



September 8, 2016

Sun Meadows Neighbor,

Please find attached an information packet of the meeting which took place at the Education Building at Valley Unitarian Universalist Campus on August 25. Thank you to everyone that attended. Thank you to the residents that attended the Traditional Neighborhood Academy and for making this meeting possible.

The residents that attended the meeting shared some great ideas that they would like to execute.

If you have any questions regarding the information in this packet or would like to get involved in your neighborhood, please feel free to call me at 480-782-4354. You can also view the information on-line by visiting chandleraz.gov/neighborhoods under 'Neighbors in Action'.

Neighborhood Programs staff is looking forward to working with each of you in the betterment of your neighborhood.

Thank you for your time.

Cristabel Dykstra
Neighborhood Programs



Sun Meadows Neighborhood Meeting

**Thursday, August 25, 2016
Education Building at Valley Unitarian Campus
6:00 PM**

1. Open Meeting / Pre-Action Planning
 - a. What is your most pressing neighborhood concern?
2. Introductions & Purpose of Meeting
3. Survey Results
4. Staff Presentations
 - a. Police
 - b. Traffic /Streets
 - c. Code Enforcement
 - d. Neighborhood Programs
5. Action Planning
 - a. What is one thing you like about your neighborhood?
 - b. What activity would you like to see in your neighborhood?
6. Moving Forward

Sun Meadows Neighborhood Meeting Notes

Education Building at Valley Unitarian Campus

Thursday, August 25, 2016

- Judy Ramos, Neighborhood Programs Supervisor, introduced herself and explained the purpose of the meeting.
- Ramos introduced City staff present: Officer Dan Chavarria with the Chandler Police Department, City Engineer Dan Cook, Neighborhood Preservation Manager Stephen Erno, Senior Code Inspector Daniel Anderson and Management Assistant Cristabel Dykstra.
- Ramos went over the results of the neighborhood survey that was conducted. (*For more information, refer to the survey results attached.*)
- Officer Chavarria greeted the residents and gave a presentation on Crime Prevention programs. He provided an overview of the calls for service for the area since January. He said there has been a total of 245 calls which also includes fire/paramedic calls. He said the crime activity and calls for service for this area are low compared to other parts of Chandler. He encouraged residents to become involved in a neighborhood watch to help prevent crimes of opportunity and to increase safety and awareness. He added that currently there are no active neighborhood watches for Sun Meadows Neighborhood. Active neighborhood watches can also participate in the annual GAIN Event (Getting Arizona Involved in Neighborhoods) and the Mayor's Neighborhood Excellence Awards. Chavarria addressed issues such as commercial trucks driving through the neighborhood. He said residents can request Traffic to post a sign prohibiting large commercial trucks from driving through the neighborhood. Once the sign is posted, police can enforce it when reported. He encouraged residents to take advantage of online resources to track crime such as RAIDSONline.com and to always report any suspicious activity, drug and gang activity or speeding and parking violations. Residents can obtain more information on police-related programs and information by visiting chandlerpd.com.
- Cook gave an overview of the services provided by the Traffic and Streets Division. He addressed concerns such as the speed humps throughout the neighborhood. He said Traffic has a process in place and residents can request a traffic study to see if speed humps can be placed on certain streets. He said he will check into the speed hump on W. Del Rio Street which residents state may have been removed. Cook also said he will look into the concern regarding the visibility obstruction being caused by an advertisement sign at the bus stop at S. Kyrene Rd. He said he will also look into the school bus stop on northbound Kyrene Rd where students are walking across the entire road when being dropped off by the school bus. He said he believes this is a Tempe or Kyrene School District jurisdiction and those residents from the neighborhood need to also call the school district to make them aware of this safety concern. Cook also addressed the concern about traffic signals along Kyrene to assist the students from the west side of Kyrene at Gila Springs that need to cross to the east side of Kyrene to get to their school. He states maybe a pedestrian signal at Gila Springs could be an option but he would have to research it to make sure this was feasible. Cook also addressed the issue regarding the commercial trucks driving through the neighborhood off of

Roosevelt Ave and Laredo St. He said he will check and see if Traffic can place a sign restricting the weight of a vehicle that can go through the neighborhood. He encouraged residents to report any street light outages or potholes by calling 480-782-3460.

- After the meeting, staff followed-up on these concerns. The sign causing obstruction at the bus stop on S. Kyrene Rd was moved back and is no longer causing a visibility obstruction. Traffic staff will be following up with the Kyrene School District regarding the safety concern on northbound Kyrene when students jaywalk across the road after being dropped off by the school bus. One of the neighborhood residents contacted staff to advise that she had personally contacted the Kyrene School District to notify them of this concern. Research was done on the speed hump on W. Del Rio St. Staff from Traffic researched files within the last 20 years and found that there was never a speed hump placed there. Furthermore, staff noted that traffic studies were done on the 6100 block of W. Del Rio St. in 2006, 2008 & 2016. The studies were completed but the petitions were never submitted by the residents that requested the traffic studies. The petitions require signatures from all the residents living on the street where the humps are being requested. Traffic is currently looking into the pedestrian signal at Gila Springs and the weight limit sign for commercial trucks going through the neighborhood off of Roosevelt Ave and off of Laredo St.
- Anderson gave an overview of the Code Enforcement process and addressed code-related concerns. Anderson said RV's and trailers can be parked on the property as long as they are on a solid surface (no gravel, grass or dirt). They can also be parked in the rear yard behind a fence. Any vehicles parked on the street that are a potential traffic hazard can be reported to police non-emergency. He encouraged residents to always report code violations, including graffiti and inoperable vehicles, by calling 480-782-4320 or by reporting it through PublicStuff, which is an application for smart phones. Residents can instantly take a picture of the violation and submit it through PublicStuff. He also asked that residents reporting violations leave their contact information so staff can follow-up and provide an update on the concern that was reported or to obtain additional information regarding the concern so Code can address it.
- Dykstra gave an overview of the services provided by the Neighborhood Programs Office. She also shared the neighborhood street sign designs that were worked on by residents through the Traditional Neighborhood Academy. She encouraged residents to review the signs and make changes necessary. The sign design surveys will be sent out in September. The signs will help create identification for the neighborhood.
- Ramos completed a Neighborhood Action Plan with the residents to identify ways the neighborhood can work together and improve the livability of the neighborhood (*for more information, refer to the Sun Meadows Neighborhood Action Plan*). Ramos thanked residents for attending. She informed residents that staff would be following-up with information regarding the meeting including contact information to initiate a neighborhood watch. The information will also be posted online at chandleraz.gov/neighborhoods under 'Neighborhoods in Action'.

**23 residents in attendance*

Additional City Resources

- **Neighborhood Watch** - Contact Officer Dan Chavarria at daniel.chavarria@chandleraz.gov or call 480-782-4870 to get Block Watch started in your area
- **To Report a Street Light Problem** – Call 480-782-3460, be sure to provide the street light # which is located on the light post
- **To Report a Code Violation** - Call 480-782-4320 or visit www.chandleraz.gov and click on the residents tab and scroll down to “Contact Us”. Make sure to leave your name telephone number if you want to be contacted on the status of your complaint
- **To Report Graffiti** – Call the Graffiti Hotline at 480-782-4322
- **To Report a Park Issue** – Call the Parks Division at 480-782-2752
- **Request a Traffic Study for Speed Humps** – Call the Traffic Division at 480-782-3450
- **Neighborhood Programs** - Call 480-782-4354 to find out about Neighborhood Grants, the Neighborhood Academy and the Mayor’s Listening Tour. To subscribe to the quarterly News for Neighbors Newsletter follow the link <http://www.chandleraz.gov/listserv.aspx> and to visit the Neighborhood Programs website visit chandleraz.gov/neighborhoods
- **Alley to Curbside Conversion for Trash Pick-Up** - Call Solid Waste at 480-782-3510 to start the process
- **Building / Structures** – Call the Building Division at 480-782-3100
- **To report suspicious activity / police-related Issues** – call or text Chandler Police Non-Emergency at 480-782-4130
- **Community Cat Management / TNR (Trap, Neuter, Return)** – Call Save a Stray Foundation at 602-550-8568 or visit saveastrayfoundation.org



Sun Meadows Neighborhood RESULTS



202 Surveys Mailed / 44 Surveys Completed / 158 Surveys No Response

The Sun Meadows Neighborhood is a traditional neighborhood located at the southwest corner of Ray Rd and Kyrene Rd. The majority of homes in the neighborhood were built circa 1981. This survey provides an opportunity to take an inventory of existing conditions within the neighborhood. The survey results will help identify the characteristics that make the neighborhood desirable and identify those that negatively impact the neighborhood. The first step in the process is a neighborhood survey.

The City of Chandler Neighborhood Programs Office is assisting neighborhood leaders to initiate this process. To help us understand *your* neighborhood and the issues *you* think are important, please take a moment to give us your thoughts and ideas. If you have any questions, please call Neighborhood Programs at (480) 782-4354. Your input is important. Thank you.

Please circle the answer that most accurately describes your neighborhood *today*.

| | 1 | 2 | 3 | 4 | 5 |
|--|---------|----------------|-------------------|----------|------------|
| | Agree | Somewhat Agree | Somewhat Disagree | Disagree | Don't Know |
| A. Personal Safety | | | | | |
| 1. I feel safe in my home and in my neighborhood. | 68% | 25% | 5% | 2% | 0% |
| 2. My neighborhood is safe for children to play outside. | 48% | 29% | 7% | 14% | 2% |
| B. Neighborhood Vehicles | | | | | |
| 3. My neighborhood is free of inoperable vehicles. | 52% | 23% | 5% | 18% | 2% |
| 4. Vehicles are parked in front yards, off the driveway. | 16% | 18% | 7% | 50% | 9% |
| 5. Cars follow the speed limit in my neighborhood? | 52% Yes | | 48% No | | |
| If "No", please name the street where the speeding occurs <i>See Comment Sheet</i> | | | | | |
| D. Property Maintenance | | | | | |
| 6. Yards are well maintained. (Ex: no overgrown vegetation) | 20% | 35% | 25% | 20% | 0% |
| 7. Homes are well maintained. (Ex: roofs, paint, fences, outside storage of junk or garbage) | 35% | 29% | 23% | 11% | 2% |
| 8. Do neighbors pick up after their dogs? | 75% Yes | | 25% No | | |
| 9. Are feral cats an issue in the neighborhood? | 50% Yes | | 50% No | | |
| If Yes, would you be interested in working with a non-profit group to address the issue? | 25% Yes | | 46% No | | |

| | | | | | |
|--|-------|----------------|-------------------|----------|------------|
| | 1 | 2 | 3 | 4 | 5 |
| | Agree | Somewhat Agree | Somewhat Disagree | Disagree | Don't Know |

C. Police Interaction

10. My neighborhood participates in Block-Watch. **25% Yes** **13% No** **46% Don't Know**
- If No, would you be interested in your neighborhood participating in the Block Watch Program? **36% Yes** **9% No**

E. Social

11. I know my immediate neighbors. **84% Yes** **16% No**
12. My neighborhood is a great place to live. **89% Yes** **11% No**
13. Would you like to see activities in your neighborhood such as block parties, clean-ups, community garage sales, newsletter, etc.? **55% Yes** **9% No** **36% Maybe**
14. Do you know of, or are you elderly or disabled person in your neighborhood that needs assistance with yard work? **11% Yes** **89% No**
- If Yes, please contact the Neighborhood Programs Office at 480-782-4354 to provide information.

15. What one suggestion would you make to improve and increase property values?

See Comment Sheet

16. Identify one improvement that would make your neighborhood a better place to live?

See Comment Sheet

Other

17. We will be conducting a meeting in your neighborhood to review the survey results. Would you like to provide us with your contact information so we can notify you of the meeting details? **57% Yes** **43% No**

If "Yes" please provide us with your contact information below:

Name _____ Phone _____

Address _____ Email _____

(optional) - See Comment Sheet

A. How many persons live in your household? _____

B. Do you own or rent your home? Rent _____ Own _____

C. How long have you lived in your current home? Years _____

Please place your completed survey in the enclosed postage paid envelope and **return it by May 6, 2016.**

If you have any questions please contact the Neighborhood Programs Office at 480-782-4354.

Thank you for your participation!

Sun Meadows Neighborhood Survey
Comment Sheet

B. Neighborhood Vehicles

5. Cars follow the speed limit in my neighborhood? If No, please name the street where the speeding occurs

- Del Rio St. x6
- Laredo St. x7
- Roosevelt Ave. x4
- Ivanhoe St. x3
- Brandon Dr.

Other

15. What one suggestion would you make to improve and increase property values?

- Enforce code laws about maintaining yards and parking vehicles x8
- No rentals x3
- Continue to fund graffiti removal services
- Install speed bumps x2
- Code to not allow painting of homes pink or green (fluorescent/bright colors) x4
- More police presence
- There are safety concerns in the evening with teenagers harassing women walking dogs
- HOA
- More city involvement w/weed and debris control
- Renters don't care for their lawn x2
- Keep vacant for rent properties weed free

16. Identify one improvement that would make your neighborhood a better place to live.

- Keep front yards clean x5
- Vehicles don't stop at stop sign on Laredo St & Roosevelt Ave x4
- Need another park
- Covered bus stops
- Round-about in some intersections
- Block Roosevelt just south of Laredo St to prevent speeding and around apartment area (River Ranch traffic)
- We value not having an HOA and want to keep it that way
- Extra vegetation & trees need to be removed in some homes
- Some type of program to financially assist w/ exterior home improvements
- Roaming cars are a problem
- Keep kids out of streets
- Cars to slow down on Ivanhoe St
- Keeps weeds and shrubs out of sidewalk so you don't have to walk in the street
- Social gatherings would improve connection between neighbors.

Optional

A. How many persons live in your household?

1-2: 28 3-4: 12 5-6: 1 7+: 1

B. Do you own or rent your home?

Own: 40 Rent: 3

C. How long have you lived in your current home:

0-5 Years: 8 5-10 Years: 6 10-15: Years 6 15+ Years: 23

1

Sun Meadows Neighborhood



N WASHINGTON DR 2405

2

Sun Meadows Neighborhood

Welcome to



N WASHINGTON DR 2405

3

Sun Meadows Neighborhood



N WASHINGTON DR 2405

4

Sun Meadows Neighborhood

Welcome to



N WASHINGTON DR 2405

5

Sun Meadows Neighborhood



N WASHINGTON DR 2405

Sun Meadows Neighborhood Action Plan

What makes the Sun Meadows Neighborhood a great place to live? This is a quiet and friendly neighborhood. It is centrally located and close to amenities that make it a desirable neighborhood to live in.

| Top Focus | Concerns | Community Building Activities | Leads |
|---------------------------------|--|--|--|
| Neighborhood Maintenance | Property Values Property Maintenance | ♦ Neighborhood Clean -Up | ♦ <u>Neighborhood Clean-Up Project / Grant</u> |
| Public Safety | Speeding / Vehicles not Stopping at Stop Signs Crosswalks | ♦ Neighborhood Watch | ♦ <u>Neighborhood/Block Watch</u> |
| Community | More Community Involvement | ♦ Block Party ♦ Community Garage Sale | ♦ <u>Block Party</u> |