

City of Chandler Utility Permit Manual

Requirements for Working in the City Rights-of-Way and Utility Easements

UDM-148



Development Services

Engineering Division
215 E. Buffalo Street
Chandler, Arizona 85225

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1. PURPOSE

The purpose is to describe the requirements for securing a permit for utility construction in the public rights-of-way.

The City of Chandler grants permissions for locating existing utilities and for construction or maintenance work in Public Rights-of-Way (ROW) and Public Utility Easements (PUE) by issuance of a permit as outlined in [Section 2 of Chapter 46](#) of the Chandler City Code.

The City of Chandler administers planning, permitting, and construction process in accordance with the [Arizona Utility Coordinating Committee \(AUCC\) Public Improvement Project Guide](#), the [Maricopa Association of Governments \(MAG\) Uniform Standard Specifications for Public Works Construction](#), and [City of Chandler Supplement to the MAG](#).

Encroachment permits (including annual blanket permits and as-built permits) are necessary to assure that all utilities are constructed and maintained; in proper location with adequate spacing, built in accordance with current specifications, and liability issues properly addressed.

The placement of traffic-control markings on pavements and curbs by the City and the marking of pavements, curbs and sidewalks by utility companies, engineers and surveyors to indicate the location of underground utility lines and monuments in connection with surveying, design, construction and maintenance work may be done without a permit; however, all other pavement, curb and sidewalk marking require a permit.

Engineered construction drawings (plans) must be submitted for review. The objective is to make optimum utilization of the space available in the public rights-of-way and public utility easements, to assure compliance with all City policies and specifications, to coordinate with other utility companies, agencies, and City project activities, and to reduce the risk and/or inconvenience to the public.

2. PERMIT PROCESS – OVERVIEW

Permit applications are submitted to the City of Chandler, Development Services Department either in person (215 East Buffalo Street) or on-line together with a digital copy of construction drawings, details, notes, pictures, project quantities, and any other additional information as may be required by the City for a particular project.

Upon receiving the application and appropriate drawings, details, notes, etc., City staff will log the request into the City's electronic permit system and route the documents for technical review.

This review includes checking for compliance with construction standards, approving alignments, verifying that the work is in the public rights-of-way or public utility easement, determining if other work is occurring at the same time or site, verifying that all joint trench opportunities have been incorporated into the design, checking for conflicts, determining if the work is proposed in newly paved streets or alleys, verifying that proper pavement replacement or bore requirements have been incorporated into the plans, and verifying that all City requirements have been met. The City requires that all permitted projects comply with the [Arizona Utility Coordinating Committee](#) project models, including the [Joint Use Trench Model](#) (see Joint Use Trench section).

Upon completion of the review (approximately twenty (20) business days), the permit application will be either issued to the applicant or returned for further modification. Permits are generally issued to expire up to six (6) months from the date issuance, unless otherwise specified.

Special conditions or stipulations are added to the permit, so it is important that the applicant carefully review the permit for compliance. In addition, if the company obtaining the permit represents the company that has a License, Franchise or ROW Use Agreement with the City that is authorized by Chapter 46 of the Chandler City Code, then there may be other conditions attached to the permit and the company is responsible to adhere to these conditions.

If additions or corrections are required to the plans or permit application, the application will be considered incomplete and the applicant will be notified and asked to make corrections and resubmit.

3. PERMIT APPLICATION AND FEES

Permit applications are currently accepted electronically or by paper submittal. The City of Chandler encourages applications to be submitted electronically via the [Citizen Access Portal](#). A [step by step submittal guide](#) can be found under the [Telecommunications & Utility Franchise page](#) on the [City of Chandler public website](#). Completing the fields of the web form application and submitting the form through the on-line portal is the electronic equivalent of the paper application form. Consequently a paper copy of the application form is not required for on-line submittals. Quantities should be completed during the application process and will not be adjustable by the applicant after submittal. Entering the appropriate quantities is required and applications without quantities or with improper quantities may be cancelled and a new application will have to be submitted by the applicant.

To obtain a paper permit, two (2) documents and three (3) plan sets must be submitted before a permit will be issued. The documents required for a permit are the "[Civil Improvements/Encroachment Permit & Street Cut Application](#)" form (UDM-012), and the "[Certificate of Quantities for Encroachment Permits](#)" form (UDM-008). The forms are supplied by the City of Chandler and are available online under "SECTION 7: Off-Site Inspection and Permitting" of the [Unified Development Manual](#) (UDM).

Annual Permits (which are sometimes referred to as Annual Blanket Permits or Annual Maintenance Permits) are issued for emergency work and for reoccurring minor facility maintenance work in public rights-of-way and public utility easements only. Maintenance permits authorize a company to perform routine minor work where no excavation is involved. Such work includes only: splicing in existing vaults or pedestals, module swaps, removal/replacement of faceplates, conduit proofing, removal or replacement of a single node, and to remove or replace single line extenders (aka amplifiers or repeaters). New placement of aerial facilities is **NOT ALLOWED** as part of these permits including: aerial span replacement of faulty plant and fiber/coax cable including over lashing to existing plant, or installation of new strands. Emergency work restoration (aka. as-built permits) must be permitted under a separate encroachment permit after the work is completed under an Annual Emergency Permit. Contact the City's Utility Coordinator for verbal instructions on emergency work restoration at 480-782-3310.

Permittees must demonstrate proof of insurance with agreed to limits of liability and naming the City as additionally insured before issuance of any permits. Specifics for these may be specified in the License, Franchise or ROW Use Agreement with the City. The fee and insurance requirement may be satisfied by agreement, but proof of such should be on file with the City and updated as required.

Permit fees and other construction costs are collected upon issuance of each individual permit in accordance with the [Permit & Pavement Fee Schedule](#) – except as specified by a License, Franchise or ROW Use Agreement.

Seal coat charges are also collected upon permit issuance in accordance with MAG Section 336.2.4.

Permission to excavate in new streets will not be granted for two (2) years after completion of street construction, rehabilitation, or renovation. Exceptions will be granted for emergencies, which endanger life or property, interruption of essential utility service, work mandated by government, or services for buildings where no feasible means of providing service exists. A pavement restoration fee for early deterioration will be assessed for cutting new or resurfaced pavement less than six (6) years old. To reference current street cut restrictions please see the City's [Interactive Pavement Cut Restrictions Map](#). For more clarification refer to the [Pavement Cut Restrictions Flowchart](#) and detailed Chandler City Code, [Chapter 46-2.7](#).

4. CONSTRUCTION PLAN REQUIREMENTS

A. Plan View Requirements – Refer to the [Plan Review Checklist](#). Complete construction plan drawings must be provided in accordance with the following:

1. Include stationing and offsets for all existing and proposed above ground facilities within the proposed construction area.
2. Scale or dimension drawing to accurately depict relationships among the physical features within the construction area adequately enough to clearly identify potential conflicts. Preferably 1"=40' or 1"=20' for drawing scale.
3. Dimension ties to monument lines in streets and to property lines in alleys and easements, not to back-of-curb, edge of pavement, sidewalks, etc. The lines tied to the dimensions should be clearly and easily identifiable and labelled or the dimension itself should be labelled.
4. All offsets and dimensions should be measured in decimal feet.
5. Show locations and limits of proposed construction to include existing and proposed rights-of-way and adjacent easements clearly labeled and dimensioned. Right-of-Way lines must be labeled "R/W", "RW" or "ROW." Clearly differentiate between City of Chandler and others' ROW.
6. Include property addresses or parcel numbers and lot lines.
7. Include correct street names
8. Show linear trench/bore feet in ROW and private property on plans.
9. Joint trench must identify all companies sharing in the trench.
10. Include the location and size of all existing and proposed facilities to which the proposed construction will either cross or run parallel to within the right-of-way corridor. Lip-of-gutter, edge of pavement, sanitary sewer lines, water lines, irrigation facilities, other utilities, landscaping, structures, street lights and traffic signals must be shown and drawn to scale extending a minimum of twenty feet (20') beyond the construction limits. Simply using a symbol to indicate these facilities is not sufficient.
11. A legend should be included to show all symbology used on the plans. Distinguish each type of improvement and differentiate between existing or proposed.
12. Storm drains, sanitary sewer lines, water lines, and gas lines over twelve inches (12") in diameter drawn to scale. All conduit systems over twelve inches (12") in diameter/width or larger must be shown to scale.
13. Identify and dimension paving improvements. In areas with new development, all existing and proposed paving improvements must be shown.

14. Bore/trench depths must be in compliance with [City of Chandler Supplement to MAG Section 360 \(page 5\)](#) and City of Chandler minimum coverage requirements. See the City of Chandler [Minimum Coverage Requirements](#) and [Engineered Utility Bore Detail C-112](#) for additional information.
15. Proposed utility crossings should be at or as near as is practicable to a 90-degree angle to the road monument line.
16. Show all bore/receiving/relief pits and potholes. The City waives the sewer main potholing requirement to help preserve the integrity of the streets. The contractor must check elevations at the up and down stream manholes.
17. Proposed improvements that fall within the vicinity of a proposed City Capital Improvements Program (CIP) or development project limits must be coordinated with the proposed capital or development project. The proposed improvements for all projects within and extending a minimum of twenty feet (20') beyond the construction limits must be shown on the plans and show that there are no conflicts.
18. Provide a complete title block to include the name and contact information of the designer or engineer.
19. Include a north arrow on each plan sheet, preferably with the orientation of north up or to the right.
20. Include a vicinity map indicating the nearest major cross streets.
21. Include an AZ811 note or symbol stating, "Contact Arizona 811 at least two (2) full working days before construction."
22. Include or call out all MAG and City of Chandler specifications and details as needed. Refer to City of Chandler Unified Development Manual for all City specifications and details at <http://udm.chandleraz.gov/index.php>.
23. Include the City of Chandler [Civil Engineering Utility Company Notes on the plans](#). The most current notes can be found at: https://www.chandleraz.gov/sites/default/files/TelecommunicationsUtilityFranchise/UDM_UTILITYCOMPANYNOTES.pdf
24. Separation from all facilities must be in accordance with Federal, State, and local requirements. See section D of Part 4 of this manual (see below), the [Civil Engineering Utility Company Notes](#), and the [City of Chandler Supplement to MAG Section 608 \(page 10\)](#) and [Engineered Utility Bore Detail C-112](#) as applicable for City of Chandler requirements.
25. Include trench and bore cross section detail(s) showing width, depth and number of conduit(s) or pipe(s). Depth must be in accordance with the requirements in the City of Chandler [Minimum Cover Requirements](#). **No direct buried lines allowed.** Unless otherwise noted, all conduits must be two (2) inch minimum PVC Schedule 40 or better. Conduits should be sized and placed to allow replacement of, or addition of, capacity to existing facilities without disturbing the surface.
26. All proposed equipment details must be shown and dimensioned on the plan such as pedestals, transformers & pads, switching cabinets, utility vaults, etc.
27. Include the utility company logo and project number.
28. Design the running line route out of the paved roadway. If this option is unavailable, identify the conflict on the plan with a note explaining why the design must encroach into the pavement. Please note that the City of Chandler prefers utility installations behind the sidewalk and back-of-curb. If this option is unavailable, the second option is in the median. The final option should be to install under the roadway due to traffic congestion and pavement damage concerns. A pavement cut of new pavement is not allowed (0-2 years) or may be subject to damage/restoration fees (0-6

years). See [section 2.7 of Chapter 46 of Chandler City Code](#) and section 7 of the [Permit & Pavement Fee Schedule](#).

29. Design the running line route to minimize the impact to the public right-of-way and the safety of the travelling public and to avoid congestion as required by [Chandler City Code Section 46-6.1\(A\)](#).
30. Comply with MAG and the City of Chandler Standard Details and Specifications. Refer to MAG [Section 336 & 360 and Detail 200-1](#), as well as the [City of Chandler supplements thereto](#) and additionally, City [Details C-103, C-104, and C-111](#).
31. All revisions to approved plans must be made distinctive on the revised plans. "Clouded" representation of revisions to approved plans is the preferred method. Changes to plans that have not been sent back for corrections prior to approval do not require "clouding".

B. Profile Requirements – Complete profile drawings showing the following minimum requirements must be provided for all projects that require utilities to be bored and for projects that are trenched in areas with proposed grade changes or proposed utility improvements. An accurate profile must be approved before starting the bore. These requirements apply not only to longitudinal and lateral street bores, but also utility bores outside paved areas crossing existing utilities.

1. Profile required in accordance with the City [Engineered Utility Bore Detail C-112](#) and the [City of Chandler Supplement to MAG Section 608](#) (page 10). The bore profile should start at the bore drill rod entry point shown as point "A" in [MAG Section 608](#) Figure 608-1. Typically, two options for achieving this requirement are available. The first option is to provide a "designed" bore profile as part of the permit application plan submittal. This method usually requires current pothole data acquired through a separate potholing permit. In some cases, this option may be required by the City due to proposed facilities that have been designed as part of a City or development project that may or may not yet be installed in the field at the time of construction of this project, or to verify that the proposed running line will be possible to install in areas heavily congested with existing facilities. Alternatively, for most projects a blank profile sheet can usually be completed in the field based on preliminary potholing at the time construction to provide an "actual" bore profile. "Actual" profiles are required for all drilling projects, including "hog drilling" and for projects that already have "designed" profiles and must be verified and approved by the City inspector prior to starting the drilling operation.
2. Show all bore pit locations, including receiving and relief pits and indicate the sizes of each pit.
3. Depth of cover or elevations should be taken from the existing surface grade at intervals of one hundred (100) feet or less in the same alignment as the proposed construction. If proposed grade changes are planned (such as, due to a CIP or development project), minimum covers should be based on whichever elevations are the lower of the existing and proposed grades.
4. A vertical scale that adequately depicts the installation of existing facilities is required. Please specify scale (1"=2', 1"=3', 1"=4', 1"=5'). Use of different vertical and horizontal scales on profile details is preferred for clarity.
5. Separation from all facilities must be in accordance with Federal, State and local requirements. See section D of Part 4 of this manual (see below), the [Civil Engineering Utility Company Notes](#), and the [City of Chandler Supplement to MAG Section 608 \(page10\)](#) and [Engineered Utility Bore Detail C-112](#) as applicable for City of Chandler requirements.

6. Existing and proposed grades at intervals of one hundred (100) feet or less in the same alignment as the proposed construction must be in a continuous line on the plans throughout the project.
7. Show all existing and proposed facilities that the proposed construction will cross. Storm drains, sanitary sewers lines, water lines, conduit systems, and other underground facilities (e.g. scuppers, catch basins, concrete footings, etc.), must be drawn to scale (showing approximate outside dimensions).
8. Show conduit/sleeve on profile. **No direct buried lines allowed.** Unless otherwise noted, all conduits must be two (2) inch minimum PVC Schedule 40 or better. Conduits should be sized and placed to allow replacement of, or addition of, capacity to existing facilities without disturbing the surface.
9. Elevations must be City of Chandler datum and indicated on the plans, if needed.

C. Underground and Overhead Requirements

1. Temporary overhead services for construction may be permitted for a specified period, typically no more than 12 months without written approval from the City Engineer. No final occupancy will be granted until all temporary services are removed.
2. Minimum overhead clearances must be in accordance with NESC, section 23 (for example, typical clearances are 15.5 feet for insulated communications conductors and 16.0 feet for 0-750V electric supply cables).
3. Placement of new Aerial facilities or poles **IS NOT ALLOWED** including aerial span replacement of faulty fiber/copper/coax cable and over-lashing to existing plant or installation of new strand. Placement of new aerial equipment is also **NOT ALLOWED** including: pole mounted or strand mounted terminators, repeaters, line extenders, transformers, capacitor banks, aerial storage loops, splice enclosures, etc. All new facilities are required to be installed underground. See [section 9.2 of Chapter 46](#) and [section 4 of Chapter 47](#) of Chandler City Code.
4. Aerial overhead in City ROW or PUE must be shown and called out on plans. If a riser is to be placed, identify new connection or existing aerial plant being tied into and method of connection. Existing aerial fiber storage and splice enclosures are considered embargoed and must be converted to underground. A one-time installation of a riser stub cable may be permitted at the discretion of the City Engineer and should be sized appropriately and spliced accordingly so that future access to aerial splice enclosures is not required. New risers are not allowed on poles when high-voltage power lines (above twelve (12)kv) are present as required by [section 4 of Chapter 47](#) of Chandler City Code.
5. Convert to first existing pole beyond property limits. Place underground all overhead utility lines, either within a proposed development or redevelopment project within public ROW or easements adjacent to the project. Utility poles and lines are defined herein as the poles, structures, wire, aerial cables and related facilities used in the distribution of electricity or in the transmission of telecommunications, telegraph, data, radio or video communications. This requirement includes both new and existing utility lines on and adjacent to the project, including lines which extend across public streets, alleys or easements adjacent to the property being developed or redeveloped. Existing utility lines adjacent to a project must be under-grounded up to the first existing pole beyond the limits of the property. This requirement includes the undergrounding of all existing overhead service lines attached to the lines to be removed along with necessary conduit, supports, restoration, etc., necessary to convert the service line from overhead to underground. The requirement must apply

regardless of the existence of easements for overhead lines. When high-voltage lines (above twelve (12) KV or similar) are present, all lines other than the high-voltage lines must be placed underground. See [section 4 of Chapter 47 of Chandler City Code](#).

6. Verify joint trench opportunities with utilities for installations greater than six hundred (600) feet and for arterial crossings. The most common joint trench designs involve some combination of dry utilities, i.e. electric, communication (telephone, cable, cable TV, fiber optic, data lines) and gas, with the exception of high pressure (greater than 60 psig) gas lines and lines that are six (6) inches or greater in diameter. If the associated utilities decline joint trench opportunities, submit written documentation to Utility Coordination via email at tuf@chandleraz.gov, or submit the documentation along with the plan set at the time of permit application.
7. Show sleeve on profile. **No direct buried lines allowed.** Unless otherwise noted, all conduit must be 2" minimum PVC Schedule 40 or better. Conduits should be sized and placed to allow replacement of, or addition of, capacity to existing facilities without disturbing the surface.

D. Utility Clearance Requirements - Any and all more stringent separation requirements required by Federal, State, or Local codes or ordinances take precedence for the following:

1. A six (6) foot minimum horizontal separation from the exterior wall of any underground non-City utility must be provided to the exterior wall of storm drains, water and sewer mains. All fire lines, regardless of size, (including hydrants and other fire service connections) are considered mains.
2. A three (3) foot minimum horizontal separation from the exterior wall of any underground non-City utility must be provided to the exterior wall of water and sewer service lines. This separation applies to open trenching only. Refer to MAG section 608 and the [City Supplement to MAG Section 608](#) for clearance requirements while boring.
3. A two (2) foot minimum vertical separation from the exterior wall of any underground non-City utility must be provided to the exterior wall of all wet utilities.
4. Utilities should be installed in standard locations to minimize the impact to the public right-of-way and the safety of the travelling public and to avoid congestion as required by [Chandler City Code Section 46-6.1\(A\)](#). For additional information regarding standard utility locations refer to the City of Chandler Standard Details and Specifications, Street Series, [C-200 – C-254](#).
5. Depth requirements must be in accordance with City of Chandler [Minimum Cover Requirements](#) or at the discretion of the City Engineer.

E. Above Ground Utility Structures – All permit applications, excluding inside the boundaries of a new subdivision that place an above ground structure greater than twenty four inches (24") in height, width or depth must be accompanied by the following:

1. All above ground structures, over three (3) feet in height, must comply with the development standards of the underlying zoning district. See [Chapter 35 of Chandler City Code](#).
2. Identify potential location of structure within neighborhood. Select the site on the basis of aesthetics AND technical/engineering restrictions.
3. Equipment cabinets with air-conditioning must be enclosed by walls and setback a minimum of fifteen (15) feet from lots where the existing or planned primary use is a residential dwelling.
4. Structure must be placed on the same side as utility poles.

5. Do not block trash truck access and alley access, including residential or commercial alley access gates or restrict gate functionality.
6. No structure to exceed three (3) feet in height in front yard of residential homes.
7. No structures over eighteen (18) inches in height are allowed within one (1) foot of the back-of-curb or the edge of a sidewalk. No structures over three (3) feet in height are allowed within five and a half (5.5) feet of the back-of-curb except when adjacent to deceleration lanes, parking lanes, right turn lane or bus bays. See sections 2.4.3 through 2.5 in the [Street Design and Access Control Technical Design Manual \(TDM #4\)](#).
8. Provide three (3) photographs of the location of the proposed structure, one (1) at 90 degrees, and the other two at 45 degrees on either side of the proposed location. Identify the location of the proposed structure, mark the location with white paint or tape, use an orange traffic cone, etc.
9. Show the dimensions of all proposed structures (including poles) on the plans.
10. Include detail(s) of the actual structure(s) being proposed.
11. Verify sight-triangle compliance. No structure to exceed two (2) feet in height within the sight triangle. See Figure 4 in the [Street Design and Access Control Technical Design Manual \(TDM#4\)](#) and [City Details C-246, C-247 and C-248](#).
12. Obtain a License from the City to install bus shelter in City right-of-way.
13. To request an address for a private electrical service in City ROW indicate in the Detailed Description block of the permit application that "a new electrical service is being installed and a new address will be required".

F. Manhole/Vault Requirements – Manholes, vaults, and handholes must be approved in advance of placement.

1. Include a detail for each type and size of vault, (whether manhole or handhole) proposed on the plan. Show dimensions of all proposed vaults on the plans. Details for all components of multi-piece vaults must be included (lids, rings, collars, bottoms, tops, etc.).
2. Structural engineering specifications for vaults must be included for all vaults placed in the right-of-way. For vaults placed in the pavement or alley, a traffic rating of H20/HS20 or better is required. Concrete vaults with a concrete base must include a sump, a concrete lid, a frame and cover that meets [MAG Standard Details 422-425 and the associated MAG specifications](#). All precast manhole bases must be placed on 8 inches minimum of ABC as required by [MAG section 702](#) compacted to 100% maximum density. All manholes and hand holes must be installed per manufacturer, MAG and City of Chandler specifications.

5. CONSTRUCTION REQUIREMENTS

A. Notification Forms and Construction Schedules

1. All projects require the Permit (Inspection) Notification to be submitted a minimum of 24 hours before the requested start of work date via the City of Chandler [on-line inspection scheduling system](#). Do not provide notification on the inspector's cellular telephone or voice mail.
2. All projects within City of Chandler ROW or PUEs are required to hold a pre-construction meeting with City inspector unless otherwise specified in the permit conditions or approved by the City inspector. Projects that are indicated on the permit to require a precon may be subject to fines,

penalties, or additional requirements (such as pavement reconstruction) if the contractor fails to contact the inspector listed on the permit to set up the preconstruction meeting.

3. All projects crossing a paved alley, residential, arterial or collector street require a preconstruction meeting.

B. All Installations Must:

1. Have a copy of the approved permit, construction plan, and traffic control plan on site at all times.
2. Submit notification of work through the inspection request process a minimum of 24 hours in advance.
3. Be governed by the City [Traffic Barricade Design Manual \(TDM #7\)](#) or added specific traffic regulation, which must be attached to the approved permit whenever applicable. All sidewalks must remain open or have proper ADA compliant detours provided.
4. Have crews working with and wearing proper personal protective equipment for the type of work being performed.
5. Conform to the latest applicable [MAG Uniform Standard Details and Specifications](#) and the current [City of Chandler Supplements thereto](#).
6. For all alley work, no matter the size of the work/staging area, have a warning sign acknowledging construction ahead at each alley entrance.
7. Not Hole-hog bore on arterial and collector streets.
8. Have prior City approval for all changes and variances when utility conflicts are found during the construction phase, by the inspector or by an approval plan revision as will be determined by the City inspector
9. Not utilize small plates. 1 foot by 1 foot and 2 foot by 2 foot plates are prohibited.
10. Have all trench plates be recessed on streets where the posted speed limit is 30 mph or greater. Steel plates must be able to withstand heavy traffic without any movement. Steel plates must recess on top of a milled surface of eighteen (18) inches minimum on all sides of the trench. Refer to [MAG Detail 211](#).
11. Have all plates removed within four (4) calendar days and all backfill and restoration completed within seven (7) business days unless otherwise approved by the City inspector.
12. Have all barricades stored away from streets, alleys, sidewalks and occupied buildings so as not to be a hazard to the traveling public and all excess barricades must be removed from the job site daily.

C. Traffic Control Plans – Work in the street will require an approved construction plan and site-specific traffic control plan (TCP) before beginning construction.

1. Traffic Control Plans must be submitted a minimum of 24 hours prior to the requested start time. Traffic Control Plans submitted on Fridays, weekends, or holidays, will have the 24 hour time period begin on the next business day.
2. Traffic control plans can be discussed, but TCPs are approved by the Traffic Engineering Division. For questions, plan revisions, or date revisions, please contact the Traffic Engineering Inspector, at (480) 782-3453 (office), or tcp@chandleraz.gov (email).
3. Construction signs – Refer to [City Code Section 46-2.7\(E\)](#) outlining the City ordinance pertaining to construction signs.
4. Any work outside of the time frame requested is not permitted, and is subject to sanctions as described in the City [Traffic Barricade Design Manual \(TDM #7\)](#).

5. The contractor is responsible to maintain the work zone and jobsite in a safe and clean manner.
6. The contractor must ensure that all traffic control devices no longer needed are removed from the roadway prior to the Job Foreman leaving the job site for the day.
7. Refer to City of Chandler [Traffic Barricade Design Manual \(TDM #7\)](#) for barricading requirements and additional information.

D. Vacuum excavation in the right of way must be accomplished as follows:

1. Sanitary sewer location and depth must be verified by checking BOTH the up and downstream manholes.
2. A permit is required for all utility location excavations. Refer to City of Chandler [Detail C-111](#) for vacuum excavation spacing requirements.
3. Backfill and restoration must be in accordance with section H of this document
4. 1 foot by 1 foot and 2 foot by 2 foot temporary pot-hole plates are not allowed. If crews choose to use them as a work zone safety device they should be used only during the bore process with a crewmember onsite and only within barricaded areas. Pot-hole plates must be removed daily and either restored temporarily or permanently. Permanent restoration is required to be completed within 7 working days.
5. An approved traffic plan must be on site with the crew.
6. Unauthorized nighttime digging is not allowed and penalties will be assessed if caught doing so.
7. At least one hole at each location must be marked with the initials of the excavating company and pothole date. A spray stencil is acceptable.

E. Horizontal Directional and Hog Drilling

1. Bore Profiles are required for all horizontal drilling in accordance with the City [Engineered Utility Bore Detail C-112](#) and the [City of Chandler Supplement to MAG Section 608](#) (page 10), including “hog drilling” and for projects that already have “designed” profiles and must be verified and approved by the City inspector prior to starting the drilling operation..
2. All Horizontal Directional Drilling must be accomplished in accordance with [MAG section 608](#) and the [City of Chandler Supplemental Specifications and Details](#).
3. Before street bore or trench that crosses a roadway, the contractor must schedule a field meeting with the City Inspector to verify:
 - a. Each crew has a copy of the approved plans and permit.
 - b. A utility survey was conducted. The utility survey is conducted to accurately locate all existing (active or abandoned) utilities within the area of interest that could conflict with the planned installation. Verification of survey will be submittal of an “actual” bore profile, which indicates utility crossing inverts and clearances and identifies the exterior bounds and depths of all structures such as vaults thrust blocks, above ground structure foundations, encasement of duct banks, etc. The bore profile should start at the bore drill rod entry point shown as point “A” in [MAG Section 608](#) Figure 608-1.
 - c. Verification of obvious existing conditions before construction. Existing site conditions along and adjacent to the alignment should be carefully documented (photos and/or video is recommended) to support against claims. Without documentation the City will likely take the word of the claimant.
 - d. The City inspector identifies the restoration limits.
4. Tracing or locating wire must be installed.

F. Abandonment of Facilities – For all facilities that are being abandoned please refer to [Abandoned Utilities in the Right of Way](#) Policy.

G. Utility Inspection and Testing – The utility company is to inspect their work with the City providing periodic oversight. The City inspector will be responsible for inspecting the restoration of City facilities and MAG requirements and City Supplements to the MAG requirements. Testing will be required according to MAG specifications and City of Chandler Supplements to the MAG. Tickets and test results must be given to the City's utility coordinator or to the City inspector upon request.

H. Backfill and Restoration Requirements:

1. Trenches must be cleared of excess debris, (i.e. cans, trash, etc.) before slurry is installed.
2. Final backfill must be CLSM per [MAG Section 604](#), ABC per [MAG Section 702](#), or granular material or native backfill material per [MAG Section 601.4.8](#). Typically that means half-sack ABC slurry is recommended for all work within the right-of-way.
3. Slurry must aerate (air dry) for a minimum of two days.
4. Asphalt restoration must be in accordance with [MAG Detail 200-1 and Detail 200-2](#).
5. Concrete restoration must be in accordance with [MAG Section 340](#)
6. Sidewalk ramp restoration must be in accordance with City of Chandler Details [C-243, C-245, C249, C-257 & C258](#)
7. Spoil piles and contaminated millings must be removed. Back-dragging dirt is prohibited.
8. AC millings must be replaced and compacted over the excavation area.

I. Overtime Request – Overtime including after-hours, weekend and holiday work will need to be scheduled and approved by the City inspector 24-48 hours before the overtime work is to occur. A letter authorizing payment of overtime work on company letterhead from an authorized agent of the permit holding company in conjunction with the City of Chandler "[Request for Inspection Outside Normal Business Hours](#)" must be submitted to the inspector or emailed to tuf@chandleraz.gov by the utility representative accepting responsibility for payment before the City can approve overtime work. The utility company must be notified and approve overtime work. The notification from the utility company must include a contact name, phone number, email address, and mailing address for the person accepting responsibility to ensure the overtime invoice from the City gets processed and paid. All invoices are due at the time of issuance and are typically sent out on a monthly basis unless other arrangements have been made with the City.

6. RECORD DRAWINGS (INSTALLATION RECORDS) – "Record Drawings" must be maintained by the owner of the facility in accordance with State Statutes and made available to the City upon request.

This manual summarizes selected City Code and City of Chandler Design Manual provisions to assist private utilities and developers installing facilities in rights-of-way, PUEs and City easements. If any discrepancies exist between this manual and the City Code or the City of Chandler Technical Design Manual (TDM), the respective Code provision or City of Chandler TDM must prevail over this manual.

For clarification or more information, please contact the Engineering Division's utility coordinator at 480-782-3310.

7. UTILITY PERMIT MANUAL SUPPLEMENTS

- [Utility Company Encroachment Permit On-line Application Submittal - Step-by-Step Example](#)
- [Civil Engineering Utility Company Notes \(Supplemental Conditions for Approval\)](#)
- [Plan Review Checklist](#)
- [Pavement Cut Restrictions Map](#)
- [Pavement Cut Requirements Flow Chart](#)
- [Minimum Coverage Requirements](#)
- Sight Distance Compliances (see Figure 4 of [Street Design and Access Control Technical Design Manual - TDM #4](#) and City Details [C-246, C-247 and C-248](#)).
- [Joint Trench Contacts](#)
- [Permit & Pavement Fee Schedule](#) (see section 7 for Development Services)
- [Inspection Request - Work Notification Instructions](#)
- [Utility Work Preconstruction Meeting Form](#)
- [Certificate of Insurance Example](#)
- [Arizona ROC License Requirements for performing work in the public rights-of-way](#)
- [Engineered Utility Bore Detail C-112](#) and Blank Bore Profile Sheets [8.5x11](#) & [11x17](#)
- [Abandoned Utilities in the City's Right of Way](#), TDP-275
- [Request for Inspection Outside Normal Business Hours](#)
- Ramp Replacement Requirements (see City Details [C-243, C-245, C249, C-257, C-258 & C-259](#))
- [Regulatory Guide on Ground Laid Temporary Facilities \(aka "Temp Lines"\)](#)
- [Temp Line Resolution Process](#)
- [List of Approved Products](#)
- [Civil Improvements/Encroachment Permit Application, Street Cut Application & Certificate of Quantities](#) (for paper application submittals)