



CHANDLER 2026 GENERAL PLAN

evolving the Chandler way

December 15 2025



Chandler's story is one of imagination and reinvention. With humble beginnings as a modest agriculture town, Chandler has steadily grown into a city known for creativity and innovation.

At the center of the story are the people who call it home. The city's growth reflects the optimism of its residents. Today, Chandler is a welcoming and resilient city where families, businesses, and diverse communities grow together.



*A special thank you to everyone involved in
creating Chandler 2026 General Plan
- evolving the Chandler way.*



CITY OF CHANDLER
**GENERAL
PLAN
2026**

evolving the Chandler way

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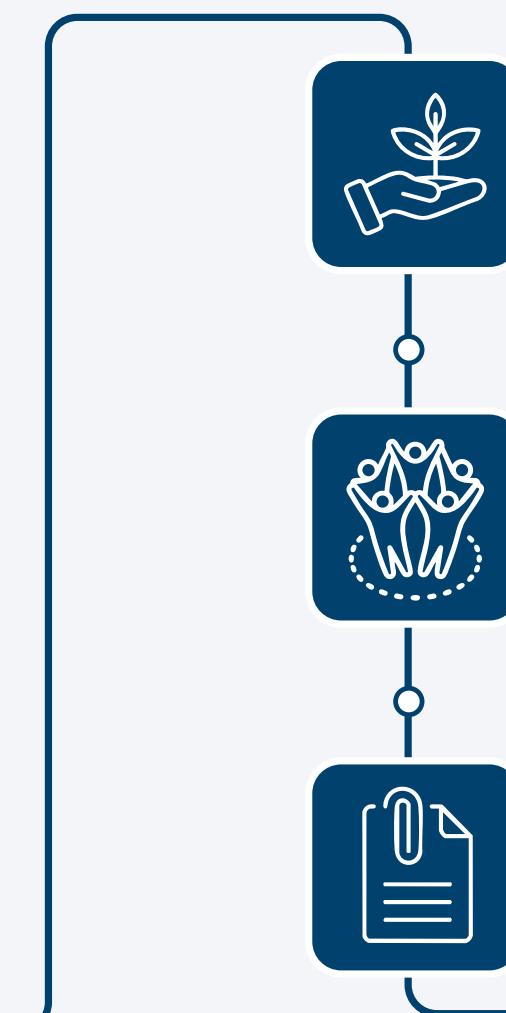
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CHAPTER 1 ENVISIONS

Chandler has a long tradition of planning with purpose. Each previous general plan has reflected the community's priorities of its time while using foresight to anticipate future needs. Together, these plans have guided Chandler's remarkable transformation into the vibrant, innovative city it is today.

The 2008 *General Plan* addressed rapid growth, planning for future water use, expanding infrastructure and parks, strengthening neighborhoods, and supporting a thriving economy. As Chandler matured, the 2016 *General Plan, A Vision Refined*, emphasized strategic growth in a land-locked city, introducing policies to guide infill and redevelopment while enhancing reclaimed water infrastructure and maintaining Chandler's high standards of quality.



Building on this strong foundation, the 2026 *General Plan Update* looks ahead to the city's next era. It recognizes emerging challenges and opportunities: limited undeveloped land, potential water scarcity, the need for more diverse housing choices, including missing middle options, and the importance of reinvesting in aging infrastructure. The *General Plan Update* carries forward Chandler's spirit of innovation and pride with a distinctive brand: **Chandler 2026 General Plan – evolving the Chandler way**. This title signals the city's commitment to continuous improvement while inviting the community to take part in shaping Chandler's future.

The plan was crafted through collaboration among the City Council, Planning and Zoning Commission, city staff, and the community. Two advisory committees played a vital role: the Resident Advisory Committee (RAC), composed of appointed community members, and the Technical Advisory Committee (TAC), made up of city department representatives. Their guidance, combined with extensive public engagement, ensured that the General Plan Update reflects Chandler's values and aspirations. The collective development of this plan also increases its attainability. The policies and action items expressed are achievable because so many citywide experts have contributed knowledge to the process.

To further address community needs, the *Comprehensive Housing Plan* was prepared alongside the *General Plan Update*. The *Comprehensive Housing Plan* examined the housing market, identified the affordability gap, and proposed strategies to expand attainable and workforce housing options. Together, the *General Plan Update* and *Comprehensive Housing Plan* provide a roadmap for Chandler's next chapter, one rooted in foresight, community values, and a shared vision of a high-quality future.

PURPOSE & PROCESS

General plans are forward-looking, long-range documents that establish policies for topics such as growth, land use, transportation, housing, and others, as outlined in state statutes and indicated by Chandler's population and growth rate. They reflect a shared vision for the future and guide decision-making over time. A general plan is not a zoning map, a set of detailed project plans, or an automatic approval for development, but rather it provides a big-picture framework for guiding growth and development.

General plans are never created in isolation; they form the foundation of the community's planning framework. While Chandler has many specialized plans and regulatory documents that examine specific planning and development topics, the general plan connects them all. *Figure 1* shows the hierarchy of planning documents as they move from general to specific and policy to regulatory in Chandler, and *Appendix B* lists reference plans and policies that informed the contents of the *General Plan Update*.

Figure 1. Hierarchy of Planning Documents



Source: City of Chandler



The general plan is a living policy document, meant to evolve along with the community. State law requires cities to review and either readopt or update (and then readopt) their general plan every ten years. *Arizona Revised Statutes § 9-461.06(K)* states “*A general plan, with any amendments, is effective for up to ten years after the date the plan was initially adopted and ratified... On or before the tenth anniversary of the plan’s most recent adoption, the governing body of the municipality shall either readopt the existing plan for an additional term of up to ten years or shall adopt a new general plan as provided by this article.*” Communities change, priorities shift, and regular audits of the general plan serve to provide any needed updates to confirm its continued relevance, ensuring the vision still reflects the values of the city. Ten years have passed since Chandler’s last general plan update, and a lot has changed in the city and in the world, but Chandler’s spirit of community remains constant. The community’s vision and policies in the *General Plan Update* have been updated to reflect Chandler now but also predict the needs of Chandler tomorrow. The *General Plan Update* is built to provide a framework to guide decisions and actions citywide well into the future. As may be needed during the next 10 years, amendment criteria are articulated in Appendix A.



Chandler’s current population of 291,442 requires the inclusion of all 17 statutorily required elements in the *General Plan Update*. Additionally, the city has opted to include Economic Growth as an elective element. *Figure 2* illustrates the required and elected elements, and **Chandler 2026 General Plan – evolving the Chandler way** complies fully with the criteria listed *Arizona Revised Statutes*.

Figure 2. Plan Elements

Required for all municipalities:

✓ Land Use	✓ Circulation
Required for populations over 10,000	Required for populations over 50,000:
✓ Open Space	✓ Conservation
✓ Growth Area	✓ Recreation
✓ Environmental Planning	✓ Public Services and Facilities
✓ Cost of Development	✓ Public Buildings
✓ Water Resources	✓ Housing
	✓ Conservation, Rehabilitation, and Redevelopment
	✓ Safety
	✓ Bicycling
	✓ Energy
	✓ Neighborhood Preservation and Revitalization

Elective Elements:

✓ Economic Growth	✓ Arts
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Source: *Arizona Revised Statutes § 9-461.05*



The timeline for the *General Plan Update*, illustrated in *Figure 3*, was punctuated by numerous opportunities for meaningful public participation, as outlined more in the Public Participation Summary within this chapter and in Appendices C and D. A truly collaborative community process, the development of this plan is a medley of Chandler's diverse voices.

Four key project phases each included participation from the community:



Launch consisted of establishing the project website and foundational materials through an informational brochure, community questionnaire, and kickoff meetings with the City Council, Planning & Zoning Commission, Project Team, TAC, and the City Council appointed RAC.



Vision consisted of multiple, layered efforts to reach the community and understand their priorities through the *ChandlerTalks* and *Chandler Listens* series, as well as through listening sessions with a broad array of stakeholders, community drop-in events, and multiple RAC meetings, resulting in the Community Vision Statement.



Draft consisted of TAC and RAC meetings to review and refine existing policies and action items. The draft phase resulted in the 60-day review draft *General Plan Update*.

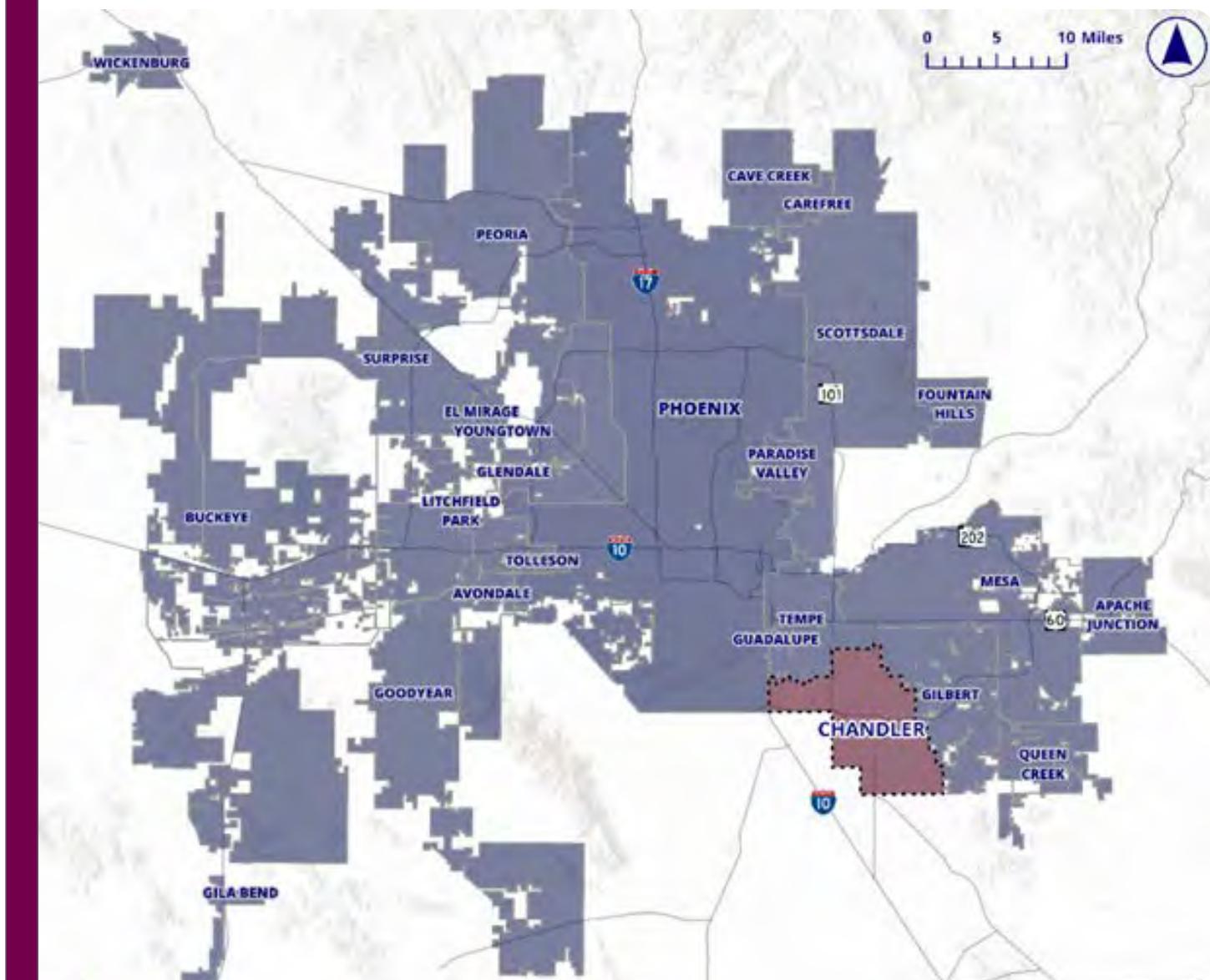


Adopt consisted of providing the community-driven draft plan to the Planning & Zoning Commission for a recommendation for adoption to the City Council. After adoption, the *General Plan Update* will be voted on by the residents of Chandler in August 2026.

Figure 3. Plan Process and Schedule



Figure 4. Vicinity Map



REGIONAL & HISTORIC CONTEXT

Chandler is a bustling, mid-sized, vibrant community known for its strong neighborhoods, thriving economy, high quality of life, and lively historic downtown. Its incorporated area spans 65.75 square miles in the southeast valley and is fully within Maricopa County. It is bordered to the north by the cities of Tempe and Mesa; to the north and east by the town of Gilbert; to the west by the Ahwatukee area of the city of Phoenix; and to the west and south by the Gila River Indian Community and the unincorporated communities of Pinal County. Chandler is largely developed and is approximately 94% built out. The *Municipal Planning Area (MPA)* illustrated in *Figure 4* is approximately 71 square miles of land and includes about six square miles of unincorporated land. No annexation opportunities exist beyond the current MPA, placing future focus primarily on redevelopment and infill as well as annexation of county islands.

Founded in 1912 by Dr. A.J. Chandler, the city was planned around an irrigation system that drew water from the Salt River, allowing crops to thrive in the arid desert. Early settlers cultivated cotton, alfalfa, and later citrus, which became central to the local economy. As Phoenix and the surrounding Valley of the Sun expanded, Chandler's spacious community, access to water, and proximity to major highways made it attractive to businesses and industry. In the late 20th century, the city leveraged this infrastructure to attract high-tech companies. A combination of history and forward-looking growth has shaped Chandler into a thriving hub of technology and innovation. *Figure 5* illustrates Chandler's unique journey from cotton fields and orchards to tech campuses and beyond.



Figure 5. Brief Historic Timeline

HISTORIC TIMELINE

1910

1912
Arizona achieves statehood.
Chandler is founded.
Town Park (now Dr. A.J. Chandler Park is constructed).

1914
Chandler High School opens.



1920

1921
Town of Chandler incorporates.
1926
First Zoning Code adopted.

1929
Dedication of Municipal Airport.



1930

1938
Chandler's first long-range city planning initiative is adopted.

1940

State Route 87 bisects Dr. A.J. Chandler Park

**ARIZONA POPULATION: 435,573
CHANDLER POPULATION: 1,378**

1950

1954
Chandler officially transitions from a town to a city.

1955
Chandler Rodeo becomes the biggest local event.



1960

1963
Second zoning code adopted.

1965
Industrial growth continues with facilities like the Harry Winston Minerals plant opening on Pecos Road.

**ARIZONA POPULATION: 1,775,399
CHANDLER POPULATION: 13,763**

1970

1976
Chandler General Plan is adopted providing a detailed analysis of water demand, water quality, wastewater and storm drainage. The third and current Zoning code is adopted.

1979
Intel begins construction at Chandler Boulevard Campus initiating a chain reaction of new industrial and high-tech jobs fueling rapid growth in housing and retail development.

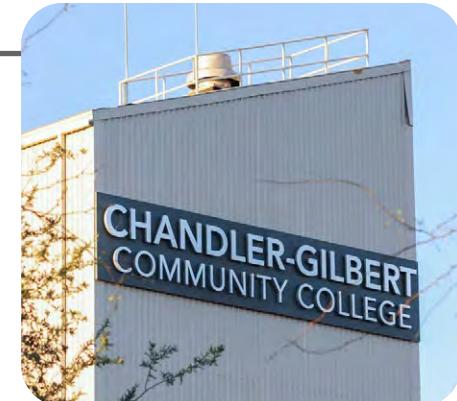


1980

Circulation and Land Use Element adopted into the General Plan designating South Price Road as a major employment area.

1983
South Chandler Area Plan adopted as an amendment to the General plan, establishing major circulation and land use patterns for South Chandler.

1984
Redevelopment Plan adopted.
Motorola, first major employer to South Price Road, begins construction.



1990

Land Use Element adopted.

1991
Desert Breeze Park constructed.

1995
Residential Diversity Standards adopted as a way to discourage "cookie cutter" homes.

1996
Tumbleweed Park begins construction.

**ARIZONA POPULATION: 3,665,228
CHANDLER POPULATION: 90,533**

2000

2001
Chandler Fashion Mall opens.
Loop 101 (Price Freeway) is completed.
The Chandler General Plan is adopted, combining all elements of the Growing Smarter Act.

2005
Loop 202 (Santan Freeway) is completed.

2006
South Arizona Avenue Corridor Area Plan adopted as a strategy to redevelop Downtown Chandler.



2010

2016
Chandler adopts its current General Plan, emphasizing sustainability and smart growth.

2020

Ordinance 4936 is adopted to protect Chandler's cultural and historic assets.

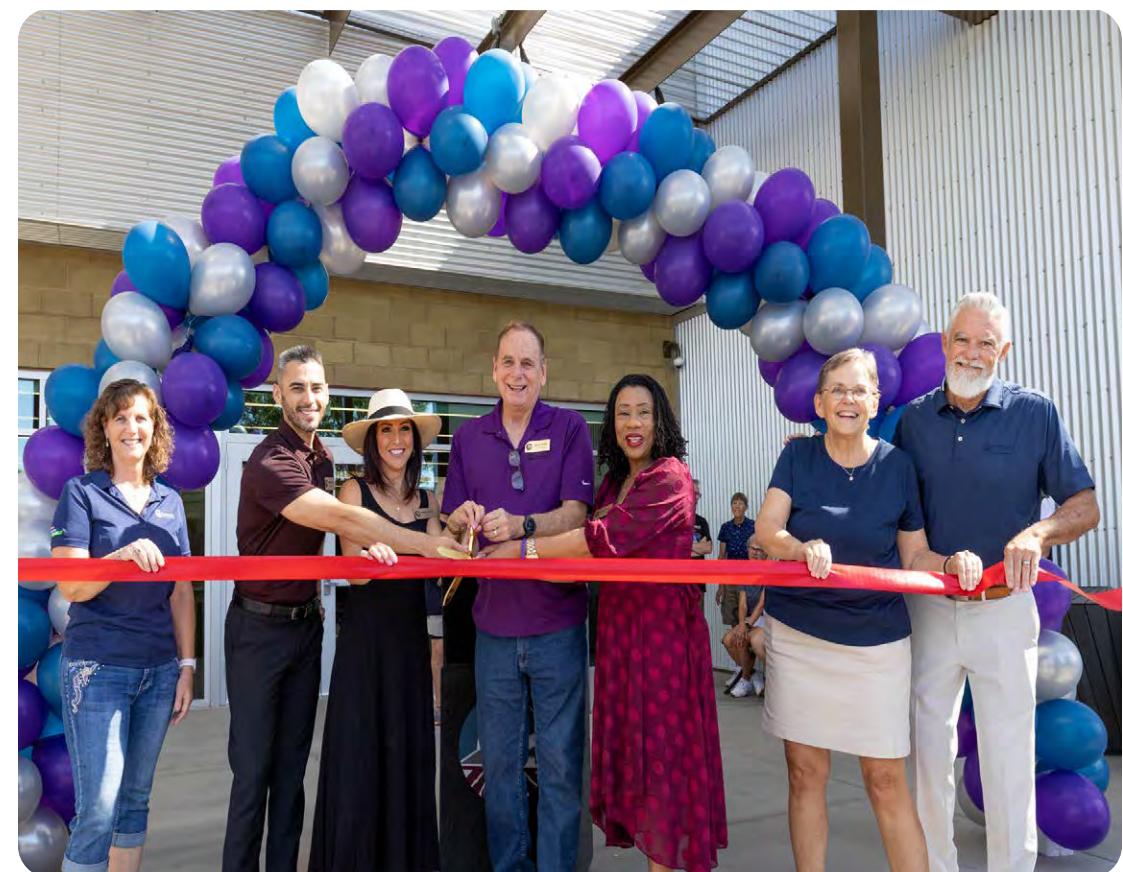
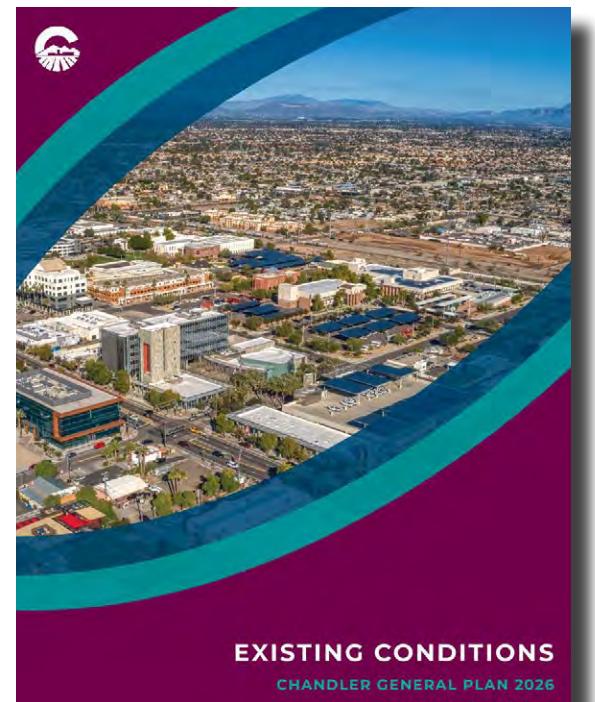
2022
Southside Village becomes Chandler's first Historic Conservation District, honoring African-American and Latino heritage.

**ARIZONA POPULATION: 6,392,017
CHANDLER POPULATION: 236,123**





A snapshot of demographics conducted for the *Existing Conditions Report* is illustrated in Figure 6. In 2023, Chandler's population was 280,171, more than doubling the 1996 population. The *estimated population in 2025 is 291,442*. While moderate growth is projected over the next five years, the population is expected to level off by 2035 due to limited land availability.



EXISTING CONDITIONS HIGHLIGHTS

An *Existing Conditions Report* was created as part of the *General Plan Update* process to 1) conduct the statutorily required inventories within *Arizona Revised Statutes § 9-461.05* and 2) provide a factual baseline analysis using objective data from city departments to evaluate key topics, strengths, challenges, and priorities that should inform future decisions. Some of the more pertinent inventories and analyses from the report have been brought forward into the *General Plan Update* and are reflected in the topic summaries.



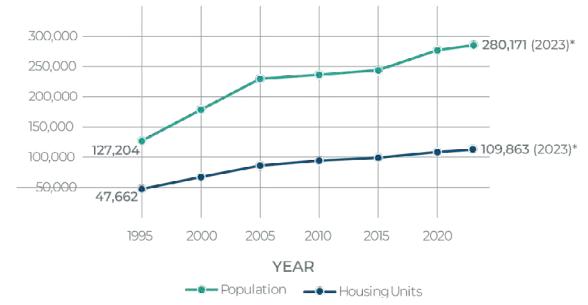
Figure 6. Demographics

CHANDLER demographics

2023 POPULATION
280,171

Source: 2023 ACS 1-Year Est.

HISTORIC POPULATION AND HOUSING GROWTH



37.4

Median Age

Source: 2023 ACS 1-Year Est.

4,303

Population per Square Mile

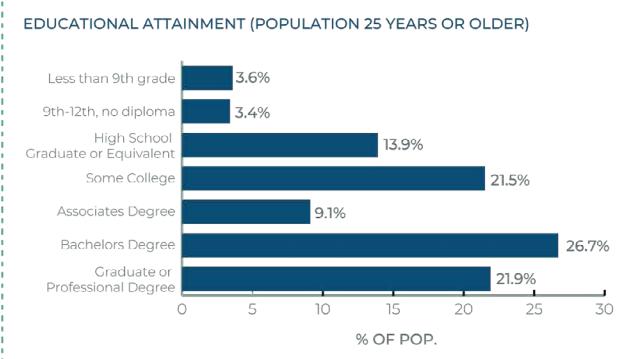
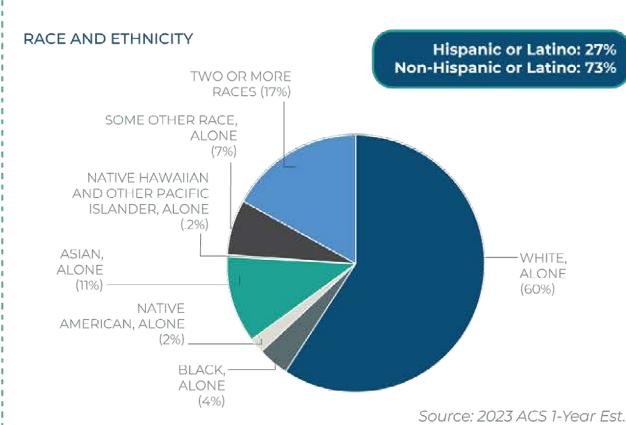
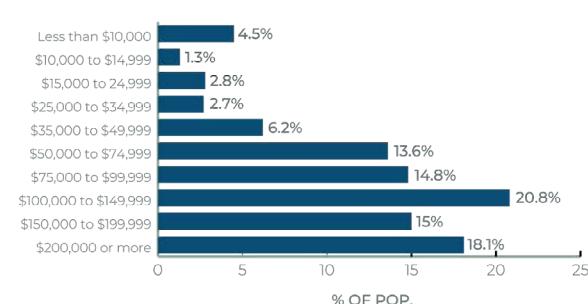
Source: 2023 ACS 1-Year Est.

MEDIAN HOUSEHOLD INCOME

\$105,393

Source: 2023 ACS 1-Year Est.

HOUSEHOLD INCOME (2022 INFLATION-ADJUSTED DOLLARS)

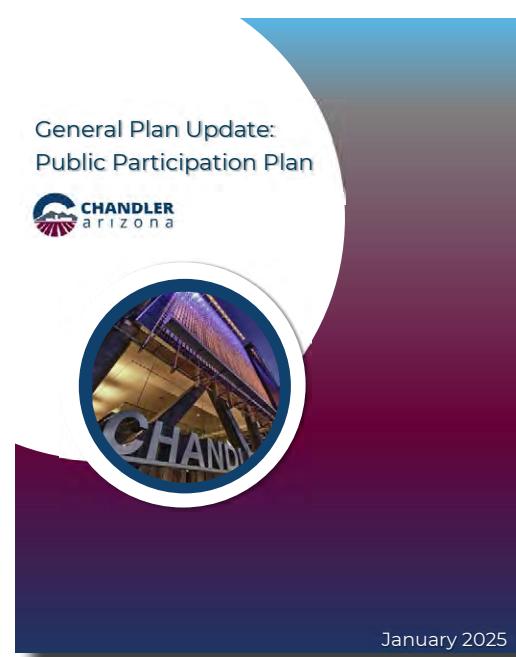


Chandler's residents, on average, are younger, college-educated, and more economically advantaged than the statewide average. The city's identity as the "Community of Innovation" is supported by a prolific high-tech manufacturing sector, particularly semiconductor production. More than 300 manufacturers operate in Chandler, employing over 30,000 people. The city is well positioned as a leading community in the *Valley of the Sun*, making it an attractive option for new residents. Although demand for housing remains extremely high, the limited supply, coupled with the city's high built-out percentage, indicates a shift toward redevelopment and innovative housing opportunities. This emphasis, reflected in both the Housing section of the *General Plan Update* and *Comprehensive Housing Plan*, illustrates the importance of planning for a future that keeps *evolving the Chandler way*.



PUBLIC PARTICIPATION SUMMARY

Public participation was a cornerstone of the *General Plan Update*. The *Public Participation Summary* is a comprehensive look at the public engagement events offered throughout the *General Plan Update* process. This includes numerous community symposiums, drop-in events, and workshops. The feedback from the many events led to the ultimate creation of the *Community Vision Statement* illustrated at the end of this section.



of Commerce, a robust public engagement campaign occurred during the General Plan Update process with distribution of all engagement materials via social media, elists, news releases, public notices, city E-lists, the project website, project committees, and with circulation of activity flyers throughout the city.

The City of Chandler is a dynamic and evolving community, built on innovation and civic pride. As Chandler looks toward the future, its long-range vision must reflect the values and aspirations of its people. Public participation is statutorily required in *Arizona Revised Statutes* § 9-461.06 and was a top priority for the *General Plan Update*. Created with input from the RAC, the *Public Participation Plan* (PPP) was adopted by the City Council near the beginning of the *General Plan Update* process to comply with the statute by ensuring:

- The broad dissemination of proposals and alternatives.
- The opportunity for written comments.
- Public hearings after effective notice.
- Open discussions, communications programs, and information services.
- Consideration of public comments.

In cooperation with Chandler Communication and Public Affairs (CAPA) and the Chandler Chamber

The PPP provided the outline that would invite and give an opportunity for all residents, stakeholders, and leaders to come together and share ideas and shape the city's future. From the beginning, the process was designed to be inclusive, transparent, and accessible, using a variety of outreach and engagement methods to reach people where they are. Efforts span a variety of engagement tools; in-person to virtual platforms, all to ensure broad, diverse participation. *Figure 7* illustrates an overview of public participation, and the remainder of the section details key participation events. A complete list of events is in *Appendix C*, and the 60-Day review events, *ChandlerTalks: Dream Big, build small* and the *Mobile Immersion Lab*, are illustrated in *Appendix D*.

Figure 7. Public Participation by the Numbers





CHANDLERTALKS

ChandlerTalks was held on May 10, 2025, at the *Chandler Center for the Arts*. The event brought together residents, business owners, and community leaders to discuss the long-term innovative strategies for balancing the need for additional housing with the ever-present consideration of Chandler's water supply. The symposium featured a panel of local experts from *Arizona State University* and other regional planning organizations, focusing on key issues such as water sustainability, innovative housing, healthy living, and community connection. Attendees had the opportunity to ask questions, be interviewed by the project team, share feedback and ideas, and participate in shaping Chandler's future. The event was recorded and the video made available on the project website (www.chandleraz.gov) for the community members to view online. This innovative event led to the *Chandler Listens* workshops held between the months of May and August 2025.

CHANDLER LISTENS

The *Chandler Listens Visioning and Scenario Workshop* series included multiple events held both in person at various locations in Chandler, as well as virtually. The community forums built on each other and invited participants to take a closer look at Chandler's identity, challenges, and opportunities, as well as evaluate different potential future scenarios for Chandler. Hundreds of participants considered housing densities, visual preferences, as well as trade-offs and long-term impacts of the scenarios provided. Through facilitated activities and group discussions, attendees explored what makes Chandler unique and what values should guide its growth. Feedback from these workshops, along with the guidance of the RAC, helped shape the *Community Vision Statement*.



LISTENING SESSIONS

Listening Sessions were opportunities for community members and stakeholders to participate in one-on-one listening sessions. Over 50 in-depth interviews were conducted with a broad cross-section of stakeholders. These conversations provided valuable insights into the needs and priorities of Chandler's diverse population and institutions. Interviewees included representatives from:

- » Community groups and non-profit organizations on the front lines of social and economic issues.
- » City elected officials, boards, and commissions who bring policy expertise and institutional knowledge.
- » Chambers of commerce, major employers, and developers who understand Chandler's economic landscape.
- » State, federal, county, and local agencies, as well as special districts and utilities, which play key roles in regional coordination.
- » Educational institutions, youth groups, and health organizations, which spoke to the needs of families and future generations.
- » Cultural institutions, faith-based groups, and ethnic organizations, which offered perspectives on inclusion and community identity.
- » HOAs, retirement communities, and airport stakeholders, who shared insights on neighborhood character, mobility, and infrastructure.

These sessions helped ensure that the visioning process reflected not only the voices of individuals but also the collective wisdom of Chandler's civic ecosystem.



COMMUNITY VISION STATEMENT

The Community Vision Statement reflects thousands of comments and is a uniting proclamation of what Chandler hopes to become. The vision statement also serves as the most fundamental guidance for long-term planning and decision-making. Key details found in a community vision statement include:

- » **Future-oriented:** Defining the community's future goals.
- » **Aspirational:** Inspiring residents while setting a clear direction.
- » **Community-driven:** Developed through a collaborative process.
- » **Values-based:** Reflecting the community's core values and priorities.

The resulting *Community Vision Statement* is as follows:

CHANDLER IS A WELCOMING AND RESILIENT CITY WHERE FAMILIES, BUSINESSES, AND DIVERSE COMMUNITIES GROW TOGETHER. WITH A STRONG FOUNDATION IN EDUCATION, SAFETY, AND RESPONSIBLE DEVELOPMENT, WE PRIORITIZE QUALITY OF LIFE AND OPPORTUNITY FOR ALL GENERATIONS.

Chandler's *Community Vision Statement*, shown above, was developed through a rigorous, integrative process that involved numerous perspectives, arriving at a comprehensive statement to guide Chandler forward. The steps to arrive at the updated vision statement were:

1. Review of the 2016 General Plan vision statement by TAC, RAC, and the public through online questionnaires and at in-person drop-in events.
2. The RAC developed five draft vision statements that were reviewed at the Visioning Workshop.
3. Results of community input at the workshop resulted in three draft vision statements, which resulted in the RAC adopting one draft vision statement that was reviewed at the Scenario Workshop.
4. A revised draft vision statement was readopted by the RAC and included in the 60-day public review draft of the General Plan Update.

CREATING A VISION



PLAN STRUCTURE

Chapter	Chapter Description
1  CHANDLER ENVISIONS	Includes discussion of the purpose and process for the <i>General Plan Update</i> , a summary of Chandler's historic, regional, and demographic context, public participation, and the <i>Community Vision Statement</i> .
2  CHANDLER REIMAGINES	Includes a summary of <i>land use and growth, housing and neighborhoods, and economic development</i> , with each summary followed by applicable policies.
3  CHANDLER CONNECTS	Includes a summary of <i>circulation, public services and facilities, and parks and recreation</i> , with each summary followed by applicable policies.
4  CHANDLER SUSTAINS	Includes a summary of <i>environmental planning and conservation, energy, and water resources</i> , with each summary followed by applicable policies.
5  CHANDLER HONORS	Includes a systematic action table organized by the themes and topic areas of Chapters 2 through 5, designed to implement the community's vision.
A  APPENDICES	Includes plan amendment criteria, lists of reference plans, policies, programs, and public engagement activities, details of 60-day public review events, and a glossary.

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CHAPTER 2: REIMAGINES

Today, as Chandler nears full build-out, only about six percent of its land remains undeveloped. How we use this limited land, and how we reinvest in existing neighborhoods, will shape the city's future. Thoughtful growth is not just about filling spaces, but about strengthening the local economy, ensuring housing remains attainable, preserving the homes and neighborhoods residents cherish, and enhancing the quality of life for current and future residents. This chapter explores **Land Use & Growth, Housing & Neighborhoods, and Economic Development**. Each topic area specifically lists the statutorily required elements addressed, contains a snapshot of existing conditions per topic area, followed by community-driven policies that implement the community's vision.

LAND USE & GROWTH

This section covers the required elements of land use and growth areas, as well as conservation, rehabilitation, and redevelopment, which provides a consistent vision for future land use, helping decision-makers, developers, and residents understand where and how the city is expected to grow or preserve land over 10 to 20 years or more. The future land use map designates general land use categories across the city to manage growth legally, sustainably, and in line with community values and infrastructure needs of Chandler. The section also illustrates the city's three area plans and four growth areas, followed by summaries and descriptions of each.

FUTURE LAND USES

The future land use map illustrated in *Figure 8* is intended to graphically depict Chandler's strategic development philosophy relating to future land use. The future land use map is not intended to be a parcel-specific land use allocation, nor does it represent zoning classifications.

The following are the categories and descriptions of the land uses illustrated on the future land use map.



NEIGHBORHOODS

The predominant land use in this category is residential; however, a variety of other uses are allowed based on location and other compatibility criteria described below. The following residential densities and non-residential land use are allowed in the Neighborhoods category, subject to the following criteria:

- **Rural residential** (0 to 2.5 dwelling units per acre) is appropriate in areas adjacent to rural or large-lot subdivisions.
- **Low-density residential** (2.6 to 3.5 dwelling units per acre) is appropriate in areas adjacent to rural areas and large-lot subdivisions.
- **Medium-density residential** (3.6 to 12 dwelling units per acre) can be considered for infill parcels in areas located between land uses of different intensities where a transitional use or density gradation is advisable, or as a component of a mixed-use development. Medium-density residential neighborhoods may be located along arterial roads, freeway corridors, adjacent to employment and commercial areas, regional parks, or major recreation facilities, or as part of an approved neighborhood or area plan where compatibility, transition, or other justifications warrant approval.
- **High-density residential** (13-25 dwelling units per acre) can be considered adjacent to arterial roads and freeways, within downtown, along designated high-capacity transit corridors, and adjacent to employment areas.



- **Urban residential** (26+ dwelling units per acre) can be considered within the downtown region, designated high-capacity transit corridors, identified growth areas, and as an incentive to redevelop underutilized commercial properties located within the Infill Incentive District. The maximum allowable density will be determined at the time of development plan approval by the city and based on such considerations as existing and planned capacities for water and sewer infrastructure, adequate transportation facilities, compatibility with adjoining land uses, ability to transition to adjacent existing lower-density residential, if applicable, and other factors.
- **Residential with integrated uses** (vertical and horizontal) containing residential, commercial, and/or office can be considered at the intersection of major arterials, freeway interchanges with arterial streets, commercial areas, downtown, and high-capacity transit corridors. Residential densities within mixed-use developments will be determined in accordance with the locational considerations outlined previously, as well as by infrastructure capacity, neighborhood compatibility, and design quality.
- **Residential conversions** or the conversion of single-family homes to commercial or office uses may be considered subject to compliance with the Residential Conversion Policy. Homes facing a major street are eligible for such conversions and should be compatible with the surrounding neighborhood, as provided in the Residential Conversion Policy. Conversions may be considered for homes that do not front a major street when they are located within the Adaptive Reuse Overlay District.
- **Public facilities, offices, and institutional uses** may be located along arterial street frontage. Elementary schools, churches, and other places of worship can be considered within residential neighborhoods upon placing special attention to buffering, building size and height, adequate parking, access, and neighborhood circulation.
- **Neighborhood commercial** will continue to be most appropriate at the intersection of major arterial roads and other strategically situated areas to serve the commercial needs of nearby residents.
- **Community commercial** is appropriate along freeways and at the intersection of major arterial streets. Community commercial developments are to be adequately buffered from adjoining, less intensive land uses through techniques such as, but not limited to, providing transitional uses, reducing building scale, and providing landscape buffers. Truck delivery movement should be considered in site design to provide compatibility with adjoining uses. In addition, the development should demonstrate accommodation for increased traffic, pedestrian and bicycle amenities, access to alternative transportation, and other measures as per approved traffic and pedestrian studies.
- **Commercial office complexes** such as garden offices are appropriate along arterial roads and are adjacent to or mixed in with neighborhood or community commercial centers. For large office buildings and corporate offices, see the Employment category.



REGIONAL COMMERCIAL

This category includes major regional commercial developments such as malls, power centers, large single-use retail, and other major commercial centers. Regional commercial locations are shown on the future land use map and are also eligible for consideration of urban residential and large office users.

The maximum allowable density for urban residential (26+ dwelling units per acre) will be determined at the time of development plan approval by the city and based on such considerations as existing and planned capacities for water and sewer infrastructure, adequate transportation facilities, compatibility with adjoining land uses, ability to transition to adjacent existing lower-density residential if applicable, and other factors.





EMPLOYMENT

The future land use map focuses attention on strengthening the community's economic base by identifying a variety of employment areas for future growth. As Chandler approaches build-out, most of the available land is designated for employment; therefore, it is imperative to target key industries for healthy growth of the city. For more than 50 years, Chandler has welcomed high-tech manufacturing, pioneering research, and emerging technologies that have shaped our community. We will continue to prioritize employment uses of advanced manufacturing, knowledge-based industries, advanced business services, next-generation software engineering, and healthcare services. Light industrial business parks are also permitted, prioritizing manufacturing, research and development, and emerging technologies. Corporate and large office developments are allowed uses within employment designation.

Residential can be considered with employment if designed as part of an integral component to the campus, see growth area policies and area plans for additional criteria. The maximum allowable density for urban residential (26+ dwelling units per acre) will be determined at the time of development plan approval by the city and based on such considerations as existing and planned capacities for water and sewer infrastructure, adequate transportation facilities, compatibility with adjoining land uses, ability to transition to adjacent existing lower-density residential if applicable, and other factors.

The transitional employment corridor is located between Arizona Avenue and the Union Pacific Railroad to the east, extending from Willis Road on the north to the city's southern limits. This area is unique in the Employment designation because it consists of a mix of land uses, including industrial, commercial, institutional, and a range of residential densities. A compatible mix of land uses may continue to be considered within the corridor's Employment designation. The appropriate land use mix will consider conditions such as the adjacent uses, parcel size, and transitioning techniques as presented in any development request to determine compatibility.



RECREATION AND OPEN SPACE

The future land use map identifies municipal parks and public-owned open spaces that are greater than five acres. A comprehensive and safe parks system, trails, and recreational facilities are important assets to Chandler residents. As the community matures, the focus has shifted from developing new facilities to maintaining and upgrading to meet changing demographics.



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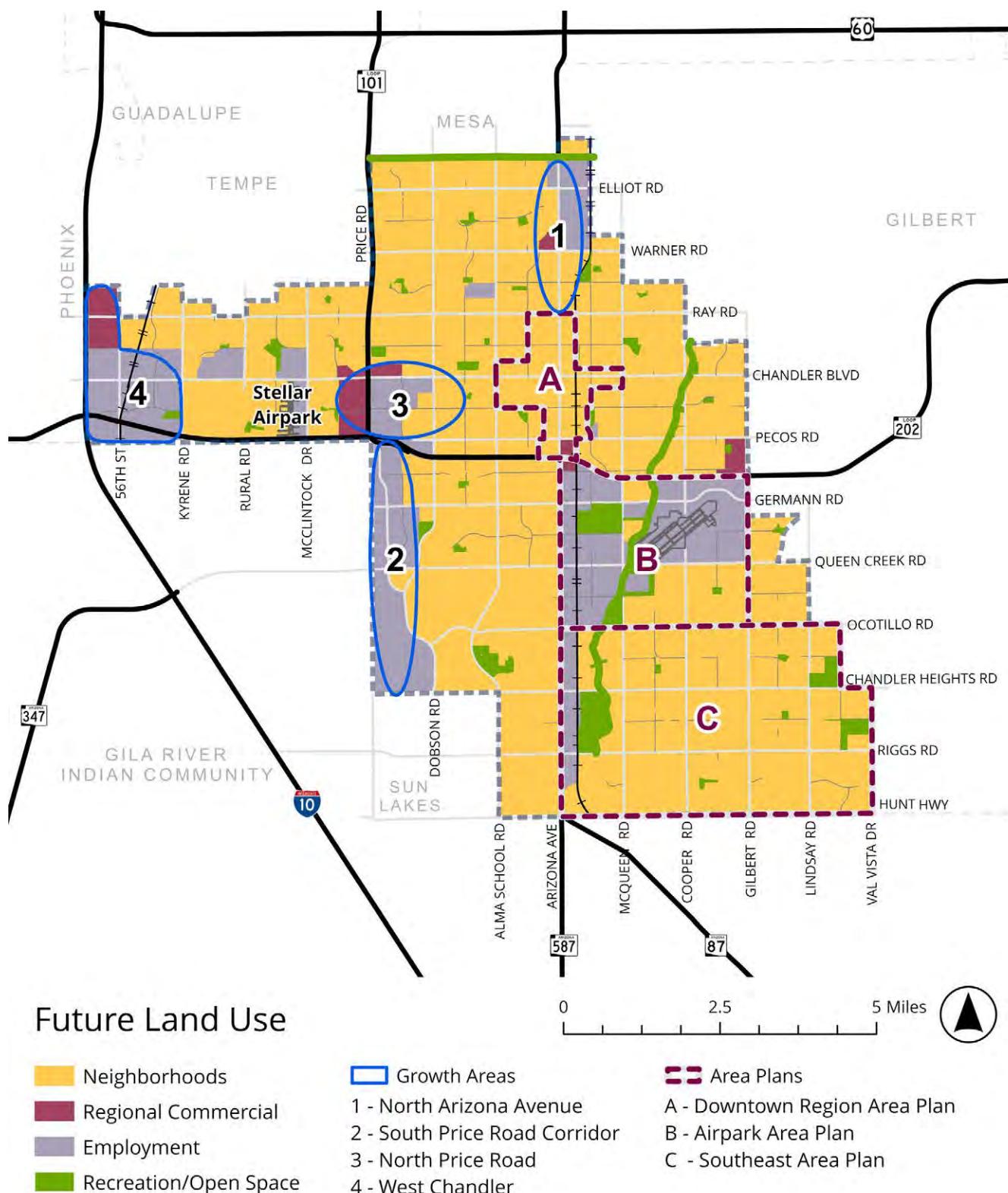


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Figure 8. Future Land Use Map



ADDITIONAL LAND USE AND GROWTH GUIDANCE

This section covers *infill*, *adaptive reuse*, and *residential with integrated uses*; important considerations in Chandler's future development as well as discussion on *aggregate resources*; a requirement of *Arizona Revised Statutes*.

INFILL

Chandler's 2023 *Infill Incentive Plan* details incentives available (expedited plan review, fee waivers, etc.) to encourage the redevelopment of underutilized commercial properties located within the *Infill Incentive District*. The city originally adopted the *Infill Incentive Plan* in 2009 to transform vacant and underutilized commercial properties with adaptive reuse into more intense uses in strategic nodal locations within the established district.

ADAPTIVE REUSE

Chandler's 2016 *Adaptive Reuse Overlay District* is an overlay district modifying the standards of an underlying zoning district to accomplish a broader goal. In this case, the *Adaptive Reuse Overlay District* intends to simplify or reduce the processes required to modify existing structures and sites within the district, thus encouraging the reuse of existing sites or structures by streamlining costs and timelines. This *Adaptive Reuse Program* is companion to the overlay district detailing the benefits and criteria of eligibility for prospective businesses.





RESIDENTIAL WITH INTEGRATED USES

Developments focusing on the provision of residential with integrated non-residential uses encourage pedestrian-oriented places that provide compatible land uses in proximity, allowing residents to live, work, play, and shop in one place. Chandler promotes areas that include a combination of vertical and horizontal integrated uses within residential developments that create walkable neighborhoods. Residential with integrated uses is a forward thinking approach to developing these areas. The densities of these developments are to align with the maximum densities identified in the future land use designations, growth area policies, and area plan policies, where applicable.

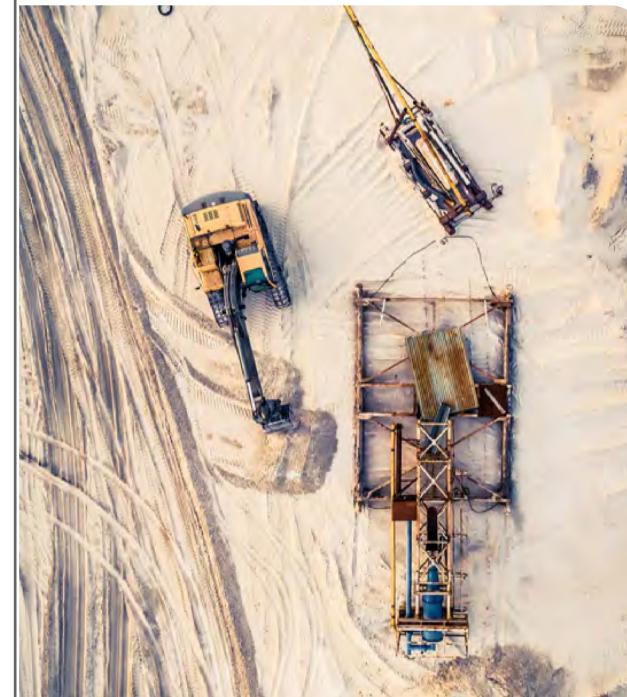
Vertical Residential with Integrated Uses combines different but compatible uses within the same building. Vertical growth in Chandler is key to Chandler's continued growth. Business or public uses might be located on the first floor, while condominiums, apartments, or a hotel might be on upper floors. Floors might transition in use from business on the street level, a hotel on the second level, offices on the third level, and residential on the upper floors. While not limited to these areas, properties located within the downtown region, regional commercial areas, employment areas, and along high-capacity transit corridors, as illustrated in the Circulation section, are best suited for vertical residential with integrated uses.

Horizontal Residential with Integrated Uses refers to the combination of intensity of single-use developments or buildings arranged along a block or site. Pedestrian connections, shared amenities, and/or services are key to the successful integration of horizontal mixed uses. While not limited to these areas, horizontal residential with integrated uses may be considered in the downtown region, along high-capacity transit corridors, and when redeveloping underutilized commercial properties located within the *Infill Incentive District*.

Throughout the *General Plan Update* and related *Comprehensive Housing Plan* processes, the concept of residential with integrated uses or residential mixed use was examined through public workshops and RAC meetings via visual preference and interactive 2D and 3D mapping exercises. Understanding that future residential developments with integrated use proposals will be subject to a site-specific and community engagement development processes, the city-wide community input during the *General Plan Update* process suggested a variety of desired features for future developments to consider:

- | | | |
|-------------------------------|---|------------------------|
| • Bike Amenities | Mix | • Walkability |
| • EV Charging Hubs | • Public Spaces | • Landscaping |
| • Flexible Streets/
Plazas | • Transition Spaces
& Integrated Open
Space | • Horticulture |
| • Interior Courtyards | | • Shade |
| • Residential/Office | | • Micro Climate Design |

These features were further explored and showcased in 60-day review events, *ChandlerTalks: Dream Big, build small* and the *Mobile Immersion Lab* illustrated in *Appendix D*.



the *Arizona Department of Transportation*, and other agencies that identify locations of aggregate mining operations indicate there are currently no identified sources of aggregate within the city's MPA.



LAND USE POLICIES

LU 1. Promote and maintain a balanced and diverse mix of land uses to support economic vitality, housing choice, environmental sustainability, and a high quality of life.

LU 2. Encourage residential developments with integrated uses where appropriate, including within the downtown region, along high-capacity transit corridors, in regional commercial areas, and in applicable growth areas.

LU 3. Protect employment land use areas to support economic development goals.

LU 4. Support land uses and intensities with assured accessibility, infrastructure, water resources, and compatibility with existing adjacent development.

LU 5. Encourage compatible infill projects.

LU 6. Encourage building heights greater than 55 feet at select locations in accordance with the *Mid-Rise Development Policy*.

LU 7. Emphasize pedestrian and bicycle connectivity to transit facilities and activity centers, particularly through open spaces including canal trails, retention basins, sidewalks, and bike paths.

LU 8. Locate commercial, employment, and residential buildings to take advantage of transit stop locations to encourage active transportation modes as an alternative to automobile use.

LU 9. Protect existing land use for park and open spaces. Encourage appropriate integration of recreation, leisure, learning, health, and wellness elements within new development and redevelopment projects.





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AREA PLANS

Figure 9 illustrates the city's **three area plans**, which have historically played a vital role in Chandler's planning efforts. These Council-adopted plans continue to guide decision-making within the plan's purview and provide more specific land use and circulation direction in a localized area. The city maintains and keeps all area plan records, maps, and other documents and illustrations that portray the land use patterns, mix of land uses, circulation, and development quality expectations. The land uses and policies within the general plan are meant to work in conjunction with the area plans and provide guidance when considering area plan amendments. Area plans are often more restrictive than the general plan as they are tailored for smaller geographic areas; in such cases, the area plan guidance will prevail.

Downtown Region Area Plan (DRAP), adopted in 2025, uses infill, residential with integrated uses, and adaptive reuse to preserve and enhance a beloved downtown that is a major destination for visitors. The DRAP is composed of five distinct districts – Northern, Eastern, Southern, Downtown, and San Marcos Districts – that anchor the plan. Each receives district-specific land-use maps, policies, and implementation actions, yet all are knit together by four cross-cutting design themes and associated principles: community character, walkability, placemaking, and sustainability. These design principles shape site, mobility, and architectural standards that specify shaded sidewalks, water-efficient native landscaping, passive-solar building design, and robust connections to transit.

Chandler Airpark Area Plan (CAAP), adopted in 2021, covers 7.35 square miles around *Chandler Municipal Airport*. The CAAP uses the *Airport Impact Overlay District* to define land uses and specific building code to keep noise impacts minimal. These strategies ensure that development remains compatible with the airport and protects employment opportunities.

Southeast Chandler Area Plan (SECAP), adopted in 1999, covers 14.5 square miles located south of Ocotillo Road and east of Arizona Avenue to ensure development compatibility with the area's agricultural heritage, rural lifestyles, and natural environment. The SECAP has accomplished these goals by maintaining low residential densities and rural-styled architectural design. Today, most of the area is developed, leaving only smaller remnant parcels not large enough to comply with the area plan's design guidelines that were intended for large master planned developments. In order to continue to maintain the low-density environment, create economically feasible development solutions for remnant parcels, some of which are zoned for nonresidential uses, and provide the area with a greater variety of housing unit types, new residential developments located within SECAP may utilize the average aggregate density of properties located within the SECAP boundaries within a 1/2 mile radius of the subject site to comply with the area plan's maximum allowable density.



GROWTH AREAS

Figure 9 illustrates the city's **four growth areas**, which may also be considered for future strategic plans.

North Arizona Avenue: North Arizona Avenue has served as a major commercial corridor that stretches from Chandler's northern boundary to the downtown region. As a segment of Arizona State Route 87, the corridor is a mix of land uses, including commercial, residential, business parks, small businesses, and entertainment uses. Because of its strategic location and age, *North Arizona Avenue* is an appropriate corridor for redevelopment and development of currently vacant parcels. The successful revitalization of this corridor will rely on a multifaceted strategy that may consist of a variety of options, including infrastructure upgrades, adaptive reuse of older commercial buildings, the maintenance, enhancement, and preservation of adjacent neighborhoods, economic development programs, continued investigation of the potential for high-capacity transit to encourage redevelopment along the corridor.

NORTH ARIZONA AVENUE GROWTH AREA POLICIES (NAAGA)

NAAGA 1. Encourage the redevelopment of parcels along Arizona Avenue with high-density (13-25 dwelling units per acre) and urban-density residential (26+ dwelling units per acre).

NAAGA 2. Promote streetscape enhancements designed with pedestrian- and bicycle-oriented elements to improve quality of life through better micro open spaces, micro climates and opportunities for health and community connection.

NAAGA 3. Continue to revitalize and redevelop North Arizona Avenue as an employment corridor (i.e., transition away from a retail-focused corridor) to complement Chandler's other key employment corridors.

NAAGA 4. Transition development intensity to reduce potential impact to existing single-family neighborhoods through techniques such as landscape buffers and/or stepping down building heights.

NAAGA 5. Continue to implement redevelopment programs and incentives that transform vacant commercial retail or shopping centers into more intense mixed-use developments in strategic nodal locations (e.g., arterial intersections).

NAAGA 6. Continue to study high-capacity transit, incorporate bike lanes, and wide, shaded sidewalks for *North Arizona Avenue*.

NAAGA 7. Identify and further enhance *North Arizona Avenue* as a point of entry through signage, art, and landscape.

NAAGA 8. Continue to promote the economic business public relations campaign that articulates *North Arizona Avenue*'s long-term vision as an asset to attract employers and businesses to locate in Chandler.





South Price Road Corridor: Strategic infrastructure investment and proactive planning have resulted in a significant regional employment corridor along Price Road south of the SanTan 202 Freeway. The corridor has become a first-class, high-technology area attracting employers and industry leaders. Advanced business services, aerospace, high-technology, and research and development/manufacturing are some of the industries along the corridor. The *South Price Road Corridor* will continue to be reserved for high-wage jobs in knowledge-based industries and advanced business services.

SOUTH PRICE ROAD CORRIDOR GROWTH AREA POLICIES (SPRCGA)

SPRCGA 1. Actively preserve and enhance the high-value employment reputation of the corridor by giving priority to single users in campus-like settings.

SPRCGA 2. Reserve the corridor for knowledge-based employers and ancillary support nonresidential uses, except that urban residential may be considered as identified within the policies of this growth area.

SPRCGA 3. Maintain and expand the campus environment on South Price Road.

SPRCGA 4. Encourage more diverse knowledge-based industries.

SPRCGA 5. Develop the corridor with mid-rise developments, concentrating building intensities along Price Road and transitioning down to existing neighborhoods on the east side of Price Road to further the intensive utilization of properties with high-value employment.

SPRCGA 6. Preserve and enhance corridor aesthetics with high-quality building architecture and landscaping.

SPRCGA 7. Enhance the campus-like environment by supporting development that includes true vertical mixed uses, allowing for employee and residential uses centered on a common design theme. Urban residential (26+ dwelling units per acre) with vertically integrated uses may be considered when ground floor uses include non-residential uses that directly support residents and employees (e.g., retail, restaurants, co-working space, or business services) and it is part of a larger employment campus that offers shared amenities and enhanced pedestrian connections.

SPRCGA 8. Provide flexibility for remnant parcels, remnant portions of completed projects, or vacated parcels, provided the tenants reflect the types of business use appropriate for the corridor.

SPRCGA 9. Provide pedestrian, bicycle, vehicle, and transit connections to adjacent residential and commercial uses and regional transit to support businesses and employees in the corridor.



North Price Road: This area is a major activity node for a variety of uses anchored by the regional mall, major employers, and medical services, drawing customers from a large market area. The *Chandler Fashion Center* and supportive commercial development, entertainment, and hotels contribute to the city's economy. The area is also anchored by leading employers in the high-tech manufacturing and advanced business services industries as well as supportive medical facilities that attract quality jobs and provide important community services. These major employers and destinations, and their proximity to freeway access, will continue to drive growth area development. As *North Price Road* continues to evolve, a dynamic mix of land uses will continue to be appropriate (e.g., medical office, nursing homes, independent senior living, retail, hospitality, knowledge-based industries, advanced business services, large-office development, and a variety of residential densities), supporting the growth area's vision as a major activity hub.

NORTH PRICE ROAD GROWTH AREA POLICIES (NPRGA)

NPRGA 1. Promote and protect the area as an existing and emerging hub for a diverse mix of uses that align with the city's *Strategic Economic Framework*, including medical, knowledge-based industries, high-tech manufacturing, and advanced business services, which is augmented by office, residential, and hospitality-related support services.

NPRGA 2. Support the hospital in the future expansion of the medical campus and facilities to create a strong healthcare and medical office component.

NPRGA 3. Maximize the economic potential of a thriving medical employment base.

NPRGA 4. Allow the area's regional retail base to adapt to remain competitive.

NPRGA 5. Retain economic viability and promote the continuation of this regional retail destination today and into the future.

NPRGA 6. Strengthen partnerships with major employers and industry, including *Chandler Municipal Airport* users, to support the expanding economy.

NPRGA 7. Encourage connectivity and ease of access within current campus environments and any future facility expansion.

NPRGA 8. Encourage urban residential development (26+ dwelling units per acre) with vertical or horizontal integrated uses within and/or around the *Chandler Fashion Center*.

NPRGA 9. Encourage urban nursing homes and independent senior living within the Neighborhoods future land use designation.

NPRGA 10. Urban residential (26+ dwelling units per acre) with vertically integrated uses may be considered within the Employment future land use designation when ground floor uses include non-residential

uses that directly support residents and employees (e.g., retail, restaurants, co-working space or business services) and it is part of a larger employment campus with a common design theme that offers shared amenities and enhanced pedestrian connections.

NPRGA 11. Special consideration should be given to facilitating alternative forms of transportation connecting the mall with the hospital and beyond to the *DRAP* and *South Price Road*.



West Chandler: Chandler's western employment center is strategically located along I-10 and Loop 202. South Mountain Freeway connects this area directly to west Phoenix, and beyond to California markets and ports where products are shipped globally. Currently, this area is home to warehousing and large manufacturing with smaller support businesses. Today, nearly 145,000 vehicles per day pass by the area, providing tremendous visibility. This key location, with regional access and visibility, presents an opportunity to rebrand the area and encourage its redevelopment into more intense employment.



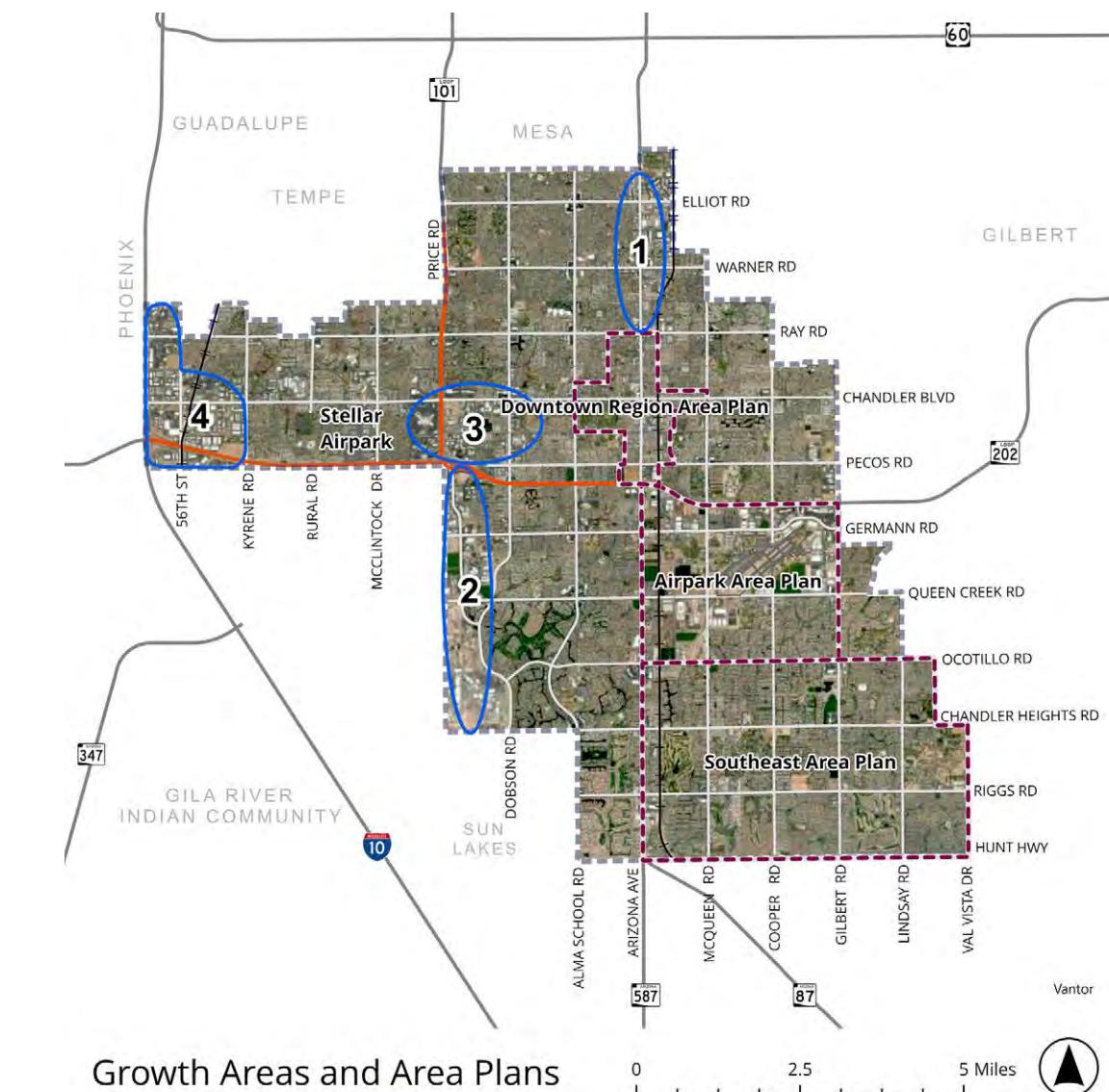
WEST CHANDLER GROWTH AREA POLICIES (WCGA)

WCGA 1. Continue to promote the locational advantages of the growth area to encourage reinvestment and redevelopment.

WCGA 2. Implement a strategic redevelopment plan that re-imagines and redefines the area with more intense employment and business enterprises.

WCGA 3. Encourage redevelopment of aging commercial to high-density (13-25 dwelling units per acre and/or urban residential (26+ dwelling units per acre) with vertical or horizontal integrated uses.

Figure 9. Growth Areas and Area Plans Map



Growth Areas and Area Plans

■ Area Plans

■ Growth Areas

- 1 - North Arizona Avenue
- 2 - South Price Road Corridor
- 3 - North Price Road
- 4 - West Chandler

Source: City of Chandler





CONSERVATION, REHABILITATION, AND REDEVELOPMENT POLICIES (CRR)

The following Conservation, Rehabilitation, and Redevelopment (CRR) policies apply citywide, reflecting Chandler's need to support reinvestment and revitalization in many different areas. While several locations already benefit from conservation, adaptive reuse, and redevelopment efforts, additional sites across the city will emerge over the next decade as Chandler continues to grow and evolve. These policies ensure the City is prepared to guide that change, strengthen existing neighborhoods, and promote high-quality development wherever opportunities arise.

CRR 1. Continue to administer flexibility in site development standards whenever possible without sacrificing quality or safety to facilitate adaptive reuse or redevelopment of sites located within the *Infill Incentive District*.

CRR 2. Continue to support the redevelopment of underutilized commercial properties to urban residential (26+ dwelling units per acre) through the *Infill Incentive Plan*. The maximum allowable density will be determined at the time of development plan approval by the city and based on such considerations as existing and planned capacities for water and sewer infrastructure, adequate transportation facilities, compatibility with adjoining land uses, ability to transition to adjacent existing lower-density residential, if applicable, and other factors.

CRR 3. Protect existing lower-density residential neighborhoods by ensuring redevelopment projects provide transitional techniques such as stepping down buildings and/or landscape buffers.

CRR 4. Facilitate adaptive reuse of vacant or underutilized buildings and properties to create opportunities for new housing and business development.

CRR 5. Redevelop vacant, underutilized commercial and retail properties into different uses that reduce commercial saturation, support other existing commercial properties, and help to revitalize the area.

CRR 6. Protect Chandler's historical architectural "gems" such as those located in the *Historic District* and integrate with new, modern façades.

CRR 7. Promote and expand programs to preserve, maintain, enhance, and improve properties.

CRR 8. Develop community awareness of historical and cultural identity.

CRR 9. Implement the city's *Americans with Disabilities Act Transition Plan* to ensure that city facilities conform to accessibility requirements as appropriate.

CRR 10. Encourage urban residential (26+ dwelling units per acre) density and pedestrian-oriented development adjacent to, or in proximity to, high-capacity transit corridors.

CRR 11. Continue Environmental Education efforts and encourage projects that support urban cooling, storm-water management (Green Infrastructure), bio diversity and place making.



HOUSING & NEIGHBORHOODS

This section covers the required elements of *housing* as well as *neighborhood preservation* and *revitalization*. For additional information on housing, see the *Comprehensive Housing Plan*.



of all city residents age 25 and older have a bachelor's degree or higher compared to 37.0% for Maricopa County. Median household incomes in Chandler are among the highest in the county at \$105,393, which is 21% higher than the county median household income. The median income of Chandler renters of nearly \$88,700 is 48% above the median renter income for the county. The majority (53%) of Chandler households have incomes above \$100,000 compared to 43% for the county and 38% for the state.

HOUSING

Across the country, housing affordability has become a significant issue for households of many income ranges. Affordability is determined by using the federal standard that no more than 30% of a household's income is devoted to housing costs. An estimated 32% of all households in the country spend more than 30% of their income on housing, including 48% of renters and 23% of homeowners.

The population of Chandler has a median age of 37.4 years old and is highly educated. Nearly one-half



For an economy to operate efficiently, it must have employees to provide for the daily needs of its residents as well as the employment needs of its businesses. The availability of affordable housing for those workers is essential without forcing those employees to commute long distances to work. For instance, United States Census data suggests that 106,596 working residents of Chandler travel to other locations for work while only 26,849 people live and work in the city. Housing for all income ranges of the population is a critical issue for Chandler's continued growth and financial well-being.

Chandler is expected to grow from an estimated 2024 population of 286,342 to more than 293,900 people by 2030 and to more than 304,400 people by 2040, an overall increase of about 18,000 people or 6.3% population increase. At the current household size for the city (average of 2.56 per household), the demand for housing through 2040 is estimated at 7,187 units or an average of 450 units per year over the next 16 years.



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HOUSING COST

The average monthly apartment rent for Chandler stood at \$1,676 at the end of 2024. Rents have declined by 3.5% since 2021, when they hit a high of \$1,738 per month. With the onset of the pandemic in 2020, rents in Chandler rose dramatically in 2021 by 27%. Since then, rents have stabilized and even fallen slightly with the influx of apartment construction activity in the city. The average apartment rent in Chandler is 8.5% higher than the countywide average.

Regionally and in Chandler, home prices have increased dramatically over the past five years. The median resale price of homes in the city (single-family, condominiums, and townhomes) has risen by 65.5% since 2019, or an increase of more than \$200,000 to \$515,000. The number of sales peaked in 2021 at

6,753 but has since fallen to 3,210 in 2024, a 48% decline due to high mortgage interest rates. New home sale prices (attached and detached units) also increased since 2019, rising by \$350,000 and 81.7% between 2019 and 2024. The number of new home sales is down 88% from 2020 to 129 sales.

With a 10% down payment and a 6.6% loan, the maximum house value that the typical Chandler household can afford is \$379,000. In 2024, out of 3,338 single-family home sales (new and resale), only 249 resale homes (7.4%) sold for less than \$379,000. In 2024, only one new home sold for less than \$400,000. While moderately priced homes can be found in Chandler, there are just not enough to satisfy demand.

HOUSING GAP

According to the United States Census, an estimated 14,555 households or 43.5% of all renters in Chandler pay more than 30% of their income on housing, including 5,840 households that pay more than 50% of their income on housing. These latter households are considered severely rent burdened. For homeowners, more than 12,300 households in Chandler, or 17.1% pay more than 30% income on housing, including 5,358 households that pay more than 50% of income on housing. In summary, an estimated 26,868 households or 27.3% of all households in the city are burdened by housing costs, spending more than 30% of their income on housing.



Like many cities across the Valley, Chandler is facing challenges in affordable housing. Its apartment rents and housing values increased dramatically over the past five years after the pandemic. While the city has addressed affordability through its *Housing Authority* and is in the process of modernizing its public housing inventory, the extent of residents paying more than 30% of their incomes on housing has only increased, and homeownership is not in sight for many city residents.



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HOUSING POLICIES

H 1. Provide for a variety of housing choices for all income levels, both rental and ownership options, which fit within the neighborhood fabric of the community including small lot single-family, townhome, and courtyard complexes (missing middle housing concept).

H 2. Promote a mix of housing types in infill areas.

H 3. Encourage a range of housing types within walking distance of schools and other community facilities (e.g., libraries, transit centers, community centers, health clinics, recreation spaces, and healthy food establishments).

H 4. Ensure compatible transition between residential areas and incompatible land uses as well as between intensity of land uses (e.g., between employment and residential).

H 5. Improve transition between and continuity of old and new neighborhoods.

H 6. Increase capacity for and coordination of affordable housing programs and projects.

H 7. Continue to encourage private investment in affordable housing through the *Low-Income Housing Tax Credit Program*.

H 8. Continue to work with federal agencies to improve the city's affordable housing inventory through programs such as the *Rental Assistance Demonstration Program*.

H 9. Foster partnerships and collaboration with non-profits, businesses, and other organizations to support housing and neighborhood redevelopment.

H 10. Support the aging and disabled populations in neighborhoods by implementing housing programs targeting their special housing needs such as the *Home Modifications for People with Disabilities Program*.

H 11. Implement programs that assist fixed-income seniors and disabled persons in maintaining their residence and meeting neighborhood maintenance codes.

H 12. Continue to provide services to individuals and families experiencing homelessness through the *Connect Program* and other city resources.



NEIGHBORHOODS

Neighborhoods are typically defined as a group of houses or buildings that are organized together as a unit with some recognizable characteristic. Neighborhoods may include a compatible mix of land uses. Chandler residents identify neighborhoods as an integral part of Chandler's quality of life and a particular point of pride. Maintaining quality as the community matures requires diligent effort. Chandler has earned an outstanding reputation for well-planned suburban neighborhoods. Encouraging diverse housing stock helps to build quality neighborhoods. Chandler has been successful in developing neighborhoods that offer a broad mix of housing styles, offering residents choices.

Most of the city has developed during the past 40 years; maintaining neighborhood and housing quality will be critical in the future. Evaluating the quality of housing encompasses a range of issues that are central to quality of life, including safety, design and appearance, maintenance and energy efficiency, and occupant and community health. The quality of the existing housing stock reflects the economic prosperity and pride of Chandler. While many housing units have been well maintained, older housing units may have been built to outdated building codes using materials and construction techniques that are no longer considered safe or sustainable.





The city adopted the *Chandler FY2020–2025 HUD Consolidated Plan* that provides a framework for addressing housing, homelessness, community development, and economic development activities. The Community and Neighborhood Services Department is responsible for developing and implementing *Chandler's HUD Plan* and its goals include:

- Creating and Preserving Affordable Housing
- Maintaining Owner-Occupied Housing
- Support Public Services and Promote Fair Housing
- Support Public Facilities and Public Improvements
- Neighborhood Revitalization

Some of Chandler's oldest neighborhoods in the central city and neighborhoods north of the Loop 202 (Santan Freeway) are long-established and have higher concentrations of low-income and minority households. The City of Chandler continues to identify these geographic priority areas for a comprehensive approach to neighborhood revitalization and stabilization.

The city also offers two neighborhood academies: a homeowner's association (HOA) academy for residents wanting to learn about laws that govern HOAs and a traditional neighborhood academy for non-HOA residents wanting to improve neighborhood quality of life and identity. The academies work to create a keen sense of identity and pride that will serve as the impetus for residential-area revitalization. Focused efforts include housing rehabilitation, addressing obsolete housing, demolishing vacant, uninhabitable structures, single-family infill development, and re-platting of some areas to achieve lot sizes and shapes more attractive to new single-family development.

DESIGN AND AESTHETICS

The City of Chandler is a vibrant community looking to its past for inspiration for innovative designs that fit its image as a high-tech community. The city's commitment to quality design is reflected in its attractive public buildings and spaces, landscaped boulevards, and state-of-the-art architecture.

The City of Chandler adopted a Public Art Ordinance in 1983. The ordinance set aside 1% of limited capital improvement projects primarily new buildings and parks, for the acquisition, commission, and installation of public art. Over the last 40 years, the city has acquired an extensive collection of sculptures, paintings, prints, and textiles. Many pieces of the collection are in municipal buildings, on street corners, in parks, and other public areas for residents and visitors to enjoy.

Quality design and aesthetics are also important in the community's public spaces. The community entry monuments, signage, and architectural building designs are representative of Chandler's design aesthetic, reflecting the local environment, cultural values, and artistic vitality of the community and surroundings. The city is also concurrently updating its design standards in accordance with HB2447. These measures together ensure that Chandler's growth maintains a cohesive visual identity while allowing flexibility for creative, contemporary design.





NEIGHBORHOOD POLICIES

N 1. Promote safe and attractive neighborhoods by consistently enforcing housing and property maintenance standards through a combination of education, assistance, and compliance actions.

N 2. Ensure appropriate transition between residential areas and incompatible land uses, as well as between intensity of land uses (e.g., between employment and residential).

N 3. Ensure that new development and redevelopment projects are designed to complement the scale, character, and connectivity of adjacent neighborhoods, creating a seamless transition between older and newer areas.

N 4. Maintain, update, and where needed, improve community infrastructure, including recreation, parks, and library facilities, as neighborhoods age.

N 5. Create and promote educational outreach and training seminars on housing and neighborhood maintenance while encouraging civic engagement from stakeholder groups.

N 6. Update neighborhood and specific area plans to suit contemporary issues in the built environment through urban design, urban forestry and sustainability.

N 7. Continue to support training for HOA and traditional non-HOA neighborhoods.

N 8. Provide programs that encourage neighborhood identity and a sense of place.

N 9. Foster partnerships and collaboration with non-profits, businesses, and other organizations to support neighborhood and community development.

N 10. Continue to provide financial support for emergency home repairs and exterior home improvements.

N 11. Strengthen sense of place through public art, gateway development, streetscape urban forestry or aesthetic treatments, parks and green spaces, and libraries.

N 12. Consider a more diverse building façade and color palette for the built environment.

N 13. Preserve, enhance, and broaden access to public art and cultural amenities that reflect community identity and enrich quality of life.

N 14. Support cultural enrichment and diversity through programs and facilities such as performing arts, museums, and historic preservation.

N 15. Encourage strategic use of green spaces, trees, streetscapes, and vertical gardening, that integrated into neighborhoods and used as common community benefits

ECONOMIC DEVELOPMENT

This section covers an elective element of *economic growth* and a required element of the *cost of development*. For additional information on economic development, the city has an *Economic Development Strategic Plan*.

ECONOMIC GROWTH

Chandler has developed a reputation as a high-tech “Community of Innovation” that will continue to attract high-value employers and employees who desire a supportive business environment and quality of life.

Chandler’s *Economic Development Strategic Plan* guides the efforts of the city’s *Economic Development Division* related to business attraction, business retention and expansion, tourism, small business assistance, adaptive reuse and redevelopment, and other strategic focus areas. The city’s economy is focused on key industries that align with existing employers, build upon its prior successes, and fit with the city’s highly educated and skilled workforce.



The city’s economic development strategy is to promote and grow economic diversification in the areas of:

- Automotive Technology Research and Development
- Aviation and Aerospace
- Business and Financial Services
- Healthcare
- Advanced Manufacturing
- Information Technology and Software

Chandler’s success in growing its employment base in these target industries is reflected in the current and forecasted jobs-to-population ratio. Even though Chandler has a brief history of rapid growth, it is expected to continue to capture a significant share of the region’s job growth, eclipsing most other cities, including Phoenix, in the proportion of jobs relative to population. Chandler will continue to be an employment destination for workers from around the Valley.



Because of the advanced employment opportunities, the education levels of Chandler residents are well above the Maricopa County attainment levels. Of the 190,000 residents in Chandler over the age of 25, 48.5% have a bachelor's degree or higher. Comparatively, for Maricopa County, 37.0% of the population has a bachelor's degree or higher. Consistent with the educational levels of Chandler residents, household incomes are among the highest in Greater Phoenix. Of the major cities in the Valley, Chandler's median household income is the fourth highest at more than \$105,000, higher than both the State median income of \$77,315 and the national median income of \$77,719.

The labor force participation rate for Chandler of 70.6% shows a healthy economy well above the state average of 60.3%. Communities with a highly educated population typically have a high labor force participation rate. The labor force participation rate is a useful measurement for employers. The higher the rate is, the healthier the economy. This means more people are working and contributing to the economy with their wages, which translates into more retail sales tax revenue for a city.

Chandler's employment base is concentrated on high-value jobs that produce export-oriented goods and services such as manufacturing, business services, and finance and insurance. Export-oriented industries are important to the city and the region since they can lead to higher gross domestic profit (GDP), job creation, and wealth in the local economy.

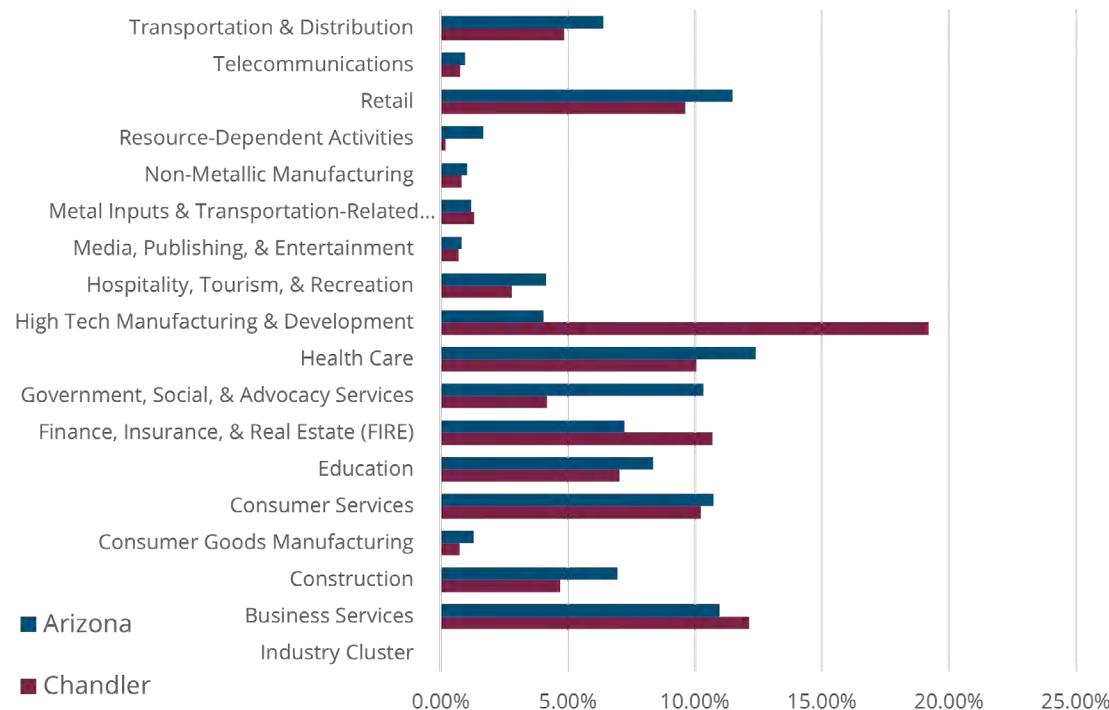
Figure 10 shows the concentration of employment within various industry clusters for Chandler and the City of Phoenix as compared to the overall Maricopa County job base. Any

category with a ranking greater than 1.0 means that the city has a greater share of its employment base in that category relative to the county. For instance, high-tech manufacturing jobs are 4.56 times more prevalent in Chandler than they are in the county. Chandler also ranks high in Finance-Insurance-Real Estate; Media, Publishing, and Entertainment; and Metal Inputs and Transportation-Related Manufacturing.



Figure 10. Employment by Industry Cluster

Employment Concentration by Industry Cluster



Source: MAG 2023

Chandler's rate of population growth has slowed over the past ten years as its residential land inventory moves towards buildout. The city's remaining vacant land is primarily designated for employment purposes, which will allow the city's employment base to continue to grow. The city will seek the optimal development of its vacant employment land inventory and redevelopment of obsolete sites to expand economic development opportunities.



ECONOMIC GROWTH POLICIES

EG 1. Monitor employment trends, innovation, and work environments to assess and maintain Chandler's competitive position in the state, national, and global economies.

EG 2. Maintain and grow the city's infrastructure to support its core target industries of high-tech manufacturing, aviation and aerospace, healthcare, business and financial services, automotive technology research and development, information technology, and software.

EG 3. Continue to position the city's growth areas to support diversification.

EG 4. Continue to seek educational opportunities and partnerships with school districts, universities, and libraries to develop a strong labor force, support economic development, and life-long learning opportunities.

EG 5. Promote linkages between business and the state's universities and community colleges to support labor force needs and provide employment opportunities for Chandler residents.

EG 6. Continue to support entrepreneurs and small business development through Chandler Endeavor Venture Innovation Incubator, the ASU Chandler Innovation Center, small business assistance, and partnerships with collaborative organizations.

EG 7. Continue to target and attract high-wage businesses to Chandler's strategic growth areas.

EG 8. Continue to implement business retention and expansion strategies as part of the city's economic development program.

EG 9. Protect resources (e.g., land, water) to support changing industry trends.

EG 10. Continue to expand the city's jobs-to-housing ratio with a long-term goal to continue to exceed the county average.

EG 11. Continue to develop and attract destination tourism, entertainment, and recreation events and facilities.

EG 12. Continually improve the development review processes to support a strong business climate.

EG 13. Continue to encourage and facilitate the redevelopment or reuse of vacant or deteriorating commercial properties.

EG 14. Ensure adequate infrastructure (e.g., telecommunications, high-speed fiber network, power, water, and multimodal transportation) is available to support business expansion.

EG 15. Discourage data centers through not permitting these uses by-right, unless approved by City Council through a rezoning.



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ENVISIONS



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REIMAGINES



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CONNECTS



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SUSTAINS



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COST OF DEVELOPMENT

The section identifies policies and strategies that a city may use to require development to pay its fair share towards the cost of additional public service needs generated by new development. State law provides various mechanisms that can be used to fund and finance additional public services including bonding, special taxing districts, development impact fees (DIFs), in-lieu fees, facility construction, dedications, and service privatization. Policies adopted by a city must align with state law and ensure that the mechanisms provide a beneficial use for development and bear a reasonable relationship with the burden imposed on the city to provide additional public services.

The financial sustainability of Chandler is a key long-term issue as the community begins to reach build-out. With 94% of the city now developed, the city is facing the question of preserving valued vacant employment land areas and the need to continue to provide housing across all income levels for its current and future employees. Growth-related revenues allowed under Arizona State law provide Chandler with the ability to meet ever-increasing public needs and maintain high levels of service. A balance of land uses and the wise use and development of remaining land resources to support fiscal sustainability is important, as is ensuring that new development pays its fair share of capital improvements.

The city's excellent infrastructure is well suited to serve new development; its capital improvement program is the key planning document to carry out future improvements and upgrades. Chandler's system development fees and financial needs are directed toward system completion and capacity upgrades. These capacity upgrades may become more common based on recent housing trends which indicate a significant shift from low-density suburban development to higher-density development as well as redevelopment of the older parts of the city. The city needs to ensure that these types of projects pay their fair share of infrastructure improvements while also providing inducements and fee offsets for certain redevelopment efforts and affordable housing options.



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COST OF DEVELOPMENT POLICIES

CD 1. Continue to require new development to contribute and pay towards needed public services as permitted by law and continually evaluate new development's share of public service responsibility.

CD 2. Evaluate and update funding mechanisms such as system development fees on a regular schedule.

CD 3. Evaluate the implications of land use decisions on the city's long-term fiscal sustainability. Within that context, consider policies that provide offsets or waivers against city fees for certain development projects that provide a public benefit, such as redevelopment efforts, infill projects, adaptive reuse, and affordable housing.

CD 4. Recognize the fiscal impacts of ongoing maintenance and operating costs associated with expanded city services, particularly within identified growth areas where intense development might occur.

CD 5. Prepare and update capital improvement plans yearly to assist in identifying and prioritizing infrastructure improvements.

CD 6. Match the financial resources of the city to the capital improvement program.

CD 7. Use the city's infrastructure planning process and capital improvement program to direct and promote private investment.





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CHAPTER 3: CONNECTS

Chandler's success has always been rooted in strong connections between homes, schools, parks, jobs, and community gathering places. Efficient, safe, and accessible ways to move around the city, whether by walking, biking, transit, or car, are central to this philosophy. This chapter focuses on **Circulation, Public Facilities & Services, and Arts, Parks, & Recreation** examining how Chandler can continue to knit neighborhoods together, expand mobility options, and invest in facilities that make everyday life vibrant and convenient. Each topic area specifically lists the statutorily required elements addressed, contains a snapshot of existing conditions per topic area, followed by community-driven policies that implement the community's vision.

CIRCULATION

This section covers the required elements of *circulation, transportation-related safety, and bicycling*. For additional information on transportation, the city has a *Transportation Master Plan*.

People's attitudes about where they want to live, work, shop, and play are changing. National trends point to the desire for more choices to move around a city. Proactive community planning ensures that development can be supported by an efficient, safe, reliable roadway network. An effective active transportation network, including transit, pedestrians, and bicyclists, also enhances residents' quality of life and commerce. Chandler residents have continued to voice support for a variety of transportation options, and the city will continue to develop and maintain its comprehensive multimodal system.

How people experience a place is based on how well they can move through and connect to activities and desired destinations. Land use planning and traffic management are interrelated and, when effective, address the needs of multiple transportation modes while also accommodating people's needs (e.g., improved crosswalks, wider sidewalks, traffic calming). Chandler also aims to provide streets that allow for safe and efficient movement of a multitude of users (e.g., motorized vehicles, pedestrians, bicyclists, and transit for all ages and abilities).

The arterial roadway system forms the backbone of the city's multimodal transportation system. A roadway is more than curb, gutter, and pavement built to serve automobiles. The right-of-way is often shared by several different transportation modes, including automobiles, trucks, buses, bicyclists, and pedestrians. Improvements to the roadway system must balance the needs of all modes. New modes of transportation may also be accommodated as they emerge and could affect future roadway design. The advent of self-driving cars and car ride-sharing programs will continue to make automobile use relevant as alternative modes of transportation are considered. The roadway system provides access to activity centers, supports new development, and provides recreational travel. While widening the roadways adds capacity, it cannot eliminate congestion. By ensuring roadway access for all users, the system also enhances freedom of choice, allowing residents to select the travel modes that fit their lifestyles and needs. A modern roadway system provides a combination of integrated components that can work together to manage congestion.



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ROADWAY NETWORK

Chandler's roadway network is comprised of a one-mile grid of arterial roadways, complemented by a network of collectors and local streets. Chandler has a high level of connectivity to the regional freeway system, including Interstate 10 (I-10) running north-south in western Chandler, the Loop 101 (Price Freeway) running north-south in central Chandler, and the Loop 202 (Santan Freeway) running east-west through the middle of Chandler.

The functional classification system defines the role that a particular roadway plays in the flow and distribution of traffic. *Figure 11* breaks down the total mileage for each type of roadway classification, and *Figure 12* provides an overview of what the freeway and arterial network looks like for Chandler.

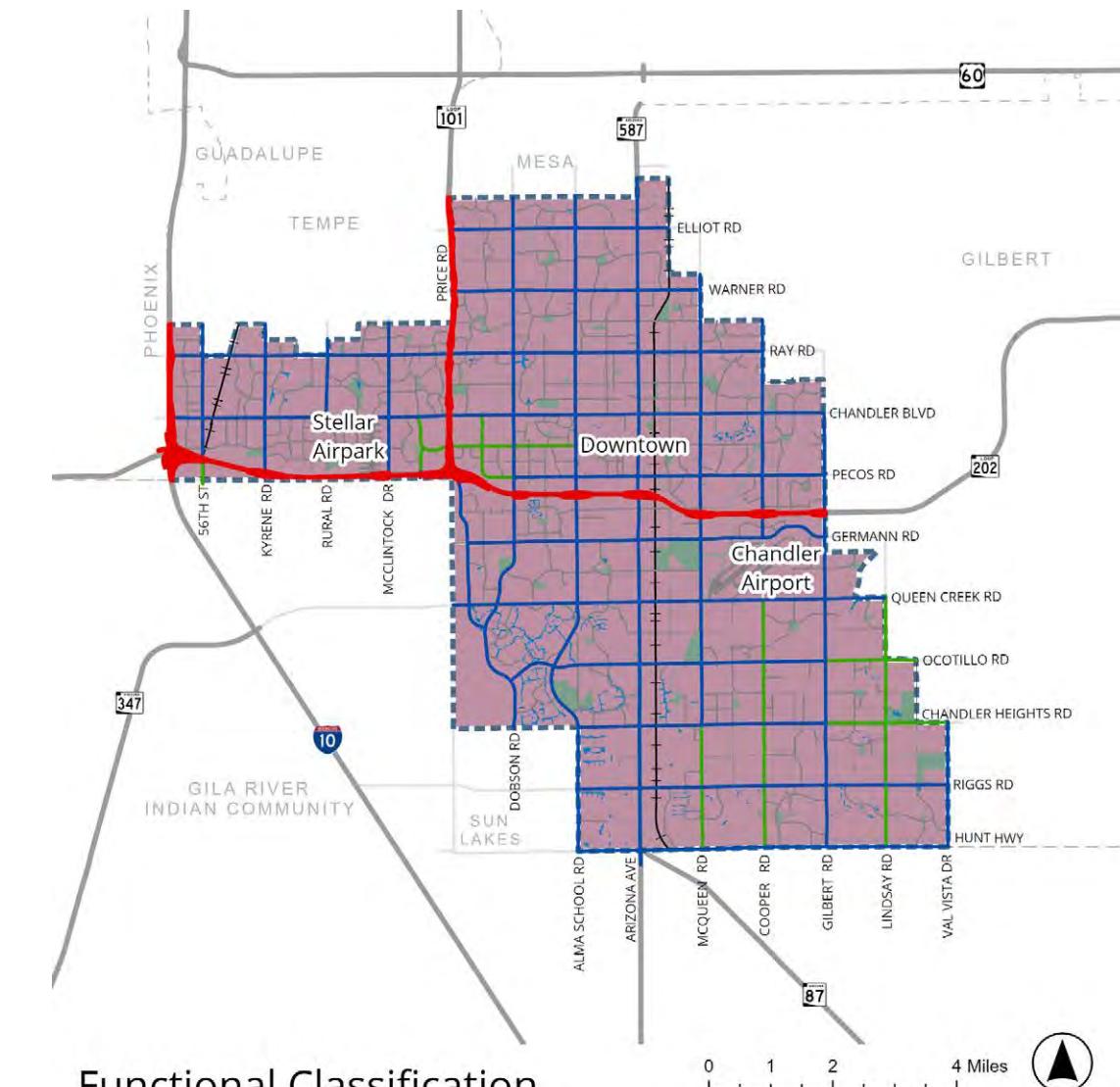
Figure 11. Functional Classification

Functional Classification	Description	Mileage
Freeway	Uninterrupted traffic flow for long-distance or regional trips across the metropolitan area	10.8
Major Arterial	High traffic roads connecting major activity centers	272.4
Minor Arterial	High traffic roads connecting moderate-length trips	34.7
Local	Low-volume road that provides access to properties	173.5

Source: City of Chandler

From the *Transportation Master Plan* data, most arterial roadways have an acceptable level of service (LOS), which is a D or better for urban areas. However, in 2019 a few segments operated at or near capacity (LOS E), and two segments exceeded capacity (LOS F), resulting in common traffic congestion. These locations are illustrated in *Figure 13*.

Figure 12. Functional Classification Map

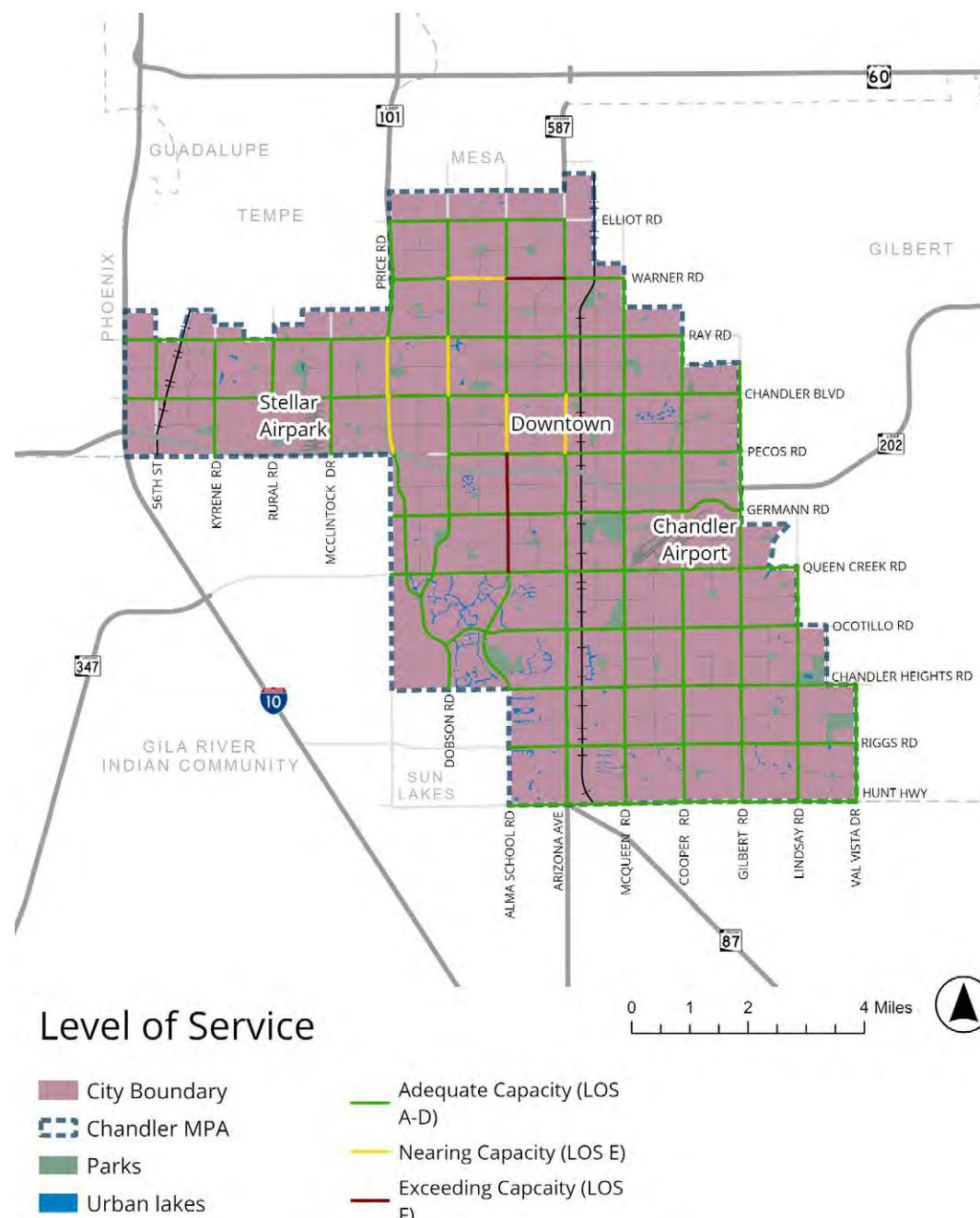


Functional Classification

- City Boundary
- Chandler MPA
- Parks
- Urban lakes
- Freeway
- Major Arterial
- Minor Arterial
- Local

Source: ADOT

Figure 13. Level of Service Map



Source: ADOT

ROADWAY NETWORK POLICIES

RN 1. Strategically plan, design, and maintain transportation improvements and capacities that support land uses and intensities.

RN 2. Strategically design and maintain improvements that support existing and planned land uses and intensities.

RN 3. Update *Transportation Master Plan* to reflect the city's vision, future needs, and potential future projects that prioritize limited resources available for all transportation projects.

RN 4. Provide a comprehensive arterial street network, including associated technology, which allows residents to access regional freeways efficiently, and considers bicycle and pedestrian connectivity and safety.

RN 5. Enhance bicycle and pedestrian infrastructure, explore innovative intersection designs, and provide high-quality transit infrastructure.

RN 6. Continue to develop an integrated multimodal transportation system.

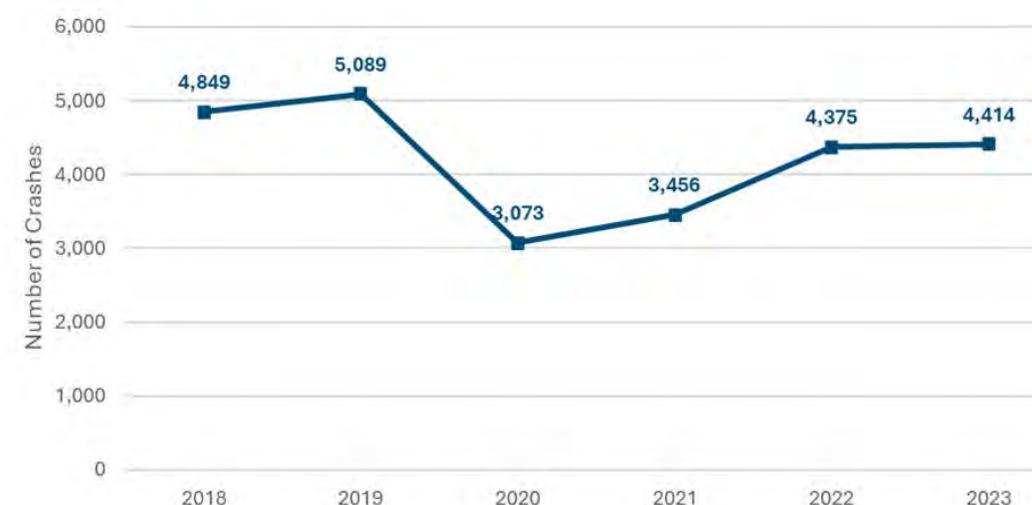
RN 7. Identify designated routes for freight movement within the city, taking advantage of rail opportunities as well as Loop 101, Loop 202, and I-10 to connect regionally and protect the city's arterial system, residential areas, and key bike and pedestrian facilities.

RN 8. Continue to explore opportunities and application to Complete Streets and Vision Zero.

TRANSPORTATION SAFETY

There were approximately 25,000 crashes in Chandler from 2019 to 2023, with a slight increase in the total number of crashes between 2022 and 2023. *Figure 14* shows the crash trend over time. A dip in crashes occurred in 2020 and 2021, which may have been the result of reduced travel during the COVID-19 pandemic. Crashes increased in the following years, showing a potential return to pre-pandemic travel patterns.

Figure 14. Number of Crashes Per Year



Source: ADOT

TRANSPORTATION SAFETY POLICIES

TS 1. Emphasize transportation safety by conducting a comprehensive safety action plan to identify and prioritize operational and infrastructure safety improvement needs and projects.

TS 2. Include transportation safety projects in the capital improvement plan and capital improvement budget.

TS 3. Seek implementation grants, including *Safe Streets for All* (SS4A) grant funding and other funding programs, construct safety improvements, and carry out strategies identified in a future comprehensive safety action plan.

TS 4. Remove parking and visual obstructions, without reducing roadway capacity, near corners to improve visibility for pedestrians, bikes, and turning vehicles.

TS 5. Shorten crossing distances where feasible. Use curb extensions and bulb-outs, median refuges, and raised crosswalks to reduce the time pedestrians spend exposed to moving traffic.

TS 6. Implement the city's *Americans with Disabilities Act* Transition Plan to ensure that city facilities conform to accessibility requirements to ensure ADA-compliant curb ramps and accessible crossings.

TS 7. Continue to consider connectivity and safety in all projects.

TS 8. Continue to strive for effective response times for emergency services.

TS 9. Implement design standards for streetscape horticultural selections, stormwater management (green infrastructure), etc.





MULTIMODAL TRANSPORTATION NETWORK

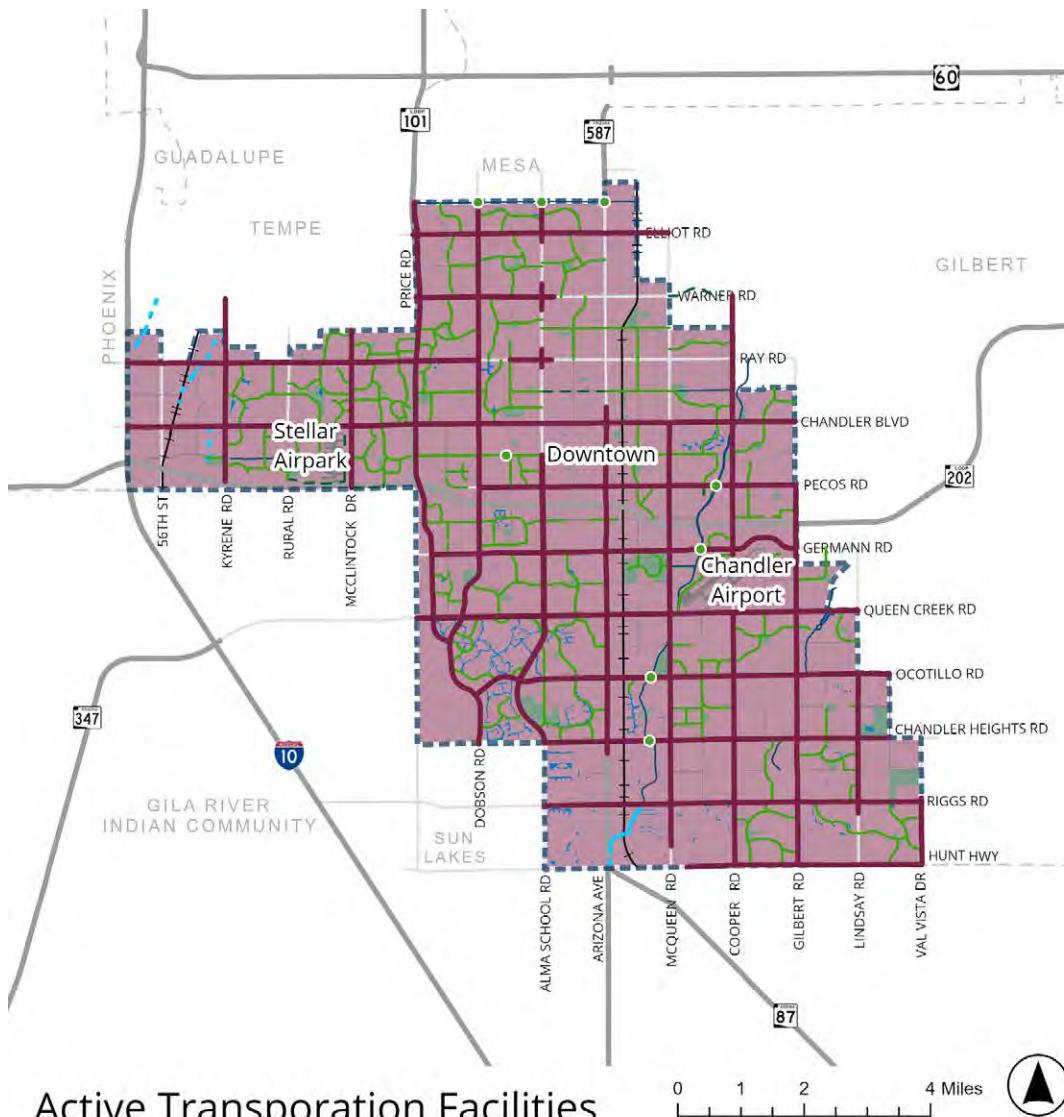
Chandler has an extensive active transportation network, with many arterial and collector roads featuring on-street bicycle facilities. Most arterial roads have bike lanes, though they offer limited protection for cyclists on these busy, high-speed roads. The city is installing protected bike lanes on Frye Road; the protected bike lanes are anticipated to be completed in early 2027. Northern Chandler lacks bicycle facilities on some major roads, but several trails follow the canals and weave through neighborhoods. Sidewalks are almost universally present on major roads, providing continuous pedestrian connectivity. *Figure 15* details the types and locations of active transportation facilities.



Valley Metro operates Chandler's regional public transit system, primarily serving the northern half of the city, with east-west bus lines on Chandler Boulevard, Ray Road, and Elliot Road, and eight north-south routes, three of which extend south of Loop 202. Key transit hubs include a major transit center near *Chandler Fashion Center* and a park-and-ride near Tumbleweed Park on Germann Road. Chandler enhances its regional transit access through *Paratransit* and *RideChoice* Programs for individuals with disabilities or those aged 65 and older, and the *First-Mile, Last-Mile* Program that offers 50-percent off Lyft trips to designated bus stops in south Chandler. Additionally, Chandler Flex provides on-demand rides from Ray Road to Chandler Heights Road and McQueen Road to *Chandler Fashion Square Mall*, free for students traveling to and from school. *Figure 16* shows local and regional transit routes servicing Chandler.

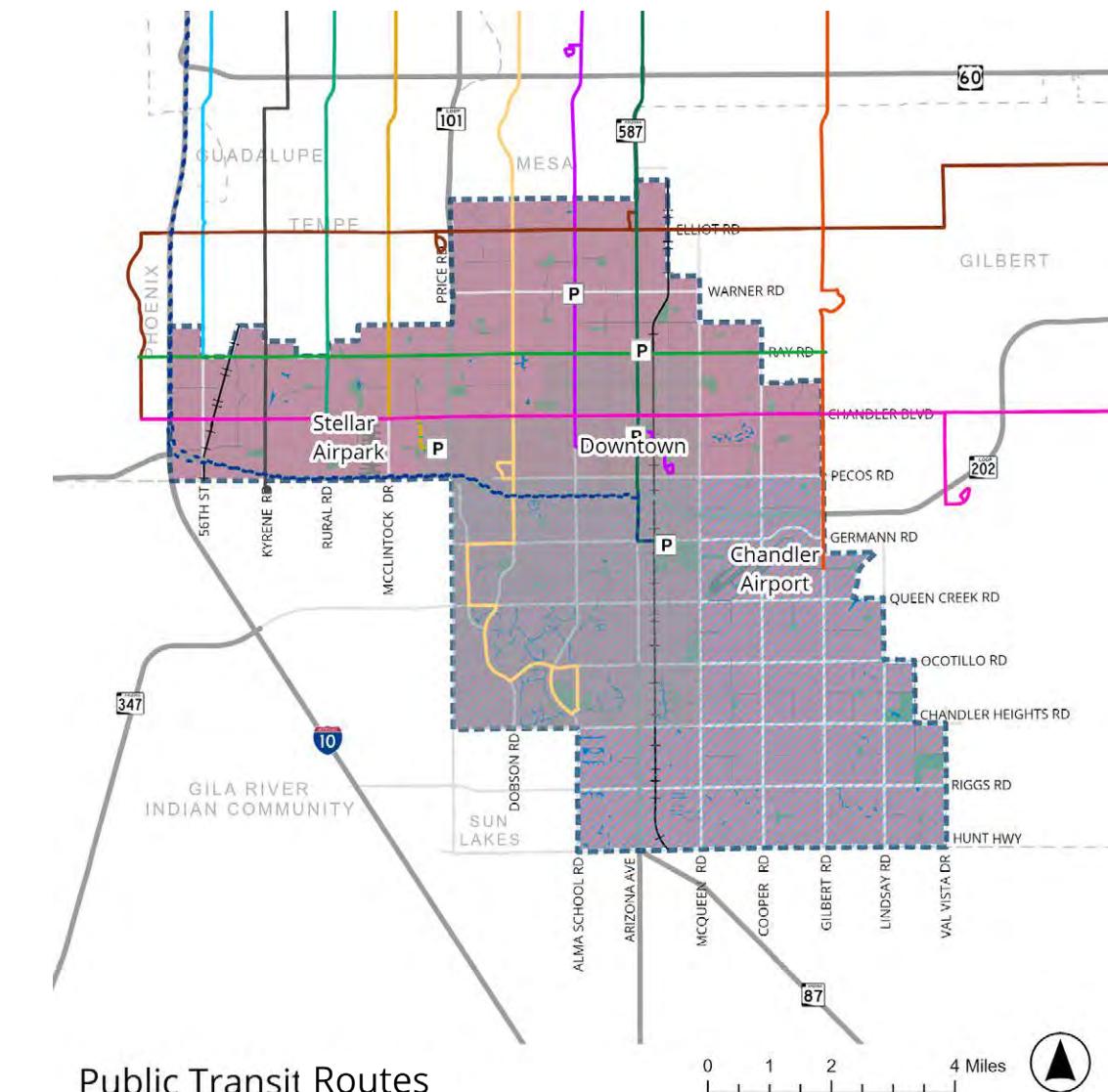
Three main roadways have been identified as high-capacity transit corridors. Arizona Avenue from the border with Mesa south to Queen Creek Road, Rural Road from the border with Tempe south to Chandler Boulevard, and Chandler Boulevard from the border with Phoenix east to the border with Gilbert. Each of these arterials were identified as routes for consideration of efficient, expedited public transit services. These *High-Capacity Transit Corridors* can be seen in *Figure 17*.

Figure 15. Active Transportation Facilities Map



Source: ADOT

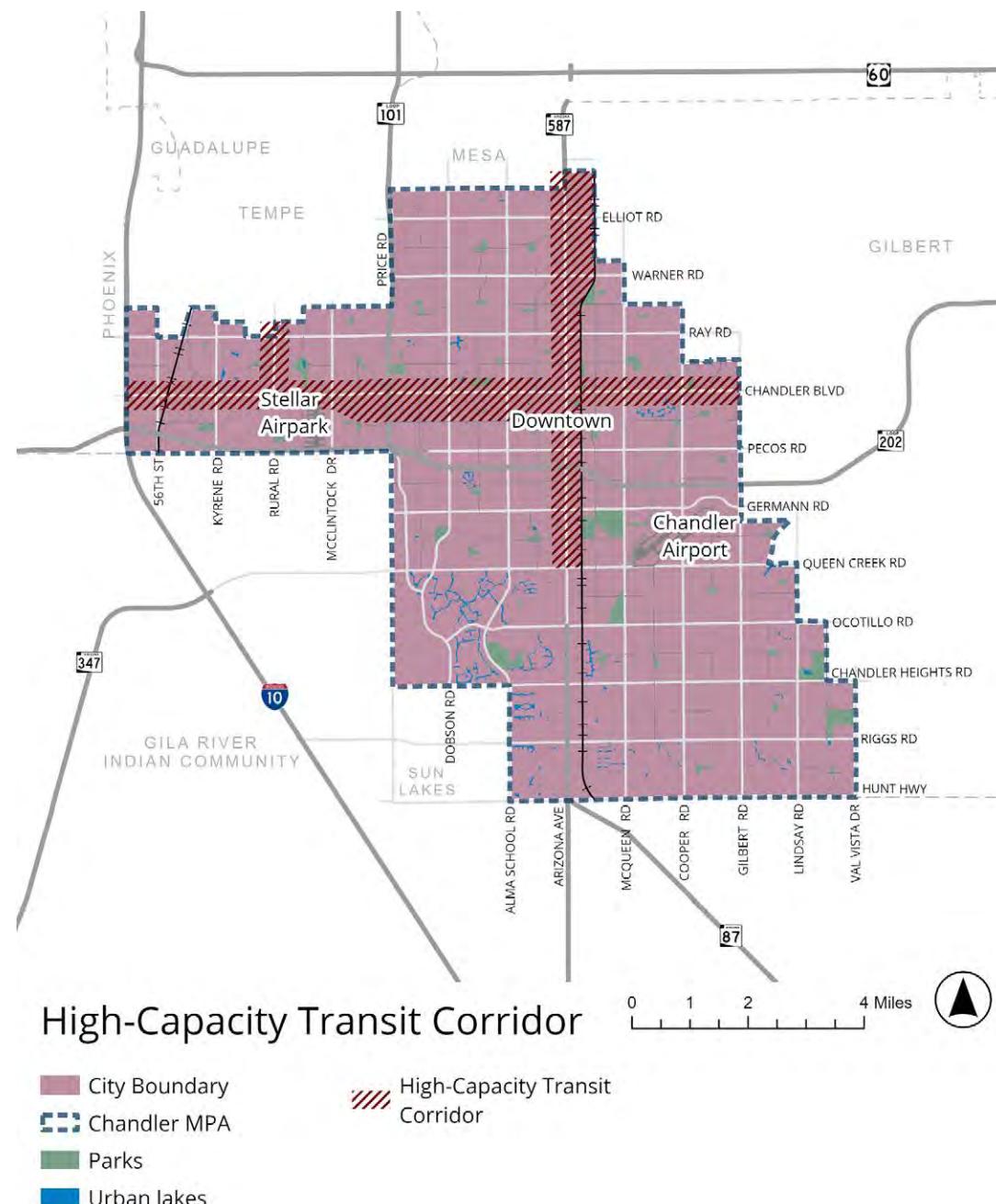
Figure 16. Public Transit Routes Map



Source: City of Chandler



Figure 17. High-Capacity Transit Corridor Map



Source: Kimley Horn

TRANSIT POLICIES

- T 1.** Continue to study high-capacity transit and other multimodal improvements.
- T 2.** Prioritize future transit enhancements that serve or connect to existing transit corridors.
- T 3.** Prioritize *Chandler Flex* enhancements that serve the underserved areas of Chandler.
- T 4.** Enhance existing Valley Metro fixed route and *Chandler Flex* services to maximize accessibility to the transit network.
- T 5.** Ensure the transit system efficiently serves areas with high-density land uses and transit-dependent populations.
- T 6.** Ensure the transit system efficiently serves employment corridors and growth areas.
- T 7.** Continuously monitor transit route efficiency and coverage to ensure effective use of resources and adequate coverage for Chandler residents and businesses.
- T 8.** Enhance the tree canopy on city rights-of-way to improve comfort for pedestrians and bicyclists as well as at bus stops, canals, and trails through implementation of the Chandler Urban Forestry Management strategies.
- T 9.** Preserve and enhance *Chandler Flex* service to provide convenient local transit service with connections to high schools, employment areas, downtown Chandler, parks, transit hubs, and major commercial centers.
- T 10.** Continue providing high-quality paratransit services while managing growing demand and cost.

PEDESTRIAN AND BICYCLISTS' POLICIES

PB 1. Encourage block size limits in new developments and pedestrian routes that are conducive to walking.

PB 2. Implement additional safe bike and pedestrian crossings.

PB 3. Provide arterial medians that function as refuges for crossing pedestrians.

PB 4. Implement principles of green infrastructure design and urban forestry through separate sidewalks, trails, and bike lanes from arterial roadways to enhance the comfort of walking and biking, as appropriate.

PB 5. Continue to identify roadways that can accommodate bicycle lanes (both local and collector) and continue to provide bicycle lanes for commuters.

PB 6. Provide on-street bicycle facilities where off-street facilities are not feasible, including installing vertical elements to separate bike lanes.

PB 7. Encourage use of signage, maps, and other wayfinding methods for pedestrians and bicyclists in areas along bike routes or where bicycle/pedestrian volumes are high.

PB 8. Utilize retention basins and right-of-way along street corridors as open space linkages by adding amenities and urban forestry such as trails, seating, and shade area where feasible.

PB 9. Seek out public-private partnerships that expand and improve canal multi-use trails.

PB 10. Encourage pedestrian and bicyclist-oriented, mixed-use developments where appropriate that enable residents to walk, bike, or use transit for their daily commute.



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PUBLIC SERVICES & FACILITIES

This section covers the required elements of public services and facilities and public buildings. *Figure 23* illustrates public facilities in Chandler.

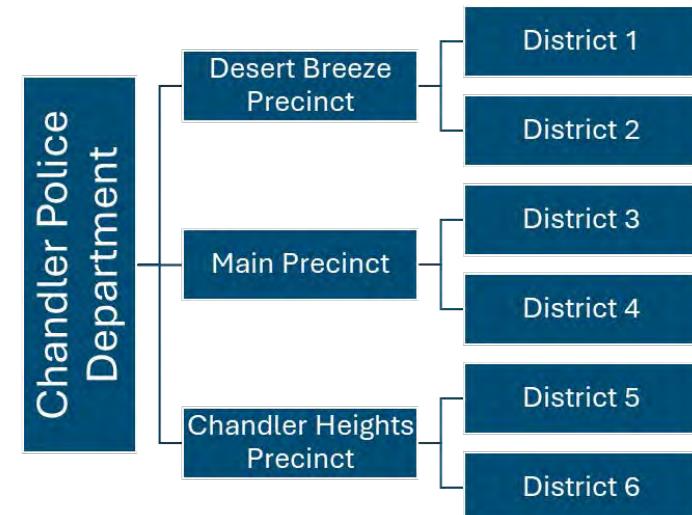
Chandler residents want to live in a safe community with responsive emergency services. Chandler has been dedicated to ensuring that its residents have quality services and facilities to meet current and future needs. Proactive planning has positioned the city effectively to construct infrastructure. The focus is shifting to maintaining and optimizing current facilities before new facilities are built. Continuing to maintain public services and facilities in a mature community focused on infill creates a distinct set of challenges compared to a community that is growing and expanding in land area.

Through strategic planning and commitment to innovation, the city maintains some of the lowest combined utility costs in the region, helping residents and businesses manage expenses without sacrificing quality. Services like solid waste, wastewater, and natural gas are managed efficiently, with a focus on reliability and customer support. Chandler's tightly managed operations, long-term investments, and regional collaboration make its utility systems both resilient and future ready.

POLICE AND FIRE

Chandler's public safety infrastructure is anchored by well-resourced Police and Fire Departments, ensuring responsive and comprehensive coverage across the city. The *Chandler Police Department* operates three precincts—*Desert Breeze*, *Main*, and *Chandler Heights*—serving six districts, as shown in *Figure 18*, with 365 sworn officers and 177 civilian staff. Each precinct is strategically located to cover west, central/north, and south Chandler, with substations at Desert Breeze Boulevard, Chicago Street, and Chandler Heights Road.

Figure 18. Police Department Facilities



Source: City of Chandler

The *Chandler Fire Department* provides all-hazard emergency response, including fire suppression, emergency medical services, hazardous materials handling, technical rescue, and crisis intervention. The department maintains 11 fire stations, 214 sworn firefighters, a Fire Administration headquarters with an *Emergency Operations Center*, *Support Services Facility*, and a *Regional Fire Training Center*, ensuring citywide readiness and rapid response. The location of the fire department facilities can be seen in *Figure 19*. This network of responders provides an average emergency response time of just five minutes and 48 seconds.



Figure 19. Fire Stations and Facilities

Fire Stations	
Station 1: 1491 E Pecos Rd	Station 7: 6200 S Gilbert Rd
Station 2: 1911 N Alma School Rd	Station 8: 711 W Frye Rd
Station 3: 275 S Ellis Rd	Station 9: 211 N Desert Breeze Blvd
Station 4: 295 N Kyrene Rd	Station 10: 5211 S McQueen Rd
Station 5: 1775 W Queen Creek Rd	Station 11: 4200 S Gilbert Rd
Station 6: 911 N Jackson Rd	

Fire Facilities	
Administrative Headquarters: 151 E Boston St	
Support Services: 163 S Price Rd	
Public Safety Training Center: 3550 S Dobson Rd	

Source: City of Chandler



AIRPORTS

The *Chandler Municipal Airport* serves the community as an economic development engine and a key part of Chandler's transportation system. With more than 200,000 annual take-offs and landings (operations), the airport is consistently ranked by the *Federal Aviation Administration* as one of the top 15 general aviation airports in the United States. *Chandler Municipal Airport* is classified as a general aviation reliever airport, which relieves congestion at larger commercial service airports and provides improved general aviation access to the community. The airport also has a large heliport, which supports flight training, military exercises, and public safety operations.

Many aviation-related businesses make their home at *Chandler Municipal Airport* including fixed base operations, flight training, charter services, aircraft repair and maintenance, and aircraft sales along with humanitarian, healthcare, and emergency response operations. These businesses serve the needs of local pilots, visiting aircraft, and business aviation, as well as generate economic activity throughout the community. A 2016 economic impact study by Arizona State University and Kimley-Horn determined that the total annual economic impact resulting from the Airport is \$109 million. This includes on-airport activity, capital investments, air visitor spending, and spending from suppliers and employees.



The *Chandler Municipal Airport* is an important gateway serving Chandler's businesses, private pilots, and visitors. The airport provides quick access to markets and destinations throughout the western U.S. and supports tourism, business travel, and public safety needs. Locally, the airport's strategic location near the Loop 202 (Santan Freeway) allows visitors quick and efficient access to Chandler, the East Valley, and the larger Phoenix metropolitan area. The airport is well-positioned to increase business opportunities through new on-airport development and off-airport investment and employment. Aviation, aerospace, and other industries that prefer locating close to airports are a key opportunity for the city along with businesses that use aircraft as part of their operations.

Stellar Airpark, coined "America's most beautiful airpark," is also within *Chandler's Municipal Planning Area*. This airpark, started in 1969, is a privately owned public-use residential airpark located three miles west of the central business district of Chandler. It is privately owned by the *Stellar Runway Utilizers Association, Inc.* All homeowners, including aircraft owners who are based at fixed-based operator tiedowns or hangars, are required to pay annual dues to maintain runway facilities.



MEDICAL CENTERS

Chandler is served by four medical centers, offering emergency care, diagnostic imaging, and specialized services like family birth centers—supporting both routine and urgent health needs for residents listed in *Figure 20* below.

Figure 20. Medical Centers

Medical Center	Address
Chandler Regional Medical Center	1955 W Frye Rd
Banner Ocotillo Medical Center	1405 S Alma School Rd
Dignity Health East Valley Rehabilitation Hospital	1515 W Chandler Blvd
Arizona Specialty Hospital	2905 W Warner Rd

Source: Google Maps. Retrieved October 3, 2024





EDUCATIONAL FACILITIES

There are four school districts within the city boundaries: the *Chandler Unified School District*, *Tempe Union High School District/Kyrene Elementary School District*, *Mesa Unified School District*, and *Gilbert Unified School District*. There are thirty-four elementary, thirteen middle/junior high schools, and a variety of high schools within the Chandler city limits. The *Chandler Unified School District* spans 80 square miles, serves over 40,000 K-12 students and employs over 4,900 staff (via district and National Center for Education Statistics). Private and charter schools are available within the city.

The city's primary post-secondary education sites are *Chandler-Gilbert Community College* (CGCC), CGCC has three campuses across Maricopa County and over 70 degree and certificate programs. The Chandler campus is located at 2626 East Pecos Road. *Arizona State University Chandler Innovation Center* is a partnership between the city and ASU offering co-work and classroom space as well as project related fabrication facilities to ASU students, staff, and faculty. The ASU Innovation Center is located at 249 East Chicago Street. The *University of Arizona Chandler Campus*, a smaller satellite campus of the main Tucson campus, serves all of Maricopa County and is located at 55 North Arizona Place, Suite 310.

COMMUNITY CENTERS AND LIBRARIES

The City of Chandler has six community centers and facilities aimed at offering services to enhance the quality of life for residents. Locations are detailed in *Figure 21*. These centers host fitness programs, hobby classes, and community events, and provide affordable venues for meetings, parties, and performances. Facilities include multi-purpose rooms, kitchens, theatrical stages, and specialized spaces like tennis courts and nature centers.

Figure 21. Community Centers

Community Center	Address
Chandler Community Center	125 E Commonwealth Ave
Chandler Nature Center	4050 E Chandler Heights Rd
Chandler Senior Center	202 E Boston St
Chandler Tennis Center	2250 S McQueen Rd
Tumbleweed Recreation Center	745 E Germann Rd
Snedigar Recreation Center	4500 S Basha Rd

Source: City of Chandler

The *Chandler Public Library* has four locations throughout the city with further details shown in *Figure 22*. The city's library system offers a wide range of free services and programs for all ages. It provides access to books, eBooks, audiobooks, movies, and music, along with digital tools like Kanopy, LinkedIn Learning, and Consumer Reports. Some notable services include the *Culture Pass Program* and English learning and citizenship education for adults. The library also supports early literacy, STEAM education, teen creativity, and adult lifelong learning through workshops, storytimes, art shows, and job resources. Facilities include study rooms, creative spaces like "The Makery," and public computers with Wi-Fi. It also hosts community events, volunteer opportunities, and tailored resources for educators.

Figure 22. Public Libraries

Library	Address
Basha Library	5990 S Val Vista Dr
Downtown Library	22 S Delaware St
Hamilton Library	3700 S Arizona Ave
Sunset Library	4930 W Ray Rd

Source: City of Chandler

RECYCLING AND SOLID WASTE

Chandler's solid waste and recycling services, managed by the city's *Public Works and Utilities Department*, model efficiency and environmental responsibility. Residents benefit from weekly curbside collection of trash and recyclables, scheduled bulk pickups, and safe disposal of household hazardous waste—all designed to keep neighborhoods clean and sustainable.

A key feature of the program is the *Recycling-Solid Waste Collection Center*, a self-haul/self-load facility located at 955 East Queen Creek Road, open Thursday through Monday from 8:00 a.m. to 4:00 p.m. This center allows residents to drop off items like electronics, tires, and appliances (with a fee for Freon units), and offers up to four free bulk disposals per year. Through strong public outreach and clear guidelines, Chandler empowers residents to recycle responsibly and reduce landfill waste—making the city cleaner and greener for everyone.

ELECTRICITY, NATURAL GAS, AND TELECOMMUNICATIONS

Electricity in Chandler is provided by *Salt River Project* (SRP) and *Arizona Public Service* (APS). SRP serves much of the city with a reputation for reliable service, flexible rate plans, and strong customer support. APS, Arizona's largest energy provider, also covers parts of Chandler, offering a wide range of residential and commercial plans, including renewable energy options and budget billing. Both companies emphasize affordability, sustainability, and innovation, helping Chandler residents' access dependable power while planning for a cleaner energy future.

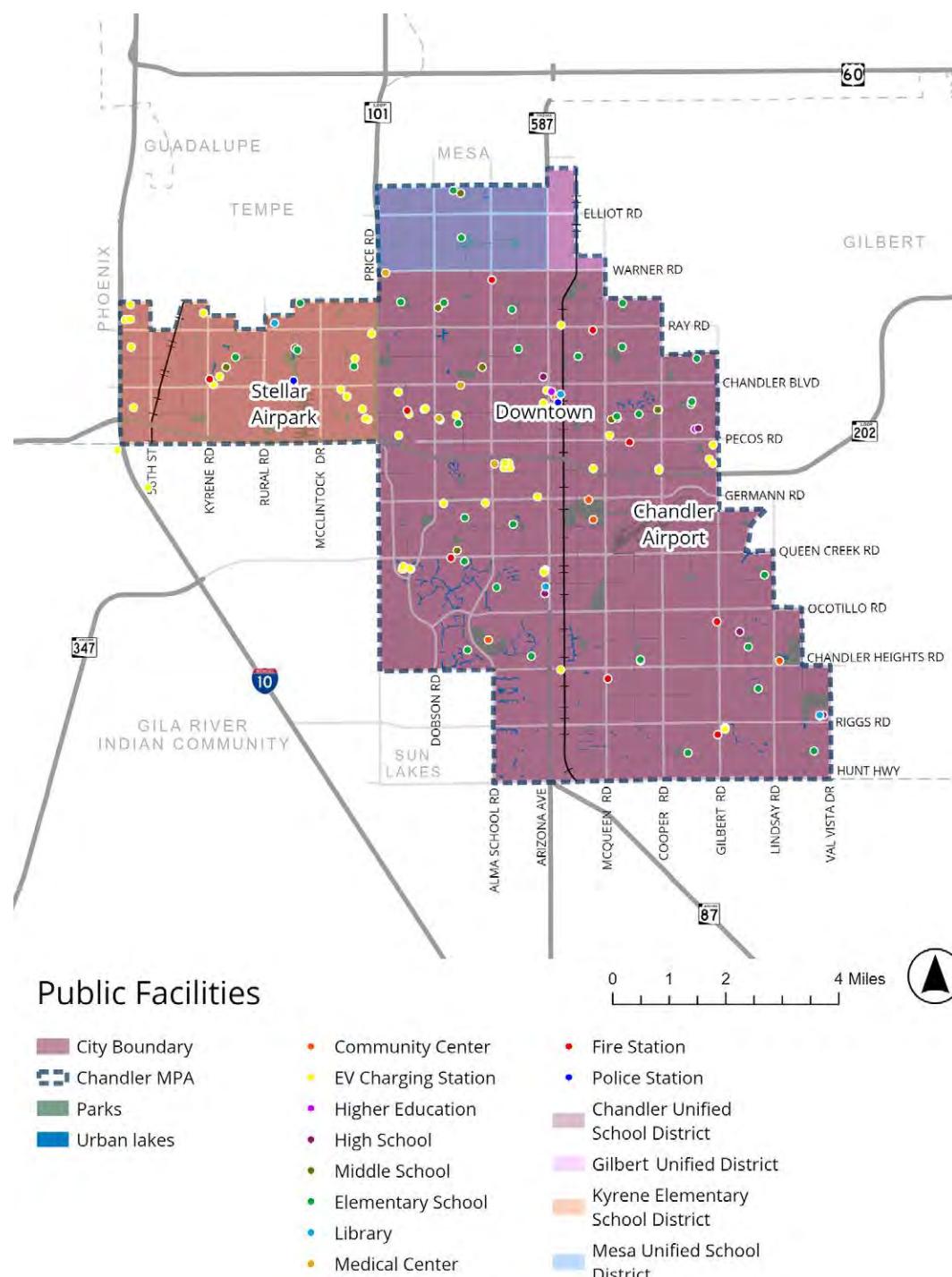
In addition to domestic electric needs, Chandler also supports the growing adoption of electric vehicles with a well-distributed network of public charging stations. The city currently hosts 119 Level 2 charging ports and 52 DC Fast charging ports available to residents and road users, making it easy for EV drivers to recharge whether they are commuting, shopping, or exploring the area. Chargers are available citywide but are especially concentrated along Chandler's three freeway corridors and near major destinations like the *Chandler Fashion Center Mall*. This thoughtful placement ensures convenience and accessibility, reinforcing Chandler's commitment to clean transportation and modern infrastructure.

Natural gas in the city is provided by *Southwest Gas*. Together, *Southwest Gas* and Chandler have responded to growing demand by investing in infrastructure improvements and expansions. The city also facilitates utility account setup, billing, and customer support, including flexible billing options and assistance programs, ensuring equitable access to essential services.

Chandler takes a proactive approach to managing telecommunications by negotiating and overseeing licenses that allow private providers to use public rights-of-way. This ensures the city receives fair compensation while maintaining oversight of infrastructure development. The *Telecommunications and Utility Franchise Division* handles agreement collections and investigates damage claims to city property, helping protect public assets and maintain service integrity. Through this structured process, Chandler supports reliable connectivity and safeguards community interest.



Figure 23. Public Facilities Map



Source: City of Chandler

PUBLIC SERVICES & FACILITIES POLICIES

PSF 1. Continue to utilize Crime Prevention through *Environmental Design (CPTED)* techniques and programming to reduce crime.

PSF 2. Continue to employ evidence-based and predictive policing techniques.

PSF 3. Develop and implement facility and service master plans.

PSF 4. Continue proactive safety education and outreach to schools and the community.

PSF 5. Update and maintain emergency management plans and standards.

PSF 6. Ensure public services meet community needs at build-out and during redevelopment.

PSF 7. Maintain excellent fire prevention and emergency services.

PSF 8. Recognize changing demographics in meeting public facility and service needs.

PSF 9. Distribute public buildings and services to maximize service to residents and visitors.

PSF 10. Ensure safety of public buildings.

PSF 11. Provide *Americans with Disabilities Act* accessibility to city facilities.

PSF 12. Cooperate with school districts in adapting existing buildings for alternative uses.

PSF 13. Maximize shared-use facilities with schools.

PSF 14. Continue to provide a progressive, diverse library system.

PSF 15. Incorporate use of desert-wise and energy-efficient technologies (including solar) and materials.

PSF 16. Continue to implement state-of-the-art technology throughout the city for health and safety, communications, plan processing, and transportation.



PUBLIC SERVICES & FACILITIES POLICIES CONTINUED

PSF 17. Conserve, protect, and enhance cultural resources.

PSF 18. Coordinate with schools to monitor and address population growth, change, and site location.

PSF 19. Prepare and implement a long-range plan that addresses major capital improvements, such as plumbing replacement, fire protection, building replacement, or obsolescence issues for all city buildings.

PSF 20. Employ capital improvement strategies that reduce operational and maintenance costs and promote the utilization of renewable energy.

PSF 21. Continue public education on water safety and learn-to-swim programming.



NAVIGATE



ARTS, PARKS, & RECREATION

This section covers the elective element of arts and the required elements of recreation and open space. Figures 25 and 26 illustrate parks and recreation in Chandler.

Chandler has prioritized quality of life for its residents through the development and maintenance of an exceptional parks and recreation network and by prioritizing art in the community. Chandler prioritizes arts and culture as core components of quality of life, alongside parks and recreation, by supporting facilities and programs that strengthen economic prosperity, workforce development, education, and community vitality. The city's investment in community art, parks, trails, and recreational amenities holistically supports community well-being, fosters a sense of place, and bolsters the local economy. Chandler's park system includes 70 sites which range from neighborhood and community parks to large regional parks. Together, these locations contribute over 1,300 acres of parkland for residents to enjoy.

CULTURAL FACILITIES

The *Chandler Center for the Arts* is a cornerstone of the local arts scene, featuring performances across theater, music, and dance genres, while the Vision Gallery offers rotating art exhibits that spotlight local and regional artists. Over 200,000 annual visitors are beneficiaries of this unique cultural landmark serving all facets of the community. Chandler will continue to look for opportunities to expand the Center and preserve its indelible impact on the community.

The Chandler Museum offers visitors an opportunity to delve into the city's history with a range of exhibits showcasing the region's development and cultural evolution. The *Arizona Railway Museum* brings Arizona's industrial transportation past to life. The *Tumbleweed Ranch Museum* allows patrons to step back in time to explore Chandler's agricultural roots, and the *Chandler Nature Center* provides opportunities for outdoor learning, promoting environmental science and stewardship. These institutions help preserve Chandler's heritage and cultivate a dynamic cultural environment for the community.



PARKS

Chandler is committed to providing thoughtful and frequent enhancements and expansions to its parks network. Since the 2016 General Plan, five new parks, *Homestead North Park*, *Lantana Ranch Park*, *Homestead South Park*, *Meadowbrook Park*, and *Orangetree Park* have opened. Additionally, several parks have received renovations and improvements. Some notable changes include the addition of the *Diamond Field Complex* and the recreation center expansion at *Tumbleweed Park*. The *Brooks Crossing* and *Gazelle Meadows* parks also received updated infrastructure and community amenities.

Upcoming projects include the development of the *Mesquite Groves Park*, with Phase 1 beginning in 2026. This park will contribute approximately 90 acres of additional parkland to the city.

PARK CLASSIFICATION

Classifying parks is essential for effective planning and resource allocation, ensuring each space serves a distinct role in the community. By organizing parks by type, classified in Chandler as , neighborhood, community, regional and special use parks—Chandler can meet a wide range of resident needs. These spaces serve a range of functions—from offering quiet green retreats to accommodating dog parks and large-scale event venues. This thoughtful approach supports equitable access to recreation and contributes to a high quality of life across the city. The most common parks in Chandler are neighborhood parks, community parks and regional parks as illustrated in *Figure 24*. For information on other parks such as special use parks, please refer to the *Parks Strategic Master Plan*.



As of 2025, Chandler offers over 1,500 acres of developed parkland and trails including:

- **Veterans Oasis Park:** 113 acres of wetland and arid habitat, integrated with reclaimed water infrastructure and home to the *Chandler Nature Center*.
- **Tumbleweed Park:** A regional park with a recreation center, tennis center, pickleball facility, diamond fields, multi-use fields, and event space.
- **Snedigar Sportsplex:** A major sports and recreation hub.

Figure 24. Parks Classifications

Neighborhood Parks: Serve as a recreational and social hub for nearby residents.

Size: 1.5–10 acres.

Service Area: 0.5–1-mile radius.

Common Amenities: Playground(s), loop trails, sport court, small, shaded areas, and benches. Typically, no parking or revenue facilities.



Community Parks: Provide a broader range of recreation opportunities for multiple neighborhoods.

Size: 10–50 acres.

Service Area: 1–2-mile radius.

Common Amenities: Multiple signature amenities (e.g., sports fields, large playgrounds), restrooms, parking, shelters, and trails. May include revenue-generating facilities.



Regional Parks: Serve the entire city with large-scale recreation, events, and natural experiences.

Size: 50+ acres.

Service Area: 2+ mile radius.

Common Amenities: Sports complexes, lakes, amphitheaters, trails, large event spaces, and multiple revenue facilities.



Source: City of Chandler

OPEN SPACE NETWORK

The most distinguished site in Chandler's open space network is *Veterans Oasis Park*, which comprises 113 acres of wetlands and native habitat. This park is unique from other parks as it is designed specifically for groundwater recharge and acts as a nature preserve for native flora and fauna of the region. As Chandler approached buildout, this site ensures the community will remain connected with the native landscape of the Sonoran Desert for generations to come.

- Paseo Vista Recreation Area: A former landfill transformed into a recreation space with archery, trails, and disc golf.
- The Paseo Trail (connected to the Paseo Vista Recreation Area) offers 6.5 miles of multi-use trails, including bicyclists.
- The Consolidated Canal Path is an 18-mile network of improved multi-use trails connecting Chandler with neighboring cities and linking several parks along the way. The route is popular with bicyclists.

ACCESSIBILITY AND EQUITY

A benefit of Chandler's expansive parks network is its remarkable accessibility. Most Chandler residents living within a 10-minute walk of a park or recreation amenity, with little to no difference across income levels or racial groups. This commitment to equitable access is supported by robust urban forestry efforts that enhance shade, reduce heat, and improve walkability. The 2024 Parks Division Tree Inventory recorded 15,614 trees across parks, civic facilities, and downtown areas, valued at \$52 million, and identified 2,131 vacant planting sites that offer opportunities to expand canopy coverage in heat-vulnerable neighborhoods. With current tree canopy coverage at 6–7 percent, Chandler is prioritizing green infrastructure as a cost-effective way to improve air quality, public health, and livability. Increasing canopy in areas with high particulate matter and heat vulnerability will strengthen community resilience and make outdoor spaces more comfortable year-round. Combined with the fact that Chandler funds 99% of park development, compared to 87% in other cities, these efforts reflect a strong commitment to sustainability and equitable access for all residents.



1

ENVISIONS



2

REIMAGINES



3

CONNECTS



4

SUSTAINS



5

HONORS

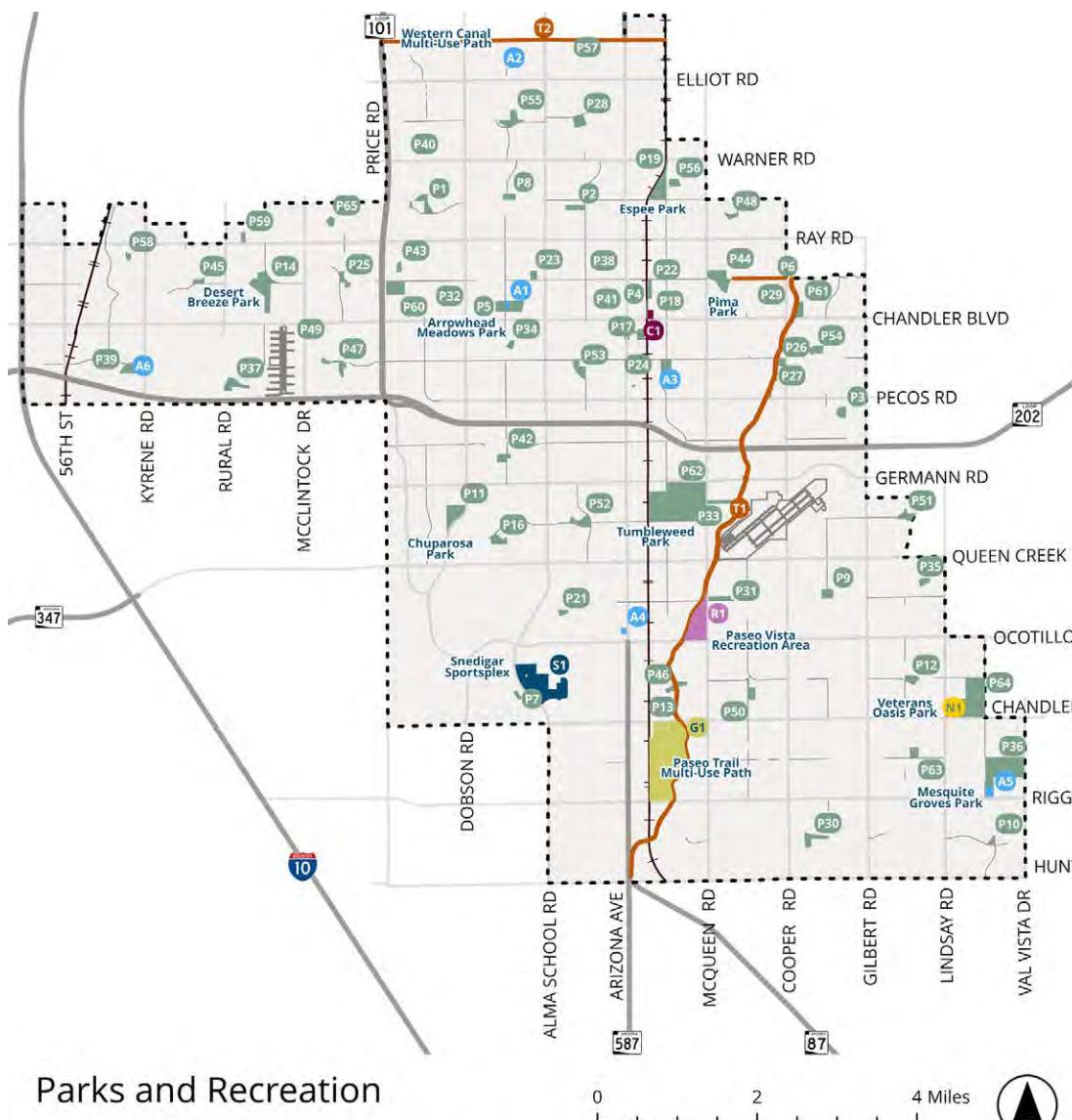


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APPENDICES



Figure 25. Parks and Recreation Map



Source: City of Chandler

- P1 Amberwood Park
 P2 Apache Park
 P3 Arbuckle Park
 P4 Armstrong Park
 P5 Arrowhead Meadows Park
 A1 Arrowhead Pool
 P6 Ashley Trail Park
 G1 Bear Creek Golf Complex
 P7 Blue Heron Park
 P8 Brooks Crossing Park
 P9 Centennial Park
 C1 Chandler Boys and Girls Club
 N1 Chandler Nature Center
 P10 Chuckwalla Park
 P11 Chuparosa Park
 P12 Citrus Vista Park
 P13 Crossbow Park
 P14 Desert Breeze Park
 A2 Desert Oasis Aquatic Center
 P15 Desert Oasis Park
 P16 Dobson Park
 P17 Dr. AJ Chandler Park
 P18 East Mini Park
 P19 Chandler Bike Park
 P20 Folley Memorial Park
 A3 Folley Pool
 P21 Fox Crossing Park
 P22 Gazelle Meadows Park
 P46 Pinelake Park
 P47 Price Park
 P48 Provinces Park
 P49 Pueblo Alto Park
 P50 Quail Haven Park
 P51 Roadrunner Park
 P52 Ryan Park
 P53 San Marcos Park
 P54 San Tan Park
 P55 Shawnee Park
 S1 Snedigar Sportsplex
 P56 Stonegate Park
 P57 Summit Point Park
 P58 Sundance Park
 P59 Sunset Park
 P60 Thude Park
 P61 Tibshraeny Family Park
 P62 Tumbleweed Park
 P63 Valencia Park
 P64 Veterans Oasis Park
 T2 Western Canal Multi-Use Path
 W1 Windmills West Park
 P65 Winn Park

ARTS, PARKS, & RECREATION POLICIES

APR 1. Chandler will prioritize arts and culture as core components of quality of life, alongside parks and recreation, by supporting facilities and programs that strengthen economic prosperity, workforce development, education, and community vitality.

APR 2. Improve athletic field conditions within parks through sound management sustainable landscape practices, while expanding the number of lighted fields.

APR 3. Enhance and expand the existing system of linked open space and trails connecting activity centers and recreational amenities/facilities within Chandler and to regional open space through rights of way.

APR 4. Maximize and promote the recreational, environmental, and connectivity potential of the canal system.

APR 5. Focus on renovation and redevelopment of parks, recreation, and library facilities.

APR 6. Expand recreation facilities and wellness programs (both active and passive) and unique local offerings that address amenity gaps and changing demographics.

APR 7. Continue to partner with school districts to provide recreational services, facilities, and space for other neighborhood activities.

APR 8. Pursue partnerships/collaborations with private recreational facilities and/or public/private partnerships.

APR 9. Encourage partnerships with hospitals and medical providers to serve and educate residents and promote health and wellness.

APR 10. Implement shade amenities, a higher density of urban forestry, maintain urban forest tree inventories, mile markers, wayfinding, health tips, and other amenities to recreational areas, trails, canals, and pathways to encourage walking and outdoor activities.

APR 11. Prioritize urban tree canopy expansion as a natural cooling strategy alongside built shade, coordinating with public and private partners to achieve continuous shade corridors

APR 12. Continue public education on water safety, learn-to-swim programs, water-based fitness and athletics.



1

ENVISIONS



2

REIMAGINES



3

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SUSTAINS



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APPENDICES



CHAPTER 4: SUSTAINS

Chandler's future depends on the careful stewardship of its natural resources. Clean air, reliable water, energy efficiency, and healthy ecosystems are not luxuries, but as essential to daily life as safe streets, quality jobs, and strong schools. As expectations for environmental quality rise, the choices we make about resource conservation will directly influence the city's resilience and vitality. This chapter covers **Environmental Planning & Conservation, Energy, and Water Resources**. Each topic area specifically lists the statutorily required elements addressed, contains a snapshot of existing conditions per topic area, followed by community-driven policies that implement the community's vision.

ENVIRONMENTAL PLANNING & CONSERVATION

This section covers *environmental planning, hazard safety, and conservation*.

As Chandler continues the process of urbanizing, the strategies and tactics for environmental stewardship and conservation continue to evolve towards the sustainable design of the built environment and coordination with regional partners and authorities at every scale. A clean, attractive, and healthy environment contributes to community vitality through enhanced property values, attraction of desirable businesses, ecosystems services, and aesthetics. Chandler's long-term quality of life depends on safeguarding the integrity of the environment and the community's natural resources.

As the community continues to evolve, it must reaffirm which parts of the landscape are to be conserved, which are to be preserved, and where built intensity is most appropriate. The city is finite with geographic boundaries derived from topography, the watershed, farmlands, and regional parks. Chandler is comprised of many neighborhoods, each with its own identifiable center and edges, along with a necessary and fragile relationship to its agrarian and natural landscapes. The relationship is environmental, economic, and cultural. Opportunities for evaluating the best use of land will continue to arise and will require comprehensive planning to achieve the best outcomes for new land uses that incorporate some of the same open space.

Chandler promotes sustainability through many practices, services, and programs to prepare for the future. It is through innovations in infrastructure, processes, and technology that we continue to develop new ways to serve more effectively and efficiently. Chandler was recognized in 2014 for sustainability practices by *STAR Communities*, a national leader in rating sustainability efforts of cities, towns, and counties. *STAR Communities* must demonstrate sustainability across economic, environmental, and social performance indicators.

In June 2025, the Chandler City Council approved a \$34 million solar energy agreement with Ameresco. This 20-year project aims to install up to nine megawatts of solar capacity across 23 city facilities, offsetting over 50% of energy use and generating an estimated \$42 million in savings.



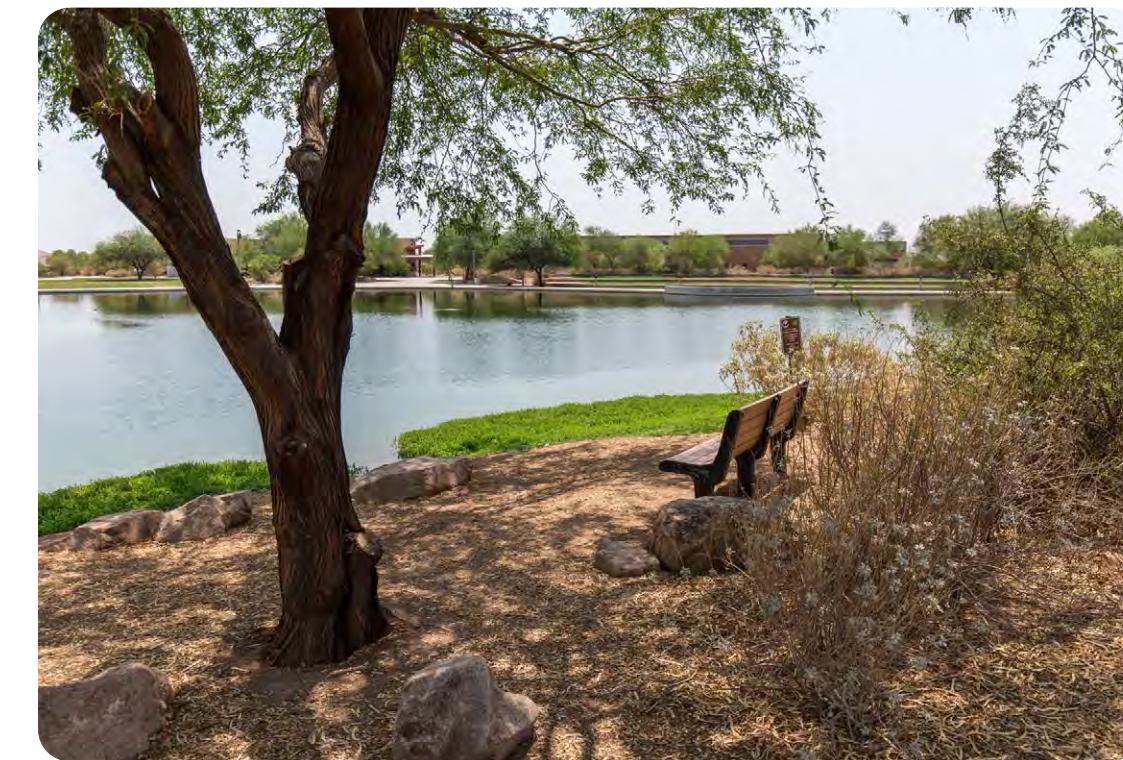
ENVIRONMENTAL PLANNING

This section addresses both environmental planning and initiatives as well as environmental hazards within Chandler. A list of environmental planning related initiatives is shown in *Figure 26* followed by other types of environmental measures that the city supports.

Figure 26. Environmental Planning Initiatives

Initiative	Focus
Urban Forestry	Tree canopy, plant diversity, public education, underserved areas
Turf-to-Xeriscape Program	Significant water savings via landscaping transformation
Advanced Metering & Water Infrastructure	Customer access to real-time data and timely leak detection.
LED Streetlights	Energy savings, reduced maintenance costs
Green Building Program	Sustainable design for city buildings
Adaptive Reuse Program	Revitalizing buildings in place, reducing new construction
Chandler Nature Center	Sustainability learning and habitat immersion
ASU Project Cities Partnership	Student-led sustainability projects and solutions
Composting & Recycling Program	Waste reduction and public engagement in sustainability
Chandler Solar Initiative	Energy Services Agreement for new solar installations at city facilities totaling \$40m.
Parks Strategic Master Plan	Strategic focus on environmental planning

Source: City of Chandler



VETERAN'S OASIS PARK

Veteran's Oasis Park is Chandler's primary natural resource, spanning 113 acres, including a five-acre lake, five aquifer recharge basins and a series of paved and unpaved walking trails. Opened in 2008, the park hosts wetland and arid ecosystems, reflecting the Sonoran Desert's natural environment. The park includes riparian and wetland habitats that are home to various wild birds, mammals, and reptiles. The wildlife and wetland areas are also integral to Chandler's reclaimed water management infrastructure. The adjoining *Chandler Nature Center* offers educational programs emphasizing conservation, the region's native flora and fauna, and the ecological significance of the desert landscape.

PASEO VISTA RECREATION AREA

For 30 years, the *Paseo Vista Recreation Area* was a working landfill. The city converted the closed landfill into a usable, recreational open space. Today, the *Paseo Vista Recreation Area* is an example of Chandler's commitment and investment to promote recycling of land rather than the consumption of new land resources to provide vitality for the community.

AIR QUALITY

In 2023, Chandler experienced moderate air quality (meaning air quality is acceptable but may be a risk for some people, particularly those who are unusually sensitive to air pollution), with an Air Quality Index (AQI) of 52 (on a scale of 0–300+) as monitored and reported by the *Arizona Department of Environmental Quality* (ADEQ). This was primarily due to particulate matter (PM2.5) levels of 9.5 $\mu\text{g}/\text{m}^3$. PM2.5 is a type of air pollution that is made up of microscopic particles that can be inhaled deep into the lungs and even into the bloodstream. While these levels are above the *World Health Organization*'s recommended annual PM2.5 guideline value, Chandler experiences better air quality than most cities within the *Phoenix Metropolitan Area*. Chandler also participates in the regional Congestion Mitigation and Air Quality Improvement Program, which provides federal funds for projects that reduce congestion and improve air quality, including PM2.5 mitigation.



NOISE AND LIGHTING

Nuisances such as noise and light can be attributed to a wide spectrum of sources including freeways and roadways, railroad lines, and several types of recreational, residential, commercial, or employment uses. The level of noise or light disturbance associated with various transportation modes or land uses varies. As build-out continues, it becomes more important to understand noise and lighting impacts and the relationship between existing and future land uses. Noise and light can cause an adverse impact when non-compatible land uses are in proximity. Adverse noise levels or unsightly glare from lighting can impact quality of life. Providing adequate buffering, shielding, or proper site planning can help mitigate noise and lighting influence on sensitive land uses.

Protecting the *Chandler Municipal Airport* from incompatible land uses that may cause concerns about noise levels associated with the airport is important. Chandler adopted an *Airport Impact Overlay District* for the airport. This overlay district establishes specific land uses, additional building code requirements, and other restrictions to mitigate airport noise to specified minimum levels. This ordinance ensures compatibility with existing and planned land uses around the airport.

FLOODING

Minimizing flood hazards is critical to protecting Chandler residents, businesses, and property. Though situated in an arid region, Chandler faces specific flood risks due to its unique geography and climate. Several pockets and corridors within the city are designated as 100-year floodplains, primarily adjacent to canal banks and railroad track embankments, where water can accumulate during heavy rainfall. To mitigate these risks, the City of Chandler collaborates with the *Flood Control District (FCDMC) of Maricopa County*. The FCDMC regulates development within designated floodplains and implements flood control projects to protect residents from potential flooding hazards. Any development within areas designated as flood zone hazards is subject to standards and regulations in conformance with the *National Flood Insurance Program*.

EXTREME HEAT AND HEAT VULNERABILITY

Eight of Maricopa County's 608 heat-related deaths in 2024 happened in Chandler. Extreme heat is a pervasive and dangerous condition in Arizona, felt acutely in urban areas, including Chandler. According to the Regional Heat Vulnerability Map and Cooling Solutions developed by the Arizona State University Healthy Urban Environments Initiative (HUE), Chandler has areas that are more vulnerable than others to the impacts of extreme heat. Neighborhoods in North Chandler, specifically around the downtown region, may be disproportionately affected by extreme heat. Areas between Dobson and McQueen Roads and Galveston to Elliot Roads represent areas of higher land surface temperatures coupled with more socioeconomic barriers and less access to critical amenities such as shaded walkways, cool and accessible transportation options, as compared to other areas in Chandler. These neighborhoods offer ample opportunities for concentrated heat mitigation efforts and enhanced access to necessary amenities.

ENVIRONMENTAL PLANNING POLICIES

EP 1. Encourage the Flood Control District to establish a flood-prone land acquisition program.

EP 2. Participate in *National Emergency Preparedness Month* during September.

EP 3. Use multi-benefit design solutions (bioswales, green streets, raised crosswalks, rain gardens) that reduce flooding and improve safety.

EP 4. Institutionalize floodplain management activities in four phases of emergency management: mitigation, preparedness, response, and recovery.

EP 5. Proactively addressing mitigation of the urban heat island effect, specifically relating to impacts on residents' health through urban forestry, sustainable landscape practices, heat island reduction and a Tree Shade Strategic Plan.

EP 6. Collaborate with the *Maricopa County Health Department* to develop strategies to reduce the adverse health impacts related to air quality.

EP 7. Implement air quality policies and regulations that improve air quality and help to protect human and environmental health.

EP 8. Continue to encourage adequate buffering, shielding, or proper site planning to help mitigate noise and lighting disturbance to land uses.

EP 9. Encourage residents and HOAs to take advantage of the *Maricopa County Air Quality Department* lawn and garden equipment cost rebate program.

EP 10. Support *Arizona Department of Environmental Quality and the Dust Mitigation Plan* with public notification, education programs, and dust control measures and regulation.

EP 11. Develop an invasive non-native plant species strategy for Chandler, identifying priority management and control efforts for city-owned and -controlled land, as well as private lands regulation.

EP 12. Monitor and map infestations of invasive non-native plants, while allowing residents to report infestations through new mapping technologies.

EP 13. Expand Chandler's urban forest through equitable canopy distribution, prioritizing tree planting in heat-vulnerable and underserved neighborhoods, and establish measurable canopy goals to reduce urban heat and improve community well-being.



ENVIRONMENTAL CONSERVATION

This section addresses conservation measures that the city actively participates in including watershed protection.

LAND RECLAMATION

Land reclamation in conservation refers to the restoration and rehabilitation of degraded, damaged, or disturbed land to a more natural, stable, and productive state. The goal is to recover ecological function, biodiversity, and land value – especially after human activities such as mining, deforestation, agriculture, or industrial use. Restoration of natural ecosystems, improving soil and water quality, supporting native species, and reducing erosion are accomplished by replanting native vegetation, soil stabilization, regrading landforms, removing pollutants, and restoring wetlands or waterways.

The city is focusing on re-purposing existing buildings and land as undeveloped land decreases using creative regulatory tools, marketing, and incentives to facilitate this process. Several successful examples include:

- Part of the former East Valley Mall is being transformed into the *Avilla Grace Apartment Community*, supported by the city's *Infill Incentive Plan*.
- D.R. Horton's *Tre Vicino Project* redeveloped 50 acres of vacant land into a mixed-housing community in *North Arizona Avenue*. The community features a mix of townhomes, triplexes, and duplexes.
- As of October 2025, construction is underway for a new 250-unit apartment complex called *Uptown Commons* built on an infill site at the northeast corner of Arizona Avenue and Elliot Road.
- Chandler Ranch Shopping Center* (formerly named Andersen Fiesta Shopping Center) is a 117,000-square-foot shopping center fully leased and infused with \$10 million of capital improvements and re-tenanting by owner NewQuest, occupying a former Bashas' space.
- The *Sun Village Fair Shopping Center* is a 20-acre site with 189,022 square feet of existing anchor and shop space left from a Fry's grocery store that closed over a decade ago. Plans from the owners are to divide the space into a series of smaller anchor tenants.

WATERSHED PROTECTION

Chandler is located within the *Lower Gila Watershed*, specifically in the Middle Gila sub-watershed region. The *Gila River* is the main drainage feature, although Chandler itself is highly urbanized and has limited natural surface flow. Chandler's stormwater and drainage systems typically flow toward (but not into) the *Gila River*, either directly or via canals. Chandler is within the *Salt River Project* service area. Chandler also shares the *Middle Gila Watershed* with several other valley municipalities and tribal areas and manages all storm water on-site.

Stormwater runoff is generated from rain that flows over land or impervious surfaces such as paved streets, parking lots, and rooftops, picking up pollutants along the way. The city's storm drain system is designed to move this runoff through conveyances like streets and gutters, directing it into storm drains or spillways. Eventually, the stormwater is deposited into retention basins and greenbelt areas, as well as the greater watershed.

ENVIRONMENTAL CONSERVATION POLICIES

EC 1. Provide relief from the built environment through the acquisition and maintenance of open areas and natural settings.

EC 2. Expand formal financial and regulatory incentives to accelerate the redevelopment of brownfield sites.

EC 3. Encourage land use patterns and active modes of transportation that help reduce auto emissions.

EC 4. Standardize best management practices for installation, maintenance, and inspection of green infrastructure. Prioritize trees as a primary asset.

EC 5. Adopt standardized landscape industry Sustainable Landscape Management Practices and integrate International Society of Arboriculture based training for all field staff and contractors.

EC 6. Encourage development of farmers' markets and community gardens.

EC 7. Support local food production, processing, distribution, and consumption.

EC 8. Promote projects that incorporate local food sourcing (e.g., projects with community gardens or companies with 'purchase local' policies).



ENERGY

This section covers the required element of *energy*. The energy available to Chandler is provided through electricity and natural gas companies as articulated in *Chapter 3* under the *Public Services & Facilities* section. Chandler has a range of policies, programs, and incentives designed to promote efficient use of energy discussed throughout *Chapters 3* and *4*, spanning from green building initiatives to rebate programs and operational efficiency upgrades. Chandler has *three energy-related initiatives* articulated in *Figure 27* below.

Figure 27. Energy Initiatives

Initiative	Focus
Incentives for Private Developers	Private sector projects pursuing LEED Silver or higher certification are eligible for expedited plan reviews, recognition, and awards under City Council Resolution 4199.
LED Streetlight Conversion	The city has converted nearly 28,500 streetlights from high-pressure sodium to LED, saving approximately \$673,000 annually in energy and maintenance costs.
Energy Audits & Building Upgrades	The city conducts energy audits of municipal buildings (like City Hall and the Recreation Center), aiming to identify opportunities for HVAC and lighting upgrades, including LED and touchless lighting improvements.
Guidance for Residents & Businesses	Chandler provides practical energy-saving tips—such as thermostat management, scheduling around peak hours, using fans, weather stripping, and efficient use of appliances—to help reduce electricity demand and cost.

Source: City of Chandler

ENERGY POLICIES

E 1. Work toward reducing the overall carbon footprint of residential, commercial, industrial, transportation, and municipal operations.

E 2. Identify corridors to co-locate new utilities, such as existing utility corridors, railways, canals, and transportation routes.

E 3. Incentivize desert-wise and energy efficient technologies and materials.

E 4. Support use of alternative power sources and technologies.

E 5. Promote energy conservation and efficiency through education and development standards.

E 6. Continue to be a leader in energy efficiency practices.

E 7. Encourage new private development to include solar-ready infrastructure (conduit, roof load capacity).





WATER RESOURCES

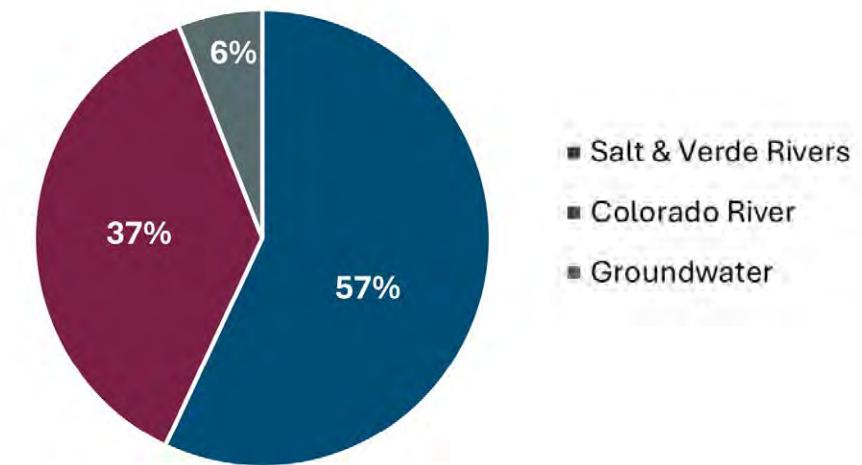
This section covers the required element of *water resources*. For additional information on water resources, the city has *Water Conservation Policy and Water, Wastewater, and Reclaimed Water Master Plan*.

As a desert city, water resources are critical to the continued growth of Chandler. The city delivers 59 million gallons per day of drinking water to residents, businesses, and industrial customers. Chandler meets all health and safety standards set by local, state, and federal regulators. Chandler was the first city in Arizona to receive accreditation by the *American Public Works Association* for its water and wastewater systems.

Drinking water available to the city comes from one of three sources: the *Salt and Verde River's*, the *Colorado River*, and groundwater. The proportions of drinking water from each of these sources are shown in *Figure 28*. Surface water comes from rain and snow that falls across the watershed, runs into rivers and streams, and is collected in reservoirs. The city has surface water rights in the *Salt and Verde Rivers watershed and the Colorado River watershed*.

Chandler has invested in wastewater collection systems, water reclamation facilities, and a network of pumps and pipes to deliver reclaimed water to parks, schools, churches, businesses, golf courses, homeowners associations, and city-owned aquifer recharge facilities. Reclaimed water is wastewater that has been treated to high water quality standards to be reused for irrigation, industrial cooling, and aquifer recharge. It is a vital part of Chandler's water supply and allows the city to reduce demand for surface water and groundwater supplies.

Figure 28. Chandler Drinking Water Sources



Source: City of Chandler

WASTEWATER PROCESSING

The city has invested in wastewater collection systems, water reclamation facilities, and a network of pumps and pipes to treat approximately 11 billion gallons of wastewater each year, reducing the demand for surface water and groundwater. Every drop of water that is used indoors is collected, treated, and used again in landscape irrigation, industrial use, and aquifer recharge. The city's reclaimed water system includes three water reclamation facilities, approximately 1,000 miles of wastewater collection pipes, and 93 miles of distribution pipes for delivery.

SUSTAINABLE AQUIFER MANAGEMENT

This section outlines Chandler's approach to sustainable water management through its *Underground Storage and Recovery Program*, which centers on recharging the aquifer with water from various sources including the Central Arizona Project, Roosevelt Dam New Conservation Space, and reclaimed water. It highlights the city's use of six recharge sites, most notably the *Granite Reef Underground Storage Project*, and explains how water is stored and later recovered via groundwater wells. It also describes *Veteran's Oasis Park* as a dual-purpose site for recreation and aquifer recharge and introduces the *Reclaimed Water Interconnect Facility (RWIF)*, which enhances Chandler's ability to treat and distribute surface water for recharge purposes.



UNDERGROUND STORAGE AND RECOVERY PROGRAM

An important component of Chandler's water resource management strategy is achieved through underground storage projects. Chandler recharges water from the *Central Arizona Project (CAP)*, *Roosevelt Dam New Conservation Space*, and reclaimed water into the aquifer for future use. Chandler operates six recharge sites, with the largest located on the Salt River channel, downstream of the *Granite Reef Diversion Dam*. Though operated by the Salt River Project, the city owns 20% percent of the capacity of Granite Reef Underground Storage Project. In a typical year, Chandler's share of the recharge capacity is 8,000 acre-feet. During typical surface water supply years, water is placed into the Granite Reef Underground Storage Project's spreading basins allowing it to filter into the aquifer which is then recovered as needed through the city's groundwater wells.

Veteran's Oasis Park functions both as a revered local recreation destination and as one of Chandler's six recharge sites. It includes 32 acres, divided into five recharge basins, which are dedicated to recharging the aquifer for sustainable water management. Chandler delivers reclaimed water and Colorado River water into constructed infiltration basins which are engineered to ensure water is quickly absorbed through a layer of sand and gravel to replenish the water table.



RECLAIMED WATER INTERCONNECT FACILITY

The City of Chandler recently completed the construction of a new Reclaimed Water Interconnect Facility. The Reclaimed Water Interconnect Facility treats water from the *Salt, Verde, and Colorado Rivers* and uses the city's reclaimed water distribution system to deliver the water to aquifer recharge sites owned by the city.

WATER RESOURCES POLICIES

WR 1. Implement smart data acquisition and analysis of consumptive water use per land use by leveraging technology, such as smart meters, to better understand water needs.

WR 2. Proactively manage remaining water allocations through build-out.

WR 3. Incentivize the use of Xeriscape, water-wise landscaping, such as grouping plants based on water requirements and turf reduction with emphasis on increasing biodiversity.

WR 4. Continue to monitor water supplies and water use, updating data as changes are realized.

WR 5. Continue to promote water conservation practices, conserving water during normal supply years to ensure available supplies during emergencies and/or drought.

WR 6. Continue to ensure that the city's recharge sites are managed and protected for future need.

WR 7. Continue to monitor water demand and wastewater flow projections to assess existing infrastructure and planning for future expansions and improvements.

WR 8. Periodically analyze growth area development for changes in water and wastewater projections and impact on existing infrastructure.

WR 9. Continue progressive water conservation efforts through smart controllers for irrigation and enhanced technology.





CHAPTER 5: HONORS

The purpose of this chapter is to honor the community's vision for Chandler by articulating a systematic action plan. The **73** actions below are organized by chapter theme and topic areas and are meant to be implemented within short- (1–5 years), mid- (5–10 years), or long- (10 or more years) term timeframes and on an ongoing basis. These actions and timeframes will assist the city in complying with the statutory general plan reporting requirements detailed in *Arizona Revised Statute §9-461.07*. More importantly, these actions are a guide and roadmap forward to help the city realize the community's vision; however, they remain flexible and subject to staffing and financial resources.

IMPLEMENTATION ACTION TABLE

Action Number	Action Description	Timeframe (Short, Mid, Long, On-going)	Completion (To be updated upon completion)
CHANDLER REIMAGINES			
Land Use and Growth Areas			
R1	Explore other incentives for projects to promote infill and residential developments with integrated uses in appropriate growth or targeted areas of the city.	Short	
R2	Develop and apply a compatibility review checklist for infill development, including criteria for land use, scale, design, and infrastructure adequacy.	Short	
R3	Review site design checklists to ensure residential, commercial, and employment buildings are encouraged to orient towards and promote alternative modes of travel.	Short	
R4	Revise the <i>Residential Conversion Policy</i> .	Short	
R5	Prepare a strategic plan for the <i>North Arizona Avenue</i> growth area.	Mid	
R6	Prepare a strategic plan for the <i>South Price Road</i> growth area.	Mid	
R7	Prepare a strategic plan for the <i>North Price Road</i> growth area.	Mid	
R8	Prepare a strategic plan for the <i>West Chandler</i> growth area.	Mid	

Action Number	Action Description	Timeframe (Short, Mid, Long, On-going)	Completion (To be updated upon completion)
R9	Adopt a comprehensive walkable place code to assist in integrating housing, parks, schools, local businesses, and health services.	Mid	
R10	Participate in the development review process in Maricopa County to ensure compatibility of land uses within county land in the municipal planning area.	Ongoing	
R11	Conduct an annual review for amendments to the zoning code.	Ongoing	
Housing and Neighborhoods			
R12	Implement the strategies of the <i>Comprehensive Housing Plan</i> .	Short	
R13	Conduct an infrastructure feasibility study for housing absorption in targeted growth areas.	Short	
R14	Develop educational material on the need for and economic benefits of affordable and workforce housing alternatives.	Short	
R15	Review site design checklists to ensure transitions between residential and nonresidential areas are supported.	Short	
R16	Ensure alignment of city, county, and non-profit affordable housing initiatives to best leverage available assets and resources.	Short	
R17	Offer incentives for private developers to include middle missing housing in their projects.	Short	





Action Number	Action Description	Timeframe (Short, Mid, Long, On-going)	Completion (To be updated upon completion)
R18	Increase staffing for code enforcement and implement a proactive inspection program in aging neighborhoods.	Mid	
R19	Prepare neighborhood-specific investment plans to modernize and enhance public amenities as communities age using financing mechanisms (e.g., bonds, revolving loan funds).	Mid	
R20	Continue to fund and expand housing assistance programs targeted at senior and special-needs housing (e.g., grants for accessibility retrofits) as well as to individuals and families experiencing homelessness.	Ongoing	
R21	Expand volunteer-based maintenance assistance programs for seniors and people with disabilities.	Ongoing	
R22	Establish a recurring outreach program with neighborhood liaisons or ambassadors to offer hands-on training on housing and neighborhood maintenance, while actively partnering with neighborhood associations, HOAs, and community groups to foster civic engagement and shared responsibility.	Ongoing	

Action Number	Action Description	Timeframe (Short, Mid, Long, On-going)	Completion (To be updated upon completion)
Economic Development			
R23	Implement the <i>Economic Development Strategic Plan</i> .	Ongoing	
R24	Monitor employment trends to maintain Chandler's competitive economy in the region.	Ongoing	
R25	Continue to meet with and strengthen partnerships with school districts and universities to help develop a strong labor force.	Ongoing	
R26	Continue to support entrepreneurs and small business through existing and innovative programs.	Ongoing	
R27	Participate in local and regional economic committees to promote cross collaboration and economic vitality throughout the region.	Ongoing	
R28	Continue to refine the planning and permitting processes to facilitate the development of strategic economic development projects.	Ongoing	
R29	Continue to meet with major employers, utilities, and industry representatives to support and expand the economy.	Ongoing	

CHANDLER CONNECTS

Circulation			
C1	Update the <i>Transportation Master Plan</i> .	Short	
C2	Prepare a short-range transit plan.	Short	
C3	Prepare a comprehensive safety action plan using the safe streets and roads for all grant funding.	Short	



Action Number	Action Description	Timeframe (Short, Mid, Long, On-going)	Completion (To be updated upon completion)	Action Number	Action Description	Timeframe (Short, Mid, Long, On-going)	Completion (To be updated upon completion)
C4	Identify long-term sustainable funding options for <i>Chandler Flex</i> operations.	Short		C13	Use the <i>2025–2034 Capital Improvement Program</i> to prioritize renovations, security upgrades, and space utilization improvements for aging city buildings.	Short	
C5	Continue to fund and expand intelligent transportation systems targeted at improving safety, reliability, and efficiency, as well as improving capacity of existing transportation infrastructure.	Ongoing		C14	Inventory all city facilities for accessibility compliance to <i>Americans with Disability Act</i> .	Short	
C6	Continue to implement traffic calming programs (based on studied need) on local/collector (residential) streets.	Ongoing		C15	Review site design checklists to ensure application of <i>Crime Prevention Through Environmental Design</i> concepts and Sustainable Landscape Design principles. (Native, low-water use, & LID green infrastructure).	Short	
C7	Periodically update emergency management standards to be in line with national best practices.	Ongoing		C16	Expand the use of real-time operational data systems for police and fire departments to improve emergency response times, especially in high-need areas to align with the city's Strategic Framework 2025–2027.	Ongoing	
C8	Identify and fund key transit and active transportation infrastructure projects connecting and within designated growth areas.	Ongoing		C17	Continue to meet with and provide public safety education to schools and community.	Ongoing	
C9	Coordinate periodically with MAG to identify future funding opportunities.	Ongoing		Public Services & Facilities		Arts, Parks & Recreation	
C10	Develop educational materials celebrating the city's historical and cultural identity.	Short		C18	Prepare an arts, culture, and library master plan.	Short	
C11	Conduct a study to identify high-need areas for shade enhancement.	Short		C19	Pursue public private partnerships with private recreation facilities and hospitals/medical facilities to fund and promote awareness of health and wellness.	Short	
C12	Continue to align Chandler's EV infrastructure expansion with the MAG's <i>Electrification Readiness Strategic Plan</i> and ADOT's <i>NEVI Corridor</i> .	Short		C20	Update and promote the chandler Public Art Tour ArcGIS Storymap.	Ongoing	



Action Number	Action Description	Timeframe (Short, Mid, Long, On-going)	Completion (To be updated upon completion)
C21	Identify canal-adjacent sites eligible under the Infill Incentive Plan and initiate a pilot for mixed-use trail-oriented development that aligns with the <i>Strategic Framework 2025-2027</i> .	Short	
C22	Support and expand the Kyrene and Highline Canal Path projects with lighting, landscaping, and rest nodes to activate underused trail segments.	Short	
C23	Formalize and expand shared-use agreements with Chandler Unified and Kyrene School Districts for joint use of recreational and educational facilities, building on existing School Resource Officer agreements.	Short	
C24	Implement the <i>Parks Strategic Master Plan</i> .	Ongoing	
C25	Collaborate with developers during the site plan and platting processes to secure shared-use path corridors.	Ongoing	

CHANDLER SUSTAINS

Environmental Planning & Conservation			
S1	Prepare education materials for green stormwater infrastructure for residents.	Short	
S2	Prepare a non-invasive span species control plan..	Mid	
S3	Adopt low-impact development standards.	Mid	
S4	Explore Citywide shade and heat reduction initiatives.	Mid	

Action Number	Action Description	Timeframe (Short, Mid, Long, On-going)	Completion (To be updated upon completion)
S5	Meet periodically with the Flood Control District of Maricopa County to collaborate on the establishment of a flood-prone land acquisition program and to institutionalize floodplain management activities.	Ongoing	
S6	Meet periodically with Maricopa County Health Department and Maricopa County Air Quality Department to develop implementation strategies to reduce health impacts related to air quality.	Ongoing	

S7	Continue to support the Arizona Department of Environmental Quality <i>Dust Mitigation Plan</i> with educational materials.	Ongoing	
S8	Explore food waste diversion initiatives and programs to promote food security and cut down on waste.	Ongoing	

Energy			
S9	Prepare educational materials for energy conservation and efficiency for residents.	Short	
S10	Review site design checklists to encourage the provision of solar ready infrastructure.	Short	
S11	Build solar shade over parking lots and trails to collect solar energy, and providing shade and sustainable lighting for recreation users.	Ongoing	



Action Number	Action Description	Timeframe (Short, Mid, Long, On-going)	Completion (To be updated upon completion)
S12	Continue to transition municipal vehicles (buses, police cruisers, service trucks) to EVs or hybrids, supported by city-owned charging infrastructure when deemed financially viable.	Ongoing	
S13	Meet periodically with utilities companies to support use of alternative power sources and technologies.	Ongoing	
Water Resources			
S14	Create incentives for the use of Xeriscape, water-wise landscaping, and turf reduction.	Short	
S15	Continue to provide education materials to promote updated water conservation practices with residents.	Short	
S16	Implement smart data acquisition and analysis of consumptive water use per land use by leveraging technology, such as smart meters, to better understand water needs.	Short	
S17	Analyze periodically growth area development for changes in water and wastewater projections and impact on existing infrastructure.	Mid	
S18	Implement the strategies in the <i>Water, Wastewater & Reclaimed Water Master Plan</i> .	Mid	
S19	Continue to monitor and provide the highest possible water quality.	Long / Ongoing	



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APPENDICES A-E: APPENDICES

APPENDIX A: AMENDMENT CRITERIA

APPENDIX B: PLANS, POLICIES, & PROGRAMS

APPENDIX C: PUBLIC ENGAGEMENT ACTIVITIES

APPENDIX D: 60-DAY PUBLIC REVIEW EVENTS

APPENDIX E: GLOSSARY

APPENDIX A – AMENDMENT CRITERIA

As provided in Arizona Revised Statute § 9-461.05, defining provisions that constitute major and minor amendments is required. Per *Arizona Revised Statute § 9-461.06*, major amendments shall be processed in the manner prescribed by the statute, presented at a public hearing within 12 months of a proposal, and must be approved by an affirmative vote by at least two-thirds of the members of the City Council. These amendment criteria shall also apply to area plans. For additional information on the general plan amendment process, contact the City of Chandler *Planning Division* for details regarding the procedure and submittal requirements for major and minor amendments.

The following constitutes the amendment criteria for the ***Chandler 2026 General Plan – evolving the Chandler way***:

A Major Amendment is any proposal that meets any one of these criteria:

- Any change to either another residential land use category or a non-residential land use category of 160 (quarter section) or more contiguous acres.
- Any change in a non-residential land use category of 40 or more contiguous acres to a residential land use category. Any change in a non-residential land use category of 40 or more contiguous acres to a mixed-use development that contains an integrated residential component does not constitute a major amendment.
- Any proposal that would in the aggregate include changes in land use categories of more than 320 acres.
- A text amendment, or any modification or elimination of one or more of the stated goals or policies that change densities, intensities, or major roadway location that would have citywide implications.

Minor Amendment

- Any proposed amendment that does not meet the criteria defined as a “major” amendment.

No Amendment

- Changes to formatting, scrivener errors, photos, changes to the area plan or growth area boundaries as well as updates to the implementation actions or timeframes, *Appendix B* or *Appendix E* do not require an amendment.

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APPENDIX B – PLANS, POLICIES, & PROGRAMS

This appendix lists plans, policies, and programs included by reference in the **Chandler 2026 General Plan – evolving the Chandler way**.

- Adaptive Reuse Overlay District 2016
- Adaptive Reuse Program
- Airport Impact Overlay District
- Americans with Disabilities Act Transition Plan
- Annual Action Plan 2024–2025
- Airpark Area Plan (CAAP) 2021
- Capital Improvement Program 2005–2023
- Connect Program
- City Center District 2000
- Composting & Recycling Program
- Comprehensive Housing Plan 2026
- Congestion Mitigation and Air Quality Improvement Program
- Consolidated Plan 2025–2029
- Culture Pass Program
- Downtown Chandler Market Analysis
- Downtown Region Area Plan (DRAP) 2025
- Downtown Utility Master Plan 2019
- Dust Mitigation Plan, Arizona Department of Environmental Quality
- Economic Development Strategic Plan
- EV Charging Station Policy
- First-Mile, Last-Mile Program
- Flood Control and Air Quality Policies
- Green Building Program 2008
- Historic Preservation Design Guidelines 2023
- Historic Preservation District
- Historic Preservation Ordinance 2020
- Home Modifications for People with Disabilities Program
- Infill Incentive District and Infill Incentive Plan 2023
- Low-Income Housing Tax Credit Program
- Mid-Rise Development Policy
- National Flood Insurance Program
- Neighborhood Programs Policy
- Paratransit Program
- Parks Strategic Master Plan 2021
- Public Art Ordinance in 1983
- Rental Assistance Demonstration Program
- Residential Conversion Policy 1989
- RideChoice Program
- Short-Term Rental Regulations
- Silk Stocking Historic Preservation District
- Southeast Chandler Area Plan (SECAP) 1999
- Southside Village Historic District
- Conservation District
- Strategic Framework 2023–2025
- Transportation Master Plan 2019
- Turf-to-Xeriscape Program
- Underground Storage and Recovery Program
- Valley Metro Arizona Avenue Alternatives Analysis
- Water Conservation Policy
- Water, Wastewater, and Reclaimed Water Master Plan Update 2020
- Zoning Code

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APPENDIX C – PUBLIC ENGAGEMENT ACTIVITIES

This appendix lists public engagement activities that took place throughout the span of **Chandler 2026 General Plan – evolving the Chandler way** process. Engagement and event attendance number are listed in paratheses for applicable items. Each activity was promoted extensively via social media, news releases, public notices, city E-lists, the project website, project committees, and with circulation of activity flyers throughout the city.

Date	Event Name
April 29, 2024	City Council Retreat
May 7, 2024	Executive Leadership Team (TAC)
October 30, 2024	Project Team Kickoff Meeting
December 17, 2024	Lunch & Learn with city staff (45)
January 15, 2025	Public Participation Plan
January 15, 2025	Info Sheet
February 5, 2025	Launch Website (2,845 views – and 190 sign-ups)
February 6, 2025	Joint City Council / Planning & Zoning Commission Kickoff (50)
February 6, 2025	City Council Hearing
February 12, 2025	Human Services & Housing Committee Presentation #1 (10)
February 19 – June 4, 2025	Questionnaire #1 – Visioning (160)
February 22, 2025	Innovation Fair – Drop In Event (100)
March 25, 2025	RAC (Resident Advisory Committee) Kickoff (21)
March 29, 2025	For Our City Day – Drop In Event (63)
April 5, 2024	City of Chandler Diversity, Equity & Inclusion Newsletter Blurb
April 30, 2025	Asian American Community Connection – Drop In Event (100)
April 30, 2025	Chandler Economic Development e-Newsletter
May 1, 2025	RAC #2
May 7, 2025	Human Services & Housing Committee Presentation #2
May 8, 2025	Golden Neighbors Celebration – Drop In Event (35)
May 2025	Municipal Utilities Mailer
May 10, 2025	ChandlerTalks Panel (100)
May 13, 2025	Neighborhood Advisory Committee Presentation (10)
May 14, 2025	Chandler Listens Workshop #1 VISIONING (25)

May 17, 2025	Chandler Listens Workshop #1 VISIONING (18)
May 20 – June 28, 2025	Questionnaire #2: VISIONING & Virtual Workshop #1 (464)
April 2025	Listening Sessions/Stakeholder Interviews (54)
June 3, 2025	TAC (Technical Advisory Committee) Kick off mtg
June 13, 2025	Vision Gallery - Opening Reception - Drop in Event (55)
June 25, 2025	RAC #3
June 18, 2025	Chandler Non-Profit Coalition Briefing - Drop In Event (35)
July 21, 2025	TAC Plan Audit
July 29, 2025	RAC #4
August 5, 2025	Workshop #2 SCENARIO (41)
August 9, 2025	Workshop #2 SCENARIO (21)
August 13 – August 29, 2025	Questionnaire #3: Scenarios & Virtual Workshop #2 (49)
August 26, 2025	RAC #5
September 16, 2025	RAC #6
September 19, 2025	Ballet in the Park - Drop in Event (75)
October 15, 2025	ChandlerTalks: Dream Big, build small (35)
October 28, 2025	Mobile Immersion Lab (200)
November 19, 2025	Transportation Commission (12)
December 9, 2025	RAC #7
January 7, 2026	P&Z Commission Hearing #1
January 21, 2026	P&Z Commission Hearing #2
February 5, 2026	City Council Hearing



APPENDIX D – 60-DAY PUBLIC REVIEW EVENTS

CHANDLERTALKS: DREAM BIG, BUILD SMALL

The second session of ChandlerTalks was held on October 15, 2025, at the Chandler Center for the Arts. Designed to spark conversation about how small-scale developers are addressing the region's "missing middle" housing needs—those options between single-family homes and large apartment complexes. The event featured three visionary experts in small-scale development: Jim Heid, Lorenzo Perez and Bart (Sin Hei) Kwok. Together, they shared insights on how building small can enhance communities, create more housing choices, and support long-term sustainability. The discussion emphasized the importance of incremental development, adaptive reuse, and human-scaled neighborhoods that foster walkability, affordability, and social interaction. Attendees learned why "missing middle" housing, such as duplexes, triplexes, courtyard apartments, and small-scale mixed use matters for Chandler's future and how these strategies reduce environmental impact while encouraging local entrepreneurship. The event was widely publicized, open to all ages, included dinner, and provided an open house venue for participants to provide feedback on the 60-Day draft of the Chandler General Plan update.



CHANDLER GENERAL PLAN UPDATE

ChandlerTalks

Dream Big, build small

Small-scale developers provide missing middle housing

Save the date!

Wednesday, October 15th 5:30 p.m.

The City of Chandler is updating its General Plan, and we want you to be part of the conversation!

Join us and hear from a group of small-scale development experts on how building small enhances a community. General Plan information and refreshments will be available.

Children are welcome!

**5:30 p.m. Doors open
6:30 p.m. Presentation begins**

Chandler Center for the Arts
250 North Arizona Avenue, Chandler, AZ

CITY OF CHANDLER
GENERAL PLAN 2026
evolving the Chandler way

MOBILE IMMERSION LAB

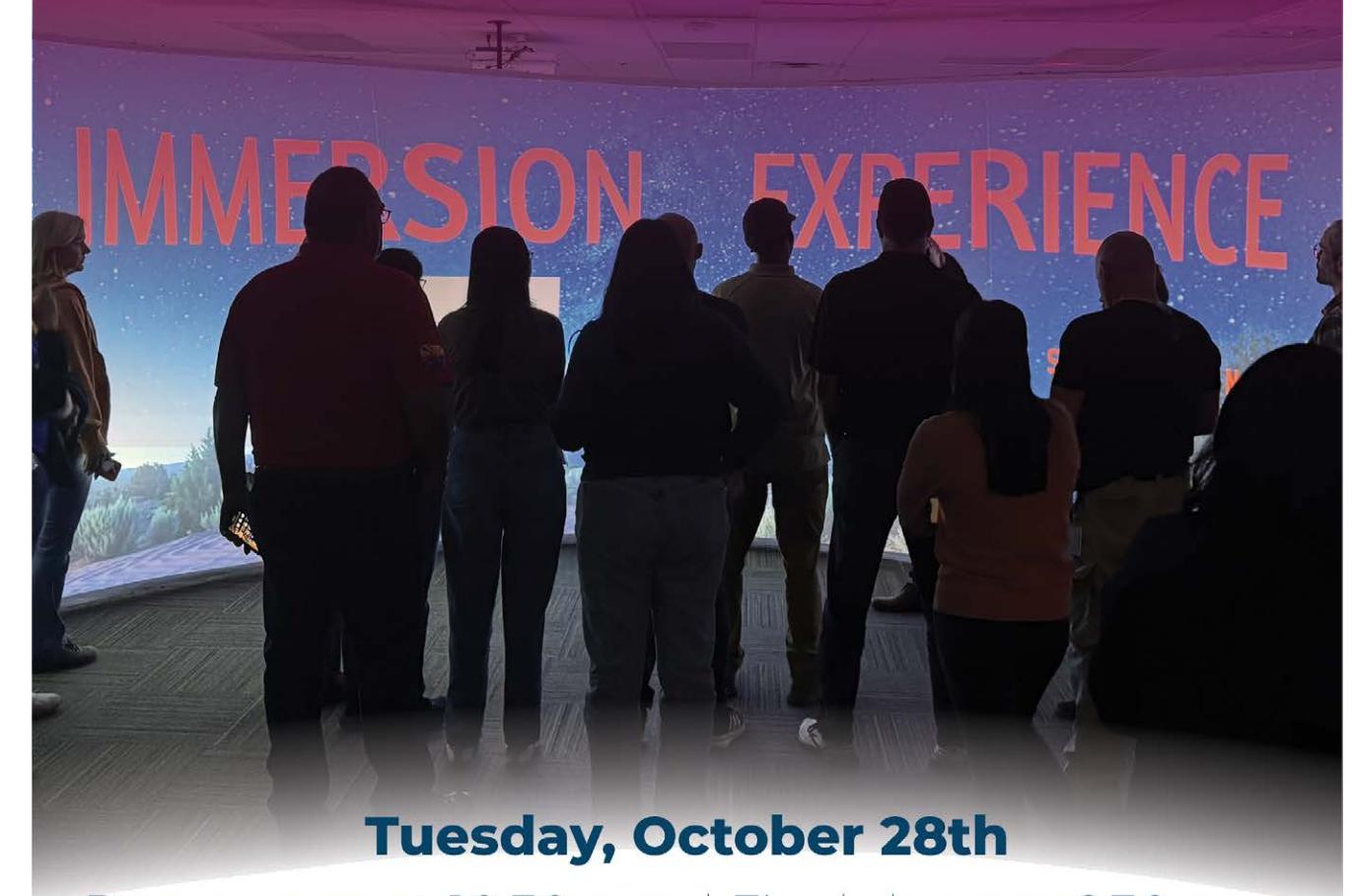
Chandler's Mobile Immersion Lab provided an exciting and innovative venue for community to see their input collected through the process truly come to life. Through robust advertising, the city invited participants into an interactive, facilitated, and immersive virtual reality experience highlighting components of community derived design concepts. The Visioning and Scenario public workshops provided the foundation for the content and this event showcased the end results that helped shape the plans future land use descriptions and policies. This all-day event on October 28, 2025 at SoHo63 in Downtown Chandler featured both the Mobile Immersion Lab as well as an open house venue for residents to provide feedback on the 60-Day draft of the Chandler General Plan update. By leveraging technology and collaborative community input, the Mobile Immersion Lab demonstrated how a city can move beyond static 2D and 3D presentations to true to life illustrations resulting in more meaningful community engagement and a shared ownership of the plan.



CHANDLER GENERAL PLAN UPDATE

Mobile Immersion Lab

Step into Chandler's future through immersive technology!
Explore scenarios and help shape the City's General Plan.
Experience tomorrow, today!



Tuesday, October 28th

Doors open at 10:30 a.m. | Final show at 6:30 p.m.
Enjoy refreshments from SanTan Brewing

SoHo63
63 East Boston Street, Chandler

For more information, visit: chandleraz.gov/GeneralPlan

CITY OF CHANDLER
GENERAL PLAN 2026
evolving the Chandler way

APPENDIX E: GLOSSARY

A

Accessibility Standard (10-Minute Walk) – The national benchmark that most residents should live within a 10-minute walk of a park; Chandler exceeds this standard.

Active Transportation – Travel powered by human energy, including walking, biking, and wheelchair use. Chandler's network includes sidewalks, bike lanes, canal paths, and trails.

ADA-Compliant – Meeting the Americans with Disabilities Act standards to ensure accessibility for people with disabilities in streets, crossings, and public facilities.

Adaptive Reuse – The process of repurposing existing buildings or underutilized sites or properties by modifying site development standards that otherwise make the reuse of those properties economically unfeasible for new uses, reducing the need for new construction and conserving land resources.

Advanced Business Services – Includes companies such as advanced financial services, information technology, and product design engineering firms.

Affordable Housing – Housing where a household spends no more than 30% of its gross income on housing costs, including utilities. This includes various types such as attainable housing, workforce housing, and missing middle housing.

Aggregate Resources – Coarse construction materials such as sand, gravel, and crushed rock. Arizona law requires cities to identify aggregate resources and adopt policies to preserve them and avoid incompatible land uses.

Air Quality Index (AQI) – A standardized measure (0–300+) used to communicate how clean or polluted the air is. In 2023, Chandler's AQI averaged 52, considered "moderate."

Ameresco Solar Energy Agreement – A \$34 million, 20-year project approved in 2025 to install up to nine megawatts of solar capacity across 23 Chandler facilities, offsetting more than half the city's energy use.

Americans with Disabilities Act (ADA) – The Americans with Disabilities Act of 1990 is a civil rights statute that prohibits discrimination against people with disabilities.

Amendment, Major – Any proposal that would result in a substantial alteration of the land uses and/or policies of the *Chandler 2026 General Plan – evolving the Chandler way* and complies with the criteria identified in the general plan amendments section.

Amendment, Minor – A proposed change to the *Chandler 2026 General Plan – evolving the Chandler way* that does not meet the "substantial alteration" criteria for a Major Amendment.

Arbor Day Foundation – Tree City USA – A national program recognizing communities committed to urban forestry. Chandler has held Tree City USA status for 12 consecutive years.

Area Plan – Plans adopted by the City of Chandler for specific subareas of the city. These plans detail specific designs and policies shaping the urban environment and report on the market and physical constraints that affect the development of the planning area. They also specify detailed land use designations that are used to review specific development proposals and plan services and facilities.

Arizona Department of Environmental Quality (ADEQ) – The state agency responsible for monitoring and regulating air and water quality, as well as supporting brownfield cleanup projects.

Arizona Pollutant Discharge Elimination System (AZPDES) – A permit program regulating stormwater discharges to protect water quality, administered in Chandler through the city's Stormwater Management Program.

Arizona Revised Statutes – The state laws passed by the Arizona Legislature.

Arterial Roadway – A high-capacity roadway that moves large volumes of traffic and connects to freeways. Chandler uses a one-mile arterial grid supported by Loop 101, Loop 202, and I-10.

Attainable Housing – Housing designed for households earning between 60% and 120% of the median income, making it accessible to middle-income earners who do not qualify for low-income housing but cannot afford market-rate housing.

B

Buffer – A method of separating incompatible uses (e.g., opaque fencing, vegetated berms, dense landscaping) or a method of separating uses on a sliding scale of intensity (i.e., rural followed by large lot residential) to shield a significantly lesser intensity use from a higher intensity use. A buffer may also be an area alongside protected or conserved natural open spaces in which human activity is restricted to research and maintenance of the protected or conserved open space to mitigate the negative impacts of human activity on the land or wildlife.

Build-Out – A stage in city development when most of the land within municipal boundaries has been developed, leaving little vacant land for future expansion. Chandler is currently more than 90% built out.

Bus Rapid Transit (BRT) – Limited-stop bus service that provides faster service and travel time, higher frequencies, and enhanced bus stop amenities.

C

Canal Path / Multi-Use Trail – Shared-use paths along canals that accommodate pedestrians, bicyclists, and joggers. In Chandler, examples include the Consolidated Canal Path and Paseo Trail.

Capital Improvement and Capital Improvement Program (CIP) – A capital improvement is the addition of a permanent structural change or the restoration of some aspect of a property that will either enhance the property's overall value, prolong its useful life, or adapt it to new uses. The program document serves as a multi-year planning instrument to identify needs and financing resources for public improvements.

Chicanes – A series of alternating mid-block curb extensions or islands that narrow the roadway and require vehicles to follow a curving, S-shaped path.

Chokers – A build-out added to a road to narrow it on either or both sides of the road, forcing traffic to slow down and maneuver around the build-out.

Collector Street – Streets that connect local roads to arterials. Major collectors serve continuous routes, while minor collectors provide neighborhood access.

Commercial Office – Office buildings and complexes such as garden offices, typically characterized by single-story buildings with multi-tenant spaces. Examples include medical, dental, insurance, and real estate offices. For taller and more intense office developments, see Large Office Developments.

Community Centers – City-run facilities such as the Tumbleweed Recreation Center and Chandler Senior Center, offering recreation, fitness, classes, and event space.

Community Commercial – Commercial centers with a gross building area between 140,000 to 300,000 square feet that provide everyday goods and services for a number of neighborhoods.

Community Facilities District (CFD) – A financing mechanism for the acquisition, construction, operation, and maintenance of public infrastructure.

Community Improvement District (CID) – Similar to a CFD, public-private partnerships in unincorporated areas that fund public infrastructure improvements.

Community Park – A larger park (often over 20 acres) serving multiple neighborhoods, typically with sports facilities, event spaces, and recreation centers.

Compatibility – Occurs when the characteristics of different uses or activities are harmonious or capable of existing or working together without conflict.

Complete Streets – A street design philosophy that accommodates all users—drivers, pedestrians, cyclists, and transit riders—regardless of age or ability.

Congestion Mitigation and Air Quality (CMAQ) Improvement Program – A federal funding program that supports local projects that reduce traffic congestion and improve air quality, including particulate matter reduction.

Connectivity – The extent to which roads, sidewalks, trails, and transit routes link destinations efficiently. Improves safety, emergency response, and access.

Consolidated Canal Path – An 18-mile multi-use trail network that links Chandler with neighboring cities, popular with bicyclists.

D

Demographics – Statistical data relating to the characteristics of the population and subgroups within a population.

Density – A numeric average of families, individuals, dwelling units, or housing structures per unit of land; usually refers to dwelling units per acre in the comprehensive plan. Density is typically quantified by dwelling units per net acre (du/acre).

Developer – Any person or group of persons or legal entity which builds improvements on land, including buildings, streets, parking lots, drainage structures, and utilities to serve buildings.

Dwelling Unit (DU) – A room or group of rooms (including sleeping, eating, cooking, and sanitation facilities) that constitutes an independent housekeeping unit, occupied or intended for occupancy by one household on a long-term basis.

E

Elements – The principal components, or topical subjects required by state statutes to be addressed in the general plan.

Enhanced Municipal Service District – An improvement district covering Downtown Chandler where assessments are collected to enhance public services within its boundaries. Enhanced public services may include public safety, fire protection, refuse collection, street or sidewalk cleaning, landscape maintenance in public areas, planning, promotion, transportation, and public parking.

F

Flood Control District of Maricopa County (FCD) – The regional authority managing floodplain development, stormwater infrastructure, and flood hazard mitigation in Chandler and surrounding areas.

Functional Classification – A system categorizing roads as interstate, freeway, arterial, collector, or local, based on their purpose and capacity.

Future Land Use Map (FLUM) – A map included in the General Plan that identifies where future homes, businesses, parks, public facilities, and open spaces will be located, as well as the intended density and intensity of development.

G

General Plan – A statutorily required plan containing general policies and future land use designations for growth and development of the incorporated land within the City of Chandler.

Government Property Lease Excise Tax (GPLET) – A tax incentive agreement negotiated between a private party and a local government. Established in 1996 to stimulate development in commercial districts by temporarily replacing a building's property tax with an excise tax.

Green Building – A comprehensive approach to building that results in increased energy and water efficiency, a healthier and more pleasant indoor environment, and a sustainable site design, all accomplished while minimizing construction waste and using environmentally sensitive building materials.

Green Building Program – A Chandler initiative (since 2008) requiring new city buildings over 5,000 sq. ft. to meet LEED Silver standards and encouraging private developments to pursue certification.

Green Stormwater Infrastructure (GSI) – Design approaches such as rain gardens, bioswales, and permeable pavements that manage stormwater naturally while enhancing aesthetics and safety.

Growth Areas – Designated areas within the city suitable for concentrated growth supported by multimodal transportation and infrastructure.

H

Habitat – The sum of environmental conditions of a specific place that is occupied by an organism, a population, or a community.

High-Capacity Transit (HCT) – A transit system capable of carrying a larger volume of passengers than a standard fixed-route bus system.

High-Capacity Transit Corridors –

Corridors designated to accommodate high-capacity transit and may include existing or planned transit-oriented development.

Historic Preservation Program – A city program that protects Chandler's historic neighborhoods and landmarks by offering design guidance and, in some cases, financial incentives.

Household – A single unit of one or more related or unrelated person(s) occupying a dwelling unit, with a living arrangement by which one or more persons are responsible for decision-making regarding their dwelling unit and potentially other household members.

Housing Affordability – The federal standard that no more than 30% of a household's income should be spent on housing costs. Households spending more than 30% are considered cost burdened.

Housing Unit – A house, apartment, mobile home, or single room intended for occupancy as a separate living quarter.

I

Industrial Support Uses – Ancillary commercial uses integral to a planned mixed-use development that support businesses within employment areas. Examples include printing services, delis, coffee shops, restaurants, and hotels.

Infill Development – New development on vacant or underutilized land within already developed parts of the city.

Infill Incentive Plan – A Chandler program that encourages redevelopment of vacant or underutilized sites by offering incentives like expedited plan review and infrastructure reimbursements.

Infrastructure – Facilities and services needed to sustain any type of development, such as water and sewer lines, streets, electrical power, and police/fire stations.

Innovation Districts – Geographic areas where leading-edge institutions and companies cluster with startups, business incubators, and accelerators.

Institutional Uses – Includes private and public schools, religious sanctuaries, higher educational facilities, civic organizations, and nonprofits.

Intelligent Transportation System (ITS)

– A system that analyzes data and uses sensing/analysis to improve efficiency and safety of transportation.

K

Knowledge-Based Industries – High technology, biomedical, aerospace, renewable energy research and development, and other R&D-based industries.

L

Land Use – The occupation or use of a land or water area for any human activity or purpose.

Large Office Developments – Characterized by taller, more intense multi-story office buildings, corporate offices, or multi-tenants.

Large Single-Use Retail – Any single-use building, equal to or greater than square footage thresholds in the Zoning Code, primarily for retail.

LED Streetlight Conversion – Chandler's program converting 28,500 high-pressure sodium lights to LED, saving over \$670,000 annually.

Level of Service (LOS) – A scale (A–F) that measures roadway performance and traffic flow quality.

Lightscape – Refers to an illuminated environment designed to create aesthetic or functional effects.

Local Street – A low-volume road providing direct access to homes and properties.

Low Impact Development (LID) – A planning/engineering practice that mimics natural processes to manage stormwater.

Low Income Housing Tax Credit (LIHTC) – A federal tax credit program encouraging private investment in affordable housing.

Lower Gila Watershed – The hydrologic region that includes Chandler, draining into the Gila River.

M

Massing – An architectural design element referring to the spatial volumes of a building in relation to each other.

Master-Planned Community Reviews – Review processes for large-scale residential communities to ensure compatibility with Chandler's desert setting and design standards.

Micro-transit – A flexible, on-demand public transportation service using small, shared vehicles.

Mid-Rise Development – Any building taller than 45 feet; reviewed under Chandler's Mid-Rise Development Policy.

missing middle Housing – Housing types like duplexes, fourplexes, and townhomes that provide affordable options between single-family homes and apartments.

Mixed-Use – Development that combines residential, commercial, office, and sometimes recreational uses within the same area.

Mobility – The ease and efficiency with which people and goods move from point A to B.

Multimodal – Transportation using multiple modes (walking, biking, cars, trains, public transit).

Municipal Planning Area – Expanded territory beyond city boundaries that may later be incorporated.

N

Neighborhood – An area of a community distinguished by physical, cultural, or social characteristics.

Neighborhood Park – Local green spaces under 30 acres serving as recreational hubs with amenities like playgrounds.

O

Open Space – Land designated for parks, trails, and natural areas with environmental and community benefits.

P

Placemaking – The process of creating quality places where people want to live, work, play, and learn.

Planned Area Development (PAD) – A tailored zoning designation providing flexibility to fulfill general plan policies.

Policy – A specific statement guiding public and private decision-making.

Population Density – The number of people in an area, typically measured in residents per acre.

Public Facilities – Government offices and services such as police, fire stations, and libraries.

Public Transportation – Shared, motorized services typically provided by government or nonprofits for general or special groups.

R

Raised Crosswalks – A crosswalk elevated to sidewalk level, requiring vehicles to slow before passing.

Reclaimed Water – Wastewater treated to high standards for reuse in irrigation, cooling, and aquifer recharge.

Reclaimed Water Interconnect Facility (RWIF) – A Chandler facility blending river and reclaimed water for aquifer recharge.

Recycling – Solid Waste Collection Center – A city facility for drop-off of bulk items, electronics, tires, and hazardous waste.

Regional Park – A large destination park with extensive recreation or cultural facilities.

Right-of-Way – A strip of land occupied or intended for transportation or utility uses.

Roundabouts – Circular intersections where traffic flows continuously around a central island.

S

Safe Streets for All (SS4A) – A federal grant program funding projects to reduce roadway fatalities and serious injuries.

Salt River Project (SRP) – Utility provider for most of Chandler, delivering electricity and managing water supplies.

Southwest Gas – Provides natural gas service to Chandler residents and businesses.

Special Use Park – A park designed for specific purposes, such as nature preserves or event venues.

Speed Humps/Bumps – Rounded devices spanning the road to reduce vehicle speeds.

Stormwater Management Program (SWMP) – Chandler's plan to minimize stormwater pollution and comply with AZPDES.

Streetscape – The visual design of a street, including road, buildings, sidewalks, trees, lighting, and open spaces.

Surface Water – Water that collects on landforms, creating rivers, lakes, or other water bodies.

Sustainability – Meeting present needs without compromising future generations' ability to meet theirs.

System Development Fees – Fees requiring developers to contribute fair shares for extending infrastructure or services.

T

Title VI – Federal law prohibiting discrimination under any program receiving federal funds.

Traffic Circles – Raised islands at intersections directing vehicles around them, typically in low-volume areas.

Transit Oriented Development (TOD) – Development characterized by mixed uses and pedestrian focus near transit.

Truck Restrictions – Signs restricting truck entry into neighborhoods to reduce cut-through traffic.

U

United States Green Building Council (USGBC) – A nonprofit promoting environmentally responsible, profitable, and healthy building practices.

Urban Residential – Multi-family developments with densities of 26+ units per acre, often in mixed-use projects.

W

Wastewater – Sewage and other liquid waste substances from households or industrial processes.

Water Treatment Plant – A facility that processes water to make it potable.

Workforce Housing – Housing affordable to households earning 80–120% of AMI, often for essential workers.

Z

Zoning – Regulatory control of land and building use within a jurisdiction, dividing land into zones with specific permitted uses.

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