

Delta Dental of Arizona

2026 Dental Benefits Guide



 **DELTA DENTAL**



WHY CHOOSE DELTA DENTAL?



EXPERIENCE

- 50 years of experience providing dental benefits to Arizonans

ACCESS TO DENTISTS

- More than 3,700 unique dentists in the state
- 152,284 unique dentists at 421,060 access points nationally
- In-network providers in every state

SPECIALIZED EXPERTISE

- Dental is our focus

SERVICE

- Local customer service representatives
- More than 97% of inquiries are resolved on the first call¹



¹Delta Dental of Arizona internal data, January 2020.

VISIT A NETWORK DENTIST

GREATER SAVINGS

You may visit any network dentist, but you will save the most money by visiting a PPO dentist.



Non-participating
dentist



Premier
dentist



PPO
dentist

TIP! Visit deltadentalaz.com/provider-search or download the **Delta Dental mobile app** to find a network dentist near you.



MEMBERS SAVE THE MOST WITH A PPO DENTIST

	Most claims savings	Some claims savings	No claims savings
Claims Example¹	Delta Dental PPO Dentist	Delta Dental Premier Dentist	Out-of-network Dentist ²
Dentist's Charge	\$1,200	\$1,200	\$1,200
Maximum Allowed Fees	\$850	\$975	\$1,100 ²
Percentage Paid by Delta Dental	50%	50%	50%
Amount Delta Dental Pays	\$425	\$487.50	\$550
PATIENT PAYMENT	\$425 (\$850 - \$425 = \$425)	\$487.50 (\$975 - \$487.50 = \$487.50)	\$550³ (\$1,100 - \$550 = \$550)

¹Amounts listed in chart above are for illustrative purposes only. Assumes no maximum or deductibles are applicable.

²Out-of-network dentists can balance bill for the difference between the maximum allowed fee and their charge.

³This amount includes the difference between the maximum allowed fee and the dentist's charge, which the dentist can balance bill to the member.



2026 BENEFITS OVERVIEW

- Deductibles and yearly maximum run: 1/1/2026–12/31/2026
- Yearly maximum per person: \$2,000
- Deductible per person: \$25
- Deductible per family: \$75
- Lifetime Orthodontia Maximum: \$2,000 *(Benefit for adults and children)*
- Included dentist networks: PPO + Premier
- Dependent Age Limit: 26



Covered Services

DIAGNOSTIC & PREVENTIVE SERVICES

- Exams
- X-rays
- **3** Cleanings per Benefit Year
- Periodontal maintenance
- Fluoride for children age 18 and under
- Space maintainers
- Sealants

BASIC SERVICES² (deductible applies)

- Emergency treatment of pain
- Fillings (composite & amalgam)
- Endodontics
- Periodontics
- Oral surgery

MAJOR SERVICES² (deductible applies)

- Crowns & crown repair
- Bridges
- Dentures
- Dental implants
- Relines and repairs to bridges & dentures

ORTHODONTICS SERVICES

Delta Dental PPO™ Dentist	Delta Dental Premier® Dentist ¹	Out-of-Network Dentist ¹
100%	100%	100%
80%	80%	80%
70%	70%	70%
50%	50%	 50%

¹Members may incur higher out-of-pocket costs when seeing a Premier or out-of-network dentist. See Covered Dental Services sheet.

²Deductible applies to these services.

MEMBER RESOURCES



MEMBER PORTAL

deltadentalaz.com/member

Log in or create a new account to:

- Check benefits & eligibility
- Check claims status
- View Explanation of Benefits (EOBs)
- Print ID cards
- Provider search



DELTA DENTAL MOBILE APP

Download the Delta Dental Mobile App for on-the-go access to your ID card, member benefits, cost estimator, dentist search and more!

Free for Android & iOS devices in the Apple App & Google Play stores.



MEMBER RESOURCES



Member Matter's

https://www.deltadentalaz.com/content/dam/member-companies/arizona/documents/newsletters/DDAZ_BrushingUp

Member e-Newsletter

Better understand & use your dental benefits with tips sent straight to your inbox.

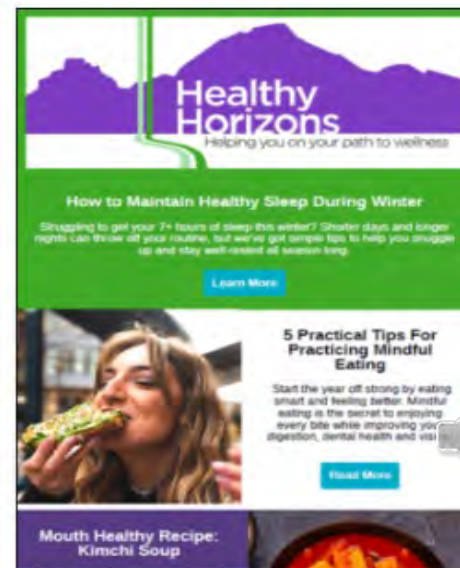


Healthy Horizons

https://cloud.email.deltadentalaz.com/healthy_horizons

Member Lifestyle Newsletter

Sign up to receive a monthly email with interesting articles on dental health, mouth-healthy recipes & other resources to maintain a sparkling smile.



DENTAL BENEFITS



MEMBER PORTAL:

Sign up for the Member Portal at deltadentalaz.com/member to view benefits, eligibility and claims status or to check average dental costs in your area. You can also update your delivery preference for dental benefits statements (EOBs) and go paperless!

FIND A NETWORK DENTIST

Visit deltadentalaz.com/find to search our provider directory or call 800.352.6132 and select option 5 to use our automated system. With more than 155,000 dentists in the Delta Dental network, you're bound to find the dentist that's right for you!

MOBILE APP

Access your plan information wherever you go with the Delta Dental mobile app. Download the app in the Google Play or Apple App Store.

ORAL HEALTH RESOURCES

With more than 40 years insuring healthy smiles, we are your oral health experts. Here are just a few oral health resources we offer:

- ✓ **MyDentalScore** - Go to mydentalscore.com/deltadental to take our quick oral health assessment to estimate your risk for oral diseases and take steps to prevent or treat them.
- ✓ **Delta Dental AZ Blog** - Visit deltadentalazblog.com and check out our blog for the latest news and oral health tips to keep your smile healthy!



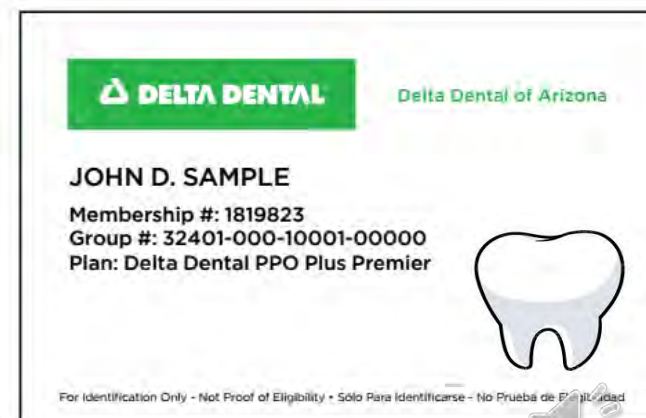
DeltaDentalAZ.com

SAMPLE

Welcome to Delta Dental of Arizona

Attached is your new Delta Dental ID card(s).

You now have access to Delta Dental's network of dentists.



HAVE A QUESTION?



DID YOU KNOW?

It takes an average of
18 seconds for a member
to connect with a Delta Dental
representative by phone and
97% of inquiries are resolved
on the first call.

Source: Delta Dental of Arizona internal data,
January 2020

CONTACT CUSTOMER SERVICE

- **Member Lines:** 800.352.6132 or 602.938.3131
- **Email:** customerservice@deltadentalaz.com
- **24/7 access to information at:** www.deltadentalaz.com

