

FY 2019-2020

Consolidated Annual Performance and Evaluation Report (CAPER)

Table of Contents	Page
What is the Consolidated Annual Performance and Evaluation Report?	3
Efforts to Provide Affordable Housing	4
Efforts to Reduce and End Homelessness	6
Efforts to Address Public Housing Needs	7
Neighborhood Revitalization and Capital Projects	9
Additional Efforts to Help the Community	10
Analysis of Impediments to Fair Housing Choice	12
Program Monitoring	13
Program Accomplishments	13
CDBG Program Expenditures and Activities	14
Citizen Participation Plan	16



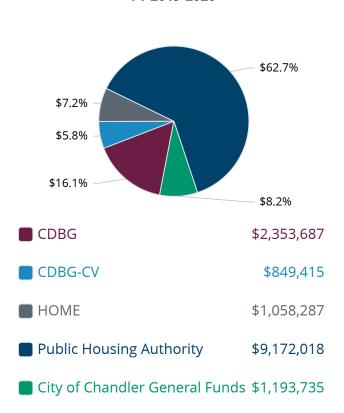
What is the Consolidated Annual Performance and Evaluation Report?

Each year, the City of Chandler receives Community Development Block Grant (CDBG) funds from the U.S. Department of Housing and Urban Development (HUD). The CDBG Entitlement Program provides annual grants on a formula basis to entitled cities and counties to develop viable urban communities by providing decent affordable housing and a suitable living environment, and by expanding economic opportunities, principally for low- and moderate-income persons. As an entitlement Grantee, the City is required to publish a Consolidated Annual Performance and Evaluation Report (CAPER) detailing accomplishments achieved through CDBG program activities. The report also includes outcomes achieved through the expenditure of General Funds allocated by the Chandler City Council to support the delivery of human services to Chandler residents. The report provides an opportunity to measure the City's progress in meeting the priority needs, goals and strategies described in the 2015-2019 Five-Year Consolidated Plan and 2019-2020 Annual Action Plan and to share successes with the Chandler community.

Housing and Community Development Resources

The Neighborhood Resources Department (NRD) utilizes a variety of federal and local resources to fulfill it's mission of preserving neighborhoods, providing affordable housing, offering community programs, and promoting diversity. Federal funds include CDBG and CDBG-CV funds awarded by HUD, HOME Investment Partnership (HOME) funds awarded by HUD and passed through the Maricopa County HOME Consortium and funds awarded to the City of Chandler Public Housing Authority (PHA) by HUD to support the Section 8 and Public Housing Programs. The City of Chandler also provides General Funds to leverage federal funds and increase the level of services to Chandler residents.

Fund Sources

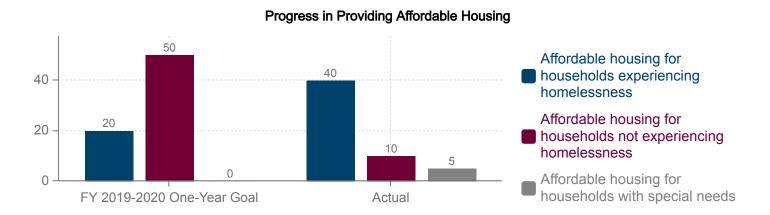






Efforts to Provide Affordable Housing

The City of Chandler supports housing affordability and sustainability through a variety of programs supported by federal and local funds. Federal funds from HUD support monthly rental subsidies for renters with low income and local dollars provide supportive services to promote housing sustainability and family self-sufficiency. The Chandler PHA provides preferences to individuals and families experiencing homelessness to facilitate their access to affordable housing.



Tenant-Based Rental Assistance (TBRA)

The City of Chandler utilizes HOME funds to provide Tenant-Based Rental Assistance (TBRA) for households experiencing homelessness. The Chandler PHA administers the TBRA program while the wrap-around case management services are provided by AZCEND, a local nonprofit. During the fiscal year, 40 households were housed through TBRA, receiving housing assistance and ongoing case management. The City continued to identify individuals and families eligible for the assistance, inspected potential housing units to ensure they are decent and safe, and entered into housing assistance payment contracts with landlords. Participants in the City's TBRA program are referred to the PHA to ensure long-term access to permanent affordable housing. Of the households assisted with TBRA, two successfully transferred to City of Chandler Public Housing or the Housing Choice Voucher Program. Six TBRA participants successfully transitioned to other permanent housing solutions.

Number of Households Supported by CDBG and HOME	One-Year Goal	Actual
Number of households supported through rental assistance	20	40
Number of households supported through the production of new units	0	N/A
Number of households supported through the rehab of existing units	48 (B)	10 (A)
Number of households supported through the acquisition of existing units	2	5
Total	70	55

⁽A) Activity did not meet its FY 2019-2020 planned goal due to the coronavirus pandemic.

⁽B) FY 2019-2020 Planned Goal for this activity is based on funding awarded in this fiscal year. However, funding will be expended over several years and accomplishments will be reported in the fiscal year they are achieved.

Housing Rehabilitation and Emergency Home Repair

In addition to HOME funds invested in tenant-based rental assistance for individuals and families experiencing homelessness, the City invested funds in housing rehabilitation and emergency repair programs, rehabilitating 10 homes during the program year.

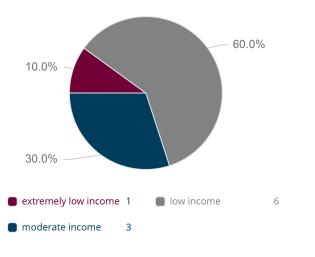
- The City's Housing Rehabilitation Program offers up to \$50,000 in loan assistance to eligible homeowners to complete extensive rehabilitation for single-family homes. Work items may include replacement and/or repair of: windows/doors, plumbing/ electrical/ HVAC systems, roofs, structural repair, mitigation/abatement of lead-based paint hazards and removal and/or repair of code violations. Residents with low and moderate income are eligible to apply for housing rehabilitation assistance and priority is given to homeowners age 62 or older or who are physically disabled residing in geographic priority areas. Five homes were rehabilitated during the program year, serving one homeowner with extremely low income, three homeowners with low income and one homeowner with moderate income.
- The City's Emergency Home Repair Program provides homeowners with low and moderate income assistance to improve their living conditions by rehabilitating or replacing roofing, exterior paint, block walls, stucco, windows and doors.
 The program provided assistance to 5 homeowners during the fiscal year, serving three homeowners with low income and two homeowners with moderate income.



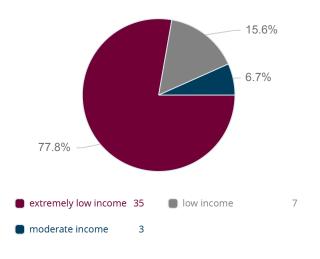
Number of Households Served

CDBG Funds

Homeowner Rehabilitation and Emergency Repair Program



HOME Funds TBRA and Newtown CDC



Efforts to Reduce and End Homelessness

The City of Chandler works to reduce and end homelessness through prevention and outreach, emergency shelter, transitional housing and permanent housing.

Prevention and Outreach

In Fiscal Year 2019-2020, the City of Chandler supported:

- Crisis stabilization and peer support services for 939 individuals experiencing homelessness, who are indigent, or are working poor.
- Home-delivered and congregate meals for 433 seniors with low income.
- Emergency financial assistance to prevent evictions and utility shut-offs through AZCEND's Community Action Program for 8,752 individuals in families.
- Prevention and education programs that provide financial and case management assistance to individuals and families facing homelessness.
- Regional Continuum of Care activities to serve individuals experiencing homelessness, including hydration stations during summer months and participating in the point-in-time homeless street count to identify the number of individuals experiencing homelessness who are sheltered and unsheltered on the day of the count.
- Partnered with For Our City Chandler, which coordinates services offered by the City and nonprofit organizations with the service resources of faith-based communities, employers, business groups and others.



Addressing Emergency Shelter and Transitional Housing Needs

In Fiscal Year 2019-2020, the City of Chandler supported:

- Emergency shelter and case management services for 500 individuals experiencing homelessness, including victims of domestic violence.
- Case management and support services for 94 individuals in families experiencing homelessness living in transitional housing.
- Case management services to 849 individuals experiencing homelessness living in rapid rehousing.
- Regional homeless planning and coordination services.





Efforts to Address Public Housing Needs

The Chandler PHA provides rental assistance to 449 Chandler residents with low income through the Section 8 Housing Choice Voucher (HCV) program. The PHA also manages 303 units of public housing for Chandler residents with low income.

Public Housing Capital Improvements

In Fiscal Year 2019-2020, the City of Chandler completed the following improvements:

- Repaired driveway and sidewalks at 19 scattered-site public housing units.
- Replaced irrigation system at one multi-family site.





Public Housing Resident Involvement in Management and Homeownership

In Fiscal Year 2019-2020, Public Housing and Housing Choice Voucher (HCV) residents:

- Provided input into the Public Housing and Housing Choice Voucher annual administrative plans.
- Participated in monthly Tenant Community Builders meetings to discuss community issues.
- Received quarterly newsletters.
- Met quarterly (60 Public Housing residents and 60 HCV Family Self-Sufficiency (FSS) participants).
- HCV FSS participants received job training and readiness services through partnerships with the East Valley Institute of Technology (EVIT), Fresh Start Women's Foundation, Dress for Success, Arizona At Work, Career Connectors and ICAN.
- Participated in virtual and in-person financial literacy classes through Newtown Community Development Corporation and one-on-one financial counseling through Trellis.
- Participated in virtual workshops focused on managing student loan debt, household budgeting and credit repair.
- Accessed primary health care services through a partnership with Maricopa Integrated Health Systems and Carrington College.
- Participated in homebuyer preparation classes, such as budgeting and repairing credit, through a partnership with Newtown Community Development Corporation, Trellis and Habitat for Humanity.
- Received scholarships and free access to attend afterschool programs, summer camp and parenting classes, through a partnership with Boys & Girls Club, ICAN and the YMCA.
- Prepared for a future home purchase (34 Public Housing clients and 43 HCV clients).
- Purchased homes (1 Public Housing resident and 5 HCV residents).

Public Housing Youth Program and Book Rich Environment

In Fiscal Year 2019-2020, the City of Chandler:

- Delivered more than 2,750 books to children living in public housing.
- Coordinated and implemented book distribution events at the public housing sites, public library, and via door to door book delivery.
- Managed its third year of the ASPIRE Read to Succeed literacy program, with weekly tutoring offered twice a week at the Housing Youth Center, targeting children ages 6-8 that are below first grade reading level.
- Remediated reading levels for 13 children participating in the program.
- Provided educational and skill building programs to 367 youth, ages 6-18 who reside in Chandler's four Public Housing family sites. Youth were encouraged to get involved in positive activities, complete homework and participate in enrichment activities. Program activities were offered after school and during school breaks and included community sports and other specialized events. Participants also received free memberships to the Boys & Girls Clubs of the Valley and participated in large group events at the Holy Trinity Lutheran Church's Community Life Center.





Impact of Coronavirus: Addressing the Pandemic

In Fiscal Year 2019-2020, the City of Chandler:

- Guided funding priorities and allocations for funds received through the CARES Act.
- Allocated additional funding to non-profit partners for personal protective equipment, sanitation supplies and increased service levels due to coronavirus.
- Assisted families and individuals with Rent and Utility Assistance to prevent evictions and the further spread of coronavirus.
- Coordinated emergency hotel shelter and support services for individuals experiencing homelessness.
- Provided additional heat relief and day services for individuals amid closures of public buildings.
- Opened portable restrooms and hand-washing stations throughout the City for public use.



Neighborhood Revitalization and Capital Projects

The City of Chandler consists of approximately 65 square miles and shares boundaries with the Town of Gilbert, Cities of Mesa, Phoenix, Tempe and the Gila River Indian Community. Chandler has reached its physical geographical limits, with the exception of a few remaining County islands.

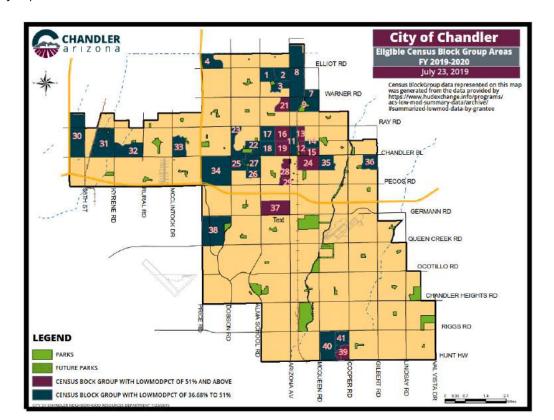
Downtown Chandler and several neighborhoods north of the San Tan Freeway (202) are long-established and have higher percent of minority households and households with low income. During FY 2019-2020, there were 11 Census Block Groups where at least 51% of the population have low and moderate income; and another 26 where at least 36.68% of the population have low and moderate income; these are CDBG-eligible areas. In alignment with its Consolidated Plan for FY 2015-2019, Chandler Neighborhood Resources has elected to target funds to areas north of the San Tan Freeway (202).

During FY 2019-2020, the City planned to invest 37% of CDBG funds available for activities targeting the geographic area north of the San Tan Freeway. These activities comprised of several capital improvement projects that were stalled in Fiscal Year 2019-2020 due to coronavirus. As a result, only 8% of CDBG funds were expended for activities targeting the geographic area north of the San Tan Freeway. Direct benefit activities are those that are based on household income or serve a specific clientele, such as individuals experiencing homelessness - these activities are allocated citywide. All other activities take place in the City's older neighborhoods north of the San Tan Freeway.

Code Enforcement

In Fiscal Year 2019-2020, the City of Chandler utilized CDBG funds to:

Improve neighborhood conditions through code enforcement activities in CDBG-eligible areas. Code enforcement
efforts resulted in 18,175 property inspections, 1,134 violations and 747 notices issued. The vast majority of
households came into compliance without the need to issue a citation. The remaining 5 households were referred to
other City departments for assistance.



Additional Efforts to Help the Community

The City of Chandler utilizes a variety of strategies to reduce barriers to affordable housing, meet the needs of underserved populations, reduce the number of families experiencing poverty, develop institutional structure and enhance the coordination of services for individuals with low or moderate income.

Addressing Barriers to Affordable Housing

The 2016 Chandler General Plan includes public policies to address barriers to affordable housing, including to:

- Encourage live/work developments, where appropriate (e.g., Downtown, high capacity transit corridors, regional commercial nodes).
- Provide for a variety of housing choices for all income levels.
- Promote a compatible mix of housing types in in-fill areas.
- Encourage a range of housing types within walking distance of schools and other community facilities (e.g., libraries, transit centers, community centers, health clinics, recreation spaces, and healthy food establishments).
- Address housing needs of fixed income elderly persons and other special needs populations.
- Support the aging and disabled population in neighborhoods by continuing to implement programs that assist them in meeting neighborhood maintenance codes.
- Increase capacity for and coordination of affordable housing programs and projects.
- Concentrate on improving housing affordability Citywide.
- Continue to encourage private investment in affordable housing.
- Enforce housing and neighborhood maintenance policies.
- Improve rental housing maintenance to ensure quality neighborhoods.
- Ensure compatible transition between residential areas and incompatible land uses as well as between intensity of land uses (e.g., between employment and residential).
- Improve transition between and continuity of old and new neighborhoods.
- Maintain, and where needed, improve infrastructure as neighborhoods age.
- Create and promote educational outreach and training seminars on housing and neighborhood maintenance.
- Continue to increase the quality of life in neighborhoods by promoting civic engagement.
- Continue to recognize adopted neighborhood and specific area plans that provide further development guidance in targeted areas.
- Foster organization of and training for HOA and traditional non-HOA neighborhoods.
- Continue to provide programs that encourage neighborhood identity and a sense of place.
- Foster partnerships and collaboration with nonprofits, businesses, and other organizations to support neighborhood and community development.







Efforts to Address Underserved Needs

In Fiscal Year 2019-2020, the City of Chandler supported:

- Operation Back to School where 2,120 school-age children were provided with free backpacks and school supplies. Two hundred twenty-nine volunteers contributed more than 856 volunteer hours, distributing 4,274 pairs of socks and underwear, 3,637 uniforms, and 1,070 pairs of shoes.
- Shelter and services for 444 individuals who are victims of domestic violence.
- Services to 3,343 individuals with disabilities.
- Services to 1,293 Veterans.
- Independent living programs allowing 142 seniors to safely age in place.
- Senior peer counseling for 260 seniors to combat depression and social isolation.
- Socialization and recreation programming for 171 individuals with disabilities to combat depression, improve physical health, and enhance quality of life.



In Fiscal Year 2019-2020, the City of Chandler supported:

- Medical and dental services for 2,967 children.
- Medical services for 209 adults who are uninsured or underinsured.
- Transportation for 140 Veterans with low or moderate income to Veteran specific and other services.
- Volunteer Income Tax Assistance (VITA) services for 1,937 individuals who claimed more than \$2.1 million in refunds.
- Services to alleviate crisis and meet the basic needs of 115.043 Chandler residents.

Efforts to Develop Institutional Structure and Enhance Coordination

In Fiscal Year 2019-2020, the City of Chandler:

- Coordinated For Our City Day where hundreds of volunteers came together on projects that benefited neighborhoods and individuals with low income.
- Organized the Annual Volunteer Recognition event to celebrate Chandler's top volunteers.
- Facilitated the Interdepartmental Homeless Operations Team (IHOT) to coordinate citywide efforts to prevent, address and reduce homelessness.
- Staffed the Housing and Human Services Commission, which evaluates funding applications for federal and general funds and provides recommendations to the City Council regarding human services and housing programs.
- Continued to work with For Our City Chandler to partner with local nonprofit leaders who meet monthly to discuss local social service issues, share resources and provide collaborative opportunities.
- Completed the 2019 Community Needs Assessment, guiding funding priorities and distribution methods to ensure resources are targeted to the most needy populations and neighborhoods.
- Developed the City's new Five-Year HUD Consolidated Plan.







Analysis of Impediments to Fair Housing Choice

As a member of the Maricopa County HOME Consortium, the City of Chandler is part of the May 2015 Maricopa County Analysis of Impediments (AI) to Fair Housing Choice. The AI identifies impediments to fair housing choice and suggests actions that Maricopa County and the participating municipalities can take to address those impediments. The Maricopa County AI identified five impediments, four of which are applicable to the City of Chandler. During FY 2019-2020, Chandler took the following actions to address identified impediments:

- Impediment #1: Lack of Accessible Housing/Housing Discrimination against Persons with Disabilities. The City made disability accessibility improvements when needed to housing units rehabilitated through the City's Housing Rehabilitation program; continued to require Section 504 compliance among CDBG and HOME-funded agencies to ensure persons with disabilities had access to housing services; and maintained Section 504 compliance in all City buildings and services.
- Impediment #2: Lack of Awareness of Fair Housing Laws. The City provided fair housing information in English, Spanish, and other languages through the City's website for tenants, homebuyers, and landlords; offered fair housing activities to educate and help residents who may have been discriminated against, making referrals to the State Attorney General's Office; and included informational materials and a City fair housing complaint form in Section 8 briefing packets. In FY 2019-2020, the City of Chandler was able to serve 10 Chandler households through its fair housing activities.
- Impediment #3: Cost of Affordable Housing Limits Housing Choice. The City of Chandler set up a dedicated Fair Housing Hotline for Chandler residents who believe they or someone they know experienced housing discrimination; continued to provide public housing and Section 8 Housing Choice Vouchers to expand affordable housing opportunities.
- Impediment #4: Poor Financial History of Potential Homebuyers. The City provided financial literacy and housing counseling and education to 303 Chandler households in cooperation with nonprofit partners; and provided financial literacy education and housing counseling and education opportunities to participants in the City's public housing and Section 8 Housing Choice Voucher programs.



Program Monitoring

The goal of monitoring is to improve the delivery of services by ensuring that activities are carried out in accordance with administrative, financial, and programmatic requirements. Monitoring begins with a formal application process and pre-contract orientation. During the year, the City performs ongoing monitoring including fiscal audits, desk audits, agency risk assessments, and formal on-site visits.

As part of the application process, non-City agencies were required to submit information on fiscal and program capability, nonprofit status, disability accessibility, and other requirements. Prior to contracting, the City conducted training sessions to explain program laws, regulations and requirements, and City monitoring standards and procedures.



Written agreements were entered into with both City and non-City agencies. Written agreements included measurable objectives, monthly reporting requirements, and reimbursement processes. City staff reviewed reports and source documents for accuracy, cost allowability, and cost reasonableness prior to reimbursement. Risk assessments were based on a desk audit utilizing a Program Performance Monitoring Checklist. Formal on-site monitoring visits were conducted with two City subrecipients and one non-City agency.

Program Accomplishments

Category	5-Year Consolidated Plan Goal and Annual Activity	5-Yr Priority Level	5-Year Goal	FY 2019-2020 Planned	FY 2019-2020 Actual	HUD ConPlan Resources Used
	Housing Rehabilitation - Emergency Repairs, Accessibility Improvements, Moderate/Substantial Rehabilitation, and Replacement/Reconstruction	High	300 units	48 (C)	10 (B)	CDBG
Housing Activities	Acquisition, Rehabilitation, and Resale to First-Time Homebuyers	High	15 households	2	5	HOME
	Direct Assistance to First-Time Homebuyers	Low	10 households	0	0	N/A
	New In-Fill Construction for First-Time Homebuyers	Low	5 units	0	0	N/A
	Tenant-Based Rental Assistance	High	40 households	20	40	HOME
	Housing Rehabilitation - Moderate and Substantial Rehabilitation and Public Housing Revitalization	Low	210 units	0	0	N/A
	New In-Fill Construction	Low	20 units	0	0	N/A
Activities to	Emergency and Transitional Shelter	High	1,250 people	0	0	CDBG
Address	Support Services and Case Management	High	1, 250 people	42	94	CDBG
Homelessness	Alleviate Crisis and Meet Basic Needs	High	10,000 people	873	1,397	CDBG
Revitalization.	Community Parks and Facilities	High	15,000 people	11,381	0 (A)(B)	CDBG
	Neighborhood Infrastructure	High	12,000 people	0	0	N/A
Infastructure	Code Enforcement	High	5,000 people	1,500	1,134 (B)	CDBG

(A) No capital projects were completed in this fiscal year. Program Accomplishments for capital projects will be reported at project completion. (B) Activity did not meet its FY 2019-2020 planned goal due to the coronavirus pandemic. (C) FY 2019-2020 Planned Goal for this activity is based on funding awarded in this fiscal year. However, funding will be expended over several

years and accomplishments will be reported in the fiscal year they are achieved.

CDBG Program Expenditures and Activities

CDBG Programs that Address Basic Needs (Public Services)

Year Awarded	Agency	Program	Funding Allocated	Total Expended FY 2019-2020	HUD Outcome	Persons Assisted
2019	AZCEND	Housing and Stability Specialist	\$44,919	\$44,919	SL1	849
2019	AZCEND	TBRA Case Management	\$35,515	\$35,515	SL1	61
2019	City of Chandler Community Development	Client Services	\$15,000	\$14,506	SL1	171
2019	City of Chandler Community Development	Fair Housing Activities	\$7,500	\$6,364	SL1	10
2019	City of Chandler Housing and Redevelopment	Public Housing Youth Program	\$78,000	\$68,452	SL1	367
2019	Save the Family	Case Coordination and Homeless Housing	\$24,456	\$24,456	SL1	33

CDBG-CV Programs that Address Basic Needs (Public Services)

Year Awarded	Agency	Program	Funding Allocated	Total Expended FY 2019-2020	HUD Outcome	Persons Assisted
2019	AZCEND	Food Assistance	\$50,000	\$0	SL1	0
2019	AZCEND	Rent and Utility Assistance	\$250,565	\$0	SL1	0
2019	City of Chandler Community Development	Client Services	\$378,967	\$27,428	SL1	21 (A)

(A) This number does not include persons who continued to be served in Fiscal Year 2020-2021. These individuals will be reported as persons assisted in the FY2020-2021 CAPER.

CDBG Program Administration

Year Awarded	Agency	Program	Funding Allocated	Total Expended FY 2019-2020	HUD Outcome	Persons Assisted
2019	City of Chandler Neighborhood Resources	Program Administration	\$273,853	\$253,142	n/a	n/a

CDBG-CV Program Administration

Year Awarded	Agency	Program	Funding Allocated	Total Expended FY 2019-2020	HUD Outcome	Persons Assisted
2019	City of Chandler Neighborhood Resources	Program Administration	\$169,883	\$833	n/a	n/a

CDBG Capital Projects, Housing and Neighborhood Revitalization

Year Awarded	Agency – Program	Program	Available Funding	Total Expended FY 2019-2020	HUD Outcome	Households Assisted
2019	Boys & Girls Clubs of the Valley – Compadres Chandler Branch	Shaded Outdoor Space	\$25,000	\$0	SL1	0 (C)
2019	Chandler Gilbert Arc	Community Living Home Rehabilitation	\$56,450	\$1,080	SL3	0 (A)(B)
2019	City of Chandler Code Enforcement	Low-Mod Neighborhoods	\$194,241	\$104,762	SL3	995 (B)
2019	City of Chandler Community Development	Homeowner Rehabilitation	\$200,000	\$0	DH3	0 (A)
2019	City of Chandler Community Services	East Mini Park Improvements	\$241,450	\$1,065	SL1	0 (A)(B)
2019	FSL Home Improvements	Emergency Home Repair Program	\$172,883	\$0	DH3	0 (A)
2018	Chandler Gilbert Arc	Community Living Home Rehabilitation	\$15,000	\$0	SL3	0 (A)(B)
2018	City of Chandler Code Enforcement	Low-Mod Neighborhoods	\$17,834	\$17,834	SL3	139
2018	City of Chandler Community Development	Homeowner Rehabilitation	\$204,848	\$80,063	DH3	0 (A)(B)
2018	City of Chandler Community Services	Arrowhead Meadows Park Rehabilitation	\$226,056	\$412	SL1	0 (A)(B)
2018	FSL Home Improvements	Emergency Home Repair Program	\$263,000	\$1,042	DH3	0 (A)(B)
2017	FSL Home Improvements	Emergency Home Repair Program	\$56,514	\$56,514	SL3	5 (A)(B)
2017	FSL Home Improvements	Housing Rehabilitation Program	\$150,967	\$150,967	SL3	5 (A)(B)

⁽A) These activities are multi-year activities. Outcomes reported when the activities are completed. (B) Activity delayed due to the coronavirus pandemic. (C) Activity was cancelled.

HUD Outcome Keys

HUD Outcome Code Key	Availability / Accessibility	Affordability	Sustainability
Decent Housing	DH1	DH2	DH3
Suitable Living Environment	SL1	SL2	SL3
Economic Opportunity	EO1	EO2	EO3







Citizen Participation Plan

The CAPER was made available to the public for review electronically on the City's website at chandleraz.gov/PlansAndReports or by U.S. mail. Requests for a hardcopy of the report were to be submitted to Karin Bishop, using the address at the bottom of this page.

The City of Chandler conducted a 15-day public comment period and public hearing for the CAPER. For Fiscal Year 2019-2020, the public comment period began **October 27, 2020**, and closed on **November 10, 2020**. A public hearing was held on **Thursday**, **November 5, 2020**, at the City Council Chambers. In addition to commenting at the public hearing, citizens are invited to submit written comments to the Neighborhood Resources Department at community.development@chandleraz.gov.

The public comment period and public hearing was announced through an advertisement in the Arizona Republic and was posted in public locations including the City Clerk's office and posted on the City's website and on social media. The public hearing notice included the meeting location, date, time, key staff contacts, topics to be considered, and the beginning and ending dates of the public comment period. The notice also included information for citizens requesting reasonable accommodations for a disability.

No public comments were received during the public comment period.

Housing and Human Services Commission

Chair Catrina Ulery

Vice ChairDylan Raymond

Commisioners
Tony Alcala
Mekele Cole
Vanessa Dearmon
David Gonzalez
Cynthia Hardy
Heather Mattisson
Leonard Navarrete
Greg Rodriquez
Steve Tepper

235 South Arizona Avenue Chandler, AZ 85225 480-782-4300 www.chandleraz.gov/ CommunityDevelopment

Chandler Mayor and City Council



Mayor Kevin Hartke

Vice Mayor René Lopez

Councilmembers:

Sam Huang Jeremy McClymonds Matt Orlando Terry Roe Mark Stewart



City of Chandler Staff

City Manager Marsha Reed

Assistant City ManagersDebra Stapleton
Joshua H. Wright

Neighborhood Resources Department

Leah Powell, Director

Riann Balch, Community Resources Manager

Amy Jacobson, Housing and Redevelopment Manager

Karin Bishop, Community Development and Resources Supervisor

Rick Smith, Housing Rehabilitation Specialist

Katie Gentry, Community Development Coordinator