## **USER AGREEMENT**

Your access or use of the City of Chandler electronic filing ("e-filing") claims portal is subject to the following terms and conditions and governed by all applicable Arizona rules and laws. By clicking on the "submit" button when you submit your claim, you agree to be bound by the following terms and conditions:

The City of Chandler, its vendors, suppliers, Internet service providers, partners, affiliates and agents, and the employees and contractors thereof, are not responsible for any delays or non-delivery of your claim due to technical difficulties or for any other cause. All risk in connection with e-filing your claim by or through the City of Chandler e-filing claims portal shall be borne by you, and the City of Chandler, its vendors, suppliers, Internet service providers, partners, affiliates and agents, and the employees and contractors thereof, shall have no liability in connection therewith.

Use of the City of Chandler e-filing claims portal does not alter or extend any statutory deadlines governing the filing of your claim. Failure to meet any statutory deadlines governing your claim will not be excused even if the failure to meet the statutory deadline is caused by any delay or non-delivery of your claim due to any technical difficulties or electronic malfunction relating to your use of the City of Chandler e-filing claims portal.

You expressly understand and agree that your access to or use of the City of Chandler efiling claims portal is at your own risk. The information provided on or through the City of Chandler e-filing claims portal is for general informational purposes only, may be subject to errors or omissions, and does not constitute legal advice. The content and function are provided to you "as is." Neither the City of Chandler, its vendors, suppliers, Internet service providers, partners, affiliates or agents, nor the employees or contractors thereof, warrant that the City of Chandler e-filing claims portal will not be interrupted, problem-free, or free of software viruses, worms, or Trojan horses, omissions, or errors, nor do they make any warranty as to the results that may be obtained from their use.

By clicking on the "submit" button when you submit your claim, you acknowledge that you have read, understood, and agree to the terms and conditions of this User Agreement, and agree that the City of Chandler, its vendors, suppliers, Internet service providers, partners, affiliates and agents, and the employees and contractors thereof, are not liable in any manner whatsoever for the accuracy, validity, timeliness, or security of the information provided or transmitted by the City of Chandler e-filing claims portal and for any actions you take or refrain from taking based on the information provided.