



Issue 3 / Fall 2015

City of Chandler Neighborhood Programs **News for Neighbors** Award-Winning Publication



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2015 Mayor's Listening Tour

Fall Meeting

Wednesday, Sept. 16
Sanborn Elementary
700 N. Superstition Blvd
7 p.m.

Neighborhood News



As the weather begins to cool down, it's time to make a to-do list to keep our neighborhoods strong and successful. Here are a few things to consider:

Mark your calendars for the annual DIY Connect on Nov. 10 at the Chandler Center for the Arts at 6 p.m. Returning for a third year, this popular showcase includes information from City staff you need to know when considering major projects on your home (permits, refuse removal, etc.). It's been very popular the past two years and I hope to see you there.

Attend my next Listening Tour event on Sept. 16, at Sanborn Elementary School, 700 N. Superstition Boulevard. It begins at 7 p.m., but staff from several City departments will have display tables set up early for you to learn about the many programs and services we offer. The event is a great time to share challenges and discuss opportunities with your neighbors and members of the City Council.

We've started some fun new surveys online using an application called MySidewalk. You can register at <https://mysidewalk.com> and you will be invited to join the conversation!

This fall, the U.S. Census Bureau will conduct a mid-decade census in Chandler. It is critical that we receive an accurate count as our population is tied to funding we receive from the state and federal government. This is money that is used for public safety, parks and infrastructure, so it is vital that we all fill out our forms.

Finally, because so many of you have placed so much effort in your homes and neighborhoods, it is time to apply for the annual Neighborhood Excellence Awards and celebrate your success. You can find more information online at chandleraz.gov/connect.

And don't forget to follow me on Twitter at twitter.com/jaytibshraeny.

Mayor Jay Tibshraeny

Good Neighbor Day in Chandler

On Sept. 8, 2014, Mayor Jay Tibshraeny proclaimed Sept. 28 as Good Neighbor Day in Chandler. This year, take a moment to think about the nice things your neighbors do for you throughout the year such as watching your house when you are away, bringing cookies during the holidays or simply sitting and chatting with your neighbor during a garage

sale.
On Monday, Sept. 28, take the opportunity to celebrate Good Neighbor Day by doing something nice for your neighbor!

SPECIAL EVENTS!

Fall Break Time

The Fall Break Time magazine outlining all-ages recreation classes, youth camps and special events for September, October and November is available at City offices, libraries, recreation and aquatic centers and online.

For more information, call 480-782-2727 or visit chandleraz.gov/breaktime

Urban Nights in the Community Courtyard

Thursday, Sept. 17
Community Center
125 E. Commonwealth Ave
5:30 - 7:30 p.m.

Teens will have a chance to express their artistic creativity in hip-hop dancing, poetry, urban artwork and meet other valley artist. There will be prizes for best performance and creativity.

Join us at this FREE event!

For more information, call 480-782-2727

G.A.I.N. Kick-Off

Saturday, Sept. 26
Chandler Police Department
250 E. Chicago St
10 a.m.

Getting Arizona Involved in Neighborhoods (GAIN) is an opportunity to promote safety and anti-crime. Neighborhoods across Chandler celebrate with food, music and games. Police join in the celebrations and bring resources such as the K-9 dogs and the SWAT vehicle. Neighborhood leaders interested in participating must attend the GAIN Kick-off registration. For more information, visit chandlerpd.com

Code Enforcement on Proactive Home Maintenance



Deferred home maintenance can lead to premature failures of home fixtures and major components. In the Arizona heat,

deferred exterior maintenance of building surfaces such as roofs and walls can lead to significant deterioration. To avoid premature decline and costly expense, a few proactive steps taken early can prevent major costs in the long run.

Proactively inspect exterior surfaces. Look for chipping paint, wood surface damage including warping and holes and make repairs as needed. Sealing openings with the right caulking can be a minor fix that prevents major damage.

Inspect your roof. A regular check of your exterior roof surface including fascia and soffit areas can reveal early signs of premature wear. Look for raised or missing shingles and gaps around roof openings like vents. On wood surfaces, look for water damage, peeling or cracking paint. Properly sealing around roof openings can prevent water from entering underneath the roof surface.

Check and clean gutters. If you have gutters, check them regularly and clear out any debris that has accumulated. A functioning drainage system can prevent unnecessary damage to the roof and wood surfaces.

Repair/replace damaged window screens. Damaged or missing window screens allow access for bugs but also distract from the visual appearance of a home. Take time to clean, properly repair (no duct tape) or replace damaged or missing window screens.

Maintain Landscape Areas. Landscape is not directly tied to the structure itself but can have an impact on the home. Low hanging tree branches rubbing against the home or roof can cause unwanted wear and damage.

Taking proactive steps to address exterior maintenance issues on an ongoing schedule can extend the longevity of a home's exterior surfaces while also extending one's budget. For more information and tips, visit chandleraz.gov/code.

Malcolm Hankins, Neighborhood Preservation Manager

Be the Solution to Storm Water Pollution



Stormwater runoff is a leading cause of pollution to surface waters in the US. Stormwater runoff occurs when precipitation from rainfall

flows over the ground. Stormwater flows can pick up dirt, litter, automotive fluids, pet waste, household chemicals, pesticides, fertilizers, yard waste and other pollutants as it flows over paved surfaces and yards. Paved surfaces like driveways, sidewalks direct stormwater runoff into the street and gutter and eventually into a storm drain structure, where it discharges into the nearest landscaped retention basin, park, greenbelt or local community lake within your neighborhood. Follow these tips to prevent debris and pollutants from entering the storm drains:

- Sweep yard debris and properly dispose of in the trash, rather than blowing or hosing into the street.
- Contain swimming pool or spa water on private property or dispose of it in the sanitary sewer cleanout associated with your home.

- Use fertilizers and pesticides sparingly and as directed by the manufacture.
- Pick up after your pet and properly dispose of the waste in the trash.
- Wash vehicles at a commercial car wash.
- Always use a nozzle on your garden hose around the home. Do not let the water flow into the street.
- Maintain vehicles to be free of leaks and do not park leaking vehicles on the street.
- Do not over-water your lawn.
- Take household hazardous waste products such as cleaning products, automotive fluids, paint, pesticides, herbicides, pool chemicals, etc. to the City's Household Hazardous Waste Collection Facility for proper disposal.

You can report illegal dumping into streets and storm drains by calling 480-782-3503. For more information on storm water pollution prevention, please visit chandleraz.gov.

Remember, "Only Rain in the Storm Drain."

Dave Verhelst, Stormwater Programs Coordinator

G.A.I.N. Event



Summer is over, school is back in session and it's time once again for the annual G.A.I.N. (Getting Arizona Involved in Neighborhoods) event. G.A.I.N. is an event where neighborhoods across

Chandler come together for block parties, pot-lucks, and more! It's an opportunity to reconnect with neighbors after a long, hot summer and to promote safety. And it gets better! The Chandler Police Department brings out McGruff the Crime Fighting Dog, the Mobile Command Center, K-9 units and other resources to YOUR neighborhood

event. It's an "instant" neighborhood meeting that the kids will love!

Take advantage of these informative and fun resources offered by the Chandler Police Department by attending the mandatory G.A.I.N. Kickoff registration event on Saturday, Sept. 26 at 10 a.m. at the Main Police Station, 250 E. Chicago St. The G.A.I.N. Event itself will be held on Saturday, Oct. 24 from 3 - 8 p.m. For more information on this event, visit chandlerpd.com.

*Marc Young, Chair
Neighborhood Advisory Committee*

Why Chandler is Prepared for Drought



People all over the City are talking about the drought California is facing and wondering how it will affect us. In response, Chandler's Water

Conservation Office has several resources to help you.

First, be sure to visit chandleraz.gov/water to be well informed on how the City has prepared for drought.

Second, participate in one of our FREE classes this fall. Whether you want to learn simple ways to improve your home's energy and water efficiency, be inspired or informed about creating a lush, colorful home oasis, growing your own vegetables

and herbs, looking for great information about installing and maintaining irrigation systems, or need help pruning your plants, there is a class for you. Even the smallest efforts can make a big difference in water savings, green waste reduction, and energy use.

Take advantage of these timely workshops for your home and landscape in our unique desert environment. Classes are taught by local experts and are free to Chandler utility customers. You must register through the Water Conservation Office. Space is limited. Complete details and class descriptions are available by visiting chandleraz.gov/water or by calling 480-782-3580. Be sure to follow us on Facebook!

*Cathy Rymer
Water Conservation Coordinator*

Library Card Sign-Up Month

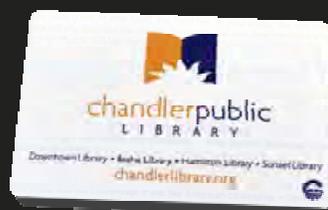
Studies show that children who are read to and who visit the library perform better in school. September is Library Card Sign-up Month, a time when the Chandler Public Library joins with the American Library Association and public libraries nationwide to make sure that every student has the most important school supply of all – a free library card.

A variety of early childhood literacy programs are offered at all Chandler Public Library locations such as Lapsit, Toddlertime, Preschool programs, Family Storytime, as well as iStorytime.

All library locations also offer a wide variety of

resources and programs including free Wi-Fi as well as public computers with a variety of software including online digital media.

For more information, contact the library at 480-782-2800 or visit chandlerlibrary.org.



MORE SPECIAL EVENTS!

Fall Traditional Neighborhood Academy

Sept. 30 – Oct. 21 (Wednesdays)
Chandler City Hall
175 S. Arizona Avenue
6 - 8 p.m.

This academy is for Chandler residents living in a non-HOA neighborhood who want to make a difference in their neighborhoods. Grants and resources are available for neighborhoods that participate

in the academy. For registration information, call 480-782-4354 or visit

www.chandleraz.gov/neighborhoods

Day of Play

Saturday, Oct. 24
Tumbleweed Park
2250 S. McQueen Rd
9 a.m. - 1 p.m.

Day of Play promotes health, wealth and fitness for kids of all ages. Parents can explore the various booths on health, wellness and fitness while kids participate in free activities.

For more information, visit chandleraz.gov/dayofplay

Halloween Spooktacular

Friday, Oct. 30
Downtown Library Plaza
22 S. Delaware St
5:30 - 8:30 p.m.

All ghosts, goblins, ghouls, creatures, characters and superheroes are invited to an evening of safe family fun! There will be food, games, arts & crafts, costume contests, souvenir photos and a haunted house! For more information, visit

chandleraz.gov/spooktacular

Special Events!

6th Annual Chandler Chuck Wagon Cook-Off

Saturday, Nov. 7
Tumbleweed Ranch
2250 S. McQueen Rd
9 a.m. - 2 p.m.

Experience a rare, up-close look at Western History at this FREE, family friendly culinary event. Using Historic cooking methods, authentic 1800s chuck wagon teams from around the west compete to cook up the best meals fit for the trail. Wagon teams win prizes in various food categories, and the public can purchase these unique chuck wagon meals. Meal tickets are \$12 and go on sale at 10 a.m. Enjoy live music, Western history and cooking demonstrations and Western Art! For more information, visit chandleraz.gov/chuckwagon

Woofstock

Saturday, Nov. 21
Tumbleweed Park
2250 S. McQueen Rd
9 a.m. - 1:30 p.m.

Join us for tail waggin' activities including 'Walk of Honor - A Salute to Veterans'. Funds raised from the walk help veterans get guide dogs for their homes. There will also be 'Pets on Parade' where dogs parade in costumes. There will be interactive demonstrations, booth activities and much more! For more information, visit chandleraz.gov/woofstock

The award-winning News for Neighbors
Newsletter is Edited by

Cristabel Dykstra
Neighborhood Programs

City of Chandler
Neighborhood Programs Office
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480-782-4354
chandleraz.gov/neighborhoods



Chandler PD on Communication



Most of us rarely think about our communication with the Police Department. Fighting crime is not only about customer service and working together but also about communication. Our duty is to respond and help regardless of the situation. This includes being proactive and engaging with our residents.

There are three new powerful tools the Chandler Police Department uses to connect with the residents and serve the community. Imagine not having to search for information about our activities, because now we can deliver it directly to you. These new tools include CENS (Community Emergency Notification System), Non-Emergency Text Messaging and the Alarm Monitoring System.

CENS is designed to rapidly deliver information to an affected area through the telephone system. It works by taking information from the 911 database and pinpointing an area where we want the message sent and delivered. This is an important tool we can use to alert you about a situation in your area. CENS is able to send messages in English and Spanish as well as to hearing impaired users with a TTY message, and only by a law enforcement agency, if warranted. For those of you that wish to self-register your cell or VoIP phones you can do this by visiting maricoparegion911.org.

Likewise, there is a new way to communicate with us through the Non-Emergency Text Messaging tool. You may have noticed that there is a new number on our police cars that you may use if you have a non-emergency situation or information you wish to share with us. You can reach us directly by texting us at 480-782-4130. The text will generate a response back to you with an answer to your question or a call for service, where your concern

will be addressed by a member of the Police Department.

Another exciting program we are working on is the Alarm Monitoring System. This system gives us the ability to take information directly from alarm monitoring companies that are connected to our system and accepting the information directly into our dispatch system. This allows us to receive information quicker and respond faster than the traditional alarm monitoring process. In a true alarm situation, this will allow for officers to respond faster. This program is new and growing, and captures the essence of trying to deliver our service more efficiently. Once all alarm companies join this program, we anticipate a jump in the number of alarms that come to us. This does not change the way we view alarm calls, but enhances the way we handle them.

There are new and changing platforms in the future of law enforcement, but as we share these with you, the fundamental ability and need to communicate does not. The bottom line is that as a community we need each other and it starts with partners. Without communication and relationships we would likely find our quality of life compromised. We are always looking for ways to connect with your neighborhood, HOA, club or other organization through meetings and community outreach. Connect with us through Facebook or Twitter or by visiting us at chandlerpd.com.

I would like to take this opportunity to recognize the men and women of the department that handle the front lines of communication and service every day. It is through them that these powerful tools of communication are possible through the Chandler Police Department.

*Commander Gregg Jacquin
Chandler Police Department*

Receive free e-mail updates about current Chandler news and events! Register today at chandleraz.gov/listserv.aspx



Chandler City Council - Front Row from left: Councilmember Jack Sellers, Mayor Jay Tibshraeny and Councilmember Rick Heumann. Back row from left: Councilmember Nora Ellen, Vice Mayor Kevin Hartke, Councilmember Terry Roe and Councilmember René Lopez

The Mayor & Council Office can be contacted at 480-782-2200.

