



Chandler • Arizona
Where Values Make The Difference

Citizen Access Registration

To use our electronic review services you must become a registered user for our Citizen Access site:

URL for Citizen access site: <https://developmentpermits.chandleraz.gov/clics/>

At the top of the page above the search box there is a link to "Register for an account".. click on it.

As you fill it out there are a few non-intuitive instructions

1. Make sure you allow pop-ups from our web site. This is necessary.
2. When you are asked for contact information include your mobile phone #.....it's not required but will save you time with applying for permits later.
3. After you enter the Contact information a pop-up will say "The information you entered is not found." That means the information you entered is new and you're good. Just click on continue.

Once you have created an account you will have to login to the citizen access site to apply for or research any permits. Remember to make sure you are actually logged in. When you are logged in you will see your name under the home tab saying something like "Welcome *whoever you are*"

Once you've logged in you can apply for and/or search through all your online permits by the clicking the link in the light blue box at the bottom of the Home page. Remember....[You Must Allow Pop-Ups from our website:](#)