

Appliying for HUD Housing Assistance? Think about this....is Fraud Worth it?

Do You Realize.... Report Fraud

If you commit fraud to obtain assisted housing from HUD, you could be:

- **Evicted** from your apartment or house
- Require to repay all overpaid assistance you received.
- **Fined** up to \$10,000.00
- Imprisoned for up to five years
- **Prohibited** from receiving future assistance.
- **Subject** to State and local government penalties.

If you know of anyone who provided false information on a HUD housing assistance application or recertification or if anyone tells you to provide false information, report that person to HUD Office of Inspector General Hotline. You can call the Hotline toll-free Monday through Friday, from 10:00 a/m/ to 4:30 p.m., Eastern Time, at 1-800-347-3735. You can fax information to (202) 708-4829 or e-mail it to hotline@hudoig.gov. You can write the Hotline at:



HUD OIG Hotline, GFI 451 7TH Street, SW Washington, DC 20410

If a person other than the applicant/participant conname:	npletes the following forms, please indicate your
Print Name	Signature
Relationship to Applicant/Tenant	



Full Application for Housing Assistance City of Chandler

To be completed by the applicant/resident in their own handwriting. The information you give on the form regarding household composition, income, family assets and deduction must be accurate and complete. Complete all sections. Failure to complete this form accurately and completely will result in you being removed from the waiting list.

HEAD OF HOUS	SEHOL	D INFORMATION					
NAME	FIRST	Last	MIDDLE/MAIDEN NAME				
Mailing Address	Street	t Apt/Unit #	City/State/Zip				
Physical Address	Street	t Apt/Unit #	City/State/Zip				
CONTACT INFORMATION	Номе	PHONE CELL PHONE	WORK PHONE HEAD OF HOUSEHOLD'S EMAIL				
Check all that apply for the head of household:							
□ Male	□ Fe	□ Female □ Single □ Married □ Divorced □ Separated □ Widow					
If you are marr	ied and	l your spouse is not living with you, you mu	ust provide the following information:				
Spouse/former s	SPOUSE N	Name	Address				
Have you ever of the second se		name other than the one you are using no	w? □ Yes □ No				
Have you ever of the second se		social security number other than the one	you are using now? □ Yes □ No				
GENERAL INFO	ORMA1	ION					
Yes No							
		Dates assistance began and ended:	Who was the Head of Household?				
		Are you currently receiving rental assista	nce? If yes, name and address of Agency providing assistance:				
		Dates assistance began:	Who is the Head of Household?				
		Do you currently owe any money to any P Name and address of Agency owed mone	Public or Assisted Housing Agency? If yes, amount: ey:				
	Have you or any member of the household been evicted from federally assisted housing during the past five years? If yes, please explain:						
		Have you or any member of the household been arrested during the past five years for criminal and or drug related activity? If yes, please explain:					
		Is any household member subject to a lifetime registration requirement under a state sex offender registration program? If yes, who?					
		Has any household member ever been co manufacture of methamphetamine on the If yes, who?	onvicted of drug-related criminal activity for the production or e premises of federally assisted housing?				

GENERAL INFORMAT	FION Continued
Yes <u>No</u>	Do you or any member of the household believe he/she needs a reasonable accommodation to participate in any program for the City of Chandler Housing and Redevelopment Division? The City of Chandler Housing and Redevelopment Division is committed to fully complying with all state, federal and local laws involving non-discrimination and equal opportunity. If you check yes, please request and complete a "Reasonable Accommodation" form or speak to a housing representative.
FAMILY COMPOSITION	ON CONTRACTOR OF THE CONTRACTO

FAMILY COMPOSITION								
Begin with yourself. List all persons who will be living in the unit and the relationship of each person to the Head of Household.								
Include live-in aides. (MUST complete entirely incl. birthdates, social security # & etc.)								
	RELATION TO HEAD				DATE OF			OFFICE
FULL NAME	of Household	SOCIAL SECURITY #	SEX	Age	Birth	RACE	ETHNICITY	USE
	(HOH)				(DOB)			Only
1.	Head of						□Hispanic	□ BC
	Household						□Non-Hispanic	□ SS
□Disabled	Trouserrora							□ID
2.							□Hispanic	□BC
							□Non-Hispanic	□ SS
□Disabled								□ID
3.							□Hispanic	□BC
							□Non-Hispanic	
□Disabled								□ID
4.							□Hispanic	□BC
ED: All Al							□Non-Hispanic	
□Disabled								
5.							□Hispanic	□ BC
□Disabled							□Non-Hispanic	□ SS □ ID
6.							□Hispanic	□ BC
0.							□Non-Hispanic	
□Disabled							шион-гизрапіс	
7.							□Hispanic	□BC
' .							□Non-Hispanic	
□Disabled								
8.							□Hispanic	□BC
							□Non-Hispanic	□SS
□Disabled								□ID

Use another sheet of paper to list additional children

FULL TIME STUDENTS List all full time students	s, including childre	n, who will be living in the household	No one in the household i d when you receive renta	
FULL NAME	SCHOOL NAME	School Address	School Phone #	GRADE / COURSE OF STUDY
1.				
2.				
3.				
4.				
5.				

Use another sheet of paper to list additional students

INCOME INFORMATION No one in the household is full or part time employed.						rt time employed
EMPLOYMENT INFORMATION: List all full and/or part time employment for all members of the household (including: self-employment, babysitting or military reserves, etc.)						
Family Member	EMPLOYER NAME & ADDRESS	Employer's Phone Number	START DATE	Rate/ Hour	Hours/ Week	OFFICE USE ONLY
				\$		
				\$		
				\$		

Use another sheet of paper to list additional employment.

ose unotifer sheet of pu		, ,			
		ıding children, receive or f yes, list who and amo ı	expect to receive money fro	m any source listed belo	ow?
ITEM	YES NO		ME AND ADDRESS	Monthly Amount	OFFICE USE ONLY
Food Stamps	0 0			\$	
TANF/Cash Assistance	0 0			\$	
Social Security	0 0			\$	
SSI				\$	
Pension	0 0	Type of Pension:		\$	
Worker's Compensation	0 0			\$	
Unemployment Compensation	0 0			\$	
Disability Compensation				\$	
Babysitting				\$	
Child Support		Payee: State:	Name of child: Court Order #:	\$	
Child Support	0 0	Payee: State:	Name of child: Court Order #:	\$	
Alimony/ Spousal Maintenance		Payee: State:	Name of child: Court Order #:	\$	
Educational Grants				\$	
Educational Scholarships				\$	
Work Study				\$	
Financial support from family or friends				\$	
Caretaking				\$	
Armed Forces/Reserves				\$	
Income from Rental Property				\$	
Other:				\$	

	ASSET INFORMATION No one in the household has assets						
	unts, Retirement Plan Ad						
FAMILY MEMBER	urities, CD's, credit unio NAME & ADDRESS (BANK BROKER, ETC.)			Accoun Number's I	T BALANCE/	ANTICIF	OFFICE USE ONLY
	,,	☐ Checking		FOUR DIGI	TS \$	\$	
		☐ Checking			\$	\$	
		☐ Checking			\$	\$	
		☐ Saving			\$	\$	
		☐ Saving			\$	\$	
		☐ Saving			\$	\$	
		□ Other			\$	\$	
		□ Other			\$	\$	
REAL ESTATE:				□ No	one in the hous	ehold owr	ns any real estate
Provide informati FAMILY MEMBER	on for any real estate (la COMPLETE ADDRES			household Thousehold Thousehold	MORTGAGE BALAN		ORTGAGE HOLDER
T, WILL WILLINGEN	Colin 22/27 is since	55 O. VILAL 2 5 // VI	7 11 10 1151		West Steel Brief		10111011011101111
Name and Addres							
DIVESTITUBE OF	ASSETS: During the pas	t two (2) years has	any mombe	or of the he	vusahald dispasad	of transfe	arrad or otherwise
given away any as		Were they given av	way for less				
Descrip	TION OF ASSET	Cash Valu	JE*	Ам	ount Received	D/	ATE DISPOSED OF
		\$		\$			
		\$		\$			
reasonable costs	ne market value of the a include: Penalties for wif for real estate transactio	thdrawing funds be			-	_	
EXPENSE INFORM	/ATION			ПМо	one in the house	old has cl	hild care expenses
·							
CHILD CARE EXPENSES: List only those expenses for children age 12 and younger, which enable you or another household member to work or attend school. List only those expenses that you pay out of pocket.							
Name	CHILD CARE PRO	City/State/Zip Phone #			Per Week		OFFICE USE ONLY
Nume		City/State/21p			\$		
Name	Address	City/State/Zip	Ph	ione #	\$		
Reason for childco	are expense:				•		

MEDICAL EXPENSES: Complete this section expenses you pay out Expenses, will be used medical expenses fro	of pocket. Check "Y to determine the cos	es" or "No" sts that qua	for each item. Th	of age or older , c e most current IR	lisabled or h S Publication	andicapped. 502, <i>Medical</i> d	ınd Dental
Ітем	THE TABILITY OF	Yes No	NAME AND A	ADDRESS of WHOM	YOU PAY	Amount	OFFICE USE ONLY
Health Insurance						\$	ONLY
Prescription Medicine (not nonprescription						\$	
Doctors						\$	
Dentists						\$	
Dentures						\$	
Eyeglasses						\$	
Hearing Aids						\$	
Necessary surgery an procedures	d medical					\$	
Services of medical fa hospitalization, long-t home nursing service	erm care, and in-	0 0				\$	
Handicapped/ attend which enable a family (including the handica member) to work.	ant care expenses member	- -	Name and Com	plete Address of (Care Giver	\$	
Auxiliary apparatus the handicapped persons wheelchairs, walke ramps or special equiblind, equipment additions to permit their under with a disabanimals.	rs, scooters, pment for the ed to cars and se by the family	0 0	Apparatus, Nam Purchased	ne and Address W	here	\$	
Other: (Medical exper most recent IRS Publi		-				\$	
Other: (Medical exper most recent IRS Publi		0 0				\$	
APPLICANTS OF PUBLIC HOUSING PROGRAM ONLY - Landlord References							
	List at least three (3) of your most recent landlords in the past five (5) years and provide their complete mailing address.						
Landlord's Name	Address of Rental Unit	Landl	ORD'S COMPLETE ADDRESS	LANDLORD'S TELEPHONE #/ FAX #	MONTHLY RENT \$	FROM	U LIVED THERE : To: I FOR LEAVING
Current Landlord:							

Prior Landlord:

Prior Landlord:



Applicant/Tenant Certification City of Chandler

Giving True and Complete Information

I certify that all the information provided on household composition, income, family assets and items for allowances and deductions, is accurate and complete to the best of my knowledge. I have reviewed the application form and the HUD Form 50058 and certify that the information shown is true and correct.

Reporting Changes in Income or Household Composition

I know I am required to report within ten (10) days of its occurrence in writing any changes in income and any changes in the household size, when a person moves in or out of the unit. I understand the rules regarding guests/visitors and when I must report anyone who is staying with me.

Reporting on Prior Housing Assistance

I certify that I have disclosed where I received any previous Federal housing assistance and whether or not any money is owed. I certify that for this previous assistance I did not commit any fraud, knowingly misrepresent any information, or vacate the unit in violation of the lease.

No Duplicate Residence or Assistance

I certify that the house or apartment will be my principal residence and that I will not obtain duplicate Federal housing assistance while I am in this current program. I will not live anywhere else without notifying the Housing Authority immediately in writing. I will not sublease my assisted residence.

Cooperation

I know I am required to cooperate in supplying all information needed to determine eligibility, level of benefits, or verify my true circumstances. Cooperation includes attending pre-scheduled meetings and completing and signing needed forms. I understand failure or refusal to do so may result in delays, termination of assistance, or eviction.

Criminal and Administrative Actions for False Information

I understand that knowingly supplying false, incomplete or inaccurate information is punishable under Federal or State criminal law. I understand that knowingly supplying false, incomplete, or inaccurate information is grounds for termination of housing assistance or termination of tenancy.

WARNING! TITLE 18, SECTION 1001 OF THE UNITED STATES CODE, STATES THAT A PERSON IS GUILTY OF A FELONY FOR KNOWINGLY AND WILLINGLY MAKING FALSE OR FRAUDULENT STATEMENTS TO ANY DEPARTMENT OR AGENCY OF THE UNITED STATES.

I do hereby swear and attest that all the information above about my household and me is true and correct. I also understand that all changes in household members or income must be reported to the City of Chandler Housing Authority **IN WRITING**WITHIN TEN WORKING DAYS and that only people listed on this declaration, when approved by the Housing Agency may reside in the unit being subsidized.

I declare under penalty of perjury under the laws of the United States of America and the State of Arizona that the information contained in this statement of facts is true, correct and complete.

Signature of Head of Household	Date	Signature of Other Adult	Date
Signature of Other Adult	Date	Signature of Other Adult	Date
	R	eturn to:	
Mailing Address:	City of Chandler Housing and Redevelopment Division		Office Location:
Mail Stop 101, PO Box 4008	chandleraz.gov/affordablehousing		235 S. Arizona Avenue
Chandler. AZ 85244-4008	Phone (480) 78	Chandler, AZ 85225	





SUPPLEMENT TO APPLICATION FOR FEDERALLY ASSISTED HOUSING

This form is to be provided to each applicant for federally assisted housing

Instructions: Optional Contact Person or Organization: You have the right by law to include as part of your application for housing, the name, address, telephone number, and other relevant information of a family member, friend, or social, health, advocacy, or other organization. This contact information is for the purpose of identifying a person or organization that may be able to help in resolving any issues that may arise during your tenancy or to assist in providing any special care or services you may require. **You may update, remove, or change the information you provide on this form at any time.** You are not required to provide this contact information, but if you choose to do so, please include the relevant information on this form.

Applicant Name:	
Mailing Address:	
Telephone No:	Cell Phone No:
Name of Additional Contact Person or	Organization:
Address:	
Telephone No:	Cell Phone No:
E-Mail Address (if applicable):	
Relationship to Applicant:	
Reason for Contact: (Check all that app	ly)
Emergency	Assist with Recertification Process
Unable to contact you	Change in lease terms
☐ Termination of rental assistance	Change in house rules
Eviction from unit	Other:
Late payment of rent	
	ter: If you are approved for housing, this information will be kept as part of your tenant file. If issues y services or special care, we may contact the person or organization you listed to assist in resolving ial care to you.
Confidentiality Statement: The information applicant or applicable law.	provided on this form is confidential and will not be disclosed to anyone except as permitted by the
requires each applicant for federally assisted organization. By accepting the applicant's aprequirements of 24 CFR section 5.105, included the control of th	ing and Community Development Act of 1992 (Public Law 102-550, approved October 28, 1992) tousing to be offered the option of providing information regarding an additional contact person or olication, the housing provider agrees to comply with the non-discrimination and equal opportunity ing the prohibitions on discrimination in admission to or participation in federally assisted housing national origin, sex, disability, and familial status under the Fair Housing Act, and the prohibition on ion Act of 1975.
Check this box if you choose not to p	rovide the contact information.
Signature of Applicant	Date

The information collection requirements contained in this form were submitted to the Office of Management and Budget (OMB) under the Paperwork Reduction Act of 1995 (44 U.S.C. 3501-3520). The public reporting burden is estimated at 15 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Section 644 of the Housing and Community Development Act of 1992 (42 U.S.C. 13604) imposed on HUD the obligation to require housing providers participating in HUD's assisted housing programs to provide any individual or family applying for occupancy in HUD-assisted housing with the option to include in the application for occupancy the name, address, telephone number, and other relevant information of a family member, friend, or person associated with a social, health, advocacy, or similar organization. The objective of providing such information is to facilitate contact by the housing provider with the person or organization identified by the tenant to assist in providing any delivery of services or special care to the tenant and assist with resolving any tenancy issues arising during the tenancy of such tenant. This supplemental application information is to be maintained by the housing provider and maintained as confidential information. Providing the information is basic to the operations of the HUD Assisted-Housing Program and is voluntary. It supports statutory requirements and program and management controls that prevent fraud, waste and mismanagement. In accordance with the Paperwork Reduction Act, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information, unless the collection displays a currently valid OMB control number.

Privacy Statement: Public Law 102-550, authorizes the Department of Housing and Urban Development (HUD) to collect all the information (except the Social Security Number (SSN)) which will be used by HUD to protect disbursement data from fraudulent actions.

Form HUD- 92006 (05/09)



AUTHORIZATION FOR THE RELEASE OF INFORMATION

I hereby give my permission to the City of Chandler Housing and Redevelopment Division to obtain independent information about me and my family for the purpose of determining eligibility, the appropriate level of housing benefits and suitability under the United States Housing and Urban Development's assisted housing programs. Specifically, I authorize release of information from:

- Banks and Other Financial Institutions
- Credit Bureaus
- Courts
- Current and Former Employers
- Current and Former Landlords
- Drug and/or Alcohol Treatment Facilities (limited to facility which has reasonable cause to believe applicant is currently engaged in illegal use of controlled substance)
- Family Composition
- Federal, State, Tribal or Local Benefit Agencies Welfare and other Social Service Agencies
- Identity and Marital Status
- Medical Providers
- The National Crime Information Center, Police Departments, and other law enforcement agencies
- · Providers of: Alimony, Childcare, Child Support, Disability Assistance and Medical Care
- Schools and Colleges
- U.S. Social Security Administration
- U.S. Department of Veteran Affairs
- Utility Companies
- Other: Enterprise Income Verification (EIV), The Work Number and Verify Today.com

I agree that the City of Chandler Housing and Redevelopment Division may use photocopies of this authorization to accompany its requests for information. I understand that City of Chandler Housing and Redevelopment Division is soliciting documents to verify eligibility, level of benefits and suitability under HUD's assisted housing programs, including sources of income and assets, wages and unemployment claims, tax return information, identification and composition of household, housing history. The City of Chandler Housing and Redevelopment Division acknowledges the responsibility to the extent provided by law to protect information it receives in determining the applicant's /participant's eligibility for housing assistance. This form is valid for fifteen (15) months from the date of applicant's/participant's signature.

Print Name	Signature of Head of Household	 Date	Social Security Number
Print Name	Signature of other Adult	Date	Social Security Number
Print Name	Signature of other Adult	 Date	Social Security Number
Print Name	Signature of other Adult	 Date	Social Security Number

Return to:

Mailing Address: Mail Stop 101, PO Box 4008 Chandler, AZ 85244-4008 City of Chandler Housing and Redevelopment Division <u>chandleraz.gov/affordablehousing</u> Phone (480) 782-3200 - Fax (480) 782-3220 Office Location: 235 S. Arizona Avenue Chandler, AZ 85225





Authorization for the Release of Information/ Privacy Act Notice

to the U.S. Department of Housing and Urban Development (HUD) and the Housing Agency/Authority (HA)

U.S. Department of Housing and Urban Development Office of Public and Indian Housing

PHA requesting release of information; (Cross out space if none) (Full address, name of contact person, and date)

City of Chandler Housing and Redevelopment Mail Stop 101 P.O. Box 4008 Chandler, AZ 85244 IHA requesting release of information: (Cross out space if none)
(Full address, name of contact person, and date)

Authority: Section 904 of the Stewart B. McKinney Homeless Assistance Amendments Act of 1988, as amended by Section 903 of the Housing and Community Development Act of 1992 and Section 3003 of the Omnibus Budget Reconciliation Act of 1993. This law is found at 42 U.S.C. 3544.

This law requires that you sign a consent form authorizing: (1) HUD and the Housing Agency/Authority (HA) to request verification of salary and wages from current or previous employers; (2) HUD and the HA to request wage and unemployment compensation claim information from the state agency responsible for keeping that information; (3) HUD to request certain tax return information from the U.S. Social Security Administration and the U.S. Internal Revenue Service. The law also requires independent verification of income information. Therefore, HUD or the HA may request information from financial institutions to verify your eligibility and level of benefits.

Purpose: In signing this consent form, you are authorizing HUD and the above-named HA to request income information from the sources listed on the form. HUD and the HA need this information to verify your household's income, in order to ensure that you are eligible for assisted housing benefits and that these benefits are set at the correct level. HUD and the HA may participate in computer matching programs with these sources in order to verify your eligibility and level of benefits.

Uses of Information to be Obtained: HUD is required to protect the income information it obtains in accordance with the Privacy Act of 1974, 5 U.S.C. 552a. HUD may disclose information (other than tax return information) for certain routine uses, such as to other government agencies for law enforcement purposes, to Federal agencies for employment suitability purposes and to HAs for the purpose of determining housing assistance. The HA is also required to protect the income information it obtains in accordance with any applicable State privacy law. HUD and HA employees may be subject to penalties for unauthorized disclosures or improper uses of the income information that is obtained based on the consent form. **Private owners may not request or receive information authorized by this form.**

Who Must Sign the Consent Form: Each member of your household who is 18 years of age or older must sign the consent form. Additional signatures must be obtained from new adult members joining the household or whenever members of the household become 18 years of age.

Persons who apply for or receive assistance under the following programs are required to sign this consent form:

PHA-owned rental public housing
Turnkey III Homeownership Opportunities
Mutual Help Homeownership Opportunity
Section 23 and 19(c) leased housing
Section 23 Housing Assistance Payments
HA-owned rental Indian housing
Section 8 Rental Certificate
Section 8 Rental Voucher
Section 8 Moderate Rehabilitation

Failure to Sign Consent Form: Your failure to sign the consent form may result in the denial of eligibility or termination of assisted housing benefits, or both. Denial of eligibility or termination of benefits is subject to the HA's grievance procedures and Section 8 informal hearing procedures.

Sources of Information to Be Obtained

State Wage Information Collection Agencies. (This consent is limited to wages and unemployment compensation I have received during period(s) within the last 5 years when I have received assisted housing benefits.)

U.S. Social Security Administration (HUD only) (This consent is limited to the wage and self-employment information and payments of retirement income as referenced at Section 6103(1)(7)(A) of the Internal Revenue Code.)

U.S. Internal Revenue Service (HUD only) (This consent is limited to unearned income [i.e., interest and dividends].)

Information may also be obtained directly from: (a) current and former employers concerning salary and wages and (b) financial institutions concerning unearned income (i.e., interest and dividends). I understand that income information obtained from these sources will be used to verify information that I provide in determining eligibility for assisted housing programs and the level of benefits. Therefore, this consent form only authorizes release directly from employers and financial institutions of information regarding any period(s) within the last 5 years when I have received assisted housing benefits.

Consent: I consent to allow HUD or the HA to request and obtain income information from the sources listed on this form for the purpose of verifying my eligibility and level of benefits under HUD's assisted housing programs. I understand that HAs that receive income information under this consent form cannot use it to deny, reduce or terminate assistance without first independently verifying what the amount was, whether I actually had access to the funds and when the funds were received. In addition, I must be given an opportunity to contest those determinations.

Signatures:			
Head of Household	Date	_	
Social Security Number (if any) of Head of Household		Other Family Member over age 18	Date
Spouse	Date	Other Family Member over age 18	Date
Other Family Member over age 18	Date	Other Family Member over age 18	Date
Other Family Member over age 18	Date	Other Family Member over age 18	Date

Privacy Act Notice. Authority: The Department of Housing and Urban Development (HUD) is authorized to collect this information by the U.S. Housing Act of 1937 (42 U.S.C. 1437 et. seq.), Title VI of the Civil Rights Act of 1964 (42 U.S.C. 2000d), and by the Fair Housing Act (42 U.S.C. 3601-19). The Housing and Community Development Act of 1987 (42 U.S.C. 3543) requires applicants and participants to submit the Social Security Number of each household member who is six years old or older. Purpose: Your income and other information are being collected by HUD to determine your eligibility, the appropriate bedroom size, and the amount your family will pay toward rent and utilities. Other Uses: HUD uses your family income and other information to assist in managing and monitoring HUD-assisted housing programs, to protect the Government's financial interest, and to verify the accuracy of the information you provide. This information may be released to appropriate Federal, State, and local agencies, when relevant, and to civil, criminal, or regulatory investigators and prosecutors. However, the information will not be otherwise disclosed or released outside of HUD, except as permitted or required by law. Penalty: You must provide all of the information requested by the HA, including all Social Security Numbers you, and all other household members age six years and older, have and use. Giving the Social Security Numbers will affect your eligibility. Failure to provide any of the requested information may result in a delay or rejection of your eligibility approval.

Penalties for Misusing this Consent:

This consent form expires 15 months after signed.

HUD, the HA and any owner (or any employee of HUD, the HA or the owner) may be subject to penalties for unauthorized disclosures or improper uses of information collected based on the consent form.

Use of the information collected based on the form HUD 9886 is restricted to the purposes cited on the form HUD 9886. Any person who knowingly or willfully requests, obtains or discloses any information under false pretenses concerning an applicant or participant may be subject to a misdemeanor and fined not more than \$5,000.

Any applicant or participant affected by negligent disclosure of information may bring civil action for damages, and seek other relief, as may be appropriate, against the officer or employee of HUD, the HA or the owner responsible for the unauthorized disclosure or improper use.



U.S. Department of Housing and Urban Development

Office of Public and Indian Housing (PIH)



RENTAL HOUSING INTEGRITY IMPROVEMENT PROJECT

What You Should Know About EIV

A Guide for Applicants & Tenants of Public Housing & Section 8 Programs

What is EIV?

The Enterprise Income Verification (EIV) system is a web-based computer system that contains employment and income information of individuals who participate in HUD rental assistance programs. All Public Housing Agencies (PHAs) are required to use HUD's EIV system.

What information is in EIV and where does it come from?

HUD obtains information about you from your local PHA, the Social Security Administration (SSA), and U.S. Department of Health and Human Services (HHS)

HHS provides HUD with wage and employment information as reported by employers; and unemployment compensation information as reported by the State Workforce Agency (SWA).

SSA provides HUD with death, Social Security (SS) and Supplemental Security Income (SSI) information.

What is the EIV information used for?

Primarily, the information is used by PHAs (and management agents hired by PHAs) for the following purposes to:

- Confirm your name, date of birth (DOB), and Social Security Number (SSN) with SSA.
- Verify your reported income sources and amounts.
- Confirm your participation in only one HUD rental assistance program.
 - Confirm if you owe an outstanding debt to any PHA.
- Confirm any negative status if you moved out of a subsidized unit (in the past) under the Public Housing or Section 8 program.
 - Follow up with you, other adult household members, or your listed emergency contact regarding deceased household members.

EIV will alert your PHA if you or anyone in your household has used a false SSN, failed to report complete and accurate income information, or

is receiving rental assistance at another address. Remember, you may receive rental assistance at only one home!

EIV will also alert PHAs if you owe an outstanding debt to any PHA (in any state or U.S. territory) and any negative status when you voluntarily or involuntarily moved out of a subsidized unit under the Public Housing or Section 8 program. This information is used to determine your eligibility for rental assistance at the time of application.

The information in EIV is also used by HUD, HUD's Office of Inspector General (OIG), and auditors to ensure that your family and PHAs comply with HUD rules.

Overall, the purpose of EIV is to identify and prevent fraud within HUD rental assistance programs, so that limited taxpayer's dollars can assist as many eligible families as possible. EIV will help to improve the integrity of HUD rental assistance programs.

Is my consent required in order for information to be obtained about me?

Yes, your consent is required in order for HUD or the PHA to obtain information about you. By law, you are required to sign one or more consent forms. When you sign a form HUD-9886 (Federal Privacy Act Notice and Authorization for Release of Information) or a PHA consent form (which meets HUD standards), you are giving HUD and the PHA your consent for them to obtain information about you for the purpose of determining your eligibility and amount of rental assistance. The information collected about you will be used only to determine your eligibility for the program, unless you consent in writing to authorize additional uses of the information by the PHA.

Note: If you or any of your adult household members refuse to sign a consent form, your request for initial or continued rental assistance may be denied. You may also be terminated from the HUD rental assistance program.

What are my responsibilities?

As a tenant (participant) of a HUD rental assistance program, you and each adult household member must disclose complete and accurate information to the PHA, including full name, SSN, and DOB; income information; and certify that your reported household composition (household members), income, and expense information is true to the best of your knowledge.

What are the penalties for providing false information?

Knowingly providing false, inaccurate, or incomplete nformation is FRAUD and a CRIME you commit fraud, you and your family may be subject to any of the following penalties:

- Termination of assistance
- Repayment of rent that you should have paid had you reported your income correctly . લં છ
- rental assistance for a period of up to 10 years from receiving future Prohibited 4
 - Prosecution by the local, state, or Federal prosecutor, which may result in you being fined up to \$10,000 and/or serving time in jail. 5

Protect yourself by following HUD reporting When completing applications and income you or any member of your household reexaminations, you must include all sources requirements. receives. -If you have any questions on whether money received should be counted as income or how your rent is determined, ask your PHA. When changes occur in your household income, contact your PHA immediately to determine if this will affect your rental household income, assistance. Vour

What do I do if the EIV information is incorrect?

Sometimes the source of EIV information may make an error when submitting or reporting information about you. If you do not agree with the EIV information, let our PHA know.

directly to verify disputed income Below are the procedures you and the If necessary, your PHA will contact the source of the PHA should follow regarding incorrect EIV information. nformation information.

you assistance in the past. If you dispute this information, contact your former PHA directly in writing Debts owed to PHAs and termination information documentation that supports your dispute. If the PHA reported in EIV originates from the PHA who provided to dispute this information and provide any determines that the disputed information is incorrect, the PHA will update or delete the record from EIV.

originates from the employer. If you dispute this information, contact the employer in writing to dispute and request correction of the disputed employment and/or wage information. Provide your PHA with a copy of the letter that you sent to the employer. If you the for Employment and wage information reported in EIV are unable to get the employer to correct the SWA you should contact information, assistance.

information, contact the SWA in writing to dispute and request correction of the disputed unemployment benefit information. Provide your PHA with a copy of If you dispute this Unemployment benefit information reported in EIV the letter that you sent to the SWA. originates from the SWA.

Death, SS and SSI benefit information reported in information, contact the SSA at (800) 772-1213, or EIV originates from the SSA. If you dispute this may need to visit your local SSA office to have visit their website at: www.socialsecurity.gov. disputed death information corrected.

may submit a third party verification form to the provider (or reporter) of your income for completion Additional Verification. The PHA, with your consent, and submission to the PHA.

party bank documents (i.e. pay stubs, benefit award letters, bank statements, etc.) which you may have in your the PHA with third also provide possession.

be a sign of identity theft. Sometimes someone else So, if you suspect someone is using your SSN, you should check your Social Security records to ensure 772-1213); file an identity theft complaint with your local police department or the Federal Trade Identity Theft. Unknown EIV information to you can may use your SSN, either on purpose or by accident. your income is calculated correctly (call SSA at (800) Commission (call FTC at (877) 438-4338, or you may visit their website at: http://www.ftc.gov). Provide your PHA with a copy of your identity theft complaint.

Where can I obtain more information on EIV and the income verification process?

process on HUD's Public and Indian Housing EIV web Your PHA can provide you with additional information on EIV and the income verification process. You may also read more about EIV and the income verification pages at: http://www.hudgov/offices/pin/programs/phi/hitpluiv.cfm.

applicants and participants (tenants) of the The information in this Guide pertains following HUD-PIH rental assistance programs:

- Public Housing (24 CFR 960); and -, ~;
- Section 8 Housing Choice Voucher (HCV), (24 CFR 982); and
- Section 8 Moderate Rehabilitation (24 CFR 882); and က
 - Project-Based Voucher (24 CFR 983) 4

My signature below is confirmation that I have received this Guide,

Date Signature

Signature

Date

Date

Signature



IVT AUTHORIZATION FOR THE RELEASE OF INCOME DATA TO THE HOH

Purpose:

The Department of Housing and Urban Development (HUD) now requires Public Housing Agencies (PHA) to use the Income Validation Tool (IVT) system to verify employment. The PHA is only allowed to disclose the income information to the person to whom it pertains. This would require an individual meeting with each adult household member. In order to do joint meetings or meet with only the Head of Household (HOH) the PHA needs each adult household member to sign a release to allow the PHA to disclose their income data to the HOH.

Release:

In signing this consent form you are authorizing the PHA to disclose your income information from the IVT system to the head of household for your household. This information is used to determine the eligibility of the family to receive rental assistance and to assist in the determination of the level of assistance the family will receive. Your information is kept confidential and, with your consent, is only disclosed to the head of household for your voucher family.

I authorize the PHA to disclose my income information from the IVT report to the head of household.

Head of Household Printed Name	Head of Household Signature	Date	
Adult Household Member Name	Adult Household Member Signature	Date	
Adult Household Member Name	Adult Household Member Signature	Date	
Adult Household Member Name	Adult Household Member Signature	Date	
Adult Household Member Name	Adult Household Member Signature	Date	

Mailing Address: Mail Stop 101, PO Box 4008 Chandler, AZ 85244-4008 City of Chandler Housing and Redevelopment Division chandleraz.gov/affordablehousing
Phone (480) 782-3200 - Fax (480) 782-3220

Office Location: 235 S. Arizona Avenue Chandler, AZ 85225





1



U.S. Department of Housing and Urban Development Office of Public and Indian Housing

DEBTS OWED TO PUBLIC HOUSING AGENCIES AND TERMINATIONS

Paperwork Reduction Notice: Public reporting burden for this collection of information is estimated to average 7 minutes per response. This includes the time for respondents to read the document and certify, and any recordkeeping burden. This information will be used in the processing of a tenancy. Response to this request for information is required to receive benefits. The agency may not collect this information, and you are not required to complete this form, unless it displays a currently valid OMB control number. The OMB Number is 2577-0266, and expires 10/31/2019.

NOTICE TO APPLICANTS AND PARTICIPANTS OF THE FOLLOWING HUD RENTAL ASSISTANCE PROGRAMS:

- Public Housing (24 CFR 960)
- Section 8 Housing Choice Voucher, including the Disaster Housing Assistance Program (24 CFR 982)
- Section 8 Moderate Rehabilitation (24 CFR 882)
- Project-Based Voucher (24 CFR 983)

The U.S. Department of Housing and Urban Development maintains a national repository of debts owed to Public Housing Agencies (PHAs) or Section 8 landlords and adverse information of former participants who have voluntarily or involuntarily terminated participation in one of the above-listed HUD rental assistance programs. This information is maintained within HUD's Enterprise Income Verification (EIV) system, which is used by Public Housing Agencies (PHAs) and their management agents to verify employment and income information of program participants, as well as, to reduce administrative and rental assistance payment errors. The EIV system is designed to assist PHAs and HUD in ensuring that families are eligible to participate in HUD rental assistance programs and determining the correct amount of rental assistance a family is eligible for. All PHAs are required to use this system in accordance with HUD regulations at 24 CFR 5.233.

HUD requires PHAs, which administers the above-listed rental housing programs, to report certain information at the conclusion of your participation in a HUD rental assistance program. This notice provides you with information on what information the PHA is required to provide HUD, who will have access to this information, how this information is used and your rights. PHAs are required to provide this notice to all applicants and program participants and you are required to acknowledge receipt of this notice by signing page 2. Each adult household member must sign this form.

What information about you and your tenancy does HUD collect from the PHA?

The following information is collected about each member of your household (family composition): full name, date of birth, and Social Security Number.

The following adverse information is collected once your participation in the housing program has ended, whether you voluntarily or involuntarily move out of an assisted unit:

- 1. Amount of any balance you owe the PHA or Section 8 landlord (up to \$500,000) and explanation for balance owed (i.e. unpaid rent, retroactive rent (due to unreported income and/ or change in family composition) or other charges such as damages, utility charges, etc.); and
- 2. Whether or not you have entered into a repayment agreement for the amount that you owe the PHA; and
- 3. Whether or not you have defaulted on a repayment agreement; and
- 4. Whether or not the PHA has obtained a judgment against you; and
- 5. Whether or not you have filed for bankruptcy; and
- 6. The negative reason(s) for your end of participation or any negative status (i.e., abandoned unit, fraud, lease violations, criminal activity, etc.) as of the end of participation date.

08/2013 Form HUD-52675

Who will have access to the information collected?

This information will be available to HUD employees, PHA employees, and contractors of HUD and PHAs.

How will this information be used?

PHAs will have access to this information during the time of application for rental assistance and reexamination of family income and composition for existing participants. PHAs will be able to access this information to determine a family's suitability for initial or continued rental assistance, and avoid providing limited Federal housing assistance to families who have previously been unable to comply with HUD program requirements. If the reported information is accurate, a PHA may terminate your current rental assistance and deny your future request for HUD rental assistance, subject to PHA policy.

How long is the debt owed and termination information maintained in EIV?

Debt owed and termination information will be maintained in EIV for a period of up to ten (10) years from the end of participation date or such other period consistent with State Law.

What are my rights?

In accordance with the Federal Privacy Act of 1974, as amended (5 USC 552a) and HUD regulations pertaining to its implementation of the Federal Privacy Act of 1974 (24 CFR Part 16), you have the following rights:

- 1. To have access to your records maintained by HUD, subject to 24 CFR Part 16.
- To have an administrative review of HUD's initial denial of your request to have access to your records maintained by HUD.
- 3. To have incorrect information in your record corrected upon written request.
- 4. To file an appeal request of an initial adverse determination on correction or amendment of record request within 30 calendar days after the issuance of the written denial.
- 5. To have your record disclosed to a third party upon receipt of your written and signed request.

What do I do if I dispute the debt or termination information reported about me?

If you disagree with the reported information, you should contact in writing the PHA who has reported this information about you. The PHA's name, address, and telephone numbers are listed on the Debts Owed and Termination Report. You have a right to request and obtain a copy of this report from the PHA. Inform the PHA why you dispute the information and provide any documentation that supports your dispute. HUD's record retention policies at 24 CFR Part 908 and 24 CFR Part 982 provide that the PHA may destroy your records three years from the date your participation in the program ends. To ensure the availability of your records, disputes of the original debt or termination information must be made within three years from the end of participation date; otherwise the debt and termination information will be presumed correct. Only the PHA who reported the adverse information about you can delete or correct your record.

Your filing of bankruptcy will not result in the removal of debt owed or termination information from HUD's EIV system. However, if you have included this debt in your bankruptcy filing and/or this debt has been discharged by the bankruptcy court, your record will be updated to include the bankruptcy indicator, when you provide the PHA with documentation of your bankruptcy status.

The PHA will notify you in writing of its action regarding your dispute within 30 days of receiving your written dispute. If the PHA determines that the disputed information is incorrect, the PHA will update or delete the record. If the PHA determines that the disputed information is correct, the PHA will provide an explanation as to why the information is correct.

This Notice was provided by the below-listed PHA:	I hereby acknowledge that the PHA provided me with the Debts Owed to PHAs & Termination Notice:		
City of Chandler Housing and Redevelopment	Signature	Date	
235 S. Arizona Avenue Chandler, Arizona 85225	Printed Name		
(480) 782-3200	Signature	Date	
	Printed Name		

08/2013 Form HUD-5275



AUTHORIZATION FOR USE / DISCLOSURE OF PROTECTED HEALTH INFORMATION

Patient:	Date of Birth:
Address:	
From: City of Chandler Housing and Redevelopment,	235 S. Arizona Avenue, Chandler AZ 85225
The household member above has applied for, or is verify information used in determining the household	receiving, federal rental assistance. HUD requires that we old member's eligibility and rent.
	g the question on the attached verification form(s), if applicable, 20 or email, if stated on the verification form . The household nation, as shown below.
HOUSEHOL	D MEMBER RELEASE
	ng to the Provider listed above, at any time. The revocation is above named Provider. Any use or disclosure made prior to a
•	s Authorization may be subject to re-disclosure by the recipient ulations. I may obtain a copy of the Notice of Privacy Practices
My Authorization, or refusal to provide additional A from the provider listed above.	uthorization(s), does not affect my ability to obtain treatment
	at I am a legal guardian, agent, representative, or executor of the der and its affiliates and subsidiaries harmless from liability for zation.
information, as identified, to the City of Cha	above named provider to release my protected health andler Housing and Redevelopment. This authorization on in the City of Chandler Housing and Redevelopment hichever is earlier:
Patient's Signature:	Date:

Mailing Address: Mail Stop 101, PO Box 4008 Chandler, AZ 85244-4008 City of Chandler Housing and Redevelopment Division chandleraz.gov/affordablehousing Phone (480) 782-3200 - Fax (480) 782-3220 Office Location: 235 S. Arizona Avenue Chandler, AZ 85225







FAMILY OBLIGATIONS

Section 8 Housing Choice Voucher Program

Obligations of the family are described in the housing choice voucher (HCV) regulations and on the voucher itself. These obligations include responsibilities the family is required to fulfill, as well as prohibited actions. The family must meet the obligations in order to continue participating in the program. Violation of any family obligation may result in termination of assistance.

Time Frames for Reporting Changes Required by Family Obligations

The City of Chandler Housing Division Policy

Unless otherwise noted below, when family obligations require the family to respond to a request or notify the City of Chandler Housing Division of a change, notifying the City of Chandler Housing Division of the request or change within **10 business days of its occurrence is considered prompt notice** (e.g., If you became employed, you would use the start date of employment to start your count of 10 business days).

When a family is required to provide notice to the City of Chandler Housing Division, the notice must be in writing.

Family Obligations [24 CFR 982.551]

Following is a listing of a participant family's obligations under the HCV program:

- 1. The family must supply any information that the City of Chandler Housing Division or HUD determines to be necessary, including submission of required evidence of citizenship or eligible immigration status.
- 2. The family must supply any information requested by the City of Chandler Housing Division or HUD for use in a regularly scheduled reexamination or interim reexamination of family income and composition.

The City of Chandler Housing Division Policy

The participant is required to report all changes within 10 business days of its occurrence and the City of Chandler Housing Division will determine if an interim reexamination will be conducted.

- 3. The family must disclose and verify social security numbers and sign and submit consent forms for obtaining information.
- 4. Any information supplied by the family must be true and complete.
- 5. The family is responsible for any Housing Quality Standards (HQS) breach by the family caused by failure to pay tenant-provided utilities or appliances, or damages to the dwelling unit or premises beyond normal wear and tear caused by any member of the household or guest.

The City of Chandler Housing Division Policy

Damages beyond normal wear and tear will be considered to be damages, which could be assessed against the security deposit.

- 6. The family must allow the City of Chandler Housing Division to inspect the unit at reasonable times and after reasonable notice.
- 7. The family must not commit any serious or repeated violation of the lease.

The City of Chandler Housing Division Policy

The City of Chandler Housing Division will determine if a family has committed serious or repeated violations of the lease based on available evidence, including but not limited to, a court-ordered eviction, or an owner's notice to evict.

Serious and repeated lease violations will include, but not be limited to, nonpayment of rent, disturbance of neighbors, destruction of property, or living or housekeeping habits that cause damage to the unit or premises and criminal activity. Generally, the criteria to be used is whether the reason for the eviction was through no fault of the tenant or guests.

8. The family must notify the City of Chandler Housing Division and the owner before moving out of the unit or terminating the lease.

The City of Chandler Housing Division Policy

The family must comply with lease requirements regarding written notice to the owner. The family must provide written notice to the City of Chandler Housing Division at the same time the owner is notified.

- 9. The family must promptly give the City of Chandler Housing Division a copy of any owner eviction notice.
- 10. The family must use the assisted unit for residence by the family. The unit must be the family's only residence.
- 11. The City of Chandler Housing Division must approve the composition of the assisted family residing in the unit. The family must promptly notify the City of Chandler Housing Division in writing of the birth, adoption, or court-awarded custody of a child. The family must request City of Chandler Housing Division approval to add any other family member as an occupant of the unit.

The City of Chandler Housing Division Policy

The request to add a family member must be submitted in writing and approved prior to the person moving into the unit. The City of Chandler Housing Division will determine eligibility of the new member in accordance with the policies.

- 12. The family must promptly notify the City of Chandler Housing Division in writing if any family member no longer lives in the unit.
- 13. If the City of Chandler Housing Division has given approval, a foster child or a live-in aide may reside in the unit. The City of Chandler Housing Division has the discretion to adopt reasonable policies concerning residency by a foster child or a live-in aide, and to define when City of Chandler Housing Division consent may be given or denied.
- 14. The family must not sublease the unit, assign the lease, or transfer the unit.

The City of Chandler Housing Division Policy

Subleasing includes receiving payment to cover rent and utility costs by a person living in the unit who is not listed as a family member.

- 15. The family must supply any information requested by the City of Chandler Housing Division to verify that the family is living in the unit or information related to family absence from the unit.
- 16. The family must promptly notify the City of Chandler Housing Division when the family is absent from the unit.

The City of Chandler Housing Division Policy

Notice is required under this provision only when all family members will be absent from the unit for an extended period. An extended period is defined as any period greater than 30 calendar days. Written notice must be provided to the City of Chandler Housing Division at the start of the extended absence.

- 17. The family must pay utility bills and provide and maintain any appliances that the owner is not required to provide under the lease.
- 18. The family must not own or have any interest in the unit.
- 19. Family members must not commit fraud, bribery, or any other corrupt or criminal act in connection with the program.

- 20. Family members must not engage in drug-related criminal activity or violent criminal activity or other criminal activity that threatens the health, safety or right to peaceful enjoyment of other residents and persons residing in the immediate vicinity of the premises.
- 21. Members of the household must not engage in abuse of alcohol in a way that threatens the health, safety or right to peaceful enjoyment of the other residents and persons residing in the immediate vicinity of the premises.
- 22. An assisted family or member of the family must not receive HCV program assistance while receiving another housing subsidy, for the same unit or a different unit under any other federal, state or local housing assistance program.
- 23. A family must not receive HCV program assistance while residing in a unit owned by a parent, child, grandparent, grandchild, sister or brother of any member of the family, unless the City of Chandler Housing Division has determined (and has notified the owner and the family of such determination) that approving rental of the unit, notwithstanding such relationship, would provide reasonable accommodation for a family member who is a person with disabilities.
- 24. The family understands that a *guest* is a person temporarily staying in the unit with the consent of a member of the household who has express or implied authority to so consent. [24 CFR 5.100]

The City of Chandler Housing Division Policy

The participant must receive written permission from the landlord to have any guest temporarily stay in the unit. A copy of the written permission will be provided to the City of Chandler Housing Division. With the landlord's consent, a guest can remain in the assisted unit no longer than a total of 14 days in any 12-month period.

A family may request in writing an exception to this policy for valid reasons (e.g., care of a relative recovering from a medical procedure is expected to last 30 consecutive days). An exception will not be made unless the family can identify and provide documentation of the residence to which the guest will return.

Use of the unit address as the guest's current residence for any purpose that is not explicitly temporary or has the landlord's consent shall be construed as permanent residence. The burden of proof that the individual is a guest rests on the family. In the absence of such proof, the individual will be considered an unauthorized member of the household and the City of Chandler Housing Division will terminate assistance since prior approval was not requested for the addition.

I have received a copy of the family obligations and understand that as a participant of the Housing Choice Voucher Program I must comply with all rules and regulations and my failure to do so may result in termination of my housing assistance.

Head of Household		Date	
Other Adult	Date	Other Adult	Date
For Office Use Only Received By:		Date:	
Referred To: 🗆 Housing Specialist 🗆 Housing Su	pervisor 🗆 Othe	r:	
Comments:			

Mailing Address: Mail Stop 101, PO Box 4008 Chandler, AZ 85244-4008 City of Chandler Housing and Redevelopment Division chandleraz.gov/affordablehousing Phone (480) 782-3200 - Fax (480) 782-3220 Office Location: 235 S. Arizona Avenue Chandler, AZ 85225







Housing Choice Voucher Program

Notice of Occupancy Rights Under The Violence Against Women Act, Form HUD-5380

The Certification of Domestic Violence, Dating Violence, Sexual Assault, or Stalking, and Alternate Documentation, Form HUD-5382

I have received a copy of the above named HUD Forms.				
Address				
Signature of Head of Household	Date			
Signature of Other Family Members over the age of 18	Date			
Signature of Other Family Members over the age of 18	Date			
Signature of Other Family Members over the age of 18	Date			
Signature of Other Family Members over the age of 18	Date			
Signature of Other Family Members over the age of 18	 Date			

Mailing Address: Mail Stop 101, PO Box 4008 Chandler, AZ 85244-4008 City of Chandler Housing and Redevelopment Division chandleraz.gov/affordablehousing Phone (480)782-3200 - Fax (480)-782-3220 *Office Location:* 235 S. Arizona Avenue Chandler, AZ 85225



NOTICE OF OCCUPANCY RIGHTS UNDER THE VIOLENCE AGAINST WOMEN ACT

City of Chandler Housing and Redevelopment Division

To all Tenants and Applicants

The Violence Against Women Act (VAWA) provides protections for victims of domestic violence, dating violence, sexual assault, or stalking. VAWA protections are not only available to women, but are available equally to all individuals regardless of sex, gender identity, or sexual orientation. The U.S. Department of Housing and Urban Development (HUD) is the Federal agency that oversees that **public housing and housing choice voucher** is in compliance with VAWA. This notice explains your rights under VAWA. A HUD-approved certification form is attached to this notice. You can fill out this form to show that you are or have been a victim of domestic violence, dating violence, sexual assault, or stalking, and that you wish to use your rights under VAWA."

Protections for Applicants

If you otherwise qualify for assistance under **public housing or housing choice voucher**, you cannot be denied admission or denied assistance because you are or have been a victim of domestic violence, dating violence, sexual assault, or stalking.

Protections for Tenants

If you are receiving assistance under **public housing or housing choice voucher**, you may not be denied assistance, terminated from participation, or be evicted from your rental housing because you are or have been a victim of domestic violence, dating violence, sexual assault, or stalking.

Also, if you or an affiliated individual of yours is or has been the victim of domestic violence, dating violence, sexual assault, or stalking by a member of your household or any guest, you may not be denied rental assistance or occupancy rights under **public housing or housing choice voucher** solely on the basis of criminal activity directly relating to that domestic violence, dating violence, sexual assault, or stalking.

Affiliated individual means your spouse, parent, brother, sister, or child, or a person to whom you stand in the place of a parent or guardian (for example, the affiliated individual is in your care, custody, or control); or any individual, tenant, or lawful occupant living in your household.

Removing the Abuser or Perpetrator from the Household

The City of Chandler Housing and Redevelopment Division (COCHRD) may divide (bifurcate) your lease in order to evict the individual or terminate the assistance of the individual who has engaged in criminal activity (the abuser or perpetrator) directly relating to domestic violence, dating violence, sexual assault, or stalking.

If the COCHRD chooses to remove the abuser or perpetrator, COCHRD may not take away the rights of eligible tenants to the unit or otherwise punish the remaining tenants. If the evicted abuser or perpetrator was the sole tenant to have established eligibility for assistance under the program, COCHRD must allow the tenant who is or has been a victim and other household members to remain in the unit for a period of time, in order to establish eligibility under the program or under another HUD housing program covered by VAWA, or, find alternative housing.

In removing the abuser or perpetrator from the household, COCHRD must follow Federal, State, and local eviction procedures. In order to divide a lease, COCHRD may, but is not required to, ask you for documentation or certification of the incidences of domestic violence, dating violence, sexual assault, or stalking.

Moving to Another Unit

Upon your request, COCHRD may permit you to move to another unit, subject to the availability of other units, and still keep your assistance. In order to approve a request, COCHRD may ask you to provide documentation that you are requesting to move because of an incidence of domestic violence, dating violence, sexual assault, or stalking. If the request is a request for emergency transfer, the housing provider may ask you to submit a written request or fill out a form where you certify that you meet the criteria for an emergency transfer under VAWA. The criteria are:

- 1. You are a victim of domestic violence, dating violence, sexual assault, or stalking. If COCHRD does not already have documentation that you are a victim of domestic violence, dating violence, sexual assault, or stalking, COCHRD may ask you for such documentation, as described in the documentation section below.
- **2. You expressly request the emergency transfer.** COCHRD may choose to require that you submit a form, or may accept another written or oral request.
- 3. You reasonably believe you are threatened with imminent harm from further violence if you remain in your current unit. This means you have a reason to fear that if you do not receive a transfer you would suffer violence in the very near future.

OR

You are a victim of sexual assault and the assault occurred on the premises during the 90-calendar-day period before you request a transfer. If you are a victim of sexual assault, then in addition to qualifying for an emergency transfer because you reasonably believe you are threatened with imminent harm from further violence if you remain in your unit, you may qualify for an emergency transfer if the sexual assault occurred on the premises of the property from which you are seeking your transfer, and that assault happened within the 90-calendar-day period before you expressly request the transfer.

COCHRD will keep confidential requests for emergency transfers by victims of domestic violence, dating violence, sexual assault, or stalking, and the location of any move by such victims and their families.

COCHRD's emergency transfer plan provides further information on emergency transfers, and COCHRD must make a copy of its emergency transfer plan available to you if you ask to see it.

<u>Documenting You Are or Have Been a Victim of Domestic Violence, Dating Violence, Sexual Assault or Stalking</u>

COCHRD can, but is not required to, ask you to provide documentation to "certify" that you are or have been a victim of domestic violence, dating violence, sexual assault, or stalking. Such request from COCHRD must be in writing, and COCHRD must give you at least 14 business days (Saturdays, Sundays, and Federal holidays do not count) from the day you receive the request to provide the documentation. COCHRD may, but does not have to, extend the deadline for the submission of documentation upon your request.

You can provide one of the following to COCHRD as documentation. It is your choice which of the following to submit if the COCHRD asks you to provide documentation that you are or have been a victim of domestic violence, dating violence, sexual assault, or stalking.

- A complete HUD-approved certification form given to you by COCHRD with this notice, that documents an
 incident of domestic violence, dating violence, sexual assault, or stalking. The form will ask for your name,
 the date, time, and location of the incident of domestic violence, dating violence, sexual assault, or stalking,
 and a description of the incident. The certification form provides for including the name of the abuser or
 perpetrator if the name of the abuser or perpetrator is known and is safe to provide.
- A record of a Federal, State, tribal, territorial, or local law enforcement agency, court, or administrative agency that documents the incident of domestic violence, dating violence, sexual assault, or stalking. Examples of such records include police reports, protective orders, and restraining orders, among others.
- A statement, which you must sign, along with the signature of an employee, agent, or volunteer of a victim service provider, an attorney, a medical professional or a mental health professional (collectively, "professional") from whom you sought assistance in addressing domestic violence, dating violence, sexual assault, or stalking, or the effects of abuse, and with the professional selected by you attesting under penalty of perjury that he or she believes that the incident or incidents of domestic violence, dating violence, sexual assault, or stalking are grounds for protection.
- Any other statement or evidence that the COCHRD has agreed to accept.

If you fail or refuse to provide one of these documents within the 14 business days, the COCHRD does not have to provide you with the protections contained in this notice.

If the COCHRD receives conflicting evidence that an incident of domestic violence, dating violence, sexual assault, or stalking has been committed (such as certification forms from two or more members of a household each claiming to be a victim and naming one or more of the other petitioning household members as the abuser or perpetrator), COCHRD has the right to request that you provide third-party documentation within thirty 30 calendar days in order to resolve the conflict. If you fail or refuse to provide third-party documentation where there is conflicting evidence, COCHRD does not have to provide you with the protections contained in this notice.

Immigration Status/Self-Petitioner (PIH Notice 2017-02)

A "Self-Petitioner" is a category of battered noncitizens seeking legal permanent resident status without the cooperation or knowledge of their abusive relative. A "VAWA Self-Petitioner" is a category of battered noncitizens seeking VAWA-related relief and other VAWA-related petitions or applications for lawful permanent resident status.

PIH Notice 2017-02 explains the procedures that COCHRD must follow when an applicant or resident/tenant requests admission or continued residency as a result of being a VAWA self-petitioner

- A. In accordance with Section 214 of the Housing and Community Development Act of 1980, HUD may not allow financial assistance to ineligible non-citizens, but assistance must not be denied while verifying immigration status or appeal of a determination as to satisfactory immigration status is pending.
- B. HUD has determined that self-petitioners can indicate that they are in "satisfactory immigration status" when applying for assistance or continued assistance from Section 214covered housing providers. "Satisfactory immigration status" means an immigration status which does not make the individual ineligible for financial assistance. After verifying such immigration status in the Department of Homeland Security (DHS) Systematic Alien Verification for Entitlements (SAVE) System, the COCHRD will make a final determination as to the self-petitioner's eligibility for assistance.

- C. COCHRD will not deny, reduce, or terminate the assistance of a VAWA Self-Petitioner who claims "satisfactory immigration status". COCHRD will verify that the applicant or participant is a self-petitioner by utilizing the SAVE system to verify immigration status.
- D. All protections afforded under VAWA apply to the self-petitioner throughout the verification process.
- E. Not every noncitizen victim who has been subjected to battery or extreme cruelty will qualify under these procedures. In order to qualify, the noncitizen victim must have been battered or subjected to extreme cruelty by their spouse or parent, who is a U.S. citizen or LPR. COCHRD may receive a petition at any time, but submissions will most likely be related to a request for VAWA protections pursuant to 24 CFR Part 5 Subpart L (e.g. with a request for an emergency transfer or family breakup resulting from domestic violence, dating violence, sexual assault, or stalking.
- F. COCHRD will follow the steps outlined in PIH Notice 2017-02 to complete verification.

Confidentiality

COCHRD must keep confidential any information you provide related to the exercise of your rights under VAWA, including the fact that you are exercising your rights under VAWA.

COCHRD must not allow any individual administering assistance or other services on behalf of COCHRD (for example, employees and contractors) to have access to confidential information unless for reasons that specifically call for these individuals to have access to this information under applicable Federal, State, or local law.

COCHRD must not enter your information into any shared database or disclose your information to any other entity or individual. COCHRD, however, may disclose the information provided if:

- ☐ You give written permission to COCHRD to release the information on a time limited basis.
- COCHRD needs to use the information in an eviction or termination proceeding, such as to evict your abuser or perpetrator or terminate your abuser or perpetrator from assistance under this program.
- ☐ A law requires COCHRD or your landlord to release the information.

VAWA does not limit COCHRD's duty to honor court orders about access to or control of the property. This includes orders issued to protect a victim and orders dividing property among household members in cases where a family breaks up.

Reasons a Tenant Eligible for Occupancy Rights under VAWA May Be Evicted or Assistance May Be Terminated

You can be evicted and your assistance can be terminated for serious or repeated lease violations that are not related to domestic violence, dating violence, sexual assault, or stalking committed against you. However, COCHRD cannot hold tenants who have been victims of domestic violence, dating violence, sexual assault, or stalking to a more demanding set of rules than it applies to tenants who have not been victims of domestic violence, dating violence, sexual assault, or stalking.

The protections described in this notice might not apply, and you could be evicted and your assistance terminated, if COCHRD can demonstrate that not evicting you or terminating your assistance would present a real physical danger that:

- 1. Would occur within an immediate time frame, and
- 2. Could result in death or serious bodily harm to other tenants or those who work on the property.

If COCHRD can demonstrate the above, COCHRD should only terminate your assistance or evict you if there are no other actions that could be taken to reduce or eliminate the threat.

Other Laws

VAWA does not replace any Federal, State, or local law that provides greater protection for victims of domestic violence, dating violence, sexual assault, or stalking. You may be entitled to additional housing protections for victims of domestic violence, dating violence, sexual assault, or stalking under other Federal laws, as well as under State and local laws.

Non-Compliance with The Requirements of This Notice

You may report a covered COCHRD's violations of these rights and seek additional assistance, if needed, by contacting or filing a complaint with Amy Jacobson, Housing and Redevelopment Manager or HUD's Phoenix field office.

For Additional Information

You may view a copy of HUD's final VAWA rule at http://www.gpo.gov/fdsys/pkg/FR-2016-11-16/pdf/2016-25888.pdf. Additionally, COCHRD must make a copy of HUD's VAWA regulations available to you if you ask to see them. For questions regarding VAWA, please contact your housing specialist.

For help regarding an abusive relationship, you may call the National Domestic Violence Hotline at 1-800-799-7233 or, for persons with hearing impairments, 1-800-787-3224 (TTY). You may also contact 2-1-1 within Arizona or at https://211arizona.org/domestic-violence/

For tenants who are or have been victims of stalking seeking help may visit the National Center for Victims of Crime's Stalking Resource Center at https://www.victimsofcrime.org/our-programs/stalking-resource-center. For help regarding sexual assault, you may contact 2-1-1 within Arizona or at https://211arizona.org/domestic-violence/.

Victims of stalking seeking help may contact 2-1-1 within Arizona or at https://211arizona.org/domestic-violence/.

APPLICANT/TENANT PRINTED NAME:	
APPLICANT/TENANT SIGNATURE:	
DATE:	

I have received a copy of the Notice regarding Violence Against Women Act.

CERTIFICATION OF
DOMESTIC VIOLENCE,
DATING VIOLENCE,
SEXUAL ASSAULT, OR STALKING,
AND ALTERNATE DOCUMENTATION

U.S. Department of Housing and Urban Development

OMB Approval No. 2577-0286 Exp. 06/30/2017

Purpose of Form: The Violence Against Women Act ("VAWA") protects applicants, tenants, and program participants in certain HUD programs from being evicted, denied housing assistance, or terminated from housing assistance based on acts of domestic violence, dating violence, sexual assault, or stalking against them. Despite the name of this law, VAWA protection is available to victims of domestic violence, dating violence, sexual assault, and stalking, regardless of sex, gender identity, or sexual orientation.

Use of This Optional Form: If you are seeking VAWA protections from your housing provider, your housing provider may give you a written request that asks you to submit documentation about the incident or incidents of domestic violence, dating violence, sexual assault, or stalking.

In response to this request, you or someone on your behalf may complete this optional form and submit it to your housing provider, or you may submit one of the following types of third-party documentation:

- (1) A document signed by you and an employee, agent, or volunteer of a victim service provider, an attorney, or medical professional, or a mental health professional (collectively, "professional") from whom you have sought assistance relating to domestic violence, dating violence, sexual assault, or stalking, or the effects of abuse. The document must specify, under penalty of perjury, that the professional believes the incident or incidents of domestic violence, dating violence, sexual assault, or stalking occurred and meet the definition of "domestic violence," "dating violence," "sexual assault," or "stalking" in HUD's regulations at 24 CFR 5.2003.
- (2) A record of a Federal, State, tribal, territorial or local law enforcement agency, court, or administrative agency; or
- (3) At the discretion of the housing provider, a statement or other evidence provided by the applicant or tenant.

Submission of Documentation: The time period to submit documentation is 14 business days from the date that you receive a written request from your housing provider asking that you provide documentation of the occurrence of domestic violence, dating violence, sexual assault, or stalking. Your housing provider may, but is not required to, extend the time period to submit the documentation, if you request an extension of the time period. If the requested information is not received within 14 business days of when you received the request for the documentation, or any extension of the date provided by your housing provider, your housing provider does not need to grant you any of the VAWA protections. Distribution or issuance of this form does not serve as a written request for certification.

Confidentiality: All information provided to your housing provider concerning the incident(s) of domestic violence, dating violence, sexual assault, or stalking shall be kept confidential and such details shall not be entered into any shared database. Employees of your housing provider are not to have access to these details unless to grant or deny VAWA protections to you, and such employees may not disclose this information to any other entity or individual, except to the extent that disclosure is: (i) consented to by you in writing in a time-limited release; (ii) required for use in an eviction proceeding or hearing regarding termination of assistance; or (iii) otherwise required by applicable law.

TO BE COMPLETED BY OR ON BEHALF OF THE VICTIM OF DOMESTIC VIOLENCE, DATING VIOLENCE, SEXUAL ASSAULT, OR STALKING

1. Date the written request is receive	ved by victim:
2. Name of victim:	
3. Your name (if different from victi	m's):
4. Name(s) of other family member	(s) listed on the lease:
5. Residence of victim:	
	(if known and can be safely disclosed):
7. Relationship of the accused perpo	etrator to the victim:
o. Date(s) and times(s) of incluent(s) (if known):
10. Location of incident(s):	
In your own words, briefly descr	ribe the incident(s):
recollection, and that the individual named a violence, sexual assault, or stalking. I acknow	ed on this form is true and correct to the best of my knowledge and above in Item 2 is or has been a victim of domestic violence, dating ledge that submission of false information could jeopardize program admission, termination of assistance, or eviction.
Signature	Signed on (Date)

Public Reporting Burden: The public reporting burden for this collection of information is estimated to average 1 hour per response. This includes the time for collecting, reviewing, and reporting the data. The information provided is to be used by the housing provider to request certification that the applicant or tenant is a victim of domestic violence, dating violence, sexual assault, or stalking. The information is subject to the confidentiality requirements of VAWA. This agency may not collect this information, and you are not required to complete this form, unless it displays a currently valid Office of Management and Budget control number.



RECEIPT

I have received a copy of	the notice entitled:		
"Things You Should Know" from the U.S. Department of Housing and Urban Development – November 2004.			
Fair Housing Equal Opportunity for All HUD-1686-1-FHEO-2011			
Tenant Signature		Date	
Address			
Chandler	Arizona		
City	State	Zip	



Income Reporting Certification

I,, understar Housing and Redevelopment Division (COCH might be whether such a move is permanent	<u> </u>	
I understand that I must report these chang report must be delivered to this office IN WR		_
I further understand that failure to report su assistance and cancellation of my housing pa		my housing
I understand failure to report any income frowould be grounds for immediate termination housing authority on my behalf.	-	
I understand I must report changes in Studer	nt Status for Adult children living in my ho	ousehold.
I understand that income and/or assets inclu	ide, but are not limited to, the following:	
Employment (Full-time, Part-time, Tempor Odd Jobs) Self-Employment Family support Baby sitting Social Security (SS) Supplemental Security Income (SSI) Temporary Assistance for Needy Families (TANF) T.P.E.P. (Two Parent Employment Program Retirement Pensions (Veteran's or Private) Disability Income (from Insurance, other) I have read this notice and understand my of	 Unemployment benefits (from Child Support (or DES Pass-Tile Alimony) Regular Contributions (from with me) Interest Earned from Savings Accounts Interest Earned from Stocks, Certificates of Deposit Interest Earned from Real Esta Property I own or have an interest and interest an	hrough) ANYONE not living or Checking Bonds, tate (or other
Print Name of Head of Household	Signature of Head of Household	Date Signed
Print Name of Other Adult	Signature of Other Adult	Date Signed
Print Name of Other Adult	Signature of Other Adult Date Sign	

Print Name of Other Adult

Date Signed

Signature of Other Adult



November 2004

Things You Should Know

Don't risk your chances for Federally assisted housing by providing false, incomplete, or inaccurate information on your application forms.

Purpose

This is to inform you that there is certain information you must provide when applying for assisted housing. There are penalties that apply if you knowingly omit information or give false information.

Penalties For Committing Fraud

The United States Department of Housing and Urban Development (HUD) places a high priority on preventing fraud. If your application or recertification forms contain false or incomplete information, you may be:

- Evicted from your apartment or house:
- Required to repay all overpaid rental assistance you received:
- Fined up to S 10,000:
- Imprisoned for up to 5 years; and/or
- Prohibited from receiving future assistance.

Your State and local governments may have other laws and penalties as well.

Asking Questions

When you meet with the person who is to fill out your application, you should know what is expected of you. If you do not understand something, ask for clarification. That person can answer your question or find out what the answer is.

Completing

When you answer application questions, you must include the following information:

The Application

• All sources of money you or any member of your household receive (wages. welfare payments, alimony, social security, pension, etc.):

Income

- Any money you receive on behalf of your children (child support, social security for children, etc.);
- Income from assets (interest from a savings account, credit union, or certificate of deposit: dividends from stock, etc.);
- Earnings from second job or part time job;
- Any anticipated income (such as a bonus or pay raise you expect to receive)

Assets

 All bank accounts, savings bonds, certificates of deposit, stocks, real estate, etc. that are owned by you and any adult member of your family's household who will be living with you.

- Any business or asset you sold in the last 2 years for less than its full value, such as your home to your children.
- The names of all of the people (adults and children) who will actually be living with you, whether or not they are related to you.

Signing the Application

- Do not sign any form unless you have read it, understand it, and are sure everything is complete and accurate.
- When you sign the application and certification forms, you are claiming that they are complete to the best of your knowledge and belief. You are committing fraud if you sign a form knowing that it contains false or misleading information.
- Information you give on your application will be verified by your housing agency. In addition, HUD may do computer matches of the income you report with various Federal, State, or private agencies to verify that it is correct.

Recertification's

You must provide updated information at least once a year. Some programs require that you report any changes in income or family/household composition immediately. Be sure to ask when you must recertify. You must report on recertification forms:

- All income changes, such as increases of pay and/or benefits, change or loss of job and/or benefits, etc., for all household members.
- Any move in or out of a household member; and,
- All assets that you or your household members own and any assets that was sold in the last 2 years for less than its full value.

Beware of Fraud

You should be aware of the following fraud schemes:

- Do not pay any money to file an application;
- Do not pay any money to move up on the waiting list;
- Do not pay for anything not covered by your lease;
- Get a receipt for any money you pay; and,
- Get a written explanation if you are required to pay for anything other than rent (such as maintenance charges).

Reporting Abuse

If you are aware of anyone who has falsified an application, or if anyone tries to persuade you to make false statements, report them to the manager of your complex or your PHA. If that is not possible, then call the local HUD office or the HUD Office of Inspector General (OIG) Hotline at (800) 347-3735. You can also write to:

HUD-OIG HOTLINE, (GFI) 451 Seventh Street, S.W., Washington, DC. 20410.

HUD- 1140-OIG THIS DOCUMENT MAY BE REPRODUCED WITHOUT PERMISSION



About the ARIZONA DEPARTMENT OF HOUSING

The Arizona Department of Housing (ADOH) takes an active role in the education and training of housing providers and housing consumers to ensure awareness of fair housing laws. Housing providers and housing consumers who would like to attend a free training on the Fair Housing Act and learn their responsibilities and rights under the law may contact ADOH at 602/771-1000 and ask to speak with the Fair Housing Specialist.

Fair housing training and workshops are provided throughout the state of Arizona. At least four fair housing workshops are conducted within each of the 13 rural counties in Arizona per year, with Pima and Maricopa Counties receiving at least two workshops per year. Half of these workshops are geared toward housing professionals such as site managers, property owners, leasing agents, lenders, and housing authority staff. The other half are geared toward housing consumers; however, all classes are open to anyone that would like to attend. Continuing Education Units (CEU) for real estate professionals that need to fulfill this requirement are also provided.

IF YOU NEED HELP

The Southwest Fair Housing Council (SWFHC) was established in 1986. It is a non-profit, tax-exempt fair housing organization based in Tucson, Arizona, providing services throughout Arizona.

Tucson: Phoenix:

177 North Church St. 323 W. Roosevelt St., #1008

Tucson AZ 85701 Phoenix, AZ 85003

520-798-1568 602-252-3423

888-624-4611 - **TOLL FREE**

520-670-0233 - TTY

IF YOU SUSPECT DISCRIMINATION

The Civil Rights Division of the Arizona Attorney General's Office investigates and resolves housing discrimination complaints. Anyone interested in filing a complaint should contact one of the following:

Phoenix:

Arizona Attorney General's Office Civil Rights Division 2005 North Central Ave. Phoenix, AZ 85004

602-542-5263 – **GENERAL INTAKE LINE**

602-542-5002 - TTY

877-491-5742 – **TOLL FREE**

877-624-8090 – **TTY TOLL FREE**

Tucson:

Arizona Attorney General's Office Civil Rights Division 400 W. Congress, #315 Tucson, AZ 85701

520-628-6500 – **GENERAL INTAKE LINE** 520-628-6872 – **TTY** 877-491-5740 – **TOLL FREE**



Arizona Departme of Housin

1110 West Washington, Suite 280 Phoenix, AZ 85007 602-771-1000 phone 602-771-1001 TTY







Equal Opportunity for All It's Not An Option...It's the Law



WHATEVERYONESHOULD KNOWABOUT FAIR HOUSING

The sale and purchase of a home is one of the most significant events that an individual will experience in their lifetime. It is more than the simple purchase of housing, for it directly impacts the hopes, dreams, aspirations, and economic destiny of those involved. It is for this reason that the Fair Housing Act and other federal and state laws were enacted to guarantee a right to a national housing market free from discrimination based on race, color, religion, sex, disability, familial status, and national origin.

THE LAW

Civil Rights Act of 1866 – The Civil Rights Act of 1866 prohibits all racial discrimination in the sale or rental of property.

Fair Housing Act – With the enactment of the US Civil Rights Act of 1968, fair housing rights became federal law. Title VIII of the Act, as amended by Congress in 1988 prohibits discrimination based upon the race, color, religion, sex, disability, familial status, or national origin of those seeking housing.

In Arizona, state fair housing laws are equivalent to federal law. In some communities, local housing ordinances make it illegal to deny housing based on age, marital status, or sexual orientation. These fair housing laws protect the right of each home seeker and provides equal opportunity in the purchase, sale, rental, leasing, financing, insuring, and advertising of housing.

WHAT HOUSING IS COVERED

The Fair Housing Act covers most housing. In some circumstances, the Act exempts owner-occupied buildings with no more than four units, single-family housing sold or rented without the use of a broker, and housing operated by organizations and private clubs that limit occupancy to members.

HOUSING DISCRIMINATION STILL EXISTS

Despite a wide range of housing opportunities throughout Arizona, the doors of homes, apartments, mobile homes, and condominiums are closed to many because of illegal discrimination. Complaints to and testing by fair housing organizations in Arizona indicate that discrimination is a common practice, frequently undetected by home seekers who are unlawfully denied access to housing. You have the right to expect that housing will be available to you without discrimination or other limitations based on race, color, religion, sex, disability, familial status, or national origin.

SIGNS OF HOUSING DISCRIMINATION

- Refusing to sell, rent, or show available housing.
- Only showing housing in areas where other minorities live.
- Harassment or intimidation.
- Housing advertisements with discriminatory statements or displaying no minorities in group scenes.
- Differing terms for identical dwellings.
- Extensive questioning prior to offering or providing information about the availability of housing.
- Being told the dwellings is not appropriate for your family.
- Terms of availability change between phone contact and your visit.
- You are not contacted after the acceptance of your application.
- House or apartment has an "available" sign but you are told it is not available.
- Refusing to make reasonable accommodation or allow a modification to make the dwelling accessible for a person with a disability.
- Refusing to finance the purchase of a home or to write property insurance, or offering nonstandard and unfavorable terms.

SECTION 504

Section 504 prohibits discrimination on the basis of disability in any program or activity that receives financial assistance from any federal agency.

With respect to housing, a housing provider may not:

- Deny or refuse to sell or rent to a person with a disability.
- Impose application or qualification criteria that is different than those required of or provided to persons who are not disable.
- Impose rental fees or sales prices, and rental or sale terms or conditions that are different than those required of or provided to persons who are not disable.
- Require persons with disabilities to live only on certain floors
- Deny those with disabilities access to recreational or other public and common use facilities.
- Charge a higher security deposit to a person that uses a wheelchair

AMERICANS WITH DISABILITIES ACT (ADA)

Title II

Covers activities of public entities (state and local governments). It requires public entities to make both new and existing housing facilities accessible to persons with disabilities. Housing covered by Title II of the ADA includes, for example, public housing authorities that meet the ADA definition of "public entity," and housing operated by States or local government, such as housing on a state university campus.

Title III

Requires that public and common use areas at housing developments are accessible.