



PURCHASING ITEM FOR COUNCIL AGENDA

1. Agenda Item Number: 30

2. Council Meeting Date: July 31, 2008

TO: MAYOR & COUNCIL

3. Date Prepared: July 17, 2008

THROUGH: CITY MANAGER

4. Requesting Department: City Manager

5. SUBJECT: Approve an amendment to add \$100,000 to the agreement for consulting services with Triora Group for a total amount not to exceed \$175,000.

6. RECOMMENDATION: Recommend approval of an amendment to add \$100,000 to the agreement for consulting services with Triora Group for a total amount not to exceed \$175,000.

7. HISTORICAL BACKGROUND/DISCUSSION: IT in support of the Oracle Application System needs to perform an upgrade to the software. This upgrade will keep the City's mission critical business applications on the most current version for support and maintenance. This will include family pack for payroll, year end patching, JRE 1.3 to 1.6, procurement rollup patch 3, and an upgrade of the Oracle databases that contain the City's information for Oracle Apps on production and test instances to version 10G.

IT continues to recruit for an Oracle DBA, no qualified candidates have been selected during the past interviews. IT will continue to recruit for the position. IT needs to continue having a contractor onsite to provide operational support until the position is filled by an FTE.

8. EVALUATION PROCESS: Triora Group was selected to provide Oracle Database consulting services based on the qualifications of their consultants and their knowledge of City operations. Continuing to use the same consultant for further consulting services has been determined to be in the best interest of the City until the position is permanently filled. The consultant will also be performing the Oracle upgrade for the city.

9. FINANCIAL IMPLICATIONS: Funds for this service are available in are available in 101.1280.0000.5219.000000 General Funds, IT Infrastructure, Other Professional Services \$50,000 and 101.1199.0000.5219.ITPMOX General Funds, IT Administration, Other Professional Services, IT Project Management Office \$50,000.

10. PROPOSED MOTION: Approve an amendment to add \$100,000 to the agreement for consulting services with Triora Group for a total amount not to exceed \$175,000.

APPROVALS

11. Requesting Department
Ralph Valdez, Network Supervisor

12. Department Head
Steven Philbrick, Chief Information Officer

13. Procurement Officer
Carolee Stees, CPPB

14. City Manager
W. Mark Pentz

**AMENDMENT NUMBER ONE,
TO AGREEMENT BETWEEN THE CITY OF CHANDLER AND TRIORA GROUP LLC
FOR ORACLE DATABASE CONSULTING SERVICES**

This Amendment #1 to that certain Agreement Between the City Of Chandler (CITY) and Triora Group LLC (Consultant) for Oracle Database Consulting Services (Agreement) dated May 9, 2008 is entered into on this 21st day of July, 2008:

NOW THEREFORE, the parties agree as follows:

1. Section 2 of the Agreement is amended as follows:

A. Exhibit A to the Agreement which sets forth The Scope of Work of the Agreement is amended to add the following tasks pertaining specifically to the City's Oracle Upgrade:

1) The Consultant shall install/upgrade the following:

- Upgrade current Oracle Applications Database to version 10g
- Upgrade J-initiator to latest Sun Java plug-in
- Upgrade the JRE 1.3 to 1.6
- Install HRMS Family Pack K Rollup 3
- Install Procurement Rollup Patch 3
- Install Applications Technology Group Rollup 6
- Install AD Minipack 1.6

Deliverable: Completion of functioning first installation of the above for Cycle One Testing

Deliverable: Completion of detailed project task list

2) The Consultant shall provide a second testing instance after addressing any issues with the installation.

Deliverable: Completion of functioning Instance for Cycle Two Testing

3) The Consultant shall provide a third testing instance, if necessary, after addressing any remaining issues with the installation and testing.

Deliverable: Completion of functioning instance for Cycle Three Testing

d) The Consultant shall provide a clone of the Production instance upon acceptance of the test instance after Cycle Two or Three

Deliverable: All previous issues with installation and testing fixed and accepted by Project Team.

Deliverable: Completely tested and functioning Production instance

e) The Consultant shall perform the installation/upgrade of the items in paragraph a in the Production instance

Deliverable: Completion of functioning installation in the Production instance

4) Upon acceptance of a cloned E-Business Suite system, the Consultant shall insure that all downstream Test and Development instances have been cloned and are consistent with the Production (OAPROD) instance.

Deliverable: All downstream E-Business Suite instances are functioning clones of the Production (OAPROD) instance.

- B. Exhibit A to the Agreement which sets forth The Scope of Work is amended to provide that for the duration of the contracted time the Consultant shall provide staff augmentation (operational) support for the Oracle E-Business Suite environment. This will include break fix issues, third party tool upgrades, cloning problems, application of patches, maintenance activities and mentoring of on-staff resources. Some of this work will be completed remotely.**

- 2. Section 4 of the Agreement that sets forth the Fee Schedule, is amended to increase the total amount of the contract by one hundred thousand dollars (\$100,000) for a total amount not to exceed of one hundred seventy five thousand dollars (\$175,000). This increase is specifically for the Oracle upgrade project as described in Section 1 of this Amendment. Exhibit B to the Agreement is amended to reflect this change to the contract for a total amount not to exceed one hundred seventy five thousand dollars (\$175,000).**

- 3. All terms and conditions in the original Agreement not specifically amended herein shall remain in full force and effect.**

IN WITNESS WHEREOF, the parties have hereunto subscribed their names this 21st day of July, 2008.

CITY OF CHANDLER:

By: _____
Mayor

CONSULTANT:

By: [Signature]
Title: PRESIDENT

APPROVED AS TO FORM:

City Attorney

ATTEST: (if corporation)

[Signature]
Secretary

ATTEST:

City Clerk

WITNESS: (if individual or Partnership)

[SEAL]

Deliverable: All downstream E-Business Suite instances are functioning clones of the Production (OAPROD) instance.

B. Exhibit A to the Agreement which sets forth The Scope of Work is amended to provide that for the duration of the contracted time the Consultant shall provide staff augmentation (operational) support for the Oracle E-Business Suite environment. This will include break fix issues, thlrđ party tool upgrades, cloning problems, application of patches, maintenance activities and mentoring of on-staff resources. Some of this work will be completed remotely.

2. Section 4 of the Agreement that sets forth the Fee Schedule, is amended to increase the total amount of the contract by one hundred thousand dollars (\$100,000) for a total amount not to exceed of one hundred seventy five thousand dollars (\$175,000). This increase is specifically for the Oracle upgrade project as described in Section 1 of this Amendment. Exhibit B to the Agreement is amended to reflect this change to the contract for a total amount not to exceed one hundred seventy five thousand dollars (\$175,000).

3. All terms and conditions in the original Agreement not specifically amended herein shall remain in full force and effect.

IN WITNESS WHEREOF, the parties have hereunto subscribed their names this _____ day of July, 2008.

CITY OF CHANDLER:

CONSULTANT:

By: _____
Mayor

By: _____
Title: _____

APPROVED AS TO FORM:

ATTEST: (If corporation)

City Attorney 

Secretary

ATTEST:

WITNESS: (If individual or Partnership)

City Clerk

[SEAL]