

DownloadCR-05 - Goals and Outcomes

Progress the jurisdiction has made in carrying out its strategic plan and its action plan. 91.520(a)

This could be an overview that includes major initiatives and highlights that were proposed and executed throughout the program year.

The City of Chandler receives Community Development Block Grant (CDBG) funds from the U.S. Department of Housing and Urban Development (HUD). The CDBG Entitlement Program provides annual grants to eligible cities and counties on a formula basis to support the development of viable urban communities. These funds are used to provide decent and affordable housing, create suitable living environments, and expand economic opportunities, principally for low- and moderate-income individuals and households.

As a CDBG entitlement grantee, the City of Chandler is required to prepare and publish a Consolidated Annual Performance and Evaluation Report (CAPER) documenting the accomplishments and outcomes achieved through CDBG-funded activities during the program year. The CAPER also highlights outcomes achieved through the use of General Funds allocated by the Chandler City Council to support the delivery of human services to Chandler residents.

The report provides an opportunity to evaluate the City's progress toward addressing identified priority needs and achieving the goals and strategies established in the 2025–2029 Five-Year Consolidated Plan and the Fiscal Year (FY) 2025–26 Annual Action Plan. It also serves as a means of sharing the City's accomplishments, outcomes, and successes with the Chandler community.

Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)

Categories, priority levels, funding sources and amounts, outcomes/objectives, goal outcome indicators, units of measure, targets, actual outcomes/outputs, and percentage completed for each of the grantee's program year goals.

Goal	Category	Source / Amount	Indicator	Unit of Measure	Expected – Strategic Plan	Actual – Strategic Plan	Percent Complete	Expected – Program Year	Actual – Program Year	Percent Complete
1A Housing Rehabilitation	Affordable Housing	CDBG: \$	Homeowner Housing Rehabilitated	Household Housing Unit	25	0	0.00%	5	0*	0.00%
1B Relocation	Affordable Housing	CDBG: \$	Other	Other	75	0	0.00%			
2A Code Enforcement	Affordable Housing	CDBG: \$	Housing Code Enforcement/Foreclosed Property Care	Household Housing Unit	55000	0	0.00%	11000	0	0.00%
3A Public Services for LMI & Special Needs	Non-Housing Community Development	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	1500	1027	68.47%	300	1027	342.33%
3A Public Services for LMI & Special Needs	Non-Housing Community Development	CDBG: \$	Homeless Person Overnight Shelter	Persons Assisted	0	0		0	0	
3A Public Services for LMI & Special Needs	Non-Housing Community Development	CDBG: \$	Overnight/Emergency Shelter/Transitional Housing Beds added	Beds	0	0		0	0	
4A Improve Public Facilities & Infrastructure	Non-Housing Community Development	CDBG: \$	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	3000	0	0.00%	3000	0	0.00%

5A Effective Program Administration	Non-Housing Community Development	CDBG: \$	Other	Other	5	0	0.00%	1	0	0.00%
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Table 1 - Accomplishments – Program Year & Strategic Plan to Date

Assess how the jurisdiction’s use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan, giving special attention to the highest priority activities identified.

Activities completed in FY2025-26 using CDBG funding included sustaining affordable and decent housing through owner-occupied housing rehabilitation; providing public services that are available and accessible to populations with special needs, households with low income, and individuals and families experiencing homelessness or at-risk of homelessness; and revitalizing neighborhoods.

Specific CDBG-funded activities that address the five-year consolidated plan goals include:

1A Housing Rehabilitation (Actual Households Assisted: 22)

- Provided home repair assistance to 22 households, including seven extremely low-income, seven low income, and eight moderate income homeowners.

*All households assisted in FY2025-2026 are associated with the prior FY2020-2024 Five-Year Consolidated Plan goals and therefore are not reflected in Table 1.

2A Code Enforcement (Actual Households Inspected: 21,985; Actual Violations: 584)

- Improved neighborhood conditions through code enforcement activities in CDBG-eligible areas. Code Enforcement efforts resulted in 21,985 properties inspected, 584 violations, and 450 notices issued. The vast majority of those households gained compliance without the need for issuing a citation. There were 62 households referred to the city’s Housing Rehabilitation Program for assistance.

3A Public Services for LMI & Special Needs (Actual Persons Assisted: 1,027)

- Provided mentorship, educational, recreational and skill building activities for 179 youth living in Public Housing.

- Provided direct client services to 848 individuals who are experiencing homelessness in Chandler, facilitating coordinated care and communications with other service providers who provide basic needs to individuals with low and moderate income and serve the Chandler community.

4A Improve Public Facilities & Infrastructure

- There were no completed activities to support this goal in FY2025-2026.

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CR-10 - Racial and Ethnic composition of families assisted

Describe the families assisted (including the racial and ethnic status of families assisted).

91.520(a)

	CDBG
White	392
Black or African American	340
Asian	5
American Indian or American Native	68
Native Hawaiian or Other Pacific Islander	10
American Indian/Alaskan Native white	12
Asian & White	4
Black/African American & White	28
Amer. Indian/Alaskan Native & Black/African Amer.	75
Other multi-racial	93
Total	1027
Hispanic	255
Not Hispanic	772

Table 2 – Table of assistance to racial and ethnic populations by source of funds

Narrative

The racial and ethnic composition of people benefitting from CDBG assistance is consistent with a larger proportion of low and moderate income racial and ethnic minorities citywide.

CR-15 - Resources and Investments 91.520(a)

Identify the resources made available

Source of Funds	Source	Resources Made Available	Amount Expended During Program Year
CDBG	public - federal	2,182,074.42	1,258,616.24

Table 3 - Resources Made Available

Narrative

The Neighborhood Resources Department (NRD) utilizes a variety of federal and local resources to fulfill its mission of preserving neighborhoods, providing affordable housing, offering community programs, and promoting diversity. Federal funds include CDBG funds awarded by HUD, HOME Investment Partnerships (HOME) Program funds awarded by HUD and passed through the Maricopa County HOME Consortium, and funds awarded to the City of Chandler Public Housing Authority by HUD to support the Section 8 Housing Choice Voucher and Public Housing Programs. The City of Chandler also provides General Funds to leverage federal funds and increase the level of services to Chandler residents.

The city received CDBG entitlement funds in the amount of \$1,486,156. It also had \$50,775 in program income and prior year funding of \$2,182,074.42 for a total of \$3,719,005.42. The city expended \$1,258,616.24 during PY 2025-2026.

Identify the geographic distribution and location of investments

Target Area	Planned Percentage of Allocation	Actual Percentage of Allocation	Narrative Description
Citywide Low/Mod Eligible	100	100	

Table 4 – Identify the geographic distribution and location of investments

Narrative

The City of Chandler consists of approximately 65 square miles and shares boundaries with the Town of Gilbert, Cities of Mesa, Phoenix, Tempe and the Gila River Indian Community. Chandler has reached its physical geographical limits, with the exception of a few remaining County islands.

Downtown Chandler and several neighborhoods in zip codes 85224 and 85225 are long-established and have higher concentrations of low and moderate income and minority households. As reported in the 2025-2029 Five-Year Consolidated Plan and 2025 Annual Action Plan, the City of Chandler is an exception grantee, and tracts with 38.8% or more LMI are considered low/mod, which is the “top quartile” percentage of the population based on the 2018-2022 American Community Survey data for FY2024. There were 26 Census Block Groups where at least 51% of the population have low and moderate income; and another 19 where at least 38.8% of the population have low and moderate

income; these are CDBG-eligible areas.

The city planned to invest nearly 7 percent of CDBG funds for FY2025-2026 for code enforcement activities in CDBG-eligible areas. Other planned activities during the program year, included public services activities that were planned citywide based on an individual's income eligibility. Homeowner rehabilitation activities were also planned citywide, and provided based on client eligibility, of which income is one of the criteria.

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Leveraging

Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.

In addition to federal resources, the City of Chandler allocated nearly \$2.1 million in general fund resources were distributed to nonprofit organizations to alleviate crisis and meet the basic needs of Chandler residents. Funds supported services for people experiencing or at-risk of homelessness, people with special needs, and other low-income and vulnerable populations. These funds served 46,045 Chandler residents including:

- Transportation for Veterans with low or moderate income to Veteran specific and other services.
- Volunteer Income Tax Assistance (VITA) for 1,358 individuals receiving assistance with tax preparation and filing of their returns.
- Services to alleviate crisis and meet the basic needs of 148,373 Chandler residents.

The city met its HOME matching funds requirements (as part of the Maricopa County HOME Consortium) on a project-by-project basis. All HOME matching funds are retained by and reported by Maricopa County.

The City of Chandler owns three public housing sites, 103 scattered-site houses, and several vacant parcels of land. In June 2024, Chandler broke ground on Villas on McQueen, the City's first public housing development to be converted through HUD's rental Assistance Demonstration (RAD) program. The 157-unit multifamily affordable housing development was designed to serve low-income populations from different walks of life, including seniors, veterans, individuals with developmental disabilities, and families. Villas on McQueen was completed in 2026, and all eligible public housing residents successfully transitioned to the new RAD Project-Based Voucher (PBV) community, supporting the City's goal of preserving affordable housing while providing residents with improved, modern housing opportunities and amenities.

Building on the success of Villas on McQueen, the City is advancing its second major public housing redevelopment initiative, Haven on Hamilton. In December 2024, the City of Chandler Council approved the development, which will replace the existing public housing site with a new 250-unit affordable housing community. Of the 250 units, 90 will be reserved for families currently residing in public housing, with an additional 160 units prioritized for seniors, persons with disabilities, and veterans.

Haven on Hamilton has continued to progress through the planning, development, environmental, and pre-construction phases. The City is currently in the final stages of preparing the property for demolition, including completion of required due diligence, coordination of site activities, and preparation for the removal of the existing structures. Demolition will clear the site for construction of the new, density affordable housing community. The project is anticipated to be completed in late 2028 and represents a significant investment in the preservation and expansion of affordable housing opportunities for Chandler residents. Through Haven on Hamilton, the City will continue to leverage redevelopment and HUD resources to replace aging public housing infrastructure with high-quality, sustainable housing designed to meet the long-term needs of the community.

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CR-20 - Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of homeless households to be provided affordable housing units	0	0
Number of non-homeless households to be provided affordable housing units	5	22
Number of special-needs households to be provided affordable housing units	0	0
Total	5	22

Table 5 – Number of Households

	One-Year Goal	Actual
Number of households supported through rental assistance	0	0
Number of households supported through the production of new units	0	0
Number of households supported through the rehab of existing units	5	22
Number of households supported through the acquisition of existing units	0	0
Total	5	22

Table 6 – Number of Households Supported

Discuss the difference between goals and outcomes and problems encountered in meeting these goals.

The City of Chandler supports housing affordability and sustainability through a variety of programs supported by federal and local funds. Federal funds from the U.S. Department of Housing and Urban Development support monthly rental subsidies for renters with low incomes and local dollars provide supportive services to promote housing sustainability and self-sufficiency.

In FY2025-2026, the City of Chandler exceeded its goals for the provision of affordable housing to individuals and families experiencing homelessness, individuals and families not experiencing homelessness, and populations with special needs with CDBG entitlement funds and with HOME funds received from Maricopa County.

The city assisted 29 households with extremely low-income who were formerly homeless or at-risk of experiencing homelessness to achieve housing stability using Tenant-Based Rental Assistance (TBRA) with prior program year HOME funds from the Maricopa County HOME Consortium. Additionally, the city supported the acquisition and rehabilitation of two single-family homes utilizing HOME funds to provide affordable rental housing to two Chandler families.

The city used CDBG funds to assist a total of 22 homeowners through its housing rehabilitation program. The income breakdown of these homeowners includes seven with extremely low-income, seven with low income, and eight with moderate income. The city had a goal of serving 5 households for FY2025-2026, which was not met as the city was using prior program year funds to assist the 22 households. The 22 households served are associated with the the goals in the prior strategic plan.

In FY2025-2026, the City of Chandler also provided 81 households with wrap around housing stability services.

The city met the Section 215 definition of affordable housing, serving a total of 29 homeowners and renters with affordable housing in the first year of its five-year consolidated plan with CDBG and HOME funding. As previously reported, the city assisted 22 homeowners through its housing rehabilitation program and is associated with the prior strategic plan.

In FY2025-2026, Chandler addressed worst case needs by assisting 29 households with extremely low-income who were formerly homeless or at-risk of homelessness to achieve housing stability using Tenant-Based Rental Assistance (TBRA) with HOME funds from the Maricopa County HOME Consortium. Additionally, the city supported the acquisition and rehabilitation of two single-family homes utilizing HOME funds to provide affordable rental housing to two Chandler families. The city used CDBG funds to also address worst case needs by assisting homeowners with extremely low, low, and moderate income living in substandard housing. The city assisted 22 households through its housing rehabilitation program, of whom xx households assisted had special needs.

Discuss how these outcomes will impact future annual action plans.

In future annual action plans, the city will consider the success it had in providing affordable housing and serving individuals and households experiencing homelessness, those who were not experiencing homelessness, and those with special needs and adjust annual program goals accordingly.

Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.

Number of Households Served	CDBG Actual	HOME Actual
Extremely Low-income	7	0
Low-income	7	0
Moderate-income	8	0

Total	22	0
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Table 7 – Number of Households Served

Narrative Information

The CDBG activity undertaken by the City of Chandler where information on family size is required is housing rehabilitation. As required by the CDBG regulation, the other CDBG activities either served a limited clientele or take place in an area where at least 51% of residents are low- and moderate-income. Fourteen of 22 homeowners assisted through the housing rehabilitation program reported having extremely low or low income (64%).

HOME funds assisted 29 households through Tenant-Based Rental Assistance, of whom 21 were at extremely low-income; and eight at low-income. HOME funds also assisted two households with affordable rental housing through the acquisition and rehabilitation of two single-family homes. These two households reported a household income that was at 50% AMI.

CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)

Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

The City of Chandler works to reduce and end homelessness through eviction prevention, homeless outreach, congregate and non-congregate shelter, rapid re-housing, tenant-based rental assistance, and permanent and permanent supportive housing and affordable housing.

During the FY2025-2026, the City of Chandler and its partners provided the following services to persons experiencing unsheltered homelessness or housing instability:

- 81 households received wrap around housing stability services.
- Mobile shower trailer.
- Heat relief services including food/water/hygiene kits, indoor cooling centers, overnight respite.
- Continued operating a pre-adjudicated support court program for individuals experiencing homelessness for misdemeanor crimes related to homelessness and associated conditions resulting in reduced sentencing or dismissal, leaving program participants with increased stability and reduced recidivism.
- Regional Continuum of Care activities to serve individuals experiencing homelessness, including participating in the annual point-in-time street count to identify the number of individuals experiencing homelessness who are sheltered and unsheltered on the day of the count.

Addressing the emergency shelter and transitional housing needs of homeless persons

During the FY2025-2026, the City of Chandler and its partners provided the following to address the emergency shelter and transitional housing needs of homeless persons:

- Emergency non-congregate shelter and support services for individuals experiencing homelessness, and families with minor children.
- Emergency shelter and case management services for 1,134 individuals experiencing homelessness, including victims of domestic violence and sex trafficking.
- Case management services to 22 individuals experiencing homelessness living in rapid rehousing.
- Regional homeless planning and coordination services.

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and, receiving assistance from public or private agencies that

address housing, health, social services, employment, education, or youth needs

The city used HUD funds to maintain its stock of owner-occupied housing for households with extremely low, low, and moderate income. During FY2025-2026, Chandler assisted 22 homeowners to make emergency repairs, home modifications and exterior improvements to their homes, addressing urgent, life safety issues such as repairing or replacing roofing, air-conditioning, heating systems, water heaters, chair-lifts, bathroom modifications for accessibility, and major plumbing issues.

In addition to these programs, the city provided nearly \$2.1 million in general fund resources to programs that support families in crisis and provide services and assistance to special populations and youth. These programs include health-related and transportation programs; independent living programs for seniors and people with disabilities; home-delivered and congregate meals and nutrition programs; and socialization, recreation, and education opportunities to seniors, children, and adults with disabilities to combat depression, maintain or improve functional living skills, improve physical health, or enhance quality of life.

Finally, the city continued its partnership with For Our City Chandler, which coordinates services offered by the city and nonprofit organizations with the service resources of faith-based communities, employers, business groups, and others.

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

The City of Chandler utilizes Home Investment Partnerships Program (HOME) funds to provide Tenant-Based Rental Assistance (TBRA) for households experiencing homelessness or at-risk of experiencing homelessness. The Chandler Public Housing Authority (PHA) administers the TBRA program and the Neighborhood Resources Department provides intensive case management and housing stability services to program participants. During the program year, 29 households participated in the TBRA program, receiving housing assistance and ongoing case management.

Additionally, the city provided case management support and housing stability services to 81 households in FY2025-2026. The city continued to identify individuals and households eligible for assistance, inspected potential housing units to ensure they are decent and safe, and entered into housing assistance payment contracts with landlords.

CR-30 - Public Housing 91.220(h); 91.320(j)

Actions taken to address the needs of public housing

In FY 2025-2026, the City of Chandler Public Housing Authority:

- Provided monthly rental assistance to 495 households with low-income, many of whom are elderly or have special needs.
- Successfully managed 303 units of public housing for Chandler residents with low-income.

The following improvements were completed during the program year:

- Kingston Arm Flat roof recoating: Recoated the flat roof system to extend the useful life of the roofing system, improve weather protection, and reduce the potential for water intrusion.
- Scattered Site Homes- Backyard gravel: Installed and replenished backyard gravel at scattered-site homes to improve drainage, reduce maintenance needs, and provide safer, more durable outdoor areas.
- Kingston Arm Upgraded appliances: Replaced aging appliances with upgraded, energy-efficient units to improve functionality, reliability, and resident living conditions.

Public Housing Redevelopment

During FY 2025-2026, the city continued to advance its public housing redevelopment strategy. Villas on McQueen, the city's first RAD conversion, was completed.

The city also continued significant progress on Haven on Hamilton, a planned 250-unit affordable housing redevelopment.

Actions taken to encourage public housing residents to become more involved in management and participate in homeownership

The City of Chandler Public Housing Authority's Family Self-Sufficiency (FSS) program continues to grow and evolve to meet the changing needs of the residents and the PHA's expanding affordable housing portfolio. As the city continues to transition and redevelop public housing through RAD and PBV, the PHA is expanding opportunities for residents across Public Housing, HCV, and RAD/PBV communities to access services that support employment, education, financial stability, and long-term self-sufficiency.

A major highlight during Program Year 2025-2026 was the establishment of a partnership with GradSolutions, which provides residents with educational support and assistance in completing GED requirements. This partnership expands the PHA's ability to address educational barriers that can impact employment opportunities and long-term economic mobility.

The PHA also strengthened its capacity to serve residents by adding dedicated staff support for FSS participants residing at Villas on McQueen following the RAD/PBV conversion. This expansion ensures

that residents transitioning into the new community continue to have access to FSS resources and individualized support.

Looking ahead, the FSS program will continue to develop new partnerships and expand service connections to support the evolving needs of Chandler's residents and housing portfolio. The PHA is actively identifying additional educational, workforce development, financial literacy, and homeownership resources to provide residents with a broader range of opportunities to achieve economic independence and improve their quality of life.

Actions taken to provide assistance to troubled PHAs

The Chandler PHA is not a troubled PHA.

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CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)

Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)

The 2016 Chandler General Plan includes public policies to address barriers to affordable housing, including to:

- Encourage live/work developments, where appropriate (e.g., Downtown, high capacity transit corridors, regional commercial nodes).
- Provide for a variety of housing choices for all income levels.
- Promote a compatible mix of housing types in in-fill areas.
- Encourage a range of housing types within walking distance of schools and other community facilities (e.g., libraries, transit centers, community centers, health clinics, recreation spaces, and healthy food establishments).
- Address housing needs of fixed income elderly persons and other special needs populations.
- Support the aging and disabled population in neighborhoods by continuing to implement programs that assist them in meeting neighborhood maintenance codes.
- Increase capacity for and coordination of affordable housing programs and projects.
- Concentrate on improving housing affordability Citywide.
- Continue to encourage private investment in affordable housing.
- Enforce housing and neighborhood maintenance policies.
- Improve rental housing maintenance to ensure quality neighborhoods.
- Ensure compatible transition between residential areas and incompatible land uses as well as between intensity of land uses (e.g., between employment and residential).
- Improve transition between and continuity of old and new neighborhoods.
- Maintain, and where needed, improve infrastructure as neighborhoods age.
- Create and promote educational outreach and training seminars on housing and neighborhood maintenance.
- Continue to increase the quality of life in neighborhoods by promoting civic engagement.
- Continue to recognize adopted neighborhood and specific area plans that provide further development guidance in targeted areas.
- Foster organization of and training for HOA and traditional non-HOA neighborhoods.
- Continue to provide programs that encourage neighborhood identity and a sense of place.
- Foster partnerships and collaboration with nonprofits, businesses, and other organizations to support neighborhood and community development.

The 2026 Chandler General Plan was adopted in February of 2026 by the Chandler City Council and ratified by voters with 83.94% in favor on July 21, 2026, with minimal changes.

Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)

In FY2025-2026, the City of Chandler undertook the following activities to address obstacles to meeting underserved needs:

- Operation Back to School where 2,188 school-age children were provided with free backpacks and school supplies. Volunteers also distributed 4,321 pairs of socks, 1,113 pairs of shoes, and 606 school uniforms.
- Shelter and services for 132 individuals who are victims of domestic violence and sex trafficking.
- Services to 471 individuals with disabilities.
- Services to 102 Veterans.
- Independent living programs allowing 208 seniors to safely age in place.
- Senior peer counseling for 307 seniors to combat depression and social isolation.
- School-based program to 107 youth, pairing one-to-one mutually beneficial friendships with and without Intellectual and Developmental Disabilities (IDD), offering inclusive group activities, and providing leadership training; thus enhancing quality of life, and facilitating participation in community life.

Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)

Recipients of federally funded programs receive a copy of the manual "Protect Your Family from Lead Based Paint." All rehabilitation programs or projects that involve housing units constructed before 1978 include lead hazards testing and abatement in accordance with HUD's Lead Based Paint regulation. In addition to providing manuals and testing for lead hazards, lead-based paint educational materials are made available to all residents.

In FY2025-2026, the city continued to conduct inspections for HOME-funded Tenant-Based Rental Assistance (TBRA) housing units and ARM of Save the Family housing units to ensure they were decent and safe, and prior to eligible individuals and families moving into the housing unit. No units tested positive for lead-based paint.

In FY2025-2026, Lead Hazard Remediation Actions were provided to 4 homeowners receiving housing rehabilitation assistance.

Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)

The city provided more than \$2.1 million in general fund resources to programs that support families in crisis, provide services and assistance to special populations, and provide services for youth. In FY2025-2026, this funding was used to provide the following:

- Medical and dental services for children.
- Transportation for Veterans with low or moderate income to Veteran specific and other services.
- Volunteer Income Tax Assistance (VITA) for 1,358 individuals receiving assistance with tax preparation and filing of their returns.

- Services to alleviate crisis and meet the basic needs of 148,373 Chandler residents.

Actions taken to develop institutional structure. 91.220(k); 91.320(j)

Under the “For Our City” program, the city continued its active participation with local nonprofit leaders who meet monthly to discuss local social service issues, share resources and provide collaborative opportunities. The city also facilitated the Interdepartmental Homeless Operations Team (IHOT) to coordinate citywide efforts to prevent, address and reduce homelessness.

The Neighborhood Resources Department continued to staff the Housing and Human Services Commission, which evaluates nonprofit applications to receive general funds in support of human services provided in the Chandler community. The Commission’s funding recommendations are sent to the City Council for approval.

Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)

In FY2025-2026, the City of Chandler:

- Coordinated For Our City Day where hundreds of volunteers came together on projects that benefited neighborhoods and individuals with low income.
- Facilitated the Interdepartmental Homeless Operations Team (IHOT) to coordinate citywide efforts to prevent, address and reduce homelessness.
- Staffed the Housing and Human Services Commission, which evaluates nonprofit applications and provides recommendations to the City Council regarding human services and housing programs.
- Continued to work with For Our City Chandler to partner with local nonprofit leaders who meet quarterly to discuss local social service issues, share resources and provide collaborative opportunities.

Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)

Chandler offers a range of resources and services in support of fair housing practices. These include educational materials on fair housing rights and responsibilities, guidance on recognizing and reporting housing discrimination, and information on filing complaints with appropriate authorities. The city takes a proactive approach which involves community engagement and educational programs to raise awareness about fair housing laws and promote equal housing opportunities for all Chandler residents. Fair Housing Program information is available on the city’s website at <https://www.chandleraz.gov/residents/neighborhood-resources/housing-and-redevelopment/fair-housing-program>

CR-40 - Monitoring 91.220 and 91.230

Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements

Monitoring for CDBG regulatory compliance is crucial for the success of the program and takes place continuously throughout the program year. The monitoring process starts with the application (for external subrecipients and/or contractors) and pre-contract orientation and continues throughout the year, with staff conducting ongoing monitoring activities which include review of agency fiscal audits, conducting risk assessments, desk audits, providing technical assistance, project meetings, and onsite or virtual audits of fiscal, administrative and programmatic activities. The city conducts training sessions to explain program laws, regulations and requirements, and city monitoring standards and procedures. As a part of the city's ongoing monitoring activities, staff evaluate the adequacy of a subrecipient and takes appropriate action when problems arise (24 CFR 570.501(a)).

Risk assessments are conducted to evaluate the level of risk for each activity planned and guides staff on when a more formal monitoring is needed. Risk Assessment criteria includes:

1. The amount of funding planned for the activity and the complexity of the activity;
2. Implementation of the activity – how the activity will be carried out and over what period of time;
3. Experience of the grantee/subrecipient and past compliance history with federal funds;
4. Timeliness, accuracy and completeness of monthly reports;
5. Program outcomes, including progress toward stated objectives. Review of beneficiary data, reported accomplishments and its progress toward meeting the planned goal, alignment with national low/moderate income objective; and
6. Fiscal management, including review of fiscal audits, audit management letters, and timeliness of expenditures.

Risk assessments help staff identify areas where further review is needed and if a formal monitoring is needed. An onsite monitoring allows staff to observe disability accessibility compliance and disability accessibility policy and program documents.

Subrecipients provide monthly performance reports along with their request for reimbursement to demonstrate progress made toward their goals and objectives, allowing the city to continuously monitor and evaluate progress and provide technical assistance to mitigate any unforeseen barriers or challenges to financial and program requirements.

In FY2025-2026, the city had eight open activities with monitoring activities that included: 42 desk audits and one on-site monitoring. Additionally, technical assistance and project meetings were provided on nearly 100 occasions, primarily with the housing rehabilitation program.

Citizen Participation Plan 91.105(d); 91.115(d)

Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.

The CAPER was made available to the public for review electronically on the city's website at <https://www.chandleraz.gov/residents/neighborhood-resources/community-development/plans-and-reports> or by U.S. mail. Requests for a hardcopy of the report were to be submitted to Karin Bishop, using the address provided.

The City of Chandler conducted a 15-day public comment period for the CAPER.

The public comment period began September 8, 2026, and closes on September 23, 2026. Citizens were invited to submit written comments to the Neighborhood Resources Department at community.development@chandleraz.gov.

The public comment period was announced through an advertisement in the Arizona Republic and Prensa de Arizona, two local newspapers in circulation, and was posted in public locations including the City Clerk's office, Neighborhood Resources office, posted on the City's website. The public notice included the key staff contacts, topics to be considered, and the beginning and ending dates of the public comment period. The notice also included information for citizens requesting reasonable accommodations for a disability.

All public comments received during the public comment period will be included in the final report to HUD and will become a part of the permanent record.

CR-45 - CDBG 91.520(c)

Specify the nature of, and reasons for, any changes in the jurisdiction's program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.

The city did not make any changes in program objectives and there are no planned changes to its programs as a result of the city's experiences.

Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?

No

[BEDI grantees] Describe accomplishments and program outcomes during the last year.

CR-58 – Section 3

Identify the number of individuals assisted and the types of assistance provided

Total Labor Hours	CDBG	HOME	ESG	HOPWA	HTF
Total Number of Activities	0	0	0	0	0
Total Labor Hours					
Total Section 3 Worker Hours					
Total Targeted Section 3 Worker Hours					

Table 8 – Total Labor Hours

Qualitative Efforts - Number of Activities by Program	CDBG	HOME	ESG	HOPWA	HTF
Outreach efforts to generate job applicants who are Public Housing Targeted Workers					
Outreach efforts to generate job applicants who are Other Funding Targeted Workers.					
Direct, on-the job training (including apprenticeships).					
Indirect training such as arranging for, contracting for, or paying tuition for, off-site training.					
Technical assistance to help Section 3 workers compete for jobs (e.g., resume assistance, coaching).					
Outreach efforts to identify and secure bids from Section 3 business concerns.					
Technical assistance to help Section 3 business concerns understand and bid on contracts.					
Division of contracts into smaller jobs to facilitate participation by Section 3 business concerns.					
Provided or connected residents with assistance in seeking employment including: drafting resumes, preparing for interviews, finding job opportunities, connecting residents to job placement services.					
Held one or more job fairs.					
Provided or connected residents with supportive services that can provide direct services or referrals.					
Provided or connected residents with supportive services that provide one or more of the following: work readiness health screenings, interview clothing, uniforms, test fees, transportation.					
Assisted residents with finding child care.					
Assisted residents to apply for, or attend community college or a four year educational institution.					
Assisted residents to apply for, or attend vocational/technical training.					
Assisted residents to obtain financial literacy training and/or coaching.					
Bonding assistance, guaranties, or other efforts to support viable bids from Section 3 business concerns.					
Provided or connected residents with training on computer use or online technologies.					
Promoting the use of a business registry designed to create opportunities for disadvantaged and small businesses.					
Outreach, engagement, or referrals with the state one-stop system, as designed in Section 121(e)(2) of the Workforce Innovation and Opportunity Act.					

Other.					
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Table 9 – Qualitative Efforts - Number of Activities by Program

Narrative

Not applicable.

CR-60 - ESG 91.520(g) (ESG Recipients only)

ESG Supplement to the CAPER in *e-snaps*

For Paperwork Reduction Act

1. Recipient Information—All Recipients Complete

Basic Grant Information

Recipient Name	CHANDLER – The City of Chandler does not receive ESG Funding
Organizational DUNS Number	077524981
UEI	
EIN/TIN Number	866000238
Identify the Field Office	SAN FRANCISCO
Identify CoC(s) in which the recipient or subrecipient(s) will provide ESG assistance	

ESG Contact Name

Prefix
First Name
Middle Name
Last Name
Suffix
Title

ESG Contact Address

Street Address 1
Street Address 2
City
State
ZIP Code
Phone Number
Extension
Fax Number
Email Address

ESG Secondary Contact

Prefix

First Name
Last Name
Suffix
Title
Phone Number
Extension
Email Address

2. Reporting Period—All Recipients Complete

Program Year Start Date 07/01/2025
Program Year End Date 06/30/2026

3a. Subrecipient Form – Complete one form for each subrecipient

Subrecipient or Contractor Name
City
State
Zip Code
DUNS Number
UEI
Is subrecipient a victim services provider
Subrecipient Organization Type
ESG Subgrant or Contract Award Amount