

CityScope

A community newsletter for the people of Chandler.

November-December 2019
chandleraz.gov



Reminders ...

With the start of the holiday shopping season the Chandler Police Department wants to remind everyone to stay safe and avoid being a target of theft or robbery.

Always park in well-lit areas and keep your car keys in your hand.

Shop with friends and family, not alone.

Be aware of your surroundings; watch for potential dangers.

When it comes to valuables and packages, out of sight is out of mind. Keep items in the trunk or out of view inside your vehicle.

Don't try to carry more than you can handle. Being overloaded with shopping bags can make you an easy target for would-be thieves.

Avoid confrontations with other shoppers or drivers. Leave the area, or call police if someone displays road rage or becomes aggressive while shopping.

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City offices will be closed Monday, Nov. 11, for Veterans Day; Thursday and Friday Nov. 28-29 for Thanksgiving; Wednesday, Dec. 25 for Christmas Day; Wednesday, Jan. 1 for New Year's Day.

Please see the enclosed insert for important trash and recycling collection changes for the holidays.

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The estimated population for the City of Chandler as of Oct. 1, 2019, is 262,177 (+ 292 from last month).

Chandler tradition kicks off the holiday season

Annual Tumbleweed Tree Lighting & Parade of Lights plus Holiday Toy Ride, Dec. 7

Music of the season. A festive and glittery parade. A visit by a jolly old elf from the north. A holiday tradition with a distinctive Southwestern flavor. These are just some of the sights and sounds you will experience when you come to Downtown Chandler on Saturday, Dec. 7 for Chandler's annual holiday Parade of Lights and 63rd annual Tumbleweed Tree Lighting.

The activities start in Dr. A.J. Chandler Park at 4:30 p.m. with musical performances, craft and food vendors, photos with Santa and other family entertainment. At 6:45 p.m., the Parade of Lights moves north down Arizona Avenue from Frye Road to Erie Street.

Every vehicle and group in the

parade will be creatively decorated and lit up with holiday lights. Immediately after the parade at 8 p.m. will be the annual lighting of Chandler's Tumbleweed Tree, the only one of it's kind in the Southwest.



Another great holiday tradition hosted by the Chandler Fire Department is the Holiday Toy Ride, from 2-8 p.m. on Saturday, Dec. 7. Come join firefighters at the Chandler Fashion Center Valet Parking Area for a day of fun and giving. With any donation of an unwrapped new toy, you will get a ride on a fire truck. All toys will be used for the Department's Holiday Toy Drive.

For more information and drop off locations, call 480-782-2120.

Invest wisely, and shop Chandler this holiday season

Why is it important to shop Chandler? Sales taxes from the money you spend in Chandler help pay for essential City services, such as police and fire protection and road improvements. These taxes also support a quality of life enhanced by parks, sports fields, trails, pools and recreation programs. Shopping in Chandler also helps support many youth organizations, food banks, social service agencies and local non-profit groups that rely on funding from the City and donations from business owners.

It's now more important than ever to support local businesses. Whether it's a large purchase, or a quick stop in the grocery store, where you choose to shop makes a difference. Chandler residents enjoy a wide variety of shopping options, and each of these businesses relies on your support.

Additionally, on Saturday, Nov. 30, the City encourages residents to show their support by taking part in Small Business Saturday and shopping local. This annual, nationwide event is a day to recognize all of the local, brick-and-mortar businesses that create jobs, boost the economy and preserve neighborhoods.

Visitors to Downtown enjoy free parking and shuttle rides

Visitors to Downtown Chandler now have a colorful new place to park. The Oregon Street Parking Garage, located behind the future New Square near Oregon and Chicago streets, features more than 900 new spaces. The garage not only serves as a place to park but also a public art piece, with three separate projects that add color and function to the garage.

In addition, catch a free shuttle ride from any of the Downtown parking garages to destinations throughout the Downtown area with an e-cab service, dubbed the "Wave." The free shuttle service is available from 5-9 p.m. Thursdays and 5-10 p.m. Friday and Saturday evenings. The vehicles circulate from the parking garages through the Downtown square and to nearby venues. Patrons also can wave them down for rides or hail a ride by calling 602-730-5153.

Flood zones in Chandler

Several small areas in Chandler are located in what is commonly referred to as the 100-year floodplain. These areas are generally adjacent to canal banks and railroad track embankments where water ponds can develop during periods of heavy rainfall.

To determine whether your property is located in a floodplain, go to chandleraz.gov/floodplains to find a link to the Maricopa County Flood Control District website. This site provides the current effective floodplain map and additional resources including available Elevation Certificates and Flood Hazard Identification Studies. Currently, there is an active study, the Tempe Area Drainage Master Study (ADMS), in which west Chandler is included, to assess flooding in this region.

The City of Chandler participates in the National Flood Insurance Program (NFIP) through the Department of Homeland Security's Federal Emergency Management Agency (FEMA). As a participant of the NFIP, the City adopted Floodplain Management Resolution 5004 and has established development requirements consistent with federal criteria.

Flood insurance is available to almost everyone from the federal government's NFIP. Most homeowners' policies do not cover flood losses. Contact your insurance agent concerning such coverage. More information regarding flood protection is available from FEMA at fema.gov or floodsmart.gov. Construction within flood zones is tightly regulated. Permits are required for any building or site alterations to ensure maximum protection against flooding is maintained.

The Downtown Chandler Library has a reference collection that includes several FEMA publications, which are available for public review; many are available for public distribution, and some are available in e-book format. Also, the Library has current FEMA Flood Insurance Rate Maps and Studies for Maricopa County and incorporated areas. Call the Chandler Public Library at 480-782-2800.

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Your City officials want input on how to build a better community. Visit chandleraz.gov and submit your comments on the "Contact Us" link.

Tune in to the City's live stream and videos on demand for live coverage, replays of meetings, original programming and more at chandleraz.gov/video.

Go to chandleraz.gov for current meeting information.

In accordance with the Americans with Disabilities Act, this publication can be made available in an alternative format, if requested. It can also be made available in Spanish.

Si desea esta información en español, por favor llame al teléfono 480-782-2000.

Notice to Individuals with Disabilities: The City of Chandler is committed to compliance with the Americans with Disabilities Act (ADA) and to maintaining accessible facilities, services, programs and activities; promoting inclusion through reasonable accommodations; and striving to make all interactions with City government positive and successful for all. Anyone who requires an auxiliary aid or service for effective communication or a modification of policies or procedures to participate in a City of Chandler program, service, or activity, should contact the City's ADA Coordinator, Jason Crampton, at 480-782-3402, or 711 via AZ Relay Service, or ada.coordinator@chandleraz.gov, as soon as possible but no fewer than two business days before the scheduled event or meeting. Communication aids and services at City Hall and City Council Chambers also may be requested through the City Clerk at 480-782-2180. Optional forms for requesting a reasonable accommodation are available from the City's website, the City Clerk's Office and the ADA Coordinator. Complaints that a City program, service, facility or activity is not accessible to individuals with disabilities should be directed to the ADA Coordinator. For more information about the ADA and City services, programs and activities, please visit chandleraz.gov or contact the ADA Coordinator.

December calendar highlights

- 1, 6, 7, 8 Nutcracker, Center for the Arts, 480-782-2680
- 6 Senior Holiday Dinner Dance, Community Center, 480-782-2720
- 7 Tumbleweed Tree Lighting & Parade of Lights, Downtown Chandler, 480-782-2735
- 9 City Council meeting, Council Chambers, 480-782-2180
- 12 City Council meeting, Council Chambers, 480-782-2180
- 12 Santa's House, Dr. A.J. Chandler Park, 480-782-2735
- 14 Tennis Holiday Social – Ugly Sweater, Chandler Tennis Center, 480-782-2651
- 14 Santa's House, Dr. A.J. Chandler Park, 480-782-2735
- 14, 15 Spirit of Christmas, Center for the Arts, 480-782-2680
- 19 Sonoran Sunset Concert Series, Veterans Oasis Park, 480-782-2895
- 20 Youth/Teen Talent Show entry deadline, Community Center, 480-782-2730
- 21 Santa's House, Dr. A.J. Chandler Park, 480-782-2735
- 25 Christmas holiday, City offices closed
- 26-Jan. 5 Zoppé, An Italian Family Circus, Center for the Arts, 480-782-2680

Call the Special Events Hotline at 480-782-2735, or go to chandleraz.gov/special-events for event information.

To report illegal dumping/discharges into streets or storm drains, or standing water or flooding issues in Chandler, please call 480-782-3503. Staff also can assist you to evaluate and mitigate ponding and flooding issues. Visit chandleraz.gov (search floodplains) to download the Property Owner's Manual for Stormwater Management (PDF) for information and requirements for stormwater collection systems. For more information, including historic flooding areas, call 480-782-3300 or visit Development Services, located at 215 E. Buffalo St.



Chandler City Council -- Front row, from left: Vice Mayor Terry Roe, Mayor Kevin Hartke and Councilmember René Lopez. Back Row, from left: Councilmember Matt Orlando, Councilmember Mark Stewart, Councilmember Jeremy McClymonds and Councilmember Sam Huang.

The Mayor & Council can be contacted at 480-782-2200.