Chandler received 49.9 points out of 100. Chandler’s support of equity and empowerment include:

- The Mayor’s Office and the City’s Neighborhood Advisory Committee hold community meetings known as the Mayor’s Listening Tour. These meetings occur in various parts of the City and enable residents to have face-to-face conversations with their elected officials in an open forum.
- The Neighborhood Resources Division partners with non-governmental agencies to provide residents and neighborhoods with assistance to help stabilize the community and assist families. Examples include Chandler’s work with the Newtown Community Development Corporation to acquire, rehab and sell single family homes through a Community Land Trust and our collaboration with Community Bridges, Inc. for the provision of a supportive housing assistance program that includes rental assistance for families experiencing homelessness.
- Chandler has a Housing & Human Services Commission that advises the City Council on the operation and development of all City housing projects and on matters relating to the welfare of the City's low and moderate income citizens. In addition, a Human Relations Commission recommends ways to encourage mutual respect and understanding among the many groups of people who live, work and spend time in Chandler.
- The City implemented a Family Self Sufficiency program to reduce the cycle of poverty and welfare dependence for families residing in Public and Section 8 housing. Participants receive help identifying their career goals and interests and are provided case management services and opportunities for education and job training that can lead to living wage work and home ownership.
- Chandler contracts with a Spanish translation service to translate news releases, fliers, notices and related materials into Spanish to facilitate outreach and public participation in the City’s decision making and planning processes by those who don’t speak English.