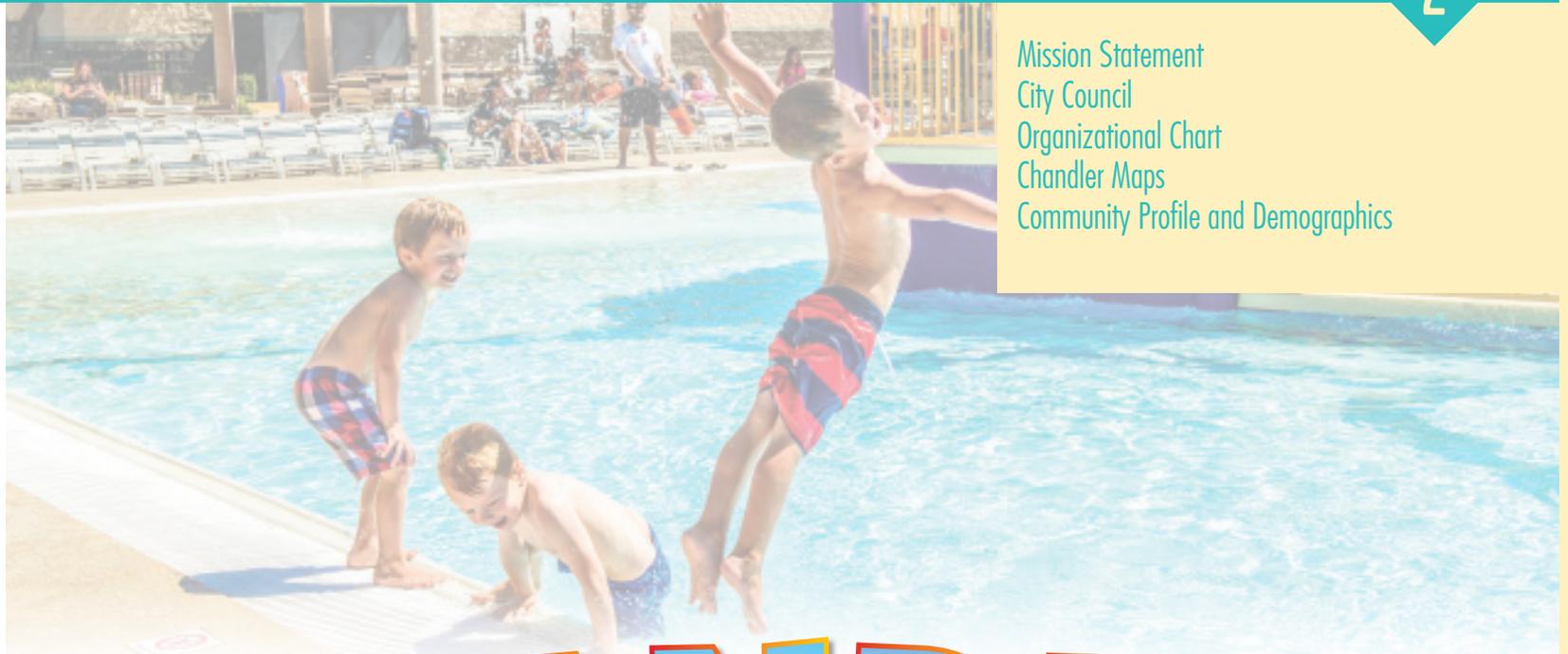


- Mission Statement
- City Council
- Organizational Chart
- Chandler Maps
- Community Profile and Demographics



Community and
Organizational Profile

CHANDLER

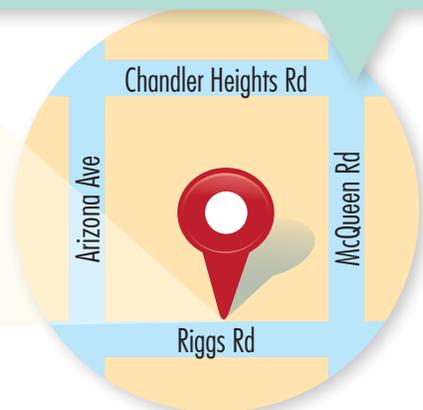


A place for quality of life

The Paseo Trail system is but one example of the premium we place on residents' quality of life. With a strong emphasis on recreational amenities, Chandler's sense of community and reputation as a great place for families remains unparalleled.



The Paseo Trail



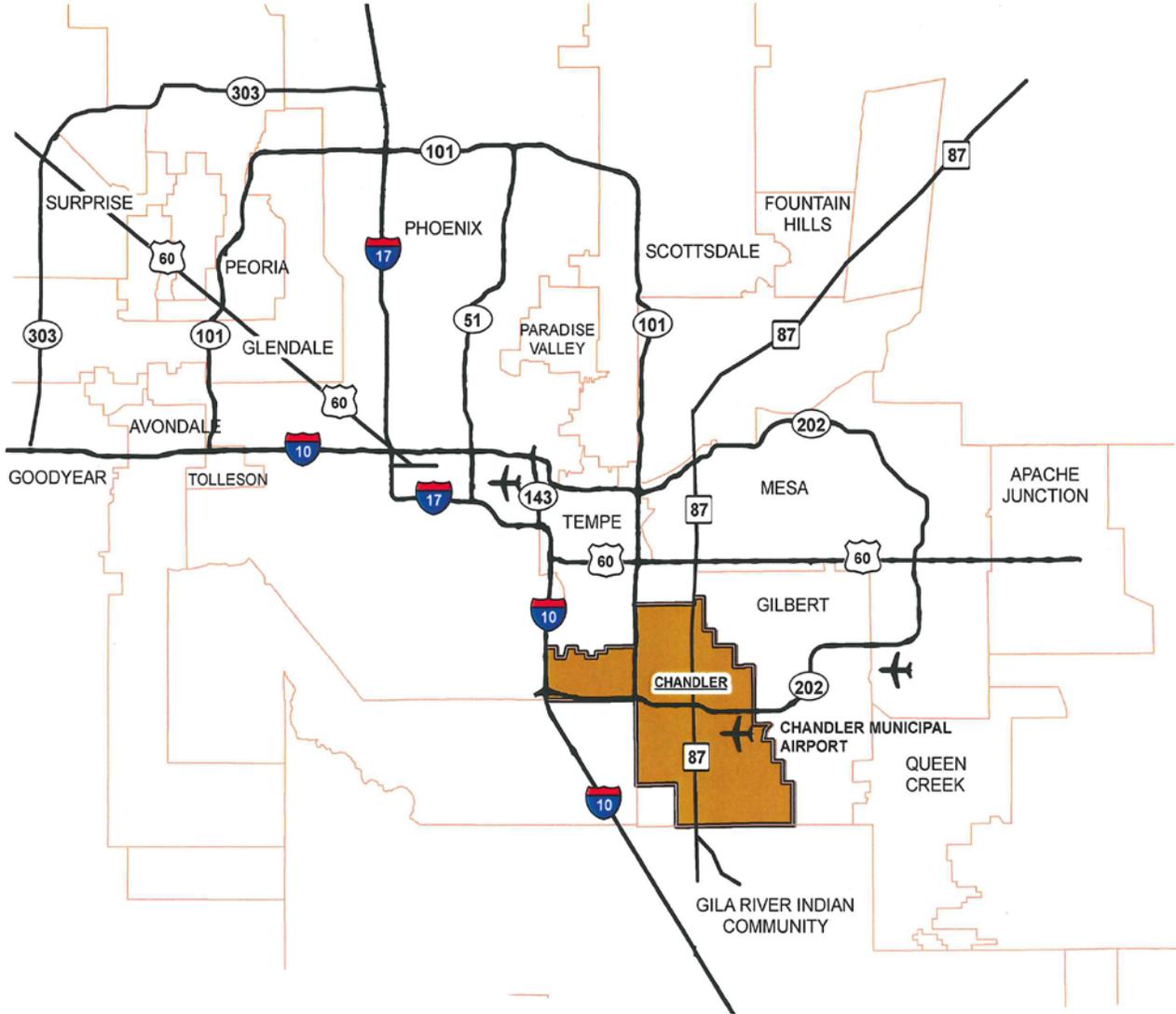


Chandler ★ ***Arizona***
Where Values Make The Difference

The City of Chandler Logo

The City's logo is a thoughtful representation of the community - combining Chandler's rich agricultural heritage with today's high-tech industrial base. The overall capital "C" design incorporates the City's past through agricultural fields at its bottom. The City's promising future is detailed with the outline of high technology buildings set against a backdrop of the San Tan Mountains. The City incorporated the phrase, "Chandler, Arizona, Where Values Make the Difference," just below the logo to emphasize its commitment to the citizens of the community.

Chandler, Arizona and Neighboring Communities Map



— EXISTING FREEWAYS AS NOTED



GOVERNMENT FINANCE OFFICERS ASSOCIATION

*Distinguished
Budget Presentation
Award*

PRESENTED TO

**City of Chandler
Arizona**

For the Fiscal Year Beginning

July 1, 2014



Executive Director

For the 26th consecutive year, the Government Finance Officers Association of the United States and Canada (GFOA) presented an award of Distinguished Budget Presentation to the City of Chandler for its annual budget for the fiscal year beginning July 1, 2014.

In order to receive this award, a governmental unit must publish a budget document that meets program criteria as a policy document, as an operations guide, as a financial plan, and as a communications device.

The award is valid for a period of one year only. We believe our current budget continues to conform to program requirements, and we are submitting it to GFOA for consideration for another award.

Mission Statement

We are committed to serve Chandler's citizens through teamwork, understanding, and dedication in a professional and responsive manner



Vision & Values

Our vision is to make Chandler a world-class city by delivering outstanding public services, creating a unique community, and ensuring an exceptional quality of life.

Our values define how we treat each other and our customers. They guide us in creating a sound and supportive work culture and work systems at all levels of the organization. Excellence is the responsibility of everyone at the City of Chandler. We lead by our core values in constant pursuit of excellence:

Commitment

Communication

Diversity

Innovation

Integrity

Personal Responsibility

Respect

Teamwork

In Chandler, **VALUES** make the difference.

City Officials

Jay Tibshraeny, Mayor



Mayor Jay Tibshraeny began his unprecedented 6th term as Chandler's Mayor in January 2013, after returning to the Mayor's Office in January 2011, and serving eight years in the Arizona State Senate from 2003-2011. He originally served as a member of the City Council from 1986 to 2002 as Councilmember, Vice Mayor, and as Mayor. He was first elected Chandler Mayor in 1994, and served in that capacity for four consecutive terms through 2002. A native of Chandler, he has a lifetime of public service in the East Valley. He serves on the following Professional & Civic Organizations: Boys and Girls Club of the East Valley Emeritus Board, Chandler/Gilbert Association for Retarded Citizens Advisory Board, Child Crisis Center Advisory Board, and Chandler Chamber of Commerce Ex-Officio Board member. His current regional assignments include Maricopa Association of Governments (MAG) Regional Council, Greater Phoenix Economic Council Board of Directors (GPEC), Arizona League of Cities and Towns Executive Committee, Treasurer; and East Valley Partnership (EVP) Ex-Officio Board

member. Since returning to the Mayor's Office in 2011, Mayor Tibshraeny has received a number of awards for his work at the local and regional level. In 2014, he received the Maricopa Association of Governments Desert Peak Regional Excellence Award and the Chandler Chamber of Commerce Community Cup award. In 2013, Mayor Tibshraeny received the prestigious American City and County Magazine Municipal Leader of the Year Award as well as the Greater Phoenix Economic Council Outstanding Regional Contribution Award. In 2012, he received the Dwight Patterson Lifetime Achievement Award from the EVP. Locally, some of his past professional & civic organizations include: Chandler Historical Society; Chandler Museum Advisory Board (2007-2011), Board Chairman (2008-2011); ICAN Site Advisory Committee; Chairman of the Chandler Citizen's Oversight Committee, General Plan Update (2007 - 2008); Chairman of the Chandler Mayor's Blue Ribbon Panel on Boards & Commissions Appointments (2005); Chandler Public Safety Personnel Retirement System Board (1994 - 2002); and Chandler Volunteer Fireman Pension Board (1994 - 2002). During his tenure in the State Senate he served on a number of committees as a member of the National Conference of State Legislatures: Labor and Economic Development (2005-2006); Transportation (2007-2008); Redistricting and Elections (2009-2010); and Legislative Effectiveness. As a member of the America Legislative Exchange Council he served on: Civil Justice Task Force (2003-2004) and Tax and Fiscal Police Task Force (2005-2010). On the Regional and National level he has served on: Greater Phoenix Economic Council Board of Directors (2002); Greater Phoenix Economic Council Executive Committee (2002); MAG Secretary/Treasurer (2000 - 2002); MAG Executive Committee (1997 - 2002); Arizona League of Cities and Towns Executive Committee (2000 - 2002); National League of Cities Transportation Infrastructure & Services Policy Committee (1986 - 2002); Greater Phoenix Black Chamber of Commerce Advisory Council (1999 - 2002); Williams Air Force Base Redevelopment Partnership (1994 - 2002); Regional Public Transportation Authority (Past Chairman) (1994 - 2002); and Arizona Municipal Water Users Association (Past Chairman) (1994 - 2002). Mayor Tibshraeny is a small businessman and home builder. He completed 12 years in the Chandler Public School System and holds a bachelor's degree in Accounting from Arizona State University. He and his wife Karen have one daughter, Lauren.

City Officials

Kevin Hartke, Vice Mayor



Vice Mayor Kevin Hartke has lived in Chandler since 1985. Although he began his tenure on City Council in January of 2011, he also served for a year as an interim Councilmember in 2008. He continues to serve as Lead Pastor at Trinity Christian Fellowship in Chandler where he has worked since 1985. Kevin has a bachelor's degree in agricultural biochemistry from University of Missouri, Columbia; and a master's degree in Theology with Fuller Theological Seminary. Kevin is involved extensively in the state and Chandler community. He currently serves regionally as the Chairman of the Continuum of Care Regional Committee on Homelessness for the Maricopa Association of Governments (MAG), on the ArizonaSERVES Governor's task force and the Congressional Committee on Faith and Family. Kevin is also the statewide director of a nonprofit organization, For Our City. For Our City is a collaborative effort of government, business, nonprofit, and faith leaders gathered to find solutions for needs in a community. In Chandler, Kevin volunteers with several organizations. He is the director of For Our City-

Chandler. He also serves on the board of the Desert Cancer Foundation of Arizona (DCFA), helps with American Cancer Society, serves as a member of the Public Policy Committee at the Chandler Chamber of Commerce and the Downtown Chandler Community Partnership (DCCP). He also serves on the Chandler Regional Medical Center Trauma Advisory Council. He is a literacy advocate and reads weekly to 5th and 6th graders at Galveston Elementary School with BookPALS. In the City of Chandler, his past service had included being a commissioner on the Planning and Zoning Commission, chairman of Human Relations Commission, chairman of the 2010 Complete Count Committee, member of a previous Charter Revision Committee and an ex official member of Chandler Airport Commission. He has also served on the executive board member of the Chandler Coalition On Youth Substance Abuse (CCYSA), coached soccer for the YMCA, organized citywide community volunteer efforts, and helped organize and lead Chandler's first traditional neighborhood association, Arrowhead Meadows. Kevin has been married to Lynne for more than 30 years. They have four children, Nathan, Aleah, Katelyn, and Zachary and two grandchildren, Micah and Madelynn.

Nora Ellen, Councilmember

Councilmember Nora Ellen has been a resident of Chandler since 2002 and has lived in the Southeast Valley since 1990. She began her tenure on the City Council in January 2013. She is a real estate investor and full-time multi-million dollar producer at Keller Williams Realty East Valley. Councilmember Ellen has served as a Commissioner on the City's Neighborhood Advisory Committee and was appointed on Mayor Tibshraeny's Four Corner Retail Committee. She currently is the ex officio member of the Chandler Airport Commission and serves on the Chandler Chamber Board of Directors, Public Policy Committee. She is also on the Board of Directors of the Pregnancy Care Center of Chandler. In addition, she serves on the Realtor Association's Government Affairs Committee, and on the Finance Committee for Keller Williams Realty East Valley. She has a lifetime of volunteer service and leadership positions through children's clubs, the Kyrene School Curriculum Task Force, PTO, Christian Services Association, women's sports, homeless counseling, youth mentoring, fundraising, and music teams. She has also assisted in elderly care, orphanage support, the Care 7 Crisis Response Team, Hope for Mexico and has served as a Trustee in her local church. Councilmember Ellen has a son and daughter-in-law, State Representative J.D. Mesnard and Holly Mesnard, and daughter and son-in-law, Juel and Aaron Perry.



City Officials

Rick Heumann, Councilmember



Councilmember Rick Heumann moved to Chandler in 1982. He began his tenure on the City Council in January 2009. For more than two decades, Rick has worked as a sales manager for CMA, a manufacturer's representative group supporting companies in the gift and home furnishings industry throughout the western United States. Rick serves regionally as the President for the Arizona Municipal Waters Users Association and as a Board Member of Metro Light Rail. He has been heavily involved in neighborhood issues throughout Chandler over the past 15 years, and has served as Board President with two different Homeowners Associations. He is a board member with the Desert Cancer Foundation and serves as an ex officio board member of the Downtown Chandler Community Partnership. He is also a member of the Chandler Chamber of Commerce, serving on its public policy committee, and is a member of the Chandler Historical Society. Rick also served as Treasurer and Vice Chair for OASIS – a Phoenix-based Trade Organization from 1995-2004. He also has an extensive history of service to the City of Chandler as member of the Chandler Parks and Recreation Commission and as a member, Vice Chair, and Chair of the Planning and Zoning Commission. He co-chaired the 2007 Chandler City Bond Election Committee, and chaired the 1999 Transportation Bond Election Committee. He has been a member of Chandler's CERT team since 2002 and chairs the Chandler Education Coalition partnership committee – a group he established in 2011 – to explore educational issues and opportunities from a community-wide perspective. The coalition led the first annual Science and Technology Festival in February 2012. Rick has a bachelor's degree in Marketing from Arizona State University. Rick and Julie have been married 31 years and have a daughter, Kristin, a recent doctoral graduate and assistant professor at Colorado Mesa University.

René Lopez, Councilmember

Councilmember René Lopez has lived and worked in Chandler for more than seven years. He began his first term on the Chandler City Council in January 2015. He is a third generation Arizona native, born and raised in the East Valley. René graduated from the University of Arizona with a bachelor's degree in Nuclear Engineering, with a minor in Direct Energy Conversion. René is also a third generation U.S. Navy seaman. He served as a Naval Officer aboard submarines, honorably separating from the Navy in 2000 as a Lieutenant with more than four years of service. After more than a decade of traveling and moving with the U.S. Navy and as a Project Manager, he has finally moved back home. René has an extensive career in Project Management, with more than 14 years of experience working in Telecommunications, Energy, and currently in Information Technology. He currently serves as an advisor on Congressman Matt Salmon's Hispanic Community Affairs Advisory Council. He previously served two years as a board member on the City's Parks and Recreation Board. René has been married to Jessica for 18 years. They have two children: Brianna and Andrew.



City Officials

Terry Roe, Councilmember



Councilmember Terry Roe became a resident of the Southeast Valley in 1965 and moved his family to Chandler in 1988. He began his first term on the City Council in January 2015. In the late 1970s, he was the managing photographer of the Williams Air Force Base photo lab after which he took a position as the sales manager for a local wholesale photofinishing company. Today, Terry owns and operates a small photography and video production business in Chandler. In 1987, he completed the Phoenix Regional Police Academy and began a 20-year career with the Mesa Police Department. While serving as a police sergeant Terry worked in the DARE unit, robbery detail, the Center against Family Violence, and the auto theft and burglary units. He was a two-term board member on the Mesa Police Benevolent Fund and served for more than two years on the Chandler Police Complaints and Use of Force Citizen's Review Panel. In 1999, Terry was appointed by Governor Jane Hull to the Arizona Parent's Commission on Drug Education and Prevention, serving two terms on the Commission. He has an

extended history of volunteer and leadership service in the community. He is the past president and continuing member of the Chandler Kiwanis Club and currently serves on the Salvation Army Chandler Corps Advisory Board. Terry attended Mesa Community College and studied business administration and management at the University of Phoenix. In 1981, he married Cheryl, his Gilbert High School Sweetheart. They have two children, Paul and Katie, and three wonderful grandchildren.

Jack Sellers, Councilmember

Councilmember Jack Sellers has lived in Chandler since 1994. He began his tenure on the City Council in January 2009. He is the former facilities manager for the General Motors Desert Proving Ground in Mesa. In February 2014, Jack was appointed by Governor Jan Brewer to a six-year term on the Arizona State Transportation Board. During his time here in Chandler, Jack has been active in the community and in the region with a strong interest in economic development and transportation issues. He served as a member and chair of the Chandler Transportation Commission and chaired the Chandler Transportation Bond Committee. He also served on the Airport Noise Compatibility Study Advisory Committee, represents Chandler on the Maricopa Association of Governments Economic Development Committee, chairs the MAG Transportation Policy Committee, and is a member of the MAG Regional Council. He has also been very active with the Greater Phoenix Economic Council, serving on the International Leadership Committee and as a board member and executive committee member.



With the East Valley Partnership, he is a member of the board, serves on the Economic Development and Government Relations Committees, and chairs the Transportation Committee. Jack is a member of the Chandler Chamber of Commerce and participates on the Public Policy Committee. He also served as a board member and chair of the Mesa Chamber of Commerce — having been named Business Leader of the Year in 2004. Councilmember Sellers is a member of Arizona Town Hall and has served as a board member and participated in four Town Halls, twice as a Delegate and twice as a Panel Leader. He is also a member of the Arizona Mexico Commission where he serves on the Transportation Committee. He has been High School Booster Club President, Elementary School PTO President, Little League coach, Homeowners Association President, and a member of the Maricopa Community College Commission on Excellence in Education. He has a bachelor's degree in Engineering from New Mexico State University. Jack has three grown children and eight grandchildren.

City Officials

Rich Dlugas, City Manager (Retired)



Rich Dlugas began his duties as City Manager in May 2011. Prior to that, he served as the Acting City Manager from June 2010 to May 2011, Assistant City Manager from March 2002 to June 2010, and Community Services Director from October 1994 to March 2002.

Prior to coming to Chandler, Rich was the Director of Parks and Recreation for the City of Denton, Texas, and Assistant Director of Parks and Recreation for the City of Plano, Texas.

Rich holds a bachelor's degree and master's degree in Parks and Recreation Administration from Illinois State University in Normal, Illinois.

Rich also attended the Senior Executive Institute at the University of Virginia. He is a member of the International City/County Management Association and the Arizona City/County Management Association.

Marsha Reed, Acting City Manager

Chandler Assistant City Manager Marsha Reed has been named the Acting City Manager while the City recruits a replacement for retired City Manager Rich Dlugas. The City Council voted unanimously on her appointment at its May 28th City Council meeting.

Marsha joined the City of Chandler in April 2013 as Assistant City Manager. Prior to coming to the City of Chandler, Marsha worked for the City of Lubbock, Texas, for 20 years serving in many capacities in public works and the last five years as Chief Operating Officer overseeing several large departments. Prior to her work at the City she held several positions at the Lubbock District of the Texas Department of Transportation for 10 years.

Marsha is a two-time graduate of Texas Tech University obtaining her bachelor's degree in Civil Engineering in 1988 and her master's degree in Public Administration in 2000. She is a licensed professional engineer in the States of Arizona and Texas.



She is a current member of the National Society of Professional Engineers and the Arizona City Manager's Association.



Community and Organizational Profile

Mayor

Jay Tibshraeny

Councilmembers

Kevin Hartke
Vice Mayor

Nora Ellen

Rick Heumann

René Lopez

Terry Roe

Jack Sellers

Management Staff

Rich Dlugas
City Manager (Retired June 1, 2015)

Marsha Reed
Acting City Manager

Nachie Marquez
Assistant City Manager

Department Heads and Directors

Kay Bigelow
City Attorney

Marla Paddock
City Clerk

R. Michael Traynor
City Magistrate

Matt Burdick
Communications and Public Affairs Director

Jennifer Morrison
Community & Neighborhood Services Director

Brenda Brown
Cultural Affairs Director

Micah Miranda
Director, Economic Development Division

Jeff Clark
Fire Chief

Debbie Stapleton
Director, Human Resources Division

Steven Philbrick
Chief Information Technology Officer

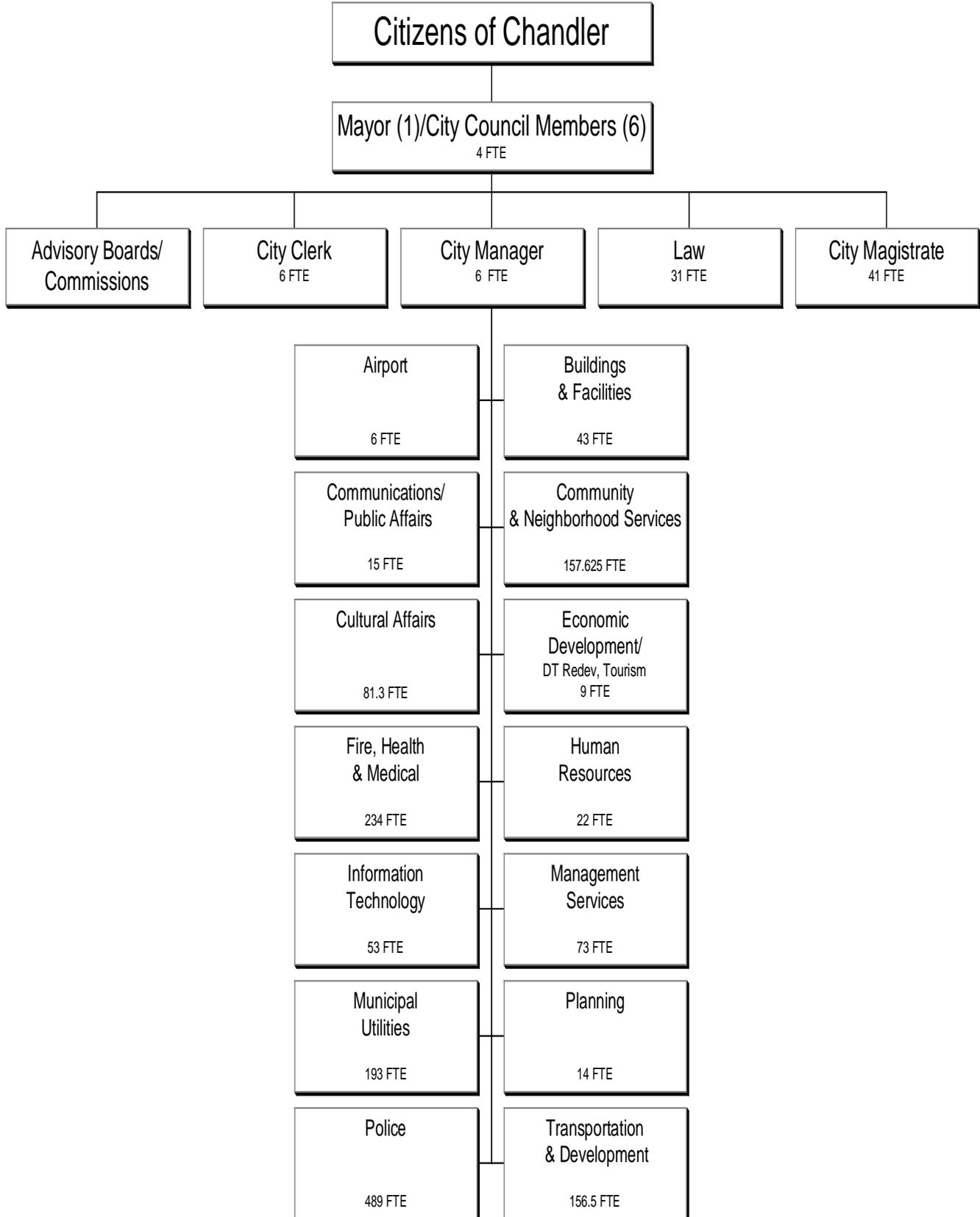
Dawn Lang
Management Services Director

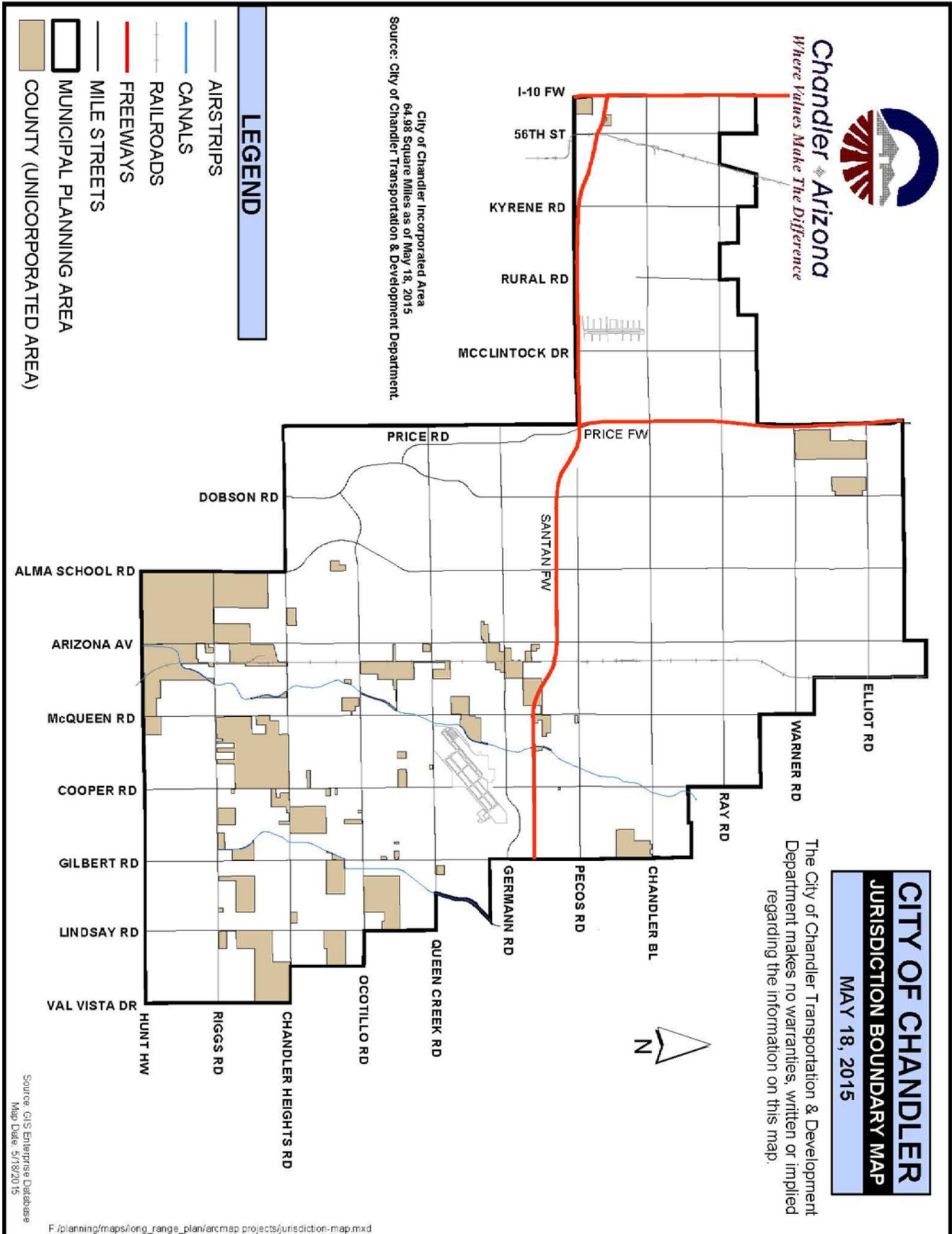
Dave Siegel
Municipal Utilities Director

Sean Duggan
Chief of Police

R.J. Zeder
Transportation & Development Director

City of Chandler Organizational Chart
With Full Time Equivalency (FTE)







Chandler Community Profile

The City of Chandler is located in the southeastern portion of the Phoenix Metropolitan area. Chandler offers excellent quality of life amenities, superior schools, a rapidly expanding health care system, and a reputation as a global leader in technology.

Chandler was established in 1912, incorporated on February 17, 1920, and named after Dr. Alexander John Chandler, the first veterinary surgeon for the Territory of Arizona. The charter, which currently governs the City, was adopted on May 25, 1964. Initially nourished by a strong agricultural economy, Chandler is now the fourth largest city in Arizona.

Governance

The Council-Manager form of government governs the City of Chandler. Residents elect the City Councilmembers who in turn appoint the City Manager, City Clerk, City Attorney, and the City Magistrate. The City Council consists of a Mayor and six Councilmembers. The Mayor and Councilmembers each serve four-year terms and are limited to two consecutive terms in office. The Council is responsible for setting broad policy and direction while the City Manager is responsible for the day-to-day operations of the City.

Stability of the Economy

Though the economic recession affected the entire Phoenix Metropolitan Area, Chandler has remained fiscally sound. Conservative spending and expansions to some of Chandler's major employers have made this possible. Location continues to be a major factor in Chandler's relative prosperity, offering many advantages to existing and new business. Interstate 10, which borders Chandler on the west, provides a link to major cities from Florida to California. Easy access to the US-60, Loop 101 and Loop 202 provides seamless connectivity to the rest of the greater Phoenix metropolitan area. In addition, Southern Pacific Railroad provides rail service that serves Chandler businesses.

Phoenix's Sky Harbor International Airport, a major hub for the Southwestern United States, is located just 20 minutes away. Sky Harbor provides routes to major national and international destinations through several major carriers. Chandler Municipal Airport and Stellar Airpark provide aviation services for the community and beyond the area. Chandler Municipal Airport is a convenient alternative for business aviation that also serves as a base for charter, sightseeing excursions, and world-class training institutions.

The Chandler unemployment rate is 4.2%, which is nearly 2.0% lower than the state percentage. There are many large office and industrial parks where businesses can acquire existing facilities or construct their own sites with minimal delay. The City has seen significant speculative office development in Fiscal Year 2014-15 as vacancy rates have dropped. Retail space exceeds sixteen million square feet and fell below a 10% vacancy rate for the first time in the last five years.

Largest Private Sector Employers

Name	Employees
Intel Corporation	11,900
Bank of America	3,800
Wells Fargo	2,600
Verizon Wireless	2,400
Freescale Semiconductor	2,200
Chandler Regional Hospital	2,100
PayPal	1,900
Orbital ATK	1,650
Microchip Technology	1,625
Nationstar Mortgage	1,200
Bashas' Distribution Center / Corp HQ	1,100
QBE	1,100
Education Management Corp. (EDMC)	1,100
General Motors	1,000
Avnet	1,000

Housing Market

The City of Chandler offers residents a wide range of quality and affordable housing, such as single-family standard and custom-built homes, multi-family apartments, townhomes, and condominiums. The City's housing standards ensure that new residential developments achieve diversity relative to lot size, subdivision layout, and architecture. In addition, more urban housing developments are slated to open soon. Alta Steelyard is a 301-unit complex in Downtown Chandler and The Met is a 303-unit complex near Chandler Fashion Center.

Recreational Activities

Chandler has multiple recreation centers, a senior center, and 64 public parks. The public parks contain a variety of facilities including soccer, baseball, and softball fields. Courts for tennis, basketball, racquetball, and sand volleyball are also included along with walking trails, picnic pavilions, and playgrounds. Chandler has four dog parks, providing dog owners with a place to exercise their dogs. The City's skate park, located at Snedigar Sportsplex, is a favorite for many local in-line skaters

Community and Organizational Profile

and skateboarders. Chandler's Desert Breeze Park has a water play area for children, a lake for fishing, a Hummingbird Habitat, and an Outdoor Skills Area. Located within Tumbleweed Park, Playtopia is a playground (2.5 acres) based on Chandler's heritage and is an ideal place for endless imaginative play. Tumbleweed Park also boasts a 62,000 square foot recreation center that offers a dynamic environment for fitness, recreational, and social activities; including racquetball courts, a high-tech game room, art and ceramic studios, and multiple lounges. Veteran's Oasis Park covers 113 acres of both lush wetland and arid habitat, offering 4 ½ miles of trails and numerous wildlife viewing areas. It is also home to the Environmental Education Center, which offers a variety of nature-oriented activities and programs. The Chandler Bike Park is located within Espee Park and provides the local bike community a place to safely practice their freestyle bike skills.



The Chandler Museum is the community's principal resource to explore its history and culture. Located at the historic McCullough-Price House, the museum offers rotating exhibits, family programs, and a research archive. The Chandler Museum also operates Tumbleweed Ranch, a 17-acre outdoor agriculture learning environment located in Tumbleweed Park. The ranch features historic buildings, antique farm equipment, and agriculture demonstration fields. The Arizona Railway Museum, located in Tumbleweed Park, is also a point of interest.

The golf enthusiast will enjoy playing at Bear Creek Golf Complex, Crowne Plaza San Marcos Golf Resort, or the Ocotillo Golf Resort. These are just a few of the exceptional golf courses found within Chandler. Six aquatic facilities feature lap pools, water slides, and zero-depth pools.

Chandler's Senior Center is the place for friends to gather for games, crafts, music, or just a chat. The Senior Center also sponsors sightseeing trips.

The Chandler Public Library is a community gathering spot where users of all ages enjoy a welcoming atmosphere and resources that encourage and support the love of reading and learning. With four library locations in all geographic areas of the community, users have access to 354

public access computers, a robust wireless network at each facility, early literacy interactive spaces, and meeting rooms. With a collection of over 400,000 items, cardholders can find popular and current titles or explore topics of personal interest in a variety of formats including print, audiobook, CD music, DVDs, eBooks, eAudio books, and many digital/downloadable formats. Chandler Public Library provides a wide range of programming opportunities for every age including traditional story times, summer reading programs, author visits, job/career counseling, book discussion groups, and small group English tutoring for adults. The library also offers a large number of online classes for adults from health and wellness to computer programming and GED test preparation. Onsite computer classes in English and Spanish are also available through a community partnership with Intel Corporation. Volunteers are an integral part of library operations and programming with over 250 active adult and teen volunteers.

Chandler is located close to many professional and college sporting activities:

- | |
|---|
| <p style="text-align: center;">Area Sports</p> <ul style="list-style-type: none"> Phoenix Suns NBA Basketball Phoenix Mercury WNBA Basketball Arizona Diamondbacks MLB Baseball Cactus League Spring Training Baseball Arizona Cardinals NFL Football Arizona Rattlers Arena Football Arizona Coyotes NHL Hockey Arizona State University Sports Fiesta Bowl Phoenix International Raceway Turf Paradise Horse Racing |
|---|

Arts and Festivities

The Vision Gallery is a nonprofit fine arts gallery offering rotational exhibitions of artworks by over 350 regional artists. It is located in the downtown district in the City Hall Complex. The Vision Gallery offers Vision Kidz, an arts educational program for children from 6 through 16 years of age, which features art workshops taught by professional artists in a variety of media. The workshops are offered to the community free of charge.

The 1,508-seat Chandler Center for the Arts demonstrates the community's passion for the arts. The 2015-16 program includes: Cirque Alfonse Timber; Gaelic Storm; The Texas Tenors; Moscow Festival Ballet presents Don Quixote; Wellington International Ukulele Orchestra; Vicki Lawrence & Mama: A Two Woman Show; The Princess Bride An Inconceivable Evening with Cary Elwes; Black Violin; Fiesta Mexico Americana with Los Lobos; Tony n'

Community and Organizational Profile

Tina's Wedding; and the ever popular Zoppé Italian Family Circus to name just a few, as well as excellent community theater productions and children's theater camps. The Center for the Arts also features an exhibition hall for showcasing local and touring art displays.

Chandler has a diverse cultural makeup. Many festivals and activities showcase the varied interests of Chandler's citizens.



Chandler Annual Events

Celebration of Unity/ Multi-Cultural Festival	January
Chandler Science Spectacular	February
Classic Car & Hot Rod Show	February
Ostrich Festival	March
Chandler Jazz Festival	March
Family Easter Celebration	April
Cinco De Mayo Celebration	May
Fourth of July Celebration	July
Hispanic Heritage Month	September
Chandler Indian Art Market	October
Halloween Spooktacular	October
Chandler Rock the Block Party	November
Chandler Chuck Wagon Cook-off	November
Woofstock	November
Tumbleweed Christmas Tree Lighting and Parade of Lights	December

Shopping and Dining

Chandler's thriving opportunities for shopping and dining express the variety and excitement of the residents themselves. The worldwide presence of key employers produces a global mind set within the community that supports a diversity of restaurants and shopping choices. Chandler provides outstanding opportunities for upscale boutiques and eateries as well as traditional favorites. The wide selection of dining alternatives from fast food to fine dining in a variety of international cuisines offers a plethora of choices to Chandler residents.

From urban mixed-use concepts and intimate boutique settings to Chandler Fashion Center Mall and large power centers, Chandler offers excellent opportunities for retail establishments. Availability of space, quality development, accessible freeway systems, and strong demographics continue to

attract sought after, high-end stores and around-the-corner retailers.

The Chandler Fashion Center is an upscale 1.3 million square foot regional mall, which includes a 20-screen theater complex; restaurants; well-known department stores such as Nordstrom's, Dillards and Macy's; as well as many specialty stores. The affiliated power centers near Chandler Fashion Center are home to several anchor retailers including DSW, Target, Costco, Hobby Lobby, and Lowes. Conveniently located near Chandler Fashion Center is a 197-room Hilton Hotel.

Chandler has several large retail centers: Chandler Pavilions, Casa Paloma, Santan Gateway, and Crossroads Towne Center. These centers are anchored by large stores such as Walmart, AJ's Fine Foods, Home Depot, Bed Bath & Beyond, Golfsmith's, Sam's Club, Cost Plus and Harkins Theatres. The centers offer a wide variety of restaurants to suit varied tastes, such as Paradise Bakery, Olive Garden, Grimaldi's, Hon Machi Sushi & Teppanyaki, and Keegan's Grill.

Historic Downtown Chandler, which runs along Arizona Avenue from Chandler Boulevard to Pecos, offers locally-owned dining and unique shopping establishments anchored by the Crowne Plaza San Marcos Resort. Award-winning and international choices include: Charm, Yoli's Café, the Perch Pub & Brewery, San Tan Brewing Co., Paletas Betty, Serrano's Mexican Restaurant, Coach & Willie's, Vintage 95, Bourbon Jack's, and DC Steakhouse. Shops include Sibley's, the Original Chop Shop, Wimpy's Hamburgers, Pittsburgh Willy's Hot Dogs, Murphy's Law, Saba's, One Wing Boutique, Zoolikins, and Cutting Edge Quilting.

Education Facilities

The Chandler Unified School District and the other districts supporting Chandler residents provide primary and secondary education through thirty-seven elementary schools, ten junior highs, and seven high schools. The public school system is nationally recognized for excellence in education. A number of private and charter schools are also located within Chandler.

Chandler-Gilbert Community College offers professional, occupational, and continuing education programs. The University of Arizona satellite site located at the Chandler Community Center offers a Master's program through its College of Education as well as professional development courses. The Arizona State University Center for Technology and Innovation located Downtown focuses on high-tech engineering, with approximately 1,000 students at full capacity.



Community and Organizational Profile

Demographics*

Incorporated Area – Square Miles

2015	64.980	2007	64.200
2014	64.900	2006	63.460
2013	64.840	2005	63.313
2012	64.710	2004	63.186
2011	64.600	2003	61.420
2010	64.400	2002	60.916
2009 rev.	64.400	2001	60.775
2009	64.460	2000	58.600
2008	64.370	1999	56.420

Climate

Average minimum temperature	60.00°F
Average maximum temperature	83.00°F
Average annual temperature	72.00°F
Average annual precipitation (inches)	9.1

Gender (%)

Male	49.2
Female	50.8

Figures from Nielsen 2015

Population

2015 (projected)	247,500
2014	244,439
2013 (revised)	242,215
2012	239,538
2011	238,977
2010 (Official U.S. Census)	236,598
2009 ⁽¹⁾	252,488
2008 ⁽¹⁾	250,759
2007 ⁽¹⁾	247,097
2006 ⁽¹⁾	241,910
2005 ⁽¹⁾	238,930
2005 (Interim U.S. Census)	230,845
2004 ⁽¹⁾	224,644
2003 ⁽¹⁾	211,984
2002 ⁽¹⁾	201,263
2001 ⁽¹⁾	189,498
2000 (Official U.S. Census)	176,581

⁽¹⁾ Estimates from 2001 to 2009 were found to be overstated but remain as the official estimates.

Age Composition (%)

0-20 years	30.3
21-64 years	60.1
65 plus years	9.6

Figures from Nielsen 2015

Racial Composition (%)

Two or more Races	4.0
One Race	96.0
White	71.8
Asian	9.6
Hawaiian & Pacific Islander	0.2
African American	5.1
Native American	1.6
Other	7.7
Hispanic/Latino Ethnicity (of any race) ⁽²⁾	21.4

⁽²⁾ People who identify their origin as Spanish, Hispanic, or Latino may be of any race. Thus, the percent Hispanic should not be added to percentages for racial categories.
Figures from Nielsen 2015

Highest Education Attainment (%)

Less than 9 th Grade	3.3
9 th -11 th Grade	4.2
High School Diploma	17.8
Some College	25.4
Associates Degree	9.3
Bachelor Degree	25.4
Graduate Degree	14.6

Figures from Nielsen 2015

Household Income 2014 (%)

Less than \$15,000	6.7
\$15,000-\$34,999	16.4
\$35,000-\$49,999	13.4
\$50,000-\$74,999	19.2
\$75,000-\$99,999	14.1
\$100,000-\$149,999	18.4
\$150,000 plus	11.8
Average Household Income	\$83,719
Median Household Income	\$67,572
Average Household (persons)	2.7

Figures from Nielsen 2015

Election November 4, 2014

Registered Voters	128,552
Votes Cast	55,204
Percent Voting	43.0%

* Unless otherwise noted, figures presented are projected through June 30, 2015.

Community and Organizational Profile

Economics*

Occupation Composition (%)

Technical Sales-Administrative Support	27.6
Managerial and Professional Service	39.7
Service Occupations	16.7
Construction, Extraction, Maintenance	8.2
Production, Transportation, Material Moving	7.7
Farming, Forestry, and Fishing	0.2

Figures from Nielsen 2015

Taxes

Local Retail Sales Tax Rate	1.5%
Property Tax (2015-16 Adopted)	\$0.2992/\$100
Primary Tax Rate ⁽¹⁾	\$0.8800/\$100
Secondary Tax Rate ⁽¹⁾	\$1.1792/\$100
Combined	
Property Tax (2014-15) ⁽¹⁾	
Primary Tax Levy ⁽¹⁾	\$0.2992/\$100
Secondary Tax Levy ⁽¹⁾	\$0.8800/\$100
Combined	\$1.1792/\$100

⁽¹⁾ Property Tax calculated per \$100 of assessed valuation as determined by the Maricopa County Assessor.

Unemployment Rate (%)

2014-15	4.2
2013-14	4.8
2012-13	5.6
2011-12	5.8
2010-11	7.1
2009-10	7.0
2008-09	5.2
2007-08	3.7
2006-07	2.5
2005-06	2.3
2004-05	3.2
2003-04	3.0
2002-03	3.9
2001-02	4.2
2000-01	2.8
1999-2000	2.0
1998-99	2.4
1997-98	2.2
1996-97	3.0
1995-96	2.6
1994-95	4.2

Figures from Arizona Labor & Statistics

Property Tax Assessed Valuation

	<u>2014</u>	<u>2015</u>
Primary	\$2,277,718,171	\$2,380,457,981
Secondary	\$2,381,590,083	\$2,380,457,981

Building Permits – All Types

	<u>Issued</u>	<u>Value</u>
2014-15	6,200	\$675,000,000
2013-14	3,892	775,222,849
2012-13	3,750	875,000,000
2011-12	5,000	892,000,000
2010-11	4,294	658,977,221
2009-10 (revised)	3,809	375,169,625
2008-09 (revised)	2,090	376,745,879
2007-08 (revised)	5,792	669,812,746
2006-07	6,474	1,223,872,804
2005-06	7,909	1,049,885,000
2004-05	8,951	1,239,000,543
2003-04	11,688	1,109,945,889
2002-03	9,723	931,468,819
2001-02	8,737	875,418,784
2000-01	9,632	1,625,230,334
1999-00	8,639	1,154,799,942
1998-99	4,760	619,800,132
1997-98	4,879	742,097,374
1996-97	3,050	869,099,167
1995-96	4,300	730,481,571

* Unless otherwise noted, figures presented are projected through June 30, 2015.



Community and Organizational Profile

Service Statistics*

Police Protection

	<u>2013-14</u>	<u>2014-15</u>
Employees (full time)	479	483
Sworn	320	322
Civilian	159	161
Crime Index ⁽¹⁾	6,552	6,207
Crime Rate (per 1,000 population) ⁽¹⁾	26.9	25.2
Traffic Accidents ⁽¹⁾	3,406	4,228
Traffic Citations ⁽¹⁾	30,710	26,120
Total Calls for Police Service, est. ⁽¹⁾	145,083	141,274
Avg. Response Time- Priority 1 Calls (all) ⁽¹⁾	6:15	6:18

⁽¹⁾ Figures reported on a calendar year basis.

Fire Protection

	<u>2013-14</u>	<u>2014-15</u>
Stations	10	10
Employees (full-time)	233	234
Sworn	202	202
Civilian	31	32
Fire Calls ⁽²⁾	395	360
Emergency Calls ⁽²⁾	14,883	16,004
Other Call ⁽²⁾	5,178	5,500
Fire Inspections (various kinds) ⁽²⁾⁽³⁾	5,303	3,842
Fire Investigations ⁽²⁾	19	25

⁽²⁾ FY 2013-14 figures revised to reflect actuals.

⁽³⁾ FY 2014-15 reflects an anticipated decrease due to change in inspection schedule from annual to bi-annual.

Streets & Traffic Engineering

	<u>2013-14</u>	<u>2014-15</u>
Street Lane Miles	2,023	2,033
Street Lights	27,100	27,700
Signalized Intersections	218	218

Aviation

	<u>2013-14</u>	<u>2014-15</u>
Based Aircraft	407	410
Air Traffic Operations	219,440	225,012

Residential Solid Waste

	<u>2013-14</u>	<u>2014-15</u>
Customers Served	71,269	71,860
Total Landfill Tonnage:	83,950	84,209
Residential	83,460	83,747
Commercial/City	490	462
Total Recycling Tonnage:	21,046	22,442
Residential Curbside/ Neighborhood Drop-off	17,961	18,510
Other Recycling	800	800
	2,285	3,132

Wastewater

	<u>2013-14</u>	<u>2014-15</u>
Connections	75,564	76,492
Miles of Sanitary Sewers	889.8	911.10
Average Daily Treatment (MGD)	25.6	27.7
Treatment Capacity (MGD)	42	42

Water

	<u>2013-14</u>	<u>2014-15</u>
Potable Connections	79,766	80,401
Miles of Potable Water Lines	1,227	1,278
Miles of Reclaimed Water Lines	125	132
Operating Wells	27	28
Daily Pumping Wells Capacity (MGD)	64.7	64.4
Production Treatment Capacity (MGD) ⁽³⁾	72	72

⁽³⁾ Chandler Surface Water Treatment Plant (WTP) & San Tan Vista WTP combined.

* Unless otherwise noted, figures presented are projected through June 30, 2015.

Community and Organizational Profile

Service Statistics*

Library

	<u>2013-14</u>	<u>2014-15</u>
Library Materials ⁽¹⁾	502,055	398,000
Annual Circulation ⁽²⁾	2,332,758	2,263,313
Library Visits	1,238,699	1,195,919
Registered Borrowers	330,352	331,410

⁽¹⁾ Collection reduced due to transition from consortium to new eBook & eAudiobook provider.

⁽²⁾ Circulation includes all materials either checked out or downloaded.

Vision Gallery

	<u>2013-14</u>	<u>2014-15</u>
Gallery Visits	12,370	11,800
# of KidzArt Workshops	54	54
Participation in KidzArt Workshops	2,000	2,100
# of Special Events and Exhibits	9	13

Municipal Parks

	<u>2013-14</u>	<u>2014-15</u>
Developed Parks	62	64
Developed Acres	1,208.45	1,232.17
Undeveloped Acres	325.45	309.22
Swimming Pools	6	6
Lighted Fields	39	41

Center for the Arts

	<u>2013-14</u>	<u>2014-15</u>
No. of Events and Exhibits	1,086	1,116
Attendance	312,000	320,292
Volunteer Hours	12,000	12,780
Theatres	3	3
Exhibition Areas	2	2

Public Education System

	<u>2013-14</u>	<u>2014-15</u>
Elementary	37	37
K-8 School	0	0
Junior High	10	10
High School	7	7
Community College	1	1

Recreation

	<u>2013-14</u>	<u>2014-15</u>
No. of Family Special Events	8	8
No. of Rec. Classes Offered	3,520	3,981
Volunteer Hours	41,979	42,000
Meals Served at Sr. Center	17,367	16,890

* Unless otherwise noted, figures presented are projected through June 30, 2015.

