		22 No		
C. Police Interaction					
8. The police respond promptly to calls for assistance in our neighborhood.	18	3	1	1	12
9. My neighborhood is free of drug and gang activity.	6	8	3	10	8
10. Would you be interested in participating in a neighborhood Block Watch Program to assist in protecting you and your neighbors from crime?	18 Yes		17 No		
11. Would you like to learn about police-related activities for families?	14 Yes		21 No		

	1	2	3	4	5
	Agree	Somewhat Agree	Somewhat Disagree	Disagree	Don't Know

D. Property Maintenance

12. Yards are well maintained. (Ex: no overgrown vegetation)	5	10	7	13	0
13. Homes are well maintained. (Ex: roofs, paint, fences, outside storage of junk or garbage)	2	13	12	8	0
14. Neighbors are always improving their properties/ homes.	7	11	10	7	0

E. Social

15. Would you like to have a neighborhood where neighbors work together to solve neighborhood issues?	31 Yes	4 No
16. Would you like to have a neighborhood social event in your neighborhood such as neighborhood block party, clean-up, or community garage sale?	25 Yes	10 No
17. Do you know of or are you an elderly or disabled person in your neighborhood that needs assistance with yard work?	6 Yes	29 No
18. If you answered 'yes', are you open to receiving volunteer assistance?	4 Yes	31 No

19. Identify one improvement that would make your neighborhood a better place to live.

[See Comment Sheet](#)

Other

20. We will be conducting a meeting in your neighborhood to review the survey results. Would you like to provide us with your contact information so we can notify you of the meeting date, location and time?	17 Yes	18 No
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If "Yes" please provide us with your contact information below:

Name _____ Phone _____

Address _____ Email _____

(Optional) - [See Comment Sheet](#)

A. How many persons live in your household? _____

B. Do you own or rent your home? Own _____ Rent _____

C. How long have you lived in your current home? Years _____

Please place your completed survey in the enclosed postage paid envelope and return it to us by U.S. Mail by Friday, September 20, 2013. If you have any questions please contact Judy Ramos at 480-782-4348 or email: judy.ramos@chandleraz.gov.

Thank you for your participation!

Hartford Neighborhood Survey Results

Comments

19. Identify one improvement that would make your neighborhood a better place to live.

- Yard clean-up – weeds, dead trees removed and dirt “covered”.
- Yards kept clean.
- A lot of car traffic at one house.
- Better lighting and closing the Draft House, which attracts crimes and drugs.
- Too many rental houses.
- Everyone must follow speed limit and clean-up after their dogs instead of leaving it on the public lawn.
- Street lights to work.
- If people take pride in their home, people will take pride in the neighborhood. People need to clean their yards.
- Maintaining overgrown vegetation.
- More police presence.
- Stop the loud “bump bump” car radios.
- Litter and weed free yard. Pride of ownership in homes.
- Control of rental properties by owners.
- Have slumlords clean-up and maintain their properties.
- Strong enforcement for neighbors who don’t keep their yards clean.
- Weeds and trash in yards. X2
- Less absent landlords.
- More effective code enforcement when problems are reported.
- Speed humps to slow traffic.
- Assistance to help homeowners with yards and landscaping.
- A speed hump on Hartford St.
- Block between Hartford St and Nebraska St looks run down.
- Better lighting. X2

Optional

A. How many persons live in your household?

1-2: 23 3-4: 8 5-6: 3 7+: 0

B. Do you own or rent your home?

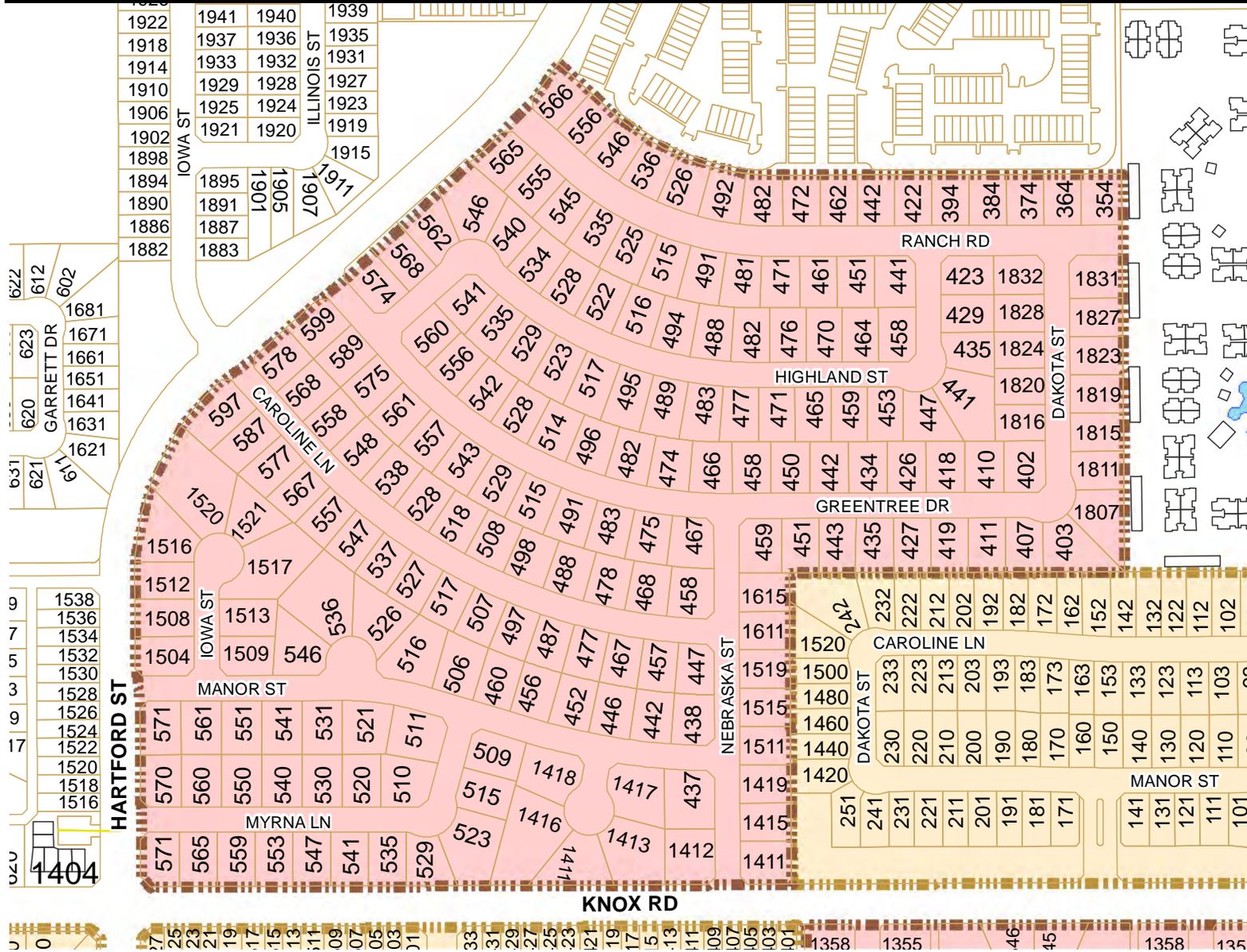
Own: 32 Rent: 2

C. How long have you lived in your home?

0-5 Years: 11 5-10 Years: 8 10-15 Years: 4 15 + years: 11



Hartford Village Neighborhood



-  NON-CHANDLER STREETS
-  COMMUNITY
-  HOA
-  NEIGHBORHOOD



Source: City's Enterprise GIS
The City of Chandler I.T. Division makes no warranties, written or implied, regarding the information on this map.

Aerial image flown Sept 2011

Map Date: July 2013

COC REGISTERED NEIGHBORHOOD
AERIAL MAP



HARTFORD VILLAGE NEIGHBORHOOD ACTION PLAN

What makes Hartford Village Neighborhood a great place to live? The residents tell us they love their neighborhood because it's older and has no HOA. it's the history, neighbors and location. It has good, friendly neighbors who are willing to communicate and help one another. It is close to schools, it's quiet and has a lot of green open spaces to play with your kids and pets.

Top Focus	Neighborhood Concerns	Ideas to Improve the Condition-Goals	Status and Outcome
<p style="text-align: center;">#1 Maintenance (yards & homes)</p>	<ol style="list-style-type: none"> 1.No "junk" allowed in people's yards 2.Weed control 3.Less rentals 4.Better control of parking along street for home-based businesses (auto repair) 5.Better yard maintenance 	<ol style="list-style-type: none"> 1.Report code violations and neighborhood issues that need to be addressed 2.Work with Code Enforcement 	<ol style="list-style-type: none"> 1.... 2....
<p style="text-align: center;">#2 Community Involvement</p>	<ol style="list-style-type: none"> 1.More community activities 2.More community/neighborhood involvement 	<ol style="list-style-type: none"> 1.Implement Block Watch Program 2.Conduct Block Party 3.Hold Community Garage Sales 4.Have a Neighborhood Clean-Up Day 	<ol style="list-style-type: none"> 1. ... 2. ... 3. ... 4. ...

1

Hartford Village Neighborhood



N WASHINGTON DR 2405



2

Hartford Village Neighborhood



N WASHINGTON DR 2405



3

Hartford Village Neighborhood



N WASHINGTON DR 2405



4

Hartford Village Neighborhood



N WASHINGTON DR 2405

