



**ARIZONA DEPARTMENT
OF
ENVIRONMENTAL QUALITY**



AZPDES SMALL MS4 ANNUAL REPORT

LTF ID #: 91583

Report #: 187176

Phoenix Office

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AZPDES SMALL MS4 ANNUAL REPORT - SUMMARY

Company:

Name: CITY OF CHANDLER-STORMWATER PROGRAM

Question: Which permit/registration/certificate is this report for?

Answer: 07/01/2025 - 06/30/2026

Question: Did you assess and evaluate the Stormwater Management Program (SWMP) as part of preparing the Annual Report, per permit Section 4.0?

Answer: Yes

Question: Did you have another entity implement control measures on behalf of the MS4 per permit Section 6.0(2)? If Yes, identify the entity and give a brief explanation of their involvement.

Answer: No

Question: Did you provide outreach and education to the public on the stormwater program issues and requirements, per permit Section 6.1(1)?

Answer: Yes

Identify the target group for outreach and education:

General Public

Identify the topic(s) for the target group:

Potential impacts of animal waste on water quality and the need to clean up and properly dispose of pet waste to minimize runoff of pollutants in stormwater

Stormwater runoff issues and residential stormwater management practices

Illicit discharges and illegal dumping, proper management of non-stormwater discharges, and to provide information on reporting spills, dumping, and illicit discharges

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Describe how the message was conveyed to the target group:

The message was conveyed to the target group at the public outreach events where we set up an information booth with an interactive prize wheel to discuss the various topics with the public in attendance. The events included Woofstock on November 15, 2025, Chandler Innovation Fair on February 21, 2026, City of Chandler's Environmental Art Contest from March-April 2026 with the awards ceremony on April 29, 2026, and the 18th Annual Earth Day Celebration on April 18, 2026.

Describe measures/methods used to assess the effectiveness of the message conveyed to the target group:

Program effectiveness was assessed primarily through direct engagement with attendees at community events. These conversations supported a more meaningful exchange of information, allowing residents to ask questions and enabling City staff to gain clearer insight into community concerns. A QR -code survey distributed at the Woofstock event yielded 5 responses, offering additional feedback on public awareness and the impact of the City's outreach efforts. Insights from both the in-person discussions and survey results will be used to improve future educational activities and materials. Overall, an estimated 1,600 residents were reached through direct contact, and approximately 1,800 promotional items were distributed—each featuring pollution-prevention messaging and contact information for submitting environmental concerns.

Question: Did you provide outreach and education to the public on the stormwater program issues and requirements, per permit Section 6.1(2)?

Answer: Yes

Identify the target group for outreach and education:

Community/Home Owner Association

Identify the topic(s) for the target group:

Post-construction ordinances and long-term maintenance requirements for permanent stormwater controls

Stormwater management practices, pollution prevention plans, and facility maintenance procedures

Describe how the message was conveyed to the target group:

The message was delivered to the target audience through the City's CIVIC program, an interactive 13 -session course that offers residents a comprehensive overview of municipal operations. On June 17, 2026, participants received information on the stormwater program, IDDE procedures, and relevant permitting requirements. Educational materials and brochures were provided to

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attendees, including residents and HOA board members. In addition, the message was shared with registered neighborhoods via email, which included reference documents on private stormwater structure maintenance, the City of Chandler Engineering Design Standards Manual, and the Private Property Owner's Manual.

Describe measures/methods used to assess the effectiveness of the message conveyed to the target group:

Effectiveness was assessed based on HOAs' proactive maintenance of their stormwater assets, highlighting the importance of regular upkeep in system performance.

Question: Did you post the SWMP and the current Annual Report on your website, per permit Section 6.2(1)?

Answer: Yes

Upload the SWMP.

File Name: AZGS2021-002_City of Chandler SWMP_-Changes for FY 25-26_Final.pdf

Question: Did you provide and publicize a reporting system to facilitate and track public reporting of spills, discharges and/or dumping to the MS4 on a continuous basis, per permit Section 6.2(4)?

Answer: Yes

Question: Provide a narrative description of the status of the storm sewer mapping, per permit Section 6.3(1).

Answer: Stormwater infrastructure mapping is conducted on a continuous basis. As new development or redevelopment occurs, corresponding infrastructure data is collected and entered into the City's GIS system. The GIS database is updated to reflect all additions, modifications, or removals of stormwater infrastructure to ensure accuracy and compliance with program requirements.

Question: Did you establish an ordinance or other regulatory mechanism for enforcement procedures of the Illicit Discharge Detection & Elimination (IDDE)

Program, per permit Section 6.3(2)?

Answer: Yes

What is the citation of the ordinance or other regulatory mechanism to prohibit non-stormwater discharges into the MS4?

City Code 30 Property Maintenance Ordinance, City Ordinance No. 5087, City of Chandler Chapter 45 Stormwater Drainage and Pollution Prevention, 45-6 Prohibition of non-stormwater discharge to the stormwater collection system; exceptions.

Question: Did you establish or update the Statement of IDDE Program Responsibilities, per permit Section 6.3(3)?

Answer: Yes

Provide IDDE activities in a tabular format, per permit Section 6.3(4).

File Name: MS4_IDDE_Reporting_FY25-26.xlsx

Question: Did you visually monitor at least 20% of all outfalls during the permit year, per permit Section 6.3(7)?

Answer: Yes

Question: Did you identify indicators of IDDE Program progress or success, per permit Section 6.3(8)?

Answer: Yes

Question: Did you provide annual staff training, per permit Section 6.3(9)?

Answer: Yes

How many staff attended?: 94

What was the topic?: Illicit Discharge Detection and Elimination Compliance

How many staff attended?: 94

What was the topic?: Stormwater Management Awareness Compliance

How many staff attended?: 128

What was the topic?: During annual HAZWOPER refresher a stormwater awareness training for municipal employees is included. This training includes: 1. How to recognize potential stormwater pollution sources; 2. Have an understanding of non-stormwater discharges; 3. How to report an observed a non-stormwater discharge into City right-of- way and storm drain systems.

Question: Did you establish an ordinance or other regulatory mechanism for enforcement procedures of the Construction Activity Stormwater Runoff Control Program, per permit Section 6.4(2)(a)?

Answer: Yes

What is the citation of the ordinance or other regulatory mechanism to prohibit non-stormwater discharges into the MS4?

City of Chandler Ordinance No. 5087, Chapter 45 Stormwater Drainage and Pollution Prevention, 45-7 Construction site stormwater runoff/release control requirements.

Question: Did you implement a construction site inventory, per permit Section 6.4(2)(b)?

Answer: Yes

Question: Did you develop written procedures for site plan review, per permit Section 6.4(2)(c)?

Answer: Yes

Question: Did you implement written procedures for site inspections and enforcement control measures, per permit Section 6.4(2)(f)?

Answer: Yes

How many construction site inspections were done?: 148

How many follow-up actions were necessary (re-inspection, enforcement actions)?:

25

Question: Did you develop and implement an educational program focused on erosion and sediment control for construction operators, per permit Section 6.4(2)(h)?

Answer: Yes

Question: Did you develop and implement a program requiring construction operators to control wastes from their sites, per permit Section 6.4(2)(i)?

Answer: Yes

Question: Did you implement procedures to receive and act on information submitted by the public (complaints), per permit Section 6.4(4)?

Answer: Yes

Question: Did you implement a program that includes a combination of structural and non-structural BMPs, per permit Section 6.5(1)?

Answer: Yes

Question: Did you establish an ordinance or other regulatory mechanism for enforcement procedures of the Post-Construction Stormwater Management, per permit Section 6.5(2)?

Answer: Yes

What is the citation for the ordinance or other regulatory mechanism to address post-construction runoff from new development and redevelopment projects?

City Code Section 45-8 - Post-construction stormwater runoff release and maintenance requirements. City Code Section 30-20 - Miscellaneous (Part of Building Safety) City Code Section

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Question: Did you implement a program to prevent or minimize impacts to water quality from stormwater runoff of new development and redevelopment sites, per permit Section 6.5(2)?

Answer: Yes

Question: Did you implement procedures for site plan review, per permit Section 6.5(3)?

Answer: Yes

Question: Did you implement an inventory of post construction site structural stormwater control measures installed within the MS4, per permit Section 6.5(4)?

Answer: Yes

Question: Did you implement a program to ensure the long-term operation and maintenance of post construction BMPs, per permit Section 6.5(5)?

Answer: Yes

Question: Did you implement a program to reduce or eliminate discharges of pollutants from municipal streets, facilities, yards, etc., per permit Section 6.6(1)?

Answer: Yes

Question: Did you implement a program to ensure the long-term operation and maintenance of stormwater BMPs, per permit Section 6.6(2)?

Answer: Yes

Question: Did you develop an inventory of facilities, prioritized based on their risk of

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discharging non-stormwater, per permit Section 6.6(2)(a)?

Answer: Yes

Question: Did you implement an inspection schedule for prioritized facilities, per permit Section 6.6(2)(c)?

Answer: Yes

Question: Did you implement an annual training program for staff that incorporates pollution prevention and good housekeeping techniques, per permit Section 6.6(2)(f)?

Answer: Yes

How many staff attended?: 128

What was the topic?: Illicit Discharge and Detection Training and Stormwater Management Awareness

Question: Did you develop maintenance activities, schedules and long-term inspections to reduce floatables, trash and other pollutants from the MS4, per permit Section 6.6(2)(g)?

Answer: Yes

Question: Does the MS4 discharge to a not-attaining water, impaired water, or an Outstanding Arizona Water (OAW)?

Answer: No

CERTIFICATION OF SUBMISSION

CAREY JENSEN

You validated your identity by answering your personal security question and password on myDEQ at **11:41 AM** on **09/15/2026**. At this time, you certified the summary information above by checking that you agreed to the following statement:

Pursuant to A.R.S. § 41-1030:

An agency shall not base a licensing decision in whole or in part on a licensing requirement or condition that is not specifically authorized by statute, rule or state tribal gaming compact. A general grant of authority in statute does not constitute a basis for imposing a licensing requirement or condition unless a rule is made pursuant to that general grant of authority that specifically authorizes the requirement or condition. This section may be enforced in a private civil action and relief may be awarded against the state. The court may award reasonable attorney fees, damages and all fees associated with the license application to a party that prevails in an action against the state for a violation of this section. A state employee may not intentionally or knowingly violate this section. A violation of this section is cause for disciplinary action or dismissal pursuant to the agency's adopted personnel policy. This section does not abrogate the immunity provided by section 12-820.01 or 12-820.02.

Certify your submission:

By checking this box I certify under penalty of law that this submittal was prepared by me, or under my direction or supervision of personnel appropriately qualified to properly gather and evaluate the information submitted. The information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I understand that all information submitted to ADEQ is public record unless otherwise identified by law as confidential. I am aware that there are significant penalties for submitting false information, including the possibility of fines and imprisonment for knowing violations.

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