



**PURCHASING ITEM
FOR
COUNCIL AGENDA**

1. Agency Item Number:

24

2. Council Meeting Date:
June 25, 2009

TO: **MAYOR & COUNCIL**

3. Date Prepared: June 4, 2009

THROUGH: **CITY MANAGER**

4. Requesting Department: City Manager

5. **SUBJECT:** Approval of a one-year extension of agreement #MR0-7030-1640 for the purchase of software maintenance to Hansen Information Technologies in an amount not to exceed \$87,000.

6. **RECOMMENDATION:** Recommend approval of a one-year extension of agreement #MR0-7030-1640 for the purchase of software maintenance to Hansen Information Technologies in an amount not to exceed \$87,000.

7. **HISTORICAL BACKGROUND/DISCUSSION:** This maintenance and support covers the City of Chandler's Utility Billing software. Hansen maintenance and support provides technical support issues, software fixes, and system and application upgrades necessary to operate and keep this system current. Maintenance is renewed on an annual basis. This software is vital to the City's revenue collections and must be kept fully maintained and supported.

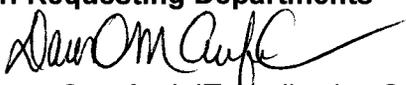
8. **EVALUATION PROCESS:** In 2001, Council approved the award of a Utility Billing System to Hansen Technologies. Because the Utility Billing System software is proprietary to Hansen, they are the only source that can provide this maintenance. The original agreement allows for annual renewals of the maintenance. Hansen has allowed the same pricing as last year with no price increase.

9. **FINANCIAL IMPLICATIONS:** Funds for this purchase are from the following account: 101.1200.0000.5419.ITCITY General Funds, IT Applications & Client Support, Other Equipment R&M, Citywide Technology \$87,000.

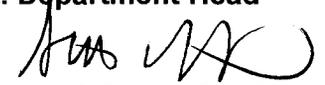
10. **PROPOSED MOTION:** Move to approve a one-year extension of agreement #MR0-7030-1640 for the purchase of software maintenance to Hansen Information Technologies in an amount not to exceed \$87,000.

APPROVALS

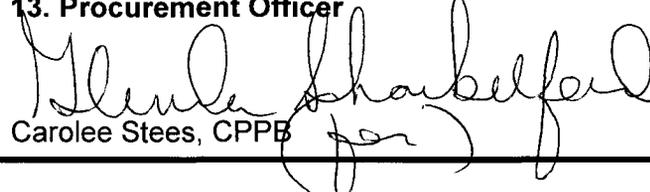
11. Requesting Departments


Dawn Crawford, IT Application Support Manager

12. Department Head


Steven Philbrick, Chief Information Officer

13. Procurement Officer


Carolee Stees, CPPB

14. City Manager


W. Mark Pentz

~~AMENDMENT NUMBER TWO~~
TO MEMORANDUM OF AGREEMENT UTILITY BILLING SOFTWARE SYSTEM,
REQUEST FOR PROPOSAL #MR0-7030-1640 BETWEEN THE CITY OF CHANDLER
AND HANSEN INFORMATION TECHNOLOGIES
FOR UTILITY BILLING SYSTEM SOFTWARE MAINTENANCE

This Amendment #2 to that certain Agreement between the City Of Chandler (CITY) and HANSEN INFORMATION TECHNOLOGIES (HANSEN) for utility billing system software maintenance dated March 6, 2001 and is entered into this _____ day of June, 2009.

NOW THEREFORE, the parties agree Section II is hereby amended as follows:

1. Annual maintenance cost shall be \$82,319.15.
2. Extend the term for the period August 1, 2009 through July 31, 2010.
3. All terms and conditions in the original Agreement not specifically amended herein shall be incorporated by reference in its entirety and shall remain in full force and effect.

IN WITNESS WHEREOF, the parties have hereunto subscribed their names this _____ day of June, 2009.

CITY OF CHANDLER:

By: _____
Mayor

APPROVED AS TO FORM:

City Attorney

ATTEST:

City Clerk

Hansen Information Technologies:

By: _____
Title: President

ATTEST: (If corporation)

Secretary

WITNESS: (If individual or Partnership)

[SEAL]