

Utility Company Temp line resolution process

- 1) The utility technician notifies his supervisor of the need for preservation of life or property requiring an urgent necessity to restore service to **an existing customer**.
- 2) The utility company tech, supervisor, dispatcher, or coordinator notifies the City of Chandler by submitting an Inspection Request through the Inspection Request process on line at chandleraz.gov/clics or by calling (480)782-3100.
- 3) The utility company notifies their contractor of the temp line (if the repair is to be handled by a contractor).
- 4) The utility company or their contractor calls AZ811 for locations (Blue Stake).
- 5) The utility company or their contractor submits a traffic control plan to tcp@chandleraz.gov or contacts Chandler PD at 480-782-4130 (as necessary).
- 6) The utility company or their contractor replaces the temp line as soon as Blue Stake has cleared under the emergency annual blanket permit.
- 7) The utility company sends in an after-the-fact permit through the normal permitting process with a note in the scope of work that the application is for an “As-built of emergency repair”.