



CITY OF CHANDLER AMERICANS WITH DISABILITIES ACT (ADA) NOTICE

The City of Chandler is committed to ensuring that people with disabilities are able to participate in, and benefit from, the full range of public programs, services, and activities offered by the City. In accordance with the requirements of Title II of the Americans with Disabilities Act of 1990, as amended, the City of Chandler will not discriminate against qualified individuals with disabilities on the basis of disability in the City's facilities, services, programs, or activities.

Employment: The City of Chandler does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under Title I of the Americans with Disabilities Act (ADA).

Effective Communication: The City of Chandler will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in the City's facilities, services, programs, and activities, including qualified sign language interpreters, documents in Braille, and other ways of making information and communications accessible to people who have speech, hearing, or vision impairments.

Modifications to Policies and Procedures: The City of Chandler will make all reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all City facilities, programs, services, and activities. For example, individuals with service dogs are welcome in City facilities, even where animals are generally prohibited.

Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a City of Chandler program, service, or activity, should contact the City's ADA Coordinator preferably no fewer than two business days before the scheduled event or meeting:

Jason Crampton, ADA Coordinator

Mailing address: Mail Stop 412, PO Box 4008, Chandler, AZ 85244

Physical address: 175 S. Arizona Avenue, 4th Floor, Chandler, AZ 85225

Phone: 480-782-3402 or 711 via AZ Relay Service (AZRS)

E-mail: ada.coordinator@chandleraz.gov

Requests for reasonable accommodation may also be made directly to the responsible City office or department as follows:

- For communication aids and services at City Hall and City Council Chambers, contact the City Clerk, Dana DeLong, at 480-782-2180 (711 via AZRS) or dana.delong@chandleraz.gov.
- For accommodations relating to the Recreation, Parks, and Aquatics programs of the Community Services Department, contact Collette Prather, Recreation Inclusion Specialist, at 480-782-2709 (711 via AZRS) or collette.prather@chandleraz.gov.

Optional forms for requesting an accommodation are available from the City website, the City Clerk's Office, or the ADA Coordinator.

The ADA does not require the City of Chandler to take any action that would fundamentally alter the nature of its programs or services, or impose an undue financial or administrative burden. Complaints that a City program, service, facility, or activity is not accessible to persons with disabilities should be directed to the ADA Coordinator.

The City of Chandler will not impose a surcharge on an individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable modifications of policy.

**ADA Notice
(Short Version)**

Notice to Individuals with Disabilities: The City of Chandler is committed to compliance with the Americans with Disabilities Act (ADA) and to maintaining accessible facilities, services, programs and activities; promoting inclusion through reasonable accommodations; and striving to make all interactions with City government positive and successful for all. Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a City of Chandler program, service, or activity, should contact the City's ADA Coordinator, Jason Crampton, at (480) 782-3402 (or 711 via AZ Relay Service) or ada.coordinator@chandleraz.gov, as soon as possible but preferably no fewer than two business days before the scheduled event or meeting. Communication aids and services at City Hall and City Council Chambers also may be requested through the City Clerk at (480) 782-2180. Optional forms for requesting a reasonable accommodation are available from the City's website, the City Clerk's Office, and the ADA Coordinator. Complaints that a City program, service, facility or activity is not accessible to individuals with disabilities should be directed to the ADA Coordinator. For more information about the ADA and City services, programs, and activities, please see the City's website (chandleraz.gov) or contact the ADA Coordinator.