



An Independent Licensee of the Blue Cross Blue Shield Association

<FirstName> <LastName>

<Address>

<City>, <ST> <ZIP>

<Date>

Member ID: <xxxxxxxx>

Dignity Health to Leave AZ Blue Network

Dignity Health gave notice of its intent to leave the network effective February 1, 2024. We worked hard to keep Dignity Health in the AZ Blue network, but they repeatedly rejected our many offers of fair increases.

Members Will Get the Care That They Need

1. Emergency room visits are covered at the in-network level.
2. You can complete in-process treatment and hospital stays as in network.
3. There are ample in-network options where you can get the care you need. **Each Dignity hospital has an in-network alternative within about 3 miles.**

This does **NOT** impact members in FEP, Medicare Advantage, Individual and Family Affordable Care Act Plans, or ACA StandardHealth with Health Choice. Yavapai Regional Medical Center and Barrow Brain and Spine Medical Group have separate contracts and remain in-network.

AZ Blue Stands Up for Affordability

Providers should be paid fairly and deserve reasonable increases, but it is not OK to unnecessarily burden Arizona families in need of care.

1. It is part of our job to make sure unnecessary increases are kept in check.
2. While you can't negotiate for fair rates directly, we can... and do.

Visit azbluefacts.com/dignity to understand why we are standing up for affordability.

For More Help:

- Find complete details at azbluefacts.com/Dignity, including maps of alternative in-network hospitals, within about 3 miles of a Dignity hospital.
- Email MemberHelp@azblue.com.
- Call the number on the back of your membership card.
- Email us at RapidResponse@azblue.com if you're facing a life-altering condition or diagnosis, our Clinical Rapid Response Team is ready to help.

Thank you for choosing to be part of the AZ Blue family.