3/22/2021:

Amending Plan to update SP-45:

Goal #1 (Creating and Preserving Affordable Housing) to repurpose CDBG funds to support relocation assistance to assist households that will be impacted by the implementation of a future Rental Assistance Demonstration (RAD) project.

Goal #3 (Support Public Services and Promote Fair Housing) Moving support of future fair housing activities from Goal #3 to Goal #6 (Administration).

12/28/2020: Amending Plan to update the SF-424s and IDIS to reflect the HUD reduction in PY2020 CDBG allocations.

Executive Summary

ES-05 Executive Summary – 24 CFR 91.200(c), 91.220(b)

1. Introduction

The City of Chandler has prepared its Five Year Consolidated Plan that provides the framework for utilizing Community Development Block Grant (CDBG) funds from the U.S. Department of Housing and Urban Development (HUD) over the five-year period beginning July 1, 2020 and ending June 30, 2025.

According to HUD, the Consolidated Plan is designed to be a collaborative process whereby a community establishes a unified vision for housing and community development actions. It offers entitlement communities the opportunity to shape these housing and community development programs into effective, coordinated neighborhood and community development strategies. It also allows for strategic planning and citizen participation to occur in a comprehensive context, thereby reducing duplication of effort.

The City of Chandler has prepared this Consolidated Plan to meet the guidelines as set forth by HUD and is broken into five sections: The Process; Needs Assessment; Market Analysis; Strategic Plan; and Annual Action Plan.

The City of Chandler's Neighborhood Resources Department (NRD) manages the oversight of CDBG funding. The nonprofit organizations and City departments that undertake CDBG-funded activities are selected annually through a competitive request for proposals process, and must address one of the Consolidated Plan goals identified.

The City of Chandler Housing and Redevelopment, a division of Neighborhood Resources, serves as the administrator for the Chandler Public Housing Authority (PHA) and is currently considering options for

OMB Control No: 2506-0117 (exp. 09/30/2021)

increasing affordable rental housing for residents with low and moderate income. Chandler's Housing and Redevelopment division has requested that the $1 million planned for rental housing rehabilitation be repurposed to support relocation assistance to assist households that will be impacted by the implementation of a future Rental Assistance Demonstration (RAD) project.

City of Chandler Community Development is planning to support future fair housing activities utilizing Planning and Administration funds, allowing additional CDBG funds to support public service activities.

Changes to the above planned activities are detailed under the section SP-45 Goals Summary of this Consolidated Plan.

2. Summary of the objectives and outcomes identified in the Plan Needs Assessment Overview

The goal of the CDBG program is to develop viable communities by providing decent housing and a suitable living environment, and by expanding economic opportunities, principally for persons with low and moderate income. Funds support a wide range of community development activities directed toward revitalizing neighborhoods, economic development, and providing improved community facilities and services. These goals are further explained as follows:

- Providing decent housing means helping persons experiencing homelessness obtain appropriate housing and assisting those at-risk of homelessness; preserving the affordable housing stock; increasing availability of permanent housing that is affordable to individuals with low and moderate income without discrimination; and increasing the supply of supportive housing.
- Providing a suitable living environment entails improving the safety and livability of neighborhoods; increasing access to quality facilities and services; and increasing housing opportunities for individuals with low income.
- Expanding economic opportunities involves creating jobs that are accessible to individuals with low and moderate income; making down payment and closing cost assistance available for persons with low and moderate income; promoting long-term economic and social viability; and empowering persons with low income to achieve self-sufficiency.

3. Evaluation of past performance

A review of the City of Chandler's past Consolidated Annual Performance and Evaluation Report (CAPER) has been completed. This report states the objectives and outcomes identified in each year's Annual Action Plan and includes an evaluation of past performance through measurable goals and objectives compared to actual performance. The 2018 CAPER reported accomplishments toward it's 2015-2019 Strategic Plan goals. The City served 2,598 individuals who were extremely low income, in crisis and provided them with a variety of basic needs. Case management services were provided to 893 individuals who were experiencing homelessness or were at-risk of homelessness to help stabilize their housing or prevent them from becoming homeless. An additional 142 individuals who were experiencing

OMB Control No: 2506-0117 (exp. 09/30/2021)

DRAFT

homelessness were assisted with Emergency and Transitional Housing. There were 25,031 individuals with low and moderate income that benefited from the City's investment in Public Facility Improvements, such as park improvements, public housing improvements, and food bank improvements. To maintain neighborhood preservation in areas of the City where households have low and moderate income, code enforcement and alley maintenance efforts in CDBG-eligible areas resulted in code enforcement violations totaling 3,384 that were remedied by the homeowner. There were 79 owner-occupied households with low and moderate income that received housing rehabilitation assistance making their housing conditions more suitable for living.

4. Summary of citizen participation process and consultation process

A variety of public outreach and citizen participation was used to develop the Five-Year Consolidated Plan. The City conducted 12 public meetings, 17 stakeholder interviews, and collected 624 survey responses. Public access to the survey was available at the City website and notices were e-mailed directly to stakeholders and neighborhood associations. The survey provided stakeholders and residents an opportunity to prioritize the needs of the Chandler community as identified in the 2019 Community Needs Assessment.

The City of Chandler is in adherence to its Citizen Participation Plan. The City of Chandler's proposed changes to the Five-Year Consolidated Plan falls within the parameters established for creating a substantial amendment to the Consolidated Plan. A 30-day public comment period is scheduled for Monday, March 22, 2021 through Tuesday, April 20, 2021. A public hearing is scheduled for Wednesday, April 7, 2021 at 6:00 p.m. at the Housing and Human Services Commission meeting. A public notice was published in the local newspaper and also at the City Clerk's office and Neighborhood Resources Department along with social media posts and website announcements. After the 30-day public comment period, the Substantial Amendment to the Consolidated Plan will be presented to Mayor and City Council for approval on April 22, 2021. Any comments received will be included with the final Substantial Amendment submitted to the U.S. Department of Housing and Urban Development (HUD) for approval.

5. Summary of public comments

Public meetings, stakeholder interviews and survey responses identified priority populations.

- People experiencing homelessness and/or housing crisis
- Households with low and moderate income
- Seniors who are isolated and/or have low household incomes
- Youth who are vulnerable
- People living with mental health and/or substance use disorders
- People living with physical and/or intellectual disabilities

6. Summary of comments or views not accepted and the reasons for not accepting them

OMB Control No: 2506-0117 (exp. 09/30/2021)

The City accepted all comments and views.

7. Summary

The 2019 Community Needs Assessment and Market Analysis, which was guided by the public meetings, stakeholder interviews and survey responses, identified the following priority needs:

- 1. Housing for All Incomes
- 2. Behavioral Health
- 3. Homelessness
- 4. Better Communications
- 5. Transportation
- 6. Social Isolation
- 7. Food Insecurity

To view the entire summary section, please see the text attachments.

ES-05 Summary (1)

From these priorities, the following Priority Needs were developed for the utilization of CDBG funds in the Five-Year Consolidated Plan:

- Affordable Rental Housing:

The number of persons experiencing homelessness is increasing in the City of Chandler. Additionally, there is a high proportion of renter households in the City of Chandler with housing issues, especially with cost burdens. Providing funds for various housing options and services for persons who are experiencing homelessness or who are cost burdened and at-risk of homelessness continues to be a high priority. Addressing the need for more affordable housing is a high priority, and is based upon the Gruen+Gruen report on affordable housing referenced in the 2019 Community Needs Assessment. This includes preservation of the City of Chandler's public housing which provides affordable housing options for persons with low to moderate income, persons who are experiencing homelessness, and persons at-risk of homelessness or have special needs.

- Affordable Owner-Occupied Housing:

There are a high proportion of homeowner households that are cost-burdened in the City of Chandler and unable to maintain the cost of repairs to the home to maintain living in a safe, decent and suitable living environment. Additionally, homeownership is becoming more difficult to obtain with the increasing housing prices. Addressing the need for more affordable housing, providing funds for various housing options for homeowners who are cost burdened and at-risk of homelessness, and for

OMB Control No: 2506-0117 (exp. 09/30/2021)

DRAFT

individuals priced out of the current housing market is a high priority. This includes addressing the housing needs of individuals through Housing Rehabilitation.

- Public Services and Fair Housing:

As the number of persons in the City of Chandler who are experiencing homelessness increases, so too is the need to provide funds for housing options and services to persons with low and moderate income who are homeless, at-risk of homelessness, or have special needs. Addressing this need continues to be a high priority. This includes but is not limited to emergency and transitional housing, case management support, public housing youth program, provision of basic needs, and direct client services. Rent and utility assistance will also be provided to support persons with low and moderate income who are facing eviction or hardship as a result of COVID-19.

- Improve or Develop Public Facilities:

Supporting public improvements and infrastructure needs in the City of Chandler to assist persons or households with low and moderate income in CDBG-eligible areas is a high priority. These include but are not limited to Parks Improvements, Nonprofit Facility Improvements, and New or Expansion of Service Facilities.

- Neighborhood Revitalization:

Fostering neighborhood preservation in the City of Chandler benefitting households with low and moderate income in CDBG-eligible areas is a high priority.

ES-05 Summary (2)

These Priority Needs are addressed with the following Goals:

- Creating and Preserving Affordable Housing:

Acquisition and rehabilitation of housing units to expand affordable housing options for households with low and moderate income.

- Maintain Owner-Occupied Housing:

Support housing rehabilitation programs for Chandler homeowners. Improve neighborhood conditions and living conditions for homeowners with low and moderate income through emergency repairs, minor repairs, ADA modifications and exterior improvements to housing units.

- Support Public Services and Promote Fair Housing:

OMB Control No: 2506-0117 (exp. 09/30/2021)

DRAFT

Provide needed public services within the City of Chandler to persons with predominately low and moderate income using CDBG funds not to exceed the 15% annual expenditure limit, unless a waiver is provided by HUD due to emergency situations such as COVID-19 pandemic. Clients assisted may include persons who are experiencing homelessness, at-risk of homelessness, or have special needs.

- Support Public Facilities and Public Improvements:

Provide support to public facilities that assist clients who may include persons who are experiencing homelessness, at-risk of homelessness, or have special needs. Provide support for public improvements and infrastructure support within the City of Chandler.

- Neighborhood Revitalization:

Improve living conditions and foster neighborhood preservation through targeted code enforcement activities in CDBG-eligible areas, and provide referrals for assistance to households with low and moderate income.

- Administration:

Administer funds in accordance with program requirements.

The City of Chandler is actively reviewing the anticipated HUD resources and re-evaluating the best utilization of these funds to serve Chandler residents with low and moderate income.

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The Process

PR-05 Lead & Responsible Agencies - 91.200(b)

1. Describe agency/entity responsible for preparing the Consolidated Plan and those responsible for administration of each grant program and funding source

The following are the agencies/entities responsible for preparing the Consolidated Plan and those responsible for administration of each grant program and funding source.

Agency Role	Name	Department/Agency
Lead Agency	CHANDLER	
CDBG Administrator		Neighborhood Resources Department
HOME Administrator		

Table 1– Responsible Agencies

Narrative

The City of Chandler Community and Neighborhood Services Department is the "lead agency" for the Consolidated Plan and Annual Action Plan. The City of Chandler is also a member of the Maricopa County HOME Consortium. The HOME Consortium is the "lead agency" for HUD HOME Investment Partnership Funds. Chandler HOME-funded activities are also included in Maricopa County's Consolidated Plan and Annual Action Plan.

Consolidated Plan Public Contact Information

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DRAFT

OMB Control No: 2506-0117 (exp. 09/30/2021)

PR-10 Consultation - 91.100, 91.110, 91.200(b), 91.300(b), 91.215(l) and 91.315(l)

1. Introduction

The City held 12 public meetings in the Spring/Summer 2019 and conducted an online survey to solicit input from stakeholders and citizens to identify housing and community development priorities in the development of the 2019 Community Needs Assessment (CNA). The CNA is used to provide a community-informed approach to prioritizing federal and local resources and the development of the City of Chandler's Five-Year Consolidated Plan. A public hearing was held at a Chandler City Council meeting on August 8, 2019 to solicit feedback on the 2019 Community Needs Assessment, and public comments were accepted through September 4, 2019. Two additional public hearings were held virtually due to the COVID-19 pandemic on April 22, 2020 and May 7, 2020 to solicit public input on community needs and community development goals for the next five years. A 30-day public comment period was held beginning May 26, 2020 through June 24, 2020 to solicit feedback on the Five-Year Consolidated Plan and the Annual Action Plan for Fiscal Year 2020-2021. Two additional public hearings were held on June 10, 2020 and June 11, 2020. The Chandler City Council authorized the submission of the Consolidated Plan and Annual Action Plan on June 25, 2020.

Provide a concise summary of the jurisdiction's activities to enhance coordination between public and assisted housing providers and private and governmental health, mental health and service agencies (91.215(l)).

The City of Chandler is an active member of For Our City Chandler (FOCC), a network of faith and community-based organizations, non-profit and service agencies, health care providers, businesses, and the City of Chandler, working together in unity and compassion to help Chandler residents. Through participation in FOCC, the City keeps its finger on the pulse of residents' needs and partners to enhance the coordination and delivery of a multitude of services and activities throughout the community.

Describe coordination with the Continuum of Care and efforts to address the needs of homeless persons (particularly chronically homeless individuals and families, families with children, veterans, and unaccompanied youth) and persons at risk of homelessness

The City of Chandler is also an active participant of the Maricopa Regional Continuum of Care with membership on the Governing Board. Through this collaboration, the City works with other government agencies, service organizations and community partners to develop policies and programs reflective of best practices in ending homelessness to include policies and practices governing the administration of Coordinated Entry and HMIS. In addition, the City utilizes CDBG, HOME and local funds to support nonprofit organizations serving persons experiencing homelessness, and to provide services directly to persons experiencing unsheltered homelessness in Chandler through its homeless navigation program "Chandler Connect."

OMB Control No: 2506-0117 (exp. 09/30/2021)

DRAFT

Describe consultation with the Continuum(s) of Care that serves the jurisdiction's area in determining how to allocate ESG funds, develop performance standards and evaluate outcomes, and develop funding, policies and procedures for the administration of HMIS

The City of Chandler is not an ESG Grantee.

2. Describe Agencies, groups, organizations and others who participated in the process and describe the jurisdictions consultations with housing, social service agencies and other entities

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Table 2– Agencies, groups, organizations who participated

1	**Agency/Group/Organization**	AZCEND
	Agency/Group/Organization Type	Services - Housing Services-Elderly Persons Services-Persons with Disabilities Services-homeless
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Public Housing Needs Homelessness Strategy Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Anti-poverty Strategy
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Community Focus Group/Stakeholder Interviews. Increased likelihood of addressing resident needs.
2	**Agency/Group/Organization**	Banner Behavioral Health Hospital
	Agency/Group/Organization Type	Services-Persons with Disabilities Services-Health Health Agency
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Interview. Increased likelihood of addressing resident needs.
3	**Agency/Group/Organization**	Boys and Girls Club of the East Valley
	Agency/Group/Organization Type	Services-Children
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homeless Needs - Families with children Homelessness Needs - Unaccompanied youth Non-Homeless Special Needs Market Analysis

DRAFT

	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Community Focus Group. Increased likelihood of addressing resident needs.
4	**Agency/Group/Organization**	CATHOLIC CHARITIES OF THE EAST VALLEY
	Agency/Group/Organization Type	Services-Children Services-Victims of Domestic Violence Services-homeless Services - Victims
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Non-Homeless Special Needs Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Community Focus Group. Increased likelihood of addressing resident needs.
5	**Agency/Group/Organization**	Chandler Fire Department
	Agency/Group/Organization Type	Other government - Local
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Lead-based Paint Strategy Public Housing Needs Non-Homeless Special Needs Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Interview. Increased likelihood of addressing resident needs.
6	**Agency/Group/Organization**	Chandler Gilbert ARC
	Agency/Group/Organization Type	Services-Elderly Persons Services-Employment

DRAFT

OMB Control No: 2506-0117 (exp. 09/30/2021)

	What section of the Plan was addressed by Consultation?	Housing Need Assessment Public Housing Needs Homelessness Strategy Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Community focus group. Increased likelihood of addressing resident needs.
7	**Agency/Group/Organization**	Chandler Police Department
	Agency/Group/Organization Type	Other government - Local
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homeless Needs - Families with children Non-Homeless Special Needs Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Interview. Increased likelihood of addressing resident needs.
8	**Agency/Group/Organization**	COMMUNITY BRIDGES
	Agency/Group/Organization Type	Services-Children Services-Elderly Persons Services-Persons with Disabilities Services-Education Services-Employment Service-Fair Housing Services - Victims Services - Broadband Internet Service Providers
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Public Housing Needs Homelessness Needs - Unaccompanied youth Economic Development Market Analysis Anti-poverty Strategy

DRAFT

OMB Control No: 2506-0117 (exp. 09/30/2021)

	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Community Survey. Increased likelihood of addressing resident needs.
9	**Agency/Group/Organization**	Dignity Health Chandler Regional Medical Center
	Agency/Group/Organization Type	Services-Health
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder Interview. Increased likelihood of addressing resident needs.
10	**Agency/Group/Organization**	Care Inc For Our City Chandler
	Agency/Group/Organization Type	Services - Housing Services-Children Services-Elderly Persons Services-Persons with Disabilities Services-Persons with HIV/AIDS Services-Victims of Domestic Violence Services-homeless Services-Health Services-Education Services-Employment Service-Fair Housing Services - Victims Services - Broadband Internet Service Providers Services - Narrowing the Digital Divide Civic Leaders

DRAFT

	What section of the Plan was addressed by Consultation?	Housing Need Assessment Lead-based Paint Strategy Public Housing Needs Homelessness Strategy Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Non-Homeless Special Needs Economic Development Market Analysis Anti-poverty Strategy
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Community Focus Groups, Stakeholder Interviews. Increased likelihood of addressing resident needs.
11	**Agency/Group/Organization**	Friends of Chandler Public Library
	Agency/Group/Organization Type	Services-Children Services-Elderly Persons Services-Employment Services - Broadband Internet Service Providers Services - Narrowing the Digital Divide
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Non-Homeless Special Needs
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Community survey. Increased likelihood of meeting resident needs.
12	**Agency/Group/Organization**	FOUNDATION FOR SENIOR LIVING, FSL HOME IMPROVEMENTS
	Agency/Group/Organization Type	Housing Services-Elderly Persons Services-Persons with Disabilities Services - Victims

DRAFT

OMB Control No: 2506-0117 (exp. 09/30/2021)

	What section of the Plan was addressed by Consultation?	Housing Need Assessment Public Housing Needs Non-Homeless Special Needs Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Community focus group. Increased likelihood of meeting resident needs.
13	**Agency/Group/Organization**	HOLY TRINITY LUTHERAN CHURCH
	Agency/Group/Organization Type	Services - Housing Services-Children Services-Elderly Persons Services-Persons with Disabilities Services-Persons with HIV/AIDS Services-Victims of Domestic Violence Services-homeless Services-Health Services-Education Services-Employment Services - Victims
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homeless Needs - Chronically homeless Homeless Needs - Families with children Non-Homeless Special Needs Market Analysis Anti-poverty Strategy
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Community survey. Increased likelihood of meeting resident needs.
14	**Agency/Group/Organization**	Housing and Human Services commission
	Agency/Group/Organization Type	Other government - Local

DRAFT

OMB Control No: 2506-0117 (exp. 09/30/2021)

	What section of the Plan was addressed by Consultation?	Housing Need Assessment Public Housing Needs Homelessness Strategy Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Non-Homeless Special Needs Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Stakeholder interviews. Increased likelihood of meeting resident needs.
15	**Agency/Group/Organization**	ICAN
	Agency/Group/Organization Type	Services-Children Services - Broadband Internet Service Providers Services - Narrowing the Digital Divide Child Welfare Agency
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homeless Needs - Chronically homeless Homeless Needs - Families with children
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Community focus group. Increased likelihood of citizen participation.
16	**Agency/Group/Organization**	Junior Achievement of Arizona
	Agency/Group/Organization Type	Services-Children Services - Broadband Internet Service Providers Services - Narrowing the Digital Divide
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homeless Needs - Families with children Non-Homeless Special Needs

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	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Community survey. Increased likelihood of meeting resident needs.
17	**Agency/Group/Organization**	Matthew's Crossing Food Bank
	Agency/Group/Organization Type	Services-Children Services-Elderly Persons Services-homeless Services-Health
	What section of the Plan was addressed by Consultation?	Homelessness Strategy Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Community survey. Increased likelihood of meeting resident needs.
18	**Agency/Group/Organization**	Mesa United Way
	Agency/Group/Organization Type	Services - Housing Services-Children Services-Elderly Persons Services-Persons with Disabilities Services-Persons with HIV/AIDS Services-Victims of Domestic Violence Services-homeless Services-Health Services-Education Services-Employment Service-Fair Housing Services - Victims Services - Broadband Internet Service Providers Services - Narrowing the Digital Divide
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Non-Homeless Special Needs

DRAFT

OMB Control No: 2506-0117 (exp. 09/30/2021)

	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Community survey. Increased likelihood of meeting community needs.
19	**Agency/Group/Organization**	Midwest Food Bank - Arizona Division
	Agency/Group/Organization Type	Services-Children Services-Elderly Persons Services-Persons with Disabilities Services-Victims of Domestic Violence Services-homeless
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Non-Homeless Special Needs
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Community survey. Increased likelihood of meeting resident needs.
20	**Agency/Group/Organization**	Mission of Mercy
	Agency/Group/Organization Type	Housing Services-Children Services-Elderly Persons Services-Persons with Disabilities Services-Victims of Domestic Violence Services-homeless
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Community survey. Increased likelihood of meeting resident needs.
21	**Agency/Group/Organization**	NATIONAL ADVOCACY & TRAINING NETWORK
	Agency/Group/Organization Type	Services-Victims of Domestic Violence

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	What section of the Plan was addressed by Consultation?	Non-Homeless Special Needs
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Community survey. Increased likelihood of meeting resident needs.
22	**Agency/Group/Organization**	Neighbors Who Care, Inc.
	Agency/Group/Organization Type	Services-Elderly Persons
	What section of the Plan was addressed by Consultation?	Non-Homeless Special Needs
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Community survey. Increased likelihood of meeting resident needs.
23	**Agency/Group/Organization**	NEWTOWN COMMUNITY DEVELOPMENT CORPORATION
	Agency/Group/Organization Type	Housing Services - Housing Service-Fair Housing
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Public Housing Needs Homelessness Strategy Homeless Needs - Families with children Homelessness Needs - Veterans Non-Homeless Special Needs Economic Development Market Analysis Anti-poverty Strategy
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Focus group discussion. Increased likelihood of meeting resident needs.

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24	**Agency/Group/Organization**	One Small Step, Inc.
	Agency/Group/Organization Type	Services-Children Services-Elderly Persons Services-homeless
	What section of the Plan was addressed by Consultation?	Housing Need Assessment
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Community survey. Increased likelihood of meeting resident needs.
25	**Agency/Group/Organization**	Recreation and Athletics for Individuals with Disabilities (RAD)
	Agency/Group/Organization Type	Services-Persons with Disabilities
	What section of the Plan was addressed by Consultation?	Non-Homeless Special Needs
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Community survey. Increased likelihood of meeting resident needs.
26	**Agency/Group/Organization**	Resurrection Street Ministry, Inc.
	Agency/Group/Organization Type	Services-homeless
	What section of the Plan was addressed by Consultation?	Homeless Needs - Chronically homeless
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Community survey. Increased likelihood of meeting resident needs.
27	**Agency/Group/Organization**	Ross Farnsworth East Valley Family YMCA
	Agency/Group/Organization Type	Services-Children Services-homeless
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Non-Homeless Special Needs Market Analysis

DRAFT

OMB Control No: 2506-0117 (exp. 09/30/2021)

	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Community survey. Increased likelihood of meeting resident needs.
28	**Agency/Group/Organization**	A.R.M. SAVE THE FAMILY
	Agency/Group/Organization Type	Housing Services - Housing
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Public Housing Needs Non-Homeless Special Needs Market Analysis Anti-poverty Strategy
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Community survey. Increased likelihood of meeting resident needs.
29	**Agency/Group/Organization**	Si Se Puede Foundation
	Agency/Group/Organization Type	Housing Services - Housing Services-Children
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homeless Needs - Families with children Market Analysis
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Community survey. Increased likelihood of meeting resident needs.

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30	**Agency/Group/Organization**	THE SALVATION ARMY
	Agency/Group/Organization Type	Housing Services - Housing Services-Children Services-Elderly Persons Services-Persons with Disabilities Services-Victims of Domestic Violence Services-homeless Services-Health Services - Victims
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homelessness Strategy Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Non-Homeless Special Needs
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Community survey. Increased likelihood of meeting resident needs.
31	**Agency/Group/Organization**	City of Chandler - Development Services
	Agency/Group/Organization Type	Services - Broadband Internet Service Providers Services - Narrowing the Digital Divide Agency - Managing Flood Prone Areas Agency - Management of Public Land or Water Resources Agency - Emergency Management Other government - Local
	What section of the Plan was addressed by Consultation?	Housing Need Assessment

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	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Consulted with the City of Chandler - Development Services department on the development of the 2019 Community Needs Assessment and the Five-Year Consolidated Plan. The department is responsible for providing sound land use planning strategies, design development standards and high quality, cost-effective infrastructure to ensure safety of Chandler's residents. Included within these responsibilities is overseeing the activities of private utilities, wireless carriers and developers, and review and approval of civil plans associated with developments and capital improvements. The department represented the City in the development of the Maricopa County Multi-Jurisdictional Hazard Mitigation Plan.
32	**Agency/Group/Organization**	City of Chandler – Housing and Redevelopment Division
	Agency/Group/Organization Type	Housing Services - Housing Services-Children Services-Elderly Persons Services-Persons with Disabilities Services-Victims of Domestic Violence Services-Homeless
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homelessness Strategy Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Non-Homeless Special Needs
	How was the Agency/Group/Organization consulted and what are the anticipated outcomes of the consultation or areas for improved coordination?	Presentation to Housing and Human Services Commission and to Mayor and City Council during public meetings. Increased likelihood of meeting resident needs.

Identify any Agency Types not consulted and provide rationale for not consulting

n/a

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OMB Control No: 2506-0117 (exp. 09/30/2021)

Other local/regional/state/federal planning efforts considered when preparing the Plan

Name of Plan	Lead Organization	How do the goals of your Strategic Plan overlap with the goals of each plan?
Continuum of Care	Maricopa Association of Governments	Addressing Housing for All Incomes
Homelessness Report 2014-2018	Maricopa Association of Governments	Addressing Housing for All Incomes
Chandler Public Housing Authority Administrative	City of Chandler Housing and Redevelopment Division	Addressing Housing for All Incomes
2018 Housing Needs Assessment	Gruen, Gruen + Associates	Addressing Housing for All Incomes
Chandler Regional Medical Center, Community Health	Dignity Health	Addressing Housing for All Incomes

Table 3– Other local / regional / federal planning efforts

Describe cooperation and coordination with other public entities, including the State and any adjacent units of general local government, in the implementation of the Consolidated Plan (91.215(l))

The City of Chandler is a member of the Maricopa County HOME Consortium and Maricopa Continuum of Care, and works with the State and adjacent units of local government to coordinate a needs assessment, develop strategies to address identified needs, and implement activities that address identified needs.

Additionally, the City of Chandler participated in the development of the Maricopa County Multi-Jurisdictional Hazard Mitigation Plan (2015), and refers to this report and its proposed actions in developing the Consolidated Plan and directing federal funding received. The City recognizes that low income households are likely to be impacted by climate change due to the lack of resources. The City of Chandler continues to commit efforts to prevent and mitigate the vulnerability of both low and moderate income households to the adverse effects of climate change as described in the above-referenced plan.

Narrative

This section has been intentionally left blank.

OMB Control No: 2506-0117 (exp. 09/30/2021)

PR-15 Citizen Participation - 91.105, 91.115, 91.200(c) and 91.300(c)

1. Summary of citizen participation process/Efforts made to broaden citizen participation
Summarize citizen participation process and how it impacted goal-setting

Throughout the development of the City of Chandler's Five-Year Consolidated Plan for Fiscal Years 2020-2025 and the Annual Action Plan for Fiscal Year 2020-2021, the City provided several opportunities for public input and comment. Comments were received through public meetings and an online survey to solicit input from stakeholders and citizens to identify housing and community development priorities in the development of the 2019 Community Needs Assessment (CNA) and Market Analysis. The survey was made available in English and Spanish. Public access to the survey was available at the City website and notices were e-mailed directly to stakeholders and neighborhood associations. The CNA and Market Analysis were used to provide a community-informed approach to prioritizing federal and local resources and the development of the City of Chandler's Five-Year Consolidated Plan. Outreach efforts included 12 public meetings, 17 stakeholder interviews, 624 survey responses, and 5 public hearings. The City's guidelines for Citizen Participation were followed. Public notifications are included in the Appendix. The 2019 Community Needs Assessment is available on the City's website.

The City of Chandler is in adherence to its Citizen Participation Plan. The City of Chandler's proposed changes to the Five-Year Consolidated Plan falls within the parameters established for creating a substantial amendment to the Consolidated Plan. A 30-day public comment period is scheduled for Monday, March 22, 2021 through Tuesday, April 20, 2021. A public hearing is scheduled for Wednesday, April 7, 2021 at 6:00 p.m. at the Housing and Human Services Commission meeting. In-person attendance was welcome. However, due to the public health emergency and recommendations to limit gatherings and the spread of COVID-19, this public hearing was also made available to the public virtually via WebEx or phone. A public notice was published in the local newspaper and also at the City Clerk's office and Neighborhood Resources Department along with social media posts and website announcements. After the 30-day public comment period, the Substantial Amendment to the Consolidated Plan will be presented to Mayor and City Council for approval on April 22, 2021. Any comments received will be included with the final Substantial Amendment submitted to the HUD for approval.

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OMB Control No: 2506-0117 (exp. 09/30/2021)

Citizen Participation Outreach

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OMB Control No: 2506-0117 (exp. 09/30/2021)

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)

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OMB Control No: 2506-0117 (exp. 09/30/2021)

1	Internet Outreach	Minorities Non-English Speaking - Specify other language: Spanish Persons with disabilities Non-targeted/broad community Residents of Public and Assisted Housing Housing and Human Services Commission	Throughout the development of the City of Chandler's Five-Year Consolidated Plan for Fiscal Years 2020-2025 and the Annual Action Plan for Fiscal Year 2020-2021, the City provided several opportunities for public input and comment. Comments were received through public meetings and an online survey to solicit input from stakeholders and citizens to identify housing and community development	Survey results are available as part of the 2019 Community Needs Assessment and Market Analysis.	Not applicable.	

DRAFT

OMB Control No: 2506-0117 (exp. 09/30/2021)

			priorities in the development of the 2019 Community Needs Assessment (CNA). The CNA is used to provide a community-informed approach to prioritizing federal and local resources and the development of the City of Chandler's Five-Year Consolidated Plan. Outreach efforts included 12 public meetings, 17 stakeholder interviews, and 624 survey responses. Public access to			

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OMB Control No: 2506-0117 (exp. 09/30/2021)

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
			the survey was available at the City website and notices were e-mailed directly to stakeholders and neighborhood associations. The survey was made available in English and Spanish.			

DRAFT

OMB Control No: 2506-0117 (exp. 09/30/2021)

2	Public Meeting	Non-targeted/broad community	192 Chandler nonprofits, business leaders and residents attended and 17 stakeholder interviews were also conducted. 12 public meetings were held throughout January 24, January 25, March 27, March 28, March 29. A public meeting to discuss the results of comments received was held on June 12, 2019.	Comments from these meetings focused on crisis services, homelessness, behavioral health, housing, neighborhoods, workforce development, youth services, senior services, people with disabilities, and health and interests of veterans.The Consolidated Plan Goals and Priority Needs were developed from comments received.	Not applicable	

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OMB Control No: 2506-0117 (exp. 09/30/2021)

3	Public Hearing	Non-targeted/broad community Housing and Human Services Commission/Chandler City Council	Five public hearings were held. Three public hearings were held during the development of the Consolidated Plan. Two public hearings were held when Chandler's Five-Year Consolidated Plan was published for public comment.	Public hearing dates prior to publication: August 8, 2019; April 22, 2020; and May 7, 2020. One public hearing was held with the Housing and Human Services Commission on June 10, 2020, and a second public hearing was held during a City Council meeting on June 11, 2020. No public comments were received during these public hearings.	Not applicable.	
4	Public Notices	Minorities	Public Notices were posted on	No public comments	Not applicable.	https://www.chandleraz.gov/residents/neighborhood-resources/community-

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OMB Control No: 2506-0117 (exp. 09/30/2021)

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
		Non-English Speaking - Specify other language: Spanish Persons with disabilities Non-targeted/broad community	the City's website providing the public with information about upcoming public meetings and public hearings. Public notices for public hearings were posted in a local newspaper with general circulation in the community, and also posted in the City Clerk's office.	were received during the public comment period for the draft 2019 Community Needs Assessment. No public comments were received during the public comment period for the draft Five-Year Consolidated Plan and Annual Action Plan.		development/plans-and-reports https://www.chandleraz.gov/residents/neighborhood-

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OMB Control No: 2506-0117 (exp. 09/30/2021)

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
5	Public Hearing	Non-targeted/broad community Housing and Human Services Commission/Chandler City Council	A 30-day public comment period was held from March 22, 2021 through April 20, 2021. One public hearing was held during the Housing and Human Services Commission meeting on April 7, 2021 when the Substantial Amendment was published for public comment.	Public comments received will be included in the Substantial Amendment that is submitted to HUD.	Not applicable.	

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OMB Control No: 2506-0117 (exp. 09/30/2021)

6	Public Notices	Minorities Non-English Speaking - Specify other language: Spanish Persons with disabilities Non-targeted/broad community	Public Notices were posted on the City's website providing the public with information about the 30-day public comment period and upcoming public meetings and public hearings. Public notices for 30-day public comment period and public hearing were posted in The Arizona Republic, a local newspaper with general circulation in the community, and also posted in the City Clerk's office	Public comments received will be included in the Substantial Amendment that is submitted to HUD.	Not applicable.	https://www.chandleraz.gov/residents/neighborhood-resources/community-development/plans-and-reports https://www.chandleraz.gov/residents/neighborhood-

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OMB Control No: 2506-0117 (exp. 09/30/2021)

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
			and Neighborhood Resources Department.			

Table 4– Citizen Participation Outreach

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OMB Control No: 2506-0117 (exp. 09/30/2021)

Needs Assessment

NA-05 Overview

Needs Assessment Overview

The City of Chandler has continued to grow and change since 2000 including the demographics of those living in poverty. While a large percentage of the population identifies as White, increased diversity is seen among Black/African American, Asian and Hispanic individuals.

For a full overview, please see the text attachments.

Needs Assessment Overview 1

However, despite the growing diversity, population growth, and increased AMI, poverty and housing continue to be a hardship facing many residents. In Chandler, there are 21,485 households (24.8%) with incomes <80% AMI. This means that 8.2% of Chandler's population lives below the poverty level. In Chandler, 8.3% of residents live alone in single person households and 24.3% of households are single-parent households. Single persons and parents generally have a single income source, resulting in unique housing needs. Nearly all single parent households are headed by women and many live below the poverty level. In addition, the rate of housing problems is disproportionately high among minorities at all income levels, and severe housing problems are high among all minority households with incomes less than 80% AMI. Housing cost burden impacts 12,925 households. Rates of cost burden are highest among households with income <30% AMI and 30-50% AMI.

Needs Assessment Overview 2

Both owning and renting are expensive; the income needed to afford a median-price home and to pay for a 3 bedroom apartment is very close. For renters who are prepared, owning a home can be as or more affordable than renting. Because incomes are higher in Chandler and HUD assistance uses Maricopa County income guidelines, creative approaches are essential. Due to the high housing prices, 275 owners and 400 renters live in severely overcrowded conditions. Severe overcrowding is most common among owners with incomes <30% AMI and renters with incomes 50-80% AMI. Severe overcrowding is most prevalent among owners and renters with incomes 30-50% AMI. Therefore, 175 owners and 235 renters occupy substandard housing.

Needs Assessment Overview 3

The Chandler Public Housing Authority (PHA) manages 303 public housing units, 486 Section 8 Housing Choice Vouchers, and 25 scattered site rental assistance payments. There are over 1,600 families on the combined waiting lists. The average income of Public Housing residents is $14,892 while the average

OMB Control No: 2506-0117 (exp. 09/30/2021)

DRAFT

income of Section 8 participants is $12,676. The average length of residency for Public Housing residents is 4.8 years, and in Section 8 is 9 years. The average household size is 3.5. The elderly represent 20% of public housing residents and Section 8 participants.

Needs Assessment Overview 4

In addition to housing, homelessness continues to be a priority of Chandler. The 2018 Point-in-Time count revealed 54 individuals experiencing homelessness. In addition, Chandler identified additional individuals in shelter through the Housing Inventory Count. Throughout Maricopa County, the Point-in-Time count identified 2,618 unsheltered and 3,680 sheltered individuals experiencing homelessness in the county. Some people require limited assistance to regain permanent housing and self-sufficiency, while others require extensive and long-term support. The cost of housing leaves little for the necessities; many live paycheck to paycheck and one crisis can lead to repeat homelessness.

Needs Assessment Overview 5

Other priorities that directly affect Chandler include elderly who are isolated and youth who are isolated. Elderly are the largest HUD special population. There are 12,105 households with at least one person age 62-74; 4,884 households have at least one person age 75+. In Chandler, the number of isolated seniors living alone is estimated to be around 1,692. Youth who are isolated are an additional concern as there is a strong indicator of lower graduation rates resulting in isolation and 2,328 young Chandler residents have been shown to be isolated.

Lastly, individuals with mental health or substance use disorders and individuals with intellectual and developmental disabilities are a top population in need for Chandler. There is an estimated 12,000 to 20,000 individuals affected by mental health or substance use disorders in the Chandler neighborhoods. Chandler's residents with intellectual or developmental disabilities represent just over 5% of the population. Resources for this population are necessary to ensure a thriving community.

Although all of these needs are individual, they often overlap and have a greater effect than expected. For example, a senior living with low income is more vulnerable than just a senior or just an individual with low income. We often find that a person is not defined as just one need and seeing the entire picture allows Chandler to meet their individual needs.

Non-housing community development needs are described in Section NA-50.

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OMB Control No: 2506-0117 (exp. 09/30/2021)

NA-50 Non-Housing Community Development Needs - 91.415, 91.215 (f)

Describe the jurisdiction's need for Public Facilities:

Public facilities are a vital piece of investment in the future well-being of Chandler residents and neighborhoods. Improvements to Public Facilities including parks, neighborhood centers, and other gathering places are key to continuing to make Chandler a thriving community. Improvements to any of the City's existing nine community parks and 52 neighborhood parks, public buildings, and private buildings that incorporate significant public use are critical to maximizing resources and properly target facility design to reach everyone in the City of Chandler. With improving these locations, City of Chandler is focused on expanding need, improving access, and building a community that is welcome to all.

How were these needs determined?

The City of Chandler Community Needs Assessment was conducted in 2019 to understand the needs of the community and to address how Public Facilities coincide with those needs. With the 2019 Community Needs Assessment and the 2014-2023 Capital Improvement Program (CIP), the City will continue to plan and address the public infrastructure improvements. While the majority of funding for public infrastructure improvements is from bond sales and impact fees, CDBG funds may be used.

Describe the jurisdiction's need for Public Improvements:

There are various pieces of the Capital Improvement Program that the City works to address. The Water CIP is used to build, upgrade, and refurbish facilities used by the City water system. Water mains in various areas of the City are old and deteriorating, resulting in water main breaks and interrupted water service. The City has prioritized several aging areas served by pipes 30 years of age or older. These areas will be evaluated for possible replacement. Needed upgrades and repairs to the water distribution system are coordinated with street overlay, reconstruction and intersection improvements.

Every three years, the Streets Division inventories all streets within the City and evaluates the condition of the pavement. This data is entered into a computerized preventative maintenance tracking system to identify which streets are in need of maintenance or rehabilitation. Currently, about 11.6%, or 232 lane miles, need repaving. The specific streets to be repaved will be evaluated each year based on known construction projects in the area (i.e., avoid repaving just prior to major residential/commercial construction) and cost effectiveness (grouping streets in a neighborhood into one larger project).

Installation of additional street lights on arterial, collector, and local streets is needed to increase lighting levels to meet City standards. The City receives several calls per year about inadequate lighting

OMB Control No: 2506-0117 (exp. 09/30/2021)

DRAFT

on local streets in residential areas. These requests are evaluated on a case-by-case basis. Existing poles also need to be replaced.

How were these needs determined?

The City of Chandler Community Needs Assessment was conducted in 2019 to understand the needs of the community and address how Public Facilities coincide with those needs. With the 2019 Community Needs Assessment and the 2014-2023 Capital Improvement Program (CIP), the City will continue to plan and address the public infrastructure improvements. While the majority of funding for public infrastructure improvements is from bond sales and impact fees, CDBG funds may be used.

Describe the jurisdiction's need for Public Services:

The City of Chandler Community Needs Assessment identified six target populations and seven top areas of need. The six target populations include people experiencing homelessness or housing crisis, households with low and moderate income, youth who are vulnerable or have low income, seniors who are isolated or have low income, people with mental health or substance use disorders, and people living with physical or intellectual disabilities. The top areas of need include housing for all incomes, behavioral health, homelessness, better communication of available resources, transportation, social isolation, and food insecurity. The Public Services aim to address these target populations and areas of need through robust services in Chandler.

How were these needs determined?

The City of Chandler Community Needs Assessment was conducted in 2019 to understand the needs of the community. The 2019 Community Needs Assessment contained a combination of survey responses, stakeholder interviews, and focus groups that identified the target populations in need and the top areas of need.

Based on the needs analysis above, describe the State's needs in Colonias

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Housing Market Analysis

MA-05 Overview

Housing Market Analysis Overview:

Select Low-Income Populations

- The percent of individuals living in poverty has almost doubled from 4.6% in 2000 to 8.2% in 2018.
- 21,485 Chandler households (24.8%) have incomes <80% AMI; including 43.9% of households with at least one person age 75+ and 30.7% with at least one child less than 6 years of age.
- 5.2% of the population has a disability.
- 8.2% of the population lives below the poverty level (11.9% children; 6.8% seniors).

General Housing Market Conditions

- 67,141 (71.6%) of units are single-family detached.
- The median home value has increased by 101.5% over that time period, which can be viewed both positively and negatively. If home values continue to climb, lower household income individuals and families may be priced out of the local housing and rental market.
- 10,871 units were built before 1980, with 2,214 units being occupied by children less than 6 years of age.
- In recent years, Chandler has taken steps to encourage the development of affordable housing by updating its zoning ordinance and map and other land use controls.

Homeownership Conditions

- Low-income homeowners experience higher rates of cost burden.
- 23,685 units have housing problems; 410 are in substandard condition.
- Higher incomes in Chandler limit the pool of HUD-eligible homebuyers.

Homelessness Conditions

- The City uses CDBG, HOME and local funds to support regional organizations that serve the City's homeless population. The Interfaith Homeless Emergency Lodging Program (I-HELP) was implemented in 2013. For several years, the City has also offered Tenant Based Rental Assistance (TBRA) with intensive case management for chronically homeless individuals and families.

Over the past 18 years, residents of Chandler have become more educated and have higher median household incomes. However, as a result of shifting economies and demographics, the percent of individuals living in poverty has almost doubled from 4.6% to 8.2% in 2018. The median home value has increased by 101.5% over that time period, which can be viewed both positively and negatively. If home values continue to climb, lower household income individuals and families may be priced out of the local housing and rental market.

OMB Control No: 2506-0117 (exp. 09/30/2021)

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OMB Control No: 2506-0117 (exp. 09/30/2021)

MA-45 Non-Housing Community Development Assets - 91.410, 91.210(f)

Introduction

In 2019, Chandler's median income for all household and family types was higher than Maricopa County. Chandler's median household income of $77,278 was 31.9% higher than the Maricopa County median.

The current unemployment rate in Chandler is 5.62%. Among the employed, 30.3% work in management, business, and financial occupations, and 25.1% work in sales and office occupations. 7.7% of the workforce is employed in lower-paying service occupations.

Higher education is directly related to earnings potential and 43% of Chandler residents hold a Bachelor's degree or Graduate degree and another third have some college, including an Associate's degree. Adults with a bachelor's degree earn an average of 150% more than an adult with no high school diploma or equivalent and adults with a Graduate or Professional degree earn 217% more than adults with no high school diploma or equivalent. 8% of Chandler's population age 25+ does not have a HS diploma or equivalent.

Economic Development Market Analysis

Business Activity

Business by Sector	Number of Workers	Number of Jobs	Share of Workers %	Share of Jobs %	Jobs less workers %
Agriculture, Mining, Oil & Gas Extraction	578	50	1	0	-1
Arts, Entertainment, Accommodations	11,733	11,287	12	12	0
Construction	5,266	4,261	6	5	-1
Education and Health Care Services	15,958	13,148	17	14	-3
Finance, Insurance, and Real Estate	11,020	10,444	12	11	-1
Information	2,584	3,035	3	3	0
Manufacturing	13,297	22,449	14	24	10
Other Services	2,974	2,592	3	3	0
Professional, Scientific, Management Services	8,971	6,818	10	7	-3
Public Administration	2	0	0	0	0
Retail Trade	13,145	15,056	14	16	2

OMB Control No: 2506-0117 (exp. 09/30/2021)

DRAFT

Business by Sector	Number of Workers	Number of Jobs	Share of Workers %	Share of Jobs %	Jobs less workers %
Transportation and Warehousing	3,647	624	4	1	-3
Wholesale Trade	5,114	3,697	5	4	-1
Total	94,289	93,461	--	--	--

Table 5 - Business Activity

Data Source: 2011-2015 ACS (Workers), 2015 Longitudinal Employer-Household Dynamics (Jobs)

Labor Force

Total Population in the Civilian Labor Force	137,408
Civilian Employed Population 16 years and over	129,685
Unemployment Rate	5.62
Unemployment Rate for Ages 16-24	16.64
Unemployment Rate for Ages 25-65	3.91

Table 6 - Labor Force

Data Source: 2011-2015 ACS

Occupations by Sector	Number of People
Management, business and financial	41,740
Farming, fisheries and forestry occupations	6,388
Service	10,615
Sales and office	34,545
Construction, extraction, maintenance and repair	7,030
Production, transportation and material moving	5,720

Table 7 – Occupations by Sector

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OMB Control No: 2506-0117 (exp. 09/30/2021)

Data Source: 2011-2015 ACS

Travel Time

Travel Time	Number	Percentage
< 30 Minutes	81,525	68%
30-59 Minutes	32,715	27%
60 or More Minutes	5,380	4%
Total	***119,620***	***100%***

Table 8 - Travel Time

Data Source: 2011-2015 ACS

Education:

Educational Attainment by Employment Status (Population 16 and Older)

Educational Attainment	In Labor Force		
	Civilian Employed	Unemployed	Not in Labor Force
Less than high school graduate	6,810	425	3,660
High school graduate (includes equivalency)	15,685	1,285	4,970
Some college or Associate's degree	36,930	2,075	7,800
Bachelor's degree or higher	50,010	1,640	7,415

Table 9 - Educational Attainment by Employment Status

Data Source: 2011-2015 ACS

Educational Attainment by Age

	Age				
	18–24 yrs	25–34 yrs	35–44 yrs	45–65 yrs	65+ yrs
Less than 9th grade	310	1,435	1,390	2,220	1,524
9th to 12th grade, no diploma	2,430	1,850	1,645	2,355	1,260

OMB Control No: 2506-0117 (exp. 09/30/2021)

DRAFT

	Age				
	18–24 yrs	25–34 yrs	35–44 yrs	45–65 yrs	65+ yrs
High school graduate, GED, or alternative	6,250	5,525	5,455	10,965	5,905
Some college, no degree	8,920	9,645	7,990	15,940	5,675
Associate's degree	1,415	3,745	3,295	6,210	1,635
Bachelor's degree	1,980	9,920	11,660	15,490	4,020
Graduate or professional degree	120	4,865	8,265	8,910	3,010

Table 10 - Educational Attainment by Age

Data Source: 2011-2015 ACS

Educational Attainment – Median Earnings in the Past 12 Months

Educational Attainment	Median Earnings in the Past 12 Months
Less than high school graduate	37,554
High school graduate (includes equivalency)	61,254
Some college or Associate's degree	75,624
Bachelor's degree	105,275
Graduate or professional degree	128,776

Table 11 – Median Earnings in the Past 12 Months

Data Source: 2011-2015 ACS

Based on the Business Activity table above, what are the major employment sectors within your jurisdiction?

17% of employed Chandler residents work in the educational services, health care, and social services industry. Other high-employment industries are manufacturing (14%), retail trade (14%), finance, insurance and real estate (12%), and professional/scientific/management services (10%).

Describe the workforce and infrastructure needs of the business community:

OMB Control No: 2506-0117 (exp. 09/30/2021)

DRAFT

The City of Chandler is a progressive City known as the “Innovation Hub of the Southwest.” Key industries include autonomous vehicle R&D; aviation and aerospace; business and financial services; healthcare and bioscience; high-tech manufacturing and development; and information technology and software. Chandler has five designated employment corridors: Airpark Area, Downtown Chandler, Price Corridor, Uptown Chandler and West Chandler. Within these five areas, current business activity and land reserved for future employment uses are most concentrated.

Describe any major changes that may have an economic impact, such as planned local or regional public or private sector investments or initiatives that have affected or may affect job and business growth opportunities during the planning period. Describe any needs for workforce development, business support or infrastructure these changes may create.

Chandler continues to have a strong business platform and leverages relationships throughout the public and private sectors. Chandler thrives on fostering a relationship between the business community and local government through services like Business Location Team which assists businesses with on-site inspections and capital improvement projects such as improved wireless networks and water systems. The City of Chandler continues to offer some of the lowest rates in the region for utilities and offers competitive incentives for businesses including tax credits and tax reductions. Chandler is focused on supporting startups through the bussiness incubation program, ASU's Makerspace collaboration through the Chandler Innovation Center, coworking spaces, and angel investing workshops and investments. Chandler ultimately focuses on shopping local through the campaign "Shop Chandler" which encourages living, working, and shopping in Chandler.

How do the skills and education of the current workforce correspond to employment opportunities in the jurisdiction?

The skills and education of the current workforce closely correspond to employment opportunities in Chandler. Chandler is home to some of the most notable names in manufacturing, technology, financial and business services and prides itself on having a progressive vision for success and creating a platform for possibility. 43% of Chandler's workforce has a bachelor’s degree or higher.

Proximity to four major freeways also allows employers to easily draw workers from all over the Greater Phoenix area. According to data provided by HUD, Chandler draws a large number of workers for its education, health care services, and arts, entertainment and accommodations for jobs from outside the City.

Describe any current workforce training initiatives, including those supported by Workforce Investment Boards, community colleges and other organizations. Describe how these efforts will support the jurisdiction's Consolidated Plan.

OMB Control No: 2506-0117 (exp. 09/30/2021)

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Does your jurisdiction participate in a Comprehensive Economic Development Strategy (CEDS)?

No

If so, what economic development initiatives are you undertaking that may be coordinated with the Consolidated Plan? If not, describe other local/regional plans or initiatives that impact economic growth.

Chandler does not participate in a Comprehensive Economic Development Strategy (CEDS).

Chandler's Economic Development Division promotes the City as a preferred location for new and expanding businesses; their primary purpose is to enhance employment opportunities and improve Chandler's tax base by focusing on industrial, office, retail, revitalization and tourism development. The City has planned for balance by focusing on the creation of distinct employment corridors, investing in infrastructure and building quality neighborhoods.

The City is currently developing adaptive re-use processes and tools to assist in reuse of vacant commercial structures. The goals of the re-use tool are to preserve community character, optimize existing infrastructure, and restore properties to productive use.

The City is utilizing a comprehensive strategy to revitalize the downtown area through direct investment and partnerships with private firms. In a relatively short period of time, it has created a huge transformation. The restoration of historic building facades and the reintroduction of the original colonnades have created a welcoming atmosphere where people feel comfortable. The recently completed Arizona Avenue improvements expand the walkability of Downtown and bring a much-needed balance between vehicles, pedestrians and bicycles.

In the next five years, the focus of revitalization efforts will be on completing development on the City-owned sites, increasing the number of arts, cultural and entertainment facilities, and marketing the area south of the Historic Square to attract additional investment in the Downtown area in coordination with the Consolidated Plan efforts.

Discussion

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OMB Control No: 2506-0117 (exp. 09/30/2021)

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OMB Control No: 2506-0117 (exp. 09/30/2021)

MA-50 Needs and Market Analysis Discussion

Are there areas where households with multiple housing problems are concentrated? (include a definition of "concentration")

Chandler consists of approximately 65 square miles and has reached its physical geographic limits, with the exception of a few remaining county islands. Opportunities for economic growth are focused on revitalization and preservation. Chandler's central city includes many long-established neighborhoods, and many of these neighborhoods are also home to populations who are in the minority and with low-income.

Chandler is an "exception" community in which at least 36.68% of the population in a Census Block Group must be LMI for the area to be considered as a CDBG target area. The City identified 11 Census Block Groups that meet the 51% LMI definition, mainly located north of the San Tan Freeway (Loop 202). An additional 26 Census Block Groups that meet the 36.68% LMI definition were identified, many located near the 51% definition Blocks. The City's Community Development Geographic Priority titled "CDBG Eligible Areas" includes all eligible Census Block Groups.

Are there any areas in the jurisdiction where racial or ethnic minorities or low-income families are concentrated? (include a definition of "concentration")

Thirteen Census Tracts with a high concentration of minorities were identified. Concentration is defined as areas where the proportion of minorities is 10% or more than the proportion of minorities throughout the city.

What are the characteristics of the market in these areas/neighborhoods?

The need for residential revitalization is evident. Affordability is especially needed for low and moderate-income populations, families in crisis and unskilled workers. Adding housing units, loft and studio space to encourage young professionals, artisans and employees at various income levels to live close to their employment is one strategy to promote both revitalization and a mix of income levels in Chandler's older neighborhoods. Relatively small upgrades and aesthetic improvements to housing units could result in an affordable housing alternative for many families. Conveniently located near jobs, shopping and other activities, these neighborhoods also bring savings in transportation costs as well as commuting time.

Revitalization goes beyond housing rehabilitation. Chandler's oldest neighborhoods would also benefit from targeted maintenance or replacement of sidewalks and other infrastructure, demolition of uninhabitable structures, and the introduction of retrofitted amenities, such as parks or paths. Code enforcement and cooperation with schools, law enforcement, social service agencies and others combined with assistance to first time homebuyers, will attract new homeowners and further contribute to revitalization.

OMB Control No: 2506-0117 (exp. 09/30/2021)

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Eliminating blight in unsuccessful strip malls or vacant structures and focusing on neighborhood beautification and landscaping can also improve quality of life. Older commercial centers and buildings may have significant re-use potential. Some underutilized business properties are of sufficient size to support mixed-use office, retail, job training and service enterprises as well as residential clusters. Re-use and modernization outgrowth from downtown also create potential for in-town enterprises.

Private investment, bolstered by municipal economic development and revitalization programs, will be the engine that drives the revitalization of neighborhoods. Implementation of well-timed and sustainable marketplace and regulatory incentives represents a significant opportunity to accomplish needed improvements that add to the stability of nearby neighborhoods. Chandler's business and development community as well nonprofit organizations are critical partnering resources in maximizing improvement efforts.

Are there any community assets in these areas/neighborhoods?

Many of the City's oldest neighborhoods are located near downtown. Conveniently located near jobs, shopping and other activities, these neighborhoods bring savings in transportation costs and commuting time.

Are there other strategic opportunities in any of these areas?

The City created a traditional neighborhood academy and has been working with low and moderate income neighborhoods to create a strong sense of identity and pride that will serve as the impetus for residential-area revitalization. Preserving historic and cultural assets and providing opportunities for residents with low and moderate income are residential-area revitalization goals. Specific strategies include housing rehabilitation, addressing obsolete housing, demolishing vacant uninhabitable structures, single-family infill development, and possibly re-platting of some areas to achieve lot sizes and shapes more attractive to new single-family development.

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MA-60 Broadband Needs of Housing occupied by Low- and Moderate-Income Households - 91.210(a)(4), 91.310(a)(2)

Describe the need for broadband wiring and connections for households, including low- and moderate-income households and neighborhoods.

100% of Chandler's geography has access to Broadband Internet, with 90.0% of households having an internet subscription, a higher number than the Maricopa County average (84.1%). The average home download speed in Chandler is 80 Mbps, nearly double the average speed of Maricopa County (41.6 Mbps.)

According to Broadband Now, small households with 1-2 individuals need download speeds of at least 25 Mbps. For larger households of four or more or individuals looking to work from home, speeds of at least 1000 Mbps are ideal.

Describe the need for increased competition by having more than one broadband Internet service provider serve the jurisdiction.

Chandler has a total of 22 internet providers including 7 Fiber providers, 3 Cable Internet providers, 7 DSL providers, 8 Fixed Wireless providers and 2 Satellite providers. Standard rates for internet access in Chandler range from $46 to $105 monthly, depending on service provider and download speed. Lower income areas of downtown Chandler north of the San Tan Freeway and west of North McQueen Road tend to have slightly lower numbers of provider options.

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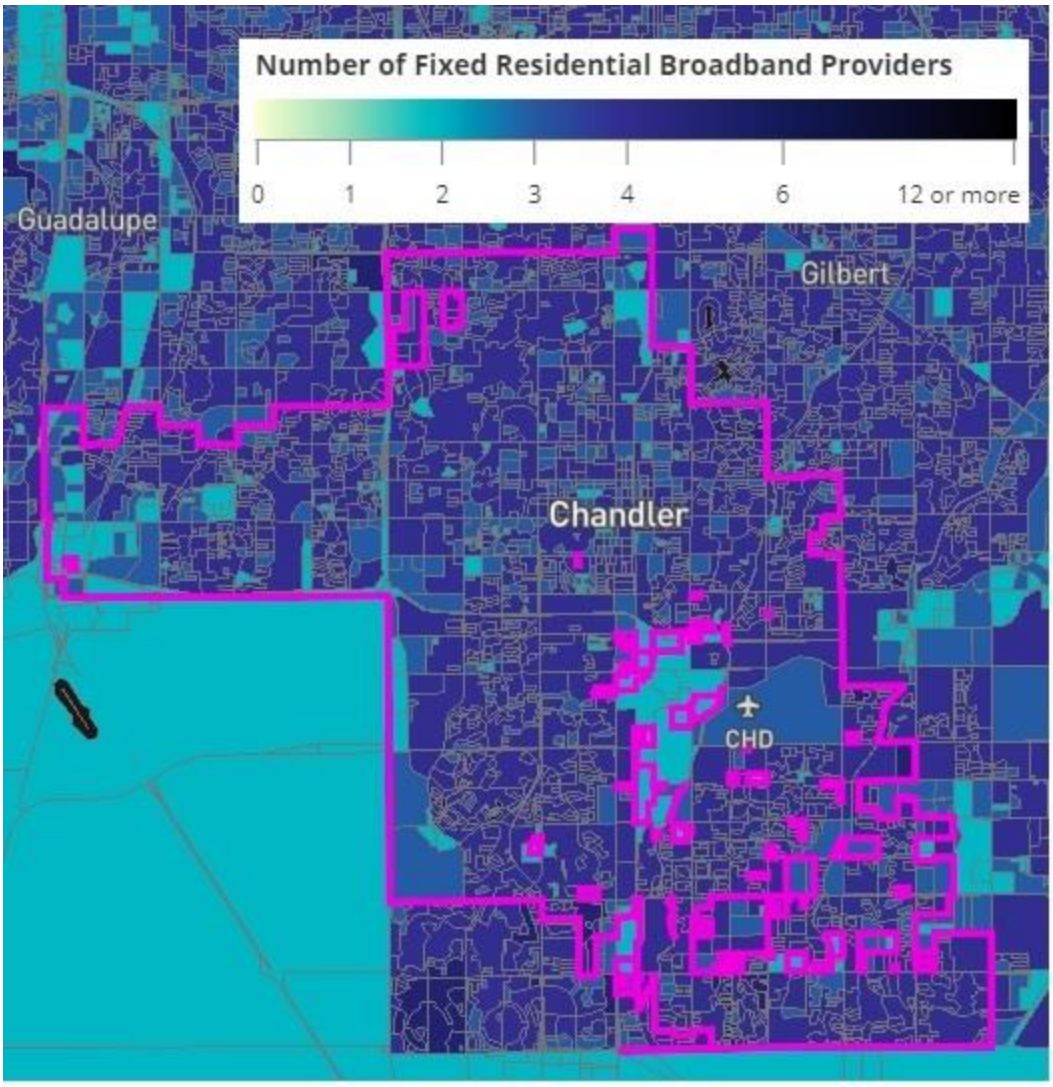

Broadband Coverage Map

OMB Control No: 2506-0117 (exp. 09/30/2021)

MA-65 Hazard Mitigation - 91.210(a)(5), 91.310(a)(3)

Describe the jurisdiction's increased natural hazard risks associated with climate change.

The City of Chandler participated in the development of the Maricopa County Multi-Jurisdictional Hazard Mitigation Plan (2015), and found that the following impacts are possible due to climate change:[1]

- Snowpack and streamflow amounts are projected to decline in parts of the Southwest, decreasing surface water supply reliability for cities, agriculture, and ecosystems. The Southwest produces more than half of the nation's high-value specialty crops, which are irrigation-dependent and particularly vulnerable to extremes of moisture, cold, and heat. Reduced yields from increasing temperatures and increasing competition for scarce water supplies will displace jobs in some rural communities.
- Increased warming, drought, and insect outbreaks, all caused by or linked to climate change, have increased wildfires and impacts to people and ecosystems in the Southwest. Fire models project more wildfire and increased risks to communities across extensive areas.
- Flooding and erosion in coastal areas are already occurring even at existing sea levels and damaging some California coastal areas during storms and extreme high tides. Sea level rise is projected to increase as Earth continues to warm, resulting in major damage as wind-driven waves ride upon higher seas and reach farther inland.
- Projected regional temperature increases, combined with the way cities amplify heat, will pose increased threats and costs to public health in southwestern cities, which are home to more than 90% of the region's population. Disruptions to urban electricity and water supplies will exacerbate these health problems

[1] https://www.maricopa.gov/DocumentCenter/View/5118/Hazard-Mitigation-Plan-PDF?bidId=

Describe the vulnerability to these risks of housing occupied by low- and moderate-income households based on an analysis of data, findings, and methods.

Low income households are likely to be impacted by climate change due to the lack of resources. The City of Chandler continues to commit efforts to prevent and mitigate the vulnerability of both low- and moderate-income households to the adverse effects of climate change as described above.

The City of Chandler outlined the following mitigation actions and projects for Hazard Mitigation in the Maricopa County Multi-Jurisdictional Hazard Mitigation Plan (2015), pages 369-370. These include:

OMB Control No: 2506-0117 (exp. 09/30/2021)

1. Review building permits for compliance with Floodplain Ordinance and NFIP regulations.

2. Maintain the currency of the safety element of the Chandler General Plan, and monitor its effectiveness at preventing and mitigating hazards.

3. Promote availability of the City of Chandler Hazard Mitigation Plans (HMGP) in an understandable format to civic and private groups.

4. Continue to ensure through proper planning, zoning and building codes that all safety measures are in place for new building construction and placement.

5. Continue to ensure that the City of Chandler Drought Management Plan is updated to meet the needs of the City to mitigate drought severity.

6. Continue to maintain a diverse water portfolio. Minimize any reductions to existing supplies by protecting and securing existing water rights, completing Indian water rights settlements, and meeting environmental requirements of water resources. Maximize the use of existing assets to ensure adequate water supply is available through groundwater wells, surface water diversions, use of recharged water, and encouraging the use of reclaimed water for appropriate purposes. Seek and utilize alternative water supplies (CAP excess water, reclaimed water, saline/brackish groundwater, support the Arizona Water Bank) to increase resource reliability and mitigate drought severity. Continue to implement the City's Drought Plan.

7. Each Lead City Department will rank the vulnerability of existing assets, with assistance from the Emergency Management Workgroup, and implement protection plans with the highest vulnerability being implemented first.

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Strategic Plan

SP-05 Overview

Strategic Plan Overview

Public and stakeholder input, records of past funding, the needs assessment and market analysis are used to determine the relative priority of activities and the populations who will be served. Assignment of priority does not reflect a lack of need for any particular population or activity; it merely identifies those conditions that are most likely to be addressed with limited HUD funding. The City of Chandler strives to fund high priority activities during the five years.

The City's Consolidated Plan includes five priorities with activity goals to address each. Needs that may be addressed with HOME funds are incorporated into the Maricopa County Consolidated Plan in HUD's e-con planning suite system. Goals have been established in the following Consolidated Plan areas:

1. Creating and Preserving Affordable Housing
2. Maintain Owner-Occupied Housing
3. Support Public Services and Promote Fair Housing
4. Support Public Facilities and Public Improvements
5. Neighborhood Revitalization

The Consolidated Plan includes the activities, numeric goals and HUD CDBG resources that will be used by the City to address identified needs.

In addition to CDBG resources, Chandler leverages other funding including approximately $1.1 million in general funds, federal resources including those for public housing and the Section 8 Housing Choice Voucher program, HOME, ESG and Continuum of Care funding, and state resources including the Low Income Housing Tax Credits and the National Housing Trust Fund. These leveraged funds work to address the needs of individuals experiencing homelessness, populations who are vulnerable including youth and elderly, individuals with special needs and individuals with low and moderate income.

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OMB Control No: 2506-0117 (exp. 09/30/2021)

SP-10 Geographic Priorities - 91.415, 91.215(a)(1)

Geographic Area

Table 12 - Geographic Priority Areas

1	**Area Name:**	Citywide
	Area Type:	Direct Benefit Activities
	Other Target Area Description:	Direct Benefit Activities
	HUD Approval Date:	
	% of Low/ Mod:	
	Revital Type:	
	Other Revital Description:	
	Identify the neighborhood boundaries for this target area.	
	Include specific housing and commercial characteristics of this target area.	
	How did your consultation and citizen participation process help you to identify this neighborhood as a target area?	
	Identify the needs in this target area.	
	What are the opportunities for improvement in this target area?	
	Are there barriers to improvement in this target area?	
2	**Area Name:**	CDBG Eligible Areas
	Area Type:	Other
	Other Target Area Description:	Other
	HUD Approval Date:	
	% of Low/ Mod:	
	Revital Type:	
	Other Revital Description:	
	Identify the neighborhood boundaries for this target area.	
	Include specific housing and commercial characteristics of this target area.	
	How did your consultation and citizen participation process help you to identify this neighborhood as a target area?	
	Identify the needs in this target area.	

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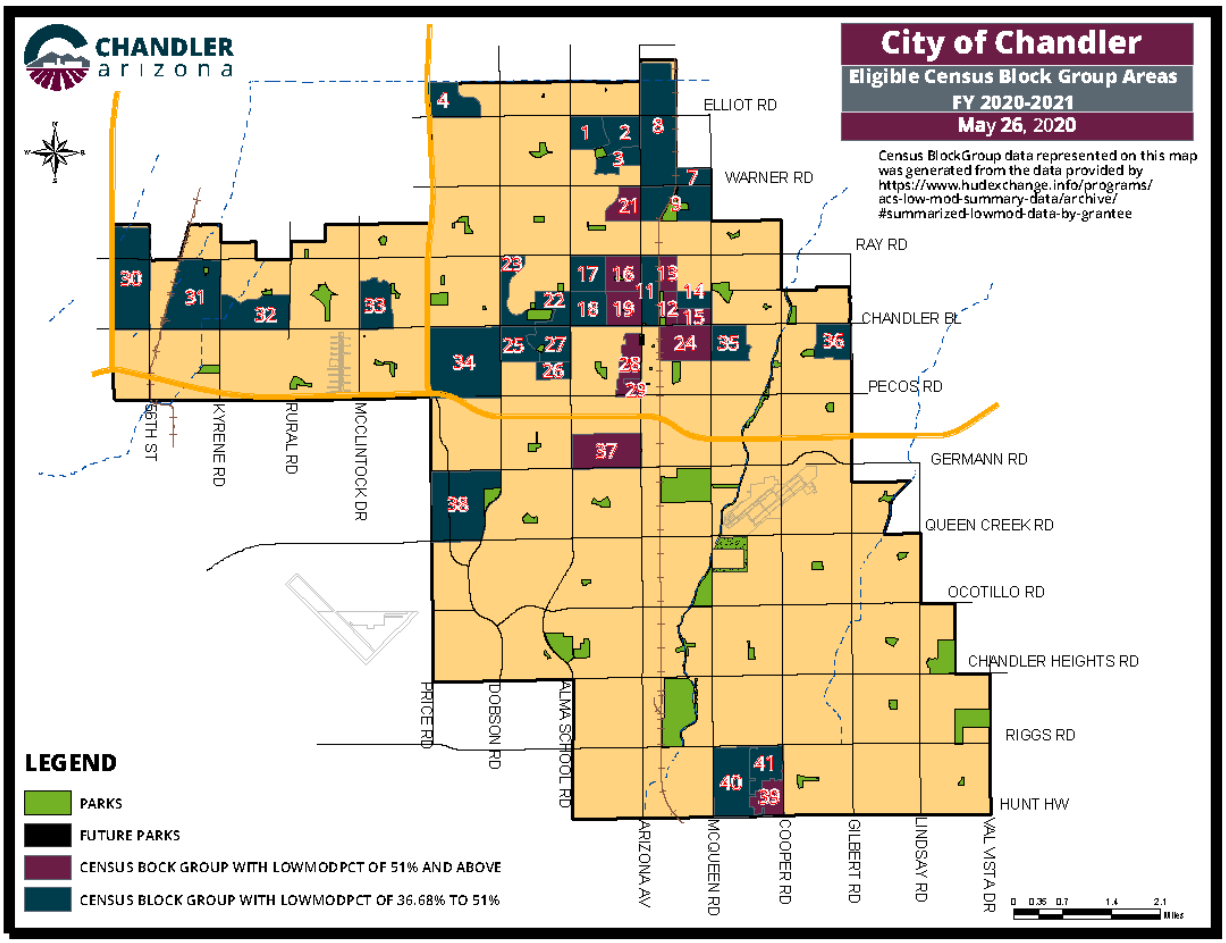
OMB Control No: 2506-0117 (exp. 09/30/2021)

	What are the opportunities for improvement in this target area?	
	Are there barriers to improvement in this target area?	

General Allocation Priorities

Describe the basis for allocating investments geographically within the state

Resources will be committed pursuant to input received from citizens, stakeholders and providers during the development of the 2019 Community Needs Assessment. Public Services are allocated throughout the City based on an individual's income eligibility. Rehabilitation services are also provided based on client eligibility, of which income is one of the criteria. City or public facility improvements or expansion projects, and code enforcement are examples of CDBG-funded activities that are targeted to CDBG-eligible areas. The attached chart highlights the CDBG Eligible Census Block Group Areas.



CDBG Eligible Areas - City of Chandler

OMB Control No: 2506-0117 (exp. 09/30/2021)

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SP-25 Priority Needs - 91.415, 91.215(a)(2)

Priority Needs

Table 13 – Priority Needs Summary

1	**Priority Need Name**	Affordable Rental Housing
	Priority Level	High
	Population	Extremely Low Low Moderate Large Families Families with Children Chronic Homelessness Individuals Victims of Domestic Violence Elderly Persons with Mental Disabilities Persons with Physical Disabilities Persons with Developmental Disabilities
	Geographic Areas Affected	Direct Benefit Activities
	Associated Goals	Creating and Preserving Affordable Housing Administration
	Description	
	Basis for Relative Priority	
2	**Priority Need Name**	Affordable Owner-Occupied Housing
	Priority Level	High
	Population	Low Moderate Large Families Families with Children Elderly Individuals Victims of Domestic Violence
	Geographic Areas Affected	Direct Benefit Activities

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OMB Control No: 2506-0117 (exp. 09/30/2021)

	Associated Goals	Maintain Owner-Occupied Housing Administration
	Description	
	Basis for Relative Priority	Priority based on data analysis in the 2019 Community Needs Assessment and Market Analysis, including survey responses, focus groups, stakeholder interviews and public input.
3	**Priority Need Name**	Public Services and Fair Housing
	Priority Level	High
	Population	Extremely Low Low Moderate Large Families Families with Children Elderly Public Housing Residents Chronic Homelessness Individuals Families with Children Mentally Ill Chronic Substance Abuse veterans Persons with HIV/AIDS Victims of Domestic Violence Unaccompanied Youth Elderly Frail Elderly Persons with Mental Disabilities Persons with Physical Disabilities Persons with Developmental Disabilities Persons with Alcohol or Other Addictions Persons with HIV/AIDS and their Families Victims of Domestic Violence Non-housing Community Development
	Geographic Areas Affected	Direct Benefit Activities

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OMB Control No: 2506-0117 (exp. 09/30/2021)

	Associated Goals	Creating and Preserving Affordable Housing Support Public Services and Promote Fair Housing Support Public Facilities and Public Improvements Administration
	Description	
	Basis for Relative Priority	Priority based on data analysis in the 2019 Community Needs Assessment and Market Analysis, including survey responses, focus groups, stakeholder interviews and public input.
4	**Priority Need Name**	Improve or Develop Public Facilities
	Priority Level	High
	Population	Extremely Low Low Moderate Large Families Families with Children Elderly Public Housing Residents Chronic Homelessness Individuals Families with Children Mentally Ill Chronic Substance Abuse veterans Persons with HIV/AIDS Victims of Domestic Violence Unaccompanied Youth Elderly Persons with Mental Disabilities Persons with Physical Disabilities Persons with Developmental Disabilities Persons with Alcohol or Other Addictions Persons with HIV/AIDS and their Families
	Geographic Areas Affected	Other
	Associated Goals	Support Public Facilities and Public Improvements Administration
	Description	

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OMB Control No: 2506-0117 (exp. 09/30/2021)

	Basis for Relative Priority	
5	**Priority Need Name**	Neighborhood Revitalization
	Priority Level	High
	Population	Extremely Low Low Moderate Large Families Families with Children Elderly Non-housing Community Development
	Geographic Areas Affected	Other
	Associated Goals	Neighborhood Revitalization Administration
	Description	
	Basis for Relative Priority	

Narrative (Optional)

The City of Chandler has elected to utilize the following definitions to assign priority. They are as follows:

- High Priority – City of Chandler plans to use funds made available for activities assigned this priority that address unmet needs during the planning period covered in the FY 2020-2025 Consolidated Plan.
- Low Priority – If funds are available, activities to address unmet needs may be funded by the City of Chandler during the planning period covered in the FY 2020-2025 Consolidated Plan.

The CDBG application process includes annual funding priorities as identified by staff and/or the Housing and Human Services Commission (HHSC). A methodology is adopted annually to determine the highest needs for funding and these high needs are considered in the application process along with additional criteria to insure a competitive process.

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OMB Control No: 2506-0117 (exp. 09/30/2021)

SP-35 Anticipated Resources - 91.420(b), 91.215(a)(4), 91.220(c)(1,2)

Introduction

The City of Chandler receives Community Development Block Grant funding from the United States Department of Housing and Urban Development (HUD) as an 'entitlement community' and is the CDBG lead agency; funds are received based on an annual formula.

The City also receives HUD HOME funding as a member of the Maricopa County HOME Consortium (Consortium). The Consortium is a legal entity created through an intergovernmental agreement between Maricopa County, the Cities of Avondale, Chandler, Glendale, Peoria, Scottsdale, Surprise, Tempe and the Town of Gilbert. Each Consortium member receives a pro rata share of funds and uses them to meet the needs of their community. The County's 5-year Consolidated Plan and Annual Action Plans also include the housing needs and activities of Chandler.

Numerous local resources leverage HUD funding to address the needs of Chandler residents. Local funds are allocated through an annual grant process.

- *Social Services Fund*. Each fiscal year, the City allocates funding to nonprofit agencies that provide supportive public services to Chandler residents with low and moderate income.
- *Acts of Kindness Program*. The Acts of Kindness (AOK) donation program was developed in July 2000 to give residents an opportunity to voluntarily contribute $1 with their utility payment each month. AOK supports public service programs that provide basic needs such as food, shelter, clothing, medical services and transportation to Chandler residents with low and moderate income.
- *Youth Enhancement Program*. The Youth Enhancement Program supports the development and operation of programs for youth activities, scholarships, sports activities, mentoring, intervention and learning programs.
- *Veteran's Transportation*. The Veteran's Transportation Program funds agencies that provide transportation to service centers and other locales for Veterans with low income.

Additional local funds are used to leverage funding by supporting staff and resources within the Neighborhood Resources Department including services to individuals experiencing homelessness.

DRAFT

OMB Control No: 2506-0117 (exp. 09/30/2021)

Federal funds, including those administered by the State of Arizona such as the Low Income Housing Tax Credit Program and National Housing Trust Fund as well as Public Housing and Section 8 (Housing Choice Voucher) programs are critical resources to leverage CDBG and HOME funds.

The City of Chandler also applies for other state and foundation funding to leverage these local and federal funds.

Anticipated Resources

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan $	Narrative Description
			Annual Allocation: $	Program Income: $	Prior Year Resources: $	Total: $		
CDBG	public - federal	Acquisition Admin and Planning Economic Development Housing Public Improvements Public Services	1,443,707	30,000	161,613	1,635,320	5,818,000	Community Development Block Grant (CDBG) funds may be used for a variety of activities that meet the needs of low- and moderate-income residents and communities. Eligible activities are public services, economic development, and capital improvements such as infrastructure, facilities, and housing. Each activity must meet a HUD objective.

Table 14 - Anticipated Resources

Explain how federal funds will leverage those additional resources (private, state and local funds), including a description of how matching requirements will be satisfied

Social Services, Youth Enhancement, Veteran's Transportation and Acts of Kindness Fund leverage federal funds for public services activities. Local bond funds supplement federal funding for capital improvements projects. HOME matching requirements are met on a project by project basis, with all match funds currently retained by Maricopa County.

DRAFT

OMB Control No: 2506-0117 (exp. 09/30/2021)

If appropriate, describe publically owned land or property located within the state that may be used to address the needs identified in the plan

The City of Chandler owns five public housing sites, 103 scattered site houses and several vacant parcels of land. Over the five years, these assets may be considered for potential development or redevelopment to increase affordable housing opportunities for Chandler residents with low and moderate income.

Discussion

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SP-40 Institutional Delivery Structure - 91.415, 91.215(k)

Explain the institutional structure through which the jurisdiction will carry out its consolidated plan including private industry, non-profit organizations, and public institutions.

Responsible Entity	Responsible Entity Type	Role	Geographic Area Served
City of Chandler	Government	Economic Development Homelessness Non-homeless special needs Ownership Planning Public Housing Rental neighborhood improvements public facilities public services	Jurisdiction

Table 15 - Institutional Delivery Structure

Assess of Strengths and Gaps in the Institutional Delivery System

The strengths of the delivery system are:

- **Chandler is a collaborative, generous, and rapidly changing community**, and the For Our City Chandler initiative has been an integral component in connecting people and organizations to address community needs.
- The Housing and Human Services Commission (HHSC) **is an active commission** that works closely with Community Development and Resources staff, and collectively determine current service levels, assess gaps in service, and develop priorities for funding to ensure resources are targeted to the most needy populations and neighborhoods.
- **The Neighborhood Resources Department** in coordination with the institutional delivery system is efficient and effective in delivering resources to address priority human services needs, including individuals experiencing homelessness and individuals with special needs.
- The City **has enhanced its direct services** to individuals who are experiencing homelessness, its coordination of services with other providers, and launched new strategies to inform the community about the increased need and how to support this vulnerable population.
- The City **continues to focus on developing strong partnerships** with neighborhoods and neighborhood organizations, providing additional opportunities for traditional neighborhoods to develop leadership and to plan for their future in cooperation with the City and integrating community development planning and activities, when appropriate.

OMB Control No: 2506-0117 (exp. 09/30/2021)

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The gaps in the delivery system as identified from the 2019 Community Needs Assessment:

- **Housing related issues** and homelessness top the list of needs overall and are especially high priorities for seniors and people experiencing crises.
- In aggregate, **mental health**, suicide, and substance use disorders are mentioned frequently as concerns, especially in relation to vulnerable populations. The stigma associated with these conditions is an emerging issue and is not bounded by socioeconomics.
- While its impact varies depending upon the group, **transportation** issues affect many segments of the community.
- The desire for **additional collaboration**, connection, and communication is widespread.
- **Understanding how to access** community services varies greatly by groups and is largely dependent upon timing, the type of need, and perceptions of safety.
- **Social Isolation** is a common concern mentioned often in relation to both seniors and youth. It is seen as a contributing cause of escalating health, behavioral health, and housing needs.

Availability of services targeted to homeless persons and persons with HIV and mainstream services

Homelessness Prevention Services	Available in the Community	Targeted to Homeless	Targeted to People with HIV
Homelessness Prevention Services			
Counseling/Advocacy	X	X	X
Legal Assistance	X	X	X
Mortgage Assistance			
Rental Assistance	X	X	X
Utilities Assistance	X	X	X
Street Outreach Services			
Law Enforcement	X		
Mobile Clinics	X	X	
Other Street Outreach Services	X	X	X
Supportive Services			
Alcohol & Drug Abuse	X	X	X
Child Care	X	X	X
Education	X	X	X
Employment and Employment Training	X	X	X
Healthcare	X	X	X
HIV/AIDS	X	X	X
Life Skills	X	X	X
Mental Health Counseling	X	X	X

OMB Control No: 2506-0117 (exp. 09/30/2021)

DRAFT

Supportive Services			
Transportation	X	X	X
Other			

Table 16 - Homeless Prevention Services Summary

Describe how the service delivery system including, but not limited to, the services listed above meet the needs of homeless persons (particularly chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth)

The City of Chandler uses CDBG and General Funds to provide direct services and to support a number of nonprofits that serve the Chandler community to reduce and end homelessness through prevention and outreach, addressing emergency shelter and transitional shelter, and addressing permanent housing needs. A broad range of services provided to individuals and families experiencing homelessness include but are not limited to: food assistance, case management, community navigation and outreach, medical support, counseling, transportation, crisis intervention and stabilization, substance abuse treatment, and domestic violence services, etc. The City of Chandler supports the I-HELP program operated by AZCEND that provides emergency shelter, dinner and a shower to individuals experiencing homelessness. Families experiencing homelessness are referred to local family shelters. The City also utilizes General Funds to provide motel/hotel stays, as available. Facilities, services and strategies designed to address homelessness at a regional level are often categorized into three component parts (emergency, transitional, or permanent), each oriented to serving specific client needs. Individual clients may need all or some of available services, depending on their unique characteristics.

Describe the strengths and gaps of the service delivery system for special needs population and persons experiencing homelessness, including, but not limited to, the services listed above

Nonprofit organizations, the primary providers of services for individuals experiencing homelessness, and those with special needs, are regularly consulted, and provide information through their participation in the Maricopa Regional Continuum of Care process. Continuing coordination and consultation occurs on an as needed basis concerning agencies serving the supportive housing and social services needs of persons who are infected with HIV.

The number of older adults in the City of Chandler also contributes to the demand for services for persons with special needs. Low-income senior households are particularly vulnerable. Seniors in Chandler report needing: affordable housing; assistance with home care; resource navigation; and transportation.

The Arizona Department of Health Services is the primary provider of services to individuals who are low and moderate income with alcohol and other drug addictions. Reductions in mental health services have created gaps in services and care.

OMB Control No: 2506-0117 (exp. 09/30/2021)

DRAFT

The Arizona Department of Health Services is the primary provider of services to persons with severe mental illness. Reductions in mental health services have created gaps in services and care across the state. Additional supportive housing is needed for this segment of the population. For persons with severe mental illness who are also experiencing homeless, Community Bridges provides intervention services including transportation to behavioral health facilities and detox centers.

Provide a summary of the strategy for overcoming gaps in the institutional structure and service delivery system for carrying out a strategy to address priority needs

The system is challenged by the high cost of permanent housing and insufficient supportive housing for special populations. The City of Chandler receives HOME funds through the Maricopa County HOME Consortium and has provided funding support for such programs as: tenant-based rental assistance, affordable rental housing, and permanent affordable first-time homeownership through Newtown's Community Land Trust. The Housing and Redevelopment division is also exploring other options to expand the affordable housing options for Chandler residents.

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SP-45 Goals - 91.415, 91.215(a)(4)

Goals Summary Information

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
1	Creating and Preserving Affordable Housing	2020	2025	Affordable Housing Public Housing	Citywide	Affordable Rental Housing Public Services and Fair Housing	CDBG: $1,000,000	Other: Relocation Assistance 250 Household Housing Unit
2	Maintain Owner-Occupied Housing	2020	2025	Affordable Housing	Citywide	Affordable Owner-Occupied Housing	CDBG: $2,421,711	Homeowner Housing Rehabilitated: 179 Household Housing Unit
3	Support Public Services and Promote Fair Housing	2020	2025	Homeless Non-Housing Community Development	Citywide	Public Services and Fair Housing	CDBG: $1,420,718	Public service activities other than Low/Moderate Income Housing Benefit: 2,490 Persons Assisted Homelessness Prevention: 252 Persons Assisted
4	Support Public Facilities and Public Improvements	2020	2025	Non-Housing Community Development	CDBG Eligible Areas	Public Services and Fair Housing Improve or Develop Public Facilities	CDBG: $400,000	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit: 3200 Persons Assisted Public Facility or Infrastructure Activities for Low/Moderate Income Housing Benefit: 50 Households Assisted

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OMB Control No: 2506-0117 (exp. 09/30/2021)

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
5	Neighborhood Revitalization	2020	2025	Non-Housing Community Development	CDBG Eligible Areas	Neighborhood Revitalization	CDBG: $766,326	Housing Code Enforcement/Foreclosed Property Care: 55000 Household Housing Unit
6	Administration	2020	2025	Administration	Citywide	Affordable Rental Housing Affordable Owner-Occupied Housing Public Services and Fair Housing Improve or Develop Public Facilities Neighborhood Revitalization	CDBG: $1,444,565	Other: 1 Other

Table 17 – Goals Summary

Goal Descriptions

1	**Goal Name**	Creating and Preserving Affordable Housing
	Goal Description	Acquisition and rehabilitation of housing units to expand affordable housing options for households with low and moderate income.

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OMB Control No: 2506-0117 (exp. 09/30/2021)

2	**Goal Name**	Maintain Owner-Occupied Housing
	Goal Description	Support housing rehabilitation programs for Chandler homeowners. Improve neighborhood conditions and living conditions for homeowners with low and moderate income through emergency repairs, minor repairs, ADA modifications and exterior improvements to housing units.
3	**Goal Name**	Support Public Services and Promote Fair Housing
	Goal Description	Provide needed public services within the City of Chandler to persons with predominately low and moderate income using CDBG funds not to exceed the 15% annual expenditure limit, unless a waiver is provided by HUD due to emergency situations such as COVID-19 pandemic. Clients assisted may include persons who are experiencing homelessness, at-risk of homelessness, or have special needs.
4	**Goal Name**	Support Public Facilities and Public Improvements
	Goal Description	Provide support to public facilities that assist clients who may include persons who are experiencing homelessness, at-risk of homelessness, or have special needs. Provide support for public improvements and infrastructure support within the City of Chandler.
5	**Goal Name**	Neighborhood Revitalization
	Goal Description	Improve living conditions and foster neighborhood preservation through targeted code enforcement activities in CDBG-eligible areas, and provide referrals for assistance to households with low and moderate income.
6	**Goal Name**	Administration
	Goal Description	Administer funds in accordance with program requirements. Fair housing activities.

Estimate the number of extremely low-income, low-income, and moderate-income families to whom the jurisdiction will provide affordable housing as defined by HOME 91.315(b)(2)

This information is included in the Maricopa County HOME Consortium Five-Year Consolidated Plan.

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OMB Control No: 2506-0117 (exp. 09/30/2021)

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SP-65 Lead-based Paint Hazards - 91.415, 91.215(i)

Actions to address LBP hazards and increase access to housing without LBP hazards

To reduce the risk of lead poisoning, information will be distributed to participants in City housing programs. The City will follow strict HUD guidelines for testing and abatement of lead-based paint and other hazardous substances, and require compliance from its contractors and subcontractors. Any structure built before 1978 that is proposed for rehabilitation under federal programs, will be tested for lead-based paint. Notices and requirements regarding testing and removal of lead-based paint will be provided to program participants, contractors and project sponsors.

How are the actions listed above integrated into housing policies and procedures?

In addition, the City follows a multi-pronged approach to reduce lead hazards:

1. Rehabilitation Projects. The City follows strict HUD guidelines for testing and abatement of lead-based paint and other hazardous substances, and requires compliance from its contractors and subcontractors. Any structure built before 1978 that is proposed for rehabilitation under federal programs, is tested for lead-based paint. Notices and requirements regarding testing and removal of lead-based paint are provided to program participants, contractors and project sponsors. The City's service provider has licensed contractors who are available to perform appropriate abatement and/or removal procedures if lead-based paint is present.

2. Section 8 Housing Choice Vouchers. The PHA inspects prospective dwellings constructed prior to 1978 that will have a child under the age of six residing therein, for compliance with EPA and HUD Lead Based Paint rules and regulations. The inspection includes visual inspections for chipped, peeling, chalking and deteriorated interior and exterior paint. Clearance testing may be performed after remediation by the property owner, to assure a lead-safe environment.

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SP-70 Anti-Poverty Strategy - 91.415, 91.215(j)

Jurisdiction Goals, Programs and Policies for reducing the number of Poverty-Level Families

As Chandler continues to see an increase in median income, the wealth disparity continues to grow making the City of Chandler and its partners work harder to ensure a succinct anti-poverty strategy. The City of Chandler works collaboratively across departments and nonprofits to reduce the incidence of poverty and help individuals to become self-sufficient, reducing the return to poverty over time.

The City of Chandler recognizes that to alleviate future crises, we need to stabilize individuals and create a holistic approach. Working with Housing, Community Development, Economic Development, and nonprofit partners, the City funds services that support affordable and safe housing, case management, employment including job training and employment preparation, education opportunities, transportation, child care, budgeting and financial assistance and steps to homeownership. The goal is to move individuals from individualized case management to self-sufficiency through services and stability.

How are the Jurisdiction poverty reducing goals, programs, and policies coordinated with this affordable housing plan

Anti-poverty strategies work hand in hand with multiple housing activities, including providing services to individuals and families receiving tenant based rental assistance, living in public housing, taking steps toward homeownership and current homeowners who are low or moderate income. Repairs and improvements to housing units keep residents safe and enable them to continue to reside in their homes or rental units. In addition, these anti-poverty strategies work with Chandler's plan to increase affordable housing, keeping residents integrated in the place they call home.

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SP-80 Monitoring - 91.230

Describe the standards and procedures that the jurisdiction will use to monitor activities carried out in furtherance of the plan and will use to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements

Program monitoring for CDBG regulatory compliance is critical to the success of the program and will occur on a continual basis throughout FY 2020-2024. Monitoring begins with the application process with agencies being required to submit information on fiscal and program capability, non-profit status, disability accessibility, compliance with federal regulations, and conflict of interest statement. In addition, the application requires grantees to include a performance measurement strategy to demonstrate that proposed services will enhance the lives of City residents, including client demographics, projections of the number of individuals and households that will be served, and annual unit-of-service projections. Information is confirmed through a technical review by staff to ensure applicants are able to meet CDBG regulations and are fiscally sound.

Prior to contracting, all subgrantees are required to attend a pre-contract training which includes an explanation of program laws, regulations and requirements, and City monitoring standards and procedures. The City makes sure that all activities meet environmental, affordability, Davis-Bacon and Section 3 requirements when necessary.

Upon completing pre-contract training, written agreements are entered into with both City and non-City agencies. Written agreements include measurable objectives, monthly reporting requirements, reimbursement processes, CDBG requirements applicable, and insurance requirements.

During the year, the City performs ongoing monitoring including fiscal audits, desk audits, agency risk assessments, and formal site visits. Grantees provide monthly reports that quantify the number of clients/households served and units of service to demonstrate progress toward their goals and objectives as well as a narrative describing the work being done. The monthly reports allow the City to continuously monitor and evaluate progress and provide technical assistance to mitigate any unforeseen barriers or challenges. In addition, City staff review reports and source documents for accuracy, cost allowability and reasonableness prior to reimbursement.

In addition to a monthly review of Progress Reports and Invoices, risk assessments are completed based on the desk audits utilizing a Program Performance Monitoring Checklist. After completing the risk assessment and identifying areas for review, staff coordinates site visits with the subgrantees. At the site visits, staff conducts an entrance discussion with key agency staff. Following review, City staff conducts exit conferences to discuss preliminary findings and concerns and later prepares and delivers formal monitoring letters. The City then follows up to ensure that corrective actions are addressed.

OMB Control No: 2506-0117 (exp. 09/30/2021)

Expected Resources

AP-15 Expected Resources - 91.420(b), 91.220(c)(1,2)

Introduction

The City of Chandler receives Community Development Block Grant funding from the United States Department of Housing and Urban Development (HUD) as an 'entitlement community' and is the CDBG lead agency; funds are received based on an annual formula.

The City also receives HUD HOME funding as a member of the Maricopa County HOME Consortium (Consortium). The Consortium is a legal entity created through an intergovernmental agreement between Maricopa County, the Cities of Avondale, Chandler, Glendale, Peoria, Scottsdale, Surprise, Tempe and the Town of Gilbert. Each Consortium member receives a pro rata share of funds and uses them to meet the needs of their community. The County's 5-year Consolidated Plan and Annual Action Plans also include the housing needs and activities of Chandler.

Numerous local resources leverage HUD funding to address the needs of Chandler residents. Local funds are allocated through an annual grant process.

- *Social Services Fund*. Each fiscal year, the City allocates funding to nonprofit agencies that provide supportive public services to Chandler residents with low and moderate income.
- *Acts of Kindness Program*. The Acts of Kindness (AOK) donation program was developed in July 2000 to give residents an opportunity to voluntarily contribute $1 with their utility payment each month. AOK supports public service programs that provide basic needs such as food, shelter, clothing, medical services and transportation to Chandler residents with low and moderate income.
- *Youth Enhancement Program*. The Youth Enhancement Program supports the development and operation of programs for youth activities, scholarships, sports activities, mentoring, intervention and learning programs.
- *Veteran's Transportation*. The Veteran's Transportation Program funds agencies that provide transportation to service centers and other

OMB Control No: 2506-0117 (exp. 09/30/2021)

DRAFT

locales for Veterans with low income.

Additional local funds are used to leverage funding by supporting staff and resources within the Neighborhood Resources Department including services to individuals experiencing homelessness.

Federal funds, including those administered by the State of Arizona such as the Low Income Housing Tax Credit Program and National Housing Trust Fund as well as Public Housing and Section 8 (Housing Choice Voucher) programs are critical resources to leverage CDBG and HOME funds.

The City of Chandler also applies for other state and foundation funding to leverage these local and federal funds.

Anticipated Resources

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan $	Narrative Description
			Annual Allocation: $	Program Income: $	Prior Year Resources: $	Total: $		
CDBG	public - federal	Acquisition Admin and Planning Economic Development Housing Public Improvements Public Services	1,443,707	30,000	161,613	1,635,320	5,818,000	Community Development Block Grant (CDBG) funds may be used for a variety of activities that meet the needs of low- and moderate-income residents and communities. Eligible activities are public services, economic development, and capital improvements such as infrastructure, facilities, and housing. Each activity must meet a HUD objective.

Table 18 - Expected Resources – Priority Table

Explain how federal funds will leverage those additional resources (private, state and local funds), including a description of how matching requirements will be satisfied

OMB Control No: 2506-0117 (exp. 09/30/2021)

DRAFT

Social Services, Youth Enhancement, Veteran's Transportation and Acts of Kindness Fund leverage federal funds for public services activities. Local bond funds supplement federal funding for capital improvements projects. HOME matching requirements are met on a project by project basis, with all match funds currently retained by Maricopa County.

DRAFT

OMB Control No: 2506-0117 (exp. 09/30/2021)

If appropriate, describe publically owned land or property located within the jurisdiction that may be used to address the needs identified in the plan

The City of Chandler owns five public housing sites, 103 scattered site houses and several vacant parcels of land. Over the five years, these assets may be considered for potential development or redevelopment to increase affordable housing opportunities for Chandler residents with low and moderate income.

Discussion

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Annual Goals and Objectives

AP-20 Annual Goals and Objectives - 91.420, 91.220(c)(3)&(e)

Goals Summary Information

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
3	Support Public Services and Promote Fair Housing	2020	2025	Homeless Non-Housing Community Development	Citywide	Public Services and Fair Housing	CDBG: $558,718	Public service activities other than Low/Moderate Income Housing Benefit: 687 Persons Assisted Homelessness Prevention: 252 Persons Assisted
5	Neighborhood Revitalization	2020	2025	Non-Housing Community Development	CDBG Eligible Areas	Neighborhood Revitalization	CDBG: $166,326	Housing Code Enforcement/Foreclosed Property Care: 12000 Household Housing Unit
7	Maintain Owner-Occupied Housing	2020	2025	Affordable Housing	Citywide	Affordable Owner-Occupied Housing	CDBG: $621,711	Homeowner Housing Rehabilitated: 45 Household Housing Unit

DRAFT

OMB Control No: 2506-0117 (exp. 09/30/2021)

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
8	Administration	2020	2025	Administration	Citywide CDBG Eligible Areas	Affordable Rental Housing Affordable Owner-Occupied Housing Public Services and Fair Housing Improve or Develop Public Facilities Neighborhood Revitalization	CDBG: $288,565	Other: 1 Other

Table 19 – Goals Summary

Goal Descriptions

3	**Goal Name**	Support Public Services and Promote Fair Housing
	Goal Description	Provide needed public services within the City of Chandler to persons with predominately low and moderate income using CDBG funds not to exceed the 15% annual expenditure limit, unless a waiver is provided by HUD due to emergency situations such as COVID-19 pandemic. Clients assisted may include persons experiencing homelessness, at-risk of homelessness, or have special needs.
5	**Goal Name**	Neighborhood Revitalization
	Goal Description	Improve living conditions and foster neighborhood preservation through targeted code enforcement activities in CDBG-eligible areas, and provide referrals for assistance to households with low and moderate income.

DRAFT

OMB Control No: 2506-0117 (exp. 09/30/2021)

7	**Goal Name**	Maintain Owner-Occupied Housing
	Goal Description	Support housing rehabilitation programs for Chandler homeowners. Improve neighborhood conditions and living conditions for homeowners with low and moderate income through emergency repairs, minor repairs, ADA modifications and exterior improvements to housing units.
8	**Goal Name**	Administration
	Goal Description	Administer funds in accordance with program requirements.

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OMB Control No: 2506-0117 (exp. 09/30/2021)

AP-35 Projects - 91.420, 91.220(d)

Introduction

The following projects will be funded using CDBG funds in the 2020 Annual Action Plan. The City of Chandler's planned HOME activities are included in Maricopa County's Annual Action Plan. Section 8, Public Housing Capital Funds and General Funds are not included in these projects and will be dedicated to non-CDBG funded activities.

#	Project Name
1	Rent and Utility Assistance
2	Client Services
3	Fair Housing Training
4	Public Housing Youth Program
5	Case Coordination and Homeless Housing
6	Code Enforcement - Low-Mod Neighborhoods
9	Homeowner Rehabilitation
10	CDBG Administration

Table 20 – Project Information

Describe the reasons for allocation priorities and any obstacles to addressing underserved needs

The City annually issues an RFP to distribute funding to nonprofit and City departments that may utilize CDBG funds to address priority needs. The City requires grantees to include a performance measurement strategy in funding proposals to demonstrate that proposed services will enhance the lives of City residents and meet identified needs. The strategy quantifies long- and short-term goals, activities, outputs and outcomes. It includes client demographics, projections of the number of individuals and households that will be served, and annual unit-of-service projections. The primary obstacle to addressing underserved needs is insufficient funding and limitations of funding sources. In addition, many nonprofit agencies serve multiple jurisdictions in the region and few are dedicated solely to providing services in Chandler.

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AP-38 Project Summary

Project Summary Information

1	**Project Name**	Rent and Utility Assistance
	Target Area	Citywide
	Goals Supported	Support Public Services and Promote Fair Housing
	Needs Addressed	Public Services and Fair Housing
	Funding	CDBG: $294,491
	Description	Rent and utility assistance for Chandler residents with low and moderate income.
	Target Date	6/30/2021
	Estimate the number and type of families that will benefit from the proposed activities	84 Low/Moderate Households (252 Persons)
	Location Description	Citywide
	Planned Activities	Provide rent and utility assistance to households with low and moderate income facing eviction or hardship as a result of COVID-19.
2	**Project Name**	Client Services
	Target Area	Citywide
	Goals Supported	Support Public Services and Promote Fair Housing
	Needs Addressed	Public Services and Fair Housing
	Funding	CDBG: $153,727

DRAFT

OMB Control No: 2506-0117 (exp. 09/30/2021)

	Description	Client services for Chandler residents experiencing homelessness, housing insecurity, or crisis intervention.
	Target Date	6/30/2021
	Estimate the number and type of families that will benefit from the proposed activities	290 Low/Moderate Clientele
	Location Description	Citywide
	Planned Activities	Provide direct, intensive client services to individuals experiencing homelessness in Chandler. Funding will support one Client Services Specialist and one Community Navigator who will locate and establish relationships with persons who are chronically homeless and medically vulnerable; coordinate care and communications with appropriate service providers; facilitate access to housing; and provide support and advocacy necessary to help them stay housed.
3	**Project Name**	Fair Housing Training
	Target Area	Citywide
	Goals Supported	Support Public Services and Promote Fair Housing
	Needs Addressed	Public Services and Fair Housing
	Funding	CDBG: $7,500
	Description	Conduct fair housing activities to affirmatively further fair housing and promote free housing choice in the City of Chandler. Fair housing activities are essential in order to provide the community and housing providers with knowledge of their fair housing rights and responsibilities.
	Target Date	6/30/2021
	Estimate the number and type of families that will benefit from the proposed activities	100 Low/Moderate Clientele
	Location Description	Citywide

DRAFT

OMB Control No: 2506-0117 (exp. 09/30/2021)

	Planned Activities	Conduct fair housing activities to affirmatively further fair housing and promote free housing choice in the City of Chandler. Activities include training, counseling, and referral services to provide information on fair housing rights and on the availability of housing in a wide variety of locations. Fair housing trainings are conducted in person at community gatherings, partner agency locations, and community centers. In addition, the worldwide web, social media, and print and promotional materials are used.
4	**Project Name**	Public Housing Youth Program
	Target Area	Citywide
	Goals Supported	Support Public Services and Promote Fair Housing
	Needs Addressed	Public Services and Fair Housing
	Funding	CDBG: $78,000
	Description	Activities are offered after school and during school breaks and include community sports and other specialized events. The after-school program is held at four Public Housing family sites and offers homework assistance, arts and crafts, and indoor/outdoor recreation on regular school days.
	Target Date	6/30/2021
	Estimate the number and type of families that will benefit from the proposed activities	280 Low/Moderate clientele
	Location Description	Citywide
	Planned Activities	Provide after school and intersession programming to youth, ages 6-18, who reside in Chandler's four Public Housing family sites. Activities include academic support; mentoring; youth development; arts; books and reading services; and sports and recreation. Programming is offered Monday through Friday on regular school days at each public housing site. During intercession, youth from all four sites come together to participate in regular programming and special events. In the summer months, activities are offered in the morning for younger children, in the afternoon for all ages, and in the evening for teens.
	Project Name	Case Coordination and Homeless Housing

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OMB Control No: 2506-0117 (exp. 09/30/2021)

5	**Target Area**	Citywide
	Goals Supported	Support Public Services and Promote Fair Housing
	Needs Addressed	Public Services and Fair Housing
	Funding	CDBG: $25,000
	Description	Case management and supportive services for homeless families.
	Target Date	6/30/2021
	Estimate the number and type of families that will benefit from the proposed activities	5 Low/Moderate Households (17 individuals)
	Location Description	Citywide
	Planned Activities	Assist Chandler families experiencing homelessness in obtaining and maintaining permanent housing through long-term shelter, rapid rehousing, and case coordination. Save the Family is unique in its provision of a scattered-site long-term shelter model, which allows families to stay integrated in their community near their natural support systems while they are in transition to permanency. Scattered-site shelter is provided in the cities of Mesa and Tempe. Scattered-site rapid rehousing services are provided throughout Maricopa County, but primarily in the East Valley cities of Chandler, Mesa, Tempe, Scottsdale, and Gilbert.
6	**Project Name**	Code Enforcement - Low-Mod Neighborhoods
	Target Area	CDBG Eligible Areas
	Goals Supported	Neighborhood Revitalization
	Needs Addressed	Neighborhood Revitalization
	Funding	CDBG: $166,326
	Description	Improve and revitalize neighborhoods and housing conditions through continued inspections and code enforcement in CDBG eligible areas.

DRAFT

OMB Control No: 2506-0117 (exp. 09/30/2021)

	Target Date	6/30/2021
	Estimate the number and type of families that will benefit from the proposed activities	12,000 households; 1,000 violations
	Location Description	CDBG eligible areas
	Planned Activities	Continue the systemic, proactive inspection program in CDBG eligible areas, with an emphasis on north Chandler. The program supports 1.5 full-time Code Inspectors and a .3 full-time Neighborhood Preservation Technician specifically assigned to initiate code enforcement inspections and take necessary enforcement actions to remediate neighborhood degradation. Residents receive an advisory notice providing information about common code violations for self-evaluation and correction prior to inspection.
7	**Project Name**	Homeowner Rehabilitation
	Target Area	Citywide
	Goals Supported	Maintain Owner-Occupied Housing
	Needs Addressed	Affordable Owner-Occupied Housing
	Funding	CDBG: $621,711
	Description	Owner-Occupied, Single Family Housing Rehabilitation Program
	Target Date	6/30/2021
	Estimate the number and type of families that will benefit from the proposed activities	45 low/moderate households; (45 individuals)
	Location Description	Citywide
	Planned Activities	Assist and provide services to single-family, Chandler homeowners with low and moderate income, who have significant housing rehabilitation needs.

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OMB Control No: 2506-0117 (exp. 09/30/2021)

8	**Project Name**	CDBG Administration
	Target Area	Citywide CDBG Eligible Areas
	Goals Supported	Administration
	Needs Addressed	Affordable Rental Housing Affordable Owner-Occupied Housing Public Services and Fair Housing Improve or Develop Public Facilities Neighborhood Revitalization
	Funding	CDBG: $288,565
	Description	Administration of CDBG Activities
	Target Date	6/30/2021
	Estimate the number and type of families that will benefit from the proposed activities	
	Location Description	Citywide
	Planned Activities	Administration of CDBG Activities

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OMB Control No: 2506-0117 (exp. 09/30/2021)

AP-50 Geographic Distribution - 91.420, 91.220(f)

Description of the geographic areas of the entitlement (including areas of low-income and minority concentration) where assistance will be directed

The City of Chandler consists of approximately 65 square miles and shares boundaries with the Town of Gilbert, Cities of Mesa, Phoenix, and Tempe, and the Gila River Indian Community. Chandler has reached its physical geographical limits, with the exception of a few remaining County islands. Downtown Chandler and several neighborhoods in zip codes 85224 and 85225 are long-established and have higher concentrations of low and moderate income and minority households. There are 11 Census Block Groups where at least 51% of the population is low and moderate income, and another 26 where at least 36.68% of the population is low and moderate income; these are Community Development Block Grant-eligible areas.

Pursuant to the specific projects identified in AP-35, the commitment of CDBG funding will be based primarily on low and moderate income requirements of clients assisted, special needs and those experiencing homelessness. Capital projects and code enforcement provide area benefit and are targeted in CDBG-eligible areas.

Geographic Distribution

Target Area	Percentage of Funds
Citywide	90

Table 21 - Geographic Distribution

Rationale for the priorities for allocating investments geographically

Resources will be committed pursuant to input received from citizens, stakeholders and providers during the development of the 2019 Community Needs Assessment. Public services are allocated throughout the City based on an individual's income eligibility. Rehabilitation services are also provided based on client eligibility, of which income is one of the criteria. City or public facility improvements or expansion projects, and code enforcement are examples of CDBG-funded activities that are targeted to CDBG-eligible areas.

Discussion

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OMB Control No: 2506-0117 (exp. 09/30/2021)

AP-85 Other Actions - 91.420, 91.220(k)

Introduction

The City will continue prior city policies/programs and enhance the programs as needed. Although no major obstacles have been faced, the growing wealth disparity will continue to push Chandler to find new partnerships and better ways to work together.

Actions planned to address obstacles to meeting underserved needs

The primary obstacles to meeting underserved needs are insufficient funding and rigid regulations. The City allocates both general funds and federal funds, both limited in funding, to nonprofits and City departments to serve the most vulnerable residents in the community. The City works to serve short-term needs while implementing long-term strategies to help the individual or family achieve self-sufficiency. The City works across the continuum from families and individuals in emergency situations working to achieve shelter and food to families and individuals struggling to make a repair on their home. Throughout the continuum, the goal is to achieve stability and reduce the incidence of poverty in the future. The City will continue to seek other funding sources with flexible regulations to meet the needs of the community as the funding is available.

Actions planned to foster and maintain affordable housing

The City is constantly looking for ways to maintain affordable housing and expand the inventory as the housing market continues to tighten. The City of Chandler utilizes a combination of CDBG and HOME funding to address and expand affordable housing. The City offers the Emergency Home Repair program and Home Modification program to assist Chandler homeowners who are low and moderate income with emergency repairs, ADA repairs, and exterior improvements that would not be fixed otherwise. These programs keep homeowners in a safe, affordable home that often they have lived in for years. Finally, the City of Chandler looks to create and preserve affordable housing through the use of CDBG funds in the coming five years.

Actions planned to reduce lead-based paint hazards

To reduce the risk of lead poisoning, information is distributed to participants in City housing programs. The City follows strict HUD guidelines for testing and abatement of lead-based paint and other hazardous substances, and requires compliance from its contractors and subcontractors. Any structure built before 1978 that is proposed for rehabilitation under federal programs, is tested for lead-based paint. Notices and requirements regarding testing and removal of lead-based paint are provided to program participants, contractors and project sponsors.

The City will continue to utilize HOME funding to address affordable renting and affordable homeownership within Chandler depending on each individual's needs. Through nonprofit partnerships, the City works hand in hand to offer activities that provide fair housing information, housing counseling

OMB Control No: 2506-0117 (exp. 09/30/2021)

DRAFT

and education to residents seeking affordable first time housing. Through the City's funding of Newtown Community Land Trust, there are over 60 residents who are now first time homebuyers in Chandler. In addition to Newtown, the City funds a Tenant Based Rental Assistance Program for individuals experiencing homelessness in Chandler who work to reach long-term stability while in the program working with case management. Finally, the City operates a robust affordable rental housing program. The City's Housing and Redevelopment Division manages 486 Section 8 Housing Choice Vouchers, as well as 303 public housing units.

Actions planned to reduce the number of poverty-level families

The City of Chandler will continue to work collaboratively with nonprofits, the Continuum of Care, and other cities in the valley to address poverty collectively. The City will continue to fund agencies that will alleviate the effects of crisis for individuals who are low and moderate income especially those experiencing homelessness, by providing basic services such as food, clothing, necessary medical care, job training and employment supports, as well as case management services, and also providing short and long-term housing solutions such as shelter, tenant based rental assistance, and rapid rehousing.

Actions planned to develop institutional structure

The City will continue to participate in the regional Continuum of Care including workgroups and sitting on the Continuum of Care Board, working collaboratively with the East Valley City Managers and assisting with For Our City - Chandler. In addition, the City will continue to develop public/private partnerships to address housing, finance and community development efforts.

Actions planned to enhance coordination between public and private housing and social service agencies

Chandler will continue to work with For Our City to coordinate resources to Chandler's most vulnerable residents. For Our City is a network of faith-based organizations, nonprofits, service organizations, businesses, and the City of Chandler working together in unity and compassion to help the residents of Chandler. Using the For Our City network, Chandler can connect nonprofits, volunteers, and vulnerable individuals together to serve the most effectively.

Discussion

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Program Specific Requirements

AP-90 Program Specific Requirements - 91.420, 91.220(l)(1,2,4)

Introduction

The following provides details on program specific requirements for the Community Development Block Grant.

Community Development Block Grant Program (CDBG)
Reference 24 CFR 91.220(l)(1)

Projects planned with all CDBG funds expected to be available during the year are identified in the Projects Table. The following identifies program income that is available for use that is included in projects to be carried out.

1. The total amount of program income that will have been received before the start of the next program year and that has not yet been reprogrammed	30,000
2. The amount of proceeds from section 108 loan guarantees that will be used during the year to address the priority needs and specific objectives identified in the grantee's strategic plan.	0
3. The amount of surplus funds from urban renewal settlements	0
4. The amount of any grant funds returned to the line of credit for which the planned use has not been included in a prior statement or plan	161,613
5. The amount of income from float-funded activities	0
Total Program Income:	**191,613**

Other CDBG Requirements

1. The amount of urgent need activities	0
2. The estimated percentage of CDBG funds that will be used for activities that benefit persons of low and moderate income.Overall Benefit - A consecutive period of one, two or three years may be used to determine that a minimum overall benefit of 70% of CDBG funds is used to benefit persons of low and moderate income. Specify the years covered that include this Annual Action Plan.	85.00%

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OMB Control No: 2506-0117 (exp. 09/30/2021)

Discussion

A period of three (3) years will be used to determine that a minimum overall benefit of 70% of CDBG funds is used to benefit persons with low and moderate income.

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Appendix - Alternate/Local Data Sources

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