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City of Chandler

Small Municipal Separate Storm Sewer System Annual Report

July 1, 2008 through June 30, 2009

August 15, 2009



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August 14, 2009

Arizona Department of Environmental Quality
Surface Water Section/Stormwater & General Permits Unit (5415A-1)
1110 West Washington Street
Phoenix, AZ 85007

RE: City of Chandler Small MS4 Annual Report: July 1, 2008 – June 30, 2009

Please find enclosed one (1) copy of the City of Chandler's Small Municipal Separate Storm Sewer (MS4) Annual Report for the reporting period July 1, 2008 through June 30, 2009. The City of Chandler looks forward to your comments and a continuing effort to address stormwater quality. Should you have questions, please don't hesitate to call me at (480) 782-3503.

Sincerely,

Dave Verhelst
Stormwater Program Coordinator
City of Chandler

Cc: R.J. Zeder, Public Works Director

Mailing Address
Mail Stop 909
PO Box 4008
Chandler, Arizona 85244-4008

Public Works Department
Street Division
Telephone (480) 782-3500
Fax (480) 782-3495
www.chandleraz.gov

Location
Building C
975 East Armstrong Way
Chandler, Arizona 85249

Small MS4 Annual Report Form

Please refer to the attached instructions as you prepare your annual report.

A. General Information

Name of MS4: City of Chandler

Contact Name: Dave Verhelst

Telephone Number: (480)782-3503

Email Address: david.verhelst@chandleraz.gov

Annual Report Period: December 19, 2002 – June 30, 2004

July 1, 2005 – June 30, 2006

July 1, 2004 – June 30, 2005

July 1, 2006 – June 30, 2007

July 1, 2007 – June 30, 2008

July 1, 2008 – June 30, 2009

B. SWMP Modifications and Additional Information. Attach a brief explanation if you check "yes" to any of the following statements.

1. Changes have been made or are proposed to the SWMP since the last annual report, including changes in response to ADEQ's review. YES NO
2. The MS4 has annexed lands. YES NO
- 3a. The MS4 discharges directly to an impaired water. YES NO
- 3b. A water within 10 miles of the MS4's jurisdiction has been identified as impaired. YES NO
- 4a. The MS4 discharges directly to water for which a TMDL has been established. YES NO
- 4b. A TMDL has been established for a water within 10 miles of the MS4's jurisdiction. YES NO
5. The MS4 has conducted analytical monitoring of stormwater quality. YES NO
6. The MS4 is relying on another government entity to satisfy some permit obligations. YES NO

Stormwater Management Program Status. Provide the status of every BMP and measurable goal in your SWMP as described in the instructions.

TABLE 1

Minimum Control Measure(s)	BMP	Measurable Goal (steps to measure progress)	New or Revised	Start Date	Implementation Status/ Frequency/ Achievement Date (completed, in progress, not started)
Public Education and Outreach	Newsletter Articles	2008 Annual Drinking Water Quality Report including information on stormwater runoff and pollution prevention was distributed via mail to approximately 98,403 households in June 2009. CityScope Newsletter articles "Draining your pool" (April-May 2009), "Dispose safely of household hazardous waste" (February-March 2009), "Only rain in the storm drain" (November-December 2008), "Avoid over-watering winter lawns" (October-November 2008), "Common household chemicals should be disposed of properly" (October-November 2008) and "Dispose of leftover paint safely" (August-September 2008) were distributed via mail to approximately 70,000 households, with another 1,000 copies distributed at various public outlets. Copies of above are included in Appendix A.		May 2003	Completed. Newsletter articles such as the City's annual drinking water quality report and other City sponsored newsletters will continue and will be distributed to residents by bulk mail or in utility bills and to City employees.
Public Education and Outreach	Storm Water Brochure	Brochures are included in new resident packets and distributed at City kiosk at Chandler Fashion Square Mall, City libraries, and handed out at City events, various neighborhood meetings, HOA board meetings and special events. Distributed 881 brochures during last reporting period. Copy of brochure included in Appendix B.		August 2003	Completed. Distribution of brochures at City locations, events and meetings will continue. Distribution will be tracked during the next reporting period.

TABLE 1 (Continued)

Minimum Control Measure(s)	BMP	Measurable Goal (steps to measure progress)	New or Revised	Start Date	Implementation Status/ Frequency/ Achievement Date (completed, in progress, not started)
Public Education / Public Involvement	Storm Water Webpage	Developed webpage on City website. 3,987 visits to the webpage, with 5,228 page views reported. Copies of webpage content included in Appendix C.		August 2003	Completed. Website will be periodically updated with new information. Site visits will continue to be tracked during the next reporting period.
Public Education	Storm Water Signage	20 signs purchased. No signs were installed during reporting period.		January 2004	Completed. Signs will be produced and installed in City retention basins when appropriate. Installation and location will be tracked during the next reporting period.
Public Education / Public Involvement	Storm Drain Placards	6,000 cast aluminum placards were originally purchased. 253 placards were installed during reporting period.		July 2003	Completed. Installation and/or replacement of placards on storm drain inlets will continue and will be tracked during the next reporting period.
Public Education	Landscape and Lawn Care	Assist in the management of irrigation runoff. 114 new residential low water use landscape installations, 69 low water use landscape conversions and 82 irrigation timer rebates.		March 2003	Completed. Conversions and timer rebates will continue as funding allows. Conversions and rebates will be tracked during the next reporting period.
Public Education / Public Involvement	Conservation Calendar	Held 4 th grade Environmental Art Contest. Created calendar and poster incorporating the winning artwork. 8,000 calendars and 600 posters were printed and distributed in December 2008 to January 2009. 952 entries from 34 schools were received in March 2009. Artwork is displayed on the City's waste and recycling trucks and on City websites and posted at City Library's. Calendar included in Appendix D.		August 2003	Completed. The conservation calendar will continue and will be distributed to schools and City events. Art contest and calendar production will continue as funding allows.
Public Education / Public Involvement	Classroom Presentations	No invites from teachers during this reporting period.		May 2004	Completed. Classroom presentations will continue to be available and encouraged.

TABLE 1 (Continued)

Minimum Control Measure(s)	BMP	Measurable Goal (steps to measure progress)	New or Revised	Start Date	Implementation Status/ Frequency/ Achievement Date (completed, in progress, not started)
Public Education / Public Involvement	Hamilton High School Science Fair	Approximately 4,000 fair attendees. Discussed storm water pollution prevention and related information through use of STORM display boards and other information. Distributed 212 rain gauges, 201 magnetic clips, 232 brochures, 193 wristbands, 161 key chains, and 17 EPA "Take the Stormwater Runoff Challenge" crossword placemats.		February 2004	Completed. The City will participate in the next Hamilton High Science Fair in February 2010. Distribution and tracking of attendees and program promotional items will be tracked during the next reporting period.
Public Education	STORM Membership	STORM website (www.azstorm.org) with stormwater related information. Display boards illustrating the difference between sanitary and storm sewers and pollution prevention are utilized at public events. Radio public service announcements and development and distribution of promotional items were completed. The STORM Annual Report is included in Appendix E.		March 2003	Completed. The City will continue yearly membership.
Public Education	Rain gauges	248 rain gauges with "Please...only rain in the storm drain", city website address and contact information were distributed at City sponsored events. These events included Environmental Art Contest award ceremony and Hamilton High School Science Fair.		April 2005	Completed. Distribution of rain gauges will continue as funding allows. Distribution will be tracked during next reporting period
Public Education	Public Works @ Work, City cable show	A stormwater pollution prevention video segment aired 2 times per week for three months or approximately 24 times. A stormwater message "Only Rain in the Storm Drain" aired throughout the year on the Channel 11 bulletin board. The message aired over 1,000 times. Copies of video and message included in Appendix F.		March 2005	Completed. Video segments and messages are updated and will be aired. Number of airings will be tracked during the next reporting period.

TABLE 1 (continued)

Minimum Control Measure(s)	BMP	Measurable Goal (steps to measure progress)	New or Revised	Start Date	Implementation Status/ Frequency/ Achievement Date (completed, in progress, not started)
Public Participation	Public Meetings	9 public meetings were attended by 321 individuals. Meeting dates, projects and attendance are included in Appendix G.		June 2003	Completed. Public meetings associated with Capital Improvement Projects will continue and will be documented during the next reporting period.
Public Participation/Illicit Discharge Detection and Elimination	Storm Water Pollution Hotline	Phone number identified on City website and information distributed that residents can call with storm water related issues or concerns. Approximately 22 calls were received.		November 2004	Completed. The City will continue to track calls during the next reporting period.
Illicit Discharge Detection and Elimination	Storm Water System Map	Collect as-built information on storm drain system, identify new system components		March 2003	Completed. The City will continue to collect data and update data from as-built information, site inspections, etc.
Illicit Discharge Detection and Elimination	Storm Drain Video	Video storm drains for illicit connections and infrastructure condition. 0 feet of storm drain video inspected.		May 2005	Completed. The City will continue to utilize video services to inspect storm drains, connections and laterals when necessary.
Illicit Discharge Detection and Elimination/Post-Construction Stormwater Management	Plan Review	Plan reviews are completed to catch any illicit connections from wastewater discharge into the stormwater system.		March 2003	Completed. The City will continue plan review for any illicit connections from wastewater discharge into the stormwater system.
Illicit Discharge Detection and Elimination/Pollution Prevention Good Housekeeping	Spill Prevention and Containment	Prevention/containment of debris, materials and spills potentially entering the storm drain system. A total of 276 incidents/spills were responded to and resolved. Summaries of the spills and incidents responded to and spill response form are included in Appendix H.		March 2003	Completed. The City will continue to report incidents/spills responded to during the next reporting period.
Illicit Discharge Detection and Elimination	Dry Weather Field Screening	Four discharge points were inspected. Arrowhead and Denver Basins were inspected weekly and material observed and amount removed was noted. Inspection forms are included in Appendix I.		March 2003	Completed. The City will continue field screening inspections and report material removed during the next reporting period.

TABLE 1 (Continued)

Minimum Control Measure(s)	BMP	Measurable Goal (steps to measure progress)	New or Revised	Start Date	Implementation Status/ Frequency/ Achievement Date (completed, in progress, not started)
Construction Site Runoff Control	Grading and Drainage Permits	A grading and drainage permit is required for new projects. These detail the City's requirements for runoff control. 26 permits were issued during the reporting period. A list of the Grading and Drainage Permits issued is included in Appendix J.		March 2003	Completed. The number of permits issued will be tracked during the next reporting period.
Construction Site Runoff Control	Construction Site Inspections	Sites are inspected for infractions to the Grading and Drainage Permit, State, County and/or City regulations and Standards. 49 final inspections were completed. 83 erosion and sediment control inspections were completed. A copy of the final inspection list and stormwater site inspection list are included in Appendix K.		March 2003	Completed. The number of inspections will be tracked during the next reporting period.
Construction Site Runoff Control	Construction Storm Water Handbook	City of Chandler Unified Development Manual is Available through the City's website. Provides a single source for construction site BMPs, sediment control, permit applications, inspections, and non-stormwater and water management issues. 5,196 visits to the webpage, with 972,000 page views reported. There were 144 visits and 420 page views associated with the City of Chandler Manual on Stormwater Quality Protection.		August 2003	Completed February 2005
Post Construction Storm Water Management	Property Owner Manual	Property Owner's Manual provides a means to inform property owners about stormwater management, pollution prevention and maintenance requirements. Copy of Manual included in Appendix L.		November 2004	Completed February 2005. Manual will be updated when necessary. The manual is distributed to Home Owner's Associations and other private property owners.

TABLE 1 (Continued)

Minimum Control Measure(s)	BMP	Measurable Goal (steps to measure progress)	New or Revised	Start Date	Implementation Status/ Frequency/ Achievement Date (completed, in progress, not started)
Post Construction Storm Water Management	Storm Drainage System Technical Design Manual	The manual outlines the design and policy for hydrology design, street drainage, storm drains, basins, and disposal of storm water and maintenance standards. Available as part of Unified Development Manual.		March 2003	Completed. Manual is reviewed and updated as needed.
Post Construction Storm Water Management	One-year Warranty Finals	A one-year warranty inspection is completed for developments and redevelopments to ensure that structures are constructed and operating properly. 73 One-Year Warranty Inspections were completed. A copy of the One-Year Warranty List is included in Appendix K.		March 2003	Completed. The number of inspections will be tracked during the next reporting period
Pollution Prevention and Good Housekeeping	Street Cleaning	72,116 total miles of streets were swept with 1,998 tons of material removed.		March 2003	Completed. The City will continue street sweeping and will report miles and tonnage of material removed during the next reporting period.
Pollution Prevention and Good Housekeeping	Illegal Dumping	167 illegal dumping calls were received and abated. Summary Report Included in Appendix M.		March 2003	Completed. Number of calls responded to and abated will be tracked during the next reporting period.
Pollution Prevention and Good Housekeeping	Employee Training	324 employees attended training sessions associated with pollution prevention. Topics included; stormwater management program awareness, municipal stormwater pollution prevention, illicit discharge detection and elimination, good housekeeping, erosion and sediment control, dust control and hazardous spills response. The above mentioned sessions included 6 City Departments that comprised 19 Divisions. Report included in Appendix N.		March 2003	Completed. Employee training will continue and will be tracked and reported during the next reporting period.

TABLE 1 (Continued)

Minimum Control Measure(s)	BMP	Measurable Goal (steps to measure progress)	New or Revised	Start Date	Implementation Status/ Frequency/ Achievement Date (completed, in progress, not started)
Pollution Prevention and Good Housekeeping	Cleaning Catch Basins and Outfalls	8,685 catch basins, scuppers and inlets inspected. 349 catch basins and laterals cleaned with approximately 142.5 yards of material removed. Arrowhead and Denver Basin Pump Stations were inspected weekly. 1,277 scuppers, spillways, inlets and outlets were cleaned with approximately 115,118 pounds of material removed. A summary of work completed is Included in Appendix O.		March 2003	Completed. The number of inspections, structures maintained and material removed will be tracked during the next reporting period.
Pollution Prevention and Good Housekeeping	Hazardous Material Storage	114 employees received training for 8-hour HazWOpER refresher. 3 employees received 40-hour HazWOpER certification.		March 2003	Completed. The City will continue tracking HazWOpER training.
Pollution Prevention and Good Housekeeping	Household Hazardous Waste Collection Facility	More than 2,400 residents dropped off approximately 82 tons of material that was recycled or properly managed for disposal.		March 2003	Completed. The City will continue tracking participation and material collected.

D. Certification

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gathered and evaluated the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

Signature

[Handwritten Signature]

Date

8.19.09

Name (printed)

Robert S. Zeder, Jr.

Title

Public Works Director

Addenda

Section B – Part 1 - No changes have been made to the SWMP since the last annual report:

New Best Management Practices:

No new best management practices have been implemented during the reporting period. ADEQ has not requested that changes to the City's SWMP were necessary.

Updated/Changed Best Management Practices

No best management practices have been changed or updated during the reporting period.

Section B – Part 2 - The City Has Annexed Lands

During the reporting period, the City of Chandler annexed approximately 20 acres of land. The majority of this land is undeveloped former agricultural fields, dairy farms, unincorporated parcels, right-of-way, and/or smaller residential properties. A map has been included detailing the location of the property annexed. If necessary during and post development, the following BMPs will be implemented in this area:

- Public Meetings
- Stormwater System Map
- Plan Review
- Spill Prevention and Detection
- Grading and Drainage Permit
- Construction Site Inspections
- Construction Stormwater Handbook
- Property Owner Manual
- Storm Drainage System Technical Design Manual
- One-Year Warranty Inspection
- Street Cleaning
- Illegal Dumping