



Informational Memo

Management Services - Memo No. 24-057

Date: February 15, 2024

To: Mayor and Council

Thru: Joshua H. Wright, City Manager *JHW*
Dawn Lang, Deputy City Manager | CFO *DLW*

From: Matt Dunbar, Budget & Policy Assistant Director *MD*

Subject: Fiscal Year (FY) 2024-25 Resident Budget Survey Addendum

The Budget Division recently completed the annual Resident Budget Survey as one of the steps taken toward the preparation of the FY 2024-25 Budget. In addition to the data collected from that survey, which was reported on previously, the Communications and Public Affairs (CAPA) Department also partnered with a survey company in a test of their survey options to both validate the data received during the annual survey as well as evaluate the vendor's ability to deliver additional detail for possible partnership for future surveys. This custom survey was available from December 22, 2023, through January 20, 2024, and asked the same questions as the original resident survey. The attached results are provided as an addendum to the original survey results.

With the addition of this custom survey, the total participation of 1,135 from the prior survey increased to 1,768 (633 additional participants). While the custom survey did not give as many opportunities for free form comments to be submitted, one question related to where residents felt there could be additional focus or funding generated 310 individual responses.

Attachment 1 provides the combined results of both surveys for the five main questions related to city services. Both surveys had similar results in the level of satisfaction residents have with city services. Attachment 2 includes a blank (uncompleted) custom survey, the combined results of the focus area specific questions from both the original and custom surveys, and the free form comments in list form as submitted (without editing for spelling, grammar or punctuation).

As a reminder, additional opportunities for public input or discussion on the proposed budget will also include the Budget Briefing to Council on April 26, 2024, and Council meetings and Public Hearings where the proposed budget will be considered and ultimately recommended for adoption on June 13, 2024. Residents can also follow the Fiscal Year 2024-2025 budget development process on the city website at chandleraz.gov/budget.

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Please contact me at 480-782-2256 if you have any questions.

Attachments:

- 1 - Combined Summary of Results
- 2 - Custom Survey Questions, Results, and Comments

c: Tadd Wille, Assistant City Manager
Andy Bass, Deputy City Manager
Department Directors

City Of Chandler Resident Budget Survey for FY 2024-25 Budget Year

Most Popular Response

1- How would you rate the overall "Quality of Life" in Chandler?

	Very Good	Good	Neutral	Poor
Original Results	52%	42%	5%	2%
Custom Results	39%	49%	10%	2%
Combined Results	48%	44%	7%	1%

2- How strongly do you feel that you get a good return on your tax dollars in Chandler?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Original Results	29%	45%	22%	3%	1%
Custom Results	15%	51%	26%	7%	1%
Combined Results	24%	47%	23%	5%	1%

3- How satisfied are you with overall City Services?

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Original Results	32%	50%	14%	3%	1%
Custom Results	25%	53%	18%	4%	0%
Combined Results	29%	51%	15%	4%	1%

4- How strongly do you agree with the following statement: I feel safe in Chandler?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Original Results	33%	51%	10%	3%	2%
Custom Results	23%	63%	13%	1%	0%
Combined Results	28%	53%	11%	7%	1%

5- How strongly do you agree with the following statement:

I feel that should my family need quality emergency care, Chandler Fire would provide that?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Original Results	55%	35%	9%	1%	0%
Custom Results	53%	39%	7%	1%	0%
Combined Results	54%	36%	8%	1%	0%

City Of Chandler Resident Budget Survey for FY 2024-25 Budget Year

5 Year Comparison

	FY 2020-21	FY 2021-22	FY 2022-23	FY 2023-24	FY 2024-25 (Combined Results)
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Overall Quality of Life					
Very Good	54%	59%	56%	44%	48%
Good	41%	37%	40%	48%	44%
Neutral	4%	3%	4%	7%	7%
Total	99%	99%	100%	99%	99%

Good Return on Tax Dollars					
Strongly Agree	26%	36%	27%	23%	24%
Agree	52%	47%	49%	47%	47%
Neutral	17%	13%	17%	24%	23%
Total	95%	96%	93%	94%	94%

Overall City Service Satisfaction					
Very Satisfied	31%	42%	34%	26%	29%
Satisfied	52%	48%	51%	54%	51%
Neutral	12%	8%	12%	15%	15%
Total	95%	98%	97%	95%	95%

I Feel Safe in Chandler					
Strongly Agree	N/A	N/A	36%	22%	28%
Agree	N/A	N/A	45%	54%	53%
Neutral	N/A	N/A	13%	16%	11%
Total	0%	0%	94%	92%	92%

Chandler Fire Would Provide Quality Care					
Strongly Agree	N/A	N/A	59%	46%	54%
Agree	N/A	N/A	26%	40%	36%
Neutral	N/A	N/A	14%	13%	8%
Total	0%	0%	99%	99%	98%

Resident-facing title: Survey for Chandler, AZ residents

Thank you for participating in the FY 2024-25 Resident Budget Survey.

The survey is the first step in the development of the next City of Chandler budget beginning July 1, 2024. Your participation is greatly appreciated and all responses are confidential.

1. Do you live in Chandler, AZ?
 - a. Yes
 - b. No

1. How would you rate the overall “Quality of Life” in Chandler?
 - a. Excellent
 - b. Good
 - c. Average
 - d. Fair
 - e. Poor

2. To what extent do you agree or disagree that you get a good return on your tax dollars in Chandler?
 - a. Strongly agree
 - b. Agree
 - c. Neither agree nor disagree
 - d. Disagree
 - e. Strongly Disagree

3. How satisfied are you with overall City Services?
 - a. Very satisfied
 - b. Satisfied
 - c. Neutral
 - d. Dissatisfied
 - e. Very dissatisfied

4. How safe do you feel in Chandler?
 - a. Completely safe
 - b. Mostly safe
 - c. Somewhat safe
 - d. Not safe

The Mayor and Council have six Focus Areas in which goals and objectives are structured.

These Focus Areas are identified below with questions related to each:

Focus Area 1: Community Safety (e.g. Public Safety)

5. To what extent do you feel confident that should your family need quality emergency care, Chandler Fire Department would provide a high level of care?
 - a. Very confident
 - b. Mostly confident
 - c. Somewhat confident
 - d. A little confident
 - e. Not at all confident

6. How would you rate your level of trust in the Chandler Police Department?
 - a. Trust them greatly
 - b. Tend to trust them
 - c. Neither trust nor distrust them
 - d. Tend to distrust them
 - e. Distrust them greatly

Focus Areas 2: Connectivity (e.g. Motorist, bicycle, pedestrian, autonomous vehicles, transit modes, business aviation, open space & paths)

7. How easy or difficult is it for you to get around the city?
 - a. Very easy
 - b. Somewhat easy
 - c. Neither easy nor difficult
 - d. Somewhat difficult
 - e. Very difficult

8. How important is it for the city to make investments in projects or services that enhance street, transit, and other mobility options?
 - a. Very important
 - b. Somewhat important
 - c. Moderately important
 - d. Slightly important
 - e. Not important

9. The regional transportation sales tax is set to expire in 2025 and will be on the 2024 fall election ballot (Proposition 479), which will allow the city to continue current funding levels to maintain street, transit, and mobility options in Chandler. How important is maintaining the regional transportation sales tax to you?

- a. Very important
- b. Somewhat important
- c. Moderately important
- d. Slightly important
- e. Not important

Focus Area 3: Economic Vitality (e.g. employment corridor land use preservation, repurposing and revitalizing retail centers)

10. To what extent do you agree or disagree that the variety of businesses located within the city creates a good mix of job opportunities for workers across many different skills, levels, and industries?

- a. Strongly agree
- b. Agree
- c. Neither agree nor disagree
- d. Disagree
- e. Strongly disagree

11. How strongly do you agree with the following statement: Chandler is a business-friendly environment where I can thrive economically?

- a. Strongly agree
- b. Agree
- c. Neither agree nor disagree
- d. Disagree
- e. Strongly disagree

12. The City has a focus on assisting in the revitalization of existing retail centers. How important to you is this effort to create alternative uses for that property?

- a. Very important
- b. Somewhat important
- c. Moderately important
- d. Slightly important
- e. Not important

Focus Area 4: Neighborhoods (e.g. services and amenities that align with area needs, neighborhood improvement, programming)

13. To what extent do you agree or disagree that Chandler has a diversity of housing options to meet the needs of its residents?
 - a. Strongly agree
 - b. Agree
 - c. Neither agree nor disagree
 - d. Disagree
 - e. Strongly disagree

14. To what extent is the City effective in its efforts to educate, inspect and enforce property maintenance, zoning, and sign codes to preserve the quality of Chandler neighborhoods?
 - a. Very effective
 - b. Somewhat effective
 - c. Moderately effective
 - d. Slightly effective
 - e. Not effective

15. How important is it to you for the City to offer services and amenities that preserve and enhance each neighborhood's distinct character?
 - a. Very important
 - b. Somewhat important
 - c. Moderately important
 - d. Slightly important
 - e. Not important

Focus Area 5: Quality of Life (e.g. development standards, parks and park amenities, eliminate blight, entertainment)

16. To what extent do you agree or disagree that the City provides quality recreational amenities (e.g. recreation centers, dog parks, aquatic facilities) that allow for outdoor and indoor activities?
 - a. Strongly agree
 - b. Agree
 - c. Neither agree nor disagree
 - d. Disagree
 - e. Strongly disagree

17. To what extent do you agree or disagree that the City provides a variety of entertainment offerings that meet your family's needs?
- Strongly agree
 - Agree
 - Neither agree nor disagree
 - Disagree
 - Strongly disagree

Focus Area 6: Sustainability and Technology (e.g. technology infrastructure, smart sustainable solutions, partnerships, pilot programs)

18. How important is it to you for the city to invest in sustainability, including water and energy solutions?
- Very important
 - Somewhat important
 - Moderately important
 - Slightly important
 - Not important
19. Technology Innovation is a key component of serving residents. How important to you is it to expand partnerships with telecommunications, wireless and fiber-optic service providers?
- Very important
 - Somewhat important
 - Moderately important
 - Slightly important
 - Not important
20. How important is it to you for the city to retain control over local taxation and financial issues (as opposed to other levels of government)?
- Very important
 - Somewhat important
 - Moderately important
 - Slightly important
 - Not important
21. Which of the focus areas do you feel could use additional emphasis or funding and why? [\[open-ended\]](#)

Demographic questions

To make sure we're hearing from all resident groups that make up Chandler, we have a few questions about who you are. Your answers will never be used to identify you, end of story.

1. **In what year were you born?** _____

2. **Which of the following do you identify as?**
 - a. Male
 - b. Female
 - c. Prefer to self-describe

3. **[if prefer to self-describe] Please state the gender you identify as.** _____

4. **Are you of Hispanic, Latino, or Spanish origin?**
 - a. Yes
 - b. No
 - c. Prefer not to say

5. **What is your race? Select all that apply.**
 - a. White
 - b. Black or African American
 - c. American Indian or Alaska Native
 - d. Asian
 - e. Native Hawaiian, Samoan, Chamorro, or other Pacific Islander
 - f. Other: _____
 - g. Prefer not to say

6. **What is your home zip code?** _____

7. **What is the highest level of school you have completed or the highest degree you have received?**
 - a. Less than a high school diploma
 - b. High school graduate or GED
 - c. Some college but no degree
 - d. Associate degree in college
 - e. Bachelor's degree (For example: BA, AB, BS)
 - f. Master's degree (for example: MA, MS, MBA)
 - g. Professional School Degree (for example: MD, DDS, DVM, LLB, JD)
 - h. Doctorate degree (for example: PhD, EdD)

- i. Prefer not to say

8. Is your home:

- a. Owned by you or someone in your household, with or without a mortgage or loan?
- b. Rented?
- c. Occupied without payment of rent?
- d. Prefer not to say

14. Which category best represents your household's total income over the past year?

- a. \$14,999 or less
- b. \$15,000-\$29,999
- c. \$30,000-\$49,999
- d. \$50,000-\$74,999
- e. \$75,000-\$99,999
- f. \$100,000-\$124,999
- g. \$125,000-\$149,999
- h. \$150,000-\$199,999
- i. \$200,000-\$299,999
- j. \$300,000 or more
- k. Prefer not to say

15. How long have you lived in Chandler?

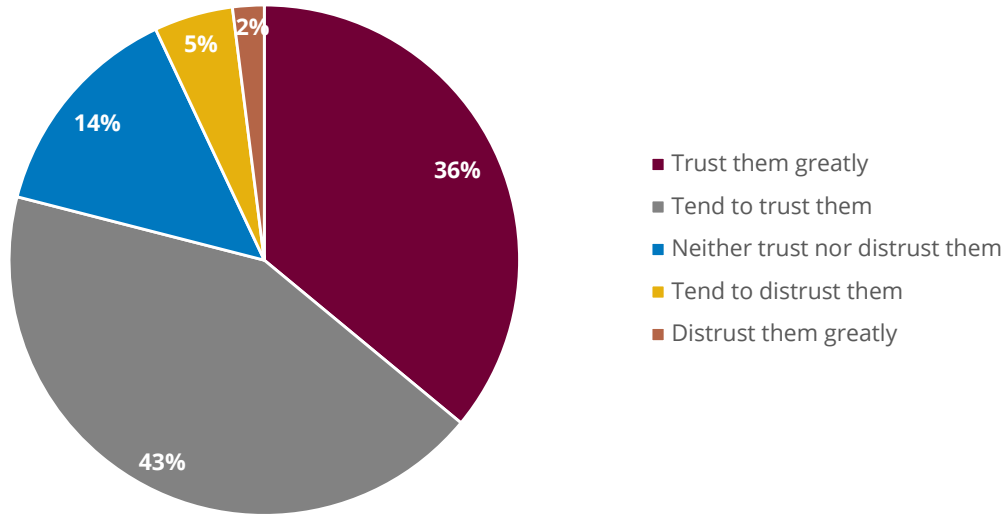
- a. 0-5 years
- b. 5-10 years
- c. Over 10 years
- d. Prefer not to say

Thank you so much for taking the time to fill out this survey. We value your thoughts and look forward to reviewing your feedback. For more information about Chandler's budget, visit:

chandleraz.gov/budget.

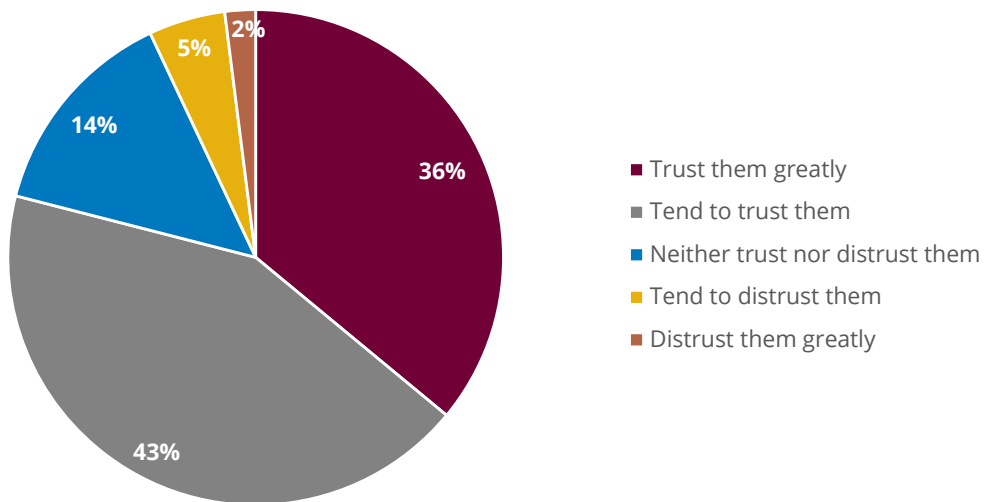
Q6 How would you rate your level of trust in the Chandler Police Department?

Custom Survey Results



Trust them greatly	Tend to trust them	Neither trust nor distrust them	Tend to distrust them	Distrust them greatly
36%	43%	14%	5%	2%

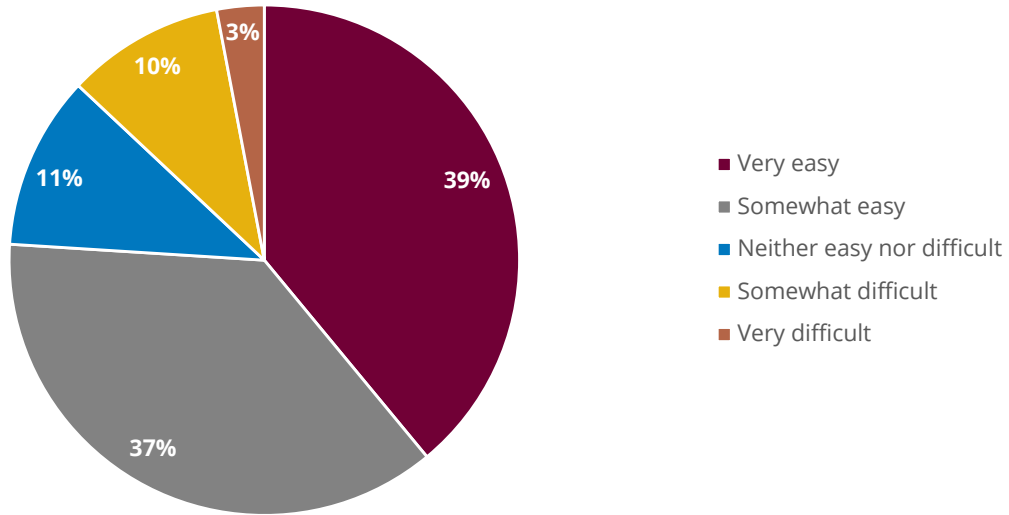
Combined Survey Results



Trust them greatly	Tend to trust them	Neither trust nor distrust them	Tend to distrust them	Distrust them greatly
39%	37%	11%	10%	3%

Q7 How easy or difficult is it for you to get around the city?*

Custom Survey Results

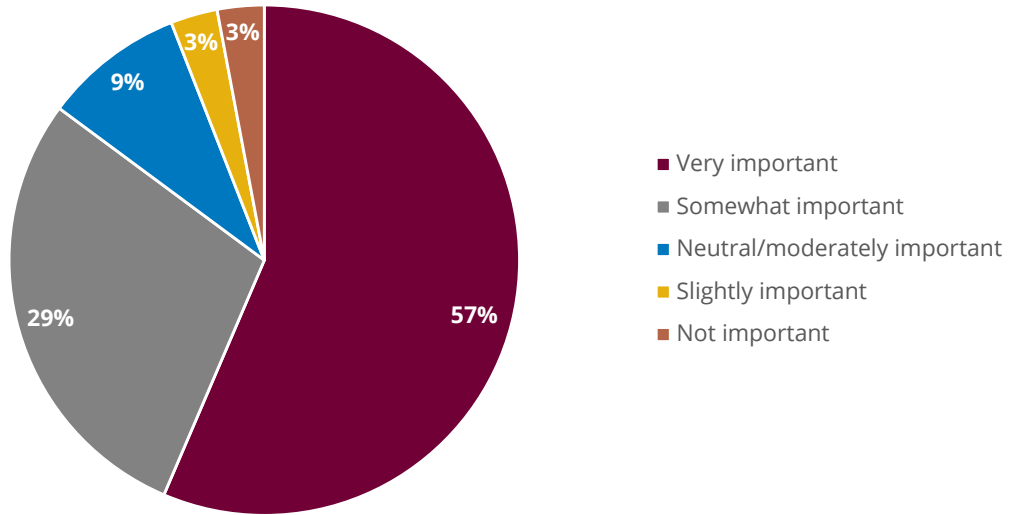


Very easy	Somewhat easy	Neither easy nor difficult	Somewhat difficult	Very difficult
39%	37%	11%	10%	3%

*Custom survey question only

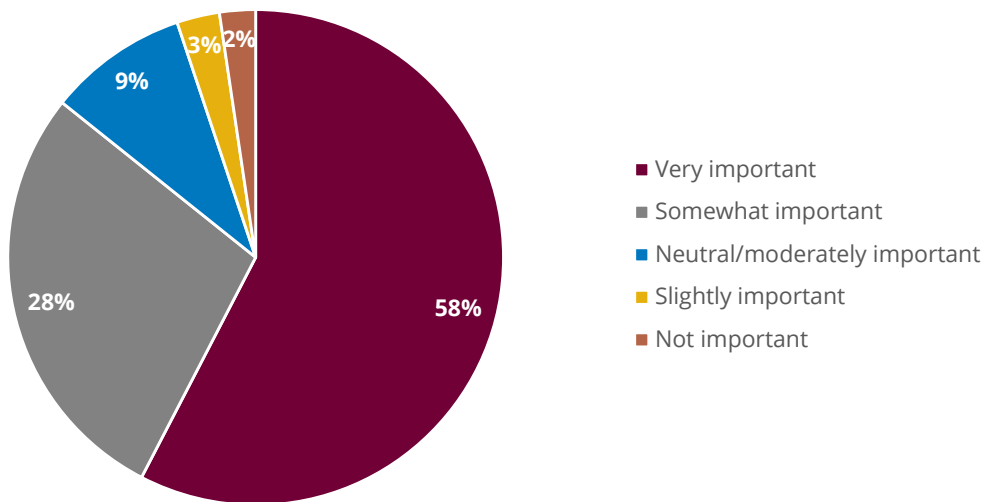
Q8 How important is it for the city to make investments in projects or services that enhance street, transit, and other mobility options?

Custom Survey Results



Very important	Somewhat important	Neutral/moderately important	Slightly important	Not important
57%	29%	9%	3%	3%

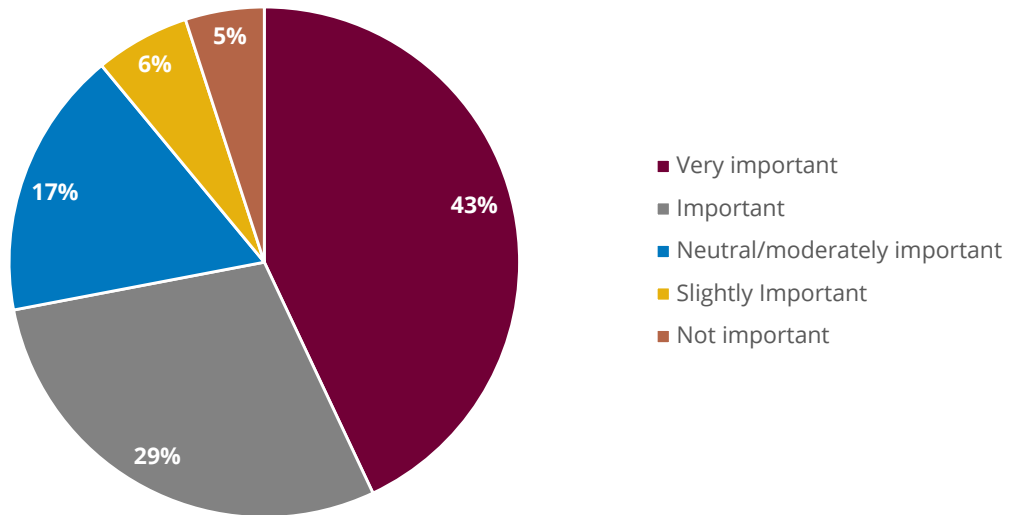
Combined Survey Results



Very important	Somewhat important	Neutral/moderately important	Slightly important	Not important
58%	28%	9%	3%	2%

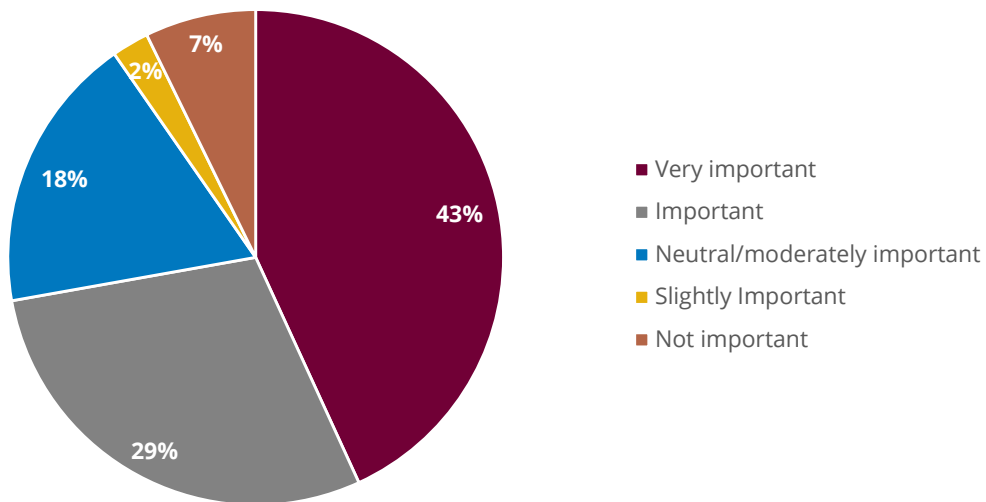
Q9 How important is maintaining the regional transportation sales tax to you?

Custom Survey Results



Very important	Somewhat important	Neutral/moderately important	Slightly important	Not important
43%	29%	17%	6%	5%

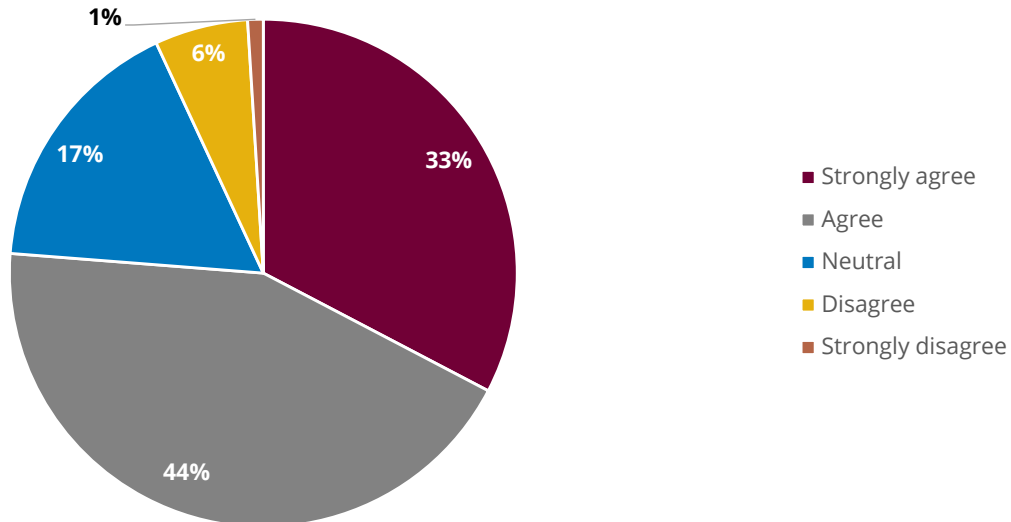
Combined Survey Results



Very important	Somewhat important	Neutral/moderately important	Slightly important	Not important
43%	29%	18%	2%	7%

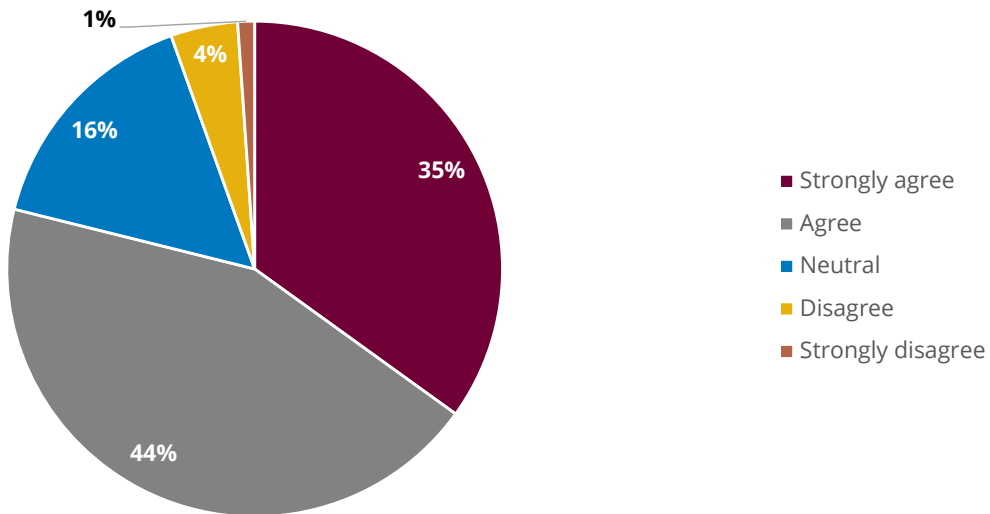
Q10 To what extent do you agree or disagree that the variety of businesses located within the city creates a good mix of job opportunities for workers across many different skills, levels, and industries?

Custom Survey Results



Strongly agree	Agree	Neutral	Disagree	Strongly disagree
33%	44%	17%	6%	1%

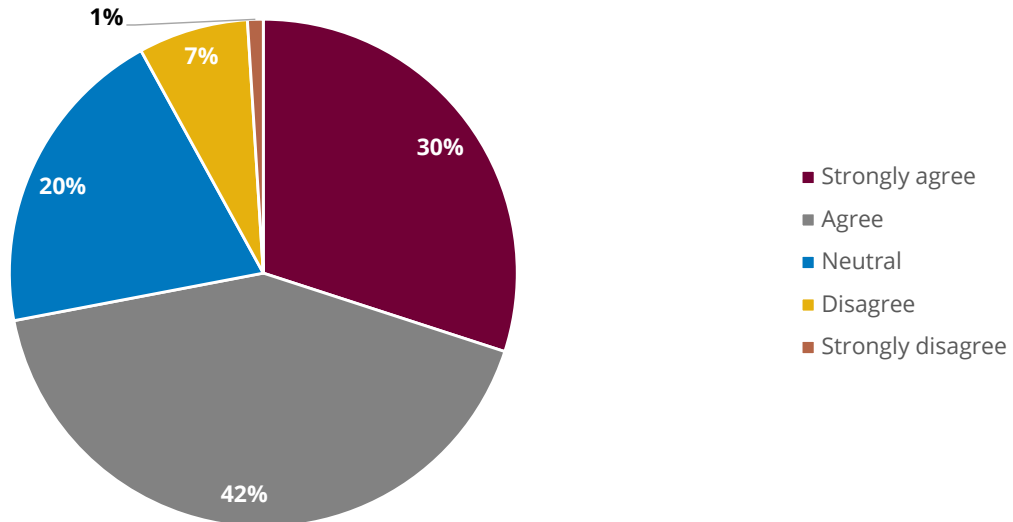
Combined Survey Results



Strongly agree	Agree	Neutral	Disagree	Strongly disagree
35%	44%	16%	4%	1%

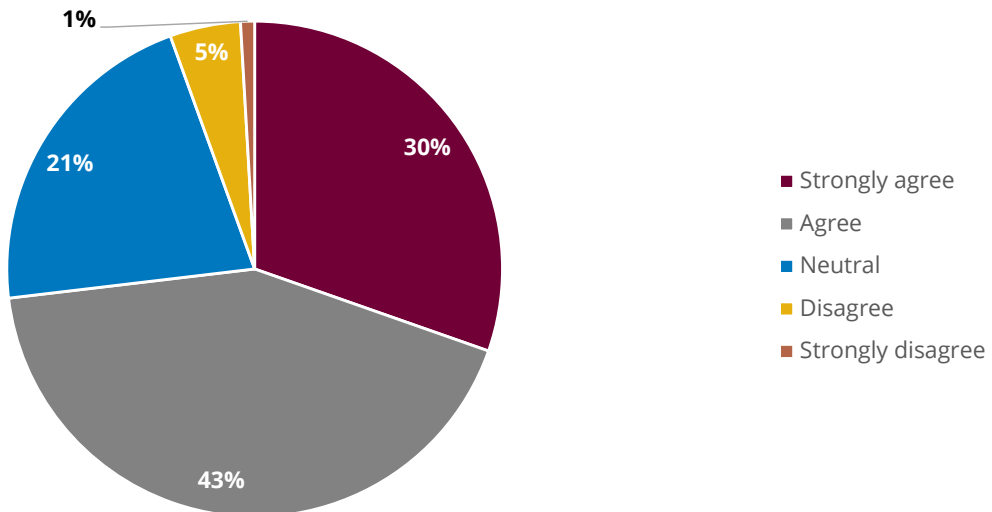
Q11 How strongly do you agree with the following statement: Chandler is a business-friendly environment where I can thrive economically?

Custom Survey Results



Strongly agree	Agree	Neutral	Disagree	Strongly disagree
30%	42%	20%	7%	1%

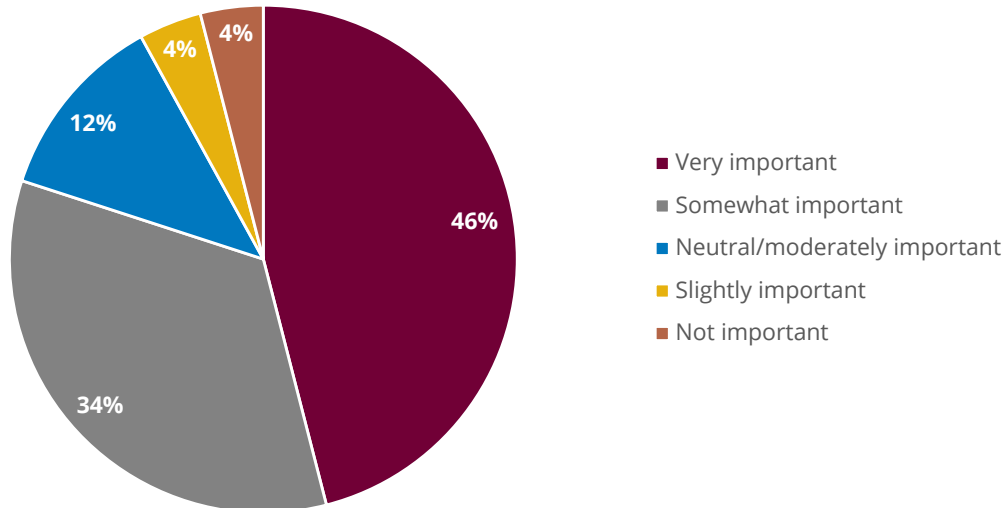
Combined Survey Results



Strongly agree	Agree	Neutral	Disagree	Strongly disagree
30%	43%	21%	5%	1%

Q12 The City has a focus on assisting in the revitalization of existing retail centers. How important to you is this effort to create alternative uses for that property?

Custom Survey Results

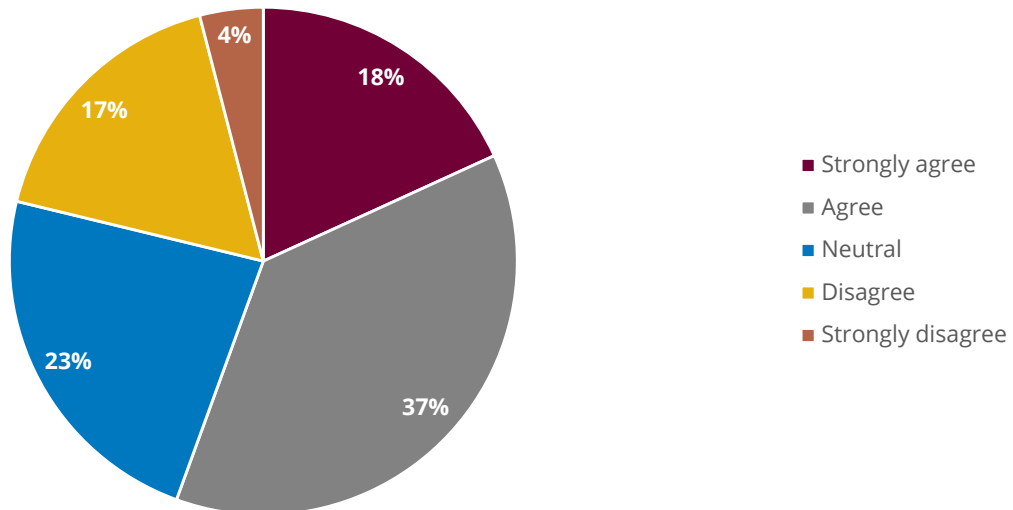


Very important	Somewhat important	Neutral/moderately important	Slightly important	Not important
46%	34%	12%	4%	4%

*Custom survey question only

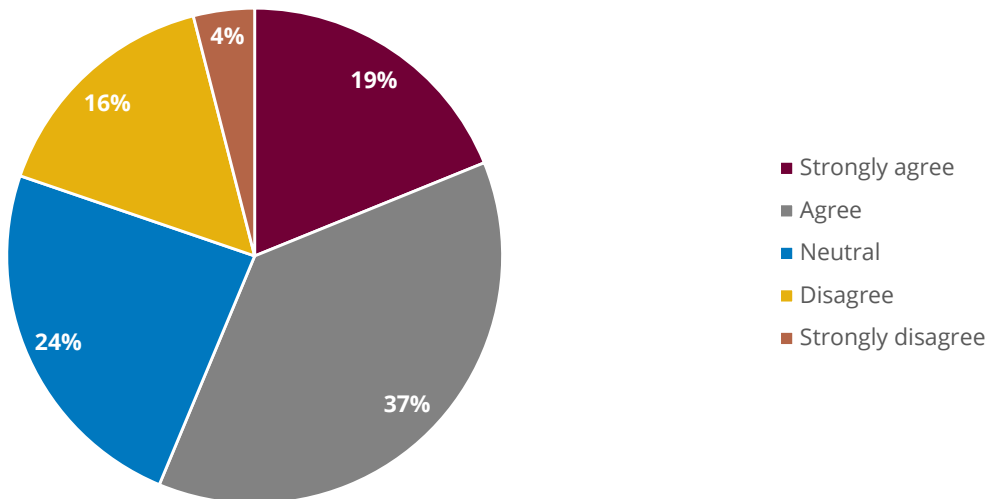
Q13 To what extent do you agree or disagree that Chandler has a diversity of housing options to meet the needs of its residents?

Custom Survey Results



Strongly agree	Agree	Neutral	Disagree	Strongly disagree
18%	37%	23%	17%	4%

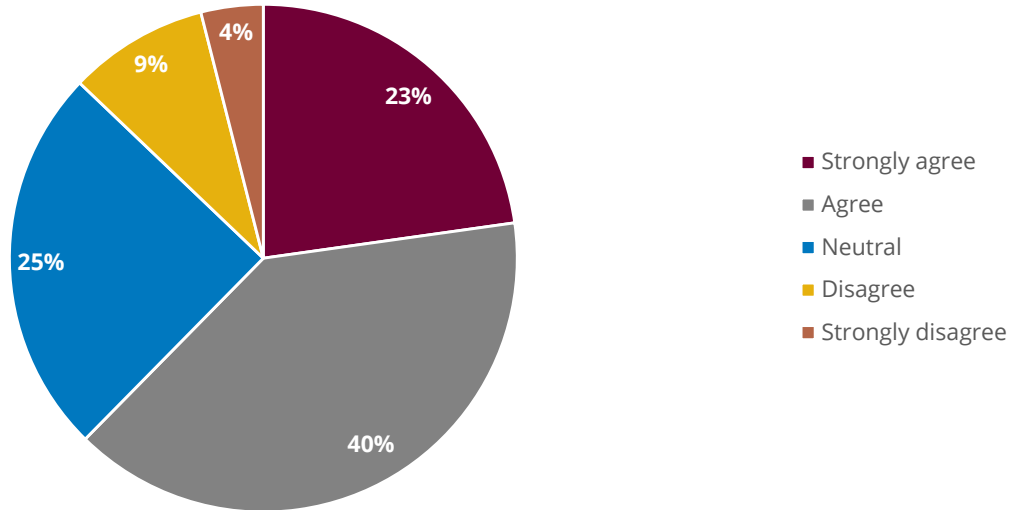
Combined Survey Results



Strongly agree	Agree	Neutral	Disagree	Strongly disagree
19%	37%	24%	16%	4%

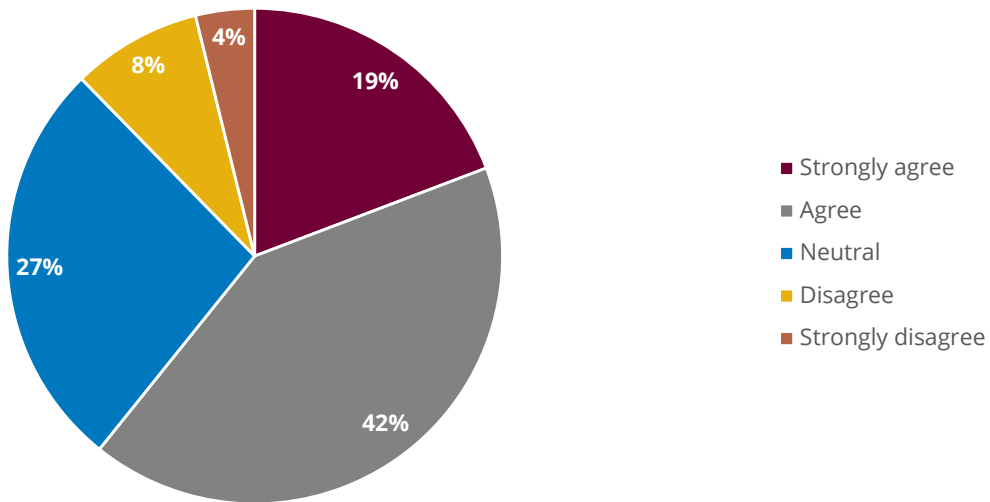
Q14 How strongly do you agree with the following statement: the city is effective in its efforts to educate, inspect and enforce property maintenance, zoning, and sign codes to preserve the quality of Chandler neighborhoods?

Custom Survey Results



Strongly agree	Agree	Neutral	Disagree	Strongly disagree
23%	40%	25%	9%	4%

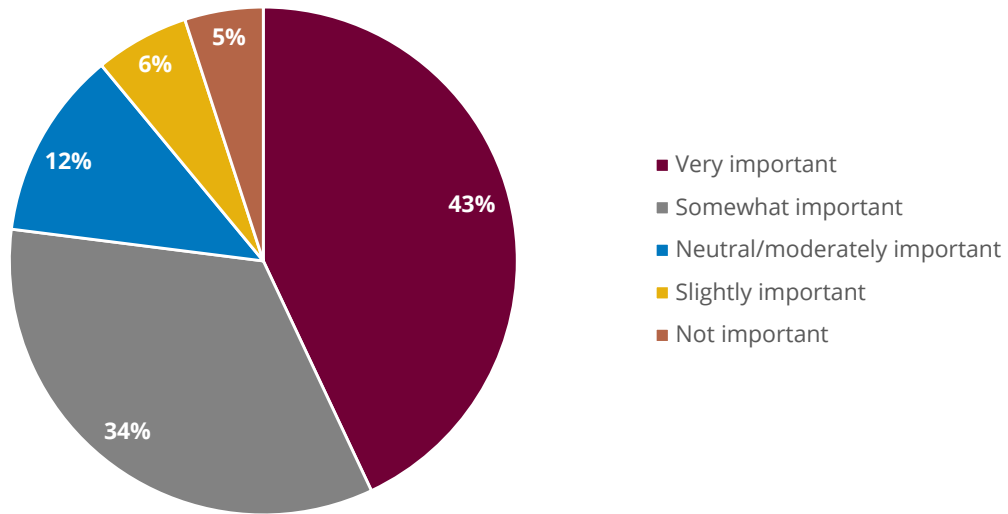
Combined Survey Results



Strongly agree	Agree	Neutral	Disagree	Strongly disagree
19%	42%	27%	8%	4%

Q15 How important is it to you for the City to offer services and amenities that preserve and enhance each neighborhood’s distinct character?

Custom Survey Results

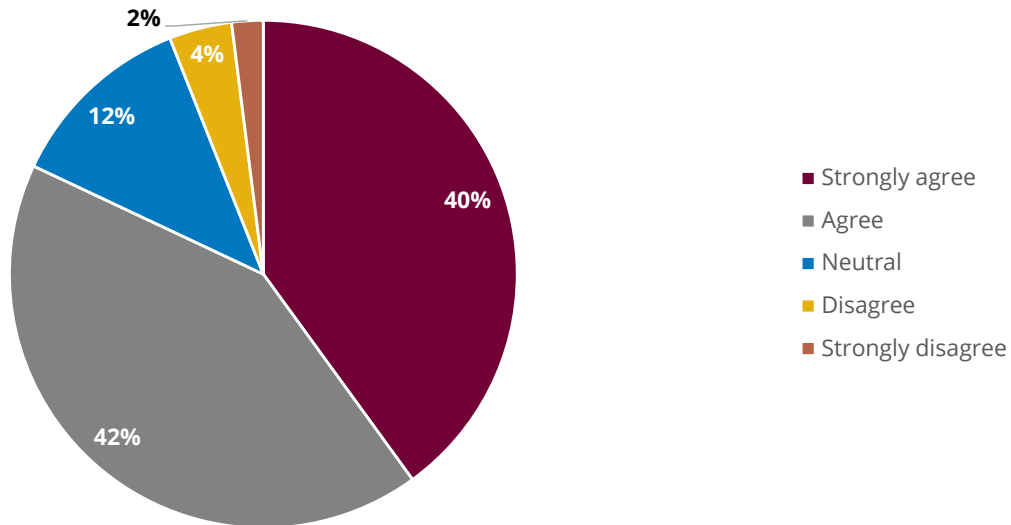


Very important	Somewhat important	Neutral/moderately important	Slightly important	Not important
43%	34%	12%	6%	5%

*Custom survey question only

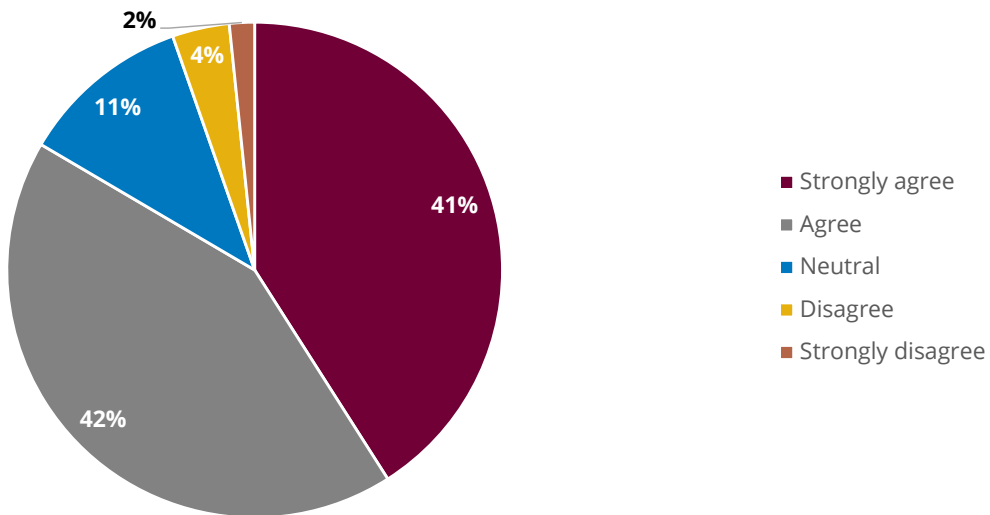
Q16 To what extent do you agree or disagree that the City provides quality recreational amenities (e.g. recreation centers, dog parks, aquatic facilities) that allow for outdoor and indoor activities?)

Custom Survey Results



Strongly agree	Agree	Neutral	Disagree	Strongly disagree
40%	42%	12%	4%	2%

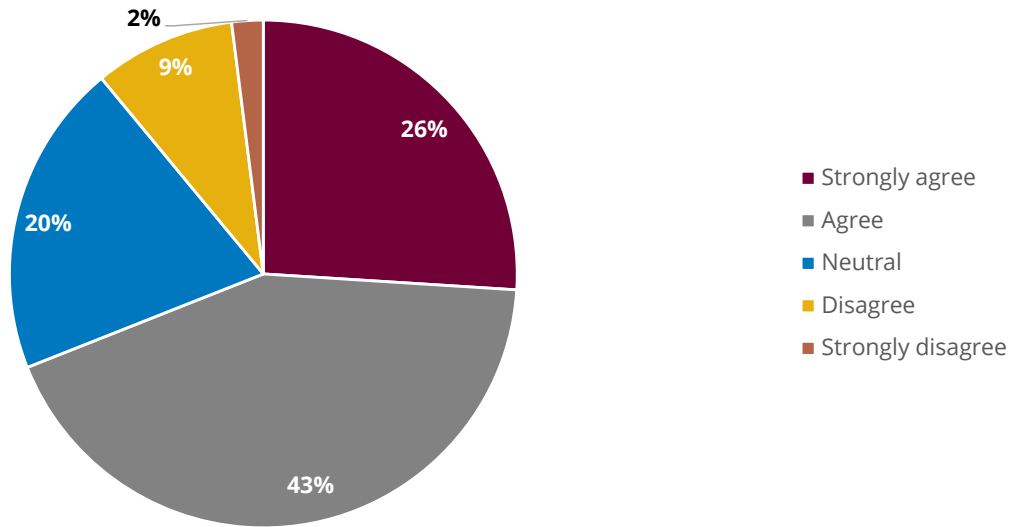
Combined Survey Results



Strongly agree	Agree	Neutral	Disagree	Strongly disagree
41%	42%	11%	4%	2%

Q17 To what extent do you agree or disagree that the City provides a variety of entertainment offerings that meet your family’s needs?

Custom Survey Results

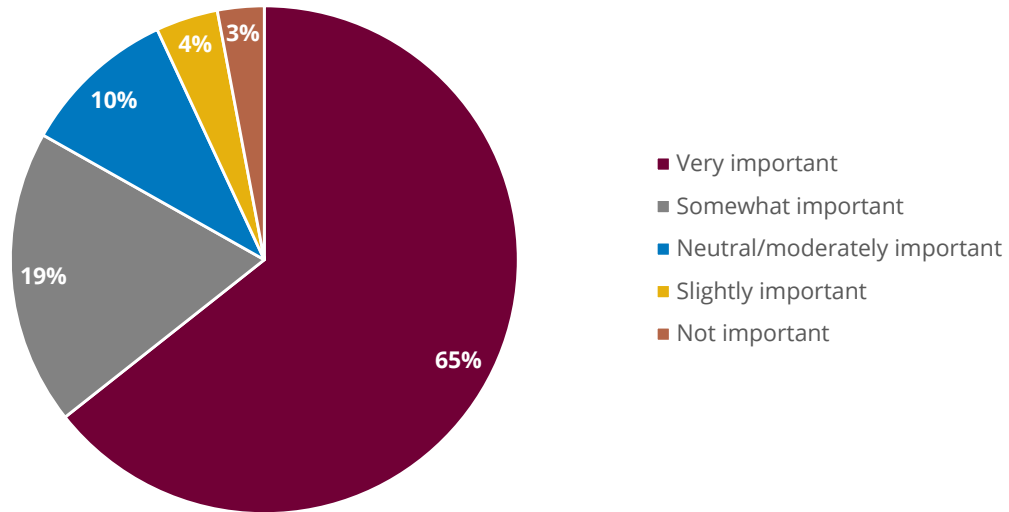


Strongly agree	Agree	Neutral	Disagree	Strongly disagree
26%	43%	20%	9%	2%

*Custom survey question only

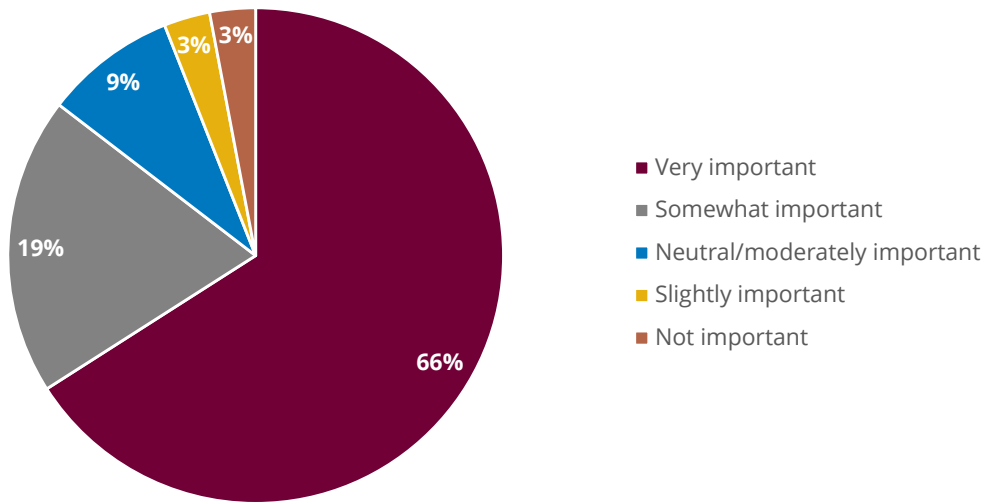
Q18 How important is it to you for the city to invest in sustainability, including water and energy solutions?

Custom Survey Results



Very important	Somewhat important	Neutral/moderately important	Slightly important	Not important
65%	19%	10%	4%	3%

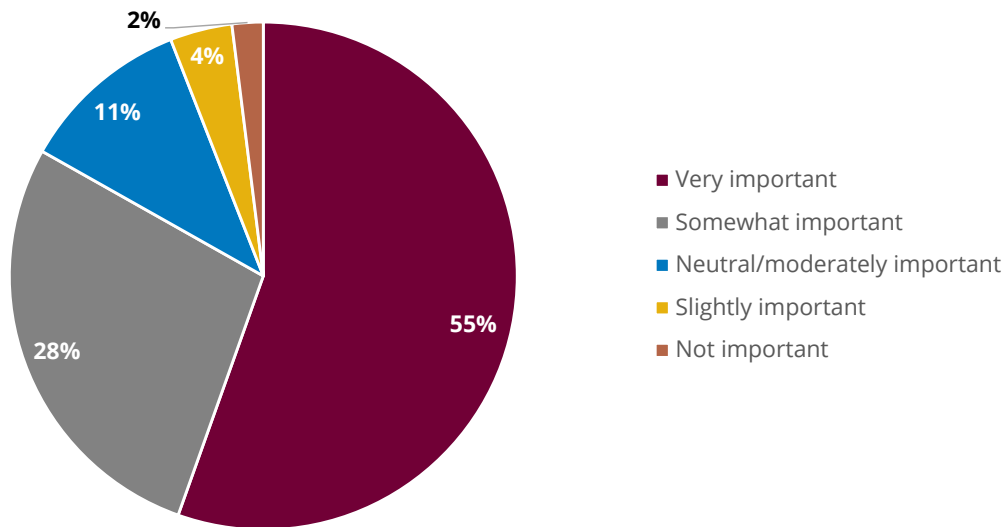
Combined Survey Results



Very important	Somewhat important	Neutral/moderately important	Slightly important	Not important
66%	19%	9%	3%	3%

Q19 Technology Innovation is a key component of serving residents. How important to you is it to expand partnerships with telecommunications, wireless and fiber-optic service providers?

Custom Survey Results

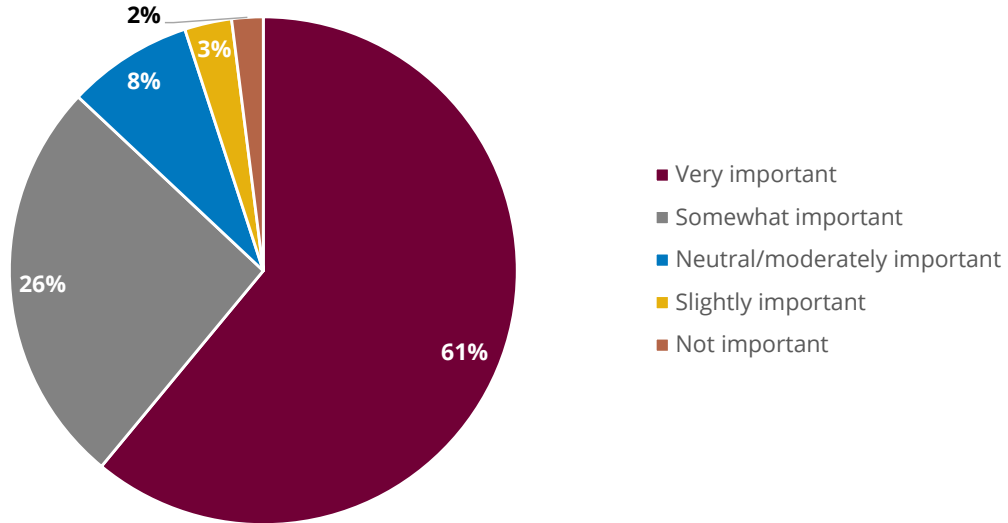


Very important	Somewhat important	Neutral/moderately important	Slightly important	Not important
55%	28%	11%	4%	2%

*Custom survey question only

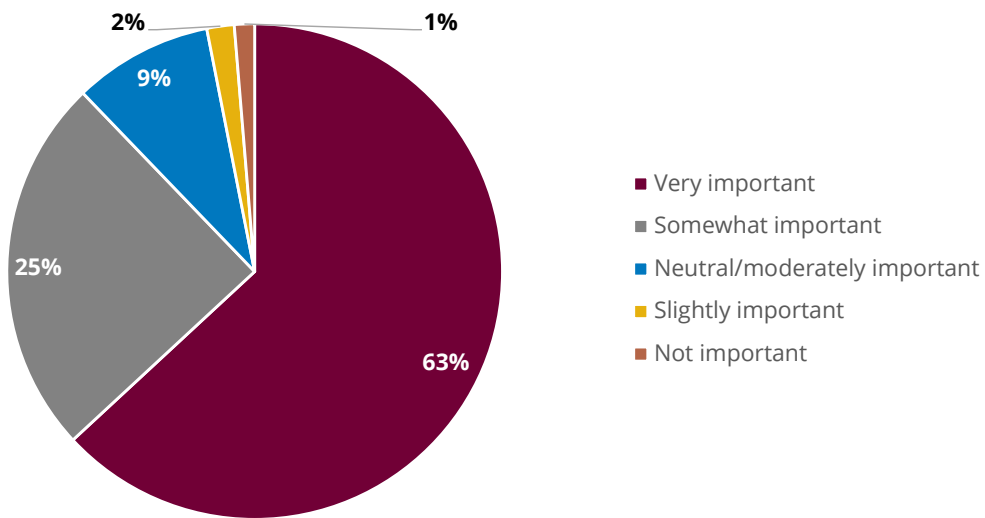
Q20 How important is it to you for the city to retain control over local taxation and financial issues (as opposed to other levels of government)?

Custom Survey Results



Very important	Somewhat important	Neutral/moderately important	Slightly important	Not important
61%	26%	8%	3%	2%

Combined Survey Results



Very important	Somewhat important	Neutral/moderately important	Slightly important	Not important
63%	25%	9%	2%	1%

Submission ID Which of the focus areas do you feel could use additional emphasis or funding and why?

- 1065595 I'd love to see more money spent on making it safe to ride bikes in Chandler. We have a great network of bike paths on the canal but the street crossings are inconvenient and dangerous. Bridges and tunnels would make them much safer and out Chandler up there with the Scottsdale green belt
Revitalize older areas of the city. The north west area is the gateway from Mesa and Tempe and needs to continue to be maintained and protected from losing businesses.
- 1074192 SE chandler has far too much housing without the proper infrastructure to support the growth. Roads are terrible and traffic is becoming intolerable. Seems every new development is apartments and housing, not enough retail. Main streets have no consistency, going from 3 lanes to 2 lanes back to 3 then down to one lane, this causes huge backups in rush hour traffic. For me my biggest concern the growth in housing and huge apartment complexing being approved without the infrastructure to support it.
- 1076509 More affordable housing communities, whether more condos or townhouses, but housing purchase options for people like me with a single income in a non-tech field.
- 1070852 Education, especially for students with disabilities.
- 1080965 Bathrooms at parks
- 1131322 Need to take care of the homeless
- 1155707 Schools because they really need it
- 1078155 More competitive employment opportunities in a range of different areas so that residents of the city can keep up with increasing housing costs.
- 1079872 Stop building apartments! Chandler already has to many
- 1082200 Affordable housing
- 1083698 schools
- 1133652 I think a focus on assisting with the growing homelessness problem would be helpful.
- 1149355 Technology enhancements, fiber etc.
- 1154453 Housing
Listen to your reidents when they have a problem with their road work and is now fooding the street with standing water and not once ever resonded to me. I am sure just like this complaint.
- 1077780 Affordable housing. \$1300 for as 600 square foot apartment is outrageous.
- 1091314 Entertainment, i feel like there is no much events going on at chandler
- 1152690 Public Transit and Affordable Housing
- 1111081 Fiber internet
- 1153696 I think housing could use additional emphasis. I think there needs to be a way to bring housing costs down.
- 1129649 Traffic control. Need to get aggressive drivers ticketed
- 1067264 Plant more trees
- 1076836 Invest in soccer fields - could be used for tournaments
- 1077840 Transportation
- 1080504 Mass transit connection to existing Phoenix trains.
- 1086835 None
- 1107015 Not sure
- 1140071 telacom
- 1054601 Enforcing a no loitering policy to avoid becoming Phoenix
- 1083690 Eliminating vagrants and "addiction centers in my neighborhood. Refurbishment or installing new sewere systems in my neighborhood (they currently give off a foul odor in the northeast corner of Chandler and Alma School). STOP approving and building high density housing everywhere!!!!
- 1066051 Juvenile and young adult crime; end the pretty much two years of road improvements on chandler heights between Alma school and McQueen
- 1138115 Bike and other transportation needs
- 1118019 Housing. It needs to be affordable.
- 1137232 Fund schools the kids need it more than anything
- 1142915 I feel as though the local security agencies and police force need additional funding for staffing in order to provide a higher level of safety for the general public during the nighttime hours.
- 1155223 Fix how busy Gilbert road south of the 202 is. Too many retail spaces and not enough roadways to accommodate traffic.
- 1148068 Definitely the energy investments
- 1134005 Road repairs! The roads have Small & Large asphalt holes everywhere?! We moved to Chandelier in 2003 & the Rosds have seriously gotten worse!
Reduce any restrictions on personal freedom. Stop focusing on green energy projects and let the free markets determine the best path forward in our energy economy.
- 1055007 At the moment I think.wete.doing pretty good
- 1071903 Low income areas. They look underfunded
- 1145978 Transit. We have none some prop work on sundays
- 1155744 Affordable housing for people who wish to work and live in Chandler
- 1077986 Strkeet patrols for speeders
- 1122567 The technology infrastructure. It can be tough in the suburbs.
- 1141302 All
- 1154828 Diversity in restaurants - no more chains
- 1081277 I see at least 2 car accidents a week on the highway 101 exit ramp #60 heading south bound
We need more patrol around the businesses and or educational about alarm systems. I here are a ton of break ins. It's always the wondertul guys rning bikes all over.
- 1151176 We need more housing for household incomes less than \$40,000 a year that is safe and affordable. The housing crisis and inflation is a huge problem all over. If we could get a few more mobile home parks in unlocked land it could help or if we can place AuD's Modular's etc,Ä¶
- 1154766 We do need to do something with the old Frys building and the others. Why? Because it's an eye sore. Maybe we could do a farmers market in all those empty spots something useful.
- 1074488 Affordable housing; adequate water & utility sources for the future
Senior services and resources that include assisting families care and provide for their aging loved ones while they too are trying to provide for their own families.
- 1080209 Pedestrian safety, schools, parks (indoor and outdoor)
- 1153650 Get rid of bike paths on the streets, they are a hazard to drivers.
- 1059823 Housing. Young people can't afford to rent in chandler. Forget about buying in chandler
- 1060196 the financial issues so we get les broke.
- 1146185 Affordable housing
- 1157391

Submission ID Which of the focus areas do you feel could use additional emphasis or funding and why?

- 1118812 North Chandler does not get enough attention. Empty shopping centers everywhere and not enough affordable housing
1049769 Teen violence. More counselors and options for after school activities
- 1078421 Recycling! It's very disappointing that the city has reduced what is recyclable and not. We end up taking most of our recycling to other cities that do accept
1118165 Poverty & low income housing
1073258 Revitalization of existing shopping centers (empty buildings).
1086988 Affordable housing
1055022 Parks, more Pickleball courts
1077528 More ADA compliance
1150584 Public education
1074550 Trees and Parks
- Although it seems things run well for the most part, we live alongside Arrowhead Meadows Park and continued or expanded funding to help the unhoused would be helpful. I am also concerned with police funding including whatever training is needed to help support understanding diverse groups especially in times of international strife and local protest, as well as some of the terrifying youth crime we hear about in Gilbert. Finally, I am excited to hear more about
- 1072706 Google Fiber and other tech advances that we can benefit from as individual families. Thanks for the great work so far. We're glad to be here!
1108718 We need to focus on how fast cars go in our roads and causing accidents. Our main streets have become freeways.
1079085 In housing. Lots of people are struggling to pay rent
More common space areas for gathering. Downtown Chandler has so much potential to accommodate that. Have to re-think about how to use the space to create (splash pad, outdoor patio seating shade areas). I go to San Antonio all the time and they have done a great job of creating spaces for everyone to enjoy
1136033 in their downtown areas. I wish we had that kind of vision.
1054520 Parks
- .geez I typed an entire story here and the next button didn't show and my stuff didn't get sent! My pet peeve is city employees leaving their vehicle running while sitting! So many times this happens I shut off their trucks!!! What a waste of gas, pollute the area too! Please put a halt to this awful practice!
1082974 Stop showing the building of apartments and cookie cutter homes so close to each other! Stay focused on our water supply.
1116456 Cleaning up older neighborhoods
1134486 affordable safe housing
1145024 The children
1050532 idk
1061902 Affordable housing to meet the needs of the working class and retain great residents.
1140202 Public schools
1069261 Water conservation Additional bike trails that go over or under streets like Scottsdale's green belt
1075212 Homelessness as we need housing that people can afford so they can maybe not be homeless
1080760 Red light runners
1080880 parks
1073171 Public transportation
1080058 Affordable housing
1082946 Rent prices are way too high. I may have to leave because a 1 bedroom apartment is \$2000 a month. Totally unacceptable!!!
1083841 City services. They are somewhat unreliable and seem to be understaffed.
1118542 TRANSPORTATION
1153293 Expand downtown Chandler to make it nicer more lights
1120818 Help with housing low income families
Growing too fast. The number of apartment complexes build over the last 3-4 years is too high.
1060889 Need to try and preserve a small city feel.
Businesses are leaving, which makes a lot of buildings empty because of all the traffic and all the people moving here the roads have gotten bad my neighborhood put in a petition for not having a gas station, another gas station on the corner of Dobson and Ray Road. The neighbors were against it, the traffic is already bad there at the intersection and now it looks like they're going to build it anyway what's the point
Public transit. Housing as well. More recreational areas, soccer fields, exercise tools and equipment at public recreation areas. A more fit, healthier population
1153012 means more returns to the city in the long run.
If there could be tiered pricing at bear creek golf course for city of Chandler residents. Prices especially in winter/spring are very high and with the influx of out of towners making it busy there's no benefit to the residents.
- More commercial/ restaurant/ and retail space. There's a lot of apartment/condo complexes popping up but I'm not seeing the number of social areas growing at the same clip. I don't want the current social areas to be overly burdened.
1157189
1051540 Public transportation needs to go further
1151513 To fix streets and create more businesses
1156843 Entertainment
1078929 Zoning because there are too many apartments being built. It's overcrowding the city and making it a less desirable place to live.
1080705 Love Chandler
1048767 Public transportation.
1077204 Senior housing - rent is too high for the average SS income
Enforcing codes within the city.
Neighborhoods are being run down by the lack of code enforcements. Vehicles, boats motor homes etc sitting in streets sometimes years. Construction or service businesses being run from private homes multiple work trucks etc in streets . Code enforcement is non existent.
1120814
1138585 Nothing everything is good
1144459 Homelessness happening in Chandler. Seeing a lot of people wandering on the street. Makes me sad that they don't have a place to live
1147503 Maybe the streets need fixing
Public Safety, A noticeable rise in neighborhood crimes (mail and package theft, transient population, traffic issues (particularly in school Zones/areas), etc.). Education, A more focus on funding and adequate staffing for schools that are struggling to maintain standards and teacher turnover. My child had several teachers leave mid-year to be replaced by substitutes with very little structure to curriculum for the remainder of her semesters. Concerning that these students may not be properly prepared for the next grade
1058137 level in these subjects due to constant changeover.
1153778 I'm not sure
1070010 I feel like every area is getting the same amount of funding, and it is starting to become visible.
1145080 Safety
1077616 Encourage technology. Drone parks. Public webcam and wifi in parks. Rocketry allowed in parks.

Submission ID Which of the focus areas do you feel could use additional emphasis or funding and why?

- 1080928 Freeway off and on ramp cleaning trash is everywhere
- 1081052 Mobility for those that cannot afford a car. Something like the blue orbit in Tempe Chandler is a bit on the pricier end of the spectrum in terms of cost of living. With the housing crisis and the way wages are not reflecting what people actually need to make in order to live, it'd be nice to see some tax dollars go into more things such as food banks, cheaper Healthcare options, and cheaper housing options.
- 1131683 Transportation and the roads need to be focused on because there are so many people moving here and the traffic is getting out of hand. We need more desert trees planted everywhere to help keep it cooler. I went to an SRP seminar that talks about the importance of this. We also need to help residents conserve both energy and water.
- 1066223 School
- 1146502 Affordable housing. Housing is unavailable for the middle class- school teachers cannot live in Chandler/ must have 2 jobs to afford rent. Expand low income housing but also enhance housing for those in the low middle class
- 1051629 Protecting our farm land from commercial real estate
- 1139462 Alternative and green transit & sustainable energy being incorporated holistically.
- 1080214 Affordable housing because of continuing inflation. It feels like everything is getting way too expensive
- 1155082 The focus area that i feel that needs additional emphasis is the park because there is not much things to do at the park
- 1157265 Public (non-charter) Schools and teachers need to be funded. A student at chandler high school died on campus last school year because no competent adult was able to be notified quickly enough or was able to respond to something that could have been prevented.
- 1092654 Continue to support the police and first responders such as fire department. Please leave some open spaces such as parks, green belts. We are becoming a high-rise apartment maze and will lose the small town feel.
- 1137553 Parks
- 1151269 Build more dog parks in south east chandler
- 1154374 Affordable housing
- 1054140 Affordable housing
- 1083808 Affordable housing
- 1110415 Community services such as regular bulk trash pickups rather than random schedules limited times per year.
- 1082649 I want you to STOP funding ride shares and other transportation options that are already more than adequately served by the private sector. The city does need its own ride share service
- 1155309 Roads
- 1076440 Police and community outreach funding. The homeless flocking to our neighborhood and on every major street corner is concerning
- 1102967 Chandler continues to head in the right direction w/good leadership.
- 1107020 We need a good quality splash pad. We need to stop approving apartment complexes and multi family housing. Our schools and infrastructure cannot handle more population. The fireworks need to stop.
- 1151458 Housing because rent is to high.
- 1053216 Education. Always.
- 1081877 Public transportation
- 1076955 Recreational parks
- 1128865 Homeless population on the area!
- 1074946 Small Business
- 1151593 good think
- Connecting Chandler with Tempe and downtown Phoenix through light rail and expanded park and ride. Redoing park equipment that is outdated and "too safe" and not fun for kids. Expanding library services.
- 1060821 No opinion
- 1076562 Programs for Trap, neuter and return of cats.
- Many people are annoyed by stray cats and resort to cruelty. Hungry sick and inbred cats suffer.
- 1083011 Some individuals acting out of sympathy are harassed
- 1070874 Indoor parks for summer recreation.
- 1079919 I would like to see older parks be given some TLC and have updated features ie pickle ball courts and things built.
- 1156667 Roads
- 1082772 Safety. More police officers and more patrols. Less watching road work duties.
- 1077945 Roadways as you continue to allow overpopulation of the area with too many apartments and homes being built on top of each other.
- 1116099 Parks. Create some disc golf courses for use. Easy to maintain and low cost to implement.
- 1152106 None as I believe the city is meeting all the requirements successfully in each area.
- 1071680 A focus on affordable housing. Plans for that seem to be squashed in Chandler.
- 1155969 Hospitals and schools
- 1082591 That rent wasn't so expensive so it's more affordable to live in the city.
- 1155608 none
- 1142687 Fair and affordable housing
- Cleaning up run down areas
- 1071700 And enforcing landlords to get there property cleaned up
- Making sure Chandler maintains the original Chandler Master Plan that was voted on by the people of Chandler. Stop selling land to out of state investors like Dominion that do not care about out community.
- 1075704 The schools beacuse I feel like they can use better education
- 1091971 I believe two area need additional attention: 1) code enforcement. I see many, many code violations around the city. 2) I believe we need additional funding and support of our great LE department.
- 1081857 support of our great LE department.
- 1090931 I just want to see fireworks banned!
- 1059150 Road conditions have deteriorated greatly in the past few years. Clean up the roads!
- 1063786 Road repair , too many cars on roads
- 1079287 Maintain the current level of local government and school control. Keep state leadership out of local politics both school board and city council
- 1083801 So !'ll services to support police and fire
- 1148192 Notsure
- Homelessness, there are people sleeping at the bus stop when I go to work and they need a place to stay so we do not become like DT Phoenix. There is no affordable housing in chandler, rent is insane and new home prices are completely out of control. Investors should not be able to drive up the cost.
- 1081783 Watch our taxes
- 1083469 I would say put more funding on the local transportation. I have heard a lot tourists said chandler not enough transportation could get fast enough.
- 1146118 Sustainability
- 1061229 I could use it in that exact areas, it's beneficial
- 1111691 Availability for people that can't walk too far to enjoy events in the city
- 1054021

Submission ID Which of the focus areas do you feel could use additional emphasis or funding and why?

- 1082587 Education
Chandler spends too much on police, fails to provide adequate affordable housing, and completely ignores the needs of disabled residents. The town only dusts
- 1107185 off our NDO when it's time to brag about it- never when it's time to take principled action.
- 1078330 Roads
- 1078882 Parks and Recreation
- 1079347 Nope
The city needs to be involved in New developments for multi-family living and make sure Fire stations with equipment & staff are increased as population increases. This also applies to the PD.
The city must continue to hold the hard line on businesses and industries that use high volume of water as we need to conserve as much as we can for use in our homes.
- 1136320 our homes.
- 1155312 Additional funding for schools with the growing young population in the area.
- 1077351 Cracking down on homelessness and drug use
I see a lot of businesses going under, a lot of retail and restaurants that are leaving and never coming back. I think more effort to retain and attract new would be a great idea.
- 1077827
- 1083798 internet for the city. Downtown chandler is frequently overloaded on weekends and business wifi doesn't work. have been stranded bc I can't use uber
- 1097825 Transportation
- 1136966 Need places to go like Gilbert or old town or any city around not enough venue type places with restaurants all together
Green space, water protection, compost program, waste reduction, recycling, all new buildings should be built with a focus on closing the loop, water, energy, and waste reduction & efficiency. Everything I've witnessed being built in the last 4 years is low quality and only continues to increase energy, water, and waste inefficiencies in this city. This is a massive problem, and should be the largest focus of this area above all else. Especially with big businesses (Intel) massive
- 1156955 water demands and trickle down from pollution.
- 1154048 Parks and recreation.
- 1145110 More activity's and safer sidewalks
- 1056002 Good
- 1070397 Public safety
- 1071161 Repair and maintain city streets including neighborhoods and keep trash cleaned off streets and freeways
- 1079165 Pay teachers more and cops less
- 1149159 I think that we could emphasis infrastructure cuz it's aight
- 1060782 Transportation to make chandler less car dependent
- 1133629 All of the areas are getting the right amount of funding as far as I'm aware.
- 1072774 Senior support
Homeless Need to help more and work with those that try to help them by having at least monthly or quarterly meeting not to remove them but help get off the streets and stay off. Don't fine people for trying to help. Also just because your are allowing more housing. i.e. apartments don't raise my utilities to cover their. Should be on a tier rate. They should pay more not us who have bee. Here for years. Also the benefits for seniors should be by age period not by how much we make.
- 1079040
Road maintenance because our roads are terrible and always in process of being dug up or worked on. Develop a way to regulate the commercial and retail business space costs. Small or local business cannot pay these prices. The only thing open are national chains. They're surrounded by empty spaces. Only super rich or corporate can do business here at this point unless already established a while ago.
- 1092484
- 1119007 Schools
Housing, we need more moderately price single-family homes along with a decrease in apartments. It seems there are a half dozen large apartment complexes going in across the city. These are a blight on our community they add massive congestion to our roads a very high demand on public services and do not bring in the tax base that businesses do I would like to see zoning changes made to eliminate the development of any further apartments in the city limits of Chandler
- 1151343
- 1076563 Police enforcement of fireworks abuse.
- 1157022 Tech infrastructure
- 1135247 Revitalizing strip malls that are empty, it looks terrible and makes the city look unattractive
- 1054481 Need more police
- 1079404 Cleaning up Arizona Ave. everything north of Gary's Auto is rough.
- 1125079 More parks and rec's
- 1069208 Affordable housing options should be enhanced.
POLICE presence is extremely important to me to keep crime/gangs/tagging/homeless away. I worry the most about crime/safety and want to keep our neighborhoods free from decay. The Chandler Fashion Mall area has gone downhill a lot, it used to be a nice neighborhood. I now go to Gilbert, San Tan area, as it is so much cleaner and safer. (I do appreciate Downtown Chandler improvements.)
- 1083040
- 1112192 schools
- 1108604 Expand bus services to include areas south of Pecos
- 1152683 Housing! No more apartment complexes
Accessibility of all areas, consult mobility aid users before renovations on parks and public areas, door buttons, smooth walking surfaces, rubberized surfaces for playgrounds rather than sand, wood or other filler materials which restrict wheelchair use
- 1053173
- Additional and recurring investment in community amenities (parks, trails, play areas, nature experiences, landscapes). As areas/neighborhoods age, it is important to reinvest across Chandler. Keep Chandler working and looking its best. Community spaces and programs make our city a great place to live.
- 1073262
- 1082319 Homeless population
Quit over building in the city, way too many people here already. Too many of these people are already trying to start gentrification of the areas the are moving into.
- 1083734
With an unlicensed sober living house operating next door to me, the city needs to step up code and law enforcement on these things. I paid a fortune for my house and there has already been a major police action at the house next door. If these places are going to be zoned into nice neighborhoods, somebody had better enforce some rules. The HOA does nothing.
- 1067891
- 1077973 Recreation
Transportation, as the growing area population frequently out paces construction of additional roads/pathways and maintenance needs increase with additional traffic.
- 1079410
- 1131303 Water. Without it we are done
- 1141293 Eliminating short term rentals to free up the houses for people to actually live in. Widening the very overcrowded streets (Alma School and Dobson)
- 1084331 Affordable housing
The rental market is expensive. Studio apartments are almost impossible to find and one bedrooms and one baths should not be \$1,500. Companies that build apartments shouldn't just cater to the Intel and microchip crowd
- 1082619

Submission ID Which of the focus areas do you feel could use additional emphasis or funding and why?

1080917 Parks

1152522 Police to round up the vagrants

1057553 Need to develop a work force that wants to work!
I think funding should be on the freeway exits by putting in spike strips so when a wrong way driver goes up the wrong exit it flattens their tires before they get

1078620 to far on the freeway and cause an accident or kill someone

1147922 Amount of pay for workers.

1151092 Expand public transportation further south

1081909 Trash, Yard Cleanup, and Recycling.

1097933 Security. The world is getting scarier everyday and we need to protect our kids.

1084958 Teacher salaries in order to hire the best qualified teachers

1133877 housing because many houses in chandler are very expensive as the suburb is expanding but they are not accessible to all

1141081 Cheaper houses, higher property tax for out of state homeowners

1141361 I think you covered everything.

1082720 NA

1151582 Altern

1074259 Transportation and bike safety
Further regulation and antitrust regulation in the apartment and rental housing industry. These businesses collude to restrict service offerings, force residents to

1106434 pay for services they do not use, and to artificially increase the price of rent

1107086 Chandler needs more baseball and softball fields.

1115848 Everything

1079700 Parks

1081936 Slowing down new building (apartments, etc.) when we're looking at water issues and school over crowding.

1121144 Support for homeless

1134014 Ascend

1151250 Housing and basic health services for our unhoused and low-income residents. Rent control and improved tenants rights.

1133318 Afterschool programs and schools because it's important for the children
Charges and use limitations for Chandler residents to the transfer station. Charges increased and usage allowed decreased. Chandler residents need regular

1078590 access to keep their property maintained.

1080968 Traffic control, patrol, enforcement of laws

1074593 More policing of red light runners, static driving and speeding. Never see a police car for these issues.

1086901 More live music offerings and restaurants similar to Gilbert.
Affordable housing options. Creating an environment where more people can become home owners, not just renters. Our current housing prices are way above

1106037 what even average middle class residents can afford.

1154792 I want to die I did not win a prize on Toreba and now have a suicidal ideation

1063551 Grocery's because expenses are high

1056471 Public housing, public safety
Busses. There are zero busses in my neighborhood. I no longer drive or have a car. Taking Uber, or having stuff delivered is really expensive. Is anything going to

1063315 be done to remedy this?

1083649 Schools
Apartments are too expensive, and there's a lack of housing for single people that are still not old enough for the retirement communities. Big houses are being

1107043 built; no options for tiny homes or little cape cods with two bedrooms, etc.

The intersections in South Chandler specifically are nightmares, and they are dangerous for drivers and pedestrians (using the crosswalks), and Drivers are speeding (even though school zones during school hours), running red lights, and driving aggressively. The crosswalks need to be widened, and the spot for traffic to stop needs to be spaced farther back so there is a buffer for the crosswalk. Lights (like in Downtown Chandler would alert drivers that the crosswalk is being used). There are a lot of kids in South Chandler utilizing these crosswalks. Gilbert Rd. is especially bad, and there is a lot of retail and kids on foot and bikes. Also- it wouldn't hurt for Chandler to make its schools look a little nicer- I'm sure that's a school issue, but seriously, Chandler schools- especially the high

1135229 schools are so trashy looking.

1097452 The focus areas are useful because they tend on giving me some extra bucks ☺☺☺

1082580 Police training, some of them could care less and are very judgemental

1064357 Community outreach programs
Better security in all CUSD schools (with focus on high schools). Establish better protocols (and considering new issues involving social media and from lessons

1079415 learned, ex. Perry Gilbert Goons) for bullying/harassment/gang activity.

1144972 Technology updates

1083590 Police funding must be a priority.

1104115 Parks need restrooms

1127046 So we can meet everyone's needs

Parks, the ability to walk and bike safely, traffic safety (speeding and safety at intersections), as well as aesthetics (Chandler is ugly) are all lacking. The schools

1080179 are also ugly and rundown (And can we please get some windows? Do the kids and teachers need to sit all day in rooms without daylight?) and underfunded. STOP BUILDING HOUSING!!!! STOP BEING GREEDY AND PACKING US IN LIKE SARDINES! 30+ YEARS AGO, CHANDLER WAS AN AMAZING PLACE. ITS TOO DIFFICULT TO GET AROUND NOW WITH OVERCROWDING. TOO DIFFICULT TO GO TO STORES. EVERYTHING IS TOO DIFFICULT HERE NOW. THE PEOPLE DONT WANT

1105247 OVERCROWDING. THERES A WATER SHORTAGE. SHAME ON THE CITY FOR DOING THIS!!!!

1082513 Financial
How about less funding? Stop pissing away every cent of revenue pandering to woke bullshit. Next, get road construction under control, takes far too long and is very disruptive. Ever hear of working two shifts? That's what we do in the real world. The City should deal with public safety, infrastructure, and education.

1121911 Anything beyond that is a waste of tax payer money.

1133841 Education

1123421 Low income housing

1144863 Free community events/classes, more water recreational spaces
Public transportation. There should be easy access for anyone to have transportation and should be available easy with more bus stops and other forms of

1141246 public transportation.
Honestly, I'm very happy with Chandler. I think it's managed extremely well. Our property taxes are used effectively and efficiently. Construction on roads seems to take a lot longer than years ago. I'm not sure why, but it's noticeable. I'm from the east coast where projects took forever. Please pick up the pace. It definitely

1078750 slows traffic.

1083047 Revitalizing neighborhoods

1093617 Schools

Submission ID Which of the focus areas do you feel could use additional emphasis or funding and why?

- 1156923 Transportation. I wish there was more connectivity to the metro or a spur to the light rail or any sort of viable public transport.
- 1049659 Safer intersections & more enforcement of traffic regulations.
- 1049954 NA
- 1064194 Transit services. We need to cut back on car pollution. We need a solution to cars idling at schools.
Recreation - tennis
Transportation for youth and seniors
- 1076589 Public safety - proactive services
- 1105198 Inclusion and opportunities for viable employment for individuals with disabilities.
- 1144770 emergency services
- 1074101 I'm not really certain.
- 1134232 Traffic at Christmas
- 1103938 address the number of people that appear homeless or in need of assistance. I am a big fan of 'you earn what you receive', so am not advocating freebies.
- 1114555 Small business and entrepreneurship
- 1129306 Downtown blight
- 1145982 Education because it lacks
- 1139970 Our schools are old and need more funding for the kids
- 1156828 Sustainability projects
- 1051817 affordable housing for low income and seniors
- Train your police officers so they don't make up the law as they go, leading to illegal stops and false citations if they're just going to act like cowards and no-show in traffic court like cowards. My rights were violated by some young officer for riding my bicycle inside my neighborhood around 10:30pm at night without headlight, even though I had my cell phone mounted with flashlight on. The officer abused his power by making up the law as he goes and ticketing me saying my cell phone flash light didn't count when there's nothing in the statute that states that, nor is there anything in the statutes that authorizes an officer to alter the statutes. I was prepared to sue the city for violating my rights with an illegal stop, but the officer didn't show up to court. I am one of Chandler's more wealthy citizens, and I was born and raised here. I live in a wealthy neighborhood and I paid out over \$1.8M in taxes in 2022. All I want when I'm sweating my ass off riding my bike around my neighborhood in the heat of a summer night is to be left alone. Having officers patrol in my neighborhood at 10PM on Memorial Day when they should be out looking for drunk drivers is a mismanagement of city resources, so it seems like training is needed from the police chief's level on
- 1059038 down to young patrol officers. Otherwise the city is going to find itself as the Defendant in more lawsuits.
- 1156716 Transportation. Some of the bus stops on Chandler Blvd. Do not make sense.
- 1081138 Affordable single family homes are needed in Chandler. We're drowning with all the apartment complexes. Families need affordable housing.
- 1083845 Safety- need to have police visible and around. I used to see them more often than I do now. Have lived in Chandler for 28 years.
- 1129899 None
- 1136562 Building the public transportation system. It is impossible to get anywhere without a car
- 1079856 Fundraising
Parks and recreation is very important to families with young children. There are better options for big splash pads and new parks in Gilbert and Queen Creek
- 1134238 compared to Chandler overall. Having longer pool hours or a big splash padded would be very helpful.
- 1083724 Private companies by my house are empty
- 1107430 I don't know
- 1154146 It should be on helping the homeless
- 1156504 Infrastructure
Housing - even people with decent jobs cannot afford to buy a house. In my street there are many adults living at home with parents because homes are too
- 1071563 expensive. Also, I despise neighborhoods set up for one group of people, they should always be for mixed use
- 1074843 the neighborhoods we need safe and clean home environments
- 1119144 Recreational. For example - I love the fact that Tumbleweed Park is getting new outdoor pickleball courts!!!
- 1154468 Focus #5. Blight
City parks and clean up. Find me a park in Chandler that has even a remotely clean restroom of its even open. Everything is so dirty at most of the parks in the
- 1110071 city. It's disgusting
- 1157102 i think all of them are important but #6 is a good start because our growth and stability as a city is crucial
- 1079077 Stop allowing builders to build houses on top of each other ala California. Also, no more subsidised housing. Your ruining Chandler